

This document has been withheld in full.

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 1, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: States Restarting Work – Week of May 4, 2020	3
2020 Census: States Restarting Work – Week of May 11, 2020	4
2020 Census: States Restarting Work – Week of May 18, 2020	5
2020 Census: States Restarting Work – Week of May 25, 2020	6
2020 Census: States Restarting Work – Week of June 1, 2020	7
2020 Census: Phased Restart Update Leave Status by State	8
2020 Census: Update Leave Progress & Cost	9
2020 Census: Update Leave – Status Update	10
2020 Census: Phased Restart Area Census Office Status	11
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	12
2020 Census: Phased Restart Paper Data Capture Center Staffing Status	13
2020 Census: Phased Restart Fingerprinting Location Status by State	14
2020 Census: Phased Restart Fingerprinting Status	15

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 4, 2020

Data Current as of: May 4, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states	23	23	0	1,297,866	1,297,866
Alabama	3	3	0	81,964	81,964
Alaska	1	1	0	110,022	110,022
Arkansas	2	2	0	77,716	77,716
Idaho	1	1	0	70,780	70,780
Maine	1	1	0	111,689	111,689
Mississippi	2	2	0	54,499	54,499
Montana	1	1	0	112,978	112,978
North Dakota	1	1	0	40,051	40,051
Oklahoma	3	3	0	187,921	187,921
Tennessee	4	4	0	9,010	9,010
Utah	2	2	0	90,972	90,972
Vermont	1	1	0	61,075	61,075
West Virginia	1	1	0	289,189	289,189

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 11, 2020

Data Current as of: May 11, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 9 states	54	54	0	1,006,755	1,066,755
Florida	15	15	0	171,871	171,871
Georgia	8	8	0	111,905	111,905
Kansas	2	2	0	32,178	32,178
Kentucky	2	2	0	78,593	78,593
Missouri	3	3	0	131,018	131,018
North Carolina	7	7	0	164,775	164,775
Oregon	3	3	0	27,198	27,198
Pennsylvania	9	9	0	197,124	197,124
Washington	5	5	0	92,093	92,093

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 18, 2020

Data Current as of: May 18, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 11 states & PR	50	28	22	2,920,476	2,535,488
Arizona	6	5	1	214,291	176,269
Colorado	4	4	0	195,895	195,895
Indiana	4	4	0	39,142	39,142
Iowa	1	1	0	14,050	14,050
Louisiana	4	4	0	91,447	91,447
Nebraska	1	1	0	30,670	30,670
Nevada	2	2	0	47,778	47,778
New Mexico	2	1	1	167,661	56,667
New York	21	1	20	270,545	34,573
Rhode Island	1	1	0	5,657	5,657
Wyoming	1	1	0	67,114	67,114
Puerto Rico	3	3	0	1,776,226	1,776,226

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 25, 2020

Data Current as of: May 26, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 12 states	111	51	60	1,676,988	1,415,674
California	30	13	17	348,797	272,539
Connecticut	3	3	0	5,868	5,868
Massachusetts	6	6	0	69,244	69,244
Maryland	4	1	3	NA	NA
Michigan	5	2	3	106,770	100,219
Minnesota	3	3	0	86,706	86,706
New Mexico*	2	2	0	167,661	167,661
New York*	21	4	17	270,545	200,350
South Dakota	1	1	0	51,715	51,715
Texas	26	10	16	441,668	333,358
Virginia	6	2	4	34,615	34,615
Wisconsin	4	4	0	93,399	93,399

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 1, 2020

Data Current as of: June 1, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states & DC	125	89	36	1,511,036	1,459,803
California*	30	18	12	348,797	324,924
District of Columbia [†]	1	1	0	NA	NA
Delaware [†]	1	1	0	NA	NA
Hawaii [†]	1	1	0	63,303	63,303
Illinois [†]	10	10	0	42,827	42,827
Maryland*	4	3	1	NA	NA
Michigan*	5	5	0	106,770	106,770
New Hampshire [†]	1	1	0	65,936	65,936
New Jersey [†]	8	6	2	40,514	40,514
New York*	21	8	13	270,545	269,960
Ohio [†]	8	8	0	34,686	34,686
South Carolina [†]	3	3	0	61,375	61,375
Texas*	26	19	7	441,668	414,893
Virginia*	6	5	1	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

[†] Indicates a newly opened state

Summary of States Restarting Work <i>Since Week of May 4, 2020</i>				
States	Number of ACOs Opened	Opened ACOs with Update Leave Workload	Total Update Leave Workload	Update Leave Workload in Opened ACOs
50, DC, & Puerto Rico	211	163	6,805,523 (Housing Units)	6,683,265 (Housing Units)

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 1, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	42.9%	63.4%	20.4%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	75.7%	80.9%	5.2%
Arizona	6.6%	214,291	25.4%	40.2%	14.8%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	13.4%	37.4%	24.1%
Colorado	7.5%	195,895	47.4%	73.8%	26.5%
Connecticut	0.4%	5,868	32.8%	59.6%	26.8%
Florida	1.7%	171,871	95.6%	98.7%	3.1%
Georgia	2.3%	111,905	99.9%	100.0%	0.1%
Hawaii	10.8%	63,303	10.3%	10.4%	0.1%
Idaho	9.0%	70,780	97.6%	99.9%	2.3%
Illinois	0.8%	42,827	16.5%	16.7%	0.1%
Indiana	1.3%	39,142	79.2%	99.5%	20.4%
Iowa	0.9%	14,050	62.5%	100.0%	37.5%
Kansas	2.4%	32,178	79.1%	97.3%	18.1%
Kentucky	3.7%	78,593	73.0%	98.9%	25.9%
Louisiana	4.0%	91,447	59.0%	91.9%	32.9%
Maine	14.2%	111,689	46.4%	71.8%	25.3%
Massachusetts	2.2%	69,244	16.4%	46.6%	30.2%
Michigan	2.2%	106,770	8.4%	24.0%	15.5%
Minnesota	3.4%	86,706	7.2%	22.9%	15.7%
Mississippi	3.7%	54,499	99.1%	100.0%	0.9%
Missouri	4.3%	131,018	74.2%	95.1%	20.9%
Montana	19.2%	112,978	65.4%	76.5%	11.1%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	55.4%	80.0%	24.7%
Nevada	3.6%	47,778	55.3%	82.7%	27.4%
New Hampshire	9.9%	65,936	9.7%	10.1%	0.4%
New Jersey	1.1%	40,514	20.2%	20.2%	0.0%
New Mexico	19.2%	200,664*	16.4%	29.5%	13.1%
New York	3.0%	270,545	18.0%	35.5%	17.5%
North Carolina	3.3%	164,775	83.7%	92.8%	9.1%
North Dakota	9.9%	40,051	71.8%	81.8%	10.0%
Ohio	0.6%	34,686	21.0%	21.1%	0.1%
Oklahoma	9.8%	187,921	76.6%	99.5%	22.9%
Oregon	1.4%	27,198	93.5%	99.7%	6.2%
Pennsylvania	3.3%	197,124	95.4%	100.0%	4.6%
Rhode Island	1.1%	5,657	80.9%	96.0%	15.1%
South Carolina	2.4%	61,375	18.3%	18.5%	0.2%
South Dakota	12.4%	51,715	23.8%	42.6%	18.9%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	17.0%	45.0%	28.0%
Utah	7.6%	90,972	77.8%	87.5%	9.7%
Vermont	17.2%	61,075	69.0%	91.4%	22.4%
Virginia	0.9%	34,615	13.8%	54.0%	40.2%
Washington	2.8%	92,093	78.1%	91.0%	12.9%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	12.7%	36.2%	23.5%
Wyoming	22.9%	67,114	26.1%	44.0%	17.8%
Puerto Rico	100.0%	1,776,226	19.9%	55.7%	35.8%

*Includes housing units covered by an ACO that crosses state boundaries where work has not resumed.

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

● *On Track*

Data current as of:

June 1, 2020

Start Date:

March 15, 2020

Completion Date:

July 9, 2020*

Notes:

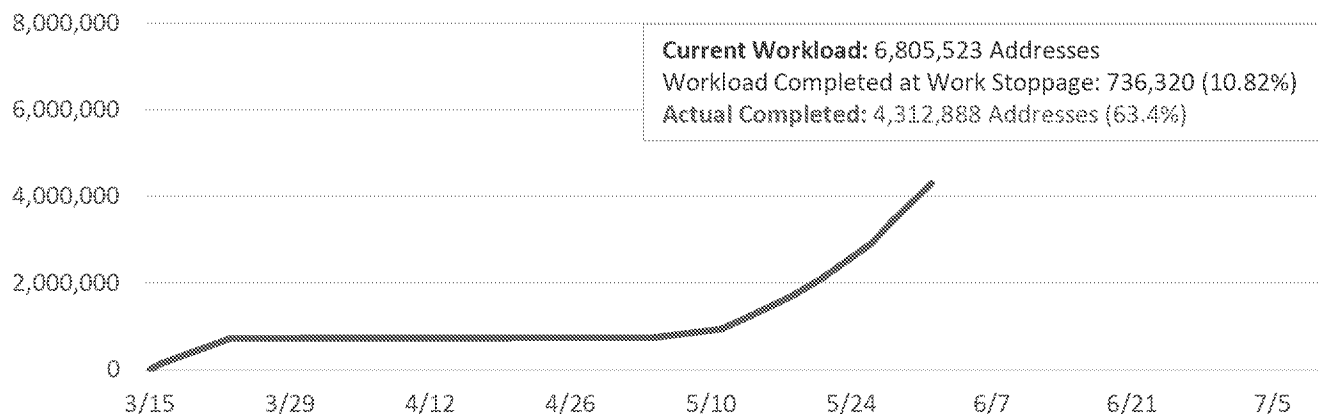
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
212,110 Blocks (68.1%)

