	Case 3:17-cv-01916 Documen	t 1 Filed 04/06/17 Page 1 of 25
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8		DISTRICT COURT ICT OF CALIFORNIA
9	TWITTER, INC.,	
10 11	Plaintiff,	
12	v.	Case No
13	U.S. DEPARTMENT OF HOMELAND	
14	SECURITY; U.S. CUSTOMS AND BORDER PROTECTION; JOHN F. KELLY,	
15	in his official capacity as Secretary of Homeland Security; KEVIN K.	
16	MCALEENAN, in his official capacity as Acting Commissioner, U.S. Customs and	
17	Border Protection; STEPHEN P. CARUSO, in his official capacity as Special Agent In	
18 19	Charge, U.S. Customs and Border Protection; and ADAM HOFFMAN, in his official	
20	capacity as Special Agent, U.S. Customs and Border Protection,	
21	Defendants.	
22	COM	<u>PLAINT</u>
23	Plaintiff Twitter, Inc. ("Twitter"), by and	d through its attorneys, hereby alleges:
24	INTROI	DUCTION
25		J.S. Department of Homeland Security ("DHS"),
26	U.S. Customs and Border Protection ("CBP"), a	
27	abusing a limited-purpose investigatory tool to	
28	persons who have been using Twitter's social m	edia platform, and specifically a Twitter account

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Complaint

1 named @ALT_USCIS, to express public criticism of the Department and the current 2 Administration. The rights of free speech afforded Twitter's users and Twitter itself under the 3 First Amendment of the U.S. Constitution include a right to disseminate such anonymous or 4 pseudonymous political speech. In these circumstances, Defendants may not compel Twitter to 5 disclose information regarding the real identities of these users without first demonstrating that some criminal or civil offense has been committed, that unmasking the users' identity is the least 6 7 restrictive means for investigating that offense, that the demand for this information is not 8 motivated by a desire to suppress free speech, and that the interests of pursuing that investigation 9 outweigh the important First Amendment rights of Twitter and its users. But Defendants have 10 not come close to making any of those showings. And even if Defendants could otherwise 11 demonstrate an appropriate basis for impairing the First Amendment interests of Twitter and its 12 users, they certainly may not do so using the particular investigatory tool employed here—which 13 Congress authorized solely to ensure compliance with federal laws concerning imported 14 merchandise—because it is apparent that whatever investigation Defendants are conducting here 15 does not pertain to imported merchandise.

16 2. In the days and weeks following the inauguration of President Donald J. Trump, a 17 new and innovative class of American speakers emerged on Twitter's ubiquitous online 18 platform: speakers who purport to be current or former employees of federal agencies, or others 19 with special insights about the agencies, who provide views and commentary that is often 20 vigorously opposed, resistant, or "alternative" to the official actions and policies of the new 21 Administration. Typically, these so-called "alternative agency" accounts are named and self-22 described by their users in a manner that both (a) identifies the particular federal agency that the 23 user seeks primarily to criticize and with which the user purports to have significant knowledge, 24 and (b) proclaims that the user is not an official voice or spokesperson for the agency. Examples 25 of these accounts include @alt_labor, which purports to provide informed but unofficial 26 commentary on the U.S. Department Labor, and @blm_alt, which does the same for the federal 27 Bureau of Land Management. Dozens of such accounts have sprung up, and many of them are 28 actively used to disseminate criticism of the Administration and its policies. Many of these

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accounts have attracted large audiences of other Twitter users ("followers"), often numbering in
 the tens of thousands or more.

3. Like many Twitter users, those who speak through these "alternative agency" accounts do so pseudonymously, often going to considerable lengths to avoid disclosing their real identities. The motivations these users have for preserving their anonymity presumably include a desire to speak freely and without the fear of negative consequences that may flow from being identified as the source of controversial views and commentary concerning the Administration and its agencies. Such fears are likely to be especially great for users of "alternative agency" accounts who are currently employed by the very agency that is a principal target of the commentary, in light of the retaliation, harassment, or even loss of livelihood that might occur if their real identities became known to their superiors.

4. One such "alternative agency" account is @ALT_USCIS. Like other accounts of this sort, @ALT_USCIS claims to be run by one or more current government employees—in this case, employees of the United States Citizenship and Immigration Services ("USCIS"), a unit within the Defendant DHS. And as with other such accounts, the person or persons who established and speak through @ALT_USCIS have identified themselves only by means of this pseudonymous account name. To the best of Twitter's knowledge, they have not disclosed their real identities in any of their public communications through this account.

5. In the just over two months since it was created, @ALT_USCIS has frequently criticized the immigration policies of the new Administration, highlighted what the user views as a history of waste and mismanagement within USCIS and DHS, and publicized facts that the account's users portray as casting doubt on Administration policies.

6. The Defendants are now threatening the anonymity of the person(s) speaking
through the @ALT_USCIS account. Specifically, on March 14, 2017, they issued and delivered
to Twitter an administrative summons (the "CBP Summons") demanding that Twitter provide
them records that would unmask, or likely lead to unmasking, the identity of the person(s)
responsible for the @ALT_USCIS account. The summons was issued by a Special Agent in

Charge within U.S. Customs and Border Protection, another unit of DHS. The CBP Summons is
 unlawful and must be enjoined for two reasons.

7. *First*, the sole statutory authority CBP invoked in issuing the summons—19 U.S.C. § 1509—authorizes the agency to compel production of only a narrow class of records relating to the importation of merchandise. But CBP's investigation of the @ALT_USCIS account plainly has nothing whatsoever to do with the importation of merchandise into the United States. Section 1509 thus provides CBP no power to compel Twitter to reveal information pertaining to the identity of the individual(s) behind the @ALT_USCIS account.

8. Second, permitting CBP to pierce the pseudonym of the @ALT_USCIS account would have a grave chilling effect on the speech of that account in particular and on the many other "alternative agency" accounts that have been created to voice dissent to government policies. The Supreme Court has long recognized the extraordinary value of the kind of speech emanating from these accounts—pure political speech criticizing government policies and highlighting government waste and mismanagement. And the Court has likewise recognized that anonymity is often essential to fostering such political speech where, as here, the speaker could face retaliation or retribution if his or her real identity were linked to the speech. In this context, the CBP Summons must be declared unlawful and enjoined absent an evidentiary showing by Defendants that some criminal or civil offense has been committed, that unmasking the users' identity is the least restrictive means for investigating that offense, that the demand for this information is not motivated by a desire to suppress free speech, and that the interests of pursuing that investigation outweigh the important free speech rights of Twitter and its users.

9. For these and other reasons discussed below, Twitter respectfully requests that this Court declare the summons unlawful and enjoin its enforcement.

JURISDICTION AND VENUE

10. This Court has jurisdiction under 28 U.S.C. § 1331 because this action arises
under the First Amendment to the U.S. Constitution, the Administrative Procedure Act ("APA"),
the Tariff Act of 1930, as amended, and other Federal statutes.

11. This Court is authorized to award the requested declaratory and injunctive relief under the Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202 and the APA, 5 U.S.C. § 706.

12. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b)(2) and (e)(1). A substantial part of the events giving rise to this claim occurred in this District, and each
Defendant is an officer or agency of the United States sued in his or its official capacity.

