Installation of

QCT 4

Online Update
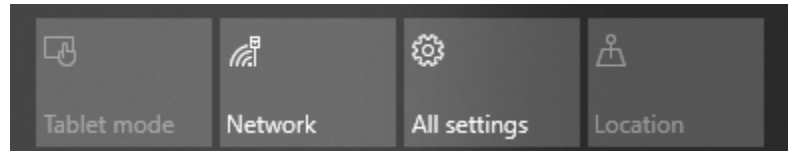
JUKI

The Grace Company
Fine Quilting Products

Preparing to install the On-line Update

Follow the instructions below if you do not know how to connect your tablet to the Internet

- To connect to the Internet, swipe in from the right on your tablet. Click on **All Settings**.

Tablet mode	Network	All settings	Location

- Click on **Network & Internet**.

Network & Internet
Wi-Fi, airplane mode, VPN

Status

Network status

Not connected
You aren't connected to any networks.

△ Troubleshoot

Show available networks

- Under Status Click on the link that says **Show available networks**.

The list of available wi-fi networks will show up. Locate your local wi-fi Connection, click on it. If you have never connected to this network it will prompt you for your wi-fi password. Enter in your password and click on **Connect**.

If your Wi-Fi button is greyed out, click on the button to enable the Wi-Fi. If your tablet/Laptop has a dedicated button to enable Wi-Fi you must turn that on.
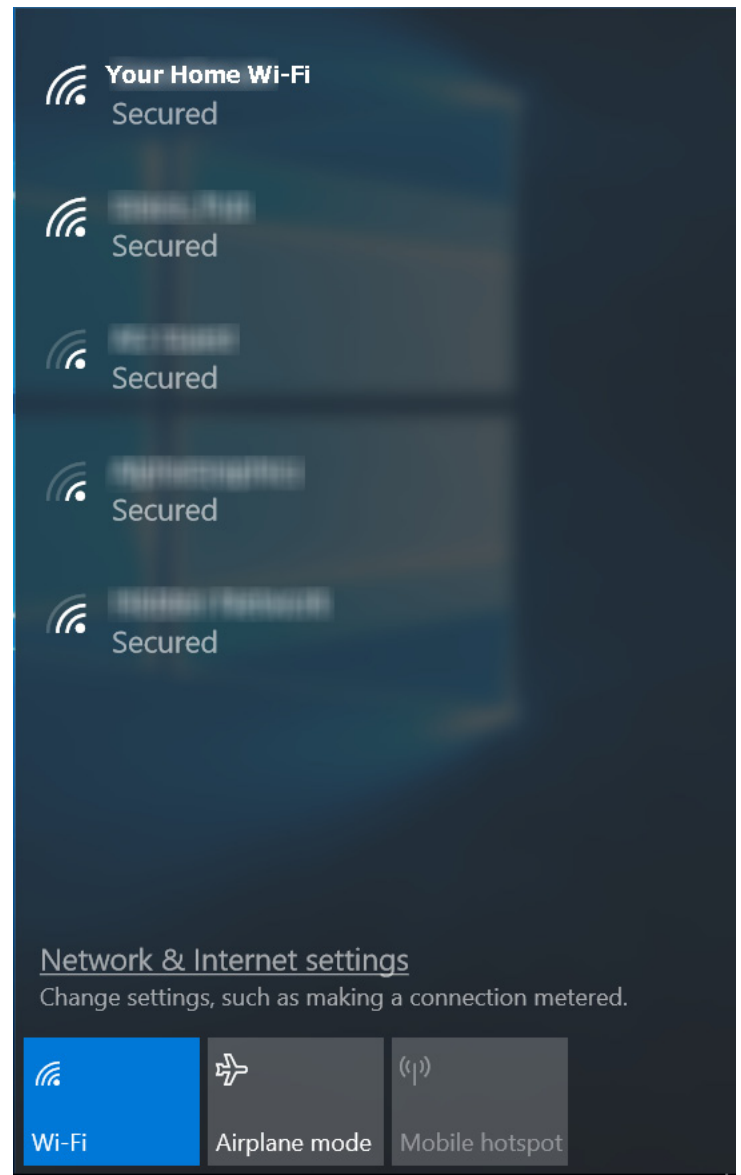
Before beginning the update, please do the following:

- **Close all other programs before launching your software.
  Make sure your Windows software is updated prior to installing the
  Quilter's Creative Touch software upgrade.**

- Swipe in from the right and click
  on the **All Settings** button.
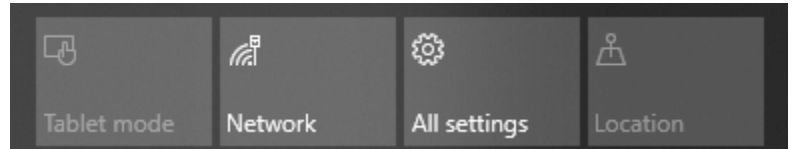
- Click on **Update & Security**.

- Click **Check for Updates**.

- Allow the tablet to install the updates, this may require several restarts of your tablet to
  complete. Now you can proceed with your **Quilter's Creative Touch** software installation.
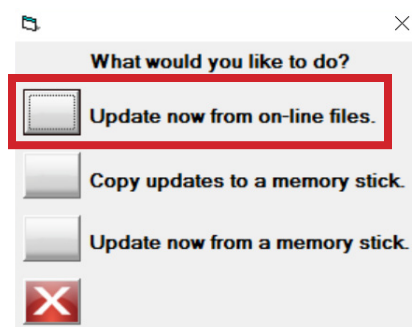
Online Update to Quilter's Creative Touch 4

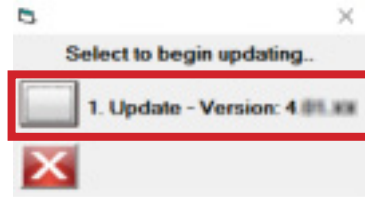From the main window of the program, click on **Help**.

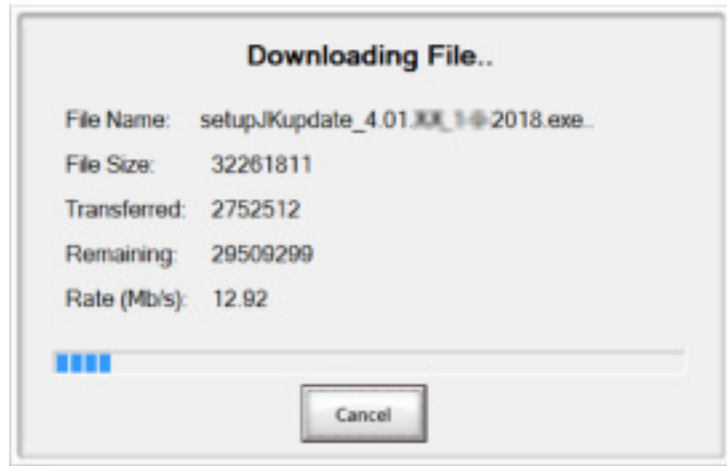From the **Help Menu** window, click on **Software Updates**.
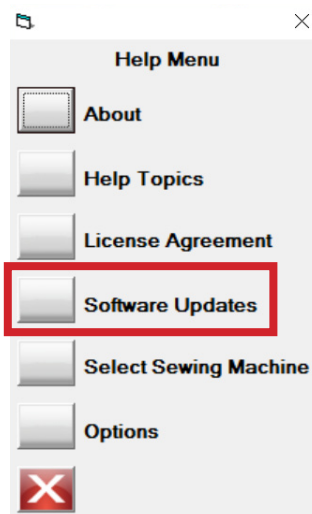
From the **What would you like to do?** window, click on **Update now from on-line Files**.

