

FY16 Half Year Result

19 February 2016



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Business performance overview

Mark Ratcliffe, Chief Executive Officer



Agenda

Mark Ratcliffe, CEO Connections and trends 5-6 > UFB rollout and uptake 7-8 **Andrew Carroll, CFO** > Financial results 10-11 > Capex 12-13 > Guidance summary and managing for value 14-15 > Capital management, FY16 dividend, debt 16-17 Mark Ratcliffe, CEO > Improving the fibre connection process 19-20 > Regulatory overview 21-22 Looking ahead 23 **Appendices** 24-34



OVERVIEW

Net Profit After Tax: \$33 million

\$479 million Revenue:

\$275 million **EBITDA**:

Broadband connections 16,000



- Dual copper-fibre lines reduced from ~20,000 (30 June) to ~10,000
- Other UFB networks now past ~300,000 consumers and ~60,000 connects (FY15:~250,000 passed and ~35,000 connected)
- Q2 and Q3 typically subject to seasonal variation (e.g. tertiary students)

FIXED LINE CONNECTIONS	31 DEC 2015	30 JUNE 2015
Baseband copper	1,320,000	1,408,000
Baseband IP	6,000	not material
UCLL	116,000	123,000
SLU/SLES	3,000	3,000
Naked Basic/Enhanced UBA and Naked VDSL	180,000	159,000
Data services over copper	11,000	13,000
Fibre (premium business + mass market)	125,000	88,000
Total fixed line connections	1,761,000	1,794,000
BROADBAND CONNECTIONS		
Basic UBA	74,000	96,000
Naked Basic UBA	7,000	10,000
Enhanced UBA	763,000	792,000
Naked Enhanced UBA	128,000	118,000
VDSL	94,000	85,000
Naked VDSL	45,000	31,000
Fibre (mass market)	112,000	75,000
Total broadband connections	1,223,000	1,207,000



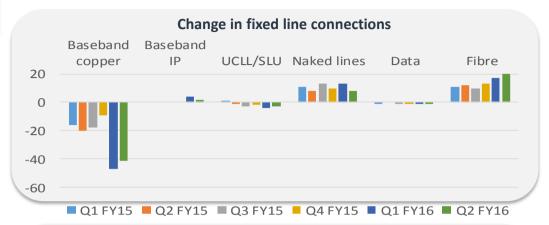
CONNECTIONS TRENDS

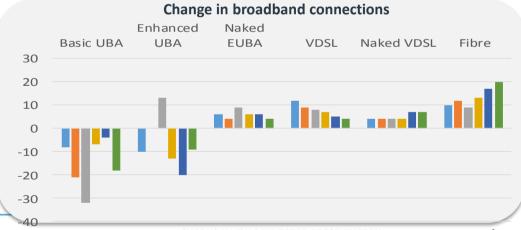
Fixed line trends

- fibre demand accelerating with
 42% increase in fibre lines
- 13% growth in naked lines

Broadband trends

- copper broadband reducing as consumers migrate to fibre
- VDSL connections slowing; naked VDSL steady



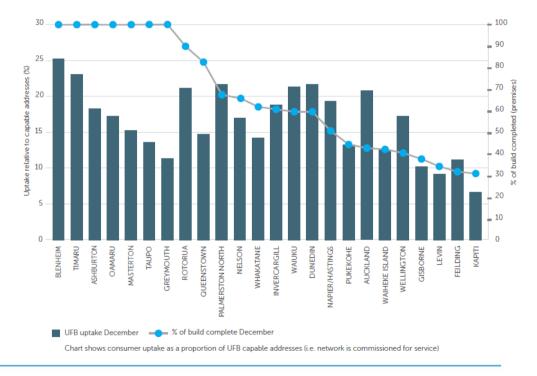




FIBRE ROLLOUT: 48% COMPLETE

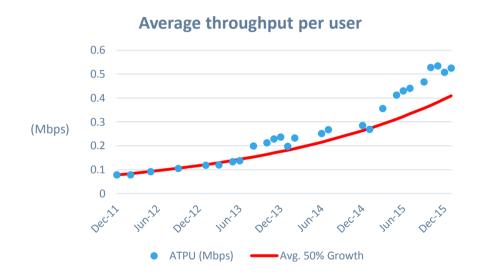
- 539,000 consumers within reach of Chorus UFB fibre
- build complete for 400,000 premises
- Masterton and Greymouth completed in H1
- 105,000 connections within UFB deployed footprint (68,000 at 30 June)
- 19% uptake across UFB areas; Blenheim highest at 25%