PARTIES

13. Twitter is a Delaware corporation with its principal place of business at 1355 Market Street, San Francisco, CA 94103. Twitter operates a global platform for self-expression and communication, with the mission of giving everyone the power to create and share ideas and information instantly. Twitter's more than 300 million active monthly users use the platform to connect with others, express ideas, and discover new information. Hundreds of millions of short messages (known as "Tweets") are posted on Twitter every day. Twitter provides these services at no charge to its users.

14. The U.S. Department of Homeland Security is a cabinet department of the United States federal government. Its stated missions include antiterrorism, border security, immigrations and customs, and disaster prevention and management.

15. The U.S. Customs and Border Protection is an agency within DHS. It is responsible for managing and controlling the border of the United States, including with respect to import customs, immigration, border security, and agricultural protection.

16. John F. Kelly is the Secretary of DHS. He is sued in his official capacity.

17. Kevin K. McAleenan is the Acting Commissioner of CBP. He is sued in his official capacity.

18. Stephen P. Caruso is a special agent in charge within CBP. He is sued in his official capacity.

19. Adam Hoffman is a special agent within the Office of Professional Responsibility of CBP. He is sued in his official capacity.

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FACTUAL BACKGROUND

<u>The Emergence And Popularity Of "Alternative Agency" Accounts On The Twitter Platform</u>
20. President Donald J. Trump was inaugurated on January 20, 2017. That day the official Twitter account of the National Park Service retweeted an image comparing the crowd size at President Trump's inauguration to the apparently larger crowd size at President Obama's 2009 inauguration.

21. As the public began to remark on the agency's retweet, the National Park Service abruptly shut down its own account and sent an internal email to agency employees explaining that "[a]ll bureaus and the department have been directed by [the] incoming administration to shut down Twitter platforms immediately until further notice." And President Trump called the acting director of the National Park Service to complain about the agency retweeting an unflattering comparison of his inaugural crowd size. The day after the inauguration, the Park Service reactivated its official account and Tweeted an apology for "the mistaken [retweets] from our account yesterday."¹

22. Four days after the inauguration, on January 24, 2017, the official Twitter account for Badlands National Park began to Tweet a series of statements about climate change from the @BadlandsNPS account.



RETWEETS

9,251

\$ 938

LIKES

11:40 AM - 24 Jan 2017

11,783

17 9.3K

12K

Badlands Nat'l Park BadlandsNPS

Today, the amount of carbon dioxide in the atmosphere is higher than at any time in the last 650,000 years. #climate

💽 🌆 🕄 🔜 🏭 🌆 👰 🚟 🔚

2+ Follow

¹ Lisa Rein, *Interior Department Reactivates Twitter Accounts After Shutdown Following Inauguration*, WASH. POST (Jan. 21, 2017), https://www.washingtonpost.com/news/powerpost/wp/2017/01/20/interior-department-banned-from-twitter-after-retweet-of-smaller-than-usual-trump-inauguration-crowd/?utm_term=.4e6d99996772.

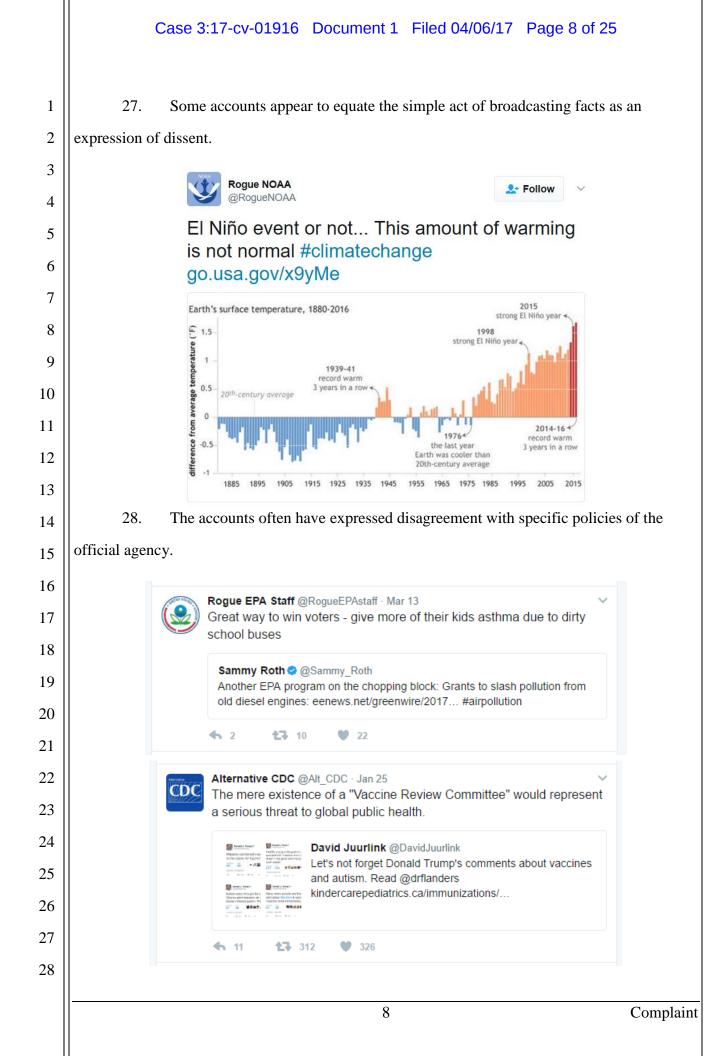
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23. Press reports described the @BadlandsNPS account as having gone "rogue," and the National Park Service explained that a former employee who still had access to the @BadlandsNPS account had been responsible for the Tweets. The Park Service quickly removed the unauthorized Tweets and blocked the former employee's access.

24. Shortly thereafter, a new wave of Twitter accounts began to appear on the Twitter platform: self-identified as expressing "alternative" ideas, views, and information about a particular federal agency. Although seemingly inspired by the National Park Service's inauguration day Tweet or by the short-lived takeover of the @BadlandsNPS account, these new alternative agency accounts were not "official" accounts of any government agency. Instead, they operated under names such as @blm_alt, @alt_labor, and @RogueEPAstaff. Within weeks, dozens of such accounts had been created, many attracting tens of thousands of followers or more. In some cases, multiple alternative agency accounts appeared for a single agency.

25. While some of these alternative agency accounts appear to be run by former federal employees or activists with no connection to the government, many of the accounts claim, through their user-created account descriptions or the content of their Tweets, to be administered by individuals who are currently employed by the federal agency after which the account is named.

26. These self-designated alternative agency accounts have tended to challenge views of the Administration and its policies, often (but not always) focusing on the policies of the particular agency for which the account was named. The styles of expression emanating from these accounts vary greatly.



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29. One of the many Tweets from the @alt_labor account publicized a letter signed by 600 current and former Labor Department employees opposing the confirmation of the President's nominee for Labor Secretary, Andrew Puzder.



LIKES

9 59

3.56 AM - 17 Feb 2017

RETWEETS

•

Update on the DOL employee letter on Puzder: Obviously wasn't sent but had 600 signatures split b/t current and former employees **#resist**

🚺 🔜 🔜 💽 🤍 🌆 🔛

👤 Follow

30. Like many online platforms, Twitter's platform offers users the choice between speaking in a self-identifying manner (for example, by selecting a user name that matches or is similar to the user's real name) or pseudonymously (through an account that has a user name and user description that do not disclose the speaker's real identity).

