

ACCIDENT/INCIDENT REPORT

CITY OF CHICAGO
DEPARTMENT OF AVIATION
 (PLEASE PRINT)

Date of Report:	09 APR 2017
Time:	20:14
Date of Occurrence:	09 APR 2017
Time:	18:08

SUBMIT COPY WITHIN 24 HOURS TO (keep originals)

DOA Safety Office
 O'Hare International Airport
 Chicago, IL 60666

Telep (773) 686-7233
 Fax: (773) 894-5475

cc: Employee's Deputy Commissioner

PLEASE CHECK APPROPRIATE BOX (s)

AIRPORT LOCATION OR EMPLOYEES & EQUIPMENT ASSIGNED TO <input checked="" type="checkbox"/> O'HARE <input type="checkbox"/> MIDWAY					
TYPE OF INCIDENT <input checked="" type="checkbox"/> Bodily Injury/Illness <input type="checkbox"/> Property Damage <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Aircraft <input type="checkbox"/> Other					
INCIDENT <input checked="" type="checkbox"/> Passenger injury/illness <input type="checkbox"/> City Employee Injury/Illness <input type="checkbox"/> Visitor Injury/Illness <input type="checkbox"/> Tenant Injury/ Employee <input type="checkbox"/> Weather Incident <input type="checkbox"/> Terminal Incident <input checked="" type="checkbox"/> Security Incident <input type="checkbox"/> Fire <input type="checkbox"/> Haz-Mat Incident <input type="checkbox"/> Disabled Aircraft <input type="checkbox"/> Runway Incursion <input type="checkbox"/> Damage to City Vehicle <input type="checkbox"/> Damage to Non-City Vehicl. _____		<input type="checkbox"/> Aircraft Stand-by <input type="checkbox"/> Towing <input type="checkbox"/> Damage to City Property <input type="checkbox"/> Vandalism <input type="checkbox"/> ATS Incident <input type="checkbox"/> Elevator Incident <input type="checkbox"/> Escalator Incident <input type="checkbox"/> Construction <input type="checkbox"/> Contractor/Vendor <input type="checkbox"/> VIP Arrival/Departure <input type="checkbox"/> Wildlife Incident <input type="checkbox"/> Other (explain) _____			
LOCATION <input type="checkbox"/> AMC <input type="checkbox"/> Parking Garage/Lot <input type="checkbox"/> Midway Terminal <input checked="" type="checkbox"/> Airside <input type="checkbox"/> Airside Service Road <input type="checkbox"/> AAB <input type="checkbox"/> Public Road <input type="checkbox"/> Kennedy Exprwy <input type="checkbox"/> H-R Building <input type="checkbox"/> ATS <input checked="" type="checkbox"/> Terminal 1 <input type="checkbox"/> Other (explain) _____ <input type="checkbox"/> Cargo Tunls. <input type="checkbox"/> Terminal 2 <input type="checkbox"/> Runway <input type="checkbox"/> Terminal 3 <input type="checkbox"/> Taxiway <input type="checkbox"/> Terminal 5		WEATHER <input checked="" type="checkbox"/> Clear <input type="checkbox"/> Over Cast <input type="checkbox"/> Rain <input type="checkbox"/> Snow <input type="checkbox"/> Fog <input type="checkbox"/> Sleet Temp. _____	SURFACE <input type="checkbox"/> Wet <input type="checkbox"/> Cracked <input type="checkbox"/> Even <input type="checkbox"/> Uneven <input type="checkbox"/> Ice <input type="checkbox"/> Snow <input checked="" type="checkbox"/> Dry	LIGHT <input type="checkbox"/> Daylight <input checked="" type="checkbox"/> Dawn <input type="checkbox"/> Dusk <input type="checkbox"/> Darkness <input type="checkbox"/> Artificial	UNUSUAL CONDITION <input checked="" type="checkbox"/> Wind <input type="checkbox"/> Glare <input type="checkbox"/> Odor <input checked="" type="checkbox"/> Other _____
BODILY INJURY/ILLNESS (Individuals /Parties - Injured)					
Name DAO, DAVID Date of Birth _____		Name _____ Date of Birth _____			
Address (Number, Street, City, State and Zip Code) _____ DNA		Address (Number, Street, City, State and Zip Code) _____			
Telephone () DNA		Telephone ()			

BODILY INJURY/ILLNESS (Individuals/Parties - Injured) Cont.

