

Message

From: White, Jonathan (OS/ASPR/OPP) [/O=EXCHANGE/ABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)]
Sent: 7/16/2018 8:49:10 AM
To: [REDACTED]@bcfs.net]
Subject: Re: Separated Children

You did the right thing. I am in travel to testify about this mission in court. Thank you.

Jonathan D. White, Ph.D., LCSW-C, CPH
Commander, U.S. Public Health Service Commissioned Corps

FHCO, UAC Reunification

HEALTH AND HUMAN SERVICES (DHHS) | Thomas P. O'Neill Federal Building | 200
C Street SW | Washington, DC 20515

[REDACTED]@m.
[REDACTED]hhs.gov | www.phe.gov

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On: 15 July 2018 21:20,
"[REDACTED] <[REDACTED]@bcfs.net> wrote:

Jonathan,
Wanted to provide this to you for situational awareness. I know that Glen and the team are trying to work out the issues with communications/process gaps but wanted you to see the issues that have arisen today.
Thanks

[REDACTED]
EVP/COO

Office: [REDACTED]

Cell: [REDACTED]

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] <[REDACTED]@bcfs.net>
Date: July 15, 2018 at 11:00:55 PM CDT
To: [REDACTED] <[REDACTED]@bcfs.net>
Subject: Fwd: Separated Children

Forward to Jonathan.

[REDACTED] President & CEO
BCFS System Headquarters

[REDACTED]
office [REDACTED]
direct [REDACTED]

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From: [REDACTED] <[REDACTED]@bcfs.net>
Sent: Sunday, July 15, 2018 9:56 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Separated Children

Good evening,

I wanted to make you aware of some of the challenges we are facing as we implement the reunification process for separated children. The urgency to initiate the transport of the children is not reflected when we arrive at the detention facilities. Today, we received instructions to initiate reunification for 37 tender age children from Harlingen at the detention facility in Los Fresnos. After receiving authorization to transport the kids they were driven to the facility that is approximately 30 minutes away and arrived at 14:30. The children were initially taken into the facility, but were then returned to the van as the facility was still working on paperwork. The children were brought back in later in the evening, but returned to the vans because it was too cold in the facility and they were still not ready to be processed in. It is 22:30 and they are still in the vans and not one of our children has been checked in. In addition, there are other vans with kids from other facilities that are waiting as well. There has to be a better process. I hope as we move forward there can be adjustments so that we don't put tender age kids in this position. If coordinated properly, we can be scheduled for a particular intake time so there are not multiple programs

arriving at the same time and overwhelming the intake process at the facility. Any attention you can provide or elevate regarding this issue is appreciated.

[REDACTED]

[REDACTED], Deputy Director, Residential Services
BCFS Health and Human Services – San Antonio

[REDACTED]
office [REDACTED]
cell [REDACTED]

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