

Emergency Phone Rings

Dispatcher Karagiannes: Waterville Communications Center.

Female Voice: Hi, my name is [REDACTED]. I have a caller at [REDACTED] in Oakland reporting shots fired outside.

Dispatcher Karagiannes: Ok. Hello.

Caller: Hi.

Dispatcher Karagiannes: Hi. So you're at [REDACTED]?

Caller: No, I'm at [REDACTED] but the shots were [REDACTED].

Dispatcher Karagiannes: Ok and your name?

Caller: [REDACTED] He's...he's right outside. I think he shot at his girlfriend.

Dispatcher Karagiannes: Ok. Hold for a second. I'm going to get them started. Comm Center, 14-9, 14-6, respond to the area of [REDACTED] with possible shots fired. (Garbled)

End of tape

[REDACTED] Another one. He just fired again.
Dispatcher Karagiannes: Several shots fired. Again [REDACTED], Oakland. Are they inside or outside?

[REDACTED] They're outside.
Dispatcher Karagiannes: Male and female?

[REDACTED] Yeah.
Dispatcher Karagiannes: Do you know who they are?

[REDACTED] Uh, no, not by name. It's a black male and white female.
Dispatcher Karagiannes: Ok. Can you see them from where you are?

[REDACTED] No.
Dispatcher Karagiannes: Ok. I'm going to keep you on the phone until they get a little closer. They're going to be right there in just a moment.

[REDACTED] All right.
Dispatcher Karagiannes: Comm Center to units responding, [REDACTED] it's a white female and black male that lives there. No longer have them in sight at this point. Several shots heard.

Typing

Dispatcher Karagiannes: Did you hear them arguing or anything before this happened or was this just out of the blue?

[REDACTED] I wasn't really paying attention and then all of a sudden, I heard a couple thumps like they was fighting and then all of a sudden, 2 shots, and then I, I was thinking, and then I heard them yelling and then like I said, I heard another shot while I was on the phone with you.

Dispatcher Karagiannes: Ok.

End of tape

9-1-1 Transcript

[REDACTED] Oakland ME
11-04-15 08.07.41pm 911 POS 1

[REDACTED] Um. They're uh, the uh, when you're coming down towards, you know going towards Belgrade, they're on the right hand side. [REDACTED]

Dispatcher Karagiannes: [REDACTED] on the right hand side?

[REDACTED] Yup.

Dispatcher Karagiannes: It's going to be the one on the [REDACTED] if you heading towards Belgrade [REDACTED].

Radio interference

Dispatcher Karagiannes: 10-4. Ok. The officers are there just down the road. They're going just parking a little ways away. They going to walk up so they going be there in just a moment, ok?

[REDACTED] All right. Appreciate it.

Dispatcher Karagiannes: Thank you, sir.

End of tape

Emergency Phone Rings

Dispatcher Dodge: Waterville Communications Center.

Caller: Hi, it's Somerset.

Caller 2: (Mumbling) I need an ambulance. (heavy breathing)

Dispatcher Dodge: What's the address?

Somerset: Waterville, it's Somerset.

Caller: [REDACTED] Oakland Maine.

Voices talking over each other

Dispatcher Dodge: Ma'am, could you not talk for just a second?

Caller: He has a gun now. I don't know.

Somerset: She is advising that 4 to 5 people have been shot [REDACTED].

Dispatcher Dodge: Ok. Ma'am, do you know where you are right now?

Caller: Kennebec County.

Dispatcher Dodge: Somerset?

Somerset: I'm still here.

Dispatcher Dodge: Is she mapping somewhere because we've got...we've got a domestic out on [REDACTED] where shots were fired?

Somerset: Yeah, she's calling from a land line and it came up [REDACTED] in Oakland.

Dispatcher Dodge: Ok.

Somerset: [REDACTED] is her name is what it's showing. She didn't give me the phone number, um, but she said that 4 to 5 people have been shot [REDACTED].

Dispatcher Dodge: Ok. Thank you.

Somerset: Ok.

Dispatcher Dodge: Yes.

Somerset: You're welcome. Bye bye.

End of tape

Phone Rings (lot of background noise)

Dispatcher Dodge: Waterville Communications Center.

Caller: Um, can you tell me how to reach Oakland PD?

Dispatcher Dodge: Okay, where are you, ma'am?

