Robert Tauler (SBN 241964) 1 rtauler@taulersmith.com Tauler Smith. LLP 626 Wilshire Boulevard, Suite 510 Los Angeles, California 90017 3 Tel: (310) 590-3927 4 Attorneys for Plaintiff Enttech Media Group LLC 5 6 7 8 UNITED STATES DISTRICT COURT 9 CENTRAL DISTRICT OF CALIFORNIA 10 11 12 Case No. 2:20-cv-06298 ENTTECH MEDIA GROUP LLC 13 **COMPLAINT FOR:** Plaintiff, 14 (1) VIOLATIONS OF DIGITAL 15 V. MILLENIUM COPYRIGHT ACT; ("DMCA"); (17 U.S.C. § 512(F)) 16 OKULARITY, INC.; JON NICOLINI; BACKGRID USA, INC.; 17 (2) VIOLATIONS OF SPLASH NEWS AND PICTURE RACKETEER INFLUENCED AND AGENCY, LLC; AND XPOSURE 18 PHOTO AGENCY, INC. CORRUPT ORGANIZATIONS 19 ACT (RICO); (18 USC § 1962(C)) Defendants. 20 (3) INTENTIONAL **INTERFERENCE WITH** 21 ECONOMIC ADVANTAGE 22 (4) UNFAIR COMPETITION 23 (CAL. BUS. & PROF. § 17200) 24 25 [JURY TRIAL DEMANDED] 26 27 28 **COMPLAINT** 

Plaintiff Enttech Media Group LLC ("Plaintiff") by and for its Complaint, alleges on personal knowledge as to its own actions, and upon information and belief as to the actions of others, as follows:

### THE PARTIES

- Plaintiff Enttech Media Group LLC is a Delaware limited liability company 1. with a primary place of business in New York, New York.
- Defendant Okularity, Inc. ("Okularity") is a Wyoming corporation with a 2. primary place of business in Beverly Hills, California.
- 3. Defendant Jon Nicolini ("Nicolini") is an individual who, on information and belief, has a primary place of business in Beverly Hills, California.
- 4. Defendant BackGrid USA, Inc. ("BackGrid") is a California corporation with a primary place of business in Redondo Beach, California.
- Defendant Splash News and Picture Agency, LLC ("Splash") is a Nevada limited liability company with a primary place of business in Los Angeles, California.
- Defendant Xposure Photo Agency Inc. ("Xposure") is a California 6. corporation with a primary place of business in Beverly Hills, California.
- 7. Defendants Backgrid, Splash and Xposure are referred to herein as the "Clearinghouse Defendants"
- 8. Plaintiff is ignorant of the true names and capacities of defendants sued herein as Does 1-10, inclusive, and therefore sues these defendants by such fictitious names. Plaintiff will amend this Complaint to allege their true names and capacities when ascertained. Plaintiff is informed and believes and thereon alleges that each of these fictitiously named defendants is responsible in some manner for the occurrences herein alleged, and that Plaintiff's injuries as herein alleged were proximately caused by the aforementioned defendants.

#### **JURISDICTION**

- 9. The Court has jurisdiction over the Plaintiff's claims under 28 U.S.C. § 1331 because they arise under a federal statute, the Digital Millennium Copyright Act ("DMCA") 17 U.S.C. 512(f) and the Racketeer Influenced and Corrupt Organizations Act ("RICO"), 18 U.S.C. § 1962(c) and (d).
- 10. The Court has personal jurisdiction over Defendants because they reside in this district and engaged in the conduct detailed herein in this district.
- 11. The Court further has personal jurisdiction over all members of the Okularity Enterprise detailed herein under 18 U.S.C. § 1965(b), which provides for nationwide service of process in RICO actions.

## **ALLEGATIONS COMMON TO ALL CAUSES OF ACTION**

- 12. Defendants are engaged in a scheme to deprive Plaintiff and similar digital media companies of their assets by unlawfully manipulating the take-down notice provisions of the Digital Millennium Copyright Act ("DMCA"). Specifically, Defendants have created software for the express purpose of disabling valuable commercial accounts on social media platforms (in this case Instagram) so that they can then demand extortionate sums (in this case over a million dollars) from the account holders to have the accounts restored.
- 13. The scheme operates in the shadows of the Copyright Act and the DMCA. The DMCA provides a rapid procedure (referred to herein as a "DMCA Notice") so that copyright owners can protect the widespread proliferation of their content digitally. A DMCA Notice requires a statement under penalty of perjury that the submitting party has a good faith belief that the content identified in the notice is infringing on a copyright and that the submitting party is either the copyright owner or an authorized agent of the copyright owner.
- 14. Most social media platforms, including Instagram, have policies whereby accounts are disabled once a certain amount of DMCA Notices have been submitted on

 a particular account. Once an account reaches this threshold, Instagram will not reinstate the account until the underlying copyright "dispute" is resolved. Because of the work associated with the identification and investigation of copyright claims, as well the DMCA's penalties for misstatements, it is generally unlikely that owners of legitimate copyrights would abuse this system.

