Field Logistics <fieldlogistics@oaksofjustice.us>
To:Delores Wallace
Cc:jo
Sep 16 at 7:28 AM

Now, WHAT is going on. We continue to proceed with the administrative readiness in preparation of the long and anxiously awaited releases. Our program is not as simple as most of you think. JO was a government contractor for 18 years and knew how to get all this done correctly and that is what we want. There is a mountain of compliance documents, policies to be written, and operation manuals for every phase of the program. We are taking EVERY Step to assure that anything that can be done is done.

We are ready. Yes, we had to postpone some training due to a funeral and a severe illness of one of our key staff. We know that most of you can understand that. We are rescheduling it as soon as we can. It will not stop us from moving ahead with releases. What remains to be done with Field training can be accomplished in one day.

We like to be positive in our updates, but this topic bears repeating since we do have some new folks in the program. We have had several released in the past 30 days for various reasons, mostly due to the over age 60 rule in the First Step Act. Please stop trying to get us to tell you when we are ready to start the releases. We know you are anxious, and so are we. We will not release any information on this topic except we will give you 30 days lead time so you can get your affairs in order. We want no more delays and will not release any dates. Thank you for understanding and please stop asking. All these emails delay us from our focus of getting you home. While the government takes the time to recalculate the correct outdates, we are not sitting idle. Please do not ask for updates.

We just counted, and since August 15th, we have answered over 400 emails about this very subject. And, keep in mind, we had just sent a complete update on July 30th. BELIEVE us, we will tell you when it is GO time. NONE of you are more anxious than we are. NONE. If you think you are tired of waiting and getting depressed, please walk in our shoes. We are busy but not in the way we want to be. We are frustrated equally to each of you times 1000. Use your thought processes on what can be done when you are home to help others, it takes a nation to release the incarcerated and solve the problems you have seen first hand in our system.

When you select a family member or loved one to handle your application, you might want to be 100% sure they are on board with helping you. Also, we have had some send the applications into their participants inside the institution. This is not to be done ever. We send the applications to you the representative to complete, and we offer to help you to do that and even give you the chance to get it reviewed for 100% accuracy.

There is nothing the government will allow us to do about changing the outdates. Waivers cannot be signed, manual computations cannot be done, and redoing the paperwork later cannot be done.

What have we been doing the past 30 days since the last update?

We have had 35 requests to change representatives. We have MANY participants who have been abandoned by spouses and family. There is a group, started by former inmate and friends who will help those who have no one to assist them with needs beyond the campsites. WE DO NOT HAVE any ownership, control, or benefit from this program. We are very aware of the need for this unique set of services and applaud the people who are stepping forward to provide a solution to the needs beyond the confines. We have emailed to the Participants this group's list of services, everything from the daily tv guide from the proper locations to sending a gift for a loved one's birthday to getting documents needed and much much more.

We have had 19 family members who have just broken down, been overwhelmed, and frustrated by their loved one telling them to do things that can not be done right now. There have been 11 calls from Children. Jo spends as much time as they need with them. Sometimes just a facetime visit with them calms them and cheers them up. Those are ok. It is when they are put up to calling to ask for updates. That is WRONG. This program was designed for CHILDREN, ELDERLY PARENTS, and families of the participants. There will always be time for them.

WE DO Appreciate the prayers that are sent and we feel the strength of the prayers from each of those sent up for us and this program. We also pray for each of you daily and for your family. Let's face it—they suffer more than anyone without you there with them.

We have had 25 people get released.

We have added 24 new people to take their place.

We answer every email that has a request with it.

We respond to every request for someone to join our corrlinks, and we do that daily. There are exceptions to this. If someone signs us out, we do not allow them back into our corrlinks. If you know of someone who sent a request and received no response, it is because it did not go thru, have them try again. If there has been at lease one email and then we are removed by the participant, it will not go thru again.

We are blessed that several people have learned of our program and are interested in employment with us, so we have an excellent group ready to go to work.

We have no control over the government and what they do and when they do it. We are getting requests from some that want us to get involved in

their halfway house date or other items that we cannot do. The halfway houses are a lot better than FPC or FCI so if you get a halfway house date, be thankful and go for it. If you get to release to our monitoring system prior to the halfway house date, then that will be your decision.

We are well represented in DC, and Jo is always available at any notice to go to DC or take video conferences or calls. We are in daily contact with our team there and will report any changes to you regularly. Yes, we are still alive and working daily for this program and we know that good news is just around the corner. Thank you all for being with us for this program. Stay strong, stay assured, and stay focused. Your Oaks Team