



Department of Health and Human Services
MaineCare Services
Member Services
11 State House Station
Augusta, Maine 04333-0011
Toll Free (800) 977-6740
TTY Users: Dial 711 (Maine Relay)

Notice of Changes to MaineCare Covered Services: MaineCare Benefits Manual, Section 17, Community Support Services

March 1, 2016

Dear MaineCare Member,

This letter is about changes to Section 17, Community Support Services. You are getting this letter because you may have received or are currently receiving Community Support Services through Section 17.

On **April 8, 2016**, MaineCare will make the following changes:

- Eligibility for these services will change. To qualify for these services, a primary diagnosis of Schizophrenia or Schizoaffective Disorder is needed. Other diagnoses are allowed with a written opinion from a clinician, based on documented or reported history of hospitalizations, homelessness, and/or criminal justice involvement.
- Intensive Case Management will no longer be a covered service.
- Providers of Community Integration Services will be required to complete intake and assessments within seven (7) calendar days from referral.
- Providers of Assertive Community Treatment are required to meet with members three (3) times a week, with some exceptions.

What does this mean for you?

You may or may not continue to get services. If you are no longer eligible for Section 17 services, you may be eligible for services through Section 65, Behavioral Health Services or Section 92, Behavioral Health Homes.

Please call MaineCare Member Services with questions at: 1-800-977-6740, TTY users dial 711. The office hours for Member Services are Monday through Friday, from 7:00 a.m. to 6:00 p.m.

Members do not have the right to appeal these changes in our rules. Members may appeal any actual denial, reduction or termination of services that they request.

Sincerely,

Stefanie Nadeau, Director
MaineCare Services