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ORIGINAL

April 15, 2020

Via Hand Delivery

Connie Graley, Director
Executive Secretary Division
Public Service Commission of West Virginia
201 Brooks Street
Charleston, West Virginia 25301

Re: Notice of Filing of Chapter 11 Bankruptcy

Dear Ms. Graley:

Frontier West Virginia Inc., Citizens Telecommunications Company of West Virginia, Frontier Communications of America Inc., and Frontier Online & Long Distance Inc., (collectively, "Frontier") hereby provide notice to the Commission that they and their parent entity, Frontier Communications Corporation and all other affiliates (collectively "Frontier Filing Entities") filed a Petition under Chapter 11 of the Bankruptcy Code in the United States Bankruptcy Court for the Southern District of New York after the close of business on April 14, 2020. The filing of the Petition served to convert the legal status of Frontier Filing Entities to debtors-in-possession that will continue to operate the business during the court-supervised reorganization process. The bankruptcy filing did not result in any change to the current operations and Frontier will continue to operate as normal without any expected interruption to its valued customers in West Virginia. The reorganization of Frontier through the bankruptcy process is expected to improve the company's financial and operational status to the benefit of its customers.

This notice is being made as a courtesy and any required approval filings will be made subsequently. Additional information related to Frontier's restructuring and the Chapter 11 process is available to the Commission and Frontier's customers via a dedicated web page at <https://frontierrestructuring.com>, which Frontier will update periodically as the process progresses.

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In the interim, Frontier wants to emphasize that this Chapter 11 filing will not interrupt any service to residential, business or wholesale consumers, will not impact Frontier's ability to provide voice or data service in the state, and will not impact Frontier's provision of 911 services throughout its service territory. Further, the Chapter 11 filing will not result in a change to the rates or terms of service provided to customers or offered to prospective customers in the normal course of business. Frontier intends to continue its existing operations and to comply with its existing regulatory obligations and commitments without any change as a result of the filing of the Petition.

Should you have any questions please contact:

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Sincerely yours,



Christopher L. Callas

cc Joseph J. Starsick, Jr. (Joseph.Starsick@FTR.com)
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