Hospital Crisis Standards of Care Resource Reference Cards



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The Federal Office for Civil Rights enforces Section 1557 of the Affordable Care Act and Section 504 of the Rehabilitation Act which prohibit discrimination on the basis of disability in HHS funded health programs or activities. These laws, like other civil rights statutes OCR enforces, remain in effect. As such, persons with disabilities should not be denied medical care on the basis of stereotypes, assessments of quality of life, or judgments about a person's relative "worth" based on the presence or absence of disabilities. Decisions by covered entities concerning whether an individual is a candidate for treatment should be based on an individualized assessment of the patient based on the best available objective medical evidence.

Document Overview

This document identifies core clinical strategies for scarce resource situations and acts as a decision support tool. It is designed to facilitate a structures approach to resource shortfalls at a healthcare facility. It assumes an incident management is implemented and that key personnel are familiar with ethical frameworks and processes that underline these decisions.

Each facility will have to determine the most appropriate steps to take to address specific shortages. It is advised key staff of each facility become familiar with this card set to aid with event preparedness and in anticipation of coping mechanisms to each core category situation outlined in the cards.

Each core category has a resource reference card that includes practices and resources that form the basis for medical and critical care. The cards examine the demands of a specific subset of patients or a specific resource likely to require specialized responses during a major incident. These cards may contain content specific to the State of Oklahoma that may not be applicable in other areas due to differences in resource availability or vulnerability.

Further, during an incident, the Oklahoma State Department of Health (OSDH) may update or change this guidance document. Changes will be shared with the healthcare coalitions. Web links listed are examples and may not be the best source of information available. Their listing does not imply endorsement by OSDH.

Potential Trigger Events

- Mass Casualty Incident (MCI)
- Infrastructure damage/loss
- Pandemic/Epidemic
- Supplier shortage
- Recall/Contamination of product
- Isolation of facility due to access problems (i.e. ice / flooding / etc.)

How to Use

- 1. **RECOGNIZE SHORTFALL:** Once a shortfall has been recognized and the hospital has activated necessary incident management plans and personnel, the following questions or information should first be assessed:
 - a. Determine the degree of shortfall,
 - b. Identify expected demand, and
 - c. Assess how long the impact may occur.
- 2. **ASSESS RESOURCE AVAILABILITY:** Assess ability to acquire additional resources by reaching out to partners and response systems such as:
 - a. Vendors,
 - b. Partner/Parent Organizations, or
 - c. The Regional Health Care Coalition.
- 3. **REFER TO REFERENCE CARDS:** Once it's determined additional resources are not available:
 - a. Review the reference cards to identify the category of resource,
 - b. Refer to the specific recommendations on the card, and
 - c. Decide on strategies listed within this document to implement as appropriate for the facility and the situation.
- 4. **SHARE INFORMATION:** Assure a regional approach by routinely updating the health care coalition response entity of the strategies implemented.

5. **CONDUCT ROUTINE REASSESSMENT:** Continue routine updates to the health care coalition to ensure no new regional options exist for re-supply or patient transfer; and review current strategies each operational period to update actions as needed based on changing situations.

General Core Strategies

Below, in order of preference, are general core strategies to be employed during, or in anticipation of a resource situation:

- **PREPARE:** pre-event actions taken to minimize resource scarcity (e.g. stockpile medications);
- **SUBSTITUTE:** use an essentially equivalent device/drug/personnel for one that would usually be available (e.g. morphine for fentanyl);
- **ADAPT:** use a device/drug/personnel that are not equivalent but that will provide sufficient care (e.g. anesthesia machine for mechanical ventilation);
- **CONSERVE:** use less of a resource by lowering dosage or changing utilization practices (e.g. minimizing use of oxygen driven nebulizers to conserve oxygen, canceling elective surgeries to preserve Personal Protective Equipment and availability of mechanical ventilation);
- **RE-USE:** re-use items that would normally be single use items AFTER appropriate disinfection/sterilization;
- **RE-ALLOCATE:** restrict or prioritize use of resources to those patients with a better prognosis or greater need.

Capacity Definitions

Conventional capacity - The spaces, staff, and supplies used are consistent with daily practices within the institution. These practices are typically adequate for a major mass casualty incident within the immediate area of the facility even one that triggers activation of the facility emergency operations plan.

Contingency capacity – The spaces, staff, and supplies used are not consistent with daily practices, but provide care to a standard that is functionally equivalent to usual patient care practices. These practices may be used temporarily during a major mass casualty incident or on a more sustained basis during a disaster that puts strain on the system or region (when the demands of the incident exceed community resources).

Crisis capacity – Adaptive spaces, staff, and supplies are not consistent with usual standards of care, but provide sufficiency of care in the setting of a catastrophic disaster (i.e., provide the best possible care to patients given the circumstances and resources available). Crisis capacity activation constitutes a significant adjustment to standards of care (Hick et al, 2009) and typically occur with a national or global event such as the COVID-19 response.

OXYGEN

RECOMMENDATIONS				STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Inhaled Medications							
Restrict the use of Sm	all Volume Nebulizer						
• If low on oxygen, rest	rict continuous nebul	Substitute					
Minimize frequency t	hrough medication su	bstitution that results	in fewer treatments (6h-12h instead of 4h-6h	& Conserve			
applications); use me	d air if available instea	ad of O2.					
High-Flow Applications							
 Restrict the use of hig 	h-flow cannula syster	ms as these can dema	nd 12 to 40 LPM flows.				
 Restrict the use of sim 	nple and partial rebre	athing masks to 10 LP	M maximum.	Conserve			
 Restrict use of Gas Inj 	ection Nebulizers as t	hey generally require	oxygen flows between 10 LPM and 75 LPM.				
Eliminate the use of o	xygen-powered vent	uri suction systems as	they may consume 15 to 50 LPM.				
Air-Oxygen Blenders							
			ow metered oxygen blender use. This can				
			for mechanical ventilators using high-flow non-	Conserve			
metered outlets. (The		rence bleeds).					
 Disconnect blenders v 							
Oxygen Conservation D				Substitute			
Use reservoir cannula				& Adapt			
			annulas at flowrates of 6-10 LPM.				
Oxygen Concentrators							
-	-		pplier oxygen concentrators if available to	Substitute			
•	nula oxygen for patier	nts and preserve the p	rimary oxygen supply for more critical	& Conserve			
applications.							
Monitor Use and Revise	-	ize flow or % to metal	h targets for SDO2 or DoO2				
 Employ oxygen titrati Minimize overall oxyg 			h targets for SPO2 or PaO2.				
 Discontinue oxygen at 							
• Discontinue oxygen a Starting Example	Initiate O2	O2 Target	Note: Targets may be adjusted further	Conserve			
Normal Lung Adult	SPO2 <90%	SPO2 90%	downward depending on resources				
Infants and Peds	SPO2 <90%	SPO2 90%	available, the patient's clinical presentation,				
Severe COPD History	SPO2 <90%	SPO2 83-90%	or measured PaO2 determination.				
Expendable Oxygen Ap		51 02 05-5070					
		fection procedures fo	or oxygen appliances, small & large-bore tubing,				
	-		chemical disinfection, or irradiation may be	Re-use			
-	suitable. Ethylene oxide gas sterilization is optimal, but requires a 12-hour aeration cycle to prevent ethylene chlorohydrin formation with polyvinyl chloride plastics. May identify offsite partners to assist as needed.						
Oxygen Re-Allocation	• • •	· · ·	· · ·				
Prioritize patients for	oxygen administratio	n during severe resou	rce limitations.	Re-Allocate			

