Case Number: CACE-15-014236 Division: 04

Filing # 30745357 E-Filed 08/11/2015 04:40:17 PM

IN THE CIRCUIT COURT OF THE 17^{TH} JUDICIAL CIRCUIT, IN AND FOR BROWARD COUNTY, FLORIDA

SUPERIOR MOVING & STORAGE, INC., a Florida corporation,

GENERAL CIVIL DIVISION

Plaintiff,

CASE NO .:

V.

WALTER CHISLAK and DENA CHISLAK,

Defendants.

COMPLAINT

Plaintiff, SUPERIOR MOVING & STORAGE, INC., by and through its undersigned counsel, sues Defendant, WALTER CHISLAK and DENA CHISLAK ("Chislak"), and states:

NATURE OF THE ACTION

 This is an action for damages in excess of \$15,000 for defamation, and therefore within the jurisdiction of this Court.

THE PARTIES

- 2. Plaintiff, SUPERIOR MOVING & STORAGE, INC. ("Superior"), is a Florida corporation organized and existing under the laws of the State of Florida.
- 3. Defendants, Chislak, are individuals residing in Palm Beach County, Florida and are sui juris.

JURISDICTION AND VENUE

- 4. This Court has personal jurisdiction over the Defendant inasmuch as they are residents of the State of Florida.
- 5. Venue is proper in Broward County, Florida as the contract of the parties provides for mandatory venue for any action to be in Broward County, Florida.

- 6. Superior is a licensed and insured moving company that provides local and long distance moving services for both residential and commercial businesses. It also offers storage services in a fully air conditioned and secure storage facility.
- 7. On or about May 2015, Superior and Chislak executed a South Florida Contract for Services/Bill of Lading (the "Contract") for a residential move, and thereafter, Defendant executed the following documents two Inventory Options declining a written inventory and agreeing to note any damage to Chislak's goods on the Contract after the move. Copies of each of the documents is attached as composite Exhibit A
- 8. Pursuant to the Contract, Superior performed the move in accordance with the parties' agreement.
- 9. Despite the fact that Superior fulfilled its contract, the Defendants have been defaming Superior in online postings. Defendants, through the Yelp account of Dena C. published the following false statements about Superior: "The movers Arrived 1.5hrs late into my 4hr elevator reservation with the condo." "Almost every single piece of furniture was damaged including the TV which was completely destroyed with a smashed screen." "They clearly do not care about customer service or customer satisfaction or in this case even ethical treatment."
 - 10. Each and every one of the above statements is false.
- 11. Superior has been required to retain the undersigned counsel to represent it in this action and is obligated to pay said counsel a reasonable fee for services rendered.
- 12. As a direct and proximate result of the foregoing false statements, Superior has been damaged.

WHEREFORE, Plaintiff, Superior, respectfully demands judgment in its favor against

Defendants Chislak, for compensatory damages, special damages including lost profit and

revenue, attorney's fees pursuant to the Contract, and such additional relief as this Court deems just and proper.

JURY DEMAND

Plaintiff demands trial by jury of all claims so triable.

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MICHAEL B. MANES, P.A.
Attorney for Plaintiff
950 S. Pine Island Rd., A-150
Plantation, FL 33324
Telephone: (954) 523--1844
Email: michael@maneslegal.com

By: ___/S/ Michael B. Manes Florida Bar # 372684

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COMPOSITE EXHIBIT A

BROWARD #22

SOUTH FLORIDA CONTRACT FOR SERVICES/BILL OF LADING

SUPERIOR MOVING & STORAGE, INC.