Regional fibre uptake vs build; UFB uptake by Candidate Area at 31 December 2015



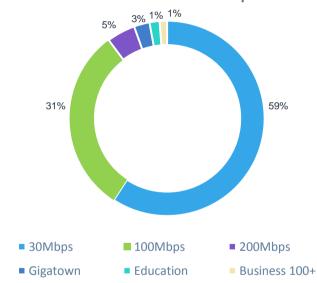


BANDWIDTH DEMAND & FIBRE UPTAKE



- Bandwidth demand continues to exceed forecasts with average throughput per user now 500kbps+
- Average connection speed on network now 23Mbps vs 10Mbps in 2011

Mass market fibre uptake



41% of mass market fibre connections are 100Mbps plans or better; up from 30% at 30 June



Financial performance

Andrew Carroll, Chief Financial Officer



Income statement

	H1 FY16 \$m	H2 FY15 \$m
Operating revenue	479	479
Operating expenses	(204)	(198)
Earnings before interest, tax, depreciation and amortisation (EBITDA)	275	281
Depreciation and amortisation	(161)	(165)
Earnings before interest and income tax	114	116
Net interest expense	(67)	(78)
Net earnings before income tax	47	38
Income tax expense	(14)	(11)
Net earnings for the period	33	27



Revenue

	H1 FY16 \$m	H2 FY15 \$m
Basic copper	230*	239
Enhanced copper	115*	112
Fibre	61	53
Value Added Network Services	17	17
Field Services	43*	44
Infrastructure	10	10
Other	3	4
Total	479	479

^{*} includes two weeks of the final copper pricing determination

Expenses

	H1 FY16 \$m	H2 FY15 \$m
Labour costs	38	35
Provisioning	31	30
Network maintenance	42	43
Other network costs	17	19
IT costs	33	34
Rents, rates and property maintenance	13	13
Regulatory levies	6	8
Electricity	7	7
Consultants	1	1
Insurance	2	2
Other	14	6
Total	204	198



Capex summary

- > Total capex of **\$254m** for period (H2 FY15: \$259m)
- Managing for cash initiatives and UFB cost focus helped offset increased connection volumes:
 - reduced copper capex reflects restraint on discretionary proactive maintenance and shift in demand to fibre
 - building & engineering spend typically higher in H2

*Fibre connections & layer 2 capex includes premium business fibre capex previously included in Other fibre connections & growth. H2 FY15 categories adjusted for comparative purposes.



Fibre capex	H1 FY16	H2 FY15
UFB communal	87	84
Fibre connections & layer 2	90	75*
Fibre products & systems	8	8
Other fibre connections & growth	16	19*
RBI	16	21
Subtotal	217	207
Copper capex		
Network sustain	11	19
Copper connections	4	5
Copper layer 2	5	7
Product	3	1
Subtotal	23	32
Common capex		
Information technology	10	11
Building & engineering services	4	8
Other	0	1
Subtotal	14	20
TOTAL GROSS CAPEX	\$254m	\$259m

Fibre connections capex

Volume of standard fibre connections tracking higher than expected, but H1 connections mix positive overall

Fibre connections & layer 2 capex	H1 connections (vs FY16 estimate)	H1 FY16 \$90m	H2 FY15 \$75m
Layer 2 (long run programme average of \$100 per connection)		\$11m	\$8m
Premium business fibre connections	1,600 completed (FY16: 3,500)	\$12m	\$13m
Single dwelling units and apartments connections	38,000 completed (FY16: 80,000)	\$38m	\$27m
Backbone build: multi-dwelling units and rights of way	3,300 completed (FY16: 8,750)	\$29m	\$27m

Non-standard fibre connections

- Chorus and CFH have been discussing opportunities to extend the non standard installation fund and we've agreed a number of matters that enable us to confirm the fund will continue until end of 2016.
- We are continuing to explore opportunities to extend the fund beyond that date.



