The TMC Health Policy Institute Consumer Health Report 2016: SECOND ANNUAL SURVEY

TMC HEALTH POLICY

The TMC Health Policy Institute Consumer Health Report

1ST SURVEY, 2015

• 1,000 Texas only

2ND SURVEY, 2016

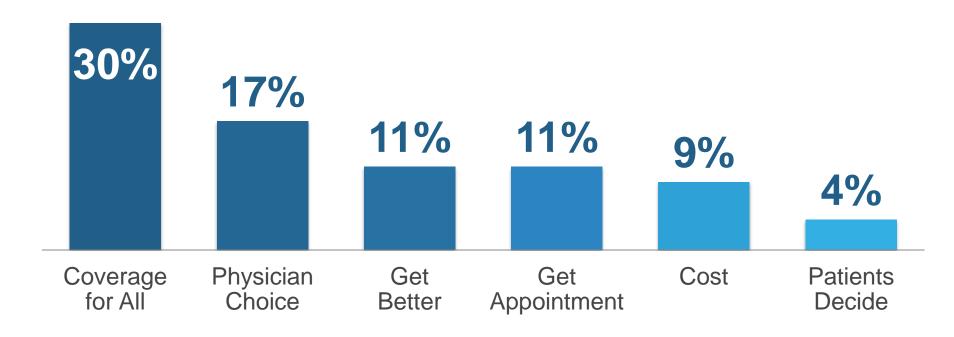
- 5,000 people
- 1,000 each from 5 states
- Texas, California, Ohio, New York, Florida

Nielsen surveys carried out on the Internet

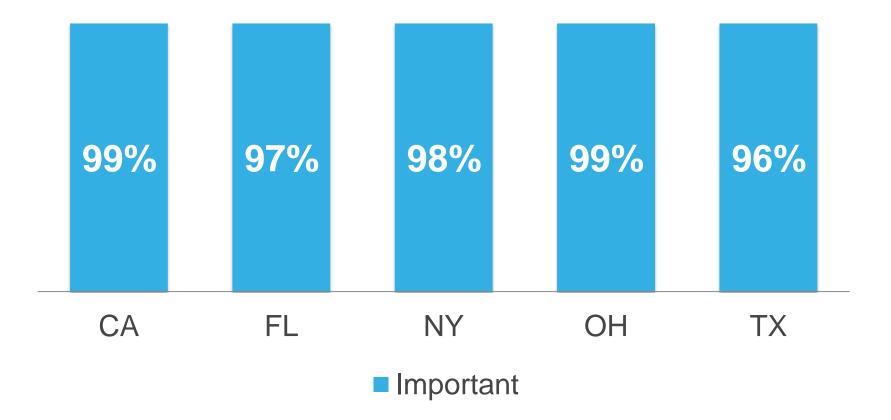
1: Below are 6 statements describing a health care system.

- A. Basic health care insurance coverage is available to all
- B. Treatment causes patients to get better
- C. Patients can choose their own physicians
- D. Patients can get an appointment to see their physicians when they need one
- E. Patients, not doctors, make the medical decisions
- F. Patients can pay health care bills without cutting down on other expenses

Coverage and choice are among most important health system characteristics: Results similar across states



Health care consumers value having health insurance



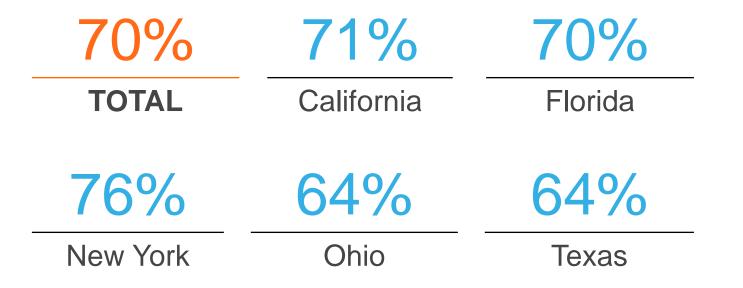
2: Imagine that a candidate for political office in Texas was in favor of supporting health coverage for all US citizens by the government.

