Welcome

1. Everyone will be on mute and there will be no video broadcasting other than slides.

2. If you would like to ask a question, we will ask you to use the button to "raise your hand" or to use the chat function.

3. We will pause periodically to read questions or unmute people who have raised their hands. We will also ask for volunteers to answer questions and ask that you raise your hand to offer a response.

4. If you call in from a phone rather than access the webinar through your computer, you can email kelly.smith@nyu.edu with your question. We will try to get these asked and answered during the webinar or follow-up with you directly afterwards.

5. We will be recording this webinar and distributing the survey results as of the time of the webinar and at the end of the week (if we receive additional responses after the webinar).
Discussion of changes in community supervision due to COVID-19

March 25, 2020
Type of agency:
15 responses

- Probation department: 40%
- Parole agency/corrections department: 26.7%
- Prosecutor's office: 13.3%
- Public defender's office: 13.3%
- Court: 13.3%
- Law enforcement agency: 13.3%
- City government: 13.3%
Jurisdiction
15 responses

- City: 46.7%
- County: 33.3%
- State: 20%
Respondents Location (by state)

- Alabama
- Arizona
- California
- Illinois
- Iowa
- Maryland
- Pennsylvania
- Texas
- Washington
- Wisconsin
1. Please check the following statements that are true about your department's perspectives today:

- Business as usual is not an option.
- We want to reduce contact between people (office, field, transport, day reporting, inpatient treatment, work-related).
- Keeping people in jail or prison puts them at higher risk of infection.
- We're instructing staff and clients to wash hands, use hand sanitizer, and disinfect hard surfaces.
- We don't know how long adjustments to normal practice will be necessary.
- We'll be faced with staff shortages due to mandatory or self-imposed quarantine, childcare/eldercare needs, or...
- Clients and staff are under additional stress. For clients, financial impacts may be extreme.
Contact with Clients
2. Are you conducting in-office visits/reporting?
15 responses

53.3% Yes
46.7% No
2a. If yes, who is required to report in person? (check all that apply)

- High-risk
- Medium-risk
- Low-risk
- Sex offenders
- Drug users
- Juveniles
- New intakes

All clients—nothing has changed
2b. If you are seeing clients in the office, are you conducting screenings prior to allowing entry?

8 responses

- Yes: 62.5%
- No: 37.5%
3. Are you conducting field contacts?

15 responses

- 53.3% Yes
- 46.7% No
3a. If yes, for whom? (check all that apply)

- All clients—nothing has changed
- High-risk
- Medium-risk
- Low-risk
- Sex offenders
- Drug users
- Juveniles
- New intakes
3b. If you are conducting field contacts, check all that apply:

- Some field visits for high-risk clients
- Doing field visits outside as possible; only going inside if necessary
- Using screening questions to determine safety of visit inside home
- Practicing social-distancing or using protective gear
4. What type of protective gear is available to your officers? (check all that apply)

- N95 masks
- Other types of disposable face masks
- Gloves
- Surgical gowns/protective suits
- None
- Reusable cloth masks produced by correctional industries
5. Are your officers transporting clients, for arrest or other reasons?

13 responses

- Yes: 53.8%
- No: 46.2%
5a. If yes, what precautions are you taking? (check all that apply)
6. Is your office employing non-contact means of communicating/conducting check-ins with clients?
14 responses

- Yes: 92.9%
- No: 7.1%
6a. If yes, what types? (check all that apply)

- Phone calls
- Texts
- Facetime/Duo or other smartphone application
- Skype, Zoom, or other web-based videoconferencing
- Email
Questions about Client Contacts?
7. Are you requiring drug testing?

13 responses

46.2% Yes—no change
7.7% Yes—but reduced
46.2% No
8. What procedures are you currently using for drug testing? (check all that apply)

- There are no changes to our drug-testing protocols
- We are no longer conducting drug testing
- We are maintaining use of a call-in system but not conducting testing
- We are maintaining use of a call-in system by reducing testing
- We continue testing in the field
- We have not told clients that there will be changes to testing protocols
- We have told clients that there will be changes/suspension to testing protocols
- We continue to require drug tests but only from specific populations
- We were not drug testing before
- Drug testing is no longer observed UAs
9. For those requiring payments of any type—court fees, drug-testing costs, restitution, victim funds, etc.—have you formally waived, paused or reduced any of those fees?