DESCRIBE NATURE OF INJURY/ILLNESS:
MOUTH INJURY

PROPERTY DAMAGE

TYPE OF PROPERTY <input type="checkbox"/> City Owned Property Damage <input type="checkbox"/> Non - City Owned Property Damage	Describe Property Damage (Bldg., & Bldg. #, Aircraft, Airfield, Tail #, etc.): DNA
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MOTOR VEHICLE INCIDENT

TYPE OF VEHICLE <input type="checkbox"/> Automobile <input type="checkbox"/> Other (explain) <input type="checkbox"/> Truck <input type="checkbox"/> Bus	Describe Vehicle Incident (Type, Model, Year, Etc.) DNA Please indicate: POLICE REPORT # JA218865
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WITNESS (ES)

Name [REDACTED]	Name [REDACTED]
Address (Street, City, State & Zip Code) DNA	Address (Street, City, State & Zip Code) [REDACTED]
Telephone () DNA	Telephone () [REDACTED]

INDIVIDUAL COMPLETING REPORT

Name RODRIGUEZ JR, MAURICIO	Person Was An Eyewitness <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Department AVIATION POLICE	Telephone () (773) 686-2685
Signature [Signature]	Date 09 MAR 2017

STATEMENT AS TO CAUSE OF ACCIDENT/INCIDENT

EVENT #170402677 IN SUMMARY, R/O RODRIGUEZ BEAT NUMBER 3003 RESPONDED TO GATE C3 FOR 2 INDIVIDUALS REFUSING TO DEBOARD UA FLIGHT 3411. UPON ARRIVAL R/O CAME INTO CONTACT WITH A UNITED AIRLINES SUPERVISOR MS. [REDACTED] MS. [REDACTED] EXPLAINED THAT THERE WAS 1 INDIVIDUAL, MR. DAVID DAO WHO WAS YELLING ABOUT LEAVING THE AIRCRAFT. R/O WAS ESCORTED BY MS. [REDACTED] TO WHERE MR. DAO WAS SITTING. R/O MADE CONTACT WITH THE SUBJECT AND TRIED TO PERSUADE MR. DAO TO LEAVE IN A CALM MANNER. MR DAO STATED, "I'M NOT LEAVING THIS FLIGHT THAT I PAID MONEY FOR. I DON'T CARE IF I GET ARRESTED". AFTER SEVERAL MINUTES OF TRYING TO PERSUADE MR. DAO TO LEAVE THE FLIGHT, OFC. SMITH BEAT NUMBER 3012 ARRIVED ON SCENE AND ADVISED MR. DAO TO LEAVE THE FLIGHT, BUT THE SUBJECT REFUSED TO GET OFF HIS SEAT. AFTER SEVERAL ATTEMPTS FROM R/O RODRIGUEZ AND OFC. SMITH, OFC. LONG BEAT NUMBER 3022 CAME ON SCENE AND IDENTIFIED HIMSELF AS AN OFFICER AND REPEATEDLY ASKED THE SUBJECT TO REMOVE HIMSELF FROM THE AIRCRAFT. SEE ADDITIONAL PG 2

BODILY INJURY/ILLNESS (Individuals/Parties - Injured) Cont.

DESCRIBE NATURE OF INJURY/ILLNESS:

PROPERTY DAMAGE

TYPE OF PROPERTY <input type="checkbox"/> City Owned Property Damage <input type="checkbox"/> Non - City Owned Property Damage	Describe Property Damage (Bldg., & Bldg. #, Aircraft, Airfield, Tail #, etc.): _____ _____
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MOTOR VEHICLE INCIDENT

TYPE OF VEHICLE <input type="checkbox"/> Automobile <input type="checkbox"/> Other (explain) <input type="checkbox"/> Truck <input type="checkbox"/> Bus	Describe Vehicle Incident (Type, Model, Year, Etc.) _____ _____ Please Indicate: POLICE REPORT # _____
--	---

WITNESS (ES)