Guidance summary

	Existing guidance	H1 FY16 view
Cost Per Premises Passed (CPPP)	FY16: \$1,700 - \$1,770	Tracking to bottom of guidance range with \$1,643 for 33,000 premises build complete in H1
Cost Per Premises Connected (CPPC)	FY16: \$1,050 - \$1,250 (excluding layer 2 and including standard installations and some non-standard single dwellings)	Tracking to bottom of guidance range with \$1,002 average in H1
UFB connections & layer 2 capex	FY16: \$195 – \$225m (based on mass market 80,000 fibre connections and 8,750 backbone builds (FY16 backbone build mix anticipated to be less expensive than FY15 for the same mix); ~3,500 premium business fibre connections).	No change to capex range. Now anticipate 85,000 to 95,000 mass market fibre connections
FY16 Gross capex	\$580 – \$630m	No change
FY16 EBITDA	\$580-\$600m including the additional cost of activity Chorus is undertaking to improve the end-to-end fibre connection process for customers	Tracking to top half of guidance range

Current EBITDA outlook reflects

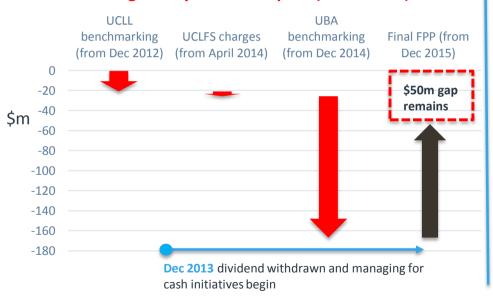
- VDSL and baseband IP uptake lower than expected to date, resulting in short term cost benefit
- some customer migration from legacy products, offsetting revenue growth
- increasing fibre provisioning costs as we take on industry support role



Return to managing for value vs cash

FPP outcome has <u>not</u> restored Chorus' financial position to demerger levels

Regulatory EBITDA impact (annualised)



- No FPP appeals; now reviewing managing for cash initiatives
 - reassessing proactive maintenance approach given growing fibre uptake
 - reviewing IT separation capex
 - applying value-based investment criteria for growth capex
 - tight focus on cost management will continue



Capital management and FY16 dividend

- FY16 dividend of 20cps, subject to no material adverse changes in circumstances or outlook.
- FY16 interim dividend of **8 cps**, fully imputed
 - supplementary dividend of 1.41cps payable to non-resident shareholders
 - record date: 22 March 2016
 - payment date: 5 April 2016
 - Dividend Reinvestment Plan applies with 3% discount to prevailing market price;
 open to New Zealand and Australian resident shareholders
- During the UFB build programme to 2020, the Board expects to be able to provide shareholders with modest long term dividend growth from a base of 20cps per annum, subject to no material adverse changes in circumstances or outlook.
- The Chorus Board considers that a 'BBB' credit rating from S&P or equivalent credit rating is appropriate for a company such as Chorus. It intends to maintain capital management policies and financial policies consistent with these credit ratings.

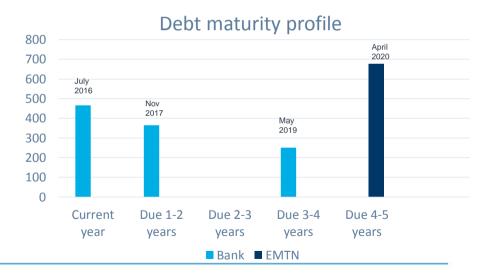


Debt

	As at 31 Dec 2015 \$m
Borrowings	1,757
+ PV of CFH debt securities (senior)	59
+ Net Finance leases	<u>131</u>
Sub total	1,947
- Cash	(78)
Total net debt	1,869
Net debt/EBITDA	3.3 times

- Financial covenants require senior debt ratio to be no greater than 4.0 times and use underlying 12 month EBITDA
- Standard & Poor's treatment includes Operating leases and uses 8.5% discount for PV of CFH debt securities

- > At 31 December, debt of \$1,757m comprised:
 - \$15m short term money market facility
 - \$1,065m long term bank facilities
 - \$677m (NZ\$ equivalent at hedged rates) Euro Medium Term Note





