# The TMC Health Policy Institute Consumer Health Report 2016: 

 SECOND ANNUAL SURVEY$$
\text { TMC } \left\lvert\, \begin{aligned}
& \text { HEALTH } \\
& \text { POLICY }
\end{aligned}\right.
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## The TMC Health Policy Institute Consumer Health Report

1ST SURVEY, 2015

- 1,000 Texas only


## 2ND SURVEY, 2016

- 5,000 people
- 1,000 each from 5 states
- Texas, California, Ohio, New York, Florida

Nielsen surveys carried out on the Internet

1: Below are 6 statements describing a health care system.
A. Basic health care insurance coverage is available to all
B. Treatment causes patients to get better
C. Patients can choose their own physicians
D. Patients can get an appointment to see their physicians
when they need one
E. Patients, not doctors, make the medical decisions
F. Patients can pay health care bills without cutting down on other expenses

## Coverage and choice are among most important health system characteristics: Results similar across states



## Health care consumers value having health insurance



2: Imagine that a candidate for political office in Texas was in favor of supporting health coverage for all US citizens by the government.

Would that contribute to your decision to vote for him or her?
A. Yes
B. No


About 2/3 would vote for a candidate supporting health coverage for all US citizens by the government


TOTAL


New York


California



Florida


3: I don't worry about the quality of health care because it is generally excellent
A. Agree - I don't worry
B. Disagree - I do worry


Concern about the quality of care varies by state


Worry about quality of health care


Quality is worse than two years ago

4: I'm paying more out of pocket for my health care this year than two years ago


Consumers are paying more out-of-pocket; some are cutting down elsewhere to afford care (especially in Texas)

## 58\%



More out of pocket than two years ago


Cut down to pay for health care

## What is the major barrier to health care for the uninsured: cost

California
Florida
New York Ohio Texas TOTAL
$52 \%$
$63 \%$
$39 \%$
$52 \%$
$57 \%$
$54 \%$

of the uninsured who visit the health exchange marketplace could not afford coverage

5: Imagine that a candidate for political office in Texas agreed to manage health care costs. Would that contribute to your decision to vote for him or her?

A. No B. Yes

# Across all states, over 80\% of people would vote for a candidate who agreed to manage health care costs. 

$\frac{85 \%}{\text { California }} \frac{86 \%}{\text { Florida }} \frac{85 \%}{\text { New York }} \frac{85 \%}{\text { Ohio }} \frac{82 \%}{\text { Texas }}$

6: Are you in favor of expanding Medicaid to increase access to care in Texas?
A. No
B. Yes

## Medicaid expansion viewed favorably

 across states; Almost 2/3 of Texans support| $63 \%$ | $68 \%$ |
| :---: | :---: |
| $37 \%$ | $32 \%$ |
| TX | $F L$ |

Non-Expansion States
Support $\quad$ Oppose


■ Keep ■ Repeal

## Expanding Medicaid is the top choice for reaching coverage for all

$\square$ Expand Medicaid

■ Not government's responsibility
■ Buy own insurance

- Do not care how
- Not sure


Across all states, about $2 / 3$ would vote for a candidate in favor of Medicaid expansion

$$
\frac{69 \%}{\text { TOTAL }} \frac{70 \%}{\mathrm{CA}} \frac{71 \%}{\mathrm{FL}} \frac{72 \%}{\mathrm{NY}} \frac{64 \%}{\mathrm{OH}} \frac{67 \%}{\mathrm{TX}}
$$

7: How often do you use the emergency room for yourself or your child, even though it is not a true emergency?
A. Always
B. Often
C. Sometimes
D. Rarely
E. Never


## About half of people have used the Emergency Department for non-emergencies; the doctor's office was closed

■ Always 2\%
Often 3\%
■ Sometimes 8\%
■ Rarely 33\%
■ Never 54\%


| $45 \%$ | Doctor's office <br> closed |
| :---: | :--- |
| $18 \%$ | Doctor could not <br> see me that day <br> $19 \%$ |
| $10 \%$ | ER was <br> convenient <br> Do not have my <br> own doctor to see |
| $22 \%$ | Other |

8: Foods that lead to obesity should be more expensive
A. No
B. Yes

## More than 1 in 2 across all states support

 making foods that lead to obesity being more expensive

| New York | $62 \%$ |
| :---: | :---: |
| California | $56 \%$ |
| Florida | $54 \%$ |
| Texas | $53 \%$ |
| Ohio | $51 \%$ |

## How much of a tax? Two-thirds support at least a $25 \%$ tax

|  |  |  |
| :---: | :---: | :---: |
| Sugared <br> drinks | 25 cents <br> on a <br> \$1 drink | $68 \%$ <br> support |
| Meal that <br> could <br> lead to <br> obesity | \$2.50 <br> on a <br> $\$ 10.00$ meal |  <br> support |
|  |  |  |

## How much of a tax? Two-thirds support at least a 25\% tax

| Sugared drinks | 25 cents on a \$1 drink | 68\% support | 44\% support 50 cents or more |
| :---: | :---: | :---: | :---: |
| Meal that could lead to obesity | \$2.50 on a \$10.00 meal | 63\% <br> support |  |

## 86\% of Normal BMI say they are in good-to-excellent health... so do most who are overweight or obese

| 86\% | 82\% | 63\% | n Good/Excellent <br> Poor/Fair |
| :---: | :---: | :---: | :---: |
|  |  | 47\% |  |
| 14\% | 18\% |  |  |
| Normal BMI | Overweight BMI | Obese BMI |  |

## Overweight and obese consumers are more skeptical that increasing the price of a sugared drink would help

"Higher price on sugared drinks could help people make healthier choices"


Normal BMI

## TMC Red-Yellow-Green Vending Machine Labeling



About $2 / 3$ would vote for a candidate who supported red-yellow-green food labeling

$$
\frac{64 \%}{\text { TOTAL }} \frac{63 \%}{C A} \frac{64 \%}{F L} \frac{66 \%}{N Y} \frac{65 \%}{O H} \frac{62 \%}{T X}
$$

## Key State Findings: Texas

COST
More consumers in Texas than any other state surveyed are:

- Paying more out of pocket for health care vs. 2 years ago (65\%)
- Cutting down on other expenses to pay for health care (56\%)

QUALITY

- Worried about quality (55\%)
- Say quality has declined in the last 2 years (37\%)


## Key State Findings: Texas (continued)

## COVERAGE

- 96\% of Texans say having health insurance coverage is important


## IMPROVING <br> ACCESS

- Nearly 2 in 3 Texans would support Medicaid expansion in Texas (63\%)
- Medicaid expansion is the top way Texans would expand coverage; this increased 50\% from last year