01000.100/09934

05/29/2015

05/29/2015

DATE

2055 BLOUNT ROAD POMPANO, FL 33069 (954) 978-9999

"SUPERIOR MOVING & STORAGE IS REGISTERED WITH THE STATE

OF FLORIDA AS A MOVER." USDOT #837931 REGISTRATION NO. IM492 MC #370277 www.asuperiormove.com DATE COMM. ACCT. NO. LOT NO. CARLA VILLAGRAN 05/26/2015 DESTINATION ORIGIN DELIVERY DATE PICKUP DATE(S) PACKING DATE CXC.O.D. BILL □ PREPAID 05/29-TIME BASIS AND SERVICES PER HOUR MEN@\$ VANS MOVING RATE: TIME RECORD (WORKING TIME) TOTAL WORKING HOURS DECLARATION OF VALUE: The Customer hereby declares the value of all (4) HOURS MINIMUM TIME OFF goods, including the contents of containers received or transported, or later received and/or transported for the Customer, as set forth below. Such value to 630.00 be the agreed value for all purpose whatsoever: EITHER A or B MOVING ___ PER HOUR OVERTIME HOURS @ \$ _ A. I hereby declare the value of the goods tendered to the Company to be \$.60 HOURS @ S _ TRAVEL TIME _ cents per pound per article, and soree to the Company's limited liability as set everse side thereof. forth in Section 1, Su WEIGHT BASIS AND SERVICES Signature "By signing this form, you are waiving certain valuable TRANSPORTATION coverage which protects your possessions above the minimum amounts set by law. Please read carefully." ADD'L TRANSPORTATION CHARGE ___ B. I hereby declare the value of the goods deposited with the company to be EXTRAPICKUPS OR DELIVERIES: NO._ _ and agree in the alternative to the limitation of the ELEVATOR OR STAIRS CARRY __ Company's liability as set forth in Section 1, Subdivision (A) & (C) on the reverse side hereof and agree to pay the additional valuation charge of 5 LOWER OR HOIST PIANO HANDLING: per hundred dollars of valuation. If not weighed, a constructive weight, based upon seven pounds per cubic foot, will be used in addition to the MEN @ \$ ____ PER HOUR _ EXTRA LABOR foregoing. If the shipment contains any article, the value of which is in excess of S 1,500.00, such item(s) and its (their) value(s) must be listed on this STORAGE contract, and such declaration will be in addition to the above declared value. "Note: If declared value is ordered, Customer must declare full sound value of STORAGE VALUATION shipment. It being understood if the amount declared is less than actual value, TRANSIT OR DEPOSITORY VALUATION the Customer will be covaluator with the Company. The Customer or their agent signifies they have read, understood and agree to the above terms. OTHER CHARGES ___ Fuel ROLLS X \$ 3.00 PER ROLL Credit Card Fee Signature \$500 Deductible (__) inital \$250 Deductible (No Deductible (______) initial CONTAINERS PLEASE READ QUANTITY CAREFULLY: 25.00 DISH PACKS OR BARRELS THIS CONTRACT FOR SER-VICE IS REQUIRED BY 1.5 10.00 **CARTONS 18 X 12 X 12** COUNTY ORDINANCE AND 12.00 3 MUST INCLUDE THE TERMS CARTONS 18 X 18 X 18 AND COSTS ASSOCIATED 15.00 4.5 CARTONS 18 X 18 X 24 WITH YOUR MOVE. IN ORDER 15. 2010 lbs lbs. FOR THE CONTRACT FOR PACKING PAPER SERVICE TO BE ACCURATE 25.00 MIRROR OR PICTURE CARTON YOU MUST DISCLOSE ALL INFORMATION RELEVANT WARDROBES: Rentals THE MOVE TO THE 15.00 WARDROBES: Sales MOVER. COUNTY ORDINANCE MATTRESS CTNS OR COVERS REQUIRES THAT A MOVER RELINQUISH POSSESSION OF 25.00 CRATES YOUR GOODS AND COMPLETE 70.00 YOUR MOVE UPON PAYMENT HGCB TARRIF S/C OF NO MORE THAN THE BALANCE DUE 600.00 SPECIFIED MAXIMUM AMOUNT Less Deposit Received: 100.00 DUE AT DELIVERY. Anthony Aglione ACCEPTED FOR COMPANY: By

CUSTOMER: Please read the front and reverselyside for terms and conditions covering this Contract for Services.

Signature, Owner or Authorized Agent

Terms and Conditions

SECTION 1.

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Liability of the Company: (a) Any fragile articles (articles susceptible to breakage or crushing) uncrated mirrors, marbio, glass, glass tops, statues, as well as unbox pictures, paintings. All dishes, china, glasswaro, coramics, collectables, lamps, lampshades or any items in packed by owner baxes (PBO) will be held at .60 cents per pound liability. Full replacement valuation if chosen, will only apply to these items if both packed and un-packed by Superior Moving employees and shown as paid for packing

and unpacking on the bill of lading.

The company is not liable for walls, floors, doors, ceilings, railings, stairs, landings, tilos, marklolwood flooring, carpeting and flutures within and around the

The company will not carry and/or be fieble in any way for the less or damage to currency, precious stones, documents, stamps, securities, species, silverware, joweity, or any article of extraordinary value unless such article of value was agreed to in writing, and unless additional valuation charges are assumed by the customer, as indicated themon.

The company shall not be charged with knowledge or the contents of the containers or the condition thereof.

The company shall be immediately notified of all claims for concealed and/or

oxiomal damage in original package.

