Case No. 3:18-cv-7343

Petitioners file this Petition for an Order Compelling Arbitration ("Petition") against Respondent Uber Technologies, Inc. ("Uber"), as follows:

NATURE OF THE PETITION

- 1. Petitioners—12,501 Uber drivers—bring this petition to enforce the arbitration provisions included in their services agreements with Uber. Petitioners' names and locations are attached to this Petition as Exhibit A.
- 2. Beginning on August 18, 2018, Petitioners began filing their individual arbitration demands against Uber. Petitioners seek to arbitrate their individual claims against Uber for misclassifying Petitioners as independent contractors. Among their causes of action, Petitioners' asserts claims for violation of the Fair Labor Standards Act, 29 U.S.C. §§ 206, 207.
- 3. As of November 13, 2018, 12,501 demands have been filed with JAMS. Of those 12,501 demands, in only 296 has Uber paid the initiating filing fees necessary for an arbitration to commence. Out of those matters, only 47 have appointed arbitrators, and out of those 47, in only *six* instances has Uber paid the retainer fee of the arbitrator to allow the arbitration to move forward.
- 4. Accordingly, Petitioners have filed this Petition to enforce the arbitration provision contained in Uber's services agreement that all Drivers must sign. It has been more than three-and-a-half months since the first Petitioners served their individual arbitration demands, yet Uber has refused to pay the necessary fees to commence and administer arbitration in all but a handful of cases. For the vast majority of demands, Uber's refusal to pay any fees means the arbitrations cannot even commence, let alone proceed to a preliminary hearing. At the rate at which Uber is paying the initial arbitration fees, it would take approximately 10 years before the last Petitioner's arbitration even commenced.

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1	<u>JURISDICTION</u>				
2	5. This Court has jurisdiction over this action pursuant to 9 U.S.C. § 4				
3	and 28 U.S.C. §§ 1331, 1367. Venue exists under 9 U.S.C. § 4 and 28 U.S.C. §				
4	1391(b).				
5	INTRADISTRICT ASSIGNMENT				
6	6. This action is properly assigned to the San Francisco Division of this				
7	District pursuant to Civil Local Rule 3-2(c) and (d) because a substantial part of the				
8	events or omissions which give rise to the claim occurred in San Francisco County,				
9	which is served by the San Francisco Division.				
10	RELEVANT FACTS				
11	A. <u>Petitioners File Arbitration Demands Pursuant To Their Services</u>				
12	Agreements with Uber				
13	7. Petitioners have set in motion individual arbitrations just as Uber has				
14	long insisted are required by its agreements. In light of this, Petitioners served				
15	12,501 individual arbitration demands on Uber, as follows:				
16	• August 13, 2018 – 400 individual demands				
17	• September 5, 2018 – 1,046 individual demands				
18	• September 18, 2018 – 2,194 individual demands				
19	• September 28, 2018 – 1,285 individual demands				
20	• October 8, 2018 – 1,834 individual demands				
21	• October 15, 2018 – 1,215 individual demands				
22	 October 22, 2018 – 998 individual demands 				
23	• October 30, 2018 – 1,191 individual demands				
24	• November 6, 2018 – 1,030 individual demands				
25	• November 13, 2018 – 1,346 individual demands				
26	8. All Petitioner have asserted claims for failure to pay minimum wage				
27	and overtime under the Fair Labor and Standards Act, 29 U.S.C. §§ 206, 207. In				
28	addition, Petitioners assert various state law causes of action that include the				

1	following:					
2		California Claimants:				
3		• Failure to pay minimum wage under California Labor Code §§				
4		1182.12, 1194, 1194.1, 1197, 1198 & Industrial Welfare				
5		Commission Wage Order 9-2001				
6		• Failure to pay overtime under Labor Code § 510 & Wage Order				
7		9-2001				
8		• Failure to provide an itemized wage statement under Labor				
9		Code § 226				
10		• Failure to provide paid sick time under Labor Code § 246				
11		• Failure to conduct background checks in compliance with				
12		California Civil Code §§ 1786.1-1786.60				
13		• Violation of California Business & Professions Code § 17200				
14		• Violation of the various local ordinances as shown to be				
15		applicable as a result of a claimant working 2 hours in a given				
16		workweek within the relevant municipality				
17		Illinois Claimants:				
18		• Failure to pay minimum wage under 820 ILCS 105/1 et seq.				
19		• Failure to pay overtime under Ill. Admin. Code tit. 56, §				
20		210.430				
21		• Violation of various local ordinances as shown to be applicable				
22		as a result of a claimant working the requisite hours within the				
23		relevant municipality				
24	Massachusetts Claimants:					
25		• Failure to pay minimum wage under M.G.L c. 151				
26		• Failure to pay overtime under M.G.L c. 151				
27		• Failure to provide paid sick time under M.G.L c. 149 § 148C				
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Failure to pay minimum wage under N.J.S.A. § 34:11-56a et

New Jersey Claimants:

seq.

