



1406 Sixth Avenue North | St. Cloud, MN 56303

We understand health insurance is complicated, and we make every effort to assist our patients with the process.

Because this patient's procedure was not covered by his insurance, we advocated on his behalf with the insurance company for special consideration. Unfortunately, the insurance company denied making an exception after nearly two-years of negotiations.

We understand the frustration this patient felt while the insurance issue was being dealt with. We were anticipating an exception from the insurance company similar to what other insurance companies offer in cases like these.

Ultimately, the amount the patient paid was at a highly-discounted rate.

Wendy Jerde  
Director of Communications