From the **Select to being updating...**
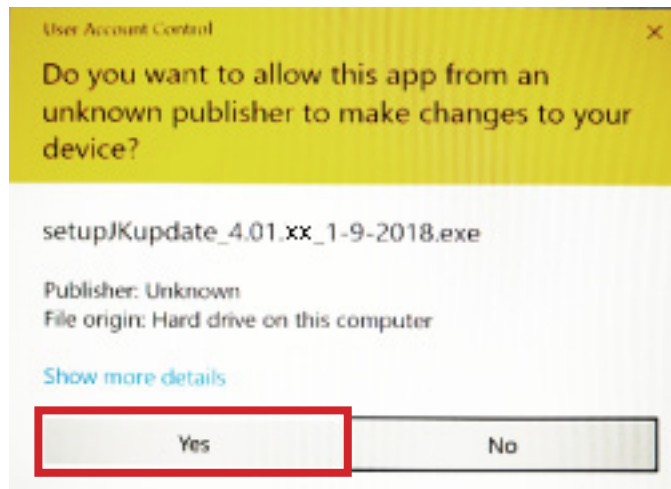Click on **1. Update - Version 4.01.XX**

The **Downloading File...** window will automatically close once the file has completed downloading.
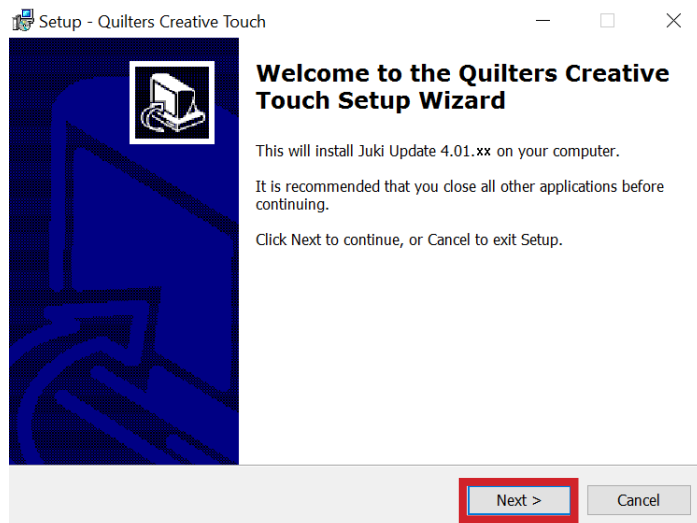

User Account Control will now prompt you **Do you want to allow this app from an unknown publisher to make changes to your device?**
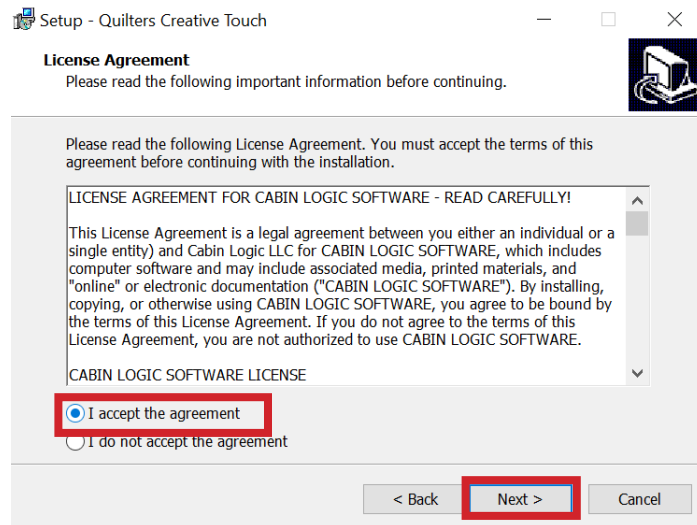
Click on **Yes**.

On the **Welcome to the Quilter's Creative Touch Setup Wizard** window click on **Next >**.

On the **License Agreement** window click on **I accept the agreement** and click **Next >**.

On the **Select Destination Location** window.

* Do not change the default destination location.
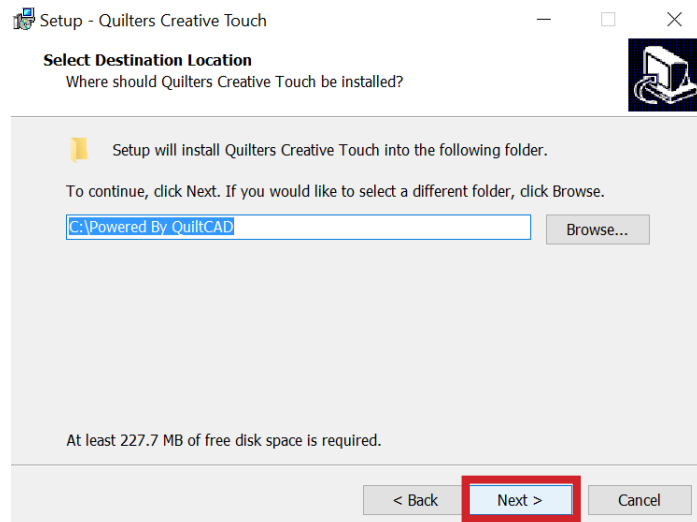
On the **Folder Exists** window click **Yes**.
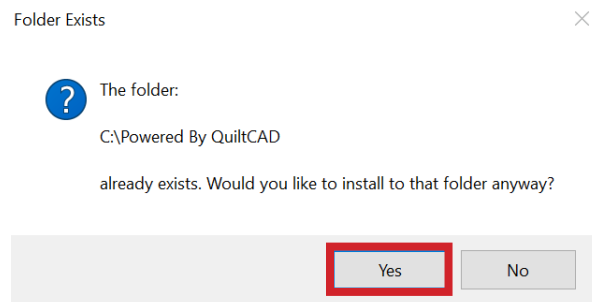
On the **Select Start Menu Folder** window * click **Next >**.

* Do not change the default Start Menu Folder name.

On the **Select Additional Tasks** window leave the **Create a desktop icon** checked and click **Next >**.

On the **Ready to Install** window click **Install**.

The **Installing** window will show the progress of the installation.

Setup - Quilters Creative Touch

Installing
Please wait while Setup installs Quilters Creative Touch on your computer.