Name _____ Address (Street, City, State & Zip Code) _____ _____ Telephone ()	Name _____ Address (Street, City, State & Zip Code) _____ _____ Telephone ()
--	--

INDIVIDUAL COMPLETING REPORT

Name _____	Person Was An Eyewitness <input type="checkbox"/> Yes <input type="checkbox"/> No
Department _____	Telephone ()
Signature _____	Date _____

STATEMENT AS TO CAUSE OF ACCIDENT/INCIDENT

CONT... THE SUBJECT RESPONDED REPEATEDLY IN AN AGGRESSIVE MANNER, "I'M NOT GETTING OFF". OFC. LONG ATTEMPTED TO ASSIST THE SUBJECT OFF HIS SEAT WITH TWO HANDS, BUT THE SUBJECT STARTED SWINGING HIS ARMS UP AND DOWN FAST AND VIOLENTLY. OFC. LONG WAS ABLE TO GRAB HOLD OF THE SUBJECT AND PULL HIM FROM THE SEAT TOWARDS THE AISLE. THE SUBJECT THEN STARTED FLAILING HIS ARMS AND STARTED TO FIGHT WITH OFC. LONG. DUE TO THIS INCIDENT, THE SUBJECT WAS ABLE TO KNOCK OFC. LONG'S RIGHT HAND OFF THE SUBJECT'S ARM CAUSING OFC. LONG TO LOSE CONTROL OF MR. DAO. CONSEQUENTIALLY, THE SUBJECT FELL AND HIT HIS MOUTH ON THE ARMREST ACROSS FROM HIM WHICH CAUSED AN INJURY TO HIS MOUTH. OFC. LONG REGAINED CONTROL OF THE SUBJECT AND HE WAS REMOVED FROM THE AIRCRAFT AND BROUGHT TO THE JETBRIDGE. THE SUBJECT LAYED DOWN ON THE DECK AND CLAIMED TO BE A DIABETIC. SUBJECT WAS CONSCIOUS AND BREATHING. CPD 7212 AND 7210 ARRIVED ON SCENE AND WERE BRIEFED OF THE INCIDENT. 3005 ARRIVED ON SCENE REQUESTING EMS.

SEE ADDITIONAL PG 3

BODILY INJURY/ILLNESS (Individuals/Parties - Injured) Cont.

DESCRIBE NATURE OF INJURY/ILLNESS:

PROPERTY DAMAGE

TYPE OF PROPERTY <input type="checkbox"/> City Owned Property Damage <input type="checkbox"/> Non - City Owned Property Damage	Describe Property Damage (Bldg., & Bldg. #, Aircraft, Airfield, Tail #, etc.): _____ _____
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MOTOR VEHICLE INCIDENT

TYPE OF VEHICLE <input type="checkbox"/> Automobile <input type="checkbox"/> Other (explain) <input type="checkbox"/> Truck <input type="checkbox"/> Bus	Describe Vehicle Incident (Type, Model, Year, Etc.) _____ _____ Please Indicate: POLICE REPORT # _____
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WITNESS (ES)

Name _____ Address (Street, City, State & Zip Code) _____ _____ Telephone ()	Name _____ Address (Street, City, State & Zip Code) _____ _____ Telephone ()
--	--

INDIVIDUAL COMPLETING REPORT

Name	Person Was An Eyewitness <input type="checkbox"/> Yes <input type="checkbox"/> No
Department	Telephone ()
Signature	Date

STATEMENT AS TO CAUSE OF ACCIDENT/INCIDENT

CONT... THE SUBJECT THEN GOT UP AND RAN PAST 7212 BACK ONTO THE AIRCRAFT INTO THE GALLEY OF THE PLANE. UNITS 7212 AND 3003 PURSUED THE SUBJECT AND UPON CONTACT, THE SUBJECT WAS HANGING ONTO A POLE IN THE AIRCRAFT. SUBJECT STATED, "IM NOT GETTING OFF THE PLANE. JUST KILL ME. I WANT TO GO HOME." CFD AMBULANCE 16 CAME ON SCENE AND PERSUADED THE SUBJECT TO BE TREATED. AT WHICH POINT, HE WILLINGLY SAT ON THE STRETCHER AND WAS PLACED INTO AMBULANCE 16 TO BE TRANSPORTED TO LUTHERAN GENERAL HOSPITAL.