STAFFING

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Staff and Supply Planning	SHATEST		CONTINUENCI	
 Assure facility has process & supporting policies for disaster credentialing & privileging- including degree of 				
supervision required, clinical scope of practice, mentoring and orientation, and verification of credentials.				
 Encourage employee preparedness planning (www.ready.gov and other resources). 				
 Cache adequate personal protective equipment (PPE) and support supplies. 	Prepare			
Educate staff on institutional disaster response.				
 Educate staff on community, regional and state disaster plans and resources. 				
 Develop facility plans addressing staff's family / pets or staff shelter needs. 				
Focus Staff Time on Core Clinical Duties				
 Minimize meetings and relieve administrative responsibilities not related to event. 				
 Reduce documentation requirements. 				
Cohort patients to conserve PPE & reduce staff PPE donning/doffing time & frequency; use primary & associate	Conserve			
care giving.				
Restrict or Cancel elective appointments and procedures.				
Use Supplemental Staff				
Bring in equally trained staff based on facility's credentialing and privileging plans (i.e. burn or critical care				
nurses, Disaster Medical Assistance Team [DMAT], other health system or Federal sources).	Substitute			
• Equally trained staff from administrative positions (nurse managers).				
Request activation of the Oklahoma Medical Reserve Corps.				
Adjust personnel work schedules (longer but less frequent shifts, etc.) If this will not result in skill / PPE				
compliance deterioration.	Adaust			
• Use family members / lay volunteers to provide basic patient hygiene and feeding- releasing staff for other	Adapt			
duties.				
Focus Staff Expertise on Core Clinical Needs				
• Personnel with specific critical skills should concentrate on those skills; specify job duties that can be safely				
performed by other medical professionals.				
• Have specialty staff oversee larger numbers of less-specialized staff and patients (for example, a critical care	Conserve			
nurse oversees the intensive care issues of 9 patients while 3 medical/surgical nurses provide basic nursing care	conserve			
to 3 patients each).				
• Limit use of laboratory, radiographic, and other studies, to allow staff reassignment and resource conservation.				
Reduce availability of non-critical laboratory, radiographic, and other studies.				
Use Alternative Personnel to Minimize Changes to Standard of Care				
• Use less trained personnel with appropriate mentoring and just-in-time education (e.g., healthcare trainees or				
other health care workers, Oklahoma Medical Reserve Corps, retirees).				
• Use less trained personnel to take over portions of skilled staff workload for which they have been trained.	Adapt			
Provide just-in-time training for specific skills.				
• Cancel sub-specialty appointments, endoscopies, etc. and divert staff to emergency duties including in-hospital				
or assisting public health at external clinics/screening/dispensing sites.				

NUTRITIONAL SUPPORT

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
 Food Maintain hospital supply of inexpensive, simple to prepare, long-shelf life foodstuffs as contingency for at least 96 hours without resupply, with additional supplies according to hazard vulnerability analysis (e.g., grains, beans, powdered milk, powdered protein products, pasta, and rice). Access existing or devise new emergency menu plans. Maintain hospital supply of at least 30 days of enteral and parenteral nutrition components and consider additional supplies based on institution-specific needs. Review vendor agreements and their contingencies for delivery and production, including alternate vendors. Note: A 30-day supply based on usual use may be significantly shortened by the demand of a disaster. 	Prepare			
 Water Stock bottled water sufficient for drinking needs for at least 96 hours if feasible (for staff, patients and family/visitors), or assure access to drinking water apart from usual supply. Review vendor agreements for potential water sources. Ensure there is a mechanism in place to verify tap water is safe to drink. Infants: assure adequate stocks of formula and encourage breastfeeding. 	Prepare			
 Staff/Family/Pets Plan to feed additional staff, patients, and family members of staff/patients including therapy animals and pets in select situations (ice storm as an example of a short-term incident, an epidemic as an example of a long-term incident). 	Prepare			
 Planning Work with stakeholders to encourage home users of enteral and parenteral nutrition to have contingency plans and alternate delivery options. Home users of enteral nutrition typically receive delivery of 30 days supply and home users of parenteral nutrition typically receive a weekly supply. Anticipate receiving supply requests from home users during periods of shortage. Work with vendors regarding their plans for continuity of services and delivery. Identify alternate sources of food supplies for the facility should prime vendors be unavailable (including schools and restaurants, which may be closed during epidemics). Consider additional food supplies at hospitals that do not have food service management accounts. Determine if policy on family provision of food to patients is in place, and what modifications might be needed or permitted in a disaster. 	Prepare			
• Liberalize diets and provide basic nutrients orally, if possible. Total parenteral nutrition (TPN) use should be limited and prioritized for neonatal and critically ill patients.	Substitute			
 Non-clinical personnel serve meals and may assist preparation. Follow or modify current facility guidelines for family donation of meals to patients. Anticipate and have a plan for the receipt of food donations. If donated food is accepted, it should be nonperishable, prepackaged, and in single serving portions. 	Adapt			
 Collaborate with pharmacy and nutrition services to identify patients appropriate to receive parenteral nutrition support vs. enteral nutrition. Access premixed TPN/PPN solutions from vendor if unable to compound. Refer to Centers for Disease Control (CDC) Fact Sheets and American Society for Parenteral and Enteral Nutrition (ASPEN) Guidelines. Substitute oral supplements for enteral nutrition products if needed. 	Substitute & Adapt			
 Eliminate or modify special diets temporarily. Use blenderized food and fluids for enteral feedings rather than enteral nutrition products if shortages occur. Examples: 1. The Oley Foundation: Making Your Own Food for Tube Feeding http://oley.org/page/HomeTF_BlenderFoods/Home-Tube-Fedding-with-Blenderized-Foodshtm 2. Klein, Marsha Dunn, & Suzanne Evans Morris. Homemade Blended Formula Handbook. Tucson: Mealtime Notions LLC, 2007 	Adapt			

MEDICATION ADMINISTRATION (pg1)

RECOMMENDATIONS	RCE RESOURCE SITUATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Cache/Increase Suppl		511011201	CONVENTIONAL	CONTINUENCI	
	to determine commonly used medications & classes that will be in immediate/high demand.				
-	e at least 30-day supply of home medications and obtain 90-day supply if pandemic,				
epidemic, or evacua					
	Is, partner with community pharmacies, and cache critical medications, particularly for low-				
cost items and anal					
 Key examples include 					
	morphine, other narcotic and non-narcotic (non-steroidals, acetaminophen) class-				
Analgesia	injectable and oral (narcotic conversion tool at: www.globalrph.com/narcoticonv.htm)				
Sedation	Particularly benzodiazepine (lorazepam, midazolam, diazepam) injectables	Prepare			
Scation	narrow and broad-spectrum antibiotics for pneumonia, skin infections, open fractures,	·····			
Anti-infection	sepsis (e.g.: cephalosporins, quinolones, tetracyclines, macrolides, aminoglycosides,				
	clindamycin, etc.), select antivirals				
	Metered dose inhalers (albuterol, inhaled steroids), oral steroids (dexamethasone,				
Pulmonary	prednisone)				
Behavioral Health	Haloperidol, other injectable and oral anti-psychotic, common anti-depressants, antiolytics				
	Sodium bicarbonate, paralytics, induction agents (etomidate, propofol),				
Other	proparacaine/tetracaine, atropine, pralidoxime, epinephrine, local anesthetics, insulin,				
	common oral anti-hypertensive and diabetes medications				
Use Equivalent Medic	ations				
Obtain medications	from alternate supply sources (pharmaceutical representatives, pharmacy caches).				
Pulmonary	Metered dose inhalers instead of nebulized medications	Substitute			
	-Consider lorazepam for propofol substitution (and other agents in short supply)	Substitute			
Analgesia/Sedation	-ICU analgesia/sedation drips Morphine 4-10mg then 2mg/h and titrate / re-bolus as				
	needed Usual 3-20mg/h; lorazepam 2-8mg or midazolam 1-5mg IV load then 2-8mg/h drip				
	-Examples: cephalosporins, gentamicin, clindamycin substitute for unavailable broad-				
Anti-infection	spectrum antibiotic				
	-Target therapy as soon as possible based upon organism identified	Substitute			
Other	Beta blockers, diuretics, calcium channel blockers, ace inhibitors, anti-depressants, anti-				
	infectives				
Reduce Use During Hi	-				
	in classes if limited stocks likely to run out restrict use of prophylactics after low risk				
wounds, etc.)					
	sider using smaller doses of medications in high demand/likely to run out (reduce doses of	Conserve			
	g blood pressure or glucose to run higher to ensure supply of medications adequate for	CONSERVE			
anticipated duration					
Allow use of person	al medications (inhalers, oral medications) in hospitals				
Do without – consid	er impact if medications not taken during shortage (statins, etc.)				