Caller: [REDACTED]

Dispatcher Dodge: [REDACTED]?

Caller: Oakland Maine.

Dispatcher Dodge: Ok.

Caller: 5 people just got shot. I need, [REDACTED]

Dispatcher Dodge: Okay, she's at [REDACTED] Yup. Where?

Caller: [REDACTED]

Dispatcher Dodge: [REDACTED]

Caller: [REDACTED]

Dispatcher Dodge: Ok, how old are you? Ma'am, how old are you? [REDACTED]?

Caller: [REDACTED] (Breathing heavy) I need somebody to come now.

Dispatcher Dodge: Is the person [REDACTED] still there?

Caller: I don't know. No he's outside somewhere. He supposedly shot himself. I don't know if he really did. They need to come now. (Phone ringing) I have a baby here too, she's still...

Dispatcher Dodge: Ok. Is there anyone there that can help you, [REDACTED]?

Caller: No. No. there's nobody. Oh god please help me. There's 5 people. They're all dead. Somebody's moving. (Heavy breathing) Oh god, please help me.

Dispatcher Dodge: Ok, they're on their way ma'am.

Caller: Oh god I hope so. (labored breathing) [REDACTED].

Dispatcher Dodge: Ok. Can you hold on one second?

End of tape

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.12.54 pm Shoretel 4700

Phone Rings (lot of background noise)

Dispatcher Karagiannes: Police Department.

Caller: Hi.

Dispatcher Karagiannes: Can I help you?

Caller: I need an ambulance.

Dispatcher Karagiannes: I need you to tell me what you need.

Caller: [REDACTED] Oakland Maine.

Dispatcher Karagiannes: Okay what's going on there?

Caller: At least 5 people got shot.

Dispatcher Karagiannes: Ok.

Caller: [REDACTED]

Dispatcher Karagiannes: All right. The Rescue's on their way to you. Ok, what's your name?

Caller: [REDACTED].

Dispatcher Karagiannes: [REDACTED]?

Caller: [REDACTED], [REDACTED]. There's a baby here and a crazy guy that could be outside.

Dispatcher Karagiannes: He's still outside somewhere? Who is the person who did the shooting?

Caller: [REDACTED].

Dispatcher Karagiannes: What was the name?

Caller: [REDACTED]

Dispatcher Karagiannes: You're pronouncing it as "[REDACTED]"?

Caller: Yeah. Yup.

Dispatcher Karagiannes: Ok. All right, the Rescue's on its way to you. You're inside [REDACTED]?

Caller: Yup. [REDACTED]

Dispatcher Karagiannes: You're in [REDACTED]?

9-1-1 Transcript

[REDACTED] Oakland ME
11-04-15 08.12.54 pm Shoretel 4700

Caller: Yes. Please hurry. [REDACTED]

Dispatcher Karagiannes: Ok. They're on their way to you. Hold on one second, ok?

Caller: I hope so. Please help.

Dispatcher Karagiannes: Yup. They're on their way.

Caller: (Heavy breathing) Thank you. Bye.

Dispatcher Karagiannes: You're welcome. Comm Center to Central.

End of tape

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.17.06 pm Shoretel 4700

Phone Rings (lot of background noise)

Dispatcher Karagiannes: Waterville Communications Center.

Caller: How much longer? (Breathing heavily)

Dispatcher Karagiannes: Hello?

Caller: Hi...

Dispatcher Karagiannes: Hi, can I help you?

Caller: How much longer before they get to Oakland?

Dispatcher Karagiannes: You're at [REDACTED]

Caller: Yeah.

Dispatcher Karagiannes: Ok. We're trying to get help into you. They're trying to find the suspect outside as well. Do you know if he left in a vehicle?

Caller: I don't know what vehicle exactly.

Dispatcher Karagiannes: What was that?

Caller: How many vehicles?

Dispatcher Karagiannes: I don't...I'm not out there. I don't know. What kind of vehicle would that person be driving?

Caller: Mazda Protégé.

Dispatcher Karagiannes: A Madza Protégé?

Caller: Yeah.

Dispatcher Karagiannes: It was just one person doing the shooting, right?

Caller: Yeah. I'm the only one alive.

Dispatcher Karagiannes: Do you think...

