

Dr. Moma Health and Wellness is an aesthetic day spa located on the first floor of the Satellite Hotel. The business is owned and operated by Sylvienash Moma, DNP. I had been fielding several phone calls and emails in the HEA vaccine email box related to concerns and complaints about this practice and Covid Vaccine. Most complaints said they could not get anyone to answer the phone, that they were not sure that they were a valid vaccine provider. The complaints had been steadily increasing over the past week.

This morning I was looking at the vaccine events in Premod for our upcoming clinics and noticed several clinics in the system from Dr. Moma. Today's clinic showed 1472 individual appointments. I was concerned that they might not be able to handle that many people in their facility, so I decided to do a pop in visit. I took Sara with me to the site.

We arrived at the address listed, which is the Satellite Hotel. This hotel is a senior living facility with this business on the first floor. The parking lot goes all the way around the building. The parking lot was full on 3 sides of the building. We entered through the front of the building and were met by Dr. Moma who was directing people out that door and directing them to a side entrance. We introduced ourselves and asked to see her operations. She was very cordial and willing to show us her clinic. We entered the front of her clinic where there is a reception desk – people were lined up to talk to an individual at the desk if there was a problem with their registration or they were there for a 2nd dose.

There was a long narrow hallway with several procedure rooms. We stopped at the first room which looked to be an office. There was a large desk in the room with 4-5 people sitting around the desk. I do not know if they were credentialed. None of the people in the room were wearing masks. On the desk there were several silver trays loaded with filled syringes in a pile and a bowl with vaccine in it. When I took a picture, one individual stated she worked in the jail and did not want her picture taken. I did not see any temp logs or vaccine coolers/fridges. There were no labels on any of the syringes.

We then went down the hall – the next 3 procedure rooms had individuals giving vaccines. People were coming both directions up the hall, it was very confusing and chaotic. At one point I assisted with traffic control. At this time, Dr. Moma was called away to assist with someone having a reaction. In another room, someone else was feeling faint and a staff person ran to get some water.

We then went further down the hall towards the side entrance. This is actually where registration takes place. Clients would line up, go check in and also get there filled out vaccine card. Across the hall, there was another cue line and 3 more small procedure rooms. There was another office where vaccine was being drawn up. Dr. Moma stated that this was a different lot number and this was how they kept the lot numbers separate. Each vaccine room had 2-4 vaccinators. There was no social distancing. Patients sat right next to each other to get a vaccine. There were also chairs around the room for additional patients to sit while they waited to get a vaccine. Some 4 x 6 rooms would have up to 8 people in them. We did not notice any charting or computers in the vaccine areas.

In the registration area there were chairs lined around the perimeter. This was where patients were to sit if they needed a 30 minutes observation time. There were no medical staff in that area and no one watching so people left when they wanted.

After receiving vaccine, patients were told to go sit in their cars in the parking lot for 15 min. I asked Dr. Moma who was observing them and she stated there was a nurse with an epi pen driving around.

During the time we were there, we did not see anyone driving around that was noticeable. I asked Dr. Moma how patients would know how to get ahold of the nurse and she stated they would just come back in the building. I asked to speak to the nurse and she was unable to get the nurse to answer the phone or text messages. We witnessed most patients driving away immediately.

After returning from the visit, I contacted Janel and Kristi to report my concerns. I then looked in the clinic activity on Prepmo. It showed -59 doses of 1 lot number. This can happen when the vaccinator picks the wrong radial button. I also looked at several patient records that show only one vaccinator listed – Dr. Moma. It appears that the charting was taking place at the registration area before the vaccine was given. No other vaccinators were listed in Prepmo for this clinic. It appears to be falsified charting.

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Or**

In Your Car!

**No Waiting in the
Hotel Lobby or Hallway**

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**COVID
VACCINATION
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