31. Pseudonymity of the speaker(s) is a defining feature of the alternative agency accounts that have recently emerged on the Twitter platform. While the persons who establish and use these accounts sometimes provide highly general descriptions of themselves (for example, by stating in the account's biography that the user or users work or previously worked for a particular agency), they typically refrain from revealing their real names. The users appear to view and depend on preservation of their anonymity as crucial to their ability to express information and ideas that are contrary to the policies and objectives of the Administration and its agencies. Preserving anonymity appears to be especially important for users of these alternative agency accounts who are current federal employees, given the risk that such users could face retaliation, sanctions, or other negative repercussions from their federal employer if they were identified as the source of criticism of their agency.²

² Alleen Brown, *Rogue Twitter Accounts Fight To Preserve The Voice Of Government Science*, THE INTERCEPT (Mar. 11, 2017), https://theintercept.com/2017/03/11/rogue-twitter-accountsfight-to-preserve-the-voice-of-government-science (reporting that several "alternative agency" accounts are administered by current agency employees and that those employees wish to

The @ALT_USCIS Twitter Account

32. This case concerns one particular alternative agency account that, like many others, was created in late January 2017: @ALT_USCIS.

33. As of the time Twitter received the CBP Summons, the public, user-provided description of the @ALT_USCIS account described its user or users as "[o]fficial inside resistance." As of then and now, the account description prominently declares that the account is "[n]ot [expressing] the views of DHS or USCIS." The account's profile image plays off USCIS's official logo (displayed side-by-side below), further indicating a correspondence or relationship to the agency, albeit one that is unofficial, ideologically or politically averse, and/or "rogue."³ Tweets from this account use hashtags such as "#altgov," expressly self-identifying as part of the broader alternative agency movement.





34. On several occasions, Tweets from the @ALT_USCIS account have claimed that the person speaking through the account is a current federal employee of the United States Citizenship and Immigration Services (USCIS), an entity that reportedly has 19,000 employees and contractors. But beyond purporting to identify his or her employer, the person(s) using the account have chosen to remain pseudonymous.

35. In two months of existence, the @ALT_USCIS account has attracted over 32,000 followers and has issued thousands of Tweets.

preserve their anonymity "out of fear of workplace retaliation and pressure to shut down their accounts").

³ The accountholder reworked the account's description and profile image at some point after Twitter received the CBP Summons. The profile image displayed above is as it was when the summons was received.

36. The @ALT USCIS account has expressed dissent in a range of different ways. One of the account's first Tweets asserted a fact about illegal immigration in the United States that the author apparently believed cast doubt on the Administration's immigration policy. ALT 🛂 Immigration 👤 Follow @ALT USCIS Fact: more than 40% of illegal aliens in the US are Visa overstays from other developed countries not sounding like MEXICO. #TheResistance RETWEETS LIKES 👧 🙈 💳 🛦 🚳 🕅 🏭 🚳 📢 18 12 6:06 PM - 26 Jan 2017 The @ALT_USCIS account has often criticized immigration policies with which 37. the speaker apparently disagrees. The account was created on nearly the same day that the President issued his original immigration Executive Order. Tweets from the account have

repeatedly criticized the Order—often referring to it as the "#MuslimBan." Other Tweets have taken aim at the President's proposal to build a wall along the U.S.-Mexico border. For example, on March 11, 2017, the account used news that a fence-jumper had trespassed onto the White House grounds to argue that the Administration's proposed border fence will be ineffective.

> ALTIN Immigration @ALT_USCIS

🛃 Follow

11/4 mile long wall/fence heavily guarded with secret service, sensors and cameras can be jumped over.Mexico wall will be just as effective

🔜 🎊 📷 🚺 🧫 🌆 🌆 noma 🕵

9:18 AM - 11 Mar 2017

LIKES

187

13 70

187

RETWEETS

h 10

70

38. Tweets from the @ALT_USCIS account have also purported to shine a light on historical and recent mismanagement at USCIS. For example, on March 12—two days before issuance of the CBP Summons challenged in this suit—a series of Tweets from the account

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lecried what	t the a	uthor described as waste, inefficiency, and poor m	anagement in the ager
ttempts to s	set up a	a new automated system for processing immigration	on applications.
		ALT Immigration @ALT_USCIS · Mar 12	~
		USCIS was proposed a system based on solid banking filing, adjudication, updates, double ended for pet and down.	
		▲ 4 13 5 121	
	6	ALT Immigration @ALT_USCIS · Mar 12	~
		USCIS turns down regularly private companies who pr collaboration to streamline the intake process, reducin processing time.	
		★ 4 ± 3 9 ♥ 26	
		ALT Immigration @ALT_USCIS · Mar 12	~
		Each year, on average, 70,000 instances when USCIS green card, your GC processing paperwork or mails it	
		address	
		▲ 3 1 7 16 ♥ 39	
	Ø	ALT Immigration @ALT_USCIS · Mar 12 USCIS used on average 900 tons of paper per year, o Wonder if there was a way in the future to eliminate pa	
		♠ 7 ♣ 11 ♥ 53	
39.	The	e account has regularly leveled criticism at U.S. Cu	stoms and Border
	-the ag	gency that issued the summons challenged by this l	awsuit
Protection—	C.		
Protection—		ALT Immigration	Follow
Protection—		We reported similar tactics in LAX, CBP	agents
Protection—		We reported similar tactics in LAX, CBP walking public area of terminals approact	agents hing
Protection—		We reported similar tactics in LAX, CBP	agents hing
Protection—		We reported similar tactics in LAX, CBP walking public area of terminals approact brown people mentioning they look like a	agents hing
Protection—		We reported similar tactics in LAX, CBP walking public area of terminals approac brown people mentioning they look like a suspect	agents hing
Protection—		We reported similar tactics in LAX, CBP walking public area of terminals approach brown people mentioning they look like a suspect Ladylibertyapproves @cristevin @ALT_USCIS cop agents wandering in ATL airport domestic terminal.	agents hing
Protection—		We reported similar tactics in LAX, CBP walking public area of terminals approach brown people mentioning they look like a suspect Ladylibertyapproves @cristevin @ALT_USCIS	agents hing
Protection— 40.		We reported similar tactics in LAX, CBP walking public area of terminals approach brown people mentioning they look like a suspect Ladylibertyapproves @crislevin @ALT_USCIS	agents ching a

1 Congress to repeal the Affordable Care Act and urging Democrats to resist confirmation of 2 Supreme Court nominee Neil Gorsuch, among many other issues.

3 41. Occasionally, the account has highlighted USCIS or DHS policies that the speaker appears to support. For example, the day DHS Secretary Kelly announced that the Department would continue to exempt from removal individuals covered by the prior Administration's Deferred Action for Childhood Arrivals policy (DACA), the account issued the following Tweet.



LIKES

184

17 93

184

7:25 AM - 21 Feb 2017

93

h 11

BREAKING: DACA will not be touched this year. New email within USCIS. DACA unchanged and no immediate plans to make changes. #daca RETWEETS

💻 💽 🦪 🌆 🌆 🖏 🔝

2+ Follow

U.S. Customs And Border Protection Orders Twitter To Produce Records That Would Strip The @ALT_USCIS Account Of Anonymity

42. On March 14, 2017, Defendant Adam Hoffman, an agent within U.S. Customs and Border Protection, transmitted to Twitter by fax a summons, ordering Twitter to produce certain records pertaining to the @ALT USCIS account. The CBP Summons invoked as authority 19 U.S.C. § 1509. It was signed by Defendant Stephen P. Caruso, a CBP Special Agent in Charge based in Miramar, Florida. A true and accurate copy of the CBP Summons, in the form it was received by Twitter, is attached as Exhibit A.

