Case Number: CACE-15-013026 Division: 25

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MI HILL MI HILL	IN THE CIRCUIT COURT OF THE 17 <sup>TH</sup> JUDICIAL
Affilia Affilia Aff	CIRCUIT, IN AND FOR BROWARD COUNTY,
	FLORIDA
SUPERIOR MOVING & STORAGE,	
INC., a Florida corporation,	fills fills fills
A CICIAL OF CICIAL OF	GENERAL CIVIL DIVISION
Plaintiff,	
HILL HILL HILL	CASE NO.:
v. Alleria	in Apply Apply Apply
HU, HU, HU,	HILL HILL HILL
LOUISA WINTER	10 kg kg
Defendant.	Chilly Strike Strike Strike

# COMPLAINT

**Plaintiff, SUPERIOR MOVING & STORAGE, INC.,** by and through its undersigned counsel, sues **Defendant, Louisa Winter ("Winter"),** and states:

# **NATURE OF THE ACTION**

1. This is an action for damages in excess of \$15,000 for defamation, and therefore within the jurisdiction of this Court.

# THE PARTIES

- 2. Plaintiff, SUPERIOR MOVING & STORAGE, INC. ("Superior"), is a Florida corporation organized and existing under the laws of the State of Florida.
- 3. Defendant, Louisa Winter, is an individual residing in Long Beach California who contracted with Plaintiff to move her goods from Florida to California.

# **JURISDICTION AND VENUE**

- 4. This Court has personal jurisdiction over the Defendant inasmuch as she was a resident of the State of Florida, and the contract was entered into in Broward County, Florida.
- 5. Venue is proper in Broward County, Florida as the contract of the parties provides for any litigation arising out of the move be brought in Broward County, Florida.

- 6. Superior is a licensed and insured moving company that provides local and long distance moving services for both residential and commercial businesses. It also offers storage services in a fully air conditioned and secure storage facility.
- 7. On or about June 2014, Superior and Winter executed a number of documents, including a Guaranteed/Binding Estimate (the "Estimate") for a residential move for moving services wherein Superior agreed to move the household goods of Winter from Florida to California.
  - 8. Defendant executed the following documents:
    - a. Uniform Household Goods Bill of Lading and Freight Bill;
    - b. An Order for Service (the "Service Order");
    - c. A Uniform Household Goods Bill of Lading and Freight Bill (the "Bill of Lading");
    - d. A Household Goods Descriptive Inventory and a Motor Vehicle Descriptive inventory (the "Inventory");
    - e. A Superior Additional Terms and Conditions Interstate Moves Contract; and
    - f. A Superior Long Distance Addendum to Contract (the Addendum");
    - g. Interstate Move Welcome to Your New Home survey form.
    - All of the documents are attached as Composite Exhibit A,
- Pursuant to the Contract, Superior performed the move in accordance with the parties' agreement.
- 10. Despite the fact that Superior fulfilled its contract, the Defendant has been defaming Superior in online postings. Defendants, through her Yelp account named Louisa W. maliciously and with intent to injure the business reputation of Superior published the

following false statements about Superior: "When I filed a complaint & claim with Superior (which included numerous photos) they replied by lying, stating they were not liable & that my items were previously damaged." "Superior was contracted to pack & unpack. This DID NOT happen." "They will not unpack won't unpack anything until you sign that everything is in good condition. They hold

your items hostage & won't unload & you must sign the paperwork. They took advantage of a hard

working single mom. They should be ashamed of themselves!"

11. Each and every one of the above statements is false.

12. Superior has been required to retain the undersigned counsel to represent it in

this action and is obligated to pay said counsel a reasonable fee for services rendered.

13. As a direct and proximate result of the foregoing false statements, Superior has

been damaged.

WHEREFORE, Plaintiff, Superior, respectfully demands judgment in its favor against

Defendant, Hooton, for compensatory damages, special damages including lost profit and

revenue, attorney's fees pursuant to the Contract, and such additional relief as this Court deems

just and proper.

