Greater Cleveland Regional Transit Authority Internal Audit Department GCRTA Board Member Benefits Investigation May 2018

Scope of Investigation Fact Sheet

Board of Trustees Business Records:

- 15 years of medical claims data (Third Party Administrator): 2003 April 2018
- 15 years of medical Insurance (Third Party Administrator): 2003 April 2018
- 30 Board Member files were reviewed for compliance with the Board's Health Care Premium Policy
 - Board Appointments
 - GCRTA Healthcare History

Enterprise Resource Planning System Records:

- 24 Years of Payroll Records: 1994 April 2018
- 24 Years of Human Resources Records: 1994 Present
- 24 Years of Accounts Receivable Records: 1994 Present
- 24 Years of Miscellaneous Receipts Records: 1994 Present

Restoration of Archived Databases

2,200 Investigative Hours of Internal Audit Staff

30 Interviews:

 50 Interview hours, including employees, former employees, and current and past Board Members

15 Workstations cloned and reviewed

24 Years of document history reviewed

15 Network drives cloned and reviewed

• 8 TeraBytes of Data Reviewed

72 Records boxes reviewed

- 7,200 Paper Records reviewed
- 667 Records identified as pertinent information
 - o Premium Amounts
 - o Premium Payments
 - o Collection Activities
 - Notification Letters
 - Copies of Checks
 - o Enrollment Forms
 - o Third Party Administrators Correspondence
 - Management Correspondence

16 Personnel files reviewed

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- Background Checks
- Employment History
- Job Descriptions/Responsibilities

16 GCRTA Email Accounts Searched

- 700,000+ emails reviewed
- 114 emails identified as pertinent information
 - o Management Actions
 - o Payment Notifications
 - o Confirmation of Enrollment
 - o Payment Summaries
 - o Scheduled Meetings

50 Keyword Searches

• 160 review hours

10 Years of George Dixon Cell Phone Records: 2008 - 2018:

- 925 Contacts reviewed
 - o Personal
 - Business
 - o Unclassified

Cell Phone Data Cloning:

• 32 investigative hours

Cell Phone Data Review:

- 74 Review Hours
- 134,878 Calls Reviewed
 - o 288,592 Total Minutes
- 92,691 Personal Calls Reviewed
 - o 196,433 Personal Call Minutes
- 35,047 Unclassified Calls Reviewed
 - o 76,081 Unclassified Call Minutes
- 6,859 Business Calls Reviewed
 - o 15,428 Business Call Minutes

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