



STATE OF CONNECTICUT

DEPARTMENT OF SOCIAL SERVICES

August 1, 2014

Debra M. Bond, Ph.D.
Clinical Director
Department of Children and Families
Connecticut Juvenile Training School
1225 Silver Street
Middletown, CT 06457

Re: Non- Emergency Medical Transportation (NEMT)

Dear Dr. Bond:

I am writing to address a long standing issue in regards to Non-Emergency Medical Transportation (NEMT) for the Connecticut Medical Assistance Program (CMAP or HUSKYHealth) members housed, and living, at the Connecticut Juvenile Training School (CTJS). I know this particular issue has come up repeatedly between your facility, the Department of Children and Families (DCF) and Department of Social Services (the department) staff. The issue has been thoroughly researched by our Office of Legal Counsel and Administrative Hearings to ensure that the correct responses have, and, is being provided.

According to Federal Regulations, the providers in the facility are not CMAP enrolled providers and the state is unable to reimburse facilities where the services are provided by state employees. In accordance with our current NEMT regulation, section 17-134d-33(e)(1) of the Regulations of Connecticut State Agencies, "necessary transportation is available for recipients to and from providers of medical services covered by Medicaid...." By virtue that the CJTS staff members are state employees who are unable to seek reimbursement for services rendered, this renders the NEMT services as not a covered benefit.

Further, I would like to bring to your attention that the services that are court ordered are not always considered a Medicaid benefit. This is due to the fact that the services are not necessarily medically necessary just by virtue of being ordered by a court. Each court ordered service must be considered on an individual basis.

Unfortunately, we are therefore not in a position to be able to provide the transportation services that are so often sought by the staff at the CTJS. This has been an ongoing problem and I truly do understand your frustration.

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I understand that this is not the response you had hoped to receive but the department is compelled to comply with all state and federal regulations. I trust this fully addresses the long standing concern regarding NEMT eligibility for the CJTS students.

Sincerely,



Donna Balaski, D.M.D.
CT Dental Health Partnership
NEMT Program Services
Department of Social Services
55 Farmington Avenue
Hartford, CT 06106

XC: William Halsey, LCSW, M.B.A., Director of Integrated Services
Robert Zavoski, M.D., Medical Director
Cheryl Wamao, Lead Health Advocate, Health & Wellness Division Department of
Children & Families – Central Office
Mark Root, R.N., Director of Nursing, Lead Health Advocate, Health & Wellness
Division,, Department of Children & Families - Central Office