

DEPARTMENT OF PUBLIC SAFETY BUREAU OF CONSOLIDATED EMERGENCY COMMUNICATIONS TRANSCRIPT

CALL DATE:
REGIONAL COMMUNICATIONS CENTER:

NOVEMBER 4, 2015

AUGUSTA

*** NOTICE ****

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CERTAIN INFORMATION MAY HAVE BEEN EXCLUDED OR REDACTED FROM THIS TRANSCRIPT IN ACCORDANCE WITH APPLICABLE LAW. SEE 25 MRSA § 2929.

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1
     KEY
 2
 3
     ECS1: Emergency Communications Specialist
     ECS2: Emergency Communications Specialist
 4
 5
           Caller
 6
     C2:
           Caller
 7
     AV:
           Automated Voice
 8
     VM:
           Voice Mail
 9
     WCC: Waterville Communications Center
10
11
12
13
     ΑV
           November 4, 2015
           20:03:50
14
15
16
     ECS1
           911, what is the address of your emergency?
17
     C1
18
           (No verbal response heard)
19
20
     ECS1 Hello, 911.
21
22
     C1
           (No verbal response heard)
23
24
     ECS1
           Hello, 911.
25
26
     C1
           (No verbal response heard)
27
28
     ECS1
           If you cannot say anything press any number on your key pad at this
29
           time.
30
31
     C1
           (No response)
32
33
     VM
           Please leave your message for -----
34
35
     [ECS1 returns call made from C1 phone]
36
37
           State Police, your phone has dialed 911, if you have an emergency
38
           please hang up and call back if not lock out the key pad.
39
           November 4, 2015
40
     ΑV
41
           20:04:34
42
43
     ECS2 911, what is the address of your emergency?
44
45
     C2
           Yeah, uh,

    shots have been fired.

46
47
     ECS2 Where town?
48
     C2
49
50
51
     ECS2
           What town is that?
52
53
     C2
           In Oakland, Maine.
54
55
     ECS2
                            in Oakland?
```

56

```
57
    C2
          Yes, I seen him outside yelling at his girl. They've got a kid in the
58
          house.
59
60
    ECS2 All right hold on.
61
62
     (Telephone Ringing)
63
          Waterville Communication Center.
64
    WCC
65
66
    ECS2 (Inaudible)
67
68
    C2
           (Inaudible)
69
                                   in Oakland reporting shots fired
70
    ECS2 I have a caller at
71
           outside.
72
73
    WCC
          Okay. Hello.
74
75
    C2
          Hi.
76
77
    WCC
          Hi, so you're at
78
79
    C2
          No I'm at
80
          Okay the name sir?
81
    WCC
82
83
    C2
           (Inaudible) he's right outside, I think he shot at his girlfriend.
84
85
    WCC
          Okay hold on one second I'll get them started.
86
87
           Comm. Center (Inaudible) - respond to a
                                                                  a possible -
88
89
                                          END
90
```