**JURY DEMAND** 

Plaintiff demands trial by jury of all claims so triable.

MICHAEL B. MANES, P.A. Attorney for Plaintiff

950 S. Pine Island Rd., A-150

Plantation, FL 33324

Telephone: (954) 523--1844

Email: michael@maneslegal.com

By: \_\_\_/S/\_\_\_ Michael B. Manes

Florida Bar # 372684

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# Superior Moving and Storage, Inc. Additional Terms and Conditions Interstate Moves

## SECTION 1.

Liability of the Company: (a) The Company is not responsible for injury and damage to any fragile articles (articles susceptible to breakage or crushing), unless such fragile articles are both packed and unpacked by its employees and subject to the further conditions that such packing, unpacking or other handling is performed in a negligent makener by the company. Company is not responsible for damage to mice or pressboard furniture.

The company is not liable for walls, floors, doors, callings, railings, stairs, larkings, tiles, marble/wood flooring, carpeting and fixtures within and around the residence.

The company will not carry and/or be liable in any way for the loss or damage to currency, precious stones, documents, stamps, securities, species, silverware, jewetry, or any article of extraordinary value unless such article of value was agreed to in writing, and unless additional valuation charges are assumed by the customer, as indicated thereon.

The company shall not be charged with knowledge or the contants of the containers or the condition thereof.

The company shall be immediately notified of all claims for concealed and/or external damage in original package.

The company's flability shall not exceed the cest of repairing or replacing the property lost or damaged with materials of like kind and quality not exceeding the actual cash value of the property at time and place of loss with due allowance for depreciation or deterioration howsoever caused but in no event to exceed the released value as hereinafter set forth.

The carrier's liability with regard to sets or matched pieces shall be limited to repair or replacement whichever is less of the lost or damaged pieces only, and shall not extend to repair replacement or recovering the entire set, but in no event to exceed the released or declared value as indicated.

The company shall not be liable for loss or damage occurring after the property has been delivered to or receipted for by the consignes or shipper or the authorized agent of either. When the company is directed to unload or to deliver property (or render any services) at a place or places at which the customer or its agents is not present the property shall be at the risk of the customer after unloading or delivery.

Where the company is directed to load property from (or render any services at) a place or places at which the customer or its agent is not present the property shall be at the risk of the customer before loading.

(b) Should the customer not declare a specified value and not pay the additional valuation charge thereon then the customer hereby agrees to the company's limited responsibility as specified above in Section 1 (a) and as turther set forth below in this subdivision (b).

Where the shipment has been released to the company at a value not exceeding \$.80 per pound per article as per declaration of value on the face hereof it is agreed that said property be moved packed shipped, forwarded, or otherwise handled with the company's liability specifically limited to \$.60 per pound per article. All of the said services specified herein in excess of the company's liability are assumed totally by the customer and sald services over and above the company's liabilities are solely customer's responsibility with respect to any damage loss or delay for any reason whatsoever. The company shall be liable only for its fallure to use ordinary care and then only on the basis of oustomers declared valuation of the goods. The burden of proving negligence or failure to use ordinary care required by law shall be on the oustomer. The company will not be responsible with the respect to damage loss or delay caused by acts of God or the public energy war insurrection strikes labor trouble, riots, fire, earthquake nature of the property or detects or inherent vice therein deterioration by time moths. termities or other insects, vermin rodents, wear and tear, leakage, fire or any cause beyond the company's control or any other cause unless such damage results from the company's failure to exercise the degree of reasonable care required by law of a reasonably prudent person.

The company is not responsible for the mechanical or electrical function or any article such as, but not limited to plano, radio, television set, becometer, refrigerator, phonograph, clock, air conditioner or other instrument or appliance whether or not such articles are packed or unpacked by the company.