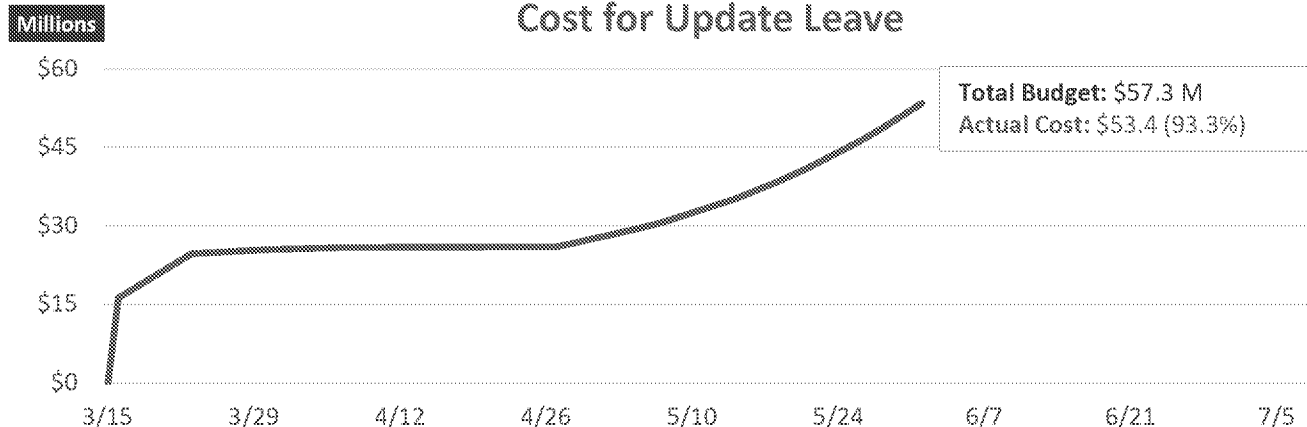
Lister Productivity

- Addresses per Hour: 7.6
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 1, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 1: 4,312,888
 - Percentage Completed: 63.37%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 1): 1,325,388
 - Internet: 788,348 (59.48%)
 - Paper: 510,627 (38.53%)
 - Phone: 26,413 (1.99%)

Periodic Performance Management Reports

2020 Census: Phased Restart Area Census Office Status

Status:

● *On Track*

Data current as of:

June 1, 2020

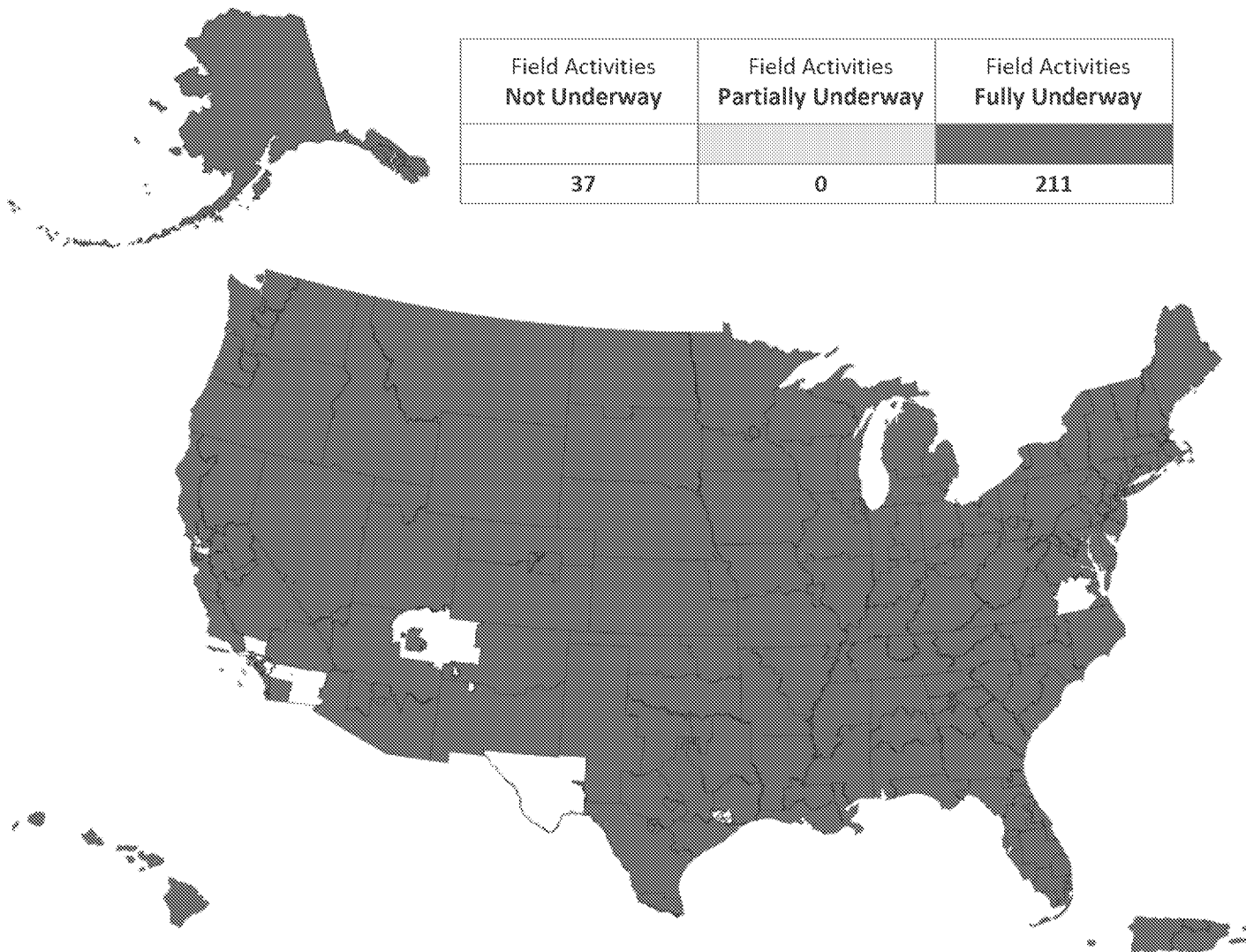
Target Completion:

June 30, 2020

Notes:

Decisions to Restart work are informed by data available on the All Hazards Consortium site – "US State and Territory Actions in Response to COVID 19".

Field Activities Not Underway	Field Activities Partially Underway	Field Activities Fully Underway
37	0	211



Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: May 28, 2020

- **Staffing Status:**

- Current: 200-220 staff working at each facility to keep essential mail, warehouse, and PDCC systems functioning.
- First line supervisors, team leads and lead clerks reported back at work
- Phased return of staff not in a CDC-defined high risk group; May 26 – June 8, 2020
- High risk group staff scheduled to return in July 2020
 - Physical distancing and PPE in place

- **Personnel Protective Equipment (PPE) Status:**

- Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
- NPC distributing hand sanitizer and face coverings to support field operations

- **Stay Home Order Status:**

- Indiana: Entered Stage 3 of 5; Stage 4 scheduled for June 14 if health data remains stable
- Arizona: Expired May 15, 2020; not renewed by Governor Ducey but physical distancing and personal protective measures still in place; businesses reopening

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

May 28, 2020

Start Date:

January 21, 2020

Completion Date:

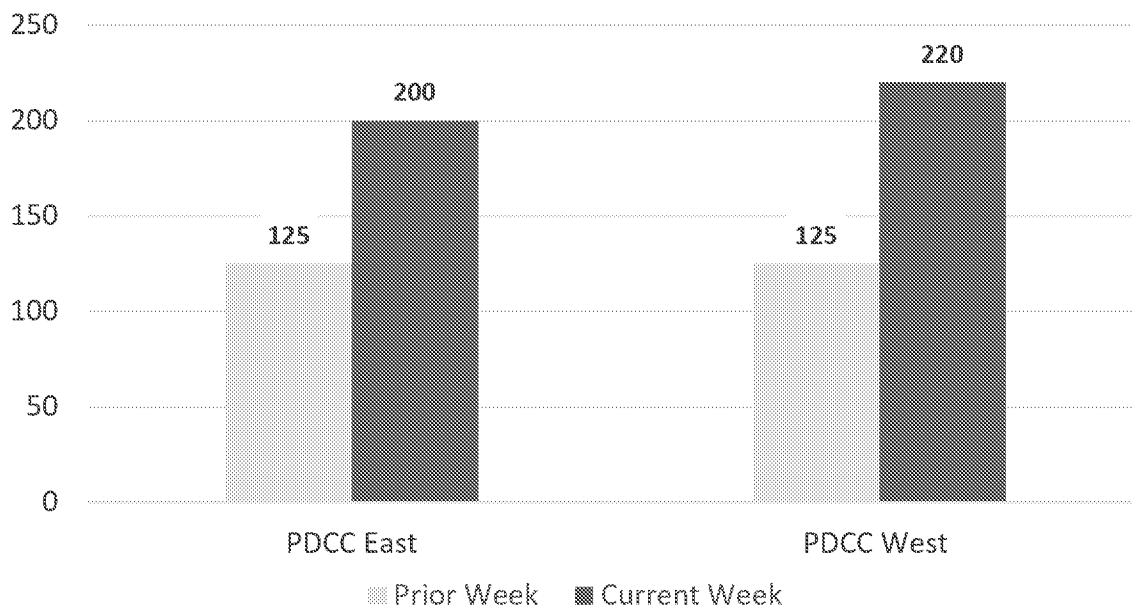
November 30, 2020

Notes:

Phased return of non-high risk group staff: May 26 - June 8, 2020

Paper Data Capture Staffing by Center

Total Staff: 420, +170 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 1, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	245	817	476	796	320
Alabama	3	19	13	19	6
Alaska	1	3	3	3	0
Arizona	6	13	9	12	3
Arkansas	2	14	13	14	1
California	30	60	12	58	46
Colorado	4	22	13	22	9
Connecticut	3	6	6	6	0
Delaware	1	1	0	1	1
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	0	7	7
Idaho	1	6	6	6	0
Illinois	10	17	0	17	17
Indiana	4	20	15	20	5
Iowa	1	13	9	13	4
Kansas	2	13	7	13	6
Kentucky	2	17	14	17	3
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	1	8	7
Massachusetts	6	11	11	11	0
Michigan	5	25	3	22	19
Minnesota	3	14	10	10	0
Mississippi	2	12	11	12	1
Missouri	3	16	12	16	4
Montana	1	16	12	16	4

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	5	11	6
Nevada	2	6	6	6	0
New Hampshire	1	4	0	4	4
New Jersey	8	13	0	13	13
New Mexico	2	15	5	15	10
New York	21	26	8	26	18
North Carolina	7	32	12	32	20
North Dakota	1	11	7	11	4
Ohio	8	34	0	34	34
Oklahoma	3	11	10	11	1
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	0	13	13
South Dakota	1	10	3	5	2
Tennessee	4	17	14	17	3
Texas	26	65	36	62	26
Utah	2	10	6	10	4
Vermont	1	4	4	4	0
Virginia	6	15	6	14	8
Washington	5	20	20	20	0
Washington DC	1	0*	0	0	0
West Virginia	1	8	7	8	1
Wisconsin	4	18	15	16	1
Wyoming	1	12	3	12	9
Puerto Rico	3	7	2	7	5