Extracting files...
C:\Powered By QuiltCAD\newUpdates\Patterns\Block\Spade Quad.gpf

Cancel

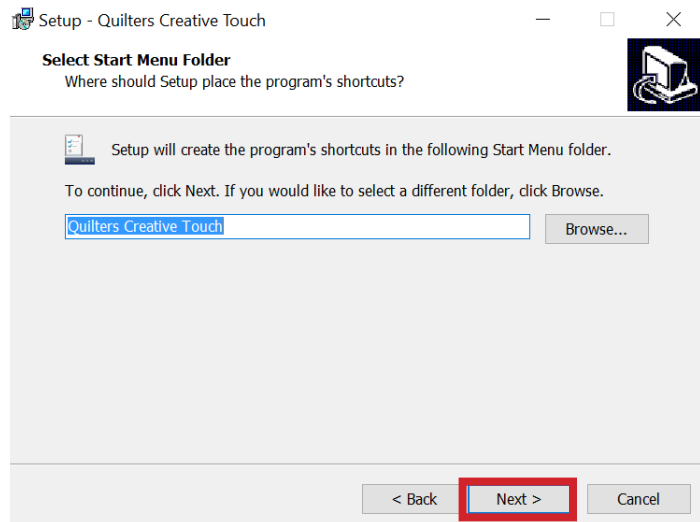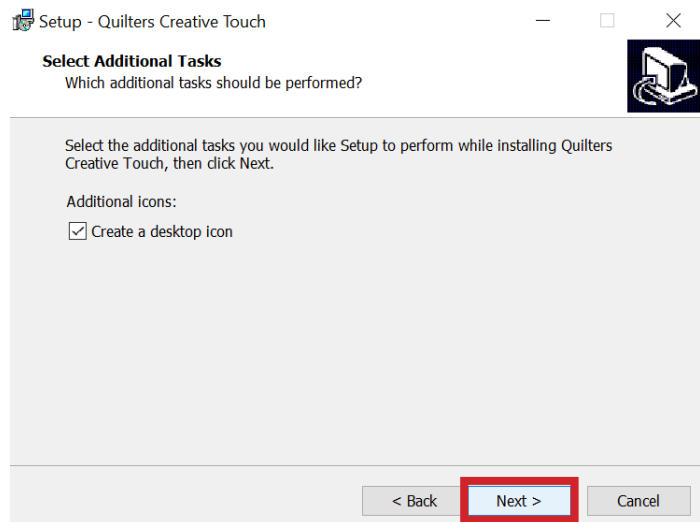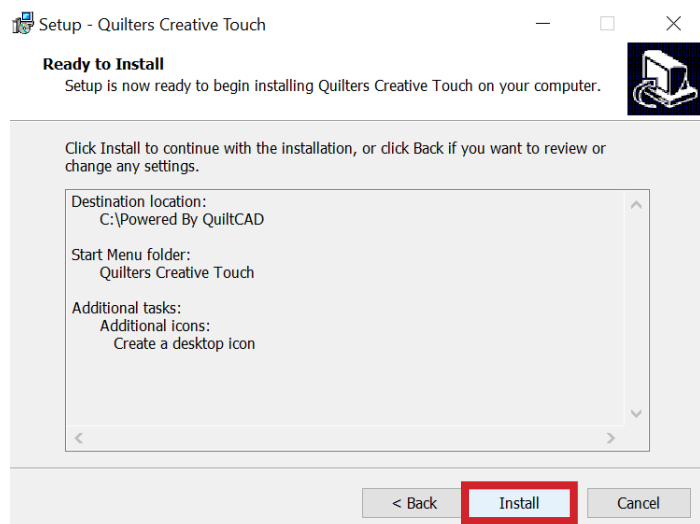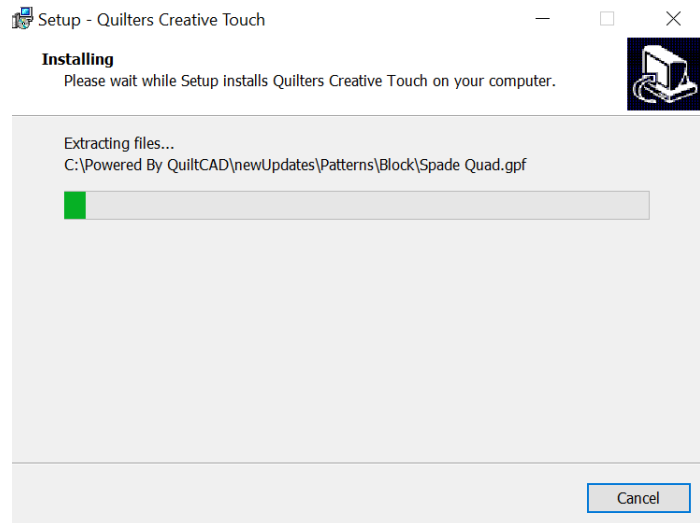On the **Completing the Quilter's Creative Touch Setup Wizard** window click on **Finish** to exit Setup.

Setup - Quilters Creative Touch

Completing the Quilters Creative Touch Setup Wizard

Setup has finished installing Quilters Creative Touch on your computer. The application may be launched by selecting the installed icons.

Click Finish to exit Setup.

Finish
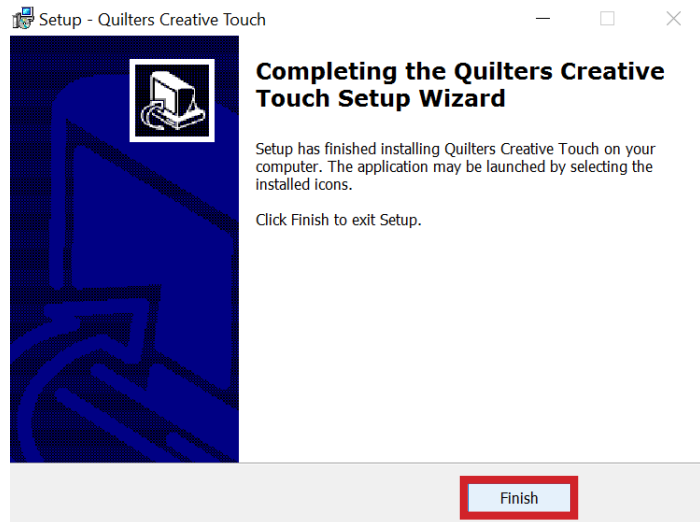
Double click the start icon on your desktop to launch the program, the installation of files and directories will complete.

Recycle Bin

Quilters Creati...

File Transfer Status Window

Creating Directory Structure..
Updating Versioning..
Transferring Libraries..
Transferring Firmware Updates..
Transferring Support Files..
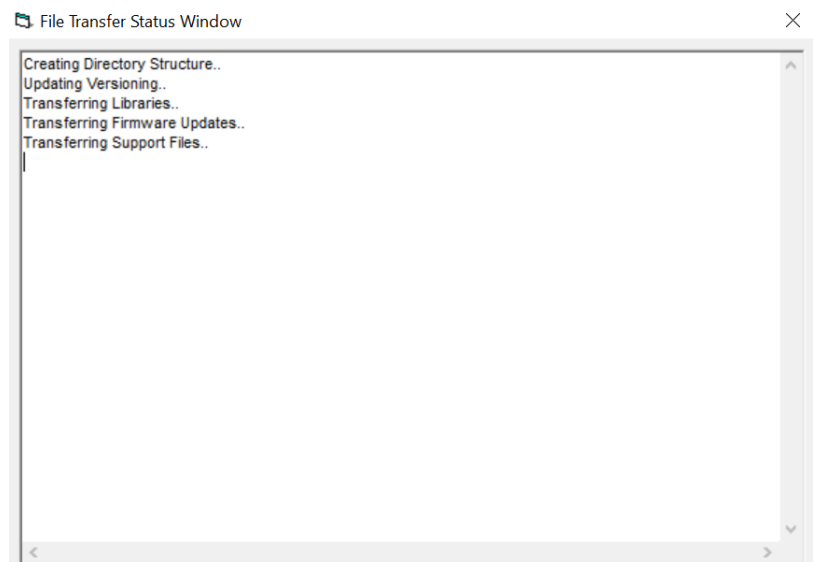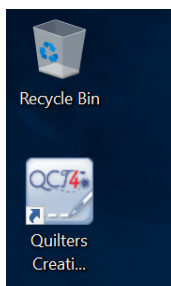
Next you will be prompted "Are you going to use this device with your automated sewing system?" Click on **Yes**.