(c) Where the shipment has been released to the company at a value in excess of \$.60 per pound per article as per declaration of value on the face hereof and in consideration of the additional charge for such valuation scheduled thereon it is agreed that the company will be responsible for all loss and damage to customer's property except as otherwise provided in Section 1 (a) above and except further that the company will not be liable for loss or damage caused by ordinary wear and tear, mildew, termites, vermin and other insects; rust, furnigations, atmospheric conditions, natural -deterioration, inherent vice or defect of the property or for loss or damage or delay contributed to or caused by the act or omissions of the customer or by acts of war or nuclear fisaion or strikes, labor disturbances, riots or by acts of God in the event of loss arriage for which the company has assumed Lability as herein provided the company will pay customer for actual cash value of the property at the time of loss or damage or the costs to repair the property or to replace it with material of like kind or quantity whichever is less and provided however that in no event shall the company's itability for all loss and damage to oustomer's property exceed in total the value specified by the customer in writing on the declaration of value on the face hereof.

Terms of Payment: The payments for services and other charges are due end payable on or prior to the day services are commenced Charges for any services or materials are due and payable upon presentation of invoice if said charges are not paid when due interest at the maximum rate allowable by the laws of the State of Florida will be charged on all such unpaid balances, it is agreed between the Company and the Customer that a deposit for services to be rendered specified on the front portion of this Contract will be treated as liquidated damages and retained by the Company in the event Customer cancels or breaches this Contract for any reason whatsoever. Customer agrees that once they have presented payment to company they will not stop payment for any reason.

SECTION 3

Ownership of Goods: The Customer has represented and warranted to the Company has a lawful possession of an legal right and authority to tender all of the property herein described and that there are and will be no liens, mortgages or encumbrances on said properties superior or adverse to the legal right and authority of the Customer to contract for services, and if there be any litigation concerning the property, the Customer agrees to pay all storage and other charges together with costs and expenses, including reasonable attorney's fees which this Company may reasonably incur or become fiable to pay in connection therewith. This Company shall have a lien on said property for all charges and for such costs and expenses. The Customer agrees to indemnify the Company with regard to any costs or expenses that may occur including reasonable attorney's fees, with regard to a claim of ownership and/or possession made by any third party with regard to the goods specified herein.

The Ean specified herein shall also cover legal expenses incurred in bringing defending an interpleader action to determine the ownership and/or right of possessic property specified in this Contract. The Company may, at its option, bring suit i reimbursement pursuant to the foregoing provisions without further foreclosing on tien.

SECTION 4:

Company's Lien:

(a) It is agreed that the Company shall have a lien against any and property tendered to it or heretofore or hereafter tendered to it, and on the proceeds from the sale thereof for all charges provided herein, including without limitation claims a moneya advanced storage, transportation, interest tabor and all other charges expenses in relation to said property or any part thereof, and also for Court conreasonable attorney's fees and other legal expenses incurred by the Company as result of any litigation in which the Company may be involved in connection with a tendered goods as well as any and all other charges and expenses for notice a advertisement of sale of the property where detault has been made also for all conincluding court costs and reasonable attorney fees in collecting charges or enforcing it lien or caused for any controversy arising out of conflicting claims of owner hip of a interpleader action arising from the ballment of the goods or defending liasit.

(b) All goods upon which the Company has a ten, are subject to sale at put auction to satisfy any and all unpaid charges including interest herein above provid which charges are not paid when due plus the expense for preservation of the god reasonable incurred in their sale after notice to the Customer and publication of the thread place of sale, as well as any legal expenses including reasonable attorney's fewhich may be necessitated by said sale.

(c) The lien upon any and all property tendered with the Company shall a include unpaid charges and expenses pertaining to property proviously tendered with the Company regardless of whether said property has been delivered by the Company.

(d) The parties agree that in any sale conducted to satisfy the Company I all property which is subject to the iten shall be sold, Proceeds for sale in excess charges secured by the iten plus the cost of preserving the goods and conducting sale shall be remitted to the customer.

(e) The Company may at its option bring suit for reimbursement pursuant the foregoing provisions without first foregoing upon this iten.

