January 26, 2017

To: Summa Employees
Summa Physicians
Summa Boards

Earlier today we received and accepted the resignation of Summa Health President and Chief Executive Officer Dr. Thomas Malone.

While we accept Dr. Malone's decision, we acknowledge and thank Tom for the tremendous growth and success that Summa Health has achieved during his tenure. Summa Health would not be the thriving organization it is today without his leadership.

Dr. Malone will continue to serve as CEO for up to 60 days while the board conducts a search for his successor. In our search we will be focused on finding the best leader to continue implementing Summa Health's vision for population health, improving the health and wellness of our community while transforming the culture of our organization.

At the same time, the board will work closely with Tom and our executive leadership team to ensure a smooth transition and continue the day to day operations of Summa Health.

We deeply appreciate that Tom made this difficult decision because he believes it is the right step forward for Summa Health, our employees, our physicians and the patients we serve. In our recent conversations with Tom it became apparent that his continued presence in his role at CEO was distracting the forward progress of the organization.

As we consider the work ahead, it's important we take a moment to acknowledge the significant progress Summa Health while under Tom's leadership. These achievements include:

- The launch of a $350 million facilities plan that will serve as the cornerstone of our vision to dramatically improve the overall health of our community while simultaneously serving as a major economic boost to the region.
- The recent reaffirmation by Fitch Ratings of Summa's A- rating, and the upgrade of its rating outlook from stable to positive. Moody's Investors Service also reaffirmed both Summa's Baa1 rating and stable outlook.
- The delivery of our vision on population health. Our accountable care organization, NewHealth Collaborative, is the only ACO in Ohio to achieve savings three years in a row through the Medicare Shared Savings Program. We also achieved a total quality score of 95 percent by making sure patients receive important preventive care and services to improve their health.

- The turnaround in the performance of SummaCare, which has enabled us to take great strides toward leveraging the data and expertise at our health plan for population health management.
- The significant progress we have made over the past 12 months on the implementation of an integrated Electronic Medical Record, as well as the celebration of our Magnet recertification.

Rest assured, this board remains committed to pursuing the strategies that will maintain Summa Health's independence and strengthen the organization. A strong Summa Health is vital to our community. The board will continue to work with the physician advisory council that was established earlier this month. In addition, as the board has noted, the recent decision regarding the physician staffing of our emergency room staffing is final and will remain unchanged.

We pledge to keep you updated on new information related to Tom's transition and Summa Health's future leadership.

Thanks to Tom for all that he has done for Summa Health, and thanks to you for all of your work serving our community and one another.

Sincerely,

Jim McIlvaine
Chair, Summa Health Board of Directors