From: Redacted

Sent: 24 March 2019 17:34

To: 'Redacted'

Cc: 'Redacted@zerowastescotland.org.uk';

'Redacted@zerowastescotland.org.uk'; 'Redacted@zerowastescotland.org.uk';

'Redacted@zerowastescotland.org.uk'; Redacted; 'Redacted'

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

Just a quick note to confirm the venue for Tuesday's meeting. Unfortunately we couldn't secure a suitable room in Victoria Quay so the meeting will now be held at:

65-67 Commercial St, Edinburgh EH6 6LH

The venue is only a minute or two away from our office so is serviced by the same public transport routes etc.

Look forward to seeing you on Tuesday.

Kind regards

Redacted

Redacted

Circular Economy Unit

Environmental Quality and Circular Economy Division, Directorate for Environment and Forestry, Scottish Government

Redacted

Phone: Redacted Mobile: Redacted

From: Redacted < Redacted@brc.org.uk >

Sent: 12 March 2019 09:28

To: Redacted < Redacted@gov.scot >

Cc: Redacted@zerowastescotland.org.uk; Redacted@z

<Redacted@gov.scot>; Redacted <Redacted@resourcefutures.co.uk>

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted.

CC'ing in Redacted – the morning of the 26th is fine – can I suggest 10:00.

Thanks

From: Redacted@gov.scot < Redacted@gov.scot >

Sent: 10 March 2019 20:16

To: Redacted < Redacted @ brc.org.uk >

Cc: Redacted@zerowastescotland.org.uk; Redacted@zerowastescotland.org.uk;

Redacted@zerowastescotland.org.uk; Redacted@zerowastescotland.org.uk; Redacted@gov.scot

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

Let's aim for the morning of the 26th. I'll book a room at Victoria Quay and secure representation from ZWS who have been leading on the modelling.

Thanks and speak soon.

Redacted

From: Redacted < Redacted @brc.org.uk >

Sent: 07 March 2019 15:35

To: Redacted < Redacted@gov.scot > Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

That was good for me, but not our consultants – they can do: 14, 15, 20, 25 of Mar, and morning of the 26th. Any of

those work? Redacted

From: Redacted@gov.scot < Redacted@gov.scot >

Sent: 07 March 2019 12:47

To: Redacted < Redacted@brc.org.uk >

Cc: Redacted < Redacted@brc.org.uk >; Redacted@zerowastescotland.org.uk;

Redacted@zerowastescotland.org.uk; Redacted@zerowastescotland.org.uk; Redacted@gov.scot

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

How would the morning of Friday 22 March suit?

Thanks

Redacted

From: Redacted < Redacted @brc.org.uk >

Sent: 06 March 2019 16:17

To: Redacted < Redacted@gov.scot >

Cc: Redacted < Redacted @brc.org.uk >; Redacted @zerowastescotland.org.uk;

Redacted@zerowastescotland.org.uk; Redacted@zerowastescotland.org.uk; Redacted

<Redacted@gov.scot>

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

From a practical perspective that might be a bit tight for getting people north – how is the following week. I'll then put the dates across to our guys (but we are keen to get them up to Scotland as well)

From: Redacted@gov.scot < Redacted@gov.scot >

Sent: 06 March 2019 10:05

To: Redacted < Redacted @ brc.org.uk >

Cc: Peter Andrews <Redacted@brc.org.uk>; Redacted@zerowastescotland.org.uk;

Redacted@zerowastescotland.org.uk; Redacted@zerowastescotland.org.uk; Redacted@gov.scot

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

Thanks for coming back to me on this. I'm afraid neither Monday or Friday next week will work for us. Could a session on Tuesday between 11.30am and 1.30pm be accommodated? Would your consultants be happy to travel if we were to cover costs?

Thanks again.

Redacted

Redacted

Circular Economy Unit

Environmental Quality and Circular Economy Division, Directorate for Environment and Forestry, Scottish Government

Redacted

Phone: Redacted Mobile: Redacted

From: Redacted

Sent: 20 February 2019 16:49

To: 'Redacted' <Redacted@brc.org.uk>; 'Redacted'

<Redacted@brc.org.uk>

Cc: Redacted <Redacted@gov.scot>; Redacted@gov.scot>; Redacted@gov.scot

<Redacted@gov.scot>; 'Redacted'

<Redacted@zerowastescotland.org.uk>; 'Redacted@zerowastescotland.org.uk'

<<u>Redacted@zerowastescotland.org.uk</u>> **Subject:** RE: SRC follow up to DRS Meeting

Hi Redacted/Redacted,

I hope all is well at your end.

Following our previous exchange, we've now had the opportunity consider how we might best use the time with Resource Futures to better understand the key assumptions which have driven the figures contained in their "implications for retailers" analysis. Key areas of interest are as follows:

 It would be useful to understand the numbers in a Scottish context, how they have been arrived at and the scope of the scheme modelled, which will help us relate it to the scheme design under consideration in Scotland.