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 1, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,911,402	+8,021	2,919,423
Total Number Selected	949,685	+20,466	970,151
Total Number Fingerprinted	566,788	+26,419	593,207
Total Pending Fingerprinting	382,897	-5,953	376,944
Total Remaining Applicant Pool	1,961,717	-12,445	1,949,272

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 1, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: States Restarting Work – Week of May 4, 2020	3
2020 Census: States Restarting Work – Week of May 11, 2020	4
2020 Census: States Restarting Work – Week of May 18, 2020	5
2020 Census: States Restarting Work – Week of May 25, 2020	6
2020 Census: States Restarting Work – Week of June 1, 2020	7
2020 Census: Phased Restart Update Leave Status by State	8
2020 Census: Update Leave Progress & Cost	9
2020 Census: Update Leave – Status Update	10
2020 Census: Phased Restart Area Census Office Status	11
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	12
2020 Census: Phased Restart Paper Data Capture Center Staffing Status	13
2020 Census: Phased Restart Fingerprinting Location Status by State	14
2020 Census: Phased Restart Fingerprinting Status	15

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 4, 2020

Data Current as of: May 4, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states	23	23	0	1,297,866	1,297,866
Alabama	3	3	0	81,964	81,964
Alaska	1	1	0	110,022	110,022
Arkansas	2	2	0	77,716	77,716
Idaho	1	1	0	70,780	70,780
Maine	1	1	0	111,689	111,689
Mississippi	2	2	0	54,499	54,499
Montana	1	1	0	112,978	112,978
North Dakota	1	1	0	40,051	40,051
Oklahoma	3	3	0	187,921	187,921
Tennessee	4	4	0	9,010	9,010
Utah	2	2	0	90,972	90,972
Vermont	1	1	0	61,075	61,075
West Virginia	1	1	0	289,189	289,189

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 11, 2020

Data Current as of: May 11, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 9 states	54	54	0	1,006,755	1,066,755
Florida	15	15	0	171,871	171,871
Georgia	8	8	0	111,905	111,905
Kansas	2	2	0	32,178	32,178
Kentucky	2	2	0	78,593	78,593
Missouri	3	3	0	131,018	131,018
North Carolina	7	7	0	164,775	164,775
Oregon	3	3	0	27,198	27,198
Pennsylvania	9	9	0	197,124	197,124
Washington	5	5	0	92,093	92,093

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 18, 2020

Data Current as of: May 18, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 11 states & PR	50	28	22	2,920,476	2,535,488
Arizona	6	5	1	214,291	176,269
Colorado	4	4	0	195,895	195,895
Indiana	4	4	0	39,142	39,142
Iowa	1	1	0	14,050	14,050
Louisiana	4	4	0	91,447	91,447
Nebraska	1	1	0	30,670	30,670
Nevada	2	2	0	47,778	47,778
New Mexico	2	1	1	167,661	56,667
New York	21	1	20	270,545	34,573
Rhode Island	1	1	0	5,657	5,657
Wyoming	1	1	0	67,114	67,114
Puerto Rico	3	3	0	1,776,226	1,776,226

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 25, 2020

Data Current as of: May 26, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 12 states	111	51	60	1,676,988	1,415,674
California	30	13	17	348,797	272,539
Connecticut	3	3	0	5,868	5,868
Massachusetts	6	6	0	69,244	69,244
Maryland	4	1	3	NA	NA
Michigan	5	2	3	106,770	100,219
Minnesota	3	3	0	86,706	86,706
New Mexico*	2	2	0	167,661	167,661
New York*	21	4	17	270,545	200,350
South Dakota	1	1	0	51,715	51,715
Texas	26	10	16	441,668	333,358
Virginia	6	2	4	34,615	34,615
Wisconsin	4	4	0	93,399	93,399

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 1, 2020

Data Current as of: June 1, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states & DC	125	89	36	1,511,036	1,459,803
California*	30	18	12	348,797	324,924
District of Columbia [†]	1	1	0	NA	NA
Delaware [†]	1	1	0	NA	NA
Hawaii [†]	1	1	0	63,303	63,303
Illinois [†]	10	10	0	42,827	42,827
Maryland*	4	3	1	NA	NA
Michigan*	5	5	0	106,770	106,770
New Hampshire [†]	1	1	0	65,936	65,936
New Jersey [†]	8	6	2	40,514	40,514
New York*	21	8	13	270,545	269,960
Ohio [†]	8	8	0	34,686	34,686
South Carolina [†]	3	3	0	61,375	61,375
Texas*	26	19	7	441,668	414,893
Virginia*	6	5	1	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

[†] Indicates a newly opened state

Summary of States Restarting Work <i>Since Week of May 4, 2020</i>				
States	Number of ACOs Opened	Opened ACOs with Update Leave Workload	Total Update Leave Workload	Update Leave Workload in Opened ACOs
50, DC, & Puerto Rico	211	163	6,805,523 (Housing Units)	6,683,265 (Housing Units)

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

Source: Unified Tracking System

Data Current as of: June 1, 2020

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	42.9%	63.4%	20.4%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	75.7%	80.9%	5.2%
Arizona	6.6%	214,291	25.4%	40.2%	14.8%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	13.4%	37.4%	24.1%
Colorado	7.5%	195,895	47.4%	73.8%	26.5%
Connecticut	0.4%	5,868	32.8%	59.6%	26.8%
Florida	1.7%	171,871	95.6%	98.7%	3.1%
Georgia	2.3%	111,905	99.9%	100.0%	0.1%
Hawaii	10.8%	63,303	10.3%	10.4%	0.1%
Idaho	9.0%	70,780	97.6%	99.9%	2.3%
Illinois	0.8%	42,827	16.5%	16.7%	0.1%
Indiana	1.3%	39,142	79.2%	99.5%	20.4%
Iowa	0.9%	14,050	62.5%	100.0%	37.5%
Kansas	2.4%	32,178	79.1%	97.3%	18.1%
Kentucky	3.7%	78,593	73.0%	98.9%	25.9%
Louisiana	4.0%	91,447	59.0%	91.9%	32.9%
Maine	14.2%	111,689	46.4%	71.8%	25.3%
Massachusetts	2.2%	69,244	16.4%	46.6%	30.2%
Michigan	2.2%	106,770	8.4%	24.0%	15.5%
Minnesota	3.4%	86,706	7.2%	22.9%	15.7%
Mississippi	3.7%	54,499	99.1%	100.0%	0.9%
Missouri	4.3%	131,018	74.2%	95.1%	20.9%
Montana	19.2%	112,978	65.4%	76.5%	11.1%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	55.4%	80.0%	24.7%
Nevada	3.6%	47,778	55.3%	82.7%	27.4%
New Hampshire	9.9%	65,936	9.7%	10.1%	0.4%
New Jersey	1.1%	40,514	20.2%	20.2%	0.0%
New Mexico	19.2%	200,664*	16.4%	29.5%	13.1%
New York	3.0%	270,545	18.0%	35.5%	17.5%
North Carolina	3.3%	164,775	83.7%	92.8%	9.1%
North Dakota	9.9%	40,051	71.8%	81.8%	10.0%
Ohio	0.6%	34,686	21.0%	21.1%	0.1%
Oklahoma	9.8%	187,921	76.6%	99.5%	22.9%
Oregon	1.4%	27,198	93.5%	99.7%	6.2%
Pennsylvania	3.3%	197,124	95.4%	100.0%	4.6%
Rhode Island	1.1%	5,657	80.9%	96.0%	15.1%
South Carolina	2.4%	61,375	18.3%	18.5%	0.2%
South Dakota	12.4%	51,715	23.8%	42.6%	18.9%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	17.0%	45.0%	28.0%
Utah	7.6%	90,972	77.8%	87.5%	9.7%
Vermont	17.2%	61,075	69.0%	91.4%	22.4%
Virginia	0.9%	34,615	13.8%	54.0%	40.2%
Washington	2.8%	92,093	78.1%	91.0%	12.9%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	12.7%	36.2%	23.5%
Wyoming	22.9%	67,114	26.1%	44.0%	17.8%
Puerto Rico	100.0%	1,776,226	19.9%	55.7%	35.8%

*Includes housing units covered by an ACO that crosses state boundaries where work has not resumed.

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

● *On Track*

Data current as of:

June 1, 2020

Start Date:

March 15, 2020

Completion Date:

July 9, 2020*

Notes:

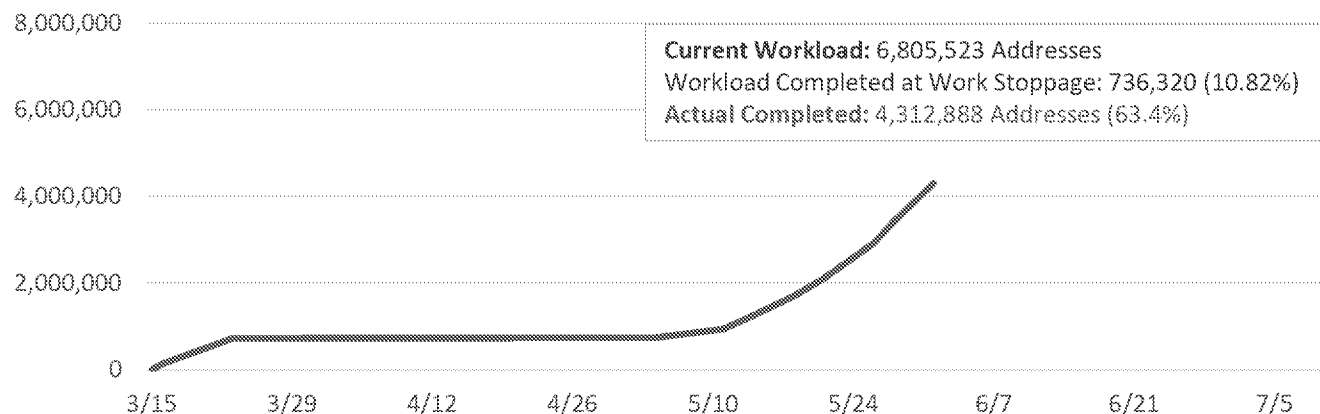
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
212,110 Blocks (68.1%)