Priorities & outlook

Mark Ratcliffe, Chief Executive Officer



OUR NUMBER ONE PRIORITY

Improving the fibre connection experience

Progress to date

Set up pre-visit contact team

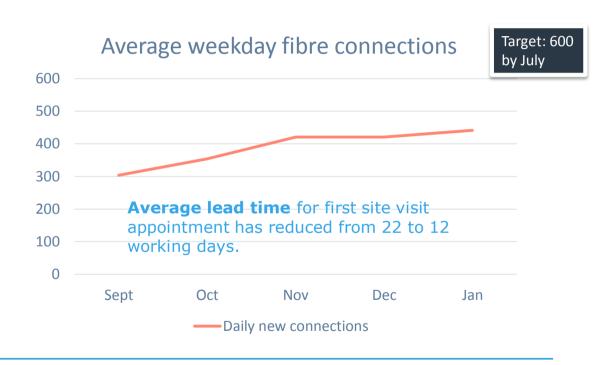
Fibre crews increased to 380

Reduced RSP forecast variability

Reallocated service co. areas

Expanded role of MDU specialist

Improved fibre records accuracy





OUR NUMBER ONE PRIORITY

Improving the fibre connection experience

Next steps

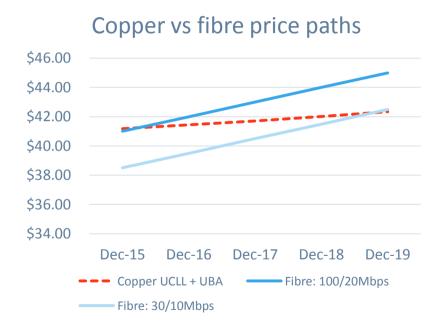
- 1. Recruit more field crews
- 2. Reduce field crew downtime: 85% utilisation rate in January
 - focus on reducing on-day reschedules (~30%)
- 3. Propose managing consumer interaction from RSPs receipt of fibre order to service activation
 - Will require additional staff; levels subject to RSP optin and timeframe for RSP transition to online portal
 - We are underwriting RSP support to end December 2016
- 4. Developing online order tracker





REGULATORY OVERVIEW

Copper price relativity returns



Commerce Commission recognised it costs more to provide network infrastructure in New Zealand:

- re-balancing of prices between copper line (UCLL) and broadband (UBA) services
- UCLL+UBA aggregate price path now more aligned to entry level 30Mbps fibre price



REGULATORY OVERVIEW

2020

Copper products: price paths for 5 years from Dec 16 2015

Fibre (UFB) products: contracted pricing with Government until end of rollout in Dec 2019

UFB 2: Government proposal to extend fibre from 75% to at least 80% of population by end of 2022

Future framework

Government review of post 2020 regulatory framework underway

- general industry consensus on need to change and improve current framework
- discussion document expressed "preliminary view" that a building block model is most appropriate pricing methodology for regulating UFB services
- our view that model should apply to fibre and copper
- we have proposed special access undertaking as simplest approach, possibly with a transitional period to 2030
- awaiting details on next phase of review



LOOKING AHEAD



- Focus returns to running the business for long-term shareholder value
- Fibre demand is driving added cost at a provisioning level and bringing forward decisions on how we manage two networks
- Growing network competition and RSP cost-out focus continue
- Bandwidth demand and network capability provide confidence in continued growth of fixed line broadband



Appendices

Appendix A: Non statutory measure – adjusted EBITDA

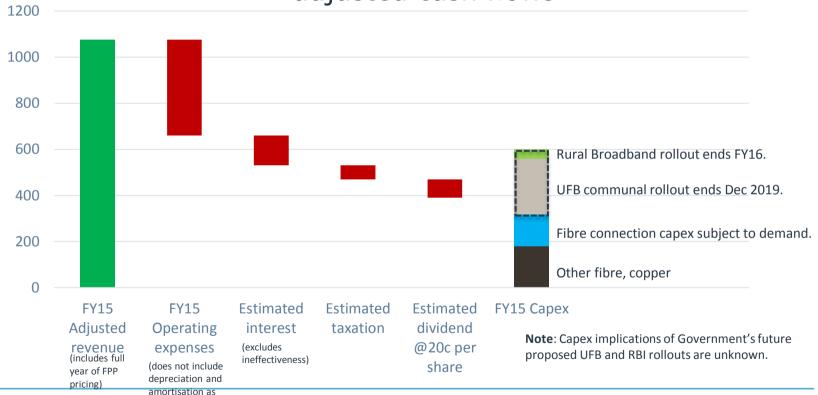
- This appendix provides a high level summary of Chorus' adjusted EBITDA. It has been prepared on the basis of the final pricing principle (FPP) determinations effective 16 December 2015.
- For comparative purposes this flows the pricing through both FY15 and H1 FY16 as though the pricing had changed on 1 July 2014.

