



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

ROBERT GORDON
DIRECTOR

June 23, 2020

Steve Laidacker
Lakeside
3921 Oakland Dr
Kalamazoo, MI 49008

RE: License #: CI390201235
Investigation #: 2020C0223034
Lakeside

Dear Mr. Laidacker

Attached is the Special Investigation Report for the above referenced facility. Due to the severity of the violations, disciplinary action against your license is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the area manager at (616) 552-3662.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jessica VandenHeuvel".

Jessica VandenHeuvel, Licensing Consultant
MDHHS\Division of Child Welfare Licensing
Suite 200
121 Franklin Street SE
Grand Rapids, MI 49507
(616) 204-6992

enclosure

**MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF CHILD WELFARE LICENSING
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	CI390201235
Investigation #:	2020C0223034
Complaint Receipt Date:	05/05/2020
Investigation Initiation Date:	05/08/2020
Report Due Date:	07/04/2020
Licensee Name:	Lakeside
Licensee Address:	3921 Oakland Dr Kalamazoo, MI 49008
Licensee Telephone #:	Unknown
Administrator:	Steve Laidacker, Administrator
Licensee Designee:	Sandra Lealofi, Designee
Name of Facility:	Lakeside
Facility Address:	3921 Oakland Drive Kalamazoo, MI 49008
Facility Telephone #:	(269) 381-4760
Original Issuance Date:	04/01/1990
License Status:	REGULAR
Effective Date:	09/18/2019
Expiration Date:	09/17/2021
Capacity:	126
Program Type:	CHILD CARING INSTITUTION, PRIVATE

II. ALLEGATION(S)

	Violation Established?
Facility was unable to tell when Resident A went AWOL and there are concerns Resident A had been out of the facility longer than suspected by staff member.	Yes
Additional Findings	No

III. METHODOLOGY

05/05/2020	Special Investigation Intake 2020C0223034
05/08/2020	Special Investigation Initiated - Telephone Discussion with Interim Chief Administrator
05/08/2020	Contact - Telephone call made Interview with Foster Care Case Manager
05/08/2020	Contact - Document Received DCWL and Lakeside email communication received
05/08/2020	Contact - Telephone call made Interview with Regional Quality Compliance Coordinator
05/08/2020	Contact - Telephone call made Interview with case manager
05/08/2020	Contact - Document Received Received dorm assignments and case note
05/08/2020	Contact - Document Received Reviewed MiSACWIS
05/08/2020	Contact - Document Received Email verification from case manager
05/11/2020	Inspection Completed-BCAL Sub. Compliance
05/11/2020	Exit Conference Discussion with Interim Chief Administrator

ALLEGATION:

Facility was unable to tell when Resident A went AWOL and there are concerns Resident A had been out of the facility longer than suspected by staff member.

INVESTIGATION:

A complaint was received on this mental health behavioral stabilization contracted abuse and neglect program.

Foster Care Case Manager was interviewed via telephone on May 8, 2020. He reported he was notified by Case Manager on May 4, 2020 at 10:30am that Resident A was absent without legal permission (AWOL) on May 3, 2020 as verified in the MiSACWIS case record. Foster Care Case Manager indicated he reviewed

Resident A's Facebook page as well as spoke with Resident A's siblings, both of which appeared to show that Resident A had been AWOL prior to May 3, 2020.

Regional Director of Compliance and Quality was interviewed via telephone on May 8, 2020. She reported Resident A was listed AWOL on May 2, 2020 at 7:45PM. She notified Kalamazoo Department of Public Safety on that date. This was confirmed by an email sent to Division of Child Welfare Licensing by Regional Director of Compliance and Quality on May 5, 2020.

Case Manager was interviewed on May 8, 2020. She did not specifically recall if Resident A went AWOL on May 2 or May 3, 2020. She referred to her worker contact log to verify she notified the Foster Care Case Manager on Sunday May 3, 2020 of Resident A's AWOL status on Saturday May 2, 2020.

The Worker Contact Log for Lakeside Academy documented Case Manager contacted the Foster Care Case Manager on May 3, 2020 at 9:46AM to notify of Resident A's AWOL status.

I reviewed the following information:

- Resident A's MiSACWIS case record
- Dorm assignment
- Daily Census/Truant email exchanges between Lakeside Academy and Division of Child Welfare Licensing.
- Lakeside Academy Worker Contact Log

APPLICABLE RULE	
R 400.4150	Incident reporting.
	(3) If an institution determines that a youth is absent without legal permission, then the institution shall immediately report the information to law enforcement, the parent/legal guardian or next of kin, the licensing authority, and the referring agency.
ANALYSIS:	The facility is found in non-compliance as they did not provide immediate notification to the referring agency of Resident A's AWOL status.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

SIR #2020C0207030 recommends revocation of the license. This recommendation remains unchanged.



May 11, 2020

Jessica VandenHeuvel
Licensing Consultant

Date

Approved By:



May 18, 2020

Claudia Triestram
Area Manager

Date