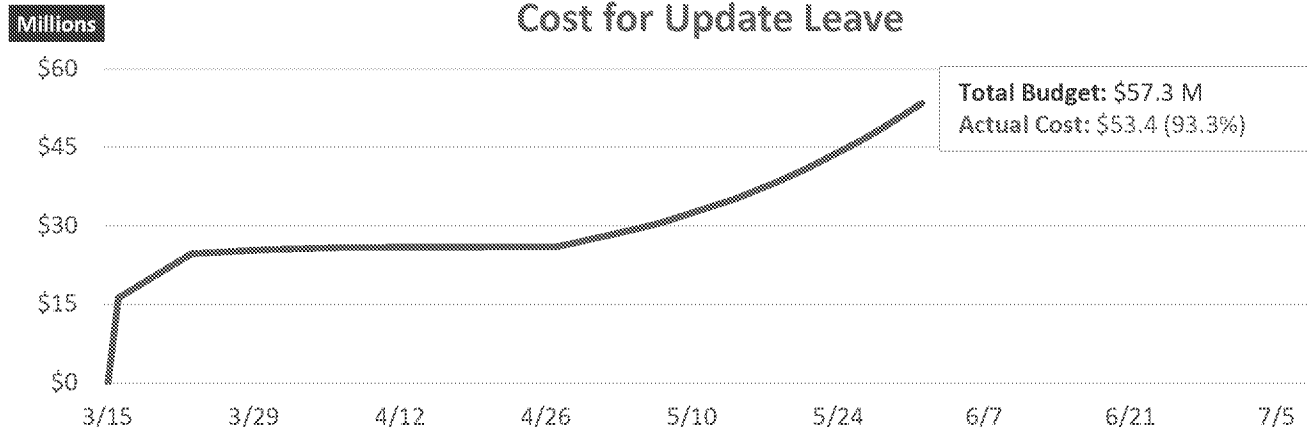
Lister Productivity

- Addresses per Hour: 7.6
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 1, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 1: 4,312,888
 - Percentage Completed: 63.37%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 1): 1,325,388
 - Internet: 788,348 (59.48%)
 - Paper: 510,627 (38.53%)
 - Phone: 26,413 (1.99%)

Periodic Performance Management Reports

2020 Census: Phased Restart Area Census Office Status

Status:

● *On Track*

Data current as of:

June 1, 2020

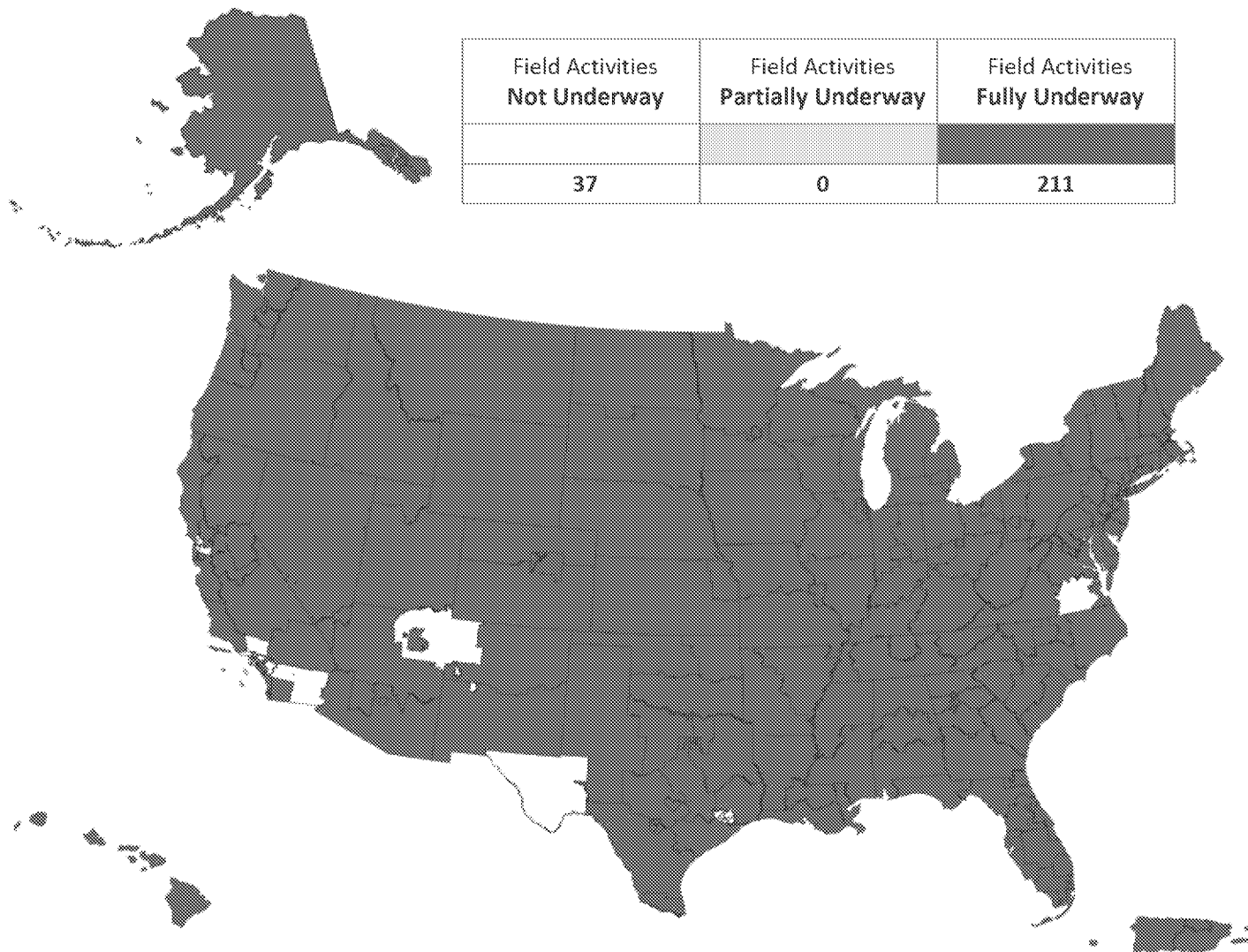
Target Completion:

June 30, 2020

Notes:

Decisions to Restart work are informed by data available on the All Hazards Consortium site – "US State and Territory Actions in Response to COVID 19".

Field Activities Not Underway	Field Activities Partially Underway	Field Activities Fully Underway
37	0	211



Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: May 28, 2020

- **Staffing Status:**

- Current: 200-220 staff working at each facility to keep essential mail, warehouse, and PDCC systems functioning.
- First line supervisors, team leads and lead clerks reported back at work
- Phased return of staff not in a CDC-defined high risk group; May 26 – June 8, 2020
- High risk group staff scheduled to return in July 2020
 - Physical distancing and PPE in place

- **Personnel Protective Equipment (PPE) Status:**

- Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
- NPC distributing hand sanitizer and face coverings to support field operations

- **Stay Home Order Status:**

- Indiana: Entered Stage 3 of 5; Stage 4 scheduled for June 14 if health data remains stable
- Arizona: Expired May 15, 2020; not renewed by Governor Ducey but physical distancing and personal protective measures still in place; businesses reopening

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

May 28, 2020

Start Date:

January 21, 2020

Completion Date:

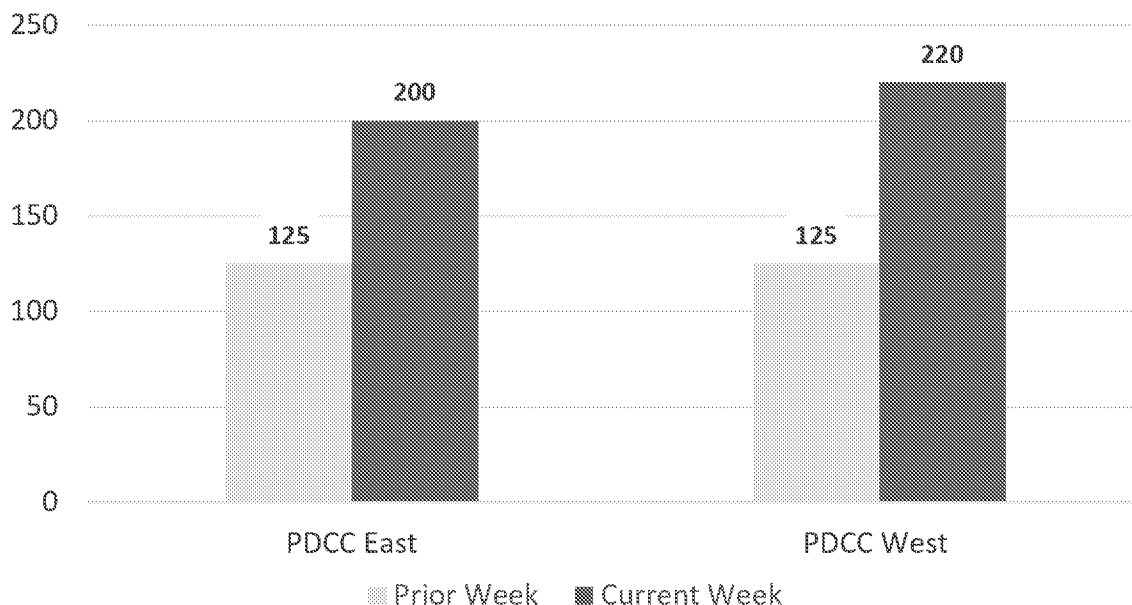
November 30, 2020

Notes:

Phased return of non-high risk group staff: May 26 - June 8, 2020

Paper Data Capture Staffing by Center

Total Staff: 420, +170 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 1, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	245	817	476	796	320
Alabama	3	19	13	19	6
Alaska	1	3	3	3	0
Arizona	6	13	9	12	3
Arkansas	2	14	13	14	1
California	30	60	12	58	46
Colorado	4	22	13	22	9
Connecticut	3	6	6	6	0
Delaware	1	1	0	1	1
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	0	7	7
Idaho	1	6	6	6	0
Illinois	10	17	0	17	17
Indiana	4	20	15	20	5
Iowa	1	13	9	13	4
Kansas	2	13	7	13	6
Kentucky	2	17	14	17	3
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	1	8	7
Massachusetts	6	11	11	11	0
Michigan	5	25	3	22	19
Minnesota	3	14	10	10	0
Mississippi	2	12	11	12	1
Missouri	3	16	12	16	4
Montana	1	16	12	16	4

