

An Open Letter to Jack Dorsey

Mr. Dorsey,

I would be polite, but I'm angry. I am angry because I am suspended from Twitter. Your "team" claims I was promoting hate to others. My crime? A year ago in a comment to a friend of mine I called myself a faggot. Your "team" claims I violated a rule & must delete the tweet, give you my cell phone number, and suffer 12 hours of my use of Twitter being limited. I have to ask, what the actual fuck wrong with your "team"?

I'm a gay man. I called myself a faggot. I asked myself if I was offended by my use of the word towards myself, I said no. Why does your "team" think this was promoting hate towards others? Has your "team" suspended all of the accounts who used the phrase "my nigga" or have "nigger" in their username? Aren't they promoting hate towards others?

Look how often it is used on your platform...

<https://twitter.com/search?q=%22my%20nigga%22&src=typd>

Look how often they use "nigger" on your platform...

<https://twitter.com/search?q=%22nigger%22&src=typd>

Somewhere along the way, you went from having a revolutionary platform, to giving into the morality police. People have the tools to block accounts that harass them, they can even banish naughty words from their sight. Instead they report these people in mass & like trained dogs your "team" swoops in to protect the reporters feelings (or at least let them score a point in their mind that they won).

Terrified of someone telling the media you don't care about special group x, you run from fire to fire on your platform making things worse. Imagine the shock if you stopped bothering to respond to every single "OMG HE SAID A BAD WORD!!!" with any action beyond reminding people they can block those people they do not wish to hear from or they can filter the forbidden word from view. Imagine how much more time your "team" would have to actually improve the platform for users.

Your "team" has a track record of not enforcing the rules the same for all users, and in my case just decided to apply a rule that clearly doesn't apply to my "crime". They denied my appeal still claiming I was promoting hatred towards others. Please detail how a gay man calling himself a faggot is promoting hatred towards others... I'll wait since I can't use Twitter because your "team" thinks everyone is safer if I can't speak.

Why do I have to supply a cell phone number to get back on the platform? I've been a user for 5 years and have never used a cell phone to access your service. I am a nym, but I am an established nym. I own the identity & amazingly there are several hundred people following my nym. I interact with the famous & infamous, they tweet back to me sometimes. I survived a few lawsuits trying to get my real name from platforms, because I called Copyright Trolls extortionists... they were offended & tried to silence me with fear of lawsuits. I'm still a nym, they've been indicted by the feds. There are other Copyright Trolls who dislike me, so staying a nym is in my best interest.

Because your "team" is offended by my use of a word I am silenced...

What about all of these other people...

<https://twitter.com/search?q=%22faggot%22&src=typd>

Has your team suspended all of them to make them delete tweets using the word?

Why am I so special?

Perhaps it is time to reconsider your platform's "rules".

When you get a different response depending on what member of the team looks at a tweet, it shows a deep failure in the system.

Perhaps spend less time trying to please everyone & failing to please anyone?

That or punish people randomly & wonder why you keep bleeding users...

The platform isn't our parents, it is time you tell the adults to use the tools they have & not require someone else to swoop in over every single micro-aggression to protect them.

I did nothing to break the rules.

I will not delete the tweet.

I'm not giving you a cell phone number.

I will stand up for myself & others your "team" have used the rules to bully into removing tweets that offended them.

It's your platform and you can take your ball & go home...

but as you piss off more users over tweets that don't break the rules, more users will take their ball and go elsewhere. If I have to walk on eggshells that I might use a word to describe myself that offends someone else I will find your platform less useful.

Impolitely,

That Anonymous Coward

@That_AC (~~still suspended~~)

Self proclaimed faggot

PS – I finally found out I was suspended because of reports sent by people who thought I was someone else they wanted to silence on Twitter. It would be nice to know what sort of punishment they face for causing me stress in their attempt to silence someone else on the platform. Broken system is broken.

Anatomy of a Twitter Assassination

OHAI Campers, Uncle TAC is here with his tale of woe.

So I was put into “timeout” from Twitter, which was sort of a shock to me. You all know I speak my mind, even if it makes panties bunch. I do my best to stay within the lines of the rules, tap dancing on the edges. I was posting on Twitter, then went to check something when the screen changed. My response was, what new hell is this...

We've temporarily limited some of your account features



That Anonymous Coward - Amoral Immortal
@That_AC

What happened?

We have determined that this account violated the [Twitter Rules](#). Specifically, for:

1. [Violating our rules against hateful conduct.](#)

You may not promote violence against, threaten, or harass other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or serious disease.