MEDICATION ADMINISTRATION (pg2)

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Modify Medication Administration				
Emphasize oral, nasogastric, subcutaneous routes of medication administration				
 Administer medications by gravity drip rather than IV pump if needed: 	Adapt			
IV drip rate calculation – drops/minute= amount to be infused x drip set/time (minutes)(drip set= qttsImL- 60, 7 0,etc	Αάαρι			
 Rule of 6: pt wgt (kg) x 6 = mg drug to 100ml fluid = 1mcg / kg / min for each 1 mL / hour 				
NOTE: For example, see http://www.gaems.net/download/drugcalc.pdf				
 Suspend 72-hour tubing changes 				
 Consider use of select medications beyond expiration date 	Adapt			
 Consider use of veterinary medications when alternative treatments are not available 				
Restrict Allocation of Select Medications				
 Allocate limited stocks of medications with consideration of regional/state guidance and available 	Re-Allocate			
epidemiological information (e.g.: anti-viral medications such as olseltamivir)				
 Allocate limited stock to support other re-allocation decisions (ventilator use, etc.) 	Re-Allocate			

HEMODYNAMIC SUPPORT & IV FLUIDS (pg1)

RECOMMENDATIONS		STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	avenous (IV) Cannulas, Tubing, Fluids, Medications, and Administration Supplies	Prepare			
	g and Drip Dosing When Possible	перае			
	e for critical medications such as sedatives and hemodynamic support	Conserve			
Massive Invasive Mo					
	essments (e.g., clinical signs, ultrasound) of central venous pressure (CVP)				
• When required, ass	ess CVP intermittently via manual methods using bedside saline manometer or transducer Iltiple patients as needed, or by height of blood column in CVP line held vertically while	Conserve			
patient supine	· · · · · · · · · · · · · · · · · · ·				
	ation Instead of IV Hydration When Possible				
	e at least 30-day supply of home medications and obtain 90-day supply if pandemic,				
	to determine commonly used medications & classes that will be in immediate/high demand.				
	els or cache critical medications, particularly for low-cost items and analgesics.				
 Key examples include 					
	-Oral rehydration solution: 1-liter water (5 cups) + 1 tsp salt + 8 tsp sugar, add flavor				
Oral Rehydration	(e.g., ½ cup orange juice, other) as needed				
Solution	-Rehydration for moderate dehydration 50-100mL / kg over 2-4 hours	Substitute			
	Pediatric maintenance fluids (supplement for each diarrhea or emesis)	Substitute			
Pediatric Hydration	-4 mL/kg/h for first 10kg of body weight (40 mL/h for 1st 10kg)				
rediatric rigulation	-2 mL/kg/h for second 10kg of body weight (20mL/h for 2nd 10kg = 60 mL/h for 20kg child)				
	-1mL/kg/h for each kg over 20kg (example – 40 kg child = 60mL/h plus 20mL/h = 80mL/h)				
•	output, etc.) and laboratory (BUN, urine specific gravity) assessments and electrolyte				
	nponents of fluid therapy and are not specifically addressed by these recommendations.				
	ormation and examples, see http://rehydrate.org,				
	/disasters/disease/diarrheaguidelines.html, and				
	.utah.edu/cai/howto/IntravenousFluidOrders.pdf Hydration Instead of IV Hydration When Practical				
	liments to oral hydration may be successfully hydrated and maintained with nasogastic (NG)				
tubes	innents to orannyuration may be successfully nyurated and maintained with hasogastic (NG)	Substitute			
	12F (pediatric: infant 3.5F, <2yrs 5F) tubes are better tolerated than standard size tubes				
	ne for Other Vasopressor Agents	Substitute			
	ly unstable patients who are adequately volume-resuscitated, consider adding 6mg				
	f 1:1000) to 1000mL NS minidrip tubing and titrate blood pressure				
Cleaning of Devices	,				
	ces should precede high-level disinfection or sterilization				
-	on for at least twenty minutes for devices in contact with body surfaces (including mucous				
•	aldehyde peroxide 6%, or bleach (5.25%) diluted 1:20 (2500 ppm) are acceptable solutions.	Re-Use			
. –	reduced if stored in polyethylene containers – double bleach concentration to compensate)				
	contact with bloodstream (e.g., ethylene oxide sterilization for CVP catheters)				

HEMODYNAMIC SUPPORT & IV FLUIDS (pg2)

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Intraosseous / Subcutaneous (hypodermoclysis) Replacement Fluids	Re-Use			
Consider as an option when alternative routes of fluid administration are impossible/unavailable				
Intraosseous before percutaneous				
Intraosseous				
• Intraosseous infusion is not generally recommended for hydration purposes, but may be used until alternative routes are available. Intraosseous infusion requires pump or pressure bag. Rate of fluid delivery is often limited by pain of pressure within the marrow cavity. This may be reduced by pre-medication with lidocaine 0.5mg/kg slow IO push.				
Consider Use of Veterinary and Other Alternative Source for Intravenous Fluids & Administration Sets	Adapt			

MECHANICAL VENTILATION / EXTERNAL OXYGENATION (pg 1)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Increase Hospital Stocks of Ventilators and Ventilator Circuits, ECMO or Bypass Circuits	Prepare			
Access Alternative Source for Ventilators / Specialized Equipment				
• Obtain specialized equipment from vendors, healthcare partners, regional, state, or Federal stockpiles via usual emergency	Conserve			
management processes and provide just-in-time training and quick reference materials for obtained equipment.				
Decrease Demand for Ventilators				
 Increase threshold for intubation/ventilation unless contraindicated for underlying disease process. 				
 Restrict or cancel elective procedures that require post-operative intubation. 	Conserve			
 Restrict or cancel elective procedures that utilize anesthesia machines. 				
Use non-invasive ventilator support when possible unless contraindicated for underlying disease process.				
Re-use Ventilator Circuits				
Appropriate cleaning must precede sterilization.				
• If using gas (ethylene oxide) sterilization, allow full 12 hours aeration cycle to avoid accumulation of toxic byproducts on	Re-use			
surface.				
Use irradiation or other techniques as appropriate.				
Use Alternative Respiratory Support Technologies				
 Use transport ventilators – especially for stable patients without complex ventilation requirements. 				
• Use anesthesia machines, with appropriate alarms if available, for mechanical ventilation as appropriate/capable.	Adapt			
• Use bi-level (BiPAP) equipment to provide mechanical ventilation, CPAP for infants unless contraindicated for underlying				
disease process.	<u> </u>			
Consider bag-valve ventilation as temporary measure while awaiting definitive solution/equipment (as appropriate to	Adapt			
situation – extremely labor intensive and may consume large amounts of oxygen).	Adapt			

MECHANICAL VENTILATION / EXTERNAL OXYGENATION (pg 2)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