Caller: I need help before he can...(unintelligible)

Dispatcher Karagiannes: Ok. I've got to let you go so I can talk to Rescue but they're going to be in as quick as they can, ok?

Caller: Hurry.

Dispatcher Karagiannes: Yup. Thank you.

End of tape

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.21.33 pm Shoretel 4702

Phone Rings (lot of background noise; talking)

Dispatcher Dodge: Waterville Communications Center.

Caller: Hi.

Dispatcher Dodge: Hi.

Caller: Where are they? I'm [REDACTED] (labored breathing)

Dispatcher Dodge: [REDACTED]?

Caller: Yeah.

Dispatcher Dodge: Yeah.

Caller: They're here?

Dispatcher Dodge: They should be...is that a child I hear?

Caller: Yes. I said that...oh (child talking in background)

Dispatcher Dodge: How old is the child?

Caller: 3.

Dispatcher Dodge: 3?

Caller: Yes. (child talking in background; caller moaning)

Dispatcher Dodge: Command, be advised that there is also a 3-year-old child inside.

Caller: (Moaning) [REDACTED]

Dispatcher Dodge: Is the child injured at all?

Caller: I'm in the kitchen. [REDACTED]

Dispatcher Dodge: Ok. Is...is the child injured at all?

Caller: No.

Dispatcher Dodge: 14-9, I'm not sure. I'm... [REDACTED] (Background noise) I don't believe so as I can hear the child talking in the background. (Background noise) 10-4.

(Background noise; child talking; radio traffic; child talking)

Dispatcher Karagiannes: What's that? (child talking) Ok. Ok.

Radio Traffic: 2 police officers down (unintelligible; moaning, child talking) 508 to (unintelligible)

Background noise; talking; radio traffic; music playing

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.21.33 pm Shoretel 4702

Dispatcher Dodge: Comm to 508; 702 advised that if you need him, he can come down.

Caller: (moaning) [REDACTED]. Help.

Radio Traffic: 14-15, 14-9. Go ahead 15. Is there anybody on the opposite side of the street behind the buildings? (unintelligible) 2 officers coming to you to help secure that end. 2 officers. (unintelligible) Can you see anyone in the [REDACTED] driveway between the [REDACTED] house and [REDACTED] house? I see someone out there. Negative.

Caller: (moaning)

Dispatcher Karagiannes: I can't talk to you. We're extremely busy right now.

Dispatcher Dodge: 14-9?

Radio Traffic: Tell caller to stay in his house, not in the driveway. We don't need any distractions right now.

Dispatcher Karagiannes: Ok. All right. We'll try to give a call but we're extremely busy so it could be a while by the time somebody does call back.

Dispatcher Dodge: 14-9, I have the female victim New England and she's not even on the phone at this time. I think she dropped it.

Caller: (moaning)

Dispatcher Dodge: What the hell did he tell me to do?

Radio Traffic: 14-9, I didn't copy your traffic about the subject in the driveway. What is (unintelligible)

Emergency line rings

Dispatcher Dodge: Shit. I don't know who's in the driveway. I'm New England with the victim and she's dropped the phone. She's no longer speaking to me.

Dispatcher Karagiannes: All right. Where are you calling from? What's the address?

(child talking)

Radio Traffic: We're going to form (unintelligible) to get to her.

(Child talking)

Dispatcher Karagiannes: Ok, sir. What house number is she at? Is she in the same building as you?

Radio Traffic: Unintelligible

Dispatcher Karagiannes: What town are you in?

(Child talking)

Dispatcher Dodge: Hello? Damn it.

End of tape

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.26.46 pm 911 POS 1

Emergency Line Rings

Dispatcher Karagiannes: Waterville Communications Center.

Male Voice: Yes

Female Voice: Hi, it's DPS in Augusta. I have a caller from [REDACTED] on the phone stating that somebody in the downstairs of the residence that needs assistance.

Dispatcher Karagiannes: Ok. Hello?

Male Caller: Hi.

Dispatcher Karagiannes: Hi. Where are you calling from? What's the address?

Caller: [REDACTED] I just tried signaling the officers but they told me to go into the house. But I just called my neighbor that's downstairs. Apparently, she can't move and I'm guessing she's inside the downstairs apartment at the brown house and none of the cops are there.

Dispatcher Karagiannes: Ok. So what house number is she at? Is she in the same building as you?