- 15. However, given the massive financial incentives provided to mercenary litigants by the Copyright Act, would-be claimants have leveraged advances in technology to create economies of scale in pursuing claims. Specifically, Okularity has developed software that crawls the internet for images that infringe on allegedly protected works.<sup>1</sup> Through its proprietary software, Okularity automatically generates and submits DMCA Notices to any social media platform, including Instagram, containing an image in Okularity's database. Okularity does this without any of the investigation, warning, or legal analysis required by the DMCA, let alone any demand letter to the alleged infringer.
- 16. Rather, Okularity lies in wait while DMCA Notices accumulate to the point where Instagram disables the account. Only then does Okularity begin to negotiate "settlement" for the alleged copyright claims. Okularity operates this way because Okularity knows that Instragam is the lifeblood of any digital media company, particularly one like Plaintiff Paper, which primarily is engaged in the business of reporting and commentary of popular culture news and, as such, targets a young demographic that uses Instagram as its primary source of media consumption. Okularity knows that if a business like Paper has its Instagram account disabled, it has a metaphorical gun to the head of the target company, since it also knows that Instagram will not reinstate the account without a resolution of the "dispute." With this type of leverage, Okularity (and in turn the Clearinghouse Defendants) can demand sums that

<sup>&</sup>lt;sup>1</sup> Okularity is provided access to photographs by clearinghouse websites like BackGrid, Splash, and Xposed who, on information and belief, have entered into profit-sharing contracts with Okularity, whereby the parties all share in the exploits of their scheme.

they would never be able to demand with a straight face otherwise, putting owners of even large businesses like Plaintiff in a life-or-death situation.

- 17. The problem with Okularity's scheme, however, is that it is illegal. By automatically generating and submitting DMCA Notices, Okularity has failed to follow the terms of the DMCA.
- 18. More concerning, however, is that Defendants (1) are engaged in a scheme to deprive Plaintiff of its digital assets through a pattern of fraudulent statements made in DMCA Notices and directly to Plaintiff, (2) have intentionally interfered with Plaintiff's business by taking a course of action that they knew was substantially likely to deprive them of one of their primary digital assets prior to asserting any legal claim for settlement; and (3) are using unfair, fraudulent and illegal methods to carry out their scheme, further detailed herein.

## **Plaintiff Paper Magazine**

- 19. Plaintiff is a New York City-based independent magazine focusing on fashion, popular culture, nightlife, music, art and film. Paper has gained popular renown for its online magazine and for its commentary on social media regarding current events on social media platforms like Instagram. Paper's Instagram account had over one million followers, generated after years of providing content, before their account was disabled on July 8, 2020.
- 20. Like many businesses based in New York, Plaintiff has faced unprecedented disruption resulting from the devastating impact of COVID-19, including dramatically reduced production capacity, lay-offs, and strict budgetary measures, among them a reduction in personnel managing content.
- 21. Adding to the managerial changes, since the closure of its physical office space on March 16, 2020, Plaintiff has integrated a new management structure that operates social media accounts remotely and by necessity without the pre-COVID training and procedures that existed prior to the crisis.

- 22. Plaintiff first learned the objective of Defendants scheme on July 8, when it was informed by Instagram that it would be disabling Plaintiff's account due to Okularity's repeated DMCA Notices.
- 23. Plaintiff's CEO immediately contacted Defendants, and was faced with the extortionate demand of \$4.6 million dollars, in exchange for informing Instagram that the dispute was resolved so that Plaintiff could get its asset back.