(f) The Company shall have a further iten and may reserve other secuinterest w property which has been or will be tendered to it to secure repayment moneys and interest thereon advanced to a Customer or on Customer's account.

(g) The Company shall be presumed to have acted in good falth and it reasonable and commercially acceptable manner when or if it seeks to enforce its it pursuant to the appropriate provisions of the States Uniform Commercial Code and relevant Statuss.
SECTION 5

VENUE: In the event of any litigation arising out of, resulting from or relate, this contract and/or the moving, storage and/or possession of property by Company, the parties both agree that venue shall lie in Broward County, Florida, and the laws of the State of Florida shall govern. Further, in such event, the prevailing pushall be entitled to a reasonable attorney fee, court costs, and all other expendenced in such litigation.

SECTION 8

In addition to all terms and conditions set forth herein, interstate m contracts are subject to all the rules, regulations, rates and charges in carrier's curre effective applicable tariffs, which are available for inspection at the location(s) speciby the carrier.

The carrier shall not be liable for delay caused by highway obstruction faulty of impassable highways, or tack of capacity of any highway, bridge or farry caused by break down or mechanical defect of vehicles or equipment, or from any calcium than, negligence of the carrier, nor shall the carrier be bound to transport by particular schedule, means, vehicle or otherwise than with reasonable dispetch. Examine shall have the right in case of physical necessity to forward said property by carrier or route between the point of shipment and the point of destination.

SECTION 7

Delivery of Items. Additional charges will apply for storage in transit (Si shipper cannot accept immediate delivery, or delivery cannot be accepted on the day truck is routed to deliver goods, for any reason whatsoever, unlesse stated in writing the estimate for services and/or the contract for services, additional charges will ap SECTION 8

Insurance—Benefits to Ballee. The Company or any party liable or according to any of the property tendered pursuant to the terms of this con shall have the full banefit of any insurance that may have been affected upon a account said property so far as this shall not avoid the policies or contracts of insurance PROVIDED that the Company reimburse the claimant for the premium payment ther SECTION 9

Further Liability Restrictions: It is clearly understood that in underta the services epecified herein the Company is not acting and shall not be deemed t acting as a common carrier for any purpose whatsoever.

SECTION 10

Harmful Items: Any party directly or indirectly tendering to the Company explosive of dangerous goods without previous full written disclosure to the Company their nature shall be liable for and indemnify the Company against all loss or dan caused by such goods and such goods may be warehoused at Customer's risk expense or destroyed without compensation.

SECTION 11

Entire Agreement—Severability: This agreement represents the corbetween the parties hereto and cannot be modified except in writing signed by Customer and an officer of the Company and it shall be deemed to apply to all proof any nature or description which the Company may now or at any time in the fipack or ship for the Customer's account.

If any paragraph or portion thereof is found to be unenforceable for reason, it shall not effect the remainder of this Contract then said contract she fully enforceable and shall govern the rights and responsibilities of the parties.

Print Name: LOUISH WINTER

# Superior Moving Long Distance Adden

IT IS UNDERSTOOD and agreed upon this \_ aday of\_ ANY DELAY/ DOWN TIME caused by the customer will be billed at Ninety dollars (\$90.00) per hour (for two men) or One Hundred Ten Dollars (\$110.00) per hour (for three men) from the time the truck arrives at your destination. UNLESS SPECIFIED OTHERWISE on the original moving estimate, STAIR CARRY (per flight) or LONG CARRY (per seventy five feet - pass initial seventy five feet) ~or~ ELEVATOR CHARGE will be Fifty Dollars (\$50.00) per 1,000lbs; LARGE FULL SIZE TRUCKS or tractor trailers will be transporting your goods. The truck must be able to get within Seventy Five (75) feet of the destination. If not, a shuttle charge will be incurred at an hourly rate plus the cost of any necessary rental equipment (small van or truck); PAYMENT MUST BE IN THE FORM OF cash ONLY and presented upon arrival of moving truck at the destination. \*VENUE in the event of any litigation resulting from or related to this contract and/or the moving, storage, and/or possession of property by Superior Moving & Storage the parties both agree that venue shall lie in Broward county Florida. ANT OFFICIAL COOP