12 responses

- Yes: 66.7%
- No: 33.3%
10. Please check all the following that apply for fee payments:

- Fees are continuing to accrue
- We allow indigent clients to delay or suspend payments
- We accept fees online
- We are processing payments made in-person
- We are suspending all fee payments
- While fees are not waived, clients are not required to make them at this time.
11. Are clients able to receive behavioral health or substance use treatment?
14 responses

78.6% Yes
21.4% No
12. Please check all the following that apply for treatment:

- Peer support via phone
- Therapy via phone
- Using telemedicine
- Providers are accepting clients
- Providers have closed intake, will look at waiving treatment conditions
- Residential providers have implemented no-movement and no-visitor policies
- Essential medical appointments include Vivitrol injections
- Groups via phone, intake and assessments via phone
Questions About Drug Tests, Fees & Treatment?
Response to Violations, Court Operations, Other Social-Distancing Measures, & Communication
13. To which violations will you respond with arrests or by issuing warrants? (check all that apply)

- No change in practice
- Violations of no-contact orders/contact with a victim
- New law violation (any)
- New law violation (felony)
- New law violation (violent)
- Based on client (sex offender, domestic-violence offender, risk level, etc.)
- We were not arresting or issuing warrants before
- We must observe a law violation prior to having authority to arrest
- High risk, violent and sex offenders this includes domestic cases involving viole...
13a. If based on client, please specify:

- Sex offender
- Domestic-violence offender
- Risk level
14. Are your courts (or hearings officers) holding violation hearings?

- Yes, no change
- Yes, but reduced
- No
- Only for certain types of client or certain types of violations
- Mostly by video
- Varies by county
- Telephonic
- Initially suspended, now by telecommunication
14a. If, from above, violation hearings are being held but reduced, please specify:

<table>
<thead>
<tr>
<th>Continuances</th>
</tr>
</thead>
<tbody>
<tr>
<td>There have been fewer arrests for technical violations and increased hearings to expedite sanction release dates.</td>
</tr>
</tbody>
</table>
15. Please check all of the following that apply regarding court hearings:

- Most courts are shutting down
- Only essential hearings will be held
- Only or mostly video hearings
- Closing of courts is affecting all areas of criminal justice
- Not incarcerating those with lower-level technical violations; trying not to overwhelm jails
- Nothing has changed
16. Are you taking other actions to support social distancing, e.g., releasing clients early from inpatient facilities or jails, or closing day-reporting centers?

14 responses

- Yes: 78.6%
- No: 21.4%
16a. If yes, please specify:

<table>
<thead>
<tr>
<th>Day reporting centers closed. Releasing technical violators.</th>
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</thead>
<tbody>
<tr>
<td>Releasing defendants early from treatment; closed all day reporting centers (video conferences in place)</td>
</tr>
<tr>
<td>Furloughs from residential halfway houses. Greater use of GPS, greater use of intermediate sanctions for technical violations</td>
</tr>
<tr>
<td>Education - one person versus two person patrol cars. We are also considering suspending daily roll call or lineups. We are only responding to priority 1 and 2 calls. No discretionary or proactive enforcement.</td>
</tr>
<tr>
<td>Seeking release for low risk inmates</td>
</tr>
<tr>
<td>Both of those plus no settings at all for defendants on bond and no requirement for attorneys to appear unless a plea is reached</td>
</tr>
<tr>
<td>Temporary furlough home of reentrants in community corrections centers</td>
</tr>
<tr>
<td>Looking into cash bond pretrial individuals to see if we can get them out early if their sentence recommendation was going to be in line with a short jail stay or fine or probation.</td>
</tr>
<tr>
<td>Reducing contact standards, requiring social distancing, modified sanction process</td>
</tr>
</tbody>
</table>
17. How are you communicating any of these changes to your clients and other stakeholders? (check all that apply)

- Signs posted in offices
- Messages on hotlines
- Calling or texting all clients to update on current requirements
- E-mail and mail
- Social media
- CCO's share information
- Websites and emails
Questions about Response to Violations, Court Operations, Other Social-Distancing Measures, & Communication?
Support for Clients, Other Changes in Practice, Questions for Your Peers
18. Are you taking additional actions to assist clients in accessing services right now or to support them in their recovery?

14 responses

- Yes: 71.4%
- No: 28.6%
18a. If Yes, Please Specify

- Sending lists of food pantries
- Talking to Clients about applying for unemployment
- Telephone support meetings with counselors
- Making treatment and detox referrals consistent with latest public health protocols
- Phone calls
- Directing people to resources, including online resources
- Providing updates on available services and how to access them
19. Are there other changes in practices?

Municipal Law Enforcement Response:
- Only responding to in-progress felonies.
- Have shut down front desk and detectives are working from home.
- Have instructed patrol officers to not make proactive arrests.
- Many in-progress calls are going unanswered.
- Looking at strategies to deal with short staffing such recruiting retirees, changing rotations
- Natural experiment- have already seen uptick in robberies committed by juveniles & domestic violence
20. Do you have other questions for your peers?

- What other methods do we have to keep us safe (e.g. use of thermometers, quick turnaround tests, anti-viral drugs to increase immunity, more coordination between first responders and scientific community)?

- How are others enforcing mandatory shelter orders?

- What is happening in states and counties where people are under a stay-at-home order?
Thank you for joining us today.

We will keep the survey open if any of you who haven't already completed it would like to contribute. We will send out these slides shortly and final survey results early next week.

Please contact us with questions, ideas, or new policies we can share with your peers.

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