

**ROSENBERG, SHPALL & ZEIGEN**

ATTORNEYS AT LAW

DAVID ROSENBERG  
TOMAS A. SHPALL\*  
STEVEN H. ZEIGEN  
ANNETTE PARNAS  
AMY C. LEA  
ANDREW E. MACFARLANE\*\*

A Professional Corporation

Symphony Towers  
750 "B" Street, Suite 3210  
San Diego, California 92101  
Telephone: (619) 232-1826  
Facsimile: (619) 232-1839

OF COUNSEL:  
STEVEN L. KLUG

\*Also Admitted  
New York State

\*\*Also Admitted  
Washington D.C.  
Virginia

July 12, 2016

Via First Class Mail

T [REDACTED] Pi [REDACTED]  
10 Deer Pond Lane  
Chadds Ford, PA 19317

**RE: Stemgenex Medical Group**

Dear Mr. & Mrs. Pi [REDACTED]

This law firm represents Stemgenex Medical Group (hereinafter "Stemgenex"). A chain of emails was forwarded to me suggesting that you may wish to be refunded for the stem cell therapy that Stemgenex provided to T [REDACTED] Pi [REDACTED]. In an email dated July 10, 2016, [REDACTED] threatened to "proceed with further action" including a negative internet review of Stemgenex services if she is not given a refund for stem cell therapy services provided.

Although the majority of Stemgenex patients see results immediately or within months after the date of treatment, no results are guaranteed. Every patient is different and results vary and this is explained to patients before any treatment is considered. As with any medical procedure, payment for stem cell therapy is not contingent upon any results.

Rita Alexander and Stemgenex are sympathetic towards your particular situation and understand the frustration that comes with results less positive than you may have hoped. To assist in further treatment, Stemgenex hereby agrees to reduce the cost of a second treatment to seven thousand five hundred dollars (\$7,500) plus the cost of room and car service. If you wish to schedule this reduced cost second treatment, please contact us in order to arrange for scheduling and treatment.

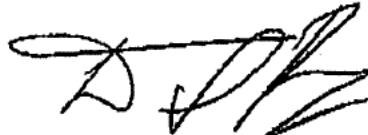
ROSENBERG, SHPALL & ZEIGEN

T [REDACTED] P [REDACTED]  
Re: *Stemgenex Medical Group*  
July 12, 2016  
Page 2

---

If in the event you decide to "proceed with further action," please note that this law firm will defend Stemgenex to the fullest extent of the law and pursue a claim for any damages unlawfully caused to Stemgenex or its good reputation. Although we believe that there is ample opportunity to reach an amicable solution to avoid litigation, we will not hesitate to protect Stemgenex and its reputation with all available resources.

Very truly yours,  
**ROSENBERG, SHPALL & ZEIGEN**



David Rosenberg, Esquire

/am

Z:\Laura\DOCUMENT\DAVID\StemGenex\Stemgenex Piotrowski Ltr.wpd