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I HEARBY RELEASE, Superior Moving & Storage, of any and all liability FOR THE FOLLOWING: In handling and transportation of PRESS-BOARD FURNITURE, MICA LAMINATE. Any un-crated mirrors, marble, glass-tops as well as un-packed paintings, pictures, glass shelves, lamps, lamp-shades and any other fragile or susceptible to damage item(s) NOT BOTH packed and un-packed or crated and un-crated by Superior Moving and Storage employees. By signing this addendum you assume all liability in the above listed items.

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	IF YOU REQUEST, Superior Moving & Storage to pack these items we will do so and assume all liability for these items pursuant to the limits of the valuation coverage elected by yourself, on your contract for services.  However, there will be additional charges for those services, which were not included in your estimate as per your contract, unless otherwise stated, before choosing this option for packing services to be performed by Superior Moving & Storage, please note the additional charges will be as follows:
	AT YOUR REQUEST, Superior Moving & Storage will pack the following item(s)
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2055 BLOUNT ROAD . POMPANO, FL 33069 (954) 978-9999 • (561) 740-7120 • (800) 992-2978



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AUT OFFICIAL COOK

Fax (954) 917-2645 FMWA Guaranteed / Binding Estimate

DEFER	Customer: LOUISA WINTER  PACK 6/8/2014  PACK 6/8/2014
490	Phone (home):
"(W. City.	Phone (work): Cellular or Pager:
OFFILE OFFI	Moving From:
CHALLES.	UTLI REF "
Die Line	Truck Access; 75 FEET OR LESS 75 FEET OR LESS
	Origination Description
11194	Moving To: House (FLOOR 1) 11 6 122 PT Street Address
"(AL CI	LONG BEACH CA 90803 "Complex/Subdivision
altern "aby	Extra Pick Up / Delivery: N/A
C. A. L.	Estimate Guaranteed based on attached survey :
Heren .	*AT NO COST! SUPERIOR MOVING WILL STRETCH/PLASTIC-WRAP ALL LARGE UPHOLSTERED FURNITURE.  SUPERIOR MOVING WILL ALSO TRANSPORT ALL MATTRESSES IN A PREMIUM GRADE MATTIESS BAG.
4	Wandraha Calast as Bentals'
CIPT	Total Estimated Boxes: 100 OR LESS Wardrobe Sales. 20 Refinals.
CICIAL	Optional Services:
all, Galler	✓ Packing by Movers: SEE ATTACHED LIST OF SUPERIOR MOVING PACKING SERVICES
CHILIPITY ,	TO BE COMPLETED.
DI.	*** DELIVERY 6/18/14 - CUSTOMER WILL PAY TOW COMPANY.
	*** DELIVERY 6/18/14 - CUSTOMER WILL PAT TOW CONTINUE.  *** DELIVERY 6/18/14 - CUSTOMER WILL PAT TOW CONTINUE.  *** CUSTOMER WILL PAT TOW CONTINUE.  *** CUSTOMER WILL PAT TOW CONTINUE.
CIPP	
CHEIRIC ON	✓ Mover's Dis/Re-Assemble Furniture 🔯 Customer Dis/Re-Assemble Furniture 🗌
ar, Car,	✓ Storage (air conditioned) \$ N/A per month
Ellippe ,	AC OOO OO PRICE MATCH UNITED ALL INCLUDED
DI.	THE THERY OF SOROYES AND TAPE
	to the second will and wrap oil your furnishing: for protoction
CIPP	during transport and treat your values possessed from that it is truly air conditioned, not just "climate controlled" - "here is a sig
CICIAL OF	Itoms will romain safe and in good condition. We discuss the
Dr. Gills.	* * Streeth track and at his of y
CHEIDIN.	NOTES: ***IF SHUTTLE IS NEEDED AT DESTINATION ADD \$700.00  ***TOW TRUCK FEES NO TO EXCEED \$200.00***
Dr.	Pertains only to Items / services listed above
	All loose and/or miscellaneous Items must be boxed & organized Elevators & loading areas reserved
CILLY	SHAYNA LEA
DEFECTAL CHEN	All loose and/or miscellaneous items must be boxed & organized Elevators & Rayna Lea  SHAYNA LEA  Carrier Representative