OUNCE SHOAT					STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Score=0	=1	=2	=3	=4				
<u>></u> 400	300-399	200 - 299	100 -199 with resp. support	<100 with resp. support				
> 150	100-150	50-99	20-49	<20				
< 1.2	1.2 - 1.9	2.0 - 5.9	6.0 - 11.9	≥ 12.0				
None	Mean Arterial Pressure < 70 mmHG but no vasocactive agent use	active agent: (mcg/kg/min Dopamine <br or any	s active agents (mcg/kg/min) 5 Dopamine 5 - 15 or Epi <u><</u> 0.1	active agents (mcg/kg/min) Dopamine > 15 or Epi > 0.1 or				
15	13 - 14	10 - 12	6 - 9	< 6				
< 1.2	1.2 - 1.9	2.0 - 3.4	3.5 - 4.9	≥ 5.0	Re-allocate			
SOFA Score Fau	ivalency Table for M	Aortality Predic	tion					
				hest Score				
	0.0%		0.0%					
	6.4%		1.5%					
	20.2%		6.7%					
	21.5%		18.2%					
	33.3%		26.3%					
	50.0%		45.8%					
	95.2%		80.0%					
	95.2%		89.7%	, 0]			
	•term prognosis u Score=0 ≥ 400 > 150 < 1.2 None 15 < 1.2 SOFA Score Equ	Sofa Scoring TaiSofa Scoring TaiScore=0=1 ≥ 400 300 - 399 > 150 100 - 150 < 1.2 1.2 - 1.9 Mean Arterial Pressure < 70 mmHG but no vasocactive agent use 15 13 - 14 < 1.2 1.2 - 1.9 SOFA Score Equivalency Table for N ortality if Initial Sc 0.0% 6.4% 20.2% 21.5% 33.3% 50.0% 95.2% 95.2%	SOFA Scoring Table or other distributionScore=0=1=2 ≥ 400 $300-399$ $200-299$ > 150 $100-150$ $50-99$ < 1.2 $1.2 - 1.9$ $2.0 - 5.9$ NoneMean Arterial Pressure < 70 mmHG but no vasocactive agent useUse of vaso- active agent: (mcg/kg/min Dopamine < or any Dobutamine15 $13 - 14$ $10 - 12$ < 1.2 $1.2 - 1.9$ $2.0 - 3.4$ SOFA Score Equivalency Table for Mortality Predic Mortality if Initial Score0.0% 6.4% 20.2% 20.2% 21.5% 33.3% 33.3% 50.0% 95.2%	SOFA SCORING TABLE Score=0 =1 =2 =3 \geq 400 300-399 200 - 299 100 - 199 with resp. support > 150 100-150 50-99 20-49 < 1.2	SOFA Scoring Table or other disease-specific parameters appropriate Score=0 =1 =2 =3 =4 ≥ 400 300-399 200 - 299 100 - 199 with resp. support <100 with resp. support	ents Most Likely to Benefit if No Other Options Are Available term prognosis using SOFA Scoring Table or other disease-specific parameters appropriateSOFA Scoring Table or other disease-specific parameters appropriateScore=0=1=2=3=4 ≥ 400 300-399200 - 299100 -199 with resp. support<100 with resp. support ≥ 150 100-15050-9920-49<20	Benefit if No Other Options Are Available term prognosis using SOFA Scoring Table or other disease-specific parameters appropriateSOFA SCORING TABLEScore=0=1=2=3=4 $2 400$ 300-399200 - 299100 - 199 with resp. support<100 with resp. support> 150100-15050-9920-49<20	mis Most Likely to Benefit if No Other Options Are Available term prognosis using SOFA Scoring Table or other disease-specific parameters appropriateScore=0 ≤ 100 $\equiv 1$ $\equiv 2$ $\equiv 3$ $\equiv 4$ ≥ 400 $300-399$ $200-299$ $100-199$ with resp. support <100 with resp. support> 150 $100-150$ $50-99$ 20.49 <20 < 1.2 $1.2 - 1.9$ $2.0 - 5.9$ $6.0 - 11.9$ ≥ 12.0 < 1.2 $1.2 - 1.9$ $2.0 - 5.9$ $6.0 - 11.9$ ≥ 12.0 $NoneMean ArterialPressure < 70mmifG but nomeascativeagent useUse of vaso-active agentsor anyDobutamineUse of vaso-active agentsor File > 0.1Nor-Epi > 0.11513 - 1410 - 126 - 9< 6< 1.21.2 - 1.92.0 - 3.43.5 - 4.92.5.0SofFA Score Equivalency Table for Mortality PredictorOO\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0\%0.0$

MECHANICAL VENTILATION / EXTERNAL OXYGENATION (pg 3)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

STRATEGIES FOR SCA	NCE NESO ONC	2 311 07							
RECOMMENDATIONS						STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Assign Limited Ventilato	ors to Patients Mo	ost Likely	to Benefit if No Other Op	otions Are Available (con'	t)				
			n survival, reviewing med						
Examples of Major Com				everely Life-Limiting Com	orbidities (commonly				
significantly decreased l	ong-term surviva	l)	associated wit	h survival <1 year)					
Moderate Alzheime	r's disease or rela	ted dem	entia • Severe A	Izheimer's disease or rela	ted dementia				
 Malignancy with a 	10 year expected	survival	Cancer b	eing treated with only pal	liative interventions				
New York Heart Ass				k Heart Association Class	V heart failure and				
Moderately severe of	chronic lung disea	ise (e.g. C	- /	e of frailty					
IPF)				hronic lung disease plus e	-				
 End-stage renal dise 		75	-	e renal disease in patients	s≥75				
Severe multi-vessel	-			nulti-vessel CAD					
Cirrhosis with histor	<u> </u>			with MELD score \geq 20, ine	· · ·	_			
			te a total score using the	multi-principle allocation	framework				
(short-term + long-term		_							
	Multi-principle Sc	ore to Al	locate Ventilators during	-	су	-			
Specifications				Assigned		Re-allocate			
Due en este feu els est	1		2	3	4	Re-allocate			
Prognosis for short- term survival (using									
SOFA or another	SOFA score	<6	SOFA score 6-8	SOFA score 9-11	SOFA score ≥12				
parameters equivalent	3017 30010	10	501A 3001C 0 0	5017 30010 5 11	5017 30010 212				
mortality prediction)									
			Major comorbid		Severely life-limiting	1			
Prognosis for long-			conditions with	ditions with Sev					
term survival			substantial impact on		conditions; death				
			long-term survival		likely within 1 year				
Step 4 of 5: Assign a price	ority for allocation	n based o	n multi-principle score]			
			Priority Allocation Group						
Level of Priority (color c	ode)		from multi-principle scor	re in the second se					
HIGHEST PRIORITY		Total So	ore 1-3						
INTERMEDIATE PRIORITY Total Score 4-5									
LOWEST PRIORITY		Total So	ore 6-8			1			
(continued on next next)						1			

MECHANICAL VENTILATION / EXTERNAL OXYGENATION (pg 4)

RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Step 5 of 5: Assign available ventilators or re-allocate in use ventilators first to highest priority groups, remaining ventilators to				
intermediate priority group, then remaining ventilators to lowest priority group.				
• All allocation of mechanical ventilation should be considered as a therapeutic trial (determination of length to be				
determined by each facility based upon underlying disease process and community demand for resource) and discussed				
with patient and their family/caregiver prior to initiating mechanical ventilation if possible.				
• All patients will be considered eligible for mechanical ventilation, though priority will be given to those with highest short-				
and long-term survival prognosis.				
• For resolving "ties" between patients in the same priority group when there are not enough ventilators for all patients				
within the group, consider other factors in allocation. Factors recognized by the CDC and other institutions as ethical in				
decision-making around resource allocation include life-cycle and instrumental value/reciprocity principles. The life-cycle				
principle recognizes equal opportunity for each person to move through the various stages of life. This principle gives				
prioritization to individuals who are yet to experience all of life's stages. Additionally, instrumental value recognizes the				
key role that certain individuals play in protecting public health and maintaining societal functioning. This principle				
focuses on this individual's skills, not on their perceived social worth. In a pandemic, this principle would include				
prioritization for essential personnel such as first responders, healthcare workers or vaccine developers. The principle of				
reciprocity recognizes some prioritization for those who have put themselves in harm's way in order to serve others. If				
there are still ties after these principles are applied, a lottery (random allocation) should be used to break the tie. Decision				
on resource allocation should not consider the following factors: race/ethnicity, gender, sexual orientation, disability,	Re-allocate			
perceptions of quality of life, insurance status, or broad social worth.				
After ventilator allocation, patients should be allowed a therapeutic trial of mechanical ventilation—the duration of this				
trial will depend on the clinical characteristics of the underlying disease. In general, patients should be given the full				
duration of the trial, however, for patients experiencing a precipitous decline or a highly morbid complication which				
portends very poor prognosis, the ventilator may be reallocated before the end of the therapeutic trial.				
• There should be periodic reassessment of the ongoing utility of the assigned resource after this therapeutic trial, which				
should consider recalculation of severity of illness scores, inclusion of new complications, and treating clinician's input.				
Patients showing improvement on reassessment after a therapeutic trial should continue with mechanical ventilation until				
the next assessment.				
If at reassessment after a therapeutic trial, there are other patients who need mechanical ventilator support but have not				
been allocated this resource, patients who have experienced clinical deterioration during their therapeutic trail should				
have mechanical ventilation withdrawn (and reallocated to other patients). This should be disclosed to the patient and				
their family along with psychosocial support provided, and patients should be provided palliative care.				
If at reassessment after a therapeutic trial, there are other patients who need mechanical ventilator support but have not				
been allocated this resource, patients who have had no clinical change during their therapeutic trial may be considered for				
removal of mechanical ventilator support. This decision depends on their expected trajectory and the priority of other				
patients who are in need of mechanical ventilator support.				