Would that contribute to your decision to vote for him or her?

A. Yes B. No



About 2/3 would vote for a candidate supporting health coverage for all US citizens by the government

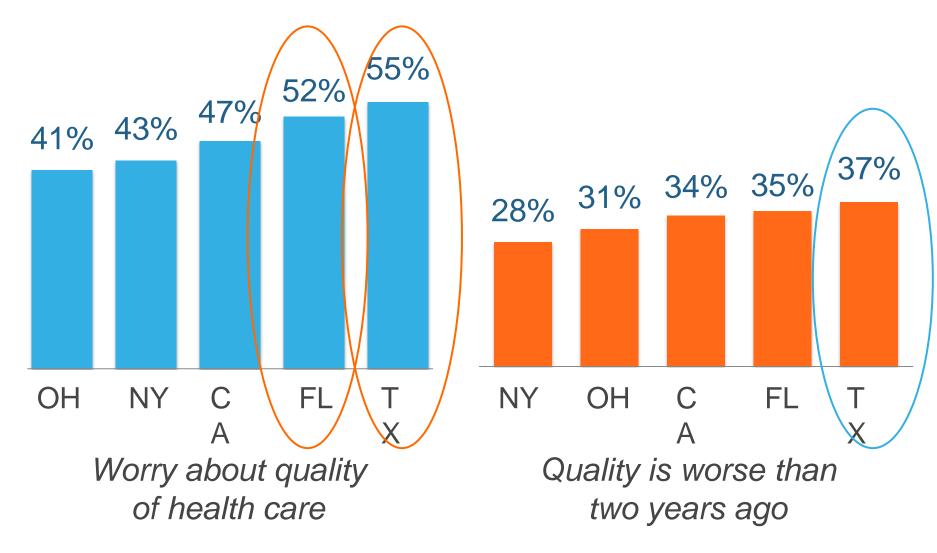


3: I don't worry about the quality of health care because it is generally excellent

A. Agree – I don't worryB. Disagree – I do worry

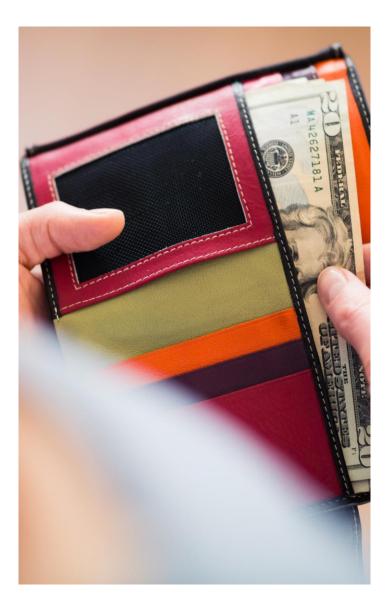


Concern about the quality of care varies by state



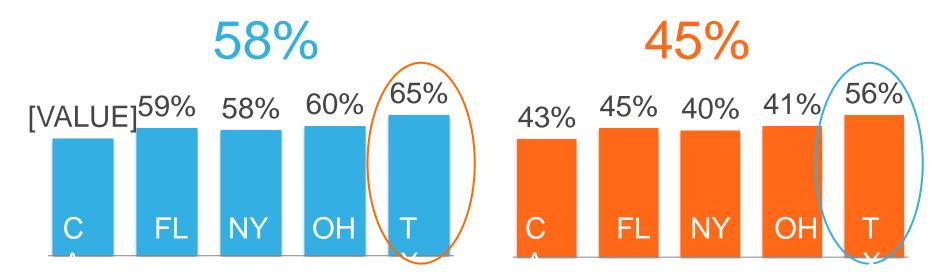
4: I'm paying more out of pocket for my health care this year than two years ago

A. Yes B. No



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Consumers are paying more out-of-pocket; some are cutting down elsewhere to afford care (especially in Texas)



