



GOVERNMENT OF PUERTO RICO

Public Service Regulatory Board
Puerto Rico Energy Bureau

NARUC Delegation Visit to the Puerto Rico Public Service Regulatory Board (PR-PSRB)¹

Thursday, February 27th and Friday, February 28th, 2020
Puerto Rico Energy Bureau (PREB) - Hearing Room
268 Ave. Muñoz Rivera
World Plaza Building 8th Floor, San Juan, PR

GOALS

To kick off the *NARUC (National Association of Regulatory Utility Commissioners) – Puerto Rico Training Project* with a series of instructional and collaborative sessions designed to facilitate the exchange of knowledge between participating commissions. It is aspired to follow this kick-off event with training contributions from staff of multiple utility commissions in the United States. The overall training effort is thought to be comprised of in-person and remote sessions and periodic follow up. This training project will help expedite the development of the Puerto Rico PSRB staff.

AGENDA

DAY 1 - THURSDAY, FEBRUARY 27, 2020

I. WELCOME REMARKS

8:00a

PR-PSRB & PREB President, Edison Avilés-Deliz
Conference Room A - 8th Floor

II. INTRODUCTORY REMARKS

8:10a

NARUC President, Brandon Presley
Conference Room A - 8th Floor

¹ Dress code is business casual unless otherwise specified.

III. TOUR PREPA SAN JUAN CENTRAL GENERATING UNITS 5&6²
9:00a-10:30a

This facility is owned and operated by the Puerto Rico Electric Power Authority (PREPA). The referenced generation units are undergoing a retrofit to convert them to dual fuel (*i.e.*, natural gas or diesel).

IV. LUNCH
12:00p

Conference Room A - 8th Floor

GOALS OF THE NARUC PUERTO RICO TRAINING PROJECT
12:05p-12:10p

Carl Pechman, PhD - National Regulatory Research Institute DIRECTOR

BRIEF OVERVIEW OF THE PRSB FUNCTIONS
12:10p-12:15p

Jorge Camacho, PE - Facilitator for the PSRB

V. EXCHANGE OF REGULATORY EXPERIENCE
1:00p

Four concurrent sessions have been developed that target the individual needs of each bureau and ensure optimization of the knowledge exchange between the resources made available by NARUC.

A. Energy Bureau (PREB)

1st Session : Oversight LIPA/PSEG Transition under Operations
Service Agreement (OSA) Contract

Open Discussion **1:00p-**

New York DPS **2:45p**

Presidency Conference Room - 7th Floor

Break **2:45p-**
3:00p

² Due to safety requirements, the following are required: closed shoes and long pants (*i.e.*, no sandals, high heels or shorts are allowed). A safety briefing will be provided by PREPA personnel at the site. The utility will provide hard hats, vests and safety glasses to the participants.

2nd : Lessons Learned - Hurricane Preparedness
Session

Open Discussion **3:00p-**
Florida Commission **4:45p**
Presidency Conference Room - 7th Floor

B. Telecommunications Bureau (TEB)

1st : Lifeline Program updates and impact on eligible low-
Session income consumers

Open Discussion **1:00p-**
New Jersey Commission **2:45p**
Conference Room B - 8th Floor

Break **2:45p-**
3:00p

2nd : Quality of Service - Monitoring and Ensuring
Session Compliance

Open Discussion **3:00p-**
New Jersey BPU **5:00p**
Conference Room B - 8th Floor

C. Transportation and Other Public Services Bureau (TPSB)

1st : Experiences providing oversight of tour companies,
Session charters, limousine services, and party buses.

Open Discussion **1:00p-2:45p**
Hawaii Commission
Commissioner's Conference Room - 7th Floor

Break **2:45p-3:00p**

2nd : Lessons Learned - Coexistence of Taxi and Ride Hailing
Session smartphone app services.

Open Discussion **3:00p-5:00p**
Pennsylvania Commission
Commissioner's Conference Room - 7th Floor

D. Independent Consumer Protection Office (OIPC by its Spanish acronym)

1st Session : Best Practices - Resolving utility consumer complaints; Overview
Considerations of a Utility Consumer Bill of Rights

Open Discussion
Missouri Commission **1:00p- 2:45p**
Conference Room - OIPC Offices

Break 2:45p- 3:00p

2nd Session : Effective ways to alert the public during emergencies,
Senior Outreach

Open Discussion **3:00p-5:00p**
Missouri Commission
Conference Room - OIPC Offices

**VI. DINNER
7:00p**

El Convento Hotel - Salón Martorell

DAY 2 - FRIDAY, FEBRUARY 28, 2020

**VII. BREAKFAST
8:00a-8:55a**

Continental Breakfast - Conference Room A-8th Floor

**VIII. EXCHANGE OF REGULATORY EXPERIENCE
9:00a-12:00p**

Three concurrent sessions have been developed that target the individual needs of each bureau and ensure optimization of the knowledge exchange between the resources made available by NARUC.

A. Energy Bureau (PREB)

1st Session : How to best improve planning and procurement - Alignment of IRP with Procurement Process; Streamlined RFP Approaches

Open Discussion
Hawaii Commission
Presidency Conference Room - 7th Floor

9:00a-10:45a

Break

10:45a-11:00a

2nd Session : Implementation of Energy Efficiency Programs, including Quick Start Programs³ and Approaches to Consumer Education

Open Discussion
Michigan Commission
Presidency Conference Room - 7th Floor

11:00a-12:00p

B. Telecommunications Bureau (TEB)

1st Session : Joint Use Utility Poles - Coordination, Audits, Joint Use Association Considerations, Rollout 5G Infrastructure

Open Discussion
Pennsylvania Commission
Conference Room B - 8th Floor

9:00 a-10:45a

The Pennsylvania PUC will share experiences based on: (i) the adopted rules on utility pole attachments intended to enhance deployment of broadband communications; (ii) the expectations of the recently established PA PUC Pole Attachment Working Group; and (iii) how the rollout of 5G infrastructure is impacting the use of utility poles in Pennsylvania. The session will focus on the NESC-2017 [ANSI C2] as the primary standard governing pole access.

Break

10:45a-11:00a

2nd Session : Broadband Deployment Challenges - Technical, Digital Divide Issues

Open Discussion **11:00a-**
Mississippi Commission **12:00p**
Conference Room B - 8th Floor

C. Transportation and Other Public Services Bureau (TPSB)

Introductory Remarks

1st : Utility Planning and Response to Natural Disasters -
Session Emergency Preparedness

Open Discussion
New Jersey BPU **9:00a-**
Commissioner's Conference Room - 7th Floor **10:45a**

This session will cover some of the areas relevant to planning and response including: communications with customers, municipal official, and emergency management personnel, acquisition of supplemental crews, and prioritization of service restoration.

Break **10:45a-**
11:00a

2nd : Motor Carrier Requirements - Compliance
Session

Open Discussion **11:00a-**
Pennsylvania Commission **12:00p**
Commissioner's Conference Room - 7th Floor

IX. LUNCH AND CLOSING REMARKS

12:00p-1:25p

Conference Room A - 8th Floor

PSRB President, Edison Avilés-Deliz
NARUC President, Brandon Presley