BLOOD PRODUCTS (pg 1)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

TEGORY	RECOMMENDATIONS	HEALTHCARE FACILITY	BLOOD CENTER	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
All Blood Products	 Increase donations if required, and consider local increase in frozen reserves Increase O positive and negative levels Consider maintaining a frozen blood reserve if severe shortage Increase recruitment for specific product needs 		√	Prepare			
Pro	Consider adjustments to donor HGB/HCT eligibility		\checkmark	Adapt			
	 Relax travel deferrals for possible malaria and BSE (bovine spongiform encephalitis)* 		\checkmark	Prepare			
	 Use cell-saver and auto-transfusion to degree possible 	\checkmark		Re-use			
	 Limit 0 negative use to women of child-bearing age Use 0 positive in emergent transfusion in males or non-child bearing females to conserve 0 negative 	\checkmark		Conserve			
	 Change donations from whole blood to 2x RBC apheresis collection if specific shortage of PRBCs 		\checkmark	Adapt			
	 More aggressive crystalloid resuscitation prior to transfusion in shortage situations (blood substitutes may play future role) 	\checkmark		Conserve			
Packed Red Blood Cells	 Long-term shortage, collect autologous blood pre-operatively and consider cross-over transfusion 	\checkmark		Conserve			
lood	 Enforce lower hemoglobin triggers for transfusion (for example, HGB 7) 	\checkmark		Conserve			
ed B	Consider limiting high-consumption elective surgeries (select cardiac, orthopedic, etc.)	\checkmark		Conserve			
ed R	Consider use of erythropoietin (EPO) for chronic anemia in appropriate patients	\checkmark		Adapt			
Pack	 Further limit PRBC use, if needed, to active bleeding states, consider subsequent restrictions including transfusion only for end-organ damage, then to shock states only 	√		Re-allocate			
	 Consider Minimum Qualifications for Survival (MQS) limits on use of PRBCs (for example, only initiate for patients that will require < 6 units PRBCs and/or consider stopping transfusion when > 6 units utilized). Specific MQS limits should reflect available resources at facility. 	~		Re-allocate			
	 Reduce or waive usual 56-day inter-donation period* based upon pre-donation hemoglobin 		\checkmark	Adapt			
	 Reduce weight restrictions for 2x RBC apheresis donations according to instruments used and medical director guidance* 		\checkmark	Adapt			
Fresh Frozen Plasma	 Though not true substitute, consider use of fibrinolysis inhibitors or other modalities to reverse coagulopathic states (tranexamic acid, aminocaproic acid, activated coagulation factor use, or other appropriate therapies) 	\checkmark		Substitute			
rozen	 Consider reduction in red cell: FFP ratios in massive transfusion protocols in consultation with blood bank medical staff 	\checkmark		Conserve			
sh F	 No anticipatory use of FFP in hemorrhage without documented coagulopathy 	\checkmark		Conserve			
Fre	 Obtain FDA variance to exceed 24 collections per year for critical types* 		\checkmark	Adapt			

*FDA approval/variance required via American Association of Blood Banks (AABB)

BLOOD PRODUCTS (pg 2)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGORY	RECOMMENDATIONS	HEALTHCARE FACILITY	BLOOD CENTER	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	• Though not true substitute, consider use of desmopressin (DDAVP) to stimulate improved platelet performance in renal and hepatic failure patients	✓		Substitute			
	 May use leukoreduced whole blood pooled platelets (and, if required, consider non- leukoreduced whole blood pooled platelets) 		\checkmark	Adapt	Leukoreduced		Non- leukoreduced
	Convert less needed ABO Whole Blood to Apheresis		\checkmark	Adapt			
	 Transfuse platelets only for active bleeding, further restrict to life-threatening bleeding if required by situation 	✓		Conserve			
lets	No prophylactic use of platelets	\checkmark		Conserve			
Platelets	Accept female donors without HLA antibody screen		\checkmark	Adapt			
-	Accept female donors for pooled and stored platelets		\checkmark	Adapt			
	 Apply for variance of 7 day outdate requirement * 		\checkmark	Adapt			
	 Consider a 24-hr hold until the culture is obtained and immediate release for both Pool and stored platelets. 		\checkmark	Adapt			
	 Obtain FDA variance to allow new Pool and Store sites to ship across state lines* 		\checkmark	Adapt			
	 Reduce pool sizes to platelets from 3 whole blood donations 		\checkmark	Adapt			

*FDA approval/variance required via American Association of Blood Banks (AABB)

RENAL REPLACEMENT THERAPY (pg 1)

CATEGORY	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	General Preparedness Information Compared to other critical care interventions, hemodialysis offers equipment availability, expansion capacity, and care coordination that greatly reduces the risk of contingency and crisis care, at least in our geographic area.				
Command, Control, Communication, Coordination	 Disaster dialysis challenges generally result from: Lack of clean water source (each hemodialysis requires about 160 liters ultra-clean water) Relocation of dialysis-dependent patients to a new area (evacuation of nursing home, flood zones, etc.) thereby resulting in lack of supplies Increase in patients requiring dialysis (crush syndrome, unusual infections) <u>Outpatient</u> Primary providers are DaVita and Fresenius – both have extensive contingency plans to increase capacity and relocate patients (including toll-free numbers to access dialysis services) Renal Network 13 (multi-state renal planning, quality, and emergency preparedness) has database of all dialysis patients in the state/region and assists coordination activities (www.network13.org) 	Prepare			
Control, C	 <u>Inpatient</u> Most facilities lease inpatient services via contract with above or other agencies; some have own nurses and program. – facility plans should account for contingency use of alternate services/leasing services 				
Command,	 Patient Preparedness Patients should have a disaster plan - including specific food set aside for up to 72 hours. Note that shelters are unlikely to have foods conducive to renal dietary needs (low sodium, etc.) Personal planning guidance is available at: http://www.kidney.org/atoz/pdf/disaster_preparedness.pdf 				
	 Shortage of Renal Replacement Therapy (RRT) Resources Affected facility should contact involved/affected dialysis provider companies and organizations as expert consultants1Consider adjustments to donor HGB/HCT eligibility 	Prepare			
	 Relocated Patients Requiring Outpatient Dialysis Contact usual patient provider network to schedule at new facility – refer patients to 'hotlines' as needed 	Substitute			
Space	 Excess Patients Requiring Dialysis Transfer patients to other facilities capable of providing dialysis Consider moving patients to facilities with in-house water purification if water is an issue for multiple inpatients requiring dialysis. 	Substitute			
	 Consider moving other inpatient or outpatient dialysis staff and equipment to facilities requiring increased dialysis capacity. 	Adapt			
Staff	 Dialysis Staff Shortages Non-dialysis nursing staff may assist with "routine" elements of dialysis nursing (e.g., taking VS, monitoring respiratory and hemodynamic status, etc.) 	Substitute			
Sta	 Dialysis nursing staff to supervise non-dialysis nursing staff providing some dialysis functions Dialysis techs may be used to supervise dialysis runs if dialysis staff deficit is critical issue (would be unlikely aside from a pandemic or other situation affecting staff) 	Adapt			
Specia	 Community Planning Medical needs of re-located renal failure patients are substantial; planning on community level should incorporate their medication and dietary needs during evacuation and sheltering activities. 	Prepare			