43. The CBP Summons states that Twitter is "required" to "produce[] for inspection" "[a]ll records regarding the [T]witter account @ALT_USCIS to include, User names, account login, phone numbers, mailing addresses, and I.P. addresses." The purpose of this request appears to be, and the effect of Twitter's complying with it likely would be, to enable or help to enable Defendants to pierce the anonymity of the person or persons who established and use the @ALT USCIS account.

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44. The CBP Summons warned Twitter that "[f]ailure to comply with this summons will render you liable to proceedings in a U.S. District Court to enforce compliance with this summons as well as other sanctions."

45. The CBP Summons ordered Twitter to produce the records to a CBP office in Washington D.C. by 11:45 A.M. on March 13, 2017—the day *before* the CBP Summons was faxed to Twitter.

46. The CBP Summons states generically that "production of the indicated records is required in connection with an investigation or inquiry to ascertain the correctness of entries, to determine the liability for duties, taxes, fines, penalties, or forfeitures, and/or to ensure compliance with the laws or regulations administered by CBP and ICE." Beyond that boilerplate language, the CBP Summons provides no justification for issuance of a summons targeting the @ALT_USCIS account.

47. The CBP Summons further "requested"—but did not order or otherwise compel— Twitter "not to disclose the existence of this summons for an indefinite period of time."

48. Notwithstanding the request on the face of the CBP Summons that Twitter not disclose the existence of the CBP Summons to anyone, a "Summons Notice" included in the CBP Summons describes a procedure whereby the subject of the summons (i.e., the person whose "business transactions or affairs" are purportedly being investigated) supposedly could "object to the examination" of the requested records by "advis[ing] the person summoned [i.e. Twitter], in writing, not to comply with the summons" and "send[ing] a copy of that notice by registered or certified mail to the CBP Officer … who issued the summons." To be effective, any such objection would have to be sent "not later than the" deadline set by the CBP Summons for compliance—which, again, had already passed by the time the CBP Summons was served on Twitter. Neither the CBP Summons itself, nor the statute that supposedly authorizes issuance of the summons (*i.e.*, 19 U.S.C. § 1509), nor the regulations implementing that statute describe any procedure for Twitter to object to compliance with the summons.

49. On March 28, 2017, counsel for Twitter contacted Defendant Hoffman to raise concerns regarding the request not to provide notice to the user and the legal basis for seeking

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information about the identified account using a summons issued under 19 U.S.C. § 1509. Defendant Hoffman advised counsel for Twitter that CBP did not want the user notified and that he would discuss notice with his supervisors. With regard to the legal basis for the summons, Defendant Hoffman stated vaguely that he is conducting an investigation. But he did not identify any law or laws that he believed had been broken or point to any evidence substantiating any such belief—such as particular Tweets that he believes were unlawful. Defendant Hoffman took 6 the position that the summons was an appropriate investigative tool, but he did not provide any specifics as to how a summons issued under 19 U.S.C. § 1509 could be an appropriate means for CBP's Office of Professional Responsibility to be conducting this particular investigation. In 10 fact, to the limited extent he did explain the nature of the investigation, it seemed to confirm that the investigation had nothing to do with obtaining records to assess whether appropriate duties 12 and taxes had been paid on imported merchandise.

13 50. Twitter advised Defendant Hoffman that, unless he or his agency obtained a court 14 order under the federal Stored Communications Act, 18 U.S.C. § 2705, directing Twitter not to 15 disclose the CBP Summons to the @ALT_USCIS accountholder(s), Twitter would, in 16 accordance with its standard practices, notify the accountholder(s) of the existence and content of 17 the CBP Summons. On March 31, 2017, Defendant Hoffman sent Twitter an email confirming 18 that no such court order would be obtained. On April 2, 2017, Twitter stated in a response to Defendant Hoffman that it intended to notify the accountholder(s) the next day about the CBP 20 Summons.

21 51. On April 4, 2017, Twitter notified the @ALT_USCIS accountholder(s) about the 22 existence and contents of the CBP Summons. At approximately the same time, Twitter also 23 informed Defendant Hoffman of its intention to challenge the CBP Summons in court if it was 24 not withdrawn within 48 hours. Later that day, counsel for Twitter sent Defendant Hoffman an 25 email elaborating the bases for Twitter's legal objections to the CBP Summons—namely that the 26 summons falls outside the statutory parameters of 19 U.S.C. § 1509 and infringes on the First 27 Amendment rights of Twitter's users and Twitter itself—and reiterating Twitter's intention to 28 sue absent withdrawal of the summons.

52. As of today's date, Defendants have not notified Twitter of any intent to withdraw the CBP Summons.

COUNT I

(19 U.S.C. § 1509; Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202; APA, 5 U.S.C. § 706)

THE SUMMONS EXCEEDS THE SCOPE OF CBP'S AUTHORITY UNDER 19 U.S.C. § 1509

53. Plaintiff hereby incorporates by reference paragraphs 1-52 as if set forth fully herein.

54. The summons is unlawful because it demands production of records that CBP is not authorized to obtain under 19 U.S.C. § 1509.

55. The summons exceeds the scope of CBP's authority under 19 U.S.C. § 1509 for two reasons. *First*, 19 U.S.C. § 1509 authorizes CBP to obtain documents only for investigations and inquiries relating to the importation of merchandise. *Second*, even if CBP issued the summons for a proper purpose, the summons seeks production of records that are not of the narrowly limited type that CBP is authorized to obtain under 19 U.S.C. § 1509. These two reasons are explained more fully below.

56. *First*, 19 U.S.C. § 1509 confers authority on the Secretary (or a delegate at or above the rank of district director or special agent in charge) to compel disclosure of records only in connection with "any investigation or inquiry conducted for the purpose of ascertaining the correctness of any entry, for determining the liability of any person for duty, fees and taxes due or duties, fees and taxes which may be due the United States, for determining liability for fines and penalties, or for insuring compliance with the laws of the United States administered by the United States Customs Service." 19 U.S.C. § 1509(a). The first three items on the list clearly relate narrowly to imports, and the meaning of the fourth term is "cabin[ed]" by the first three. *See Yates v. United States*, 135 S. Ct. 1074, 1085 (2015) (applying "the principle of *noscitur a sociis*—a word is known by the company it keeps—to 'avoid ascribing to one word a meaning so broad that it is inconsistent with its accompanying words, thus giving unintended breadth to the Acts of Congress." (quoting *Gustafson v. Alloyd Co.*, 513 U.S. 561, 575 (1995))).

57. Defendants could not plausibly establish that they issued the CBP Summons which demands "[a]ll records regarding the [T]witter account @ALT_USCIS to include User names, account login, phone numbers, mailing addresses, and I.P. addresses"—in any investigation or inquiry relating to the import of merchandise.

58. Second, § 1509 does not authorize the Defendants to compel production of the account-related records that the summons demands. The Secretary or his delegate can compel the production of only records that fall within a narrow category defined in 15 U.S.C.
§ 1509(d)(1)(A). See 15 U.S.C. § 1509(a)(2)(D) ("[T]he Secretary ... may ... summon ... any ... person he may deem proper ... to produce records, as defined in subsection (d)(1)(A).").

59. Subsection 1509(d)(1)(A) limits the "records" whose production may be permissibly compelled through a summons to those (1) that are "required to be kept under section 1508 of this title" and (2) "regarding which there is probable cause to believe that they pertain to merchandise the importation of which into the United States is prohibited." The records that the CBP Summons demands Twitter to disclose meet neither of these criteria.

