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## Challenging times and working together through COVID-19

Dear Resident,

We hope this finds you and your family well!

These are certainly troubling times for all concerned. Our intention is to work with you and all our clients to assure careful navigation of these uncharted waters. We want to assure you that your residency with us is valued and we seek to work with you and all of our clients through this trying time.

If you've been laid off, please provide details of exactly what is happening in your world. Provide any notifications from employers. Follow the health and income directives and protocols being laid out by the government.

Here are a few creative solutions to help you in this challenging time. If your job has laid you off – and has stated that they will not be providing sick leave payments to you, then:

- 1) **Unemployment Insurance.** Make a claim immediately. The government has vowed to make those payments quickly. They are also discussing sending every taxpayer a check. We don't know for sure until it is signed into law. We suggest you NOT wait on that.
- 2) **Agencies.** See the attached list of ideas and agencies that often help with shortfalls in rental payments.
- 3) **Work for Credit.** Can you do any work? – Landscaping, cleaning, hauling? Are you skilled in any area? Plumbing, Heating/Air Conditioning, Electrical, Painting, Carpentry, Roofing?  
We can't make promises but may be able to find something that needs to be done where you can earn a housing payment credit.
- 4) **Plasma Centers.** We are not requiring this, but it's an idea someone shared. Giving blood helps others and can help you too. The body rejuvenates blood and some centers pay for the pint. Blood donations may be in short supply during this crisis. Don't need the money? Then you can donate at the American Red Cross Blood Center.

- 5) **Family Help.** Check with family, friends and neighbors to see what work or help they may have.
- 6) **Loan Repayments.** Anyone you've loaned money to – ask for repayment.
- 7) **Sell unwanted items.** Sell or pawn unneeded items on eBay, etc.

**Free rent/housing payment?** Unless the government orders a "stop" of all payments due – such as mortgage payments, loan interest, property taxes, and insurance – we still need a housing payment from you to cover our costs.

Please understand that while certain services and business have been suspended in our area, your contract with us or anyone else has not. And, we are willing to look at your situation and see what we can do to help.

Please start with the above list and let's create from there. Again, we are in this together – so please remain calm, discuss your situation with clarity, and we will do likewise.

We will be limiting office visits and prefer to discuss your situation via phone and email. Send any documentation of your situation via email to [info@NoogaHomes.com](mailto:info@NoogaHomes.com).

Please continue to follow all health protocols - including washing your hands, staying at least six feet from others. Change and wash clothes regularly. Wash down and disinfect all doorknobs, keep your cell phone clean, your steering wheel, children's hands, etc.

We sure hope and pray this will pass soon and all of us will be back on our feet.

The entire team here at NoogaHomes wants to see this work out for you and appreciate your understanding and support.

All the best to you and your family,

N. J. Messler, Agent