O'HARE AIRPORT
 CHICAGO DEPARTMENT OF AVIATION POLICE
 10601 W. HIGGINS RD BLDG #850
 CHICAGO, IL 60666
 PHONE: (773) 686-2685

TO: Watch Commander
 FROM: Steven Smith #668
 SUBJECT: Event # 170402677 Disturbance
 DATE: 9-Apr-17 TIME: 1808

This statement is not being given voluntary, but under duress. I am only giving this statement at this time because I know that I could lose my job if I refuse the direct order being giving to me. This " TO/FROM " report should not be considered a verbatim statement but only a summary of requested information.

In summary : on April 9th 2017 R.O. Smith 3012 was dispatched to disturbance on aircraft in terminal one C-3. Upon arriving on the scene R.O. Smith saw P.O. Rodriguez ask the passenger to leave the plane, but the passenger refused to leave. R.O. Smith also began to ask the passenger to leave as well but he continued to refuse. At this time P.O. Long arrived on the scene and asked the passenger several times to leave but he refused, During this time P.O. Long removed the passenger out of the seat, then P.O. Rodriguez and R.O. Smith assisted P.O. Long as he removed the passenger off the aircraft . At this time CPD and CFD arrived on the scene then moments later the passenger ran back onto the aircraft. During this time R.O. Smith conducted crowd control. No further information to report.

CONTINUED REVERSE SIDE

OFFICER:	PRINT NAME	STAR NO.	SIGNATURE
STEVEN SMITH	steven smith	668	<i>[Signature]</i>
SUPERVISOR:	PRINT NAME	STAR NO.	SIGNATURE
	JOHN MORTE	805	<i>[Signature]</i>
DATE:	TIME:		
9-Apr-17	1808		

Approved Denied Received

(Supervisor Check One Box if Applicable)



O'HARE AIRPORT
CHICAGO DEPARTMENT OF AVIATION POLICE
10601 W. HIGGINS RD BLDG #850
CHICAGO, IL 60666
PHONE: (773) 686-2685

TO: WATCH COMMANDER
FROM: RODRIGUEZ JR, MAURICIO #665
SUBJECT: EVENT # 170402677
DATE: 9-Apr-17 TIME: 1808

THIS STATEMENT IS NOT BEING GIVEN VOLUNTARILY, BUT UNDER DURESS. I AM ONLY GIVING THIS STATEMENT AT THIS TIME BECAUSE I KNOW THAT I COULD LOSE MY JOB IF I REFUSE THE DIRECT ORDER BEING GIVEN TO ME. THIS "TO/FROM" REPORT SHOULD NOT BE CONSIDERED A VERBATIM STATEMENT, BUT ONLY A SUMMARY OF REQUESTED INFORMATION.

IN SUMMARY, ON APRIL 9TH 2017 R/O RODRIGUEZ BEAT # 3003 RESPONDED TO A DISTURBANCE AT C3 ON UNITED AIRLINE FLIGHT 3411. UPON ARRIVAL R/O WAS ADVISED BY THE SUPERVISING AGENT OF UNITED AIRLINES THAT THERE WAS A GUEST WHO REFUSED TO LEAVE HIS SEAT. UPON CONTACT WITH THE SUBJECT R/O ADVISED AND TRIED TO PERSUE THE SUBJECT TO LEAVE HIS SEAT. THE SUBJECT REFUSED. OFC. SMITH BEAT #3012 ARRIVED AND ALSO TRIED TO PERSUE AND ADVISE THE SUBJECT TO LEAVE HIS SEAT. OFC. LONG BEAT # 3022 CAME ON SEEN AND ALSO ADVISED THE SUBJECT TO LEAVE. AFTER SEVERAL FAILED ATTEMPTS ON TRYING TO REMOVE THE SUBJECT, OFC. LONG ASSISTED THE SUBJECT BY USING MINIMAL BUT NECCESARY FORCE TO REMOVE THE SUBJECT. SEE ACCIDENT INCIDENT REPORT # 170402677