### **Defendants**

- 24. Okularity, which is not a law firm, purportedly "represents" the "Clearinghouse Defendants" with respect to their Copyright "claims." Okularity's "CEO" Jon Nicolini, created the software Okularity deploys to file DMCA Notices, and negotiates "settlements" with victims of the scheme once they contact Okularity. Nicolini, who is not an attorney, implies that he is an attorney to victims by interpreting the application of the Copyright Act to images, engaging in damages analysis regarding "claims" of his "clients," and by negotiating resolution of legal claims on their behalf.
- 25. Defendant Backgrid actively solicits members of the public, including persons with whom it has no relationship and about whom it has no knowledge, to upload to it photos which Backgrid will then ostensibly "license" (for payment) others to display and otherwise exploit. Backgrid then uses software to automatically generate copyright management information ("CMI") so that it can track whenever an image is used. Since Backgrid conducts no due diligence of images uploaded to its website for exploitation, and the corollary opportunity for abuse, Backgrid itself has been sued by actual copyright holders for copyright infringement.<sup>2</sup>
- 26. Defendant Splash is similarly a clearinghouse for photographs with a checkered past. In 2018, Splash was sued by soccer star David Beckham for its "predatory and distasteful" tactics, which included demanding payment from Mr. Beckham for posting a picture of himself (taken by a paparazzo) on his very own social

<sup>&</sup>lt;sup>2</sup> See, e.g. *Dlugolecki v. Backgrid*, Case 2:18-cv-09400 (C.D. Cal.)

media account. *Beckham v. Splash*, Case 2:18-cv-01001-JTM-JCW (E.D. La.). Counsel for David Beckham viewed the \$40,000 demand as an attempt to "extort."

- 27. Okularity's new business model pre-empts such lawsuits by using DMCA Notices instead of demand letters. However, since the DMCA Notices are automatically generated and submitted without any attorney supervision, Okularity does not engage in any analysis prior to generating and filing DMCA take-down notices as it should.
- 28. Rather, Nicolini operates the scheme with the sole objective to disable social media accounts. Not only is no demand letter needed, the scheme makes it so that its victims come to Okularity, often in a state of desperation, once they realize their asset is being held hostage. This is precisely what occurred in the instant case.

# **Okularity's Conduct Against Paper**

- 29. It was only after Okularity filed forty-eight (48) DMCA take-down notices against Paper that Instagram disabled Paper's account. The same day, July 8, Paper was provided with the contact information of Nicolini, who immediately began negotiating the "claims."
- 30. Nicoloni suggested that Paper was facing \$4.65 million in damages under the Copyright Act. Nicolini curiously added that it was not his "first rodeo." A screenshot of the email is below:

28 trolling-scheme/511302022/?refresh=true

<sup>&</sup>lt;sup>3</sup> Indeed, Mr. Nicolini has been engaged in the development of copyright trolling software since at least 2012, when he worked as "Chief Technological Officer" for a similar scheme that scraped bit torrent websites for information about users downloading copyrighted pornographic material. The software was used to obtain IP addresses for the individuals who downloaded the material, and who were subsequently threatened with a public lawsuit if they did not pay Mr. Nicolini's former employer their extortionate demands. That "rodeo" ended with the attorney mastermind being sentenced to 14 years in prison: <a href="https://www.startribune.com/judge-throws-the-book-at-minneapolis-lawyer-who-ran-a-porn-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-porn-polis-lawyer-who-ran-a-polis-la