RENAL REPLACEMENT THERAPY (pg 2)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGORY	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	 Water Supply Quantify water-purifying machines available for bedside dialysis machines Identify facilities providing high-volume services purify their own and pipe own water to specific rooms in the dialysis unity, intensive care, etc. Identify water-purifying and dialysis machines to be obtained through lease agreements 	Prepare			
	Water Contamination Consider alternative sources of water	Prepare,			
Supplies	 Consider transferring stable inpatients to outpatient dialysis centers for dialysis treatments and vice versa 	Substitute & Adapt			
Supl	 Power Outage or Shortage Consider transferring stable patients to outpatient dialysis center for dialysis treatments and vice versa Consider transferring inpatients to other hospitals Consider transfer of outpatients to other facilities for care until issue resolved 	Substitute & Adapt			
	 Dialysis Catheters, Machines, Reverse Osmosis, and/or Other Supply Shortages NOTE: Dialysis catheters and tubing are inexpensive, relatively interchangeable, & supplied by several manufacturers Stock adequate dialysis tubing sets and venous access catheters for at least thirty days usual supply Identify provider network and other sources of supplies and machines 	Prepare			
	 Transfer machines/supplies between outpatient centers and hospitals, or between hospitals 	Substitute			
a	 Insufficient Resources Available for All Patients Requiring Dialysis Change dialysis from 'scheduled' to 'as needed' based on clinical and laboratory findings (particular hyperkalemia and impairment of respiration) – parameters may change based on demand for resources. 	Conserve			
Triage	 Conceivable (but extraordinary, given outpatient dialysis machine resources) situations may occur where resources are insufficient to the point that some patients may not be able to receive dialysis (for example, pandemic when demand nationwide exceeds available resources) – access to dialysis should be considered as part of the critical care intervention prioritization (see Mechanical Ventilation Strategies for Scarce Resource Situations) 	Re-allocate			
~	 Crush Injury Syndrome Initiate IV hydration and crush injury protocols in the prehospital environment to prevent/treat rhabdomyolysis 	Conserve			
Treatment Risk & Progression	 Mode of Dialysis Consider restricting hemodialysis only for inpatient care (avoid continuous renal replacement therapy (CRRT) and peritoneal dialysis (PD) 	Substitute			
Treatm	 Increased Demand on Resources Shorten duration of dialysis for patients that are more likely to tolerate it safely Patients to utilize their home medication and follow dietary plans to help increase time between treatments, if necessary 	Conserve			
Transportation	 Transportation Interruptions Dialysis patients may require alternate transportation to assure ongoing access to dialysis treatment Chronic patients should coordinate with their providers/dialysis clinics first for transportation and other assistance during service/transportation interruptions Emergency management and/or the health sector may have to supplement contingency transportation to dialysis during ice storms or other interruptions to transportation 	Prepare & Adapt			

¹The major national dialysis corporations have extensive experience contending with disaster; their input during any anticipated or actual incident is imperative to optimize the best patient care in Oklahoma. ²See Staffing in the Core Clinical Strategies for Scarce Resource Situation cared set.

PALLIATIVE CARE (pg 1) STRATEGIES FOR SCARCE RESOURCE SITUATIONS

Orientation to Specialty and Goals

NOTE:

This card provides a focused description of palliative care management principles in disaster situations. These principles are relevant to all patients, as well as those who may receive palliative care as their only intervention due to demand on the health care system relative to their prognosis.

Specialty Description:

Palliative care has a goal of providing the best possible quality of life for people facing the pain and stress of a serious, but not necessarily terminal, medical condition. It can be appropriate for patients of any age and at any stage of an illness - from diagnosis on - and can be provided along with treatments for the medical condition.

Index for Palliative Care					
Planning Resources	Palliative Care page 2	Staff	Palliative Care page 4	Tracking	Palliative Care page 7
Communications & Coordination	Palliative Care page 2	Special	Palliative Care page 4	Key Symptoms and Treatments	Palliative Care page 8
Space	Palliative Care page 3	Triage	Palliative Care Page 5	Dose Conversion Table for	Palliative Care page 9
Supplies	Palliative Care page 3	Treatment	Palliative Care Pages 6-7	Selected Opioids	

Principles of Palliative Care

- Palliative care should be provided to ALL patients.
- In a subset of patients, it may be the only care that is able to be provided due to the patient's prognosis and available resources.
- Focuses on human contact and comfort in addition to medical care.
- Increases the physical and mental well-being of the patient.
- Is not abandonment or euthanasia, and does not aim to hasten death (though in some cases, the doses required to relieve severe symptoms may indirectly contribute to the dying process; however, this meets the ethical criteria for the double-effect principle where indirect harm is permissible in the service of a greater good).
- Relieves symptoms and provides physical comfort measures such as control of pain, nausea, dyspnea, temperature regulation, and positioning.
- Assures respectful care, reassurance, and emotional and social support as possible.
- Cultural Diversity may have impact on acceptance of palliative care offerings.

Disaster Considerations

- Symptom support should be maintained in hospital and non-hospital environments this will involve planning by outpatient entities such as hospice care, pharmacies, medical equip-ment providers as well as inpatient entities such as palliative care hospital-based programs.
- For existing hospice patients, the spectrum of care should be defined.
- For those designated to receive only palliative care key considerations are:
 - Expected survival hours, days, or weeks this helps to guide needs, referrals, and resources.
 - Required interventions this helps guide location of care and support planning.
 - Basis for designation if the decision for palliative care is based on the lack of a single resource, there must be a plan for re-assessment if the patient's condition improves or more resources become available (i.e., would they qualify to receive additional treatment if more resources become available and how are they contacted/monitored) see triage tree on Palliative Care page 5.
- Home health and other agencies will need to prioritize services relative to hospice patients during a disaster (as this can have significant impact on patient/family/agency planning).
- Supportive measures should be offered that maintain comfort, but do not prolong the dying process:
 - o If death is inevitable, there may be no point in providing intravenous fluids
 - o If death is not certain, other forms of support may be very reasonable as other resources become available.

PALLIATIVE CARE (pg 2)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGORY	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Planning Resources	Communications and Coordination General palliative care resources and fact sheets: Palliative Care Network of Wisconsin (PCNOW) Fast Facts <u>www.mypcnow.org</u> General recommendations for home care/family-based care and infectious prevention: Home Care Guide: Providing Care ICU care Improving Palliative Care in the ICU ()PAL-ICU project) General resources in palliative care and non-pharmacologic intervention: American Academy of Hospice and Palliative Medicine Center to Advance Palliative Care www.capc.org UpToDate-What's new in Palliative Care 	Prepare			
Planning / Communications and Coordination	 Key Organization Center For Advancement For Palliative Care(<u>https://www.capc.org/</u>) Inpatient palliative care programs: Palliative care MD on 24-hour pager for most facilities/systems. Hospice programs: Majority of State has hospice program coverage and most programs usually have hospice MD on 24-hour pager - check with hospital health systems main contact/referral phone line. 	Prepare			
tion	 Communications and Coordination Close coordination between hospitals, home care agencies, and public health is required prior to and during disasters in which increased home care and at-home palliative and hospice services are expected. Communications, including printed materials and a mechanism for ongoing situational awareness, are required during contingency and crisis events - this may involve conference calls or other means of keeping stakeholder agencies informed and up-to-date. 	Prepare / Adapt			
Communications & Coordination	 Communications with Families and Patients Review healthcare goals and advance care planning in the context of the current situation - proxy designations, advance directives, <u>http://www.okpolst.org/</u>. Interventions able to be offered may not fulfill all of the preferences expressed in those directives. Describe palliative support as a quality of life and aggressive symptom management framework that is not related to hastening death or euthanasia. Incorporate relevant cultural variables into palliative care plans. Proactively provide families and patients with up-to-date information on the resources in shortage and any relevant triage criteria/processes being used, as well as any necessary infection prevention measures. 	Prepare / Adapt			
Ŭ	 Explain the basis of triage decisions and any re-assessment or potential options. Re-frame goals of care with patient and family. Maintain hope despite changes in treatment/goals - factors that often decrease hope include feeling de valued, abandoned or isolated ("there is nothing more that can be done"), lack of direction and goals, and unrelieved pain and discomfort. 	Prepare / Adapt			