Caller: No. I'm at [REDACTED] She's at [REDACTED] in the brown building.

Dispatcher Karagiannes: Ok. (unintelligible)

Caller: And that's where the shooting...um, I don't even know. I just know her boyfriend's name is [REDACTED]. Um, they live at [REDACTED]. Um, the shooting happened at [REDACTED]. The cops are looking at the next one over. They need to be [REDACTED] to me cause I just called the neighbor downstairs neighbor. The upstairs neighbor is the one that did the shooting. The downstairs neighbor I just called and she said she needs help. She can't move.

Dispatcher Karagiannes: Ok. So, the female in the downstairs apartment that can't move?

Caller: Yes.

Dispatcher Karagiannes: Ok. You're sure she's at [REDACTED] We have people calling from [REDACTED] saying they've been shot as well.

Caller: Yeah, yeah.

Dispatcher Karagiannes: Ok. We will pass it to the officers there. I'm trying to get to them as quick as I can. So the brown building, first floor?

Caller: Yeah.

Dispatcher Karagiannes: Ok, sir. Thank you.

Caller: Yep.

Dispatcher Karagiannes: Bye. Comm Center to Oakland...

End of tape

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.37.23 pm Shoretel 4702

Dispatcher Dodge: Waterville Communications Center.

Male Voice: Hey, Waterville. I thought this was Oakland Police Department.

Dispatcher Dodge: Yeah, we're answering for them.

Male Caller: Ok. Um, the...the lady's name is [REDACTED]

Dispatcher Dodge: Yup.

Caller: Do they...do they have [REDACTED]

Radio Traffic in background

Dispatcher Dodge: Do you have anything new to give us?

Caller: Um...what do you mean?

Dispatcher Dodge: Well...I can't...I can't give you all the information of what's going on right now.

Caller: Oh, I'm sorry, yeah. No, I'm the one that initially called.

Dispatcher Dodge: Yup.

Caller: My name is [REDACTED] I live [REDACTED] I...I called [REDACTED] cell phone. I talked to her. She said she can't move.

Dispatcher Dodge: Yeah, we...we have all that, sir.

Caller: Well all right...

Dispatcher Dodge: Ok.

Caller: But do you have...

Dispatcher Dodge: Sir, do you have anything new to give us right now?

Caller: Um...

Dispatcher Dodge: I cannot give you any information as to what's going on right now. Ok?

Caller: Well...well, all I know is the place where it actually happened, I don't see any flashlights in the windows, upstairs or downstairs, so nobody's checking the house that it actually happened at.

Dispatcher Dodge: Ok.

Caller: So there could be like trouble in that house...

Dispatcher Dodge: Um huh.

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.50.01pm 911 POS 1

Emergency Phone Line Rings

Dispatcher Karagiannes: Waterville Communication Center.

Caller: This is Somerset. I'm putting through a caller at [REDACTED] in Oakland. I have a female on the line saying she needs help.

Dispatcher Karagiannes: Ok.

Somerset: There's somebody there.

Dispatcher Karagiannes: Hello? Ma'am, can I help you? Hello? Somerset, what did she tell you?

Somerset: Just what I told you. That she needs help. Yup, she says she needs help. She's talking very slow. She needs help and there's someone there. I couldn't get her name.

Dispatcher Karagiannes: What's the phone number?

Somerset: [REDACTED]

Dispatcher Karagiannes: Thank you.

Somerset: You're welcome.

Dispatcher Karagiannes: Ma'am, are you there?

Caller: Hurry please. (unintelligible)

Dispatcher Karagiannes: What's happening?

Caller: I'm home alone with my 2 kids and I just banging really, really loud.

Dispatcher Karagiannes: You heard something bang very loud?

Caller: Right. Someone's trying to get in the basement or in the basement. It sounds like they're in now.

Dispatcher Karagiannes: All right. And you're at [REDACTED]?

Caller: Yes.

Dispatcher Karagiannes: Ok. Hold on one second for me. Comm Center to Oakland Command...

Radio Traffic: Go ahead.

Dispatcher Karagiannes: I have a female 9-1-1 whispering advising that it sounds like there's someone trying to get into her basement. [REDACTED] [REDACTED]. She's inside with kids. Said she heard a loud bang and it sounded like someone trying to get into her basement.

