



# IMPORTANT SEASON PASS MEMBER UPDATE

Dear Marv,

We thank you for the incredible patience and support you have shown our organization for the last several months, as we have continued to adjust to the difficult effects the COVID-19 pandemic has had on everyday life.

Based on the current social distancing guidelines and fan safety protocols developed by health experts, government officials and the NFL, all NFL teams will be operating under a reduced stadium capacity for the upcoming season. Unfortunately, we will be unable to re-seat the entire Season Pass Member base across a limited number of seats. Therefore, we are currently working to determine a capacity that is safe for our fans, staff and players.

Your 2020 Season Pass Membership will look different and we have highlighted those changes below.

## 2020 PAYMENT

**YOUR ENTIRE 2020 SEASON PAYMENT WILL AUTOMATICALLY BE CREDITED FOR THE 2021 SEASON WITH NO ACTION NEEDED ON YOUR PART. KEEPING YOUR PAYMENT AS A CREDIT TOWARDS 2021 WILL INCLUDE THE FOLLOWING BENEFITS:**

- You will keep your member seat locations for the 2021 season and receive all the exclusive member benefits that are associated with your 2021 tickets.
- You will have priority access to purchase 2020 single game tickets as part of the Priority Presale for the reduced capacity stadium. **This presale will only be open to Season Pass Members.**
- Your credit can be used to purchase 2020 Single Game Tickets during the presale if you choose (subject to availability).
- If we are able to increase stadium capacity for any future 2020 season games, including playoffs, you will be given priority access to purchase tickets for those games (not to exceed your number of tickets in your account).
- You will receive your 2020 Season Pass Member gift in the mail later this summer.

## 2020 SINGLE GAME TICKETS

**SEASON PASS MEMBERS WHO KEEP THEIR PAYMENTS AS A CREDIT TOWARDS 2021 WILL RECEIVE PRIORITY ACCESS TO PURCHASE ANY AVAILABLE TICKETS FOR THE REDUCED CAPACITY 2020 SEASON.**

- Exclusive presale date will be determined once capacity is confirmed and ticket quantities are expected to be limited.
- Pricing for 2020 Single Game Tickets is TBD and may be different than your current 2020 Season Pass Member pricing.

## 2020 PAYMENT PLANS AND PARKING

- There will not be any preseason games in 2020, so the single game presale will start with our home opener currently scheduled for Sunday, September 20 against the Carolina Panthers.
- For our members that are on a payment plan, no amount was processed for the Wednesday, July 15, 2020 payment and remaining 2020 Season Pass payments will also not be charged.
- The 2021 12-month payment plan info/TILA disclosure will be sent separately before Saturday, Aug 15, 2020.
- For our members who have pre-paid parking for the 2020 season, we will be handling parking credits and refunds in the same manner as Season Passes.

## 2020 REFUND

**IF YOU WOULD LIKE TO RECEIVE A REFUND, PLEASE LOG ONTO YOUR ACCOUNT MANAGER PORTAL STARTING FRIDAY, JULY 31, 2020 TO MAKE SUCH ELECTION. ALL REFUNDS MUST BE RECEIVED ON OR BEFORE SUNDAY, AUGUST 9, 2020. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT YOUR GUEST AND MEMBER RELATIONS ASSOCIATE WHOSE CONTACT INFORMATION IS BELOW.**

- If you opt to receive a refund, you won't be eligible for the above listed benefits in 2020, including the ability to participate in the Priority Presale for 2020 single game tickets.
- You will be issued a 2021 renewal for your 2020 Season Pass location(s) and will maintain your Season Pass Member location and tenure.

We sincerely apologize for these needed changes to your 2020 membership. The excitement and extremely high demand resulted in a near sellout situation on a Season Pass basis for all home games this season. We had hoped to have Raymond James Stadium filled with valued Season Pass Members like yourself to welcome Tom Brady and Rob Gronkowski to Tampa and provide an unmatched home field advantage. While we share in your disappointment, we remain optimistic for what still promises to be a very memorable season of Buccaneers football. Now, more than ever, your Season Pass Membership provides valuable added benefits and options. Thank you for your ongoing support and we appreciate your understanding during this unprecedented time.

Sincerely,

Brian Ford, COO  
Tampa Bay Buccaneers

\*This season pass membership update does not apply to premium sales including suites, Hall of Fame Club and Legends Club. Information will be forthcoming for those members.



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