CONTINUED REVERSE SIDE
OFFICER: Rodriguez Jr, Mauricio #665 [Signature]
PRINT NAME STAR NO. SIGNATURE

(Do Not Write Below This Line, For Supervisor Use Only.)
SUPERVISOR: Juan Moore 85 [Signature]
PRINT NAME STAR NO. SIGNATURE
DATE: 09 APR 2017 TIME: 2030



O'HARE AIRPORT
 CHICAGO DEPARTMENT OF AVIATION POLICE
 10601 W. HIGGINS RD BLDG #850
 CHICAGO, IL 60666
 PHONE: (773) 686-2685

TO: SGT MOORE
 FROM: OFFICER LONG
 SUBJECT: INCIDENT AT C 3
 DATE: 9-Apr-17 TIME: 2340

OFC LONG, 3022 RESPONDED AS BACKUP TO 3003 REGARDING A 2 PERSON DISTURBANCE FOR A REFUSAL TO LEAVE THE AIRCRAFT. AFTER GETTING ON THE SCENE, RO LONG SAW 3003 AND 3012 TALKING TO THE SUBJECT. OFC LONG THEN ANNOUNCED THAT HE IS AN OFFICER AND JOINED IN TRYING TO GET THE SUBJECT TO EXIT THE AIRCRAFT. THE SUBJECT CONTINUED TO REFUSED TO LEAVE AND SAID, I'M NOT LEAVING AND FOLDED HIS ARMS TIGHTLY. OFC LONG ASKED THE OTHER OFFICERS TO ASSIST IN REMOVING THE SUBJECT. WHEN OFC LONG TRIED TO REACH OUT TO HOLD THE SUBJECT, THE SUBJECT STARTED SWINGING HIS ARMS UP AND DOWN WITH A CLOSED FIST. OFC LONG WAS ABLE TO GRAB THE SUBJECT AND PULL HIM AWAY FROM THE WINDOW SEAT TOWARDS THE AISLE. BUT SUDDENLY, THE SUBJECT STARTED FLAILING AND FIGHTING. CONSEQUENTLY, THE SUBJECT WAS ABLE TO KNOCKED THE RIGHT HAND OF OFC LONG OFF OF HIS ARM AND SHOULDER AREA, WHICH CAUSED THE SUBJECT TO FALL, HIT, AND INJURED HIS MOUTH ON THE ARMREST ON THE OTHER SIDE OF THE AISLE. AT THIS TIME, OFC LONG WAS ABLE TO REGAIN CONTROL OF THE SUBJECT AND WAS ABLE TO REMOVE THE SUBJECT FROM THE AIRCRAFT WITH THE HELP OF 3003. THE SUBJECT WAS BROUGHT OUT TO THE JETBRIDGE AREA. HE WAS LIMP SO THE SUBJECT WAS LAID ON THE FLOOR. HE BEGAN TALKING ABOUT A MINUTE LATER. A FEW MINUTES LATER 7211 CAME ON THE SCENE AND HE WAS BRIEFED BY 3022. THE SUBJECT MENTIONED THAT HE WAS A DIABECTIC. THE EMS WAS CALLED. ABOUT A FEW MINUTES LATER, 7012 CAME ON THE SCENE. THE SUBJECT WAS ASKED IF HE WANTED WATER BY A MALE WORKER FOR THE AIRLINE HE SAID YES AND GOT UP AND RAN PASSED 7012 BACK ONTO THE AIRCRAFT. 7012 AND 3003 PERSUED HIM. THE SUBJECT SAID THEY'LL HAVE TO KILL HIM.

CONTINUED REVERSE SIDE

OFFICER: James Long PRINT NAME 610 STAR NO. James Long SIGNATURE

(Do Not Write Below This Line, For Supervisor Use Only.)

