To: "Moses, Matthew T" <

Subject: FW: Bottled Water Hold List

Here you go

From: Key

Sent: Wednesday, April 04, 2018 4:02 PM

To: Kaminski, Robert

Subject: FW: Bottled Water Hold List

Kami,

Sent to Branch manager today. Account 3865531 is adamant about not getting deliveries at all 99 locations some got them today but we need the hold on the whole account. Do we need to do 99 task please advise.

Thank You,
Joyce S
Key Customer Care
DS Services of America, Inc.



From: Spencer Parks

Sent: Tuesday, April 03, 2018 6:21 PM

To: Key < > **Subject:** Bottled Water Hold List

I spoke with customer service early today to request a hold for bottled water delivery for the attached set of specified properties under customer #3865531. It is imperative that these deliveries do not take place, including deliveries for 4/4/18. Please place a hold on these properties for the time being and make sure that deliveries to the addresses in the attached Excel spreadsheet do not occur until further notice.

Please contact me as soon as possible.

Thanks, Spencer

Spencer Parks

Copper Environmental Consulting Phone Fax Mobile Email:

www.copperenv.com

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