More out of pocket than two years ago

Cut down to pay for health care

What is the major barrier to health care for the uninsured: **cost**

 California
 52%

 Florida
 63%

 New York
 39%

 Ohio
 52%

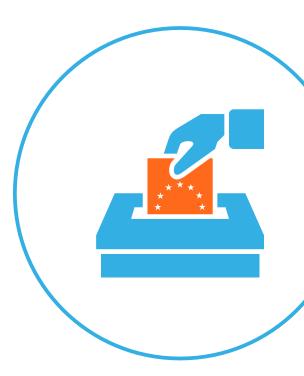
 Texas
 57%

 TOTAL
 54%

87%

of the uninsured who visit the health exchange marketplace could not afford coverage 5: Imagine that a candidate for political office in Texas agreed to manage health care costs. Would that contribute to your decision to vote for him or her?

A. No B. Yes



Across all states, over 80% of people would vote for a candidate who agreed to manage health care costs.

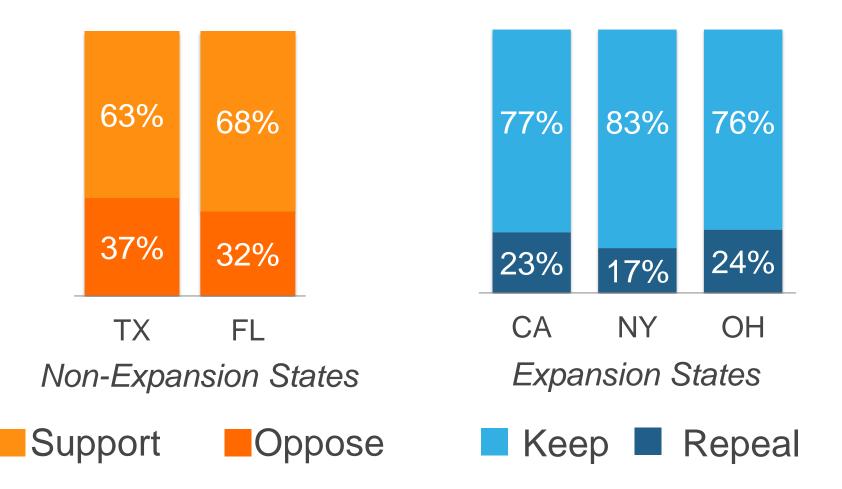


6: Are you in favor of expanding Medicaid to increase access to care in Texas?

A. No B. Yes



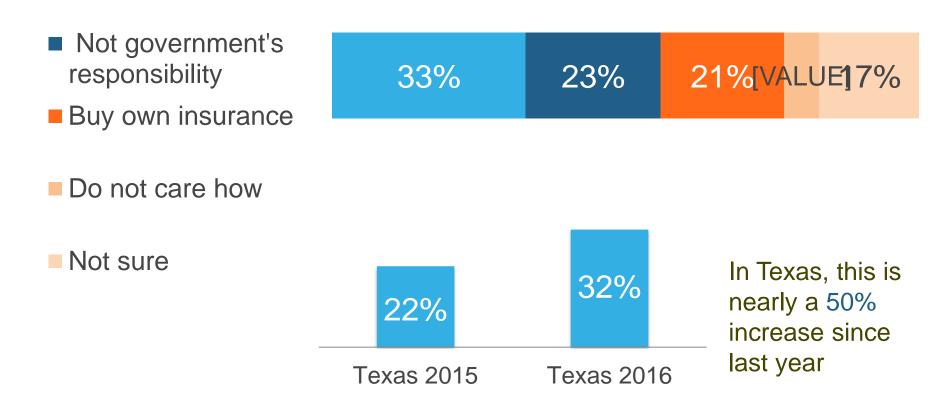
Medicaid expansion viewed favorably across states; Almost 2/3 of Texans support



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Expanding Medicaid is the top choice for reaching coverage for all

Expand Medicaid



Across all states, about 2/3 would vote for a candidate in favor of Medicaid expansion

69%70%71%72%64%67%TOTALCAFLNYOHTX

7: How often do you use the emergency room for yourself or your child, even though it is not a true emergency?