PALLIATIVE CARE (pg 3)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGORY	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	 Inpatient space - In crisis situations there may be a large number of patients that are receiving palliative care only - cohorted spaces may be an option for these patients. These areas should be: Comfortable - the maximal physical comfort should be provided to patients and families and the environment and equipment should be as comfortable as possible given the resources available. Private - as much privacy as possible should be planned for the patients and families. Outpatient space - Facilities should have plans in place with home health care agencies as well as plans for family 	Adapt Conserve /			
Space	 Home care/hospice agencies should have plans in place with home health care agencies as well as plans for family provision of palliative care. This may include: Home care/hospice agencies should prioritize services to those with the most limited support or more intensive support needs during a disaster (e.g., prioritize services to those requiring intravenous fluids or medications, oxygen, or other high-intensity therapies - if these can be maintained during the disaster). Phone banks and other indirect support services for families and patients. 	Adapt			
S	 Transitions When inpatients are receiving palliative care as their only treatment, they must be cared for in a space appropriate to their remaining life expectancy (i.e., patients with hours to live would not be moved, and patients with days or weeks remaining would be moved to another inpatient area or to home/outpatient care). Access to pre-printed information for families guiding them in the provision of comfort care including: Analgesia and other medication dosing per physician or other instructions. General information about prevention of decubitus ulcers and maintenance of comfort. The dying process, what to expect, and what to plan for. Resources that the family can use in case of questions or problems. Assure that appropriate infection prevention precautions are accounted for (e.g. droplet precautions). 	Substitute/ Adapt/ Conserve			
	Supplies: There is no substitute for pre-event stockpiling of medications to treat key symptoms. Every disaster will require significant quantities of analgesics. The availability of adequate pain and symptom relief should be a key area of disaster planning.	Prepare			
Supplies	 Inpatient and Outpatient: Anticipate the need for additional stocks of medications to provide analgesia and symptom relief for all patients. Inexpensive but critical medications to stockpile include: Oral non-opioid analgesics (also valuable as anti-pyretics) Opioid analgesics Benzodiazepines Anti-psychotics Anti-emetics Steroids Diuretics Outpatient pharmacies should anticipate the need for increased supplies of these agents and support palliative care dosing of these agents that may be in excess of usual recommendations. Avoid stockpiling or hoarding in the setting of increased demand. 	Adapt			

PALLIATIVE CARE (pg 4)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGOR	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
	Staff:				
	 Physician and nursing staff expected to provide disaster palliative care should receive pre-incident palliative care training. Staff that do not regularly provide palliative care, but could be called upon in a disaster, should receive pre-incident training and orientation to facility resources. The facility should identify subject matter experts within their facility/area and obtain their input into palliative care planning. During a response, these experts can provide input on strategies and tactics, as well as provide overall clinical guidance and expertise. 	Prepare			
Staff	 Faith-based and other community resources for non-clinical support may be critical assets for those receiving care at home. Spiritual resources should be made available to both patient and family if desired and feasible. Just-in-time training should be provided to nursing and physician staff as required to acquaint them with palliative care priorities, medication dosing, and other issues. 	Conserve / Adapt / Substitute			
	 Hospice agencies should have plans to adjust staff roles and triage services provided in response to increased demand. In case palliative care areas are activated, support these areas with staff that are comfortable with medication administration that can be supervised by staff with more experience. Precise recommendations on staffing are difficult as the needs of the patients can vary greatly, but every attempt should be made to provide adequate personnel to meet the comfort needs of patients - this may involve tiered use of professional and non-professional staff. Additional staff may have to be drawn from other institutions or fields, or from the Medical Reserve Corps (e.g., to provide broader support to homecare). These staff will also require just-in-time training Regionally, palliative care teams that can support a facility in crisis or support additional outpatient care may be advantageous. 	Conserve / Adapt / Substitute			
Special	 Special: When triage to 'palliative care only' in disasters is not by patient choice, management of expectations and transitions is critical to the physical and mental well-being of patient, family, and providers. Consider availability of resources for: Social work/family resources. Spiritual support. Psychological support for patients and their families. Discharge and/or death support and planning. Family/caregiver accommodations. Psychological support for staff. 	Prepare			

PALLIATIVE CARE (pg 5)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

GORY RECC	DMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
• T d • V p	ge: he need for palliative care should be anticipated in all disaster scenarios. riage decisions may be required in minutes (multiple burn victims), over hours (many trauma victims), or over lays or weeks (pandemic). When it is clear that the volume of patients and current level of resources will require prioritizing some patients to alliative care only, triage criteria should be developed whenever possible and a formal triage team put in place proactive measures may not be possible in the early phase of an incident, but should be implemented as soon as	Conserve			
• L h • T b	ossible). ocation for palliative care should be optimized given the constraints of the incident - patients may be triaged to ome, to other facilities, to inpatient units, or to other locations. riage is dynamic. As resources allow, it is critical to re-triage patients so that they may receive resources that have ecome available. Predicted prognosis does not equate with actual outcome in many cases. (See triage tree ielow).	Re-allocate			
Triage	Actively dying or certain to die? Yes Provide palliative care only; minimize interventions that 'prolong death' No All Poor prognosis relative to others in need? Yes No Select Provide all available resources, including symptom management Select Re-assess prognosis of ALL patients at regular intervals; optimize symptom management Re-assess prognosis of ALL patients at regular intervals;	Adapt			

PALLIATIVE CARE (pg 6)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

Provide Symptomatic Management • Do not under-estimate the psychological impact on patients, caregivers and family of these situations. All of these persons may require medical and non-medical treatment for anxisty, grief, complicated grief, post-traumatic stress disorder and mental health Sisses due to the stress of three events. • Treatment with appropriate does of medication is important - see the opiate dosing references below as an example, but after initial doses, titter to appropriate symptom relief as required, rather than to any specific recommended dose of medications. • Web resource for treatment: https://www.capc.org/. • With Bodder (or pain lights constraid-ication sequences as possible/needed to reduce opiati enguinements. • of pain parisk: find to moderate al do oxycodoe, hydroccodone, or similar oral opixids. • of train is not controlled, increase the opioid dose (may consider oral hydromorphone or morphine). • Adad gaivant medications to medication regime as possible/needed of assessment of non-verbal cues of distress. • Numerical distress on visual/analog scales can provide standardized assessment. • Adjuvant medical (anti-depressants, etc.) and non-medical treatments (bccupuncture, etc.) is a critical component of paliative care and should be optimized according to patient nerves. • Optiod • Oral morphine is the standard oppid from which patencies and conversion ratios are based for most other opioid - consider doe reductions of 25 - 300 r timital doess withen any drugs (depending on clinical circumstances), - 0 pioids and be given by almost every possible route - oral, sublingual, intraenous, i	CATEGORY	RECOMMENDATIONS	STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Prepare/ Adapt						
 example, but after initial does, titrate to appropriate symptom relief as required, rather than to any specific commended does of medication. Adapt with the medications and resources that are available. Web resource for treatment: https://www.capc.org/. Web ladder for pain relief: For mild pain (niles appropriate symptom or nonsteroidal anti-inflammatory agents. If pain persists (mild to moderate) add oxycodone, ny dirocodone, or similar oral opiolds. If pain persists (mild to moderate) add oxycodone, ny dirocodone, or a similar oral opiolds. If pain is not controlled, increase the opioid dose (may consider oral hydromorphone or morphine). Add adjuvant medication regime as possible/needed to reduce opioid requirements. The patient's report of pain is the standard assessment tool to gauge if the pain management regime is adequate. Pediatric and unreposity/on-verbal patients require alternate methods of assessment. Adjuvant medical comforts (company, quite eathernate methods of assessment. Oralia morphine is the standard opioid from which potencies and conversion ratios are based for most other opioid medications. Opioids can be given by almost every possible route - oral, sublingual, intravenous, intranasal, intramuscular, rectal, or subcutaneous. Painet with sustained-release opioid meeds: Limitations are usually related to side effects or intolerances. Poindis can be given by almost every possible route - oral, sublingual, intravenous, intranasal, intramuscular, rectal, or subcutaneous. Poindis can be given by almost every possible route - oral, sublingual, intravenous, intranasal, intramuscular, retal, or subcutaneous. Patients with sustained-release opioid does		persons may require medical and non-medical treatment for anxiety, grief, complicated grief, post-traumatic stress				
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period consistently required, consider returation of dose).						