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4 Failure to pay overtime under N.J.S.A. § 34:11-56a4 and N.J.A.C. § 12:56-6.1 5 6 Failure to provide a statement of wages under N.J.A.C. § 12:56-7 4.1 Violation of various local ordinances as shown to be applicable 8 9 as a result of a claimant working 80 hours per year within the 10 relevant municipality New York Claimants: 11 12 Failure to pay minimum wage under New York Consolidated Laws, Labor Law ("NYLL") §§ 652, 663, and Part 142 of Title 13 14 12 of the Official Compilation of Codes, Rules, and Regulations 15 of the state of New York ("Miscellaneous Wage Order"), § 142-2.1 16 17 Failure to pay overtime under Miscellaneous Wage Order § 142-2.2 18 Failure to provide "spread of hours" pay under NYLL §§ 265 19 20 Failure to provide proper wage statements under NYLL §§ 195(1), 195(3), 198 21 22 B. **The Arbitration Provisions** 23 9. Petitioners' disputes with Uber arise out of one of two agreements: (1) the Raiser, LLC Technology Services Agreement; or (2) the Portier, LLC 24 25 Technology Services Agreement. Both agreements contain an extensive arbitration 26 provision, located in § 15.3 of each agreement. Both arbitration provisions allow 27 drivers to opt out of arbitration. Petitioners elected not to invoke the opt-out provision. 28 4

- 10. The two agreements are nearly identical. For example, each agreement requires Petitioners to arbitrate "all disputes between you and the Company or Uber ... including but not limited to any disputes arising out of or related to this Agreement and disputes arising out of or related to your relationship with the Company or Uber."
- 11. In fact, under each agreement, the arbitration provision "applies to disputes regarding any city, county, state or federal wage-hour law ... and claims arising under the ... Fair Labor Standards Act ... and state statutes, if any, addressing the same or similar subject matters, and all other similar federal, state and/or local statutory and common law claims."
- 12. Petitioners' allegations in their demands for arbitration regarding their employment misclassification fall within the scope of these provisions.
- Arbitration"—that Petitioners "will not be required to bear any type of fee or expense that [they] would not be required to bear if [they] had filed the action in a court of law. Any disputes in that regard will be resolved by the Arbitrator as soon as practicable after the Arbitrator is selected, and Company shall bear all of the Arbitrator's and arbitration fees until such time as the Arbitrator resolves any such dispute." (Id. at § 15.3(vi).) This is consistent with the two provisions' delegation of questions of arbitrability to the arbitrator; each provision dictates that "disputes arising out of or relating to the interpretation, application, enforceability, revocability or validity of this Arbitration Provision, or any portion of the Arbitration Provision" are to be decided by the arbitrator.

C. Uber Has Refused To Commence The Arbitrations

14. In defending the validity of its arbitration provisions and promoting arbitration as a viable alternative to the courts, Uber represented to the Ninth Circuit that it "has offered to pay the arbitration fees" to plaintiffs who had asserted employment-based claims.

- 15. Four days after the first Petitioners served their demands, their counsel attempted to reach an agreement with Uber on an alternative process to administer the arbitrations. Petitioners proposed a bellwether process, in which Uber and Petitioners' counsel would select nine bellwether arbitrations, with mediation to follow.
- 16. Two-and-a-half weeks later, Uber declined a bellwether process, proposing instead four individual arbitrations and no mediation. That proposal was unworkable for Petitioners, who then elected to pursue their arbitrations through the JAMS procedure set forth in the arbitration provision.
- 17. Pursuant to JAMS's procedure, Uber's payment of the filing fee triggers the commencement of the arbitration. To date, Uber has paid the filing fee in only 296 arbitrations.
- 18. After the filing fee is paid, the parties appoint an arbitrator through a strike process. Once that happens, JAMS invoices a retainer based on the arbitrator's professional fees for anticipated preparation time.
- 19. In the first 47 arbitrations that commenced and completed the strike process, it took Uber more than three months to pay the retainer for any of the arbitrations. Even then, Uber has paid the initial retainer for preliminary hearing activities for only *six* of the 47 arbitrations that have appointed arbitrators.
- 20. On November 13, 2018, Uber represented to Petitioners' counsel that it would "imminently" pay the remaining retainers, but it did not pay them.
- 21. Uber knows that its failure to pay the filing fees has prevented the arbitrations from commencing. Throughout this process, JAMS has repeatedly advised Uber that JAMS is "missing the NON-REFUNDABLE filing fee of \$1,500 for each demand, made payable to JAMS." JAMS has also informed Uber that "[u]ntil the Filing Fee is received we will be unable to proceed with the administration of these matters."