1	From: Jon Nicolini <jon@okularity.com> Date: Wednesday, July 8, 2020 at 5:56 PM</jon@okularity.com>
2	To: Tom Florio < <u>tom@paperentertainment.com</u> > Cc: Lily Kwong < <u>lily@paperentertainment.com</u> >, Chris Dudley < <u>chris@okularity.com</u> >
3	Subject: Re: PAPER FRE 408
4	Tom,
5	We don't have settlement authority yet, but please cut to the chase with your settlement offer, hopefully acknowledging that each copyright infringement where a timely registered work exists could fetch up to \$150,000, for a total of \$4.65 million.
6	Your brand and magazine are world-renowned, so it would help immensely to show the rightsholders your alleged dire financial straits by way of financial statements, P&Ls, etc. This isn't our first rodeo, and we've often been lied to and deceived in the past.
7	We are a small operation and I'm in the throes of familial illness and a close friend passing away today, but I will make every effort to ensure a swift reactivation provided we can get this settled.
8	All rights reserved.
9	Thanks, Jon
10	31. Sixteen minutes later Nicolini responded, this time with apparent authority
11	to communicate on behalf of his "clients" under Federal Rule of Evidence 408 to settle
12	for \$1.01 million:
13	From: Jon Nicolini < <u>jon@okularity.com</u> >
14	Date: Wednesday, July 8, 2020 at 6:12 PM
14	To: Tom Florio <tom@paperentertainment.com></tom@paperentertainment.com>
15	Cc: Lily Kwong <a href="mailto:com">lily@paperentertainment.com"&gt;lily@paperentertainment.com</a> , Chris Dudley <a href="mailto:chris@okularity.com">chris@okularity.com</a> >
16	Subject: Re: PAPER
17	FRE 408
18	Tom,
19	Thank you for your email and wishes. We have authority as follows—
20	BackGrid - \$650k (\$30k per registered, \$5k per unregistered)
21	Splash - \$315k (same as above)
22	Xposure - \$45k (same as above)
23	All rights reserved.
24	Thanks,
25	Jon
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- 32. However, Nicolini is not an attorney and is therefore unable to assert legal claims on behalf of his "clients," and likewise cannot negotiate and enter into agreements on their behalf in the context of a copyright lawsuit.
- 33. Needless to say, this offer was unable to be accepted. In further effort to reach a resolution, the undersigned requested Mr. Nicolini provide the DMCA notices so that Plaintiff could assess the claims at issue. Nicoloni has refused to do in the absence of a "non-disclosure agreement." When asked why a "non-disclosure agreement" would be needed, Nicolini had no answer.
- 34. Thus, Plaintiff brings the following claims against Defendants so that their conduct can be abated, so the court can enjoin Defendants' unlawful business practices, and so that Plaintiff could have its account restored.

# **COUNT ONE**

# (VIOLATION OF DMCA §512(f))

- 35. Plaintiff repeats and reincorporates the foregoing paragraphs as though set forth fully herein.
- 36. 17 U.S.C. §512(f) provides that "[a]ny person who knowingly materially misrepresents under this section ... that material or activity is infringing ... shall be liable for any damages, including costs and attorneys' fees, incurred by the alleged infringer ... who is injured by such misrepresentation, as the result of ... relying upon such misrepresentation in removing or disabling access to the material or activity claimed to be infringing[.]
- 37. On at least 48 instances in 2019 and 2020 Defendants willfully, knowingly and materially made third-party §512(f) misrepresentations to Instagram stating that Plaintiff's images, some over three years old, were infringing intellectual property rights owned by one of the Clearinghouse Defendants.
- 38. In reliance on Defendants' misrepresentations, Instagram disabled Plaintiff's account on July 8. At the time, Paper's Instagram account has over a million

followers, and was a large source of revenue for Paper. Paper currently has various business arrangement that include Paper's publication on Instagram, and these business transactions are threatened by Defendants' misconduct.

- 39. Defendants are aware that social media platforms like Instagram use algorithms to disable accounts after any given account receives a certain amount of DMCA notices. Once this threshold is met, Instagram's policy is to not restore a user's account "until those [copyright] claims have been fully resolved by a court." Instagram publishes its policies publicly.
- 40. Defendants misconduct includes its failure to take into consideration "fair use" as a defense to their alleged claims. Such consideration is particularly needed when the DMCA notices are aimed at disabling a social media account that is in the business of commenting on popular news and culture.
- 41. Not only did Defendants fail to consider fair use, they never sent any demand letter to Plaintiff until after Instagram disabled Plaintiff's account. Nor is it clear that Okularity has any right to send DMCA notices on behalf of BackGrid, Splash, or Xposure.
- 42. In this regard, Defendants have been unwilling to provide to Plaintiff evidence of their right to file DMCA notice or any evidence of their representation of any claims.
- 43. Plaintiff seeks damages and attorneys' fees for Defendants bad-faith conduct under 17 U.S.C. §512(f)

#### **COUNT TWO**

# (Violation of RICO)

- 44. Plaintiff incorporates the allegations contained in the foregoing paragraphs as though fully set forth herein in their entirety.
  - 45. 18 USC § 1962(c) provides in relevant part:

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- (c) It shall be unlawful for any person employed by or associated with any enterprise engaged in, or the activities of which affect, interstate or foreign commerce, to conduct or participate, directly or indirectly, in the conduct of such enterprise's affairs through a pattern of racketeering activity...
- 18 USC § 1961(1)(A) defines "racketeering activity" in pertinent part as 46. "any act or threat involving ... bribery, [or] extortion...which is chargeable under State law and punishable by imprisonment for more than one year..." Extortion also includes anyone who "obstructs, delays, or affects commerce or the movement of any article or commodity in commerce," 18 USCS § 1951
- Racketeering activity also includes any scheme using the mails or wires in 47. furtherance of a scheme to defraud. The fraudulent statements themselves need not be transmitted by mail or wire; it is only required that the scheme to defraud be advanced, concealed or furthered by the use of the U.S. mail or wires. See 18 U.S.C. §§ 1341, 1343
- 48. At all relevant times, Okularity, Nicolini, Backgrid, Splash, and Xposed were "persons" under the meaning of 18 U.S.C. § 1961(3), because they are all "capable of holding a legal or beneficial interest in property."
- Okularity was associated with the association-in-fact enterprise described 49. herein as the "Okularity Enterprise," because it was the vehicle upon which the scheme to defraud predicated its scheme of extortion.
- 50. Okularity sent fraudulent DMCA notices to Instagram with the purpose to defraud their system into disabling Plaintiff's account. Okularity did so over fourteen times from June 4-5, 2020.
- 51. Okularity, through Nicolini, submitted the fruaudulent notices to Instagram on behalf of co-defendants Backgrid, Splash, and Xposure, and as such, the Clearinghouse Defendants were part of the conspiracy.

- 52. Instagram relied on the fraudulent notices, eventually disabling Plaintiff's account and causing Plaintiff significant damage, as yet to be ascertained.
- On information and belief, the above scheme has been continuous since 53. 2018.
- 54. Plaintiff seeks compensatory damages, treble damages, and attorney's fees under

### **COUNT THREE**

# (Intentional Interference With Prospective Economic Relations)

- 55. Plaintiff repeats and reincorporates the foregoing paragraphs as though set forth fully herein.
- Plaintiff and Instagram were in an economic relationship that would have 56. resulted in an economic benefit to Plaintiff.
  - Defendants were aware of Plaintiff's relationship with Instagram. 57.
- 58. Defendants engaged in conduct to purposely disrupt this economic relationship by filing DMCA notices to Instagram that lacked merit.
- 59. Defendants did so with the express intent of disrupting the relationship between Plaintiff and Instagram, or, at the very least, knew that disruption of the relationship was substantially certain to occur.
  - 60. The relationship between Plaintiff and Instagram was in fact disrupted.
- Plaintiff has been harmed as a result of the disruption of its business 61. relationship with Instagram.
  - 62. Defendants' conduct was a substantial factor in causing the harm.
- Defendants' conduct was malicious, oppressive, and fraudulent, therefore 63. Plaintiff seeks punitive damages in addition to compensatory damages as a result.

# **COUNT FOUR**

(Violation of Bus. And Prof. C. § 17200)

- 64. Plaintiff repeats and reincorporates the foregoing paragraphs as though set forth fully herein.
- 65. California Business & Professions Code § 17200 provides that "unfair competition shall mean and include any unlawful, unfair or fraudulent business act or practice."
- 66. Defendants' conduct was "unlawful" because of the violations of state and federal law detailed above. Additionally, Nicoloni's conduct is unlawful because he is engaged in the unauthorized practice of law under Bus. & Prof.C. § 6126(a) which makes it unlawful "for a person who is not an active licensee of the State Bar (or otherwise authorized to practice law in California by statute or court rules) to hold himself or herself out as an attorney or entitled to practice law." By advocating copyright "claims" for "clients", negotiating
- 67. Defendants' conduct was "unfair" because it is dishonest, harms competition, and does not provide the victim of the scheme the opportunity to resolve legal claims before they have an asset taken away from them through illicit means.
- 68. Defendants' conduct was "fraudulent" because Defendants have made false representations with respect to the DMCA notices, and in subsequent communications with Plaintiff.
- 69. California Bus. & Prof. Code §17203 provides that "[a]ny person who engages, has engaged, or proposes to engage in unfair competition may be enjoined in any court of competent jurisdiction."
- 70. Accordingly, Plaintiff seeks an injunction that Defendants shall cease to perpetrate the software scam detailed herein.

#### **PRAYER**

WHEREFORE, Plaintiff prays for judgment against Defendants as follows:

1. For injunctive relief under Count 4;

2. For general damages in an amount to be proven at trial; 3. For pre-judgment interest; For treble damages under Count 2; 4. 5. For attorneys' fees under Count 1 and Count 2; 6. For costs of suit; and For such other and further relief as the court deems just and proper DATED: July 15, 2020 TAULER SMITH LLP By: Attorneys for Plaintiff Enttech Media Group LLC