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April 7, 2017

IN RE: Police Interceptor Vehicle Purchases (Minnesota State Bid)

Dear Customer:

I am writing on behalf of the Nelson Auto Center Fleet and Commercial Department. I joined the department in January, 2017, and am the Fleet Operations Manager. Among other things, our department sells Police Interceptor vehicles pursuant to Minnesota State Bid awards. Your organization is identified as the purchaser of one or more such units.

Recently, we became aware of a potential discrepancy with respect to sales of Police Interceptor vehicles during the period we were awarded the state bid. It appears there may be unawarded credit for certain vehicle options. Presently, we are doing an internal review on all customer orders for those vehicles to determine whether or not any adjustment is needed. In the event that an adjustment is warranted, Nelson Auto Center will promptly issue an appropriate refund.

As a valued customer, please rest assured that it is our main focus to review this matter promptly. We expect to make it through the entirety of the orders in question within the next week. Our goal is to update affected customers with the results of our internal review and promptly make any adjustments if necessary. We thank you again for your business. If you have any questions, feel free to contact me at 218-998-8846.

Sincerely,

Scott Tietz
Operations Manager
Fleet and Commercial Sales