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- 22. Thus, despite Uber's proclamation that the "entire purpose of arbitration is to provide an inexpensive and expeditious means of resolving disputes," its quest to resolve misclassification disputes in individual arbitration instead of a class action in court, *and* its knowledge of the effect of the non-payment of arbitration fees, only six of Petitioners' demands are in a position to proceed toward a hearing.
- 23. To date, Uber has paid the fees required to commence arbitration for only 296 of the 12,501 individuals who have served arbitration demands. That means that in approximately 98% of the arbitrations that have been filed, Uber has not paid the necessary fees to commence arbitration. And of the 2% of demands that have turned into commenced arbitrations, Uber has paid the initial retainers for only 2% of those. In other words, Uber has paid initial retainers for only .05%—one-twentieth of one percent—of the 12,501 Petitioners who have served arbitration demands. Some Petitioners served their demands as early as August 13, 2018, and have waited three-and-a-half months without *any* movement on their cases. (*See* Rigali Decl., ¶ 4.) At this rate, it will be approximately 10 years before all Petitioners even see a preliminary hearing.
- 24. Under 9 U.S.C. § 4, it is not in dispute that the parties entered an arbitration agreement requiring them to arbitrate. It is also undisputed that Uber has failed and refused to adhere to its obligation to arbitrate under the agreement. Uber's decision to not participate in more than 12,000 Petitioner arbitrations is unjustified, frivolous, and done for improper purposes.
- 25. Accordingly, this Court should compel Uber to arbitrate under 9 U.S.C. § 4. Further, the Court should sanction Uber for its dilatory, bad faith conduct under 28 U.S.C. § 1927 and the Court's inherent power. *Cf. Int'l Union of Petroleum and Indus. Workers v. Western Indus. Maintenance Inc.*, 707 F.2d 425 (9th Cir. 1983) (upholding sanctions for unjustified refusal to abide by arbitrator's

1	award, including frivolous delay tactics); Sheet Metal Workers' Int'l Assoc. Local				
2	<i>Union No. 359 v. Madison Indus., Inc. of Arizona</i> , 84 F.3d 1186, 1192 (9th Cir.				
3	1996) (upholding sanctions for flatly refusing to honor arbitration award); <i>Road</i>				
4	Sprinkler Fitters Union No. 669, U.A, AFL-CIO v. Cosco Fire Protection, Inc., 363				
5	F. Supp. 2d 1220, 1226 (C.D. Cal. 2005) (awarding sanctions where defendants				
6	asserted a series of defenses indicating a bad-faith intent to delay arbitration).				
7	Under this established case law, an "award of fees is appropriate when a party				
8	frivolously or in bad faith refuses to submit a dispute to arbitration." <i>Road</i>				
9	Sprinkler Fitters, 363 F. Supp. 2d at 1226 (citation omitted).				
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11	PRAYER FOR RELIEF				
12	WHEREFORE, Petitioners respectfully request that the Court:				
13	1. Enter an order compelling Uber to arbitrate Petitioners' demands for				
14		arbitration, including	g engaging in arbitration proceedings by paying		
15		the filing fees, parti	cipating in the selection of the arbitrator, and		
16		paying the requisite	retainer for the selected arbitrator.		
17	2.	Awarding Petitione	rs' attorneys' fees and costs; and		
18	3.	Awarding such other	er and further relief as the Court deems just and		
19		proper.			
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21	Dated: December 5, 2018		LARSON O'BRIEN, LLP		
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23			By: /s/ Stephen G. Larson		
24			STEPHEN G. LARSON PAUL A. RIGALI		
25			R.C. HARLAN		
26			Attorneys for Petitioners MARCIANO ABADILLA, et al.		
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