Are you going to be using this device (this computer or tablet, etc) with your automated sewing system?

If 'Yes' the system drivers will be loaded now.
If 'No' the drivers will be loaded later.
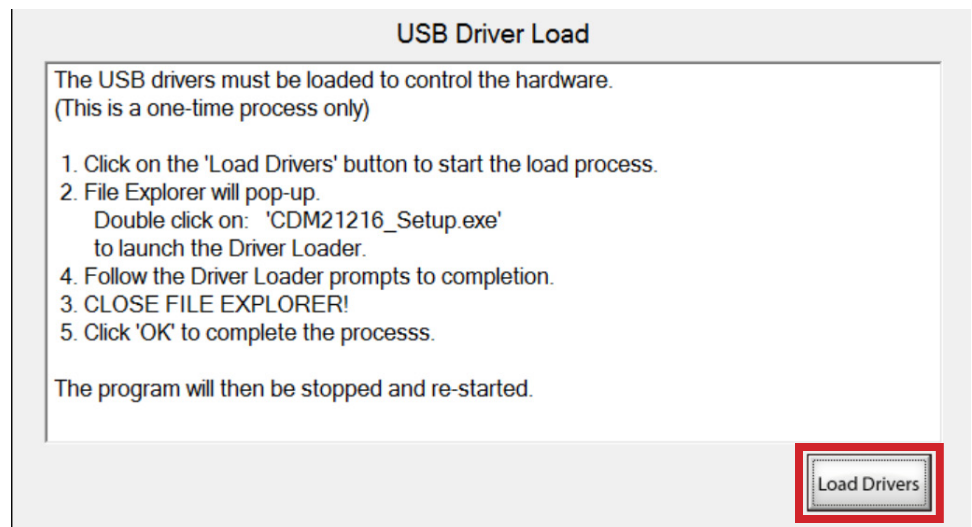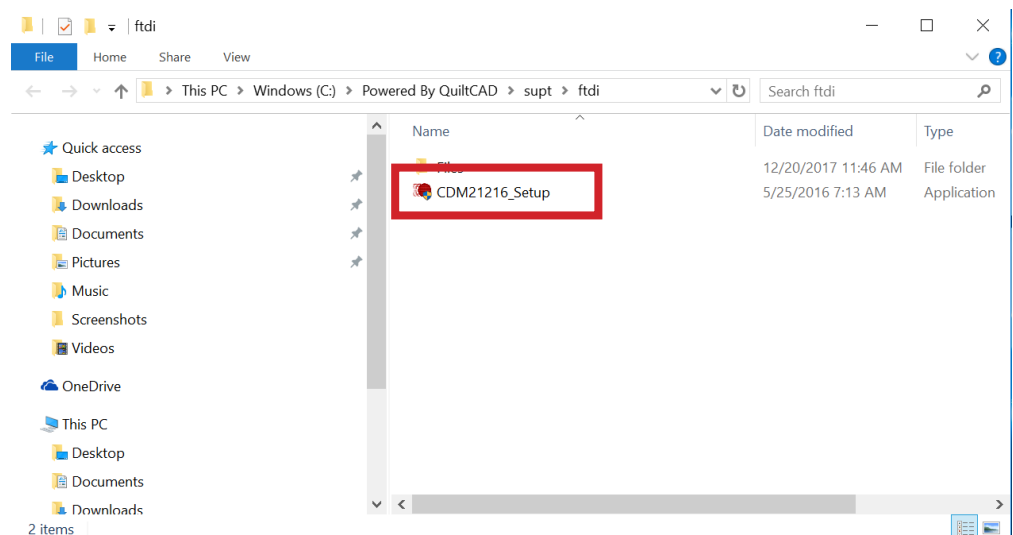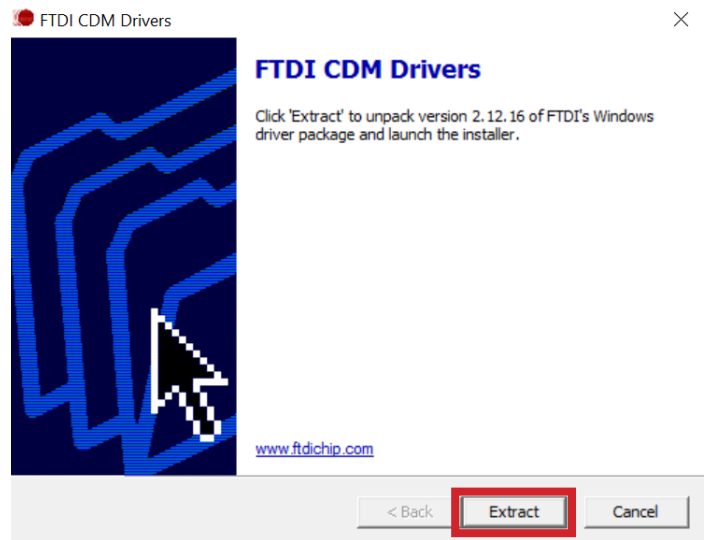
Yes   No
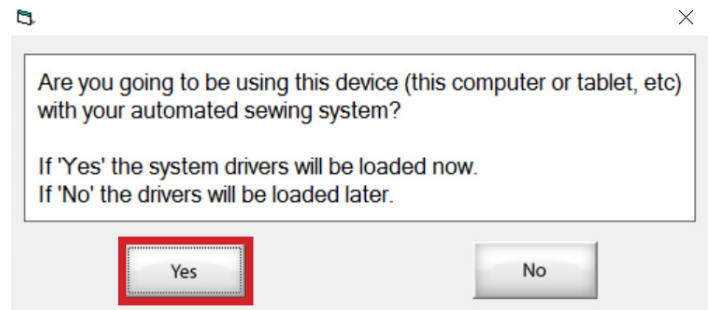
On the **USB Driver Load** window click on **Load Drivers**.

USB Driver Load

The USB drivers must be loaded to control the hardware.
(This is a one-time process only)

1. Click on the 'Load Drivers' button to start the load process.
2. File Explorer will pop-up.
   Double click on: 'CDM21216_Setup.exe'
   to launch the Driver Loader.
4. Follow the Driver Loader prompts to completion.
3. CLOSE FILE EXPLORER!
5. Click 'OK' to complete the processs.

The program will then be stopped and re-started.

Load Drivers

Double click on the **CDM21216_Setup** file.