_		OR OR CARE		5	2000	1.500	CRIPTIVE	INVENTORY		351	NO. OF PRICES	SIL
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Control   Cont		D.C.O.	COUNTRY SYMBOLS	.//	EXCEPTION SYMBOLS		LOCATION SYMBOLS	
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SUPERIOR MOVING & STOR	AGE, INC. Superior Moving Inc.	CARRIER'S REFERENCE NO. 10002. 100/00900
OWNER'S GRADE OR RATING AND NAME	Duper 200 HOVEING THE	CONTRACT OR GES. NO.
ALL LAUTEN LITERED	2	GOVT, SERVICE OF SER NO.
		VAN NUMBER
DESCRIPTIVE SYMBOLS	EXCEPTION SYMBOLS	LOCATION SYMBOLS
EW - BLACK & WHITE TV DOD - DISASSEMBLED BY OWNER  G - COLOR TV PB - PROFESSIONAL SOOKS  CP - CARRER PACKED PE - PROFESSIONAL SOAFMENT	BE - BENT D - DENTED MG - MOTHEATEN SO - SOLED BR - SHOKEN F - FACED F - PELLING ST - STANED BU - BURBED S - STRETCHED	1. ARM 8. FEBT 13. SEAT 2. BOTTOM 3. SEA 16. DRAWER 3. CORNER 10. TOP 17. DOOR
PRO - PAORED BY CAMBER OD - CAMBER DISASCERED W- STREED WINAPPED UNKNOWN	CH - CHAPPED L LOCOSE RU - HUTTED T - TORN  CU - CONTENTS W - MARFED SC - SCRAFCHED W - BAREY WORN  A CONSTITUTION UNKNOWN MS MILDEN SH - SHORT Z - CONCERED	4, FRONT 11 - KNEER 14, SHELP 5, LEFT 12 / INCE 18, HARDWARE 4, LOGS 10 - LHTER 7, REAR 14 - ASDE
ITEM CR. ARTICLES	E SYMBOLS INDICATES GOOD CONDITION EXCEPT FOR NORMAL WEAR.  CONDITION AT ORIGIN	EXCEPTIONS (IF ANY)
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SUPERIOR MOVING 8 954-978-	STORAGE, INC.	Superior Moving		502. 600/00900	
DWNER'S GRADE OR RATING AND NAME LOUISA WINTER	THE TENT	EL VELLE VE	CONTRACT	OR GBI NO.	64
Eddish within	(2 42	Annual Control	STATE GOVT. SERV	CE ORT I R NO.	. 3
			VAN NUMBE	R FILLY	
~			700	OCATION SYMBOLS	
B/N - DLACK & WHITE TV DBO - DISASSEMBLES C - COLON TV PB - PROFESSIONAL	BOOKS BHI BROKEN	FADED P. PEELING ST - E	OLED 1. ANM DAMED 2. SOFTEM THETCHED 3. COPMER	6, 56-27 16, SEAT 9, 5-7 16, CMANER 10, 1614 17, COOR	4
CP - CANWER PACKED PE - PROFESSIONAL PRO - PACKED BY OWNER PP - PROFESSIONAL PP - PROFESSIONAL PRO - CANWER DESALESABLEED MCJ - MECHANICAL (MICHAELE) MCJ - MICHAELE MCJ	MAPERS CH - CHIPPED L CONTENTS M	- LOOSE NU FUSTED T - TO MARKED SC - SCALIDIED W - IS	ORG 4. FRONT ACILY WORK 5. LEFT WACKED 6. LEGS	1E.V. NCER 18. SHELF 12.1 NZE 19 HARDWARE 12.1 NCER	À
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SUPERIOR MOVING & STORA 954-978-9999 OWNER'S GRADE OR RATING AND NAME	Superior Moving	Inc. 10002, 100/0090 CONTRACT OR GBI. VO.	0
LOUTCO LITHTER	" D, " CD, " D, " CD,	GOVT. SERVICE ORDER NO.	10 m
		VAN NUMBER	710
		LOCATION SYMBOLS	
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CUREDIOD	(1),000	INC		<u> </u>	CHONESON DESCRIPTION	7	10
	MOVING & STORAGE 954-978-9999	AGENT	Superior Movin	ng Inc.	CARRIER SHOPE		1
OWNER'S GRADE OR R	ATING AND NAME VINTER	Dr. Gib.	× 111, 50	The States	CONTRACT OR GBI	× 01.	Cills,
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				25.50	VAN NUMBER	T. E. L.	
JO DE	SCHIPTIVE STIMBULS					N SYMBOLS	
BAW - BLACK & WHITE TV C - COLON TV CP - CARBEET PACKED	ORG - DESASSEMBLED BY OWNER DE - BEN PB - PROFESSIONAL BOOKS BR - BPG PE - PROFESSIONAL EQUIPMENT BU - BPG	KEN F - FADED	P - PEELING S R - RUBBED S	ST - STANED 2	DOTTOM 9.5" CORNER 19.	16 GRAWER 17, 000R	
PRO - PACKED BY OWNER CO - CARRIED DISASSEMBLISS SW - STRETCH WIMPER	PP - PROFESSIONAL PAPERS OH - CHE MOU - MECHANICAL CONDITION OU - COM	PPED L- LDOSE	PAU - MUSTED SC - SCHATCHED	W BADLY WORN	LUGG 13	OGE 15 HARDWINGE ONTER	104
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# MOTOR VEHICLE DESCRIPTIVE INVENTORY