60. Section 1508 requires importers to maintain certain records relating to their activity of importing merchandise. *See United States v. Frowein*, 727 F.2d 227, 233 (2d Cir. 1984) ("Section 1508 ... imposes recordkeeping requirements on those who import or cause goods to be imported."). Specifically, the entities that must maintain records under section 1508 are limited to the following: any "owner, importer, consignee, importer of record, entry filer, or other party who—(A) imports merchandise into the customs territory of the United States, files a drawback claim, or transports or stores merchandise carried or held under bond, or (B) knowingly causes the importation or transportation or storage of merchandise carried or held under bond into or from the customs territory of the United States," 19 U.S.C. § 1508(a)(1); *or* any "agent of any party described in paragraph (1)," *id.* § 1508(a)(2); *or* any "person whose activities require the filing of a declaration of entry, or both," *id.* § 1508(a)(3). The records Section 1508 requires these entities to maintain are limited to records that both "pertain to any such activity, or to the information contained in the records required by this chapter in

connection with any such activity" and "are normally kept in the ordinary course of business." 19
 U.S.C. § 1508(a)(3).

61. Subsection 1509(d)(1)(A)(ii) likewise limits the scope of records whose production CBP may compel pursuant to a summons to records relating to the importation of merchandise—specifically, records "pertain[ing] to *merchandise the importation of which into the United States is prohibited.*"

62. The CBP Summons plainly does not request records relating to the importation of merchandise. It requests that Twitter produce information that pertains to the identity of the person(s) who established and use the @ALT_USCIS account. And it is utterly implausible that Defendants' interest in the person(s) who established and use the @ALT_USCIS account stems from their importation of merchandise into the United States.

63. The CBP Summons also violates the Stored Communications Act ("SCA"), 18 U.S.C. § 2701 *et seq.*, which "protects individuals' privacy and proprietary interests," "reflect[ing] Congress's judgment that users have a legitimate interest in the confidentiality of communications in electronic storage at a communications facility." *Theofel v. Farey-Jones*, 359 F.3d 1066, 1072 (9th Cir. 2003). The SCA establishes legal processes that government agencies must follow in order to obtain certain types of information from a service provider such as Twitter, which have not been followed here. The basic subscriber information the CBP Summons seeks—such as the user's name and address—can be obtained "us[ing] an administrative subpoena authorized by a Federal or State statute." 18 U.S.C. § 2703(c)(2). But the CBP Summons is not a valid administrative subpoena because, among other defects, it exceeds the scope of CBP's authority under 19 U.S.C. § 1509.

64. For the foregoing reasons, the Court should enjoin Defendants from taking any
further action to enforce the CBP Summons and declare it to be an unlawful exercise of
Defendants' authority, in contravention of 15 U.S.C. § 1509 and the SCA. Such relief is
warranted under, among other laws, the APA because issuance, service, and enforcement of the
subpoena is "not in accordance with law" and "in excess of statutory jurisdiction, authority, or
limitations." 5 U.S.C. § 706(2)(A), (C).

COUNT II

(U.S. Const. amend. I; Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202; APA, 5 U.S.C. § 706)

THE FIRST AMENDMENT BARS THE CBP SUMMONS ABSENT SATISFACTION OF THE STRINGENT STANDARD FOR UNMASKING ANONYMOUS SPEAKERS

65. Plaintiff herein incorporates by reference paragraphs 1-64 as if set forth fully herein.

66. Twitter provides a platform for speech for hundreds of millions of users. Its users Tweet about a broad range of topics, from a favorite sports team to the birth of a child to the latest executive order. Many of Twitter's users choose to express themselves on the platform pseudonymously.

67. The CBP Summons seeks to force Twitter to disclose information that would identify, or likely lead to the identification of, a person (or group of persons) who has chosen to criticize the government pseudonymously and whose speech is potentially valuable since the person—as a self-described public employee—may be in the best position to "know what ails the agenc[y] for which [he or she] work[s]." *Dahlia v. Rodriguez*, 735 F.3d 1060, 1066-1067 (9th Cir. 2013) (quoting *Waters v. Churchill*, 511 U.S. 661, 674 (1994)).

68. Compelled disclosure of the identities of Twitter users who have engaged in pseudonymous speech would chill their exercise of the constitutionally protected right to speak anonymously. Moreover, independent of its users' rights, Twitter's actions in providing a platform for the dissemination of its users' speech—including its decision to permit the publication of pseudonymous speech—is fully protected by the First Amendment. *See, e.g., Marcus v. Search Warrants*, 367 U.S. 717, 731-732 (1961); *cf., e.g., Arkansas Educ. Television Comm'n v. Forbes*, 523 U.S. 666, 674 (1998). When rights of free speech—especially anonymous free speech—are at stake, courts generally permit an organization or business to assert those rights on behalf of its members or customers. *See, e.g., Virginia v. American Booksellers Ass'n, Inc.*, 484 U.S. 383, 392-393 (1988) (permitting booksellers to assert First Amendment rights of buyers of adult-oriented books); *Publius v. Boyer-Vine*, 2017 WL 772146,

at *5 n.5 (E.D. Cal. Feb. 27, 2017) (collecting cases holding that entities such as websites can
 assert the First Amendment rights of their anonymous users).

69. The decision to speak anonymously or pseudonymously is protected by the First Amendment. As the Supreme Court has explained, "an author's decision to remain anonymous, like other decisions concerning omissions or additions to the content of a publication, is an aspect of the freedom of speech protected by the First Amendment." *McIntyre v. Ohio Elections Comm'n*, 514 U.S. 334, 342 (1995). "Anonymity is a shield from the tyranny of the majority. It thus exemplifies the purpose behind the Bill of Rights, and of the First Amendment in particular: to protect unpopular individuals from retaliation—and their ideas from suppression—at the hand of an intolerant society." *Id.* at 357.

70. A time-honored tradition of pseudonymous free speech on matters of public
moment runs deep in the political life of America. "Undoubtedly the most famous pieces of
American political advocacy are *The Federalist Papers*, penned by James Madison, Alexander
Hamilton, and John Jay, but published under the pseudonym 'Publius.'" *In re Anonymous Online Speakers*, 661 F.3d 1168, 1172-73 (9th Cir. 2011) (citing *McIntyre*, 514 U.S. at 344 n.6).

71. The decision to maintain anonymity "may be motivated by fear of economic or official retaliation, by concern about social ostracism, or merely by a desire to preserve as much of one's privacy as possible." *Watchtower Bible and Tract Soc'y of New York, Inc. v. Village of Stratton*, 122 S. Ct. 2080, 2089-90 (2002) (internal citation omitted). In the present case, there is reason for concern that the CBP Summons itself may reflect the very sort of official retaliation that can result from speech that criticizes government officials and agencies. Because of the potential for retaliation and ostracism, "[t]here can be no doubt that [requiring identification of pseudonymous authors] would tend to restrict freedom to distribute information and thereby freedom of expression." *Talley v. California*, 362 U.S. 60, 64-65 (1960); *see also (WIN) Washington Initiatives Now v. Rippie*, 213 F.3d 1132, 1139 (9th Cir. 2000) ("Depriving individuals of … anonymity is … 'a broad intrusion, discouraging truthful, accurate speech by those unwilling to [disclose their identities] and applying regardless of the character or strength of an individual's interest in anonymity.") (quoting *American Constitutional Law Found., Inc. v.*

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Meyer, 120 F.3d 1092, 1103 (10th Cir. 1997))); see also Am. Civil Liberties Union of Nevada v. 1 2 *Heller*, 378 F.3d 979, 988 (9th Cir. 2004).