File	Home	Share	View

This PC > Windows (C:) > Powered By QuiltCAD > supt > ftdi   Search ftdi

Name	Date modified	Type
Files	12/20/2017 11:46 AM	File folder
CDM21216_Setup	5/25/2016 7:13 AM	Application

Quick access
Desktop
Downloads
Documents
Pictures
Music
Screenshots
Videos

OneDrive

This PC
Desktop
Documents
Downloads

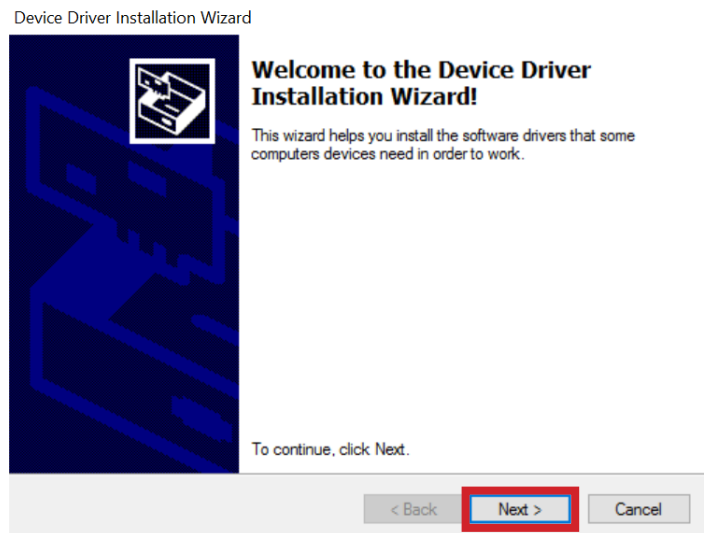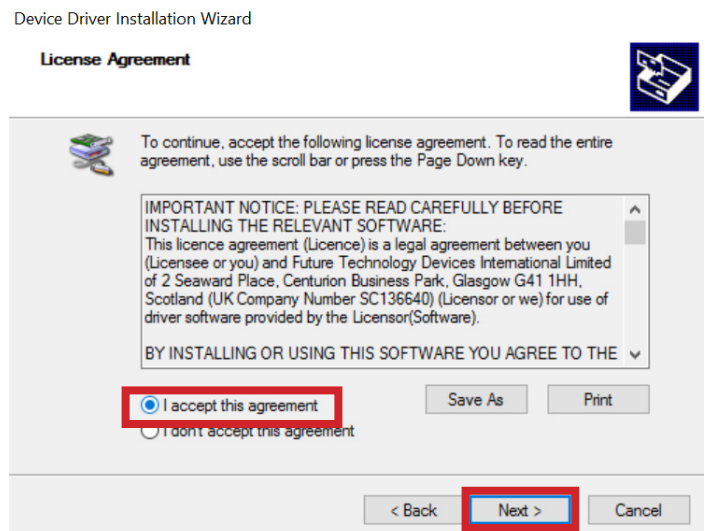2 items

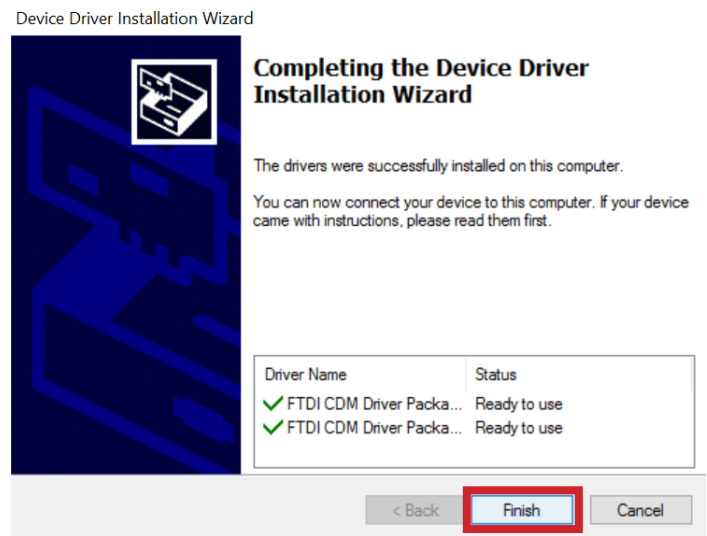On the **FTDI CDM Drivers** window click on **Extract**.

On the **Welcome to the Device Driver Installation Wizard!** window click on **Next**.
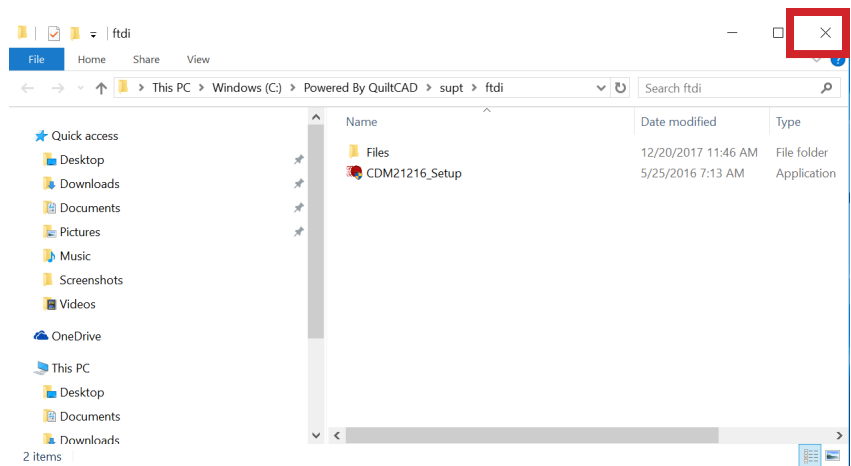
On the **License Agreement** window click on **I accept this agreement** then click **Next**.
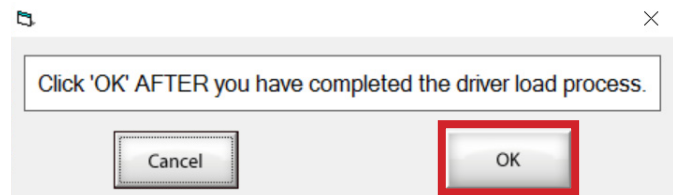
On the **Completing the Device Driver Installation Wizard** window click on **Finish**.
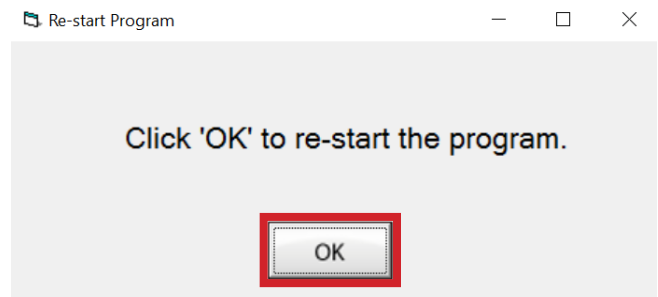

Click on the **X** in the upper right hand corner of the File Explorer.
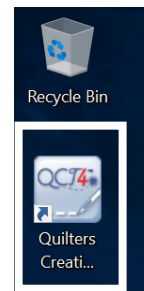

Click on **OK**.