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	5	11	6
Nevada	2	6	6	6	0
New Hampshire	1	4	0	4	4
New Jersey	8	13	0	13	13
New Mexico	2	15	5	15	10
New York	21	26	8	26	18
North Carolina	7	32	12	32	20
North Dakota	1	11	7	11	4
Ohio	8	34	0	34	34
Oklahoma	3	11	10	11	1
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	0	13	13
South Dakota	1	10	3	5	2
Tennessee	4	17	14	17	3
Texas	26	65	36	62	26
Utah	2	10	6	10	4
Vermont	1	4	4	4	0
Virginia	6	15	6	14	8
Washington	5	20	20	20	0
Washington DC	1	0*	0	0	0
West Virginia	1	8	7	8	1
Wisconsin	4	18	15	16	1
Wyoming	1	12	3	12	9
Puerto Rico	3	7	2	7	5

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 1, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,911,402	+8,021	2,919,423
Total Number Selected	949,685	+20,466	970,151
Total Number Fingerprinted	566,788	+26,419	593,207
Total Pending Fingerprinting	382,897	-5,953	376,944
Total Remaining Applicant Pool	1,961,717	-12,445	1,949,272

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 1, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 1, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed






On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 1, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 950. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 369,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

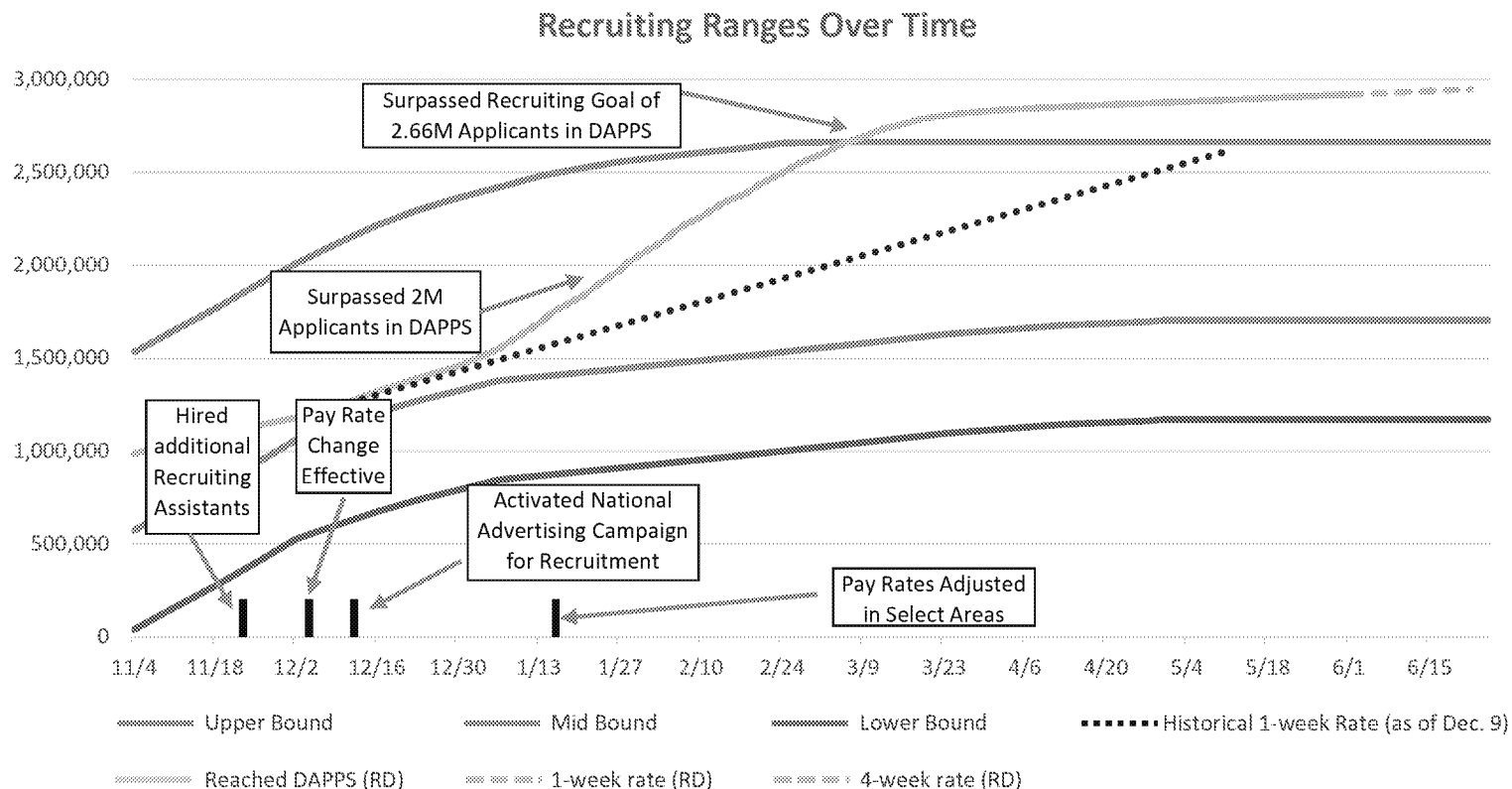
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
June 1, 2020

Completion Date:
August 15, 2020

Notes:



<p>1-week averages</p> <p>As of June 1: Daily Rate: 1,337 reached DAPPS/day</p> <p>As of May 26: Daily Rate: 1,424 reached DAPPS/day</p> <p>As of May 18: Daily Rate: 1,427 reached DAPPS/day</p>

<p>Upper Bound:</p> <p>55% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>7 Week Operation</u></p> <p>500,000 Hired</p>
--

<p>Mid:</p> <p>60.5% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>9 Week Operation</u></p> <p>320,000 Hired</p>
--

<p>Lower Bound:</p> <p>65.5% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>9 Week Operation</u></p> <p>220,000 Hired</p>
--



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: 2020 R&A/DAPPS Applicant Summary Report

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● *On Track*

Data current as of:

June 1, 2020

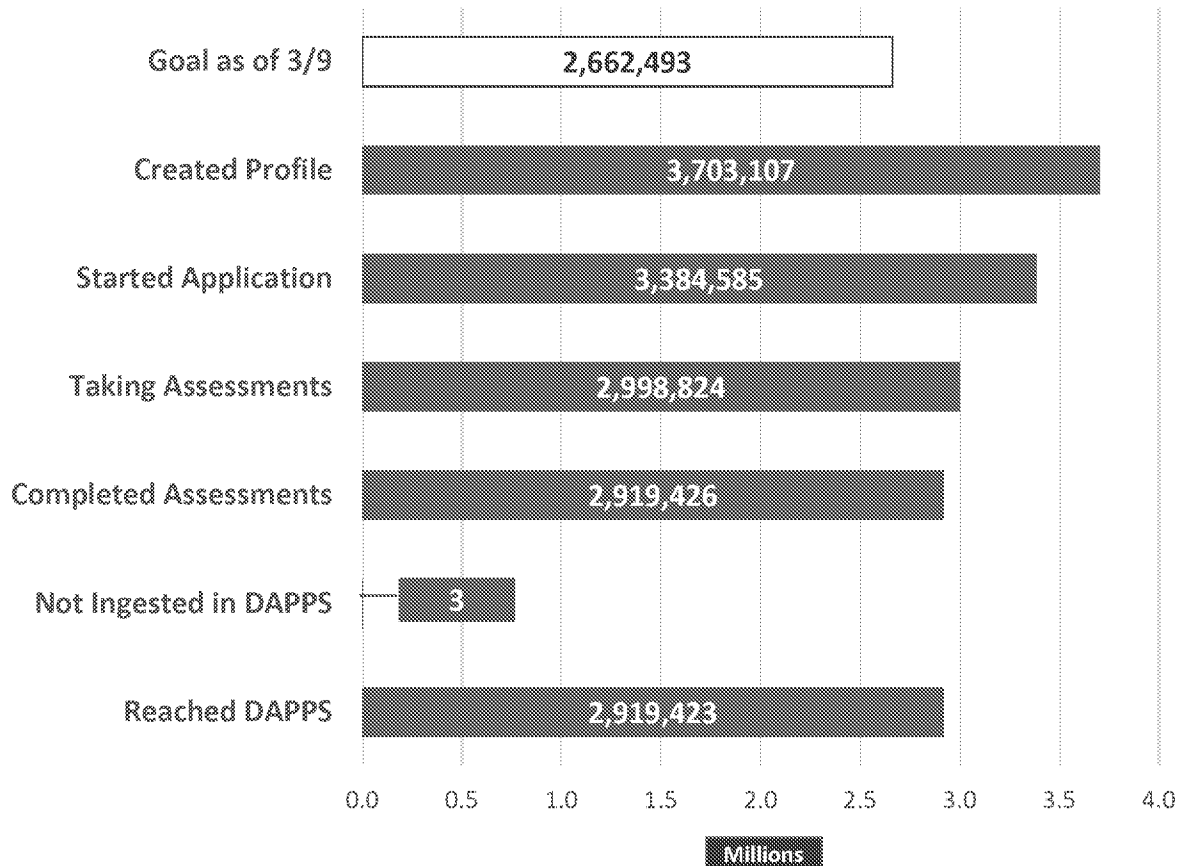
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

Management Focus

Data current as of:

June 1, 2020

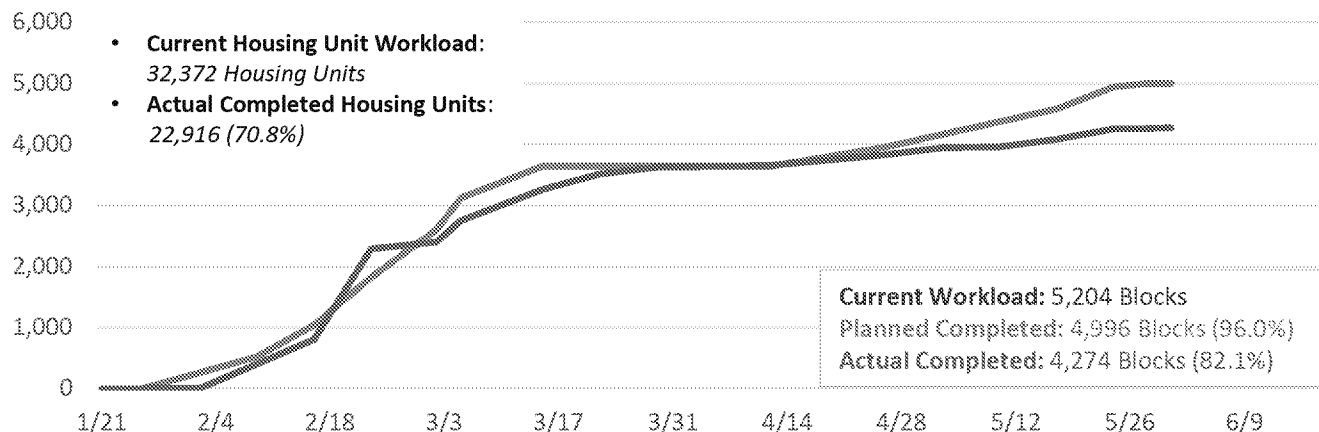
Start Date:

January 21, 2020

Completion Date:

June 19, 2020

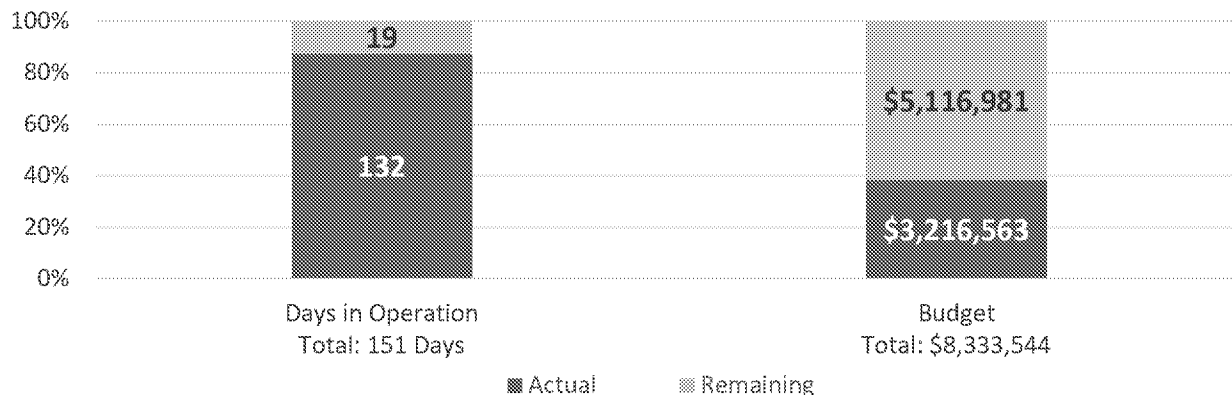
Progress for Remote Alaska Production



Notes:

To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

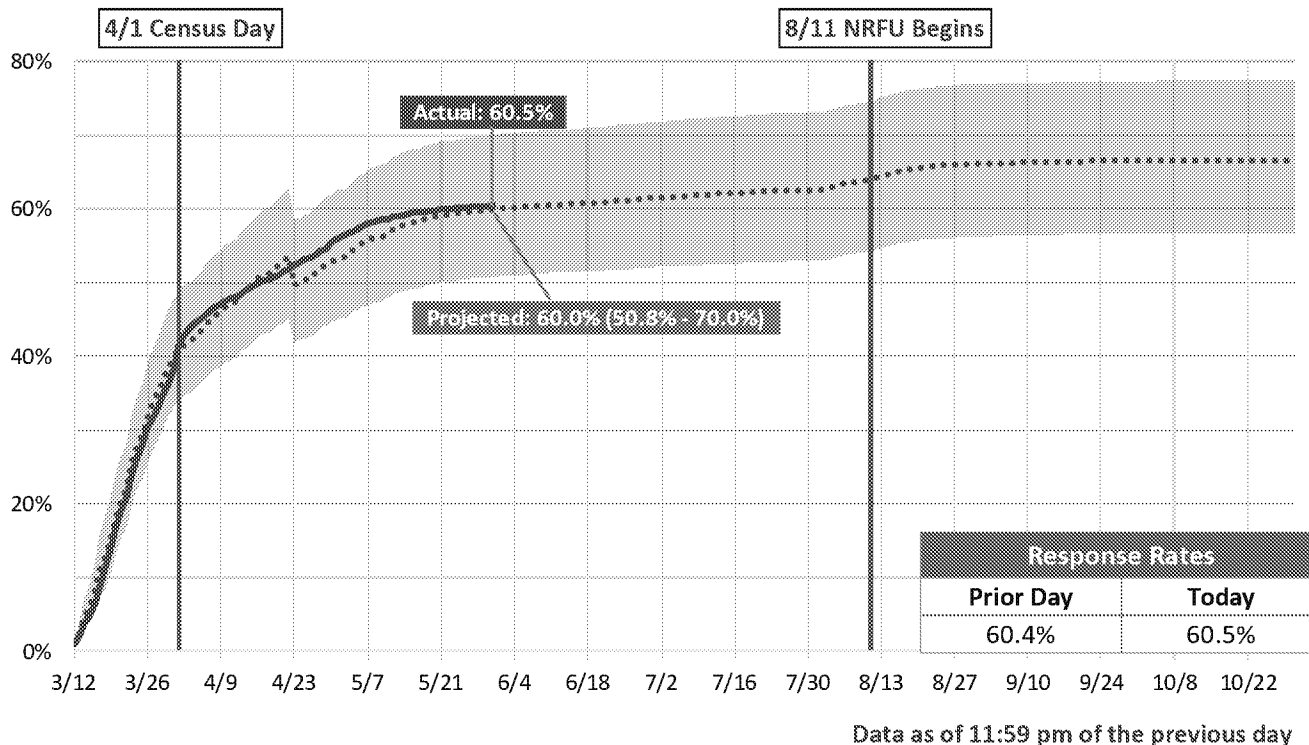
Completion Date:

*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

Data current as of:
June 1, 2020

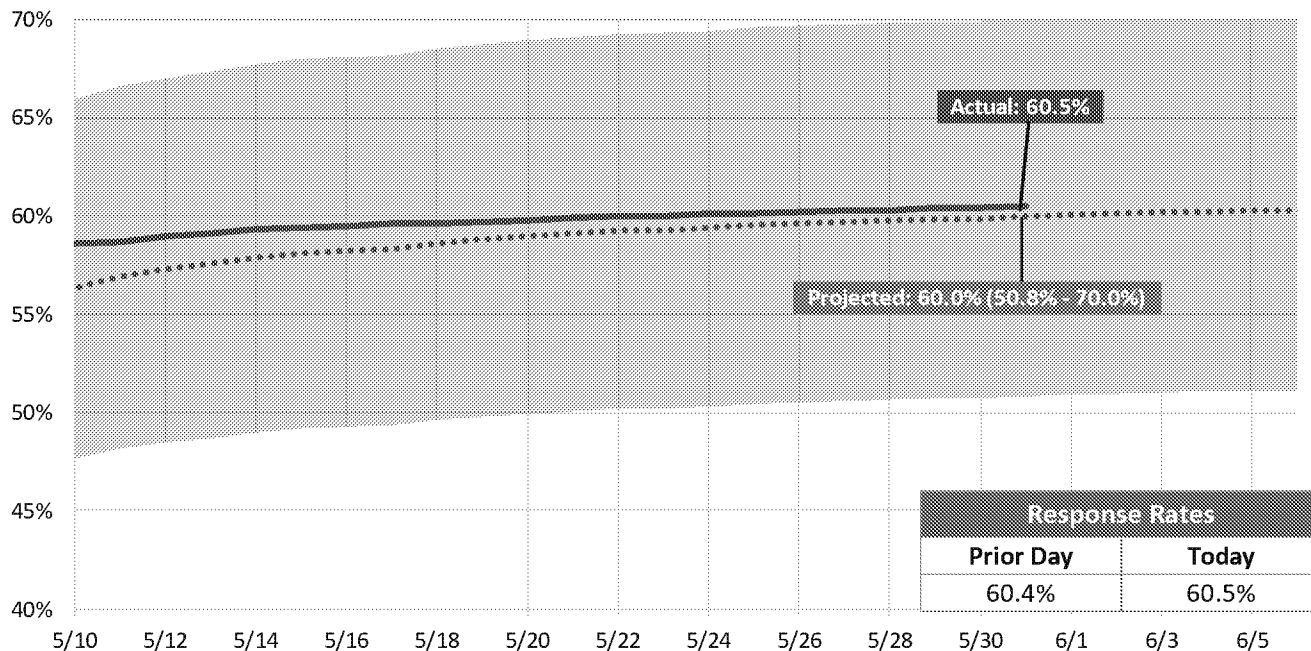
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:




- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Data as of 11:59 pm of the previous day

Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

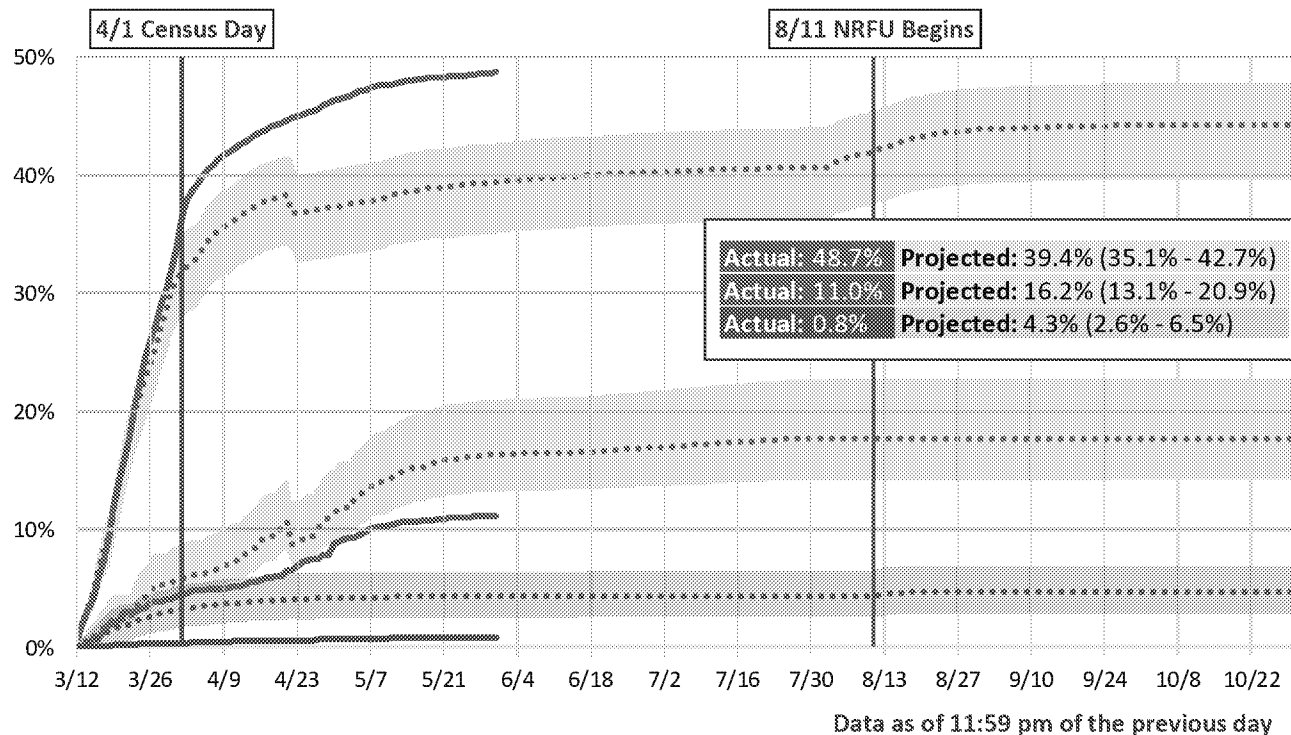
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