SUPERVISOR: JOHN MANE PRINT NAME 85 STAR NO. [Signature] SIGNATURE

DATE: 09 APR TIME: 0200

Approved Denied Received (Supervisor Check One Box if Applicable)



O'HARE AIRPORT
 CHICAGO DEPARTMENT OF AVIATION POLICE
 10601 W. HIGGINS RD BLDG #850
 CHICAGO, IL 60666
 PHONE: (773) 686-2685

TO: LT. Schmidt
 FROM: Sgt. Moore
 SUBJECT: Disturbance-C3
 DATE: 9-Apr-17 TIME: 2200

In summary, Reporting Sergeant responded to a disturbance Gate C3 on the aircraft. While en route, R/Sgt heard EMT requested to scene. R/Sgt arrived alongside Ambulance 16. APD units 3002, 3003, 3005, 3012 and 3022 on scene, CPD units 7212 and 7217 on scene. R/Sgt proceeded to aircraft where 3003 was interviewing flight crew members. Passengers in back of aircraft were deplaning and subject causing disturbance was in the galley of the plane. R/Sgt waited for EMT to assess subject and R/Sgt checked on well being of officers at the scene. Subject transported to Lutheran General by CFD Ambulance 16. 3012, 3003, and 3022 ordered to write To/From reports of incident and 3003 ordered to write Accident/Incident report of event. 3099 also at scene and updated of all events. Aircraft was deplaned and cleaned of fluids from the scene. Plane reboarded shortly and took off without further incident. Nothing further at time of this report.

CONTINUED REVERSE SIDE

OFFICER: JOHN MOORE PRINT NAME 85 STAR NO. [Signature] SIGNATURE
 SERGEANT

(Do Not Write Below This Line, For Supervisor Use Only.)

SUPERVISOR: _____ PRINT NAME _____ STAR NO. _____ SIGNATURE _____
 DATE: _____ TIME: _____

Approved Denied Received (Supervisor Check One Box if Applicable)

Display Event

<u>Event Date</u>	<u>Event Time</u>	<u>Calltaker</u>	<u>Calltaker Term</u>			
04/09/2017	18:08:23	472481	cadordapd1			
Agency	P	Area	Group	Event #	Type	Sub-Type
SSD	2	OHARE	ORD	S170402677	MDISTAC	default

Location: 1 C3, Apt., Mun: C3
Area: , Cnty: , State: , Bldg:

XY: IL SPC E(1,099,232.29, 1,934,413.47)

Loc Comments: : @C3:

Caller Name: SCOTT

Caller Addr:

Caller Phone:

Caller Source:

Remarks:

C3

TWO PAX REFUSING TO GET OFF AC
DEPARTING FLIGHT WAS OVERBOOKED
SPECIAL ADDRESS COMMENT:

United Airlines

** LOI search completed at 04/09/17 18:08:25

3012,3003,3002 EN ROUTE

3003 - SLOW IT DOWN TO C3

3003 -PAX STILL REFUSING TO GET OFF

3005 - REQ EMS 40 M DIA+ C/B RAMP LVL

** Event Type changed from MDIST to FAMBU(DIA) at: 04/09/17 18:21:56

** Event Type changed from MDIST to FAMBU(DIA) at: 04/09/17 18:21:56

** CFD event F170400245 created

** >>>> by: DORA E. CORNELIO on terminal: cadordapd1

** Event Location changed from "1 W C3 ST ORD: @C3: ON THE AC" to "1 W C3 ST ORD: @C3: RAMP" at:

04/09/17 18:21:56

** >>>> by: DORA E. CORNELIO on terminal: cadordapd1

** Event Type changed from FAMBU(DIA) to MDISTAC at: 04/09/17 18:22:46

** Event Type changed from FAMBU(DIA) to MDISTAC at: 04/09/17 18:22:46

** >>>> by: DORIS RHINE on terminal: cadordcpd1

** >>>> by: DORIS RHINE on terminal: cadordcpd1

3030 - EN ROUTE

CFD#170991538

** Event Location changed from "1 W C3 ST ORD: @C3: RAMP" to "1 W C3 ST ORD: @C3:" at: 04/09/17

18:24:06

** >>>> by: DORIS RHINE on terminal: cadordcpd1

3005 - CORRECTION ON LOCATION. PATIENT ON JETBRIDGE

1829 HRS, DELAYED ACCESS TO PATIENT AMB 16

Display Event

1830 HRS PATIENT CONTACT
AMB 16 REQ A CO FOR MANPOWER
ENG 10 ENRT
3099 - EN ROUTE
AMB 16 REQUESTING 453 FOR AN EXPOSURE
3004 - O/S
3002 - TAIL #N632RW
UAL 3411 - LOUISVILLE, KY
3099 O/S
AMB 16 TO LGH ALS1/1
ENG 10 AND 453 WILL MEET AT LGH