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72. These First Amendment interests are at their zenith when, as here, the speech at issue touches on matters of public political life. Political expression "occupies the core of the protection afforded by the First Amendment" and must be afforded the highest level of First 6 Amendment protection. McIntyre, 514 U.S. at 346; see also Mills v. Alabama, 384 U.S. 214, 218 (1966) ("[T]here is practically universal agreement that a major purpose of that Amendment 8 was to protect the free discussion of governmental affairs."); New York Times Co. v. Sullivan, 376 U.S. 254, 270 (1964) (a case should be considered "against the background of a profound 10 national commitment to the principle that debate on public issues should be uninhibited, robust, and wide-open, and that it may well include vehement, caustic, and sometimes unpleasantly 12 sharp attacks on government and public officials.").

73. These protections for anonymous and pseudonymous political speech are as robust on the Internet as any other mode of speech. The Supreme Court has unequivocally held that speech on the Internet is entitled to the highest form of First Amendment protection. See Reno v. ACLU, 521 U.S. 844, 870 (1997). As the Supreme Court aptly recognized, through the Internet and interactive services such as Twitter, "any person with a phone line can become a town crier with a voice that resonates farther than it could from any soapbox. Through the use of Web pages, mail exploders, and newsgroups, the same individual can become a pamphleteer." Id.; see also In re Anonymous Online Speakers, 661 F.3d at 1173 ("Although the Internet is the latest platform for anonymous speech, online speech stands on the same footing as other speech."). "As with other forms of expression, the ability to speak anonymously on the Internet promotes the robust exchange of ideas and allows individuals to express themselves freely without 'fear of economic or official retaliation ... [or] concern about social ostracism." In re Anonymous Online Speakers, 661 F.3d at 1173 (quoting McIntyre, 514 U.S. at 341-342).

26 74. Compelling Twitter to disclose information that would identify or lead to the 27 identification of the person(s) who established and use the @ALT_USCIS account would chill 28 the expression of particularly valuable political speech—namely speech by current or former

1 public employees, or others with special insight into operations of our government. The 2 Constitution does not permit a government agency to suppress dissent voiced by current or 3 former employees in their private capacity—especially when such efforts exceed the agency's statutory authority. "[C]itizens do not surrender their First Amendment rights by accepting 4 5 public employment." Lane v. Franks, 134 S. Ct. 2369, 2374 (2014). Indeed, "[t]here is a significant First Amendment interest in encouraging public employees, who have special access 6 7 to facts relevant to debates on issues of public concern, to speak freely and make that 8 information available." Johnson v. Multnomah Cty., Or., 48 F.3d 420, 424 (9th Cir. 1995). 9 "[S]peech by public employees on subject matter related to their employment holds special value 10 precisely because those employees gain knowledge of matters of public concern through their 11 employment." Franks, 134 S. Ct. at 2378-2381. "It may often be the case that, unless public 12 employees are willing to blow the whistle, government corruption and abuse would persist 13 undetected and undeterred." Dahlia, 735 F.3d at 1066-1067. "The interest at stake is as much 14 the public's interest in receiving informed opinion as it is the employee's own right to 15 disseminate it." San Diego v. Roe, 543 U.S. 77, 82 (2004).

16 75. In light of the compelling First Amendment interests at stake, Defendants must 17 satisfy "stringent standards" before using a subpoena or other compulsory legal process to 18 attempt to unmask the identity of the person(s) who established and use the @ALT_USCIS 19 account. Mason Awtry v. Glassdoor, Inc., 2016 WL 1275566, at *1 (N.D. Cal. Apr. 1, 2016); 20 see In re Anonymous Online Speakers, 661 F.3d at 1778 ("[T]he nature of the speech should be a 21 driving force in choosing a standard by which to balance the rights of anonymous speakers" 22 against the interests of those seeking disclosure, with political speech warranting "imposition of 23 a heightened standard"). In particular, Defendants must demonstrate that (1) "there is a real 24 evidentiary basis for believing" that some criminal or civil offense has been committed, 25 Highfields Capital Mgmt., L.P. v. Doe, 385 F. Supp. 2d 969, 975-976 (N.D. Cal. 2005); 26 (2) revealing the identity of the speaker(s) is "necessary"—that is, that it is the least restrictive 27 means for investigating that offense, *Glassdoor*, *Inc*, 2016 WL 1275566, at *16; *Art of Living* 28 Foundation v. Does 1-10, 2011 WL 5444622, *10 (N.D. Cal. Nov. 9, 2011); (3) Defendants'

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1 demand for this information is not motivated by a desire to suppress free speech; and (4) the 2 interests of pursuing that investigation outweigh the important First Amendment rights of Twitter 3 and its users, *Highfields*, 385 F. Supp. 2d at 975-976. See also Doe No. 1 v. Cahill, 884 A.2d 451 (Del. 2005) (preventing disclosure of identity of anonymous online speaker); Dendrite Intern., Inc. v. Doe No. 3, 775 A.2d 756 (N.J. Super. 2001) (same). The heightened showing required for such compulsory legal process is not only supported by substantial judicial precedent, but also is consistent with the special procedures erected in other contexts to protect First Amendment rights. E.g., Makaeff v. Trump Univ., LLC, 736 F.3d 1180, 1182-1183 (9th Cir. 2013) (California's anti-SLAPP statute "establish[es] a summary-judgment-like procedure available at an early stage of [a] litigation that poses a potential chilling effect on speech-related activities" (internal quotation omitted)); 28 C.F.R. § 50.10(c)(1) (requiring subordinates in the Department of Justice to obtain the authorization of the Attorney General to issue a subpoena to a member of the news media, or to use a subpoena to obtain from a third party communications records or business records of a member of the news media).

76. Defendants have satisfied none of these requirements. To meet the first requirement, Defendants must "adduce *competent evidence*" that "address[es] *all* of the inferences of fact that [Defendants] would need to prove in order to [substantiate] at least one of the" offenses that Defendants believe has been committed. *Highfields Capital Mgmt., L.P.,* 385 F. Supp. at 975. Defendants have fallen far short of this standard, given that they have neither specified any offense they are purportedly investigating nor presented *any* evidence in support of any element of any such offense.

77. Defendants have likewise failed to demonstrate that unmasking the identity of the @ALT_USCIS accountholder(s) is the least restrictive way to investigate any offense or offenses that they believe were committed. To establish that the CBP Summons is "necessary,"
Defendants must explain why other investigatory tools they have deployed have fallen short, leaving Defendants with no choice but to pierce @ALT_USCIS's pseudonymity. *E.g.*, *Glassdoor, Inc*, 2016 WL 1275566, at *16; *Art of Living Foundation*, 2011 WL 5444622, at *10. Defendants have not come close to making that showing.

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78. Defendants' failure to establish that some offense within the law enforcement purview of CBP was actually committed and that the CBP Summons is necessary to investigate that offense likewise confirms that Defendants have failed to demonstrate that the summons is not motivated by a desire to suppress free speech, or that Defendants' need to unmask the identity of the @ALT_USCIS accountholder(s) outweighs the harm that doing so would cause to the First Amendment rights of Twitter and its users.