Radio Traffic: 10-4. (unintelligible)

End of tape

Dispatcher Karagiannes: So how many kids do you have in there with you?

Caller: 2.

Dispatcher Karagiannes: 2 kids and you?

Caller: A 4-year-old and a 2-year-old. The 5-year-old (unintelligible)

Dispatcher Karagiannes: Ok. And where are you guys in the residence?

Caller: What?

Dispatcher Karagiannes: Where are you in the residence?

Caller: In my bedroom.

Dispatcher Karagiannes: Ok. All three of you or just you?

Caller: No, just me and my oldest.

Dispatcher Karagiannes: Ok. We have a few officers on their way over there to check it for you. I'm going to keep you on the phone until they get there. So do you have like a basement door, is that what you heard?

Caller: Yes.

Dispatcher Karagiannes: Ok.

Caller: I have, I have a wood piece blocking it. I don't know.

Dispatcher Karagiannes: Ok.

Caller: It sounded like a window.

Dispatcher Karagiannes: It sounded like a window?

Caller: Yeah.

Dispatcher Karagiannes: Ok. Have you heard anybody like have you heard talking at all?

Caller: No.

Background noise, typing.

Caller: Are they close?

Dispatcher Karagiannes: What was that? Hello?

Caller: I don't know. I hear something. Are they close?

9-1-1 Transcript
[REDACTED] Oakland ME
11-04-15 08.53.55 911 POS 1

Caller: (Whispering) Lay down. Lay down. Lay down. Can you lay down? Can you go lay down?

Radio traffic in background

Caller: Are they here?

Dispatcher Karagiannes: I'm trying to find out. There's a lot of talking on Oakland Prime at the moment.

Caller: Well, I just heard something. Somebody's knocking at my door.

Dispatcher Karagiannes: Is there a PD Unit off at [REDACTED]? (Radio traffic) 10-4. Yeah, are you on a cordless phone?

Caller: Yeah.

Dispatcher Karagiannes: Ok. If you could walk to the door, you hear them knocking. I do have officers at that door.

Caller: Ok. (background noises) Hi.

Officer: What's going on?

Caller: He's here.

Dispatcher Karagiannes: Ok. I'm going to let you go.

Caller: All right. Thank you.

End of tape

9-1-1 Transcript
[REDACTED], Oakland ME
11-04-15 09.15.49pm Shoretel 4700

Dispatcher Karagiannes: Waterville Communications Center.

Caller: Hi. My name is [REDACTED] from Oakland.

Dispatcher Karagiannes: Ok.

Caller: I want to report a strange car parked right outside my house. [REDACTED]
[REDACTED] It's very close to where the shooting was.

Dispatcher Karagiannes: Ok.

Caller: It's very odd that that car is parked there.

Dispatcher Karagiannes: Ok. Whereabouts on [REDACTED]?

Caller: This is [REDACTED] [REDACTED].

Dispatcher Karagiannes: Ok. And what kind of vehicle is it?

Caller: This is a...it looks a Cadillac or Chrysler, silver sedan.

Dispatcher Karagiannes: Ok. And what was your name, sir?

Caller: [REDACTED]. [REDACTED] I can give you a plate number to the vehicle.

Dispatcher Karagiannes: Ok. 10-4, 700. Go ahead with it.

Caller: Yeah, it's [REDACTED]

Dispatcher Karagiannes: [REDACTED]?

Caller: Yeah.

Dispatcher Karagiannes: Ok.

Caller: Um...

Dispatcher Karagiannes: All right. I will have someone check on it when we get someone free.
Um...

Caller: Yeah.

Dispatcher Karagiannes: And, obviously, if you know that the situation is still on-going out there, so I would stay inside and lock the doors if you...to stay safe.

Caller: Uh, ok.

Dispatcher Karagiannes: Ok, sir?

9-1-1 Transcript

[REDACTED] Oakland ME
11-04-15 09.15.49pm Shoretel 4700

Caller: So are they looking for the shooter?
Dispatcher Karagiannes: They are.
Caller: This is a Lincoln MX...MK7.
Dispatcher Karagiannes: Ok.
Caller: We're very close to where this is going on.
Dispatcher Karagiannes: Ok. I will have someone come check it. Ok?
Caller: Ok. Thanks.
Dispatcher Karagiannes: Yup. Bye.

End of tape