	Adjusted H1 FY16 \$m	Adjusted H2 FY15 \$m	Adjusted H1 FY15 \$m
Adjusted operating revenue	538	540	533
Operating expenses	(204)	(198)	(206)
Adjusted EBITDA	334	342	327

	Statutory results \$m	Add: UBA and UCLL price change \$m	Less: transaction charge price change \$m	Adjusted \$m
H1 FY16 operating revenue	479	65	(6)	538
H2 FY15 operating revenue	479	67	(6)	540
H1 FY15 operating revenue	527	8	(2)	533



Appendix B: Illustrative Chorus pre-financing adjusted cash flows





non-cash)

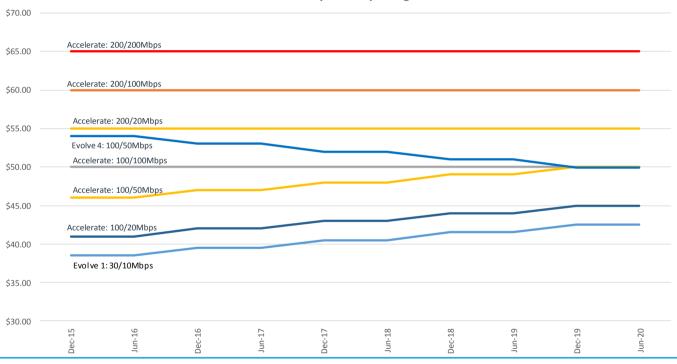
Appendix C: Copper product pricing summary

	Benchmark pricing	Pricing effective 16 December 2015
UCLL and UCLFS	\$23.52	Year 1 - \$29.75 Year 2 - \$30.22 Year 3 - \$30.70 Year 4 - \$31.19 Year 5 - \$31.68
Basic UBA uplift	\$10.92	Year 1 - \$11.44 Year 2 - \$11.22 Year 3 - \$11.01 Year 4 - \$10.83 Year 5 - \$10.67
UCLL + UBA = aggregate Basic UBA price	\$34.44	Year 1 - \$41.19 Year 2 - \$41.44 Year 3 - \$41.71 Year 4 - \$42.02 Year 5 - \$42.35
SLU	\$14.21	Year 1 - \$15.52 Year 2 - \$15.70 Year 3 - \$15.89 Year 4 - \$16.07 Year 5 - \$16.26



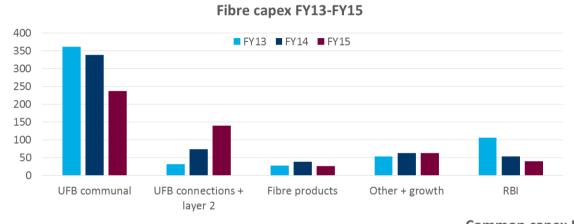
Appendix D: Chorus mass market fibre product pricing

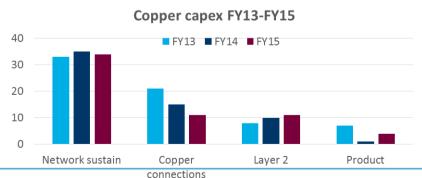
Mass market fibre product pricing

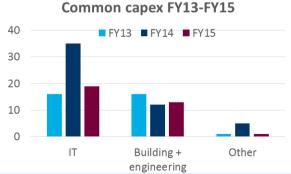




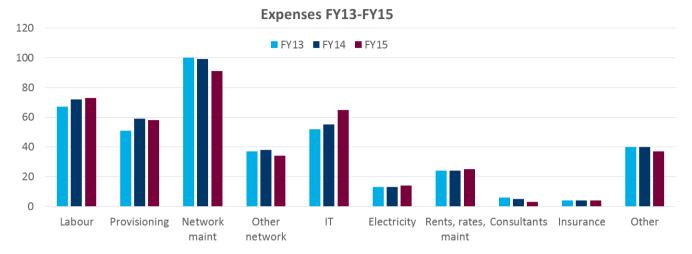
Appendix E: Capex, Expenses, Revenue trends FY13-FY15