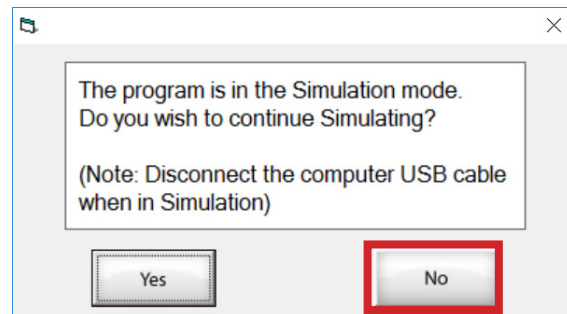On the **Re-start Program** window click on **OK**.

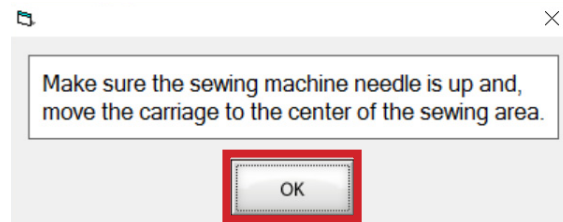**Plug the USB cable from the Quilt Motion into the Tablet / Computer**.

Double click on the shortcut for **Quilter's Creative Touch**.

You will be prompted about continuing in Simulation Mode. Click on **No**.

The program is in the Simulation mode. Do you wish to continue Simulating?

(Note: Disconnect the computer USB cable when in Simulation)

Yes   No

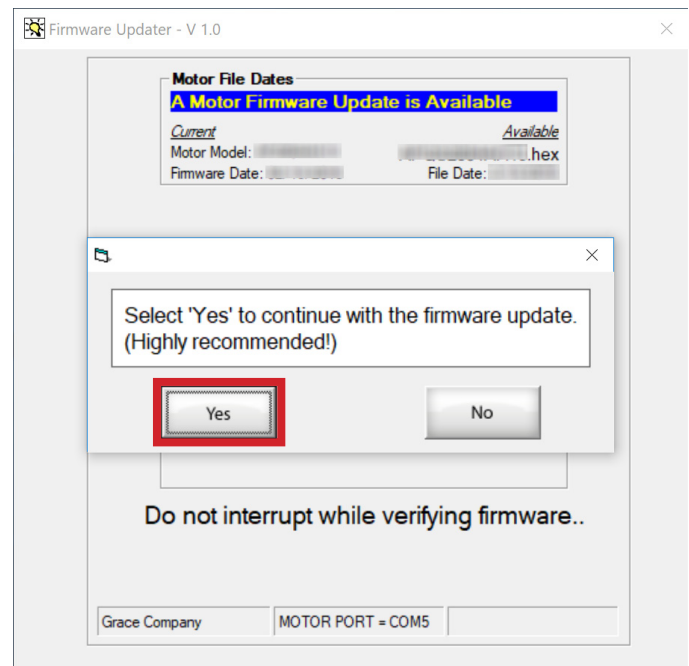You should be prompted to make sure the needle is up and to center your carriage. Click **OK**.

Make sure the sewing machine needle is up and, move the carriage to the center of the sewing area.

OK

You will need to Register your Software within the time limit defined.

Software Registration Phone-In Form

Register Your Software Now

Time remaining to register: 30:14:48:11 (d:h:m:s)

You must register your software before the above time counts down to zero. If you fail to register within this time period, the software will revert to Demonstration mode.

We encourage you to do this as soon as possible. The registration process only takes a few minutes.

(If you choose to register later, you can still run your fully functional software until the time expires.)

Do you want to register now?

Version
4.01.XX
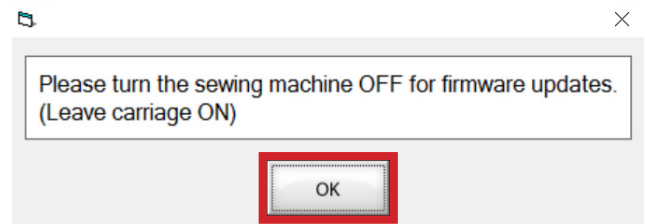
Customer Service: 800-264-0644

No   Yes

Completing the Motor Firmware Update

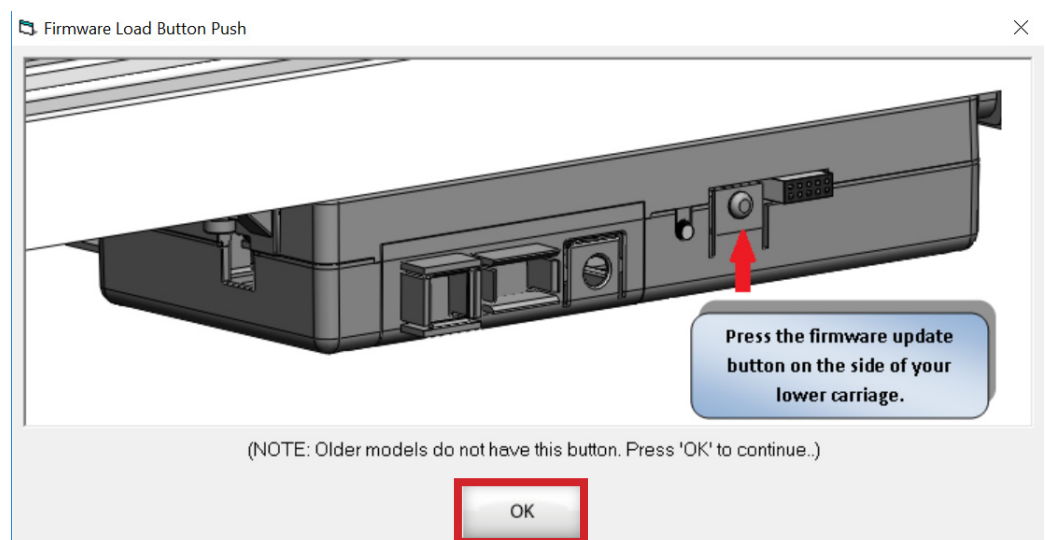Click on **Yes** to continue with the firmware update.

You will now be prompted to turn the sewing machine OFF. **Once the sewing machine is turned OFF**, then click **OK** to continue with the firmware update.

The **Firmware Load Button Push** window will appear.

The **OK** button and the **firmware update button** need to be pushed at the same time.

This may take a couple of tries. Start tapping the firmware update button and then try clicking on the **OK** button.

This is how the QuiltMotion will look under your carriage. Press the firmware button at the same time you are pressing OK on the prompt.