- 2. A presentation of the cost calculation for the different sizes of retail outlet. In particular, we suspect assumptions around return point footprint and valuing space may be key sensitivities any insight into this, in terms of figures by return location, or even overall share of costs, would be helpful.
- 3. Also relevant to the above point, how the opportunity cost has been calculated and applied.
- 4. What differences in cost have been modelled for glass.
- 5. How online retail costs have been calculated.

We think a face-to-face session is probably going to be more productive but appreciate that this carries financial implications. I wonder whether Resource Futures would be happy to participate in such a session on the basis that we cover the additional expenses incurred as a result of travel etc.?

In terms of timing, we think a session in the week beginning 11 March could work but would very much welcome your views.

Thanks and look forward to hearing from you.

Redacted

Redacted

Circular Economy Unit

Environmental Quality and Circular Economy Division, Directorate for Environment and Forestry, Scottish Government

Redacted

Phone: Redacted Mobile: Redacted

From: Redacted<Redacted@brc.org.uk>

Sent: 01 February 2019 14:08 **To:** Redacted <Redacted@gov.scot>

Cc: Redacted <Redacted@gov.scot>; Redacted <Redacted@brc.org.uk>; Redacted <Redacted@gov.scot>;

Redacted < Redacted @gov.scot >; Redacted @gov.scot >; Redacted @gov.scot >

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted,

Apologies for the delay in coming back to you on this. We're keen to advance the discussion with you and ZWS. We've spoken with our consultants and what would make our life much easier would be if we could set up a Skype/Virtual meeting with them from London (which would save us a days cost for shipping them north). Would that be possible? If so I imagine we could set something up relatively quickly.

Secondly, would we be able to understand some of the specifics you'd like to discuss so they can appropriately prepare. We're keen to be as transparent and detailed as possible so you can understand the assumptions which have driven the top line figures, and want to ensure they're as prepared as possible. Is that something you're able to help with?

Can you please keep my colleague Redacted (who is actually managing that relationship) cc'd in please?

Thanks Redacted

From: Redacted@gov.scot <Redacted@gov.scot>

Sent: 29 January 2019 19:08

To: Redacted < Redacted @brc.org.uk >

Cc: Redacted@gov.scot; Redacted < Redacted@brc.org.uk >; Redacted@gov.scot;

Redacted@gov.scot; Redacted@gov.scot; Redacted@gov.scot

Subject: RE: SRC follow up to DRS Meeting

Hi Redacted.

I have recently joined Redacted's team to support delivery of the DRS in Scotland. I look forward to working with you and colleagues at SRC as we progress the programme.

This is just a short note to ask whether there is any update on the below email exchange and, in particular, whether SRC is keen to participate in a session with Zero Waste Scotland and SG analytical colleagues to further explore costs to the retail sector.

Happy to discuss next steps over the phone if easier.

Thanks and look forward to hearing from you.

Redacted

Redacted

Circular Economy Unit

Environmental Quality and Circular Economy Division, Directorate for Environment and Forestry, Scottish Government

Redacted

Phone: Redacted Mobile: Redacted

From: Redacted < Redacted @brc.org.uk >

Sent: 18 January 2019 17:03

To: Redacted < Redacted@gov.scot >

Cc: Redacted <Redacted@gov.scot>; Redacted@brc.org.uk>; Redacted@gov.scot>;

Redacted < Redacted@gov.scot>; Redacted

<<u>Redacted@gov.scot></u>; <u>Redacted <Redacted@gov.scot</u>>

Subject: RE: SRC follow up to DRS Meeting

Thanks for the note Redacted, We'll discuss this over the weekend and come back to you at the start of next week. I think in principle we'd be keen to do this, but we'll need to sort out some logistics first before we can be more definite.

Have a good weekend

Redacted

From: Redacted@gov.scot < Redacted@gov.scot >

Sent: 18 January 2019 16:16

To: Redacted < Redacted@brc.org.uk >

Cc: Redacted@gov.scot; Redacted@brc.org.uk>; Redacted@gov.scot; Redacted@gov.scot;

Redacted@gov.scot; Redacted@gov.scot **Subject:** RE: SRC follow up to DRS Meeting

Redacted

Thanks very much for sending this. Sorry for the delay in responding.

I've shared with our economist who may come back with some questions. Following that it might be helpful to set up a workshop in the second ½ of February to discuss where there are differences between the various estimates of these costs and what might be driving them? I'd envisage something which brought together your experts, ZWS and our economists to see if we can reach a shared understanding of the costs to the retail sector.

Given calendars it might be worth booking that meeting in now and we can always cancel if we reach agree by e-mail. Redacted can co-ordinate a time and location if you can give an indication of when the ley people would be available from your side. Would that suit?

I also wanted to check whether you would be comfortable with me sharing this work with Deloitte who are currently carrying out some financial modelling work for us?

Thanks

Redacted

From: Redacted < Redacted @brc.org.uk >

Sent: 21 December 2018 11:06 **To:** Redacted < Redacted@gov.scot >

Cc: Redacted < Redacted@gov.scot>; Redacted < Redacted@brc.org.uk>

Subject: RE: SRC follow up to DRS Meeting

Redacted, really good to catch up on Wednesday, and I appreciate the clear discussion.