The company's tability shall not exceed the cost of repairing or replacing the property lost or damaged with materials of like kind and quality not exceeding the actual cash value of the property at time and place of less with due allowance for deproduction or dotorloration howseever caused but in no event to exceed the released value as

The center's lichtly with regard to sets or matched places shall be limited to repair or replacement whichever is less of the lest or damaged places only, and shall not extend to repair replacement or recovering the entire set, but in no event to exceed the sed or declared value as indicated.

The company shall not be liable for loss or damage occurring after the proporty has been delivered to or receipted for by the censignee or shipper or the authorized agent of either. When the company is directed to unload or to deliver property (or rander any services) at a piece or places at which the customer or its agents is not

present the property shall be at the risk of the customer after unloading or delivery.

Where the company is directed to load property from (or rander any services

which as described as a substance or its agent is not present the properly shall be at the risk of the customer bofore looding.

(b) Should the customer bofore looding.

(c) Should the customer not deciare a specified value and not pay the additional valuation charge thereon then the customer horeby agrees to the company's limited responsibility as specified above in Section 1 (a) and as further set forth below in the customer horeby agrees to the company's limited responsibility as specified above in Section 1 (a) and as further set forth below in this subdivision (b).

Where the shipment has been released to the company at a value not exceeding \$.60 per pound per article as per declaration of value on the face hereof it is agreed that said proport be moved packed shipped, forwarded, or otherwise handled with the company's fability specifically insteed to \$.60 per pound per uride. All of the said sorvices specified herein in excess of the company's liability are assumed totally by the customer and said service over and above the company's liabilities are solely customer's responsibility with respect to any damage loss or delay for any reason whatsoever. The company shall be liable only for its failure to use ordinary care and than only on the basis of customers doctared valuation of the goods. The burden of proving negligence or failure to use ordinary care required by law shall be on the customer. The company will not be responsible with the respect to damage loss or the classment. I company to delay caused by acts of God or the public enemy war insurrection strikes labor trouble, note, fire, earthquake nature of the property or detects or inherent vice therein deterferation by time moths, termities or other insects, vermin redents, wear and test lostage, fire or any course beyond the company's control or any other cause unless such damage results from the company's failure to exercise the degree of reasonable care required by taw of a reasonably prudent person.

The company is not responsible for the mechanical or electrical function or any article such as, but not limited to plane, radio, television set, barometer, ratigeral phonograph, clock, air conditionar or other instrument or appliance whether or not such articles are packed or unpacked by the company.

(c) Where the shipment has been released to the company at a value in excess of \$.60 per pound per article as per declaration of value on the face hereof and In consideration of the additional charge for such valuation schoduled thereon it is agreed that the company will be responsible for all less and damage to customer's properly except as c'harvise provided in Section 1 (a) above and except further that the property accept as conceives provided in Section 1 (a) above and accept further that the company will not be liable for less or demage caused by ordinary wear and less, mildow, termities, vermin and other insocia; rust furnigations, atmospheric conditions, natural deterferation, inherent vice or defect of the property or for less or damage or delay combistrated to or caused by the act or emissions of the customer or by acts of war or nuclear flashon or articles, labor disturbances, riots or by acts of God in the event of less or damage for which the company has assumed liability as herein provided the company will pay customer for actual cash value of the property at the time of less or damage or the costs to ropair the property of to repiace it with material of tike kind or quantity whichever is less and provided however that in no event shall the company's liability for all loss and damage to customer's property exceed in total the value specified by the customer in writing on the declaration of value on the face hereof. SECTION 2

Terms of Payment: The payments for services and other charges are due and poyable on or prior to the day services are commenced. Charges for any services or materials are due and psychic upon presentation of twolce if said charges are not paid when due interest at the maximum rate allowable by the laws of the State of Florida will be charged on all such unpaid belances. It is agreed between the Company and the Customer that a deposit for carvices to be rendered specified on the front portion of this Contract will be treated as fluidated damages and retained by the Company in the event Customer cancels or breaches this Contract for any reason whethereover. Customer agroes that once they have presented payment to company they will not step payment SECTION 3