The moment you see these numbers counting down showing the lines remaining for the Motor Driver Update, **stop pressing the button**. Do not touch the carriage or the Tablet / Computer while it is completing this update.
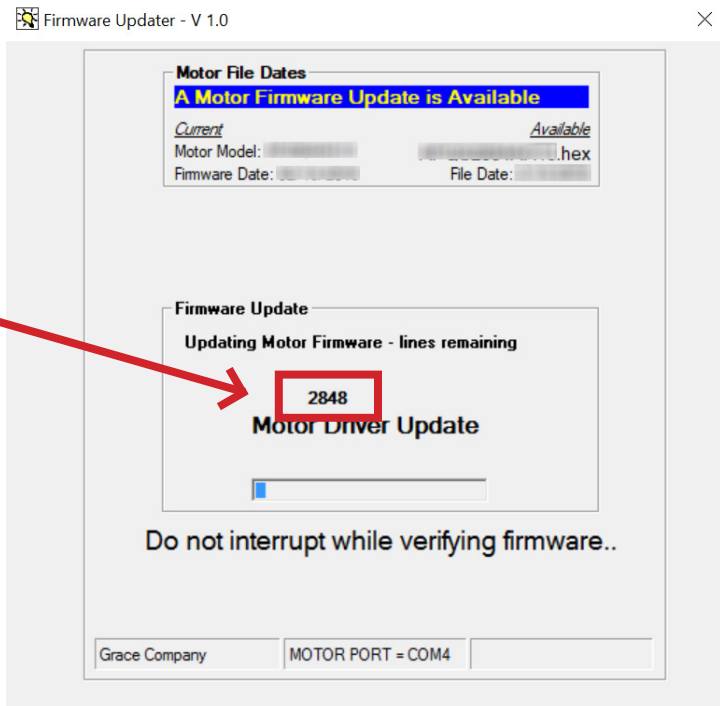
You will now be prompted to **POWER CY-CLE the motor carriage then turn the sewing machine back ON**. Click **OK**.
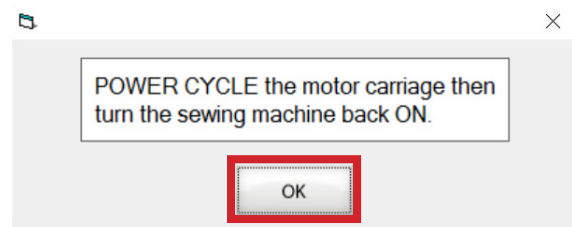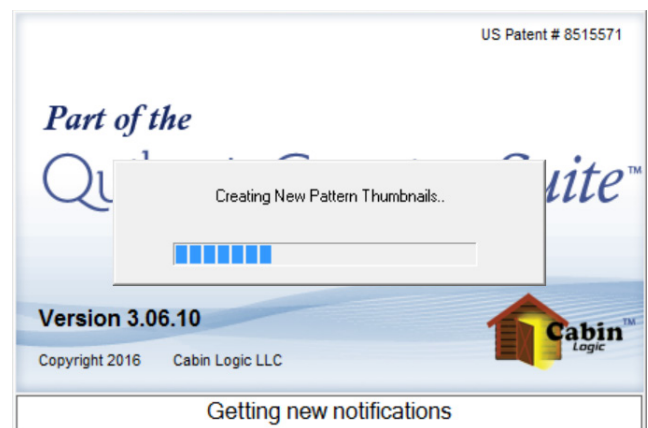
Once you have completed power cycling the carriage click on **Yes**.

Have you power cycled the motor carriage?

Yes   No

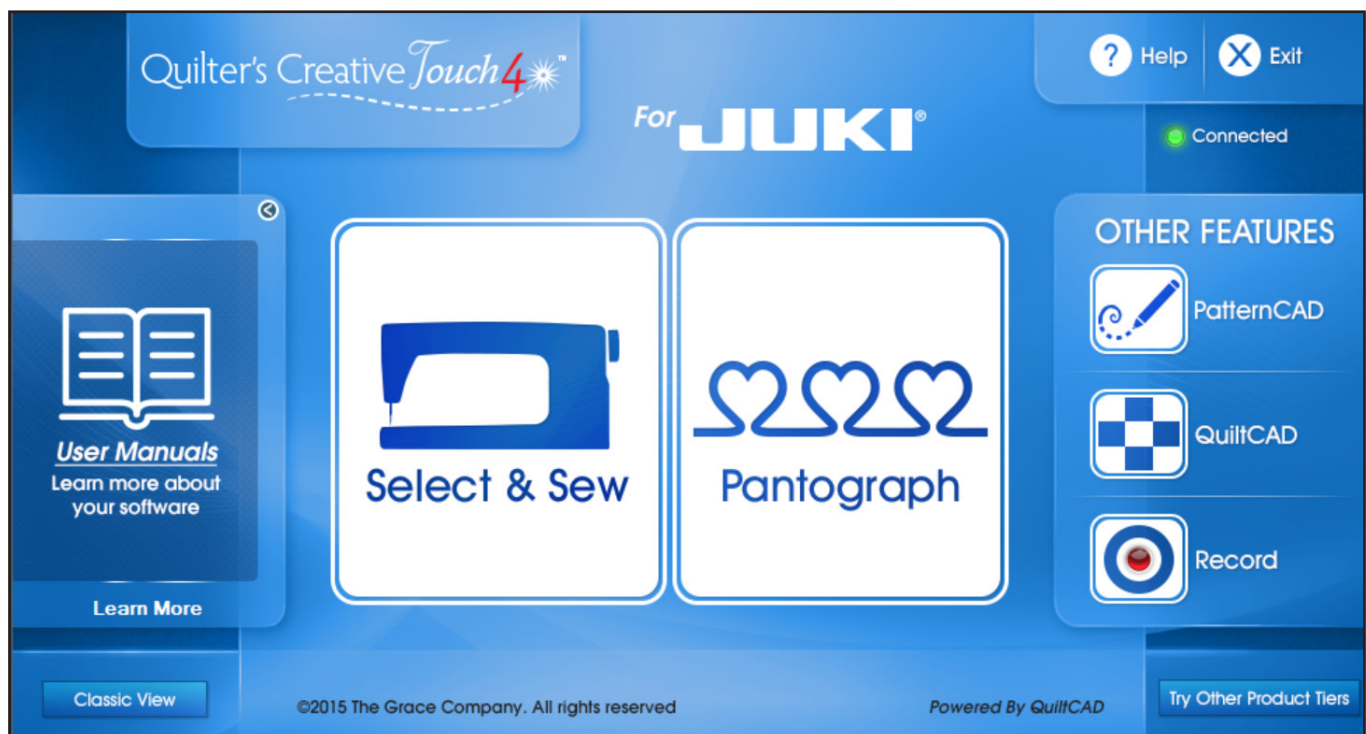You will now be prompted **The program will shut down. You will need to re-start it.** Click **OK**.

The program will now shut down. You will need to re-start it.

OK

Double click the shortcut to launch **Quilter's Creative Touch 4**.

QCT4

Quilters Creati...

The software loading screen will now appear as the files are completing installation.

US Patent # 8515571

Part of the

Creating New Pattern Thumbnails..

Version 3.06.10

Copyright 2016   Cabin Logic LLC

Getting new notifications

You are back on the main screen of the program and it is showing that you are connected.