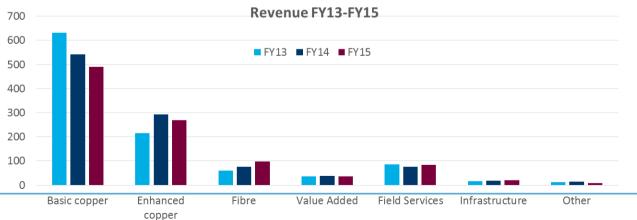








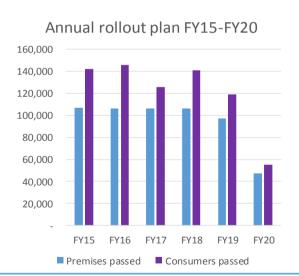


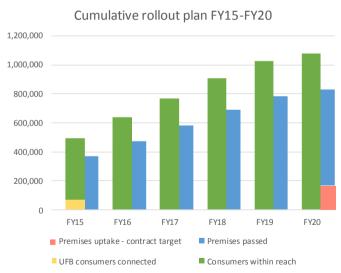




Appendix F: Ultra-fast broadband (UFB) rollout

- > Public private partnership to build fibre to 830,900 premises (approx. 1.1m consumers) by end 2019
 - Government to contribute up to \$929m; \$1,118 per premises passed
 - Chorus issues Crown debt and equity securities to Government in return. Debt to be redeemed in tranches from 2025 to 2036 at latest. Increasing portion of equity securities attract dividend payments from 2025 onwards.

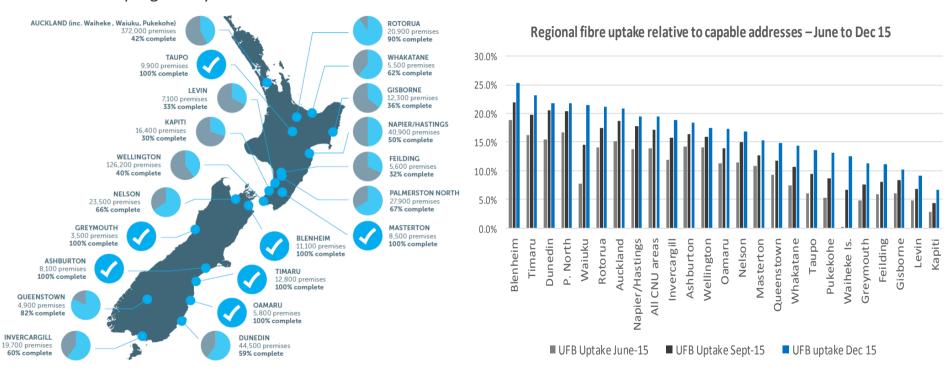






Note: Indicative plan only. Includes 45k greenfields premises

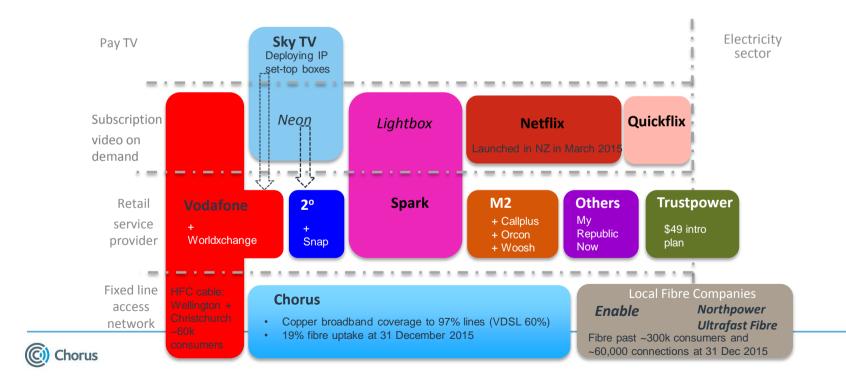
UFB rollout progress by area at 31 December 2015



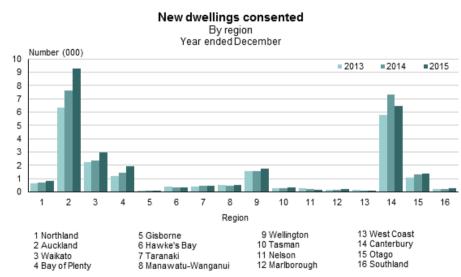


Appendix G: NZ fixed line market

• Significant changes in FY15: video content, RSP consolidation and new entrants



Appendix H: NZ dwelling and migration trends



Seasonally adjusted monthly permanent and long-term migration



Source: Statistics New Zealand

Source: Statistics New Zealand

