



Features of bSafe



www.bsafeapp.in

# Why bSafe App?

Out of every ten people living in the City, eight of them use smart phones. The day has arrived where people book movie, concert, travel and other tickets over their mobile phone; they book dinner tables at restaurant, food, groceries through various mobile phone apps, and everything is delivered at your doorstep. Even an auto rickshaw or a cab is just a click away on the mobile phone. Thus everything is on our fingertips with the smart phones acting as a catalyst.

Bengaluru is the IT and BT hub of India and everyone here is becoming tech savvy. Bengaluru is today a global name, and with the changing stature of the city, the Police too is striving to do its best. Police is trying to reduce delays in response and designing apps to make life convenient.

We are committed to provide safety and security to the common man, at every step. Given the widespread use of technology, we also decided to use technology to serve the citizens better. To make sure that the commute is safe while traveling in an auto rickshaw or a taxi /cab or any other private mode of transport, we have brought Safety at your fingertips through bSafe.

The App the initiative of Bengaluru traffic police and the brainchild of one its officers. With this app the commuters can register a complaint, know the route in which they are traveling, estimate the fare and many more.

# What distinguishes bSafe from other apps?

The App has been conceived and designed by our own traffic police officer who studied the complaints received, and then worked with his team to come out with a solution. Thus it has taken into consideration problems faced by commuters and responses of the Police. The App has twined both the aspects to create the most effective solution.

bSafe caters to Commuters from across class, gender, and age and has endeavoured to keep the interface user friendly. The app came into the virtual world after thousands of complaints were being registered through various modes against the errant auto rickshaw or cab drivers. To curb their high handedness, the app was designed and this would help the police to bring them to books.



### **ESTIMATE MY RIDE**

The commuter can log onto the app and switch on the GPS. Enter your destination and the app shows you direction and fare amount.

Along with, the app shows you the time to be taken to reach your destination.

It works on real time.



#### COMPLAIN/RATING

If the driver is found misbehaving like, demanding double fare or taking you for a jolly ride all around the City, then the commuter can register a complaint through the app and give a rating to the vehicle. The rating would pop up when someone else boards the vehicle and this would give a clear idea on how good the driver is.



## PANIC BUTTON

This button helps you at the time of distress. When caught in a situation, where things turn ugly, the commuter can press the button and a message is flashed to the nearest police officer, patrolling vehicle and the police station.

The police personnel, arrives at your location within no time to assist you.



## **IDENTIFY THE VEHICLE**

The passenger, after logging onto the app,
can enter the vehicle registration number. Click a photo
of the vehicle or the driver, and upload it. The passenger can
click on various types of complaint like demanding
excess money, refusal to switch on the meter, refusal to go to
the destination, doing round abouts, bad behaviour and
other reasons. Once the type of complaint is selected,
it gets registered with the traffic police at the
Traffic Management Centre (TMC)



#### HONKING

A feature of its own kind for the first time, where anyone traveling in any kind of vehicle can count the number of times the driver has honked throughout the journey. This special feature is an attempt to curb unnecessary honking.

# What is the Need for bSafe?

Commuters are often stranded trying to deal with an errant auto rickshaw or cab drivers. bSafe enables you to deal with this and take action. Features like to knowing the fare before boarding the vehicle, or if the driver is found misbehaving, the panic button will alert the nearest police personnel.

Registering a complaint takes place with in seconds. All this saves your time from visiting a police station and waiting to lodge a complaint. The app also sends you a reference number once you register your complaint and will intimate you when the action is taken against the driver. So please go ahead to download the app on Google play store or Apple store. It's absolutely free!

Website: www.bsafeapp.in

#### Registration:

Once the app is downloaded on your smart phone, you can register through Email, Facebook or Twitter by entering your email Id and mobile phone number. Verification SMS will be sent to your phone. Enter the code number and get started.

Note: Please do leave your valuable comments to help us improve the app and help you to stay safe and bSafe.
Use bSafe to help us to keep you Safe.

Unlike other apps or a normal complaint registering procedure, where you will have to compulsorily visit the nearest police station or a policeman, the bSafe, app lets you register the complaint on the smart phone while keeping you posted about the action taken.

Here is what the app does for you.



The user or commuter registers a complaint through the app by selecting the nature of offence. Once the complaint is submitted, it gets registered



The nearest policeman and the
Traffic Management Centre receive a SMS
about the complaint. They will start tracking
the vehicle and reach the spot where the
vehicle is and take immediate action against
the perpetrator/violator, depending
on the nature of the offence



With the help of the 'Action Taken' button, the officer updates the Centre and the Commuter about the action taken through a SMS



The Commuter gets a notification as well as a SMS regarding the action taken against the perpetrator/violator

Scan QR Code with your smart phone to find us on App Store / Google Play Store.





N S Megarikh Police Commissioner Bangalore City "Technology is useful when it benefits the common man.

With bSafe, Bengaluru Police has again proven our commitment to Safety and quick response, through the innovative use of technology."



**APPTOIDS FOUNDATION** developed the Mobile application for Bengaluru Police given the need to reach out to each and every commuter. **APPTOIDS FOUNDATION** is a not for profit organization that uses technology to address social issues.