79. For the foregoing reasons, the Court should enjoin Defendants from taking any further action to enforce the CBP Summons and—absent the requisite showing—declare it to be a violation of the rights of Twitter and its users under the First Amendment. Such relief is warranted under, among other laws, the APA, because issuance, service, and enforcement of the CBP Summons is "contrary to constitutional right." 5 U.S.C. § 706(2)(B).

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests that this Court grant the following relief:
a. Declare that the CBP Summons is unlawful and unenforceable because
Defendants issued it for reasons not authorized by 19 U.S.C. § 1509 and because it demands
production of documents that Defendants are not authorized to demand or obtain under 19
U.S.C. § 1509, and further declare that the CBP Summons violates the Administrative Procedure
Act as not in accordance with law, 5 U.S.C. § 706(2)(A), and "in excess of statutory jurisdiction, authority, or limitations," *id.* § 706(2)(C).

b. Declare that the CBP Summons is unlawful and unenforceable because it violates the First Amendment rights of both Twitter and its users by seeking to unmask the identity of one or more anonymous Twitter users voicing criticism of the government on matters of public concern without Defendants having satisfied the stringent standards for piercing a speaker's anonymity, and further declare that the CBP Summons violates the Administrative Procedure Act as "contrary to constitutional right," 5 U.S.C. § 706(2)(B);

c. Issue an order vacating and nullifying the CBP Summons, enjoining Defendants
or their agents from enforcing the CBP Summons, and declaring that Twitter has no obligation to
comply with the CBP Summons;

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d. Award Plaintiff its costs and reasonable attorney's fees as appropriate; and

Grant such other relief as this Court may deem just and proper. e.

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19			
18		Counsel for Plaintiff Twitter,	Inc.
17		Facsimile: (650) 858-6100	
16		Telephone: (650) 858-6000	
15		950 Page Mill Road Palo Alto, California 94304	
14		WILMER CUTLER PICKER HALE AND DORR LLP	ING
13		mark.flanagan@wilmerhale.co	om
12		MARK D. FLANAGAN (CA	SBN 130303)
		Telephone: (202) 663-6000 Facsimile: (202) 663-6363	
10		Washington, D.C. 20006	
10		HALE AND DORR LLP 1875 Pennsylvania Avenue, N	W
9		WILMER CUTLER PICKER	
8		ARI HOLTZBLATT (pro hac ari.holtzblatt@wilmerhale.cor	
7		PATRICK J. CAROME (pro patrick.carome@wilmerhale.c	om
6		seth.waxman@wilmerhale.com	n
5		<u>/s/ Mark D. Flanagan</u> SETH P. WAXMAN (<i>pro had</i>	<i>vice</i> pending)
4	Dated: April 6, 2017	Respectfully submitted,	
3	Dated: April 6, 2017	Pagpagtfully submitted	

Exhibit A

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		U.S. DEPARTMENT OF HOMELAND SECURITY Bureau of Customs and Border Protection FACSIMILE TRANSMITTAL	
		CD 2110-035	
Dat	e:	Control Number:	
	Name:	Trust + Safety - Legal Policy	
-	Organization:	Twitter Inc	
12	Fax Number:		
	Number of Pages (including cover):	4	. :
	Sender:	SA Adam Hoffmon	
FROM	Originating Location:	OHS Costoms and Border Antertion	
11	Return FAX Number:	1-202-344-1258	
	Voice Number:	1-202-344-3194	
	Please comp.	lete the Acknowledgment of Queipt	ond
S	return to	Fax # 1-202-3414-1258	
REMARKS			
REN			

Important: This document may contain confidential and sensitive U.S. Government information. Please deliver it immediately only to the intended recipient(s) listed above. The Bureau of Customs and Border Protection has not approved the documents review, retransmission, dissemination or use by anyone other than the intended recipient(s).

Fax sent by : 2023441258

СВР

CBP OPR INV OPS

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To (Name, Address, City, State, Zip Code) Twitter, Inc. c/o Trust & Safety - Legal Policy 1355 Market Street, Suite 900 San Francisco, CA 94103

DEPARTMENT OF HOMELAND SECURITY

SUMMONS NOTICE

to Appear and/or Produce Records 19 U.S.C. § 1509

Attached is a copy of a summons served by U.S. Immigration and Customs Enforcement (ICE) or U.S. Customs and Border Protection (CBP), both agencies within the Department of Homeland Security (DHS), to examine records or to request testimony relating to records of your business transactions or affairs which have been made or kept by the person named in Block 1 of the summons.

If you object to the examination of these records, you may stay (prevent) examination of the records until a summons enforcement proceeding is commenced in court. Compliance with the summons will be stayed if, not later than the day before the date indicated in Block 2 of the summons, you advise the person summoned (the person named in Block 1), in writing, not to comply with the summons, and you send a copy of that notice by registered or certified mail to the CBP Officer or ICE Special Agent who issued the summons at the address shown in Block 6 of the summons.

CBP or ICE may begin an action to enforce the summons in the appropriate United States District Court. In such cases, you will be notified and you will have the right to intervene and present your objections before the court. The court will decide whether the person summoned should be required to comply with the summons.

If the court issues an order to comply with the summons and the person summoned fails to comply, the court may punish such failure as a contempt of court. Other sanctions may be provided by law.

If you have any questions regarding this matter, please contact the CBP Officer or ICE Special Agent before whom the summoned person is required to appear. The CBP Officer's or ICE Special Agent's name and telephone number are given in Block 2 of the summons.

Fax sent by : 2023441258

Suite 400, Miramer, FL 33025

Telephone Number (954) 843-5068

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1. To (Name, Address, City, State, Zip Code)	DEPARTMENT OF HO				
Twitter, Inc. c/o Trust & Safety - Legal Policy					
1355 Market Street, Suite 900	SUMM	SUMMONS			
San Francisco, CA 94103	to Appear and/or Produce Records 19 U.S.C. § 1509				
Summons Number 2017012	Case Number: 2017	/04511			
by the service of this subpoena upon you, YOU ARE HEREE	Y SUMMONED AND REQU	RED TO:			
(A) APPEAR before the U.S. Customs and Bord Enforcement (ICE) Special Agent named in give information.	ler Protection (CBP) Officer or U Block 2 at the place, date, and th	i.S. Immigration and C me indicated to testify	ustoms and		
(B) X PRODUCE the records (including statement before the CBP Officer or ICE Special Agent	s, declarations, and other docum marmed in Block 2 at the place, o	nents) indicated in Blo date, and time indicate	ck 3 sd.		
four testimony and/or production of the indicated records is re- ascertain the correctness of entries, to determine the liability fo ansure compliance with the laws or regulations administered by	r duties, taxes, fines, penalties, o	stigation or inquiry to or forfeitures, and/or to	b		
ailure to comply with this summons will render you liable to pr his summons as well as other sanctions.	oceedings in a U.S. District Cour	nt to enforce compliand	ce with		
2. (A) CBP Officer or ICE Special Agent before whom you are	e required to appear	(B) Date 03/13/201	.7		
Name Adam Hoffman			•		
Title Special Agent					
Address 1300 Pennsylvania Ave. N.W. Room 8 Washington D.C. 20229	9.3	· ·]a.m.]p.m.		
Telephone Number 1-202-344-3194		· •			
3. Records required to be produced for inspection	······································				
All records regarding the twitter account QAL login, phone numbers, mailing addresses, and 1		names, account			
You are requested not to disclose the existence of this summa Impede this investigation and thereby interfere with the enforce	ement of federal law.				
Issued under authority of section 509, Tariff Act of 1930, as amended by Pub	1		AG OLZ		
 Name of person authorized to serve this summons or any other CBP Officer or ICE Special Agent 	5. Date of issue 03/14/20	017			
Special Agent Adam Hoffman	By Attephen P.K	Carmo			
ARTICLE ARTICLE	6. Name, title, address, and person issuing this summ Name Stephen P. Ca Title Special Agent	1001\$ 27130	·		

If you have any questions regarding this summons, contact the CBP Officer or ICE Special Agent Identified in Block 2.

