



Centered in Care
Powered by Pride

1500 South Main Street
Fort Worth, Texas 76104

phone 817-702-3431

JPShealthnet.org

January 29, 2019

Via Certified Mail and E-Mail

Via Email: peter.engwer@thyssenkrupp.com

Peter Engwer, Regional President
ThyssenKrupp Elevator Corporation
15141 E. Whittier Blvd.
Whittier, California 90603

Re: Elevator Incident on January 20, 2019 at John Peter Smith Hospital which is a part of Tarrant County Hospital District d/b/a JPS Health Network ("JPS")

Dear Mr. Peter Engwer:

How unfortunate that I must write you another letter so soon.

JPS was contacted today (Tuesday, Jan. 29, 2019) by the Texas Department of Licensing and Regulation (TDLR) regarding the Jan. 20, 2019 incident in the elevator that seriously injured a team member. An inspector from TDLR will be onsite as soon as practical to continue the agency's review of the elevator in question. We request the presence of a ThyssenKrupp Elevator Corporation (TKE) technician who will be working under the direction of the inspector. JPS also will have a representative from the subject matter expert present. JPS expects your full cooperation and transparency, although we have not witnessed that to this point.

Because you have failed to provide all of the information previously requested, you leave us no choice but to request our General Counsel to invoke our contractual privilege under our current Service and Maintenance Agreement to submit a request for documents that would be subject to the Texas Public Information Act in your possession pertaining to the service and maintenance of all JPS elevators, including the elevator in which our team member was hurt. We are not asking you to create new documents. We are asking for our information already in your possession, which you agreed in the contract with JPS is public information. I struggle to understand the delay, and it raises more concerns in the minds of our 6,700 team members who continue to have to use elevators every day in order to provide life-saving care to our patients.



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It is difficult not to conclude that TKE is failing the taxpayers of Tarrant County, our team members and our injured hospital employee.

Sincerely,

Robert Earley, president and CEO
JPS Health Network

cc: David Johnston, Branch Manager
Luke Harrison, Branch Manager
Mr. Alan L. Rucker

Via Email: david.johnston@thyssenkrupp.com

Via Email: luke.harrison@thyssenkrupp.com

Via Email: arucker@mayerllp.com