That Anonymous Coward - Amoral Immortal
@That_AC

@Popehat My guess would be that lead in the water isn't just an issue in Flint. I'm a faggot and I don't even know how to should faggot.

3:59 PM - 27 Jan 2017

As a result, we've temporarily limited some of your account features. While in this state, you can still browse Twitter, but you're limited to only sending Direct Messages to your followers — no Tweets, Retweets, follows, or likes. [Learn more](#). Your account will be restored to full functionality in: 12 hours and 0 minutes.

You can start your countdown and continue to Twitter once you:

- Verify your phone number
- Delete Tweets that violate our rules

If you think we've made a mistake, contact our [support team](#).

Promoting hatred towards others?!?!?

Calling myself Faggot is promoting hatred towards others?!

Yeah, I'm not deleting it & I am sure as hell not providing a cell phone number.

What the hell was I even talking about, this is like a year ago.

First the appeal.

Its not hatred towards others for the gay guy to call himself faggot.

I'm not going to delete it or give you a cell phone number.

Denied.

Hello,

We're writing to let you know that your account features will remain locked or limited for the allotted time due to violations of the Twitter Rules, specifically our hateful conduct policy.

We do not allow people to promote violence against or directly attack or threaten other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or disease.

Please note that continued abusive behavior may lead to the suspension of your account. To avoid having your account suspended, please only post content that abides by the Twitter Rules: <https://twitter.com/rules#hateful-conduct>.

You can learn more about our policy against hateful conduct here: <https://help.twitter.com/rules-and-policies/hateful-conduct-policy>.

Thanks,

Twitter

Reach out to @Popehat, he knows all about Twitter doing stupid shit & suspending people. Ask if he'll take up my cause. Being a good guy, and the tweet was a reply to him afterall, he tweeted it out.



TheNewNormalHat

@Popehat

Following

. @Twitter @TwitterSupport: "Nazis? Death threats? Lol whatever, not against policy."

Also @Twitter @TwitterSupport: "You say you're gay and you're reclaiming an epithet? Lol we don't know what that means but our algorithm says u r banned."



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Submit a 2nd appeal, demanding they explain how calling myself faggot was expressing hatred towards others.
Oh hey they finally replied.

Hello,

We have restored your account, and we apologize for any inconvenience this may have caused.

Twitter takes reports of violations of the Twitter Rules very seriously. After reviewing your account, it looks like we made an error.

Thanks,

Twitter Support

TAC is not impressed.

Its been 7 days, not because I actually broke a rule, but because I was reported.
The first denial was from someone who only looked at the report(s).
TAC returns to Twitter with questions for support.



In my notifications I find someone I tweet with saying he's pretty sure it was some idiots trying to get him that decided I must be him and took me out. I don't even feel bad about the FTC complaint at this point. Then the FTC send me a link to a page to inform kids how to stay safe online... da faq?

File a complaint with the @FTC, which took the position with Google, back in 2012, that the failure to enforce a published policy, as published, is an unfair & deceptive trade practice in violation of Section 5 of the Federal Trade Act

cc: @Popehat

11:13 AM - 19 Apr 2018



That Anonymous Coward - Amoral Immortal @That_AC · 5h

Thank you for contacting the Federal Trade Commission. We have reviewed your complaint and have determined that the following information may assist you.

Heads Up -

	<p>Heads Up!</p> <p>Tips for kids about how best to reduce the risks that come with socializing online</p> <p>consumer.ftc.gov</p>
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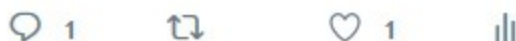


That Anonymous Coward - Amoral Immortal @That_AC · 5h

This is the official response to a complaint about an unfair & deceptive trade practice?

Twitter fails to enforce published policies as published & you send me a kids safety tips for being online link?

Got it. I'm on my own.



Everyone is demanding Twitter do more and more to stop people from being offended & we have this huge mess now. As I have said many times, Twitter is trying to please everyone & failing everyone.

Hate a word, use the filter.

Idiot bothering you, block them.

Stop creating an environment where because you got X reports the first response is to suspend and ask questions later if the person even tries to fight back.

It is a tit for tat game & the “rules” are not evenly enforced.

I've seen blue checks say things I wouldn't dare to say & nothing happens to them.

This wrong speak/wrong think insanity keeps growing... it's time to make people be responsible for themselves & reserve reporting for actual things not just winning another point.

But I'm just another piece of roadkill, it doesn't matter how upset I was. It doesn't matter this will happen again. Now I have to think & rethink what I am going to say in case I offend someone or they think I am someone else & try to get me suspended to win a “fight” I know nothing about.