As promised, please find attached the final report on our research into DRS costs. I've cc'd my colleague Redacted (who leads on this issue for the BRC) who is much closer to the research than I, so feel free to point any questions to us. Hopefully the assumptions are clear.

I'm off from today until the 7th of January, but we'd certainly welcome a discussion in the New Year, and I would imagine Members would be keen to engage as well.

Have a good Christmas

Redacted

From: Redacted

Sent: 06 December 2018 08:11

To: 'Redacted@gov.scot' < Redacted@gov.scot> **Cc:** 'Redacted@gov.scot' < Redacted@gov.scot>

Subject: SRC follow up to DRS Meeting

Dear Redacted,

Thanks for taking the time to meet with me last month. BRC colleagues and I have taken the headline points from that meeting and discussed them with Members, both individually, and collectively. We're also able to share some of the findings from research commissioned by us over the summer from Resource Futures – who have modelled some of the costs of a DRS for the UK, and Scotland. I'm happy to meet up before Christmas to discuss this in more detail, but I thought I'd share our main reflections now.

1.) **Scotland only Scheme:** As anticipated, Members were very concerned at the practical implications of Scotland de facto going alone on a DRS. Labelling is obviously a significant concern, but the segregation of lines required has very significant impacts on warehousing space, staff time, and product range. A number of Members suggested the costs would make a number of product ranges unviable in Scotland – with the extra costs far outweighing any profits. Consequently some ranges would continue, some would be removed, and other materials might also be considered. It's worth noting these issues become even more severe the wider the scope of the scheme. Members are attempting to estimate the

- costs for those lines which would be retained their best estimate is it would add 50% to the existing DRS costs.
- 2.) Costs of the scheme to Retail: Our research (which I'll share in full when we next meet) indicates that our 'targeted' DRS approach (Al and PET) would cost retailers around £60-£70 million per annum (on the assumption Capital Expenditure is annualised over seven years). This research was predicated on UK-wide compatibility so the Scottish scheme would potentially be significantly higher (and less effective) without the savings inherent in scale.
- 3.) Glass: Our Members are very concerned at proposals to include glass. On an economic level, including glass will increase the costs of the scheme from around £60 million to around £120 million per year. Those costs are particularly acute in small format stores, and for online retailers. For small format stores many will have to either lose significant store or warehouse space for storing glass. For on-the-go food retailers, many don't sell glass products and therefore don't have waste streams or systems in place which would be a significant burden. We remain unpersuaded that over a seven year period the additional £400 million cost of including glass will be offset by the public policy benefits.
- 4.) **Timetable**: Members felt the aim of an operational scheme within two years was optimistic. To bring a scheme in that time, which was different from the rest of the UK, and wide in scope, is unlikely to be realistic. This is a very complicated system; and it's never been implemented before within such an integrated market as the UK to complement an existing household recycling scheme. Those factors are worth considering when contemplating other precedents on implementation, either in Europe or on other Scottish public policy.
- 5.) **RVM**s: There are concerns setting too wide a scope will de facto create a monopoly for one RVM manufacturer who would then have an opportunity to maximise profit especially within the proposed timetable.
- 6.) **Handling Fees**: Our research found break even handing fees for small shops would be around 5-10p per container (depending on whether glass is included). They'd be likely to be around 1-3.5p for larger stores. We'd also note online systems would be likely to require much higher fees but there are no relevant international comparisons to assist there. Please note these fees depend on UK-compatibility, as explained elsewhere a Scotland-only scheme would likely require higher fees.
- 7.) **Retail Industry:** Members from different sectors within retail are concerned the practical issues germane to their operations may not be fully recognised. There are enormous differences between how hospitality, food-to-go, high street, convenience, online, and grocery retailers operate. Two points arose from this:
 - a. Firstly, Members are happy to organise store visits for Ministers, or officials, to understand the practical issues related to implementing a DRS in their store. The SRC is happy to set up the initial contacts for this.
 - b. Members reflected on the creation of an advisory group. They are comfortable with the SRC sitting on that group. However, they are concerned that considering the impact of DRS on retail operations is so significant, and that retail operations are so diverse, that there should be a number of retail voices around that meeting table. This is particularly relevant if the Government considers this group to be the start of a process to develop an industry-led management company. SRC Members have been clear retailers should have a majority voice on such a body as the operational effects, and handling fees, are essential to the successful running of the scheme. Without control of the DRS it's hard to see how retailers can mitigate the very significant liabilities inherent in the scheme.
- 8.) Online: A number of Members wanted to understand in more detail how the scheme would engage with online retail. It was made clear that whilst some grocery retailers might choose to opt in (as they have both delivery fleets and optimised systems) there would have to be exemptions for retailers who don't control their logistical operations. Those who use, for example courier companies, or indeed businesses which act as collaborative platforms, could not realistically comply with returns (although the products would have to carry the deposit).

Apologies for the length of response, but this is an issue our Members are deeply vested in, and we're keen the Scottish Government understands the practical implications of their decisions before coming to a final decision. Happy to discuss this in person, or by phone, in the coming days if that's convenient.

Redacted

Head of Policy and External Affairs Scottish Retail Consortium

Redacted Redacted



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