- A. Always
- B. Often
- C. Sometimes
- D. Rarely
- E. Never



About half of people have used the Emergency Department for non-emergencies; the doctor's office was closed

Always 2%		45%	Doctor's office closed
 Often 3% 	46%	18%	Doctor could not see me that day
Sometimes 8%	•	19%	ER was
Rarely 33%			convenient
■ Never 54%		10%	Do not have my own doctor to see
		22%	Other

8: Foods that lead to obesity should be more expensive

A. No B. Yes

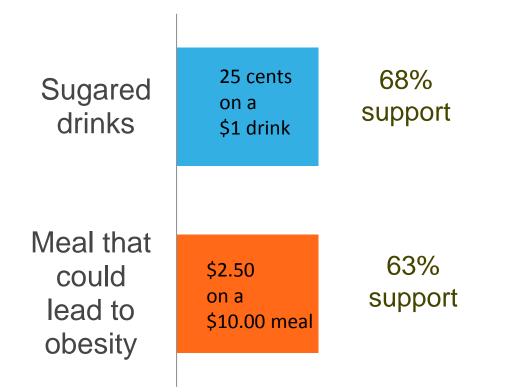


More than 1 in 2 across all states support making foods that lead to obesity being more expensive



New York	62%
California	56%
Florida	54%
Texas	53%
Ohio	51%

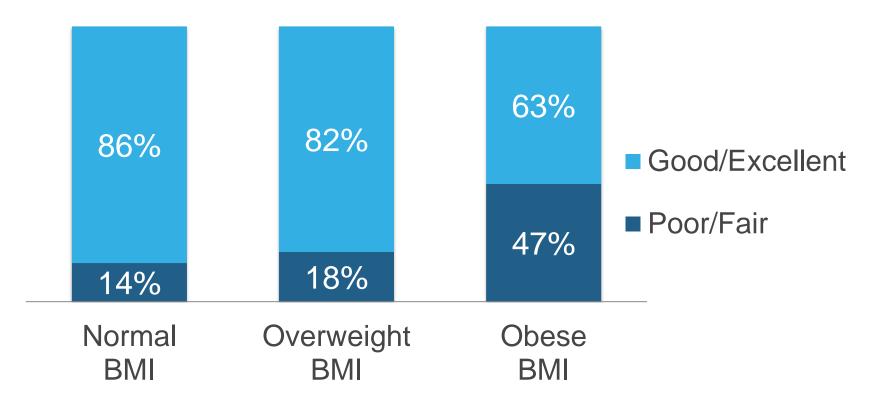
How much of a tax? Two-thirds support at least a 25% tax



How much of a tax? Two-thirds support at least a 25% tax



86% of Normal BMI say they are in goodto-excellent health... so do most who are overweight or obese



Overweight and obese consumers are more skeptical that increasing the price of a sugared drink would help

"Higher price on sugared drinks could help people make healthier choices"



TMC Red-Yellow-Green Vending Machine Labeling



About 2/3 would vote for a candidate who supported red-yellow-green food labeling

64%63%64%66%65%62%TOTALCAFLNYOHTX

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Key State Findings: Texas

COST More consumers in Texas than any other state surveyed are:

- Paying more out of pocket for health care vs. 2 years ago (65%)
- Cutting down on other expenses to pay for health care (56%)

QUALITY • Worried about quality (55%)

 Say quality has declined in the last 2 years (37%)

Key State Findings: Texas (continued)

COVERAGE

• 96% of Texans say having health insurance coverage is important

IMPROVING ACCESS

- Nearly 2 in 3 Texans would support Medicaid expansion in Texas (63%)
- Medicaid expansion is the top way Texans would expand coverage; this increased 50% from last year