

To: Kate Brown, Governor

From: Alex Z. Pettit, Ph.D. Chief Information Officer

April 6, 2018

Resignation

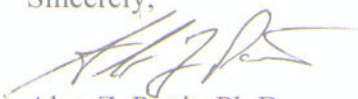
Please accept this letter as notification of my resignation from the State of Oregon. My resignation will be effective June 1, 2018. I will use the remainder of April to complete the assignments you have requested and disengage myself from my responsibilities and projects. Beginning May 1 I will use my remaining vacation accrual.

In response to your challenge to us to transform Oregon's government into one ready to function in future-ready world, much has been accomplished.

- We stabilized the Cover Oregon solution enough to both complete open enrollment in 2014 and transition to the ONE solution for Medicaid enrolment, servicing nearly 1MM Oregonians;
- We consolidated IT security into a single team, ending the continuous cycle of external hacks targeting each agency individually we suffered;
- We implemented standard project management processes (Stage Gate, which is based upon ITIL and PMBOK practices) and matured our IT services delivery process, with the ONE project as our first end-to-end successful Stage Gate project;
- We created an IT analytics unit with a Chief Data Officer and have received awards for our transparency processes and website;
- We decreased telephone expenditures by almost 2MM and will decrease network connectivity spend significantly in this current year;
- With the University of Oregon, we completed a \$2.5MM broadband purchase that will both improve the state office connectivity services and bring broadband services to both unserved and underserved rural communities;
- We settled the Oracle dispute, offering the state the use of nearly all Oracle software products;
- We implemented a security operations center that secures 80% of the state endpoints; and
- We initiated Basecamp, a venue to offer standardized IT vendor services and solutions to governmental affiliates including school districts, counties, and municipalities.

None of these things would have been possible without your leadership and support. My four years with the State have been some of the most enjoyable of my life, and I hope that the contributions I have made improved transparency, accountability, and our services to the citizens of Oregon. I wish you and the State a very prosperous 2018.

Sincerely,



Alex Z. Pettit, Ph.D.