Times:

Add	Dispatch	Arrive	Close	Closing ID	Cl. Terminal
18:08:23	18:08:52	18:11:12			

Dispo:Units Assigned:

Unit



Title: *Incident/Passenger(s) Complaint*

Date: *03/19/2010*

Page 1 of 1

US DEPARTMENT
OF TRANSPORTATION

FEDERAL AVIATION
ADMINISTRATION

Chicago Flight Standards District Office
2300 E. DEVON AVENUE, SUITE 231
DES PLAINES, IL 60018
PHONE: 847-294-7911
FAX: 847-294-7902

Date: *April 9 2017*

Carrier: *United*

Flight No.: *3411*

Departure City: *ORD*

Drivers License No.:

Passport No:

Other ID:

Name: Last *Doa*

First *David*

Middle Initial

Address [Redacted]

City [Redacted]

State [Redacted]

Zip Code [Redacted]

Phone No. [Redacted]

CPC Officer Name:

Badge No.:

ID Verified Yes/No

Name: Last [Redacted]

Pilot-In-Command Identification

First [Redacted]

Middle Initial [Redacted]

Address: [Redacted]

Certificate No.: [Redacted]

City: [Redacted]

State: [Redacted]

Zip Code: [Redacted]

Phone No.: [Redacted]

Sex *M* Date of Birth [Redacted]

Name: Last [Redacted]

Lead Flight Attendant's Identification

First [Redacted]

Middle Initial [Redacted]

Address: [Redacted]

Certificate No.: [Redacted]

City: [Redacted]

State: [Redacted]

Zip Code: [Redacted]

Phone No.: [Redacted]

Sex: *F* Date of Birth [Redacted]

Violation(s) By Passenger(s)

Is this a use of "Seat Belt" issue?

- a. Was the "Seat Belt" sign on?
- b. Was the Passenger briefed?

(Circle One)

Yes/No

Yes/No

Yes/No

Is this an "Alcohol" issue?

- a. Was the passenger intoxicated at the time of boarding?
- b. Was the passenger served alcohol during the flight?
- c. Did the passenger drink from his/her own bottle?

Yes/No

Yes/No

Yes/No

Yes/No

Is this a smoking issue?

- a. Were the "No Smoking" signs on?
- b. Were all requested FAA placards stating, "No smoking" installed?
- c. Were the "Placards" prohibiting smoking in lavatory installed?
- d. Were the required FAA briefings about "No Smoking", "No Smoking in the Lavatory" and "Tampering or Disabling of the Smoke Detector" made?

Yes/No

Yes/No

Yes/No

Yes/No

Yes/No

Was the FAA Briefing on "Use of Portable Electronic Devices" made?

a. Was this a usage of electronic device during flight issue?

b. Was this non-storage of electronic device issue?

Yes/No

Yes/No

Yes/No

Did the passenger assault, threaten, intimidate, or interfere with crewmember(s) in the performance of the crewmember's duties? If so, provide detailed statement on reverse.

Not crewmember, gate agent

Describe The Event In Detail:

Suspect was told to deplane due to overbooking. He refused supervisors orders. CPD was called to aircraft. One ^{Dept. of Aviation (DOA)} officer responded, passenger immediately told the officer he would not deplane. Officer called for back up, after 2 ^{DOA} more showed up he was forceably removed from the aircraft. He laid in the jetway, then some how rushed back onto the aircraft all the way to the aft galley. He held on to the direct view panel arm. He was spitting blood saying 'I'm going home. Just Kill me.' At that point I was told to exit the aircraft by CPD. He was taken off by paramedics.

Initial 3 responders were Dept of Aviation. They are the ones who removed passenger.

1st Crewmember Name: [Redacted]
Signature: [Redacted]

Position: CAPTAIN
Date: [Redacted]

2nd Crewmember Name: [Redacted]
Signature: [Redacted]

Position: B Flight Attendant
Date: [Redacted]