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Tel City	RESPONSIBLE FOR DAMAGE DUE TO FREEZING.
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· ·	THIS SPACE TO BE USED FOR DESTINATION EXCEPTIONS BY OWNER ONLY!  EXCEPTIONS (IF ANY) AT DESTINATION:
ko.	
107	"We have checked the items listed and acknowledge that this is the state of the goods received."
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# ORDER FOR SERVICE SUPERIOR MOVING & STORAGE

2055 BLOUNT RD.

10002, 100/00900 Reg #: WHITE T10804 B/L 耕:

POMPANO BEACH, FL 33069 954-978-9999 IN CASE OF NEED: CONTACT TRAFFIC CONTROL MGR. AT ABOVE ADDRESS OR TELEPHONE NUMBER LOUISA WINTER CONSIGNED TO ADDRESS. FLOOR CAPPIER'S DELMERING AGENT OR INTEFLINING CAPPIER (IF ANY 2055 Blount Koao ADDRESS 954-255-0294 Pospano Beach Superior Myg LOCATION OF CERTIFIED SCALE TO BE USED IN WEIGHING SHIPMENT AT ORIGIN GUARANTEED SERVICE DATES GUARANTEED DELIVERY DATE AGREED DELIVERY DATE or period of bris GUARANTEED PICKUP DATE AGREED PICKUP DATE or period of time PACKING DATE REQUESTED 06/18/2014 06/09/2014 06/08/2014 Daily Allowance (if applicable) CHARGES SERVICES (AS APPLICABLE) SHIPPER'S CONTACT EN ROUTE 9000.00 90803 Transportation FROM 33469 LOUISA WINTER Origin/Destination Fee Fuel Surcharge SHIPPER'S CONTACT AT DESTINATION 3000.00 Containers, Packing & Unpacking storage-In-Transit at Location ADDRESS Date Out SHIPPER DOES NOT C. DOES C. REQUEST NOTIFICATION CHARGES PAIDR TO DELIVERY AT: SIT Pickup and Delivery Extra Pickups or Deliveries No. Extra Labor, Special Services or Waiting Time 4000.00 **Bulky Articles** Shipment subject to a minimum of Additional Weight Additives BINDING ESTIMATE CHARGES Advanced Charges 13000. Post. Services Transportation Shuttle Service Origin Service Total Charges above cover only the articles and services indicated on the esti-Self-Storage/Mini-Warehouse Pickups or Deliveries accompanying this order for service, signed by representative of both the carrier and Overtime Pickups or Deliveries 30 days from date of signing shipper, Total charges are guaranteed for \_\_\_\_ Other Additional Services Non-Binding Estimated Charges Full Pack 110% Collection Option (COD) BALANCE WILL BE BILLED 30 DAYS AFTER DELIVERY Full Unpack Payment in Cash or Certified Check, Traveler's Check or Bank Cashier's Check Payable To Superior Moving Inc. Type of Stripment Chg. C.P.P.D. BILLING INFORMATION THE SHIPPER (OR HIS REPRESENTATIVE) BY HIS SIGNATURE HEREBY OR IT RS THE SERVICES OUT-LINED HEREN TO BE PERFORMED ON HIS BEHALF; AND FURTHER ACKNOWLEDGES THAT ALL APPRINGEMENTS REGARDING CONTACT WHILE EN ROUTE AND/OR AT DESTINATION, METHOD OF AND NOTIFICATION OF CHARGES ARE AS DESIGNATED BY HIM ATTENTION OF: ADDITIONAL INFORMATION: WIT THEFT