PALLIATIVE CARE (pg 7)

STRATEGIES FOR SCARCE RESOURCE SITUATIONS

CATEGORY	RECOMMENDATIONS			STRATEGY	CONVENTIONAL	CONTINGENCY	CRISIS
Treatment	 Opioid (con't) Titrating dosage, may Once a patient has 2 of continuous release eq continuous release. Note: continuous release. Note: continuous release Switch from fixed com dose >2000 mg/day of Avoid fixed dose comb avoid excess acetamin 	Pain >7 Pain 4 – 7 Pain <4 Pain <4 Pain set entrough doses and a ster uianalgesic opioid may be initiated. A ase opioids do not have mg/mg equiv- e started on 60 mg of MS Contin as an abination acetaminophen/opioids to a r as weight appropriate. Dination analgesics in pediatric patient	single entity opioid when acetaminophen s when possible to allow more effective titration and	Prepare/ Adapt			
Tracking	Tracking Assure that patients refer agencies.	rred to home care (formally or informa	ally) are tracked by public health and the appropriate	Prepare			

PALLIATIVE CARE (pg 8)

	Key Symptoms and Treatment	
Symptom	Pharmacologic Options	Additional Strategies
Pain	Acetaminophen Pain or fever 650 mg rectal suppository As needed every 4-6 hours: Morphine sulfate Pain, dyspnea, Liquid: morphine 20mg/mL concentrate PO 2.5mg-5mg every 2 hours as needed, titrated to effect; Oxycodone 2.5mg-5mg PO q2 PRN, can be given rectally Hydromorphone IR tablet 2mg - PO or rectally	Integrative therapies, acupuncture, hypnosis, interventional techniques, music therapy, heat/cold therapy, supportive caring
Dyspnea	Opioids and oxygen are standard therapy, additional agents of benefit may include benzodiazepines, bronchodilators, and nebulized furosemide (20 mg IV solution with 3 ml normal saline every 4 hours as needed)	Treat underlying cause, oxygen, direct air from fan onto face; integrative thera- pies, hypnosis.
Nausea	Serotonin antagonists (ondansetron), substance P antagonists (apprepitant), dopamine antagonists (procholorperazine), butyrophenones (haloperidol), corticosteroids, benzodiazepines, atypical antipsychotics (olanzapine), cannabi- noids, anti-histamines (meclizine), anticholinergics (scopolamine), substituted benzamide (metoclopramide) Example, Ondansetron ODT tabs Nausea and vomiting 4mg tablet 1-2 tablets orally q8 when needed for nausea or Prochlorperazine 25mg suppository 1 suppository every 12 hours as needed.	Treat underlying cause; consider interventional options depending on underlying cause (e.g., small bowel obstruction consider nasogastric tube), integrative therapies, hypnosis, acupuncture, music therapy, supportive caring. Consider constipation as possible etiology if on chronic opioids.
Anxiety	Benzodiazepines, atypical antipsychotics, cannabinoids, anti-depressants Example, Lorazepam Liquid: 2mg/mL concentrate PO/SL 0.5mg-1mg every 4 hours as needed: Tablet: 1mg tablet can be given PO or rectally	Treat underlying cause, spiritual support, supportive caring, integrative therapies, hypnosis, relaxation techniques, music therapy
Agitation / Delirium	Haloperidol, atypical anti psychotics, sedatives Example, Haloperidol Liquid: 2mg/mL concentrate PO/SL 0.5mg-1mg every 4-6 hours as needed; Can be titrated to more frequent dosing; Tablet: 1mg tablet can be given PO or rectally	 Provide quiet, dark environment, hydration, support sleep hygiene, minimize stimulation, consider calming soft music Identify specific underlying cause if possible: Benzodiazepine paradoxical agitation - consider discontinuing Opioid neurotoxicity - consider opioid rotation Steroid psychosis - consider dose change or elimination Opioid withdrawal - consider tapering doses
Constipation	Docusate sodium, sennosides, polyethylene glycol, lactulose, magnesium citrate, bisacodyl, glycerin, enemas example Bisacodyl 10mg suppository as needed	Treat underlying conditions, hydration, consider subcutaneous methylnaltrex-one for chronic opioid-induced constipation - ensure no mechanical obstruction re: risk of perforation (risk higher in patients on steroids)
Diarrhea	Loperamide 2 mg tablets if not contraindicated. Other interventions according to cause.	Determine underlying cause and potential therapies
Secretion control	Sublingual atropine; 1 % eye drops 2-3 drops every 3-4 hours as needed; gly- copyrolate (IV 0.4 mg every 4-6 hours, oral 2 mg every 8 hours or appropriate weight-based dose); scopolamine patch	Education for family regarding: death rattle, reposition in bed, very gentle suction +/-, mouth care
Skin breakdown/protection		Treat underlying cause, gentle repositioning, supportive pads, air mattress, specialty beds
Active dying	Aggressive supportive care depending needs. Do not prolong dying process' with on-going therapies such as transfusions, IV fluids, artificial nutrition, anti-biotics. Stop medications that have no bearing on symptom support management. Focus on the 'patient as person' - not on clinical indicators. Oxygen does not offer symptom benefit for actively dying patients and oxygen delivery devices can be uncomfortable and cause sensations of claustrophobia.	Supportive care of family, education about dying process, spiritual support, psychosocial support, company, listening, storytelling, silence, companionship. Discontinue monitors and vital signs documentation.

DOSE CONVERSION TABLE FOR SELECTED OPIOIDS

(Consider dose reduction between opioid in view of incomplete cross tolerance)

Hydromorphone IV (mg/day)	Hydromorphone PO (mg/day)	Morphine IV (mg/day)	Morphine PO (mg/day)	Fentanyl* Transdermal (mcg/hr)	Oxycodone PO (mg/day)
2.5	12.5	17	50	25	30
5	25	33	100	50	65
7.5	37.5	50	150	75	100
10	50	67	200	100	130
12.5	62.5	83	250	125	165
15	75	100	300	150	200
17.5	87.5	117	350	175	230
20	100	133	400	200	265
22.5	112.5	150	450	225	300
25	125	167	500	250	330
27.5	137.5	183	550	275	360
30	150	200	600	300	400

* Transdermal Fentanyl absorption and response may vary depending on amount of adipose tissue present (i.e. better absorbed in patients with more adipose tissue, worse absorption in thin patients). Also, consider dose reduction (e.g. 25%) if transitioning from transdermal patch to oral opioid equivalent.