Ownership of Goods: The Customer has represented and warrant Company has a lawful possession of a legal right and authority to tendor all of the property herein described and that there are and will be no liens, mortgages or encumbrances on said proportios superior or adverse to the legal right and sufficitly of the Customer to contract for services, and if there be any litigation concerning the proporty, the Customer agrees to pay all storage and other charges tegether with costs and expenses, including reasonable atterney's fees which this Company may reasonably incur or become fiable to pay in connection therowith. This Company shall have a flan on said property for all charges and for such costs and expenses. The Customer agrees to indomnify the Company with regard to any costs or expenses that

may occur including reasonable attorney's fees, with regard to a claim of ownership und/or possession made by any third party with regard to the goods specified herein. The lion specified herein shall also cover legal expenses incurred in bringing or defunding an interplaced eation to determine the exercises interior in bringing or defunding an interplaced eation to determine the exercises and/or right of possession properly specified in this Contract. The Company may, at its option, bring suft for reimbursement pursuant to the foregoing provisions without further fereclosing on its

SECTION 4:

Company's Lien:

(a) it is agreed that the Company shall have a lien against any and all property tendered to it or heretofore or hereafter tendered to it, and on the proceeds from the sale thereof for all charges provided herein, including without limitation claims for the sale thereof for all charges provided heroly, including without limitation claims for emensys advanced storage, transportation, interest labor and all other charges or expenses in relation to said property or any part thereof, and also for Court costs, reasonable attorney's foca and other legal expenses incurred by the Company as a result of any litigation in which the Company may be involved in connection with the tendenced goods as well as any and all other charges and expenses for notice and advertisement of said of the property where default has been made size for all costs including court costs and reasonable attempt feels in collecting charges or endorring this lien or caused for any controversy arising out of conflicting claims of ownership of any interrelation for each or default has been said or said.

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that of classed or any combovery straing but of controlling classes or ownersup or any interploader action existing from the belighant of the goods or defending itself.

(b) All goods upon which the Company has a lien, are subject to safe at public suction to satisfy any and all unpaid changes including interest herein above provided which changes are not paid when due plus the expones for preservation of the goods reasonable beauted in their sale often notice to the Customer and publication of the time uble atlomey's focs, and place of sale, as well as any legal expenses including reas Which may be necessitated by said so

(c) The Bon upon any and all property tendered with the Company shall also include unpaid charges and expenses pertaining to property proviously tendered with the Company regardless of whether said property has been delivered by the Company.

(d) The parties agree that it any safe conducted to satisfy the Company ilea all property which is subject to the item shall be sold, proceeds for safe in excess of charges sourced by the item plus the cost of preserving the goods and conducting the sale shall be remitted to the customer.

(o) The Company may at its option bring suit for reimbursement pursuant to the foregoing provisions without first foreclosing upon this lien.

(f) The Company shall have a further lon and may reserve other security reperty which has been or will be tendered to it to secure repayment of moneys and interest thereon advanced to a Customer or on Customer's account.

(g) The Company shall be presumed to have acted in good latth and in a reasonable and commercially acceptable manner when or if it seeks to enforce its lien pursuant to the appropriate provisions of the States Uniform Commercial Code and/or

VENUE: In the event of any litigation arising out of, resulting from or related to, this contract and/or the moving, storage and/or possession of property by the Company, the parties both agree that venue shall lie in Broward County, Florida, and that the laws of the State of Florida shall govern. Further, in such event, the prevailing party shall be entitled to a reasonable atterney fee, court costs, and all other expenses incurred in such litigation.

Interstate Moves:

in addition to all terms and conditions set forth herein, intersiale move contracts are subject to all the rules, regulations, rates and charges in currier's currently offsetive applicable tarills, which are available for inspection at the location(s) specified

The carrier shall not be liable for delay caused by highway obs faulty of impassable highways, or lack of capacity of any highway, bridge or ferry, or caused by break down or machanical defect of vehicles or equipment, or from any cause other than, negligence of the carrier, nor shall the carrier be bound to transport by any particular schedule, means, vehicle or otherwise than with reasonable dispetch. Every confer shall have the right in case of physical necessity to forward said property by any confer or route between the point of shipment and the point of destination. SECTION 7

Time for Filing Claims:

The Company shall not be liable for the less or destruction of or damage to the goods tendered hereunder, or any part thereof, unless claim is made in writing, supported by a paid delivery bill and filed with the Company within stoy (60) days after the date the goods are delivered, or demand thereof is refused. Unless otherwise modified in writing, by all parties horeto, netwithstanding the torugoing, the terms of the water of the described of the company of the company.

modified in writing, by all parses norms, necessistancing use wavegang, are wants or an waiver of the descriptive writise inventory, it any, shall apply.

Special Exception: Pairs Boach County-Above applies with exception to consumers right of a period up to thirty (30) days after delivery of househeld goods to neitly a moving company in writing of any claim, loss or damage. If a claim cannol be resolved in the next thirty (30) days, the moving company is required to provide a written explanation to the consumer of the status and reason for the delay. All claims must be solved within ninety (90) days.