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Subj:

5/6/2014 9:28:44 A.M. Eastern Daylight Time Superior8070@aol.com Date:

From:

As per our conversation 5/6/2014 @ 9:25 am I would be willing to guarantee all the services listed on your moving estimate for a guaranteed price of \$15,500.00 based on the following additions that would be your

1. Hiring a flat bed tow truck on pick up and destination. ( approximately \$100.00 each location ) to load and un-load the jeep into our 53' Trailer.

In the event a shuttle truck is needed in California there will be an additional \$700.00 charge.

To book the move would require a \$2,000.00 deposit to lock in the rate and pick up date.

Thanks Anthony Aglione

expense:

In a message dated 5/6/2014 9:02:13 A.M. Eastern Daylight Time, louisawinter@aol.com writes:

Please click on the link below.

Louisa Winter

----Original Message----

From: United Van Lines <noreply@unigroup-t.messages5.com>

To: louisawinter

Sent: Wed, Apr 30, 2014 10:07 am

Subject: Your United Van Lines Quote

To view, please click on the link(s) below. If you have trouble opening the link, please right click on the

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link and select Open One Page Estimate

Richard Giguere

GROSE'S INTERSTATE M &

1270 GROSE RD

FT PIERCE, FL 34982

interstatemoving@bellsouth.net

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Phone: (772) 464-3331 Fax: (772) 464-3334

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# INTERSTATE MOVE

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# Welcome to Your New Home

Thank you, from all of us at Superior Moving and Storage. We appreciate your business and hope you have had a pleasant moving experience. At Superior, we strive to set new standards in the moving and storage industry. Please help us in our continued efforts to improve our performance by rating your level of service, on the survey below.

10	10, 10, 10,	Excellent	Good Fair Po	or ·
7 (L)	Were you happy with your overall move?			i
ile, Mill file,	Was our office staff courteous and efficient?		<b>a</b> /a c	3.411.11
Ex Mill Dr.	Did the driver and office personnel, keep you informed regarding the routing of your shipment?			
RT REFE	Did the shipment arrive in the same condition as it was at the time of pick up?	HE DE LIE		Z
WIT OFFICE	Did the driver place all items in your new home where you requested?			
DH MO.	Did the driver fully assemble all of your items?	DZ.		
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The same				

Please refer Superior Moving and Storage to your family and friends.

Good luck to you in your new home! 

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