Status:

Management Focus

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

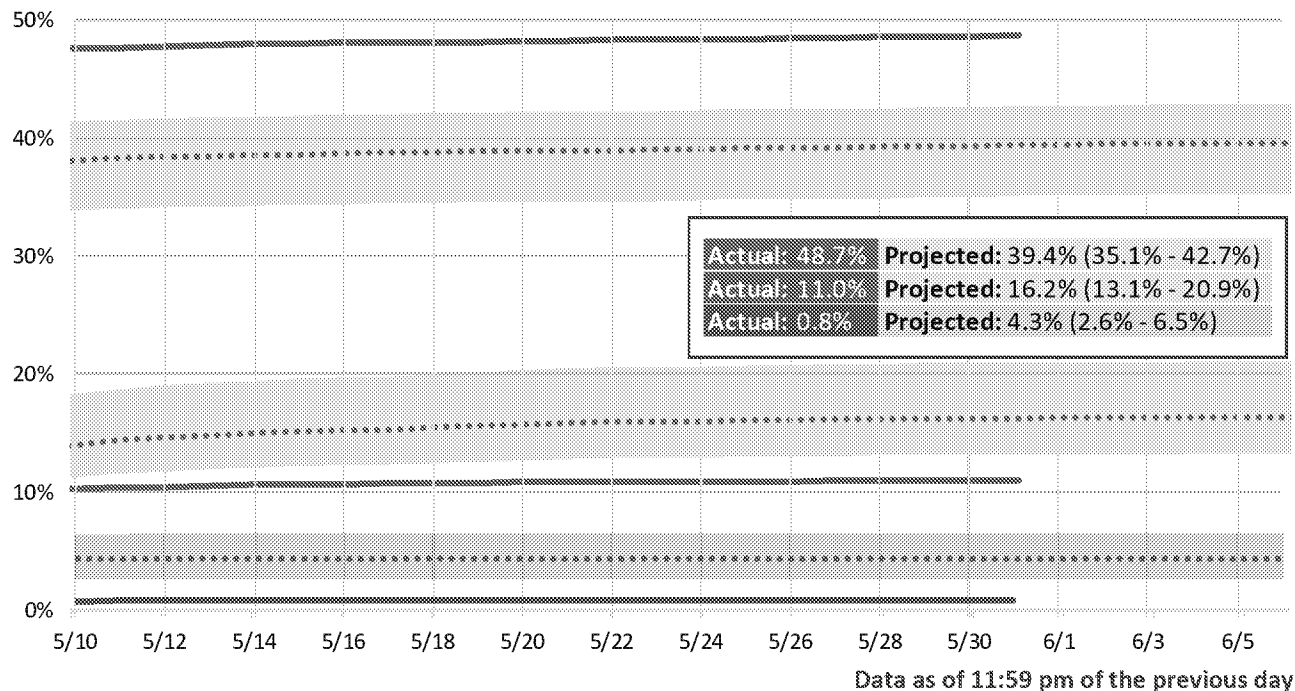
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 1, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	60.5%	63.5%	66.5%
Minnesota	70.2%	71.6%	74.1%
Wisconsin	67.7%	71.2%	73.5%
Iowa	67.2%	71.0%	73.0%
Michigan	67.0%	65.4%	67.7%
Nebraska	66.7%	68.8%	71.1%
Washington	65.8%	63.7%	67.2%
Virginia	65.6%	66.2%	69.0%
Ohio	65.6%	66.2%	69.0%
Illinois	65.5%	67.7%	70.5%
Indiana	65.3%	67.0%	69.6%
Maryland	64.7%	66.5%	69.5%
Kansas	64.5%	67.4%	70.0%
Connecticut	64.2%	66.3%	69.5%
Kentucky	64.1%	63.0%	65.7%
Utah	64.0%	65.4%	68.6%
Pennsylvania	63.5%	67.8%	70.2%
Oregon	63.3%	63.9%	66.9%
Colorado	63.1%	64.4%	67.2%
Idaho	62.7%	64.6%	67.1%
Massachusetts	62.6%	65.6%	68.8%
New Jersey	62.6%	64.4%	67.6%
California	61.6%	64.7%	68.2%
Missouri	60.7%	65.3%	67.5%
Tennessee	60.5%	63.8%	67.1%
South Dakota	60.0%	65.0%	67.1%
Nevada	59.6%	58.7%	61.4%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
North Dakota	59.5%	66.8%	68.8%
New Hampshire	59.3%	61.5%	64.4%
Delaware	58.8%	60.8%	64.1%
Rhode Island	58.6%	62.8%	65.7%
Alabama	58.5%	59.5%	62.5%
Florida	57.9%	59.6%	63.0%
Arizona	56.8%	58.5%	61.3%
North Carolina	56.8%	62.1%	64.8%
District of Columbia	56.7%	62.2%	66.0%
Georgia	56.6%	59.5%	62.5%
Mississippi	55.7%	58.1%	61.3%
New York	55.5%	61.3%	64.6%
South Carolina	55.3%	62.2%	64.7%
Hawaii	55.3%	60.7%	64.1%
Texas	55.2%	60.3%	64.4%
Arkansas	55.2%	59.5%	62.3%
Louisiana	54.7%	57.9%	61.0%
Oklahoma	54.0%	58.9%	62.3%
Montana	51.5%	62.3%	64.6%
Vermont	51.2%	58.1%	60.3%
Maine	50.6%	55.3%	57.4%
Wyoming	50.5%	61.1%	63.4%
New Mexico	48.0%	56.9%	60.0%
West Virginia	48.0%	56.8%	59.1%
Alaska	41.2%	51.6%	55.6%
Puerto Rico	8.8%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 1, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Nevada	59.6%	54.8%	1.0877
California	61.6%	57.1%	1.0789
Hawaii	55.3%	51.3%	1.0782
Mississippi	55.7%	51.7%	1.0780
New Mexico	48.0%	44.8%	1.0722

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	58.6%	64.6%	0.9062
Maine	50.6%	55.4%	0.9124
New York	55.5%	59.4%	0.9359
Vermont	51.2%	54.7%	0.9361
Delaware	58.8%	62.1%	0.9466

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:

● *On Track*

Data current as of:

May 30, 2020

Completion Date:

July 31, 2020

(pending contract MOD)

Notes:

- To date, 13,438 callers have requested the callback option. These callbacks have resulted in 5,532 completed interviews and 3,542 callers being provided assistance.

Total Inbound Call Volume % (PTD)



Language	Percentage
English	87.4%
Spanish	10.9%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.6%

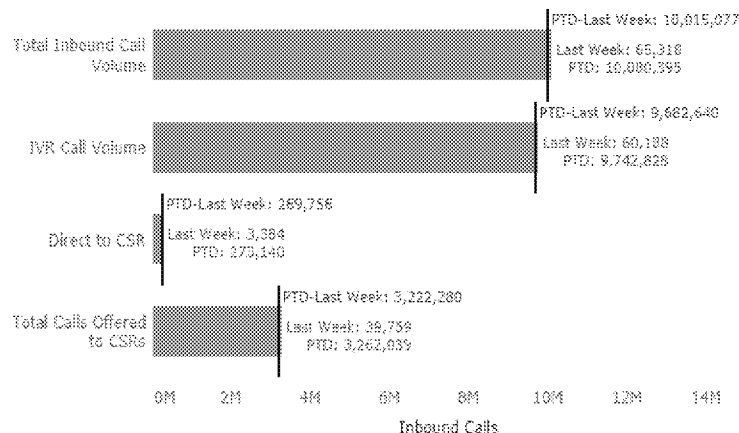
Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,040,191	10,080,395
Deflection Rate	47.0%	68.0%
Service Level - 30 Seconds	60.0%	60.7%
Average Handle Time	9:43	9:18

Calls Offered to CSRs by Language

	5/17 - 5/23	5/24 - 5/30	PTD	PTD %
English	45,699	32,255	2,890,669	88.6%
English Puerto Rico	71	166	1,805	0.1%
Spanish	5,598	3,628	245,851	7.5%
Spanish Puerto Rico	680	2,771	19,614	0.6%
Chinese Mandarin	156	108	9,878	0.3%
Chinese Cantonese	191	126	8,363	0.3%
Vietnamese	104	61	12,425	0.4%
Korean	75	60	12,056	0.4%
Russian	62	47	6,123	0.2%
Arabic	45	41	3,821	0.1%
Tagalog	11	14	2,469	0.1%
Polish	17	11	2,306	0.1%
French	14	10	1,091	0.0%
Haitian Creole	40	24	2,321	0.1%
Portuguese	21	10	1,655	0.1%
Japanese	14	8	2,159	0.1%
TTY	134	122	36,126	1.1%
Group Quarters	281	297	3,307	0.1%
Total	53,213	39,759	3,262,039	100.0%

Inbound Call Volume



Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

May 28, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	359	69,381
Business	121	78,347
Chamber of Commerce/Trade or Professional Association	103	10,178
Education	91	82,607
Government	87	69,124
Faith-Based Organizations	63	37,429
Media	44	7,725
Healthcare	43	13,999
Technology	32	350
International Governmental/Consulate/Embassy	7	335
Grand Total	950	369,475