Quilter's Creative Touch 4

For JUKI

Connected

Help   Exit

OTHER FEATURES

PatternCAD

QuiltCAD

Record

User Manuals
Learn more about your software

Select & Sew   Pantograph

Learn More

Classic View   ©2015 The Grace Company. All rights reserved   Powered By QuiltCAD   Try Other Product Tiers
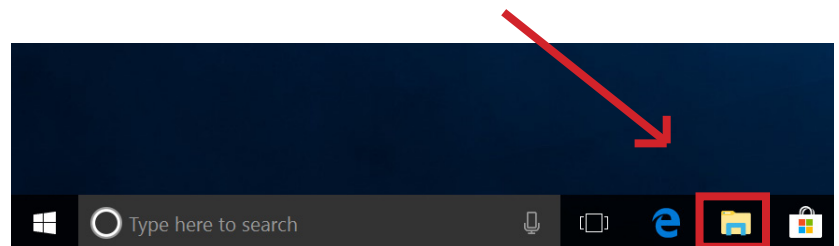
Troubleshooting

Depending up the version of Windows you are running it is possible you may encounter an error that looks like this:
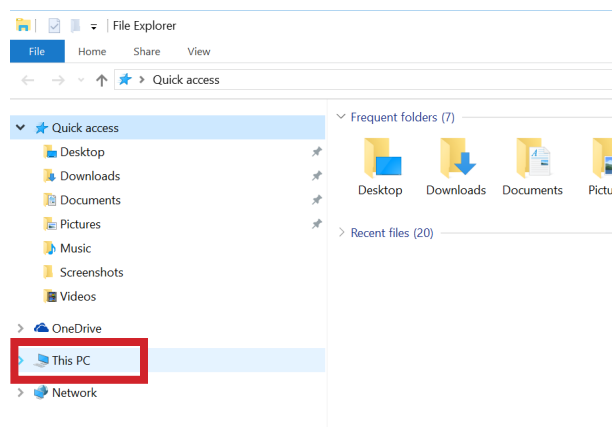
If you do get a message like this, click **OK**. This should close the program installer.
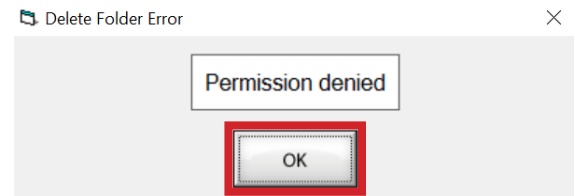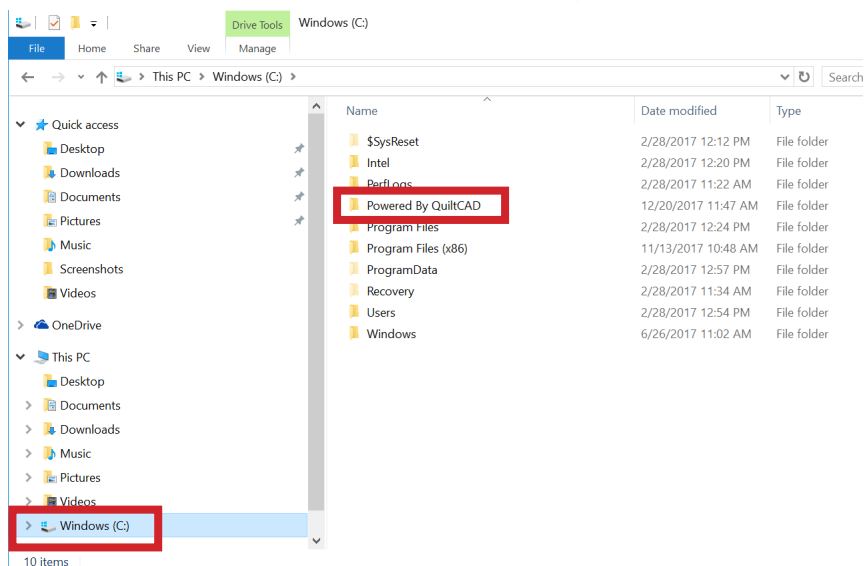
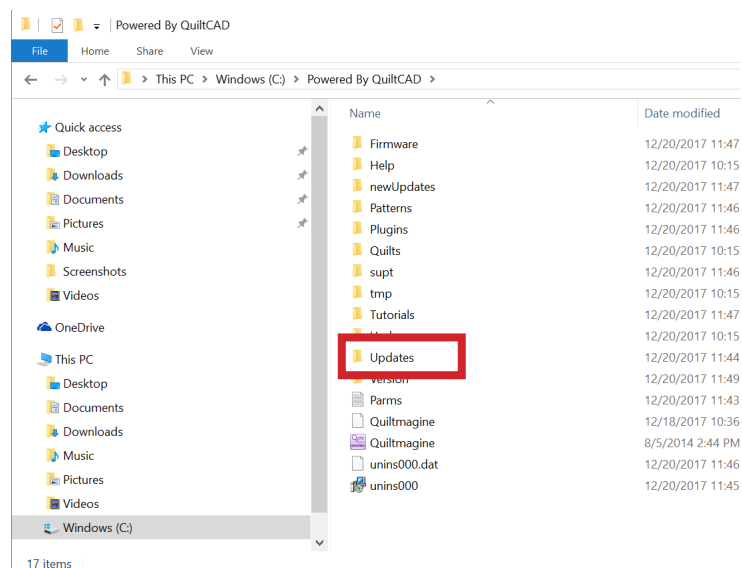To restart the installation, click on the File Explorer icon on your taskbar:

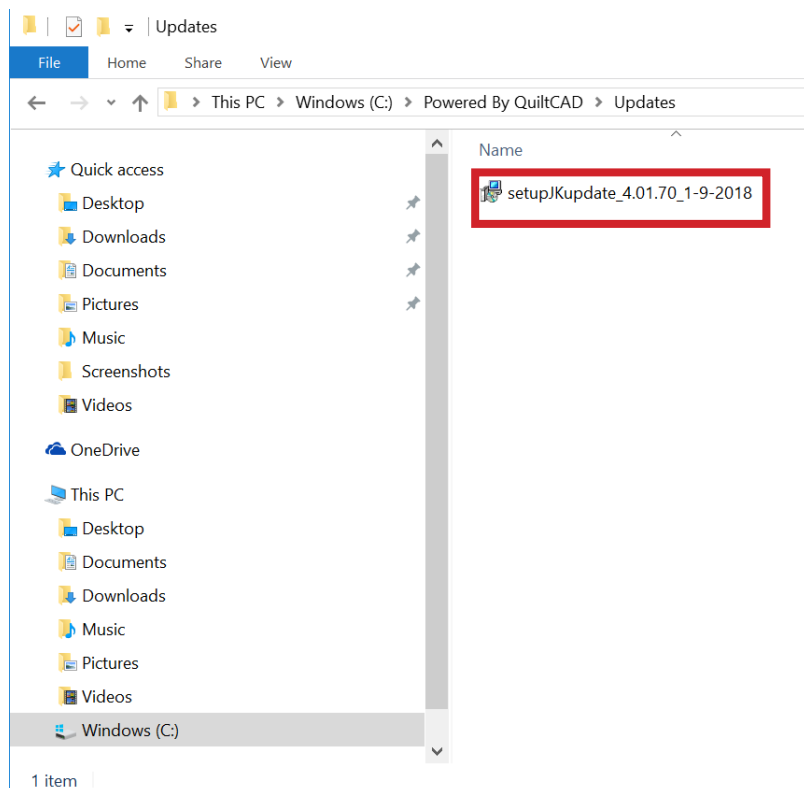This will open **File Explorer**. Locate **This PC** and click.

Locate the **(C:)** Drive and click. Double click on **Powered By QuiltCAD**.

Locate the **Updates** directory and double click.

In **Updates**, locate the **setupJKupdate_4.XX.XX_X-X-2018** file. Delete the file. Return to page 1 and proceed with the installation again.

If you have any questions or run into any problems please give us a call at
1-800-264-0644
select **Technical Support**.