DHS Form 3115 (6/09)

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CERTIFICATE OF SERVICE AND ACKNOWLEDGMENT OF RECEIPT

i certit	v that I served the summoos	s on the front of this form as follows:		
	I delivered a copy of the summons to the person to whom it was directed, as follows:	Address or Location		Dete
				Time
	(For corporations, partnerships,	Address or Location		Date
X	and unincorporated associations which may be sued under a	Twitter, Inc.		
	common name)	c/o Trust & Safety - Legal Policy 1355 Markat Street, Suite 900		03/13/2017
	I delivered a copy of the	San Francisco, CA 94103	1	Time
	summons to an officer, managing or general agent, or			11:45 🔀 a.m./ 🛄 p.m.
	agent authorized to accept			
	agent authorized to accept service of process as follows:	Name of person to whom the summons was delivered Faxing to faith from faith from the summons was delivered	Febr - Leo	· · · · · · · · · · · · · · · · · · ·
Signat	agent authorized to accept service of process as follows:	Name of person to whom the summons was delivered Faxing to (attn: Trust & Sam	Cety - Leg	· · · · · · · · · · · · · · · · · · ·
Signat	agent authorized to accept service of process as follows:			· · · · · · · · · · · · · · · · · · ·
Title	agent authorized to accept service of process as follows:		De	gal Policy)
Title Spec	agent authorized to accept service of process as follows: ture	Faxing to (attn: Trust & Sar	De	jal Policy) Me
Title Spec B. A(agent authorized to accept service of process as follows: ture ial Agent CKNOWLEDGMENT OF RE	Faxing to (attn: Trust & Sam	De	jal Policy) Me
Title Spec B. AC	agent authorized to accept service of process as follows: ture ial Agent CKNOWLEDGMENT OF RE- nowledge receipt of a copy of	Faxing to (attn: Trust & Sar	De	jal Policy) Me
Title Spec B. A(agent authorized to accept service of process as follows: ture ial Agent CKNOWLEDGMENT OF RE- nowledge receipt of a copy of	Faxing to (attn: Trust & Sam	De	jal Policy) Me

JS-CAND 44 (Rev. 07/16) Case 3:17-cv-01916 Council Cover Sheet Page 1 of 2

The JS-CAND 44 civil cover s except as provided by local rul Court to initiate the civil dock	les of court. This form, app	roved in its original for	orm by the Ju	dicial Conference of	ng and so f the Un	ited States in September 19	774, is required for	or the Clerk of
I. (a) PLAINTIFFS				DEFENDA				
TWITTER, INC.				official capacity as Secretar U.S. Customs and Border P	y of Homela rotection; S	D SECURITY; U.S. CUSTOMS AND B and Security; KEVIN K. MCALEENAN TEPHEN P. CARUSO, in his official cap FFMAN, in his official capacity as Spec	, in his official capacity a pacity as Special Agent In	s Acting Commissioner, Charge, U.S. Customs
	of First Listed Plaintiff EXCEPT IN U.S. PLAINTIFF C	San Francisco, CA (ASES)		NOTE: IN LA	ND CON	f First Listed Defendant (IN U.S. PLAINTIFF CASES) NDEMNATION CASES, USE)F LAND INVOLVED.	,	
(c) Attorneys (Firm Name, (see attachment)	Address, and Telephone Numb	ver)		Attorneys (If K				
II. BASIS OF JURISD		One Box Only)		ZENSHIP OF I	ly)	CIPAL PARTIES (Place	and One Box for	Defendant)
U.S. Government Plaintiff	3 Federal Question (U.S. Government Not	a Party)	Citizen o	f This State	PTF	DEF 1 Incorporated <i>or</i> Princ of Business In This S	cipal Place	PTF DEF $4 \square 4$
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of	f Parties in Item III)	Citizen o	f Another State	2	2 Incorporated <i>and</i> Pri of Business In Anot		5 5 5
	0		Citizen o Foreign	r Subject of a Country	3	3 Foreign Nation		6 6
IV. NATURE OF SUIT		Only) DRTS	FO	RFEITURE/PENAL1	ſY	BANKRUPTCY	OTHERS	STATUTES
Ilio Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment Of Veteran's Benefits 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property V. ORIGIN (Place an "X"	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle 355 Motor Vehicle 360 Other Personal Injury 362 Personal Injury - Medical Malpractice CIVIL RIGHTS ¥ 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities- Employment 448 Education	PERSONAL INJU 365 Personal Injury Product Liabili 367 Health Care/ Pharmaceutical Personal Injury Product Liabilit 368 Asbestos Persoo Injury Product Liability PERSONAL PROPE 370 Other Fraud 371 Truth in Lendir 380 Other Personal Property Damag 385 Property Damag Product Liability	JRY 625 ity 690 ly and 710 age 720 ge 740 751 790 ONS 791 ate 462 on	Drug Related Seizure of Property 21 USC §	881	422 Appeal 28 USC § 158 423 Withdrawal 28 USC § 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS–Third Party 26 USC § 7609	 375 False C 376 Qui Ta § 3729 400 State R 410 Antitru 430 Banks 450 Comm 460 Deport 470 Racket Corrup 480 Consur 490 Cable/3 850 Securit 891 Agricu 893 Enviro 895 Freedo Act 896 Arbitra 899 Admini Act/Re Agency 	Claims Act m (31 USC 9(a)) leapportionment 1st and Banking erce ation eer Influenced and ot Organizations mer Credit Sat TV ies/Commodities/ nge Statutory Actions ltural Acts nmental Matters m of Information ttion strative Procedure view or Appeal of / Decision tutionality of
🕱 1 Original 🔲 2 Re	emoved from ate Court 3 Ren App Cite the U.S. Civil Stat 28 U.S.C. §§ 2201-2202; 5	ellate Court ute under which you U.S.C. § 706	Reinstated of Reopened	Another (specify)	Distric	t 🗳 Litigation–Tran	sfer ⁸ Multio Litiga	district tion–Direct File
	Brief description of car Summons exceeds scope of		§ 1509 and viol	ates the First Amendmen	ıt			
VII. REQUESTED IN COMPLAINT:	UNDER RULE 23,	A CLASS ACTION Fed. R. Civ. P.	N DE	MAND \$		CHECK YES only JURY DEMAND		complaint:
VIII. RELATED CASH IF ANY (See instru IX. DIVISIONAL ASS	actions):	JUDGE				DOCKET NUMBER		
(Place an "X" in One Box On		· · · · ·	ANCISCO	/OAKLAND	SAN	N JOSE 🔲 EUREKA	A-MCKINLE	YVILLE
DATE: 04/06/2017		SIGNATURE	OF ATTO	RNEY OF REC	CORD	/s/ Mark D. Flanaga	n	

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CIVIL COVER SHEET

Attachment

Part I (c) Attorneys for Plaintiffs (Firm Name, Address, and Telephone Number)

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