Insurance—Benefits to Balice. The Company or any party liable or account of loss or damage to any of the property tendered pursuant to the terms of this contract shall have the fall benefit of any insurance that may have been affected upon or on account said property so for as this shall not avoid the position or contracts of insurance PROVIDED that the Company reintense the claimant for the premium payment thereon.

Further Liability Restrictions: it is clearly understood that in undertaiding the services specified herein the Company is not acting and shall not be deemed to be acting as a common carrier for any purpose whatsoever.

SECTION 10

Hermful literas: Any party directly or indirectly tendoring to the Company any explosive of dangerous goods without provious full written disclosure to the Company of their nature shall be liable for and indemnify the Company expinet all loss or damage caused by such goods and such goods may be warehoused at Customar's risk and expense or destroyed without compensation.

Entire Agreement-Severability: This agreement represent the entire Entire Agreement-Severability: This agreement represent the entire contract between the parties hards and current be modified except in writing signed by the Customer and an efficer of the Company and it shall be deemed to apply to all properly of any nature or description which the Company may now or at any time in the future pack or ship for the Customer's eccount.

If any paragraph or parties thorsel is found to be unanterescable for any reason, it shall not affect the remainder of this Contract then said contract shall be fully enforceable and shall govern the rights and responsibilities of the parties.

INVENTORY OPTIONS

INVENTORY: READ CAREFULLY

A WRITTEN INVENTORY WILL NOTE ANY ITEM (S) SUPERIOR MOVING & STORAGE WILL BE TRANSPORTING. THE INVENTORY WILL STATE BOTH THE EXACT AMOUNT OF ITEMS, AND THE EXACT CONDITION OF THE ITEMS BEING TRANSPORTED.

CUSTOMER WAS NOTIFIED Of their right to a descriptive written inventory of their items to be moved by Superior Moving & Storage. By signing this document customer either ACCEPTS or DECLINES a full written inventory of items to be transported. By declining the descriptive inventory it is the customers responsibility to inspect each item and note any damage/loss caused by Superior Moving & Storage on the contract for services at the completion of the move. CONTRACT MUST STATE DAMAGED/OR LOSS ITEMS. The contract for services section 7 allows a certain time period for filing claims. Superior Moving and Storage has no knowledge of pre-existing damages unless a full-completed inventory is performed before the move. In order for your claim to be processed, damages must be noted at the completion of the move, or noted on an inventory at delivery.

IF YOU DECLINE A WRITTEN INVENTORY, IT IS YOUR REPONSIBILITY TO INSPECT YOUR ITEMS AND THE TRUCK AT THE COMPLETION OF THE MOVE.

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BROWARD #22

SOUTH FLORIDA CONTRACT FOR SERVICES/BILL OF LADING

SUPERIOR MOVING & STORAGE, INC.

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THEFT. IN. CHAN

USDOT #837931

2055 BLOUNT ROAD POMPANO, FL 33069 (954) 978-9999

"SUPERIOR MOVING & STORAGE IS REGISTERED WITH THE STATE OF FLORIDA AS A MOVER." REGISTRATION NO IM492

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INVENTORY OPTIONS

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INVENTORY: READ CAREFULLY

A WRITTEN INVENTORY WILL NOTE ANY ITEM (S) SUPERIOR MOVING & STORAGE WILL BE TRANSPORTING. THE INVENTORY WILL STATE BOTH THE EXACT AMOUNT OF ITEMS, AND THE EXACT CONDITION OF THE ITEMS BEING TRANSPORTED.

CUSTOMER WAS NOTIFIED Of their right to a descriptive written inventory of their items to be moved by Superior Moving & Storage. By signing this document customer either ACCEPTS or DECLINES a full written inventory of items to be transported. By declining the descriptive inventory it is the customers responsibility to inspect each item and note any damage/loss caused by Superior Moving & Storage on the contract for services at the completion of the move. CONTRACT MUST STATE DAMAGED/OR LOSS ITEMS. The contract for services section 7 allows a certain time period for filing claims. Superior Moving and Storage has no knowledge of pre-existing damages unless a full-completed inventory is performed before the move. In order for your claim to be processed, damages must be noted at the completion of the move, or noted on an inventory at delivery.

IF YOU DECLINE A WRITTEN INVENTORY, IT IS YOUR REPONSIBILITY TO INSPECT YOUR ITEMS AND THE TRUCK AT THE COMPLETION OF THE MOVE.

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