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	399	215,729
Black/African American	85	16,588
Young Children	85	5,552
Rural	77	11,815
Hispanic/Latino	75	24,315
Asian	73	9,681
Native Hawaiian Pacific Islander	46	637
Veterans	41	3,131
Young and Mobile	40	7,058
LGBTQ	24	1,207
Elderly	23	8,503
Individuals with Disabilities	23	3,103
Persons Experiencing Homelessness and Highly Mobile	21	5,276
American Indian/Alaskan Native	18	3,539
MENA	15	29

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 364,756



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

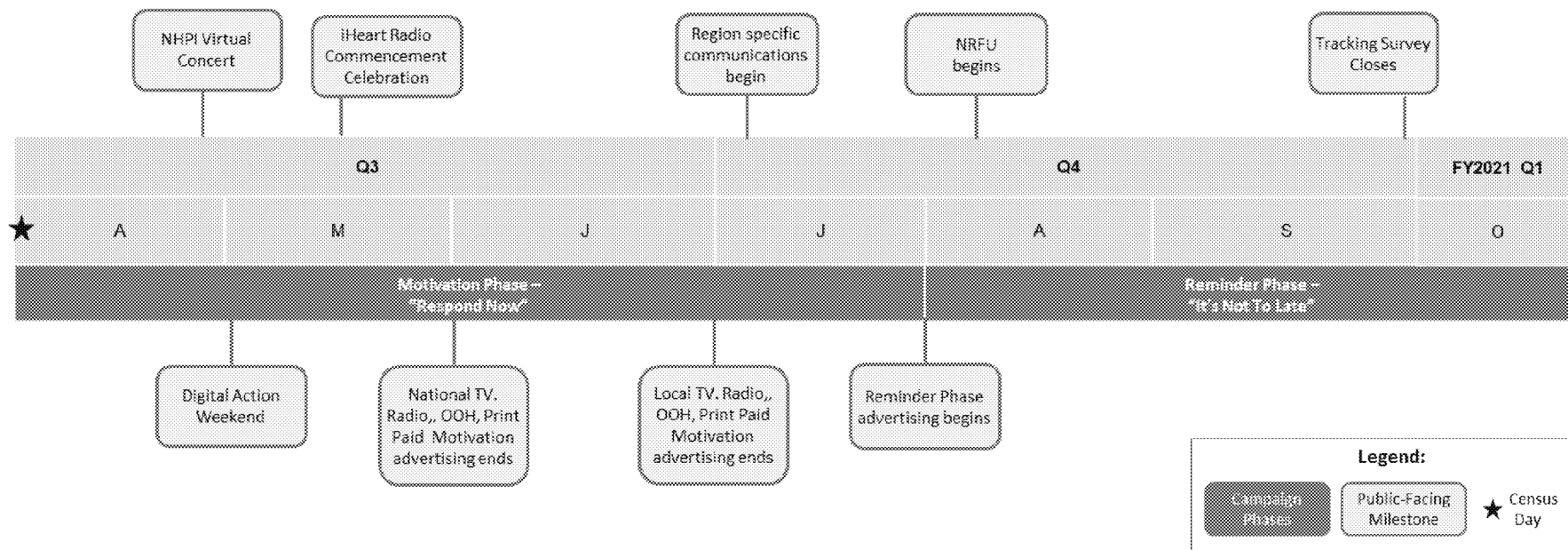
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: *May 28, 2020*



Significant Accomplishments

- An AIAN webinar was held in conjunction with NCAI on 5/26.
- A satellite and radio media tour targeting rural communities was held 5/27-5/28.
- Gold House's "Shaping Tomorrow's Economy & Politics" Asian Event took place on 5/28.
- Advertising (TV, radio, print, digital) in Puerto Rico resumed on 5/29.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: April 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 4/30/2020

\$ Amounts in Millions	IT	Non-IT	Total
Total Planned through April	\$1,625.682	\$3,525.753	\$5,151.436
Available contingency and add'l appropriations through April	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through April	\$1,377.740	\$2,093.746	\$3,471.486
Total Actual Commitments and Obligations through April	\$1,309.023	\$1,777.592	\$3,086.615
Unplanned commitments/obligations through April related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$80.674	\$169.400	\$250.074
Actual Programmatic Commitments and Obligations through April	\$1,228.349	\$1,608.192	\$2,836.541
Total Plan Variance (\$/%)	\$316.659 (19.5%)	\$1,748.162 (49.6%)	\$2,064.821 (40.1%)
Remaining contingency and add'l appropriations planned through April	\$167.268	\$1,262.608	\$1,429.876
Delayed Field Operation Spending through April	\$0	\$534.592	\$534.592
Non-Field Operational Programmatic Variance through April	\$149.391	(\$49.038)	\$100.353

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through April is \$2.065 billion, or 40 percent. Below outlines the breakdown:

- The positive variance through April against the original plan in 2020 Census IT systems and operations is \$317 million, or 19.5 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$149 million. The remaining \$167 million represents a portion of contingency funding planned in April that has not yet been obligated.
- The positive variance through April against the original plan in 2020 Census non-IT operations is \$1.748 billion, or 50 percent. This variance consists of \$535 million delayed spending in the field operations as a result of schedule adjustments, and \$1.263 billion representing a portion of contingency and additional appropriations planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made in April to use risk-based contingency funds to support \$250 million in unplanned obligations or commitments through April as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

16

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 1, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 1, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed


On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 1, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 950. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 369,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

Not Applicable
Completed
On Track
Management Focus
Requires Attention



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

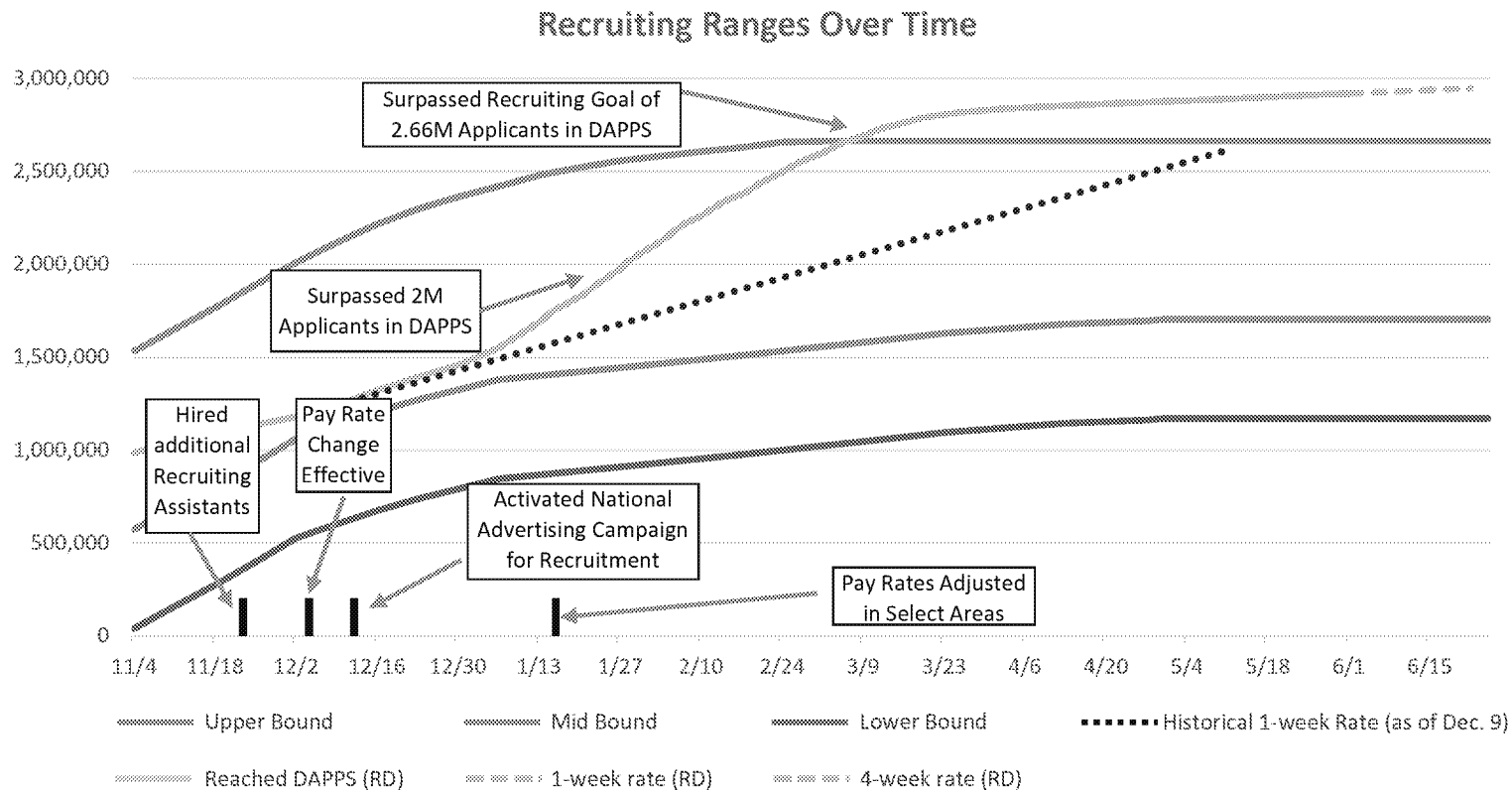
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
June 1, 2020

Completion Date:
August 15, 2020

Notes:



<p>1-week averages</p> <p>As of June 1: Daily Rate: 1,337 reached DAPPS/day</p> <p>As of May 26: Daily Rate: 1,424 reached DAPPS/day</p> <p>As of May 18: Daily Rate: 1,427 reached DAPPS/day</p>

<p>Upper Bound:</p> <p>55% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>7 Week Operation</u></p> <p>500,000 Hired</p>
--

<p>Mid:</p> <p>60.5% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>9 Week Operation</u></p> <p>320,000 Hired</p>
--

<p>Lower Bound:</p> <p>65.5% Self Response Rate</p> <p>1.55 Cases/HR (productivity)</p> <p>20.5 Hours/Week (availability)</p> <p><u>9 Week Operation</u></p> <p>220,000 Hired</p>
--

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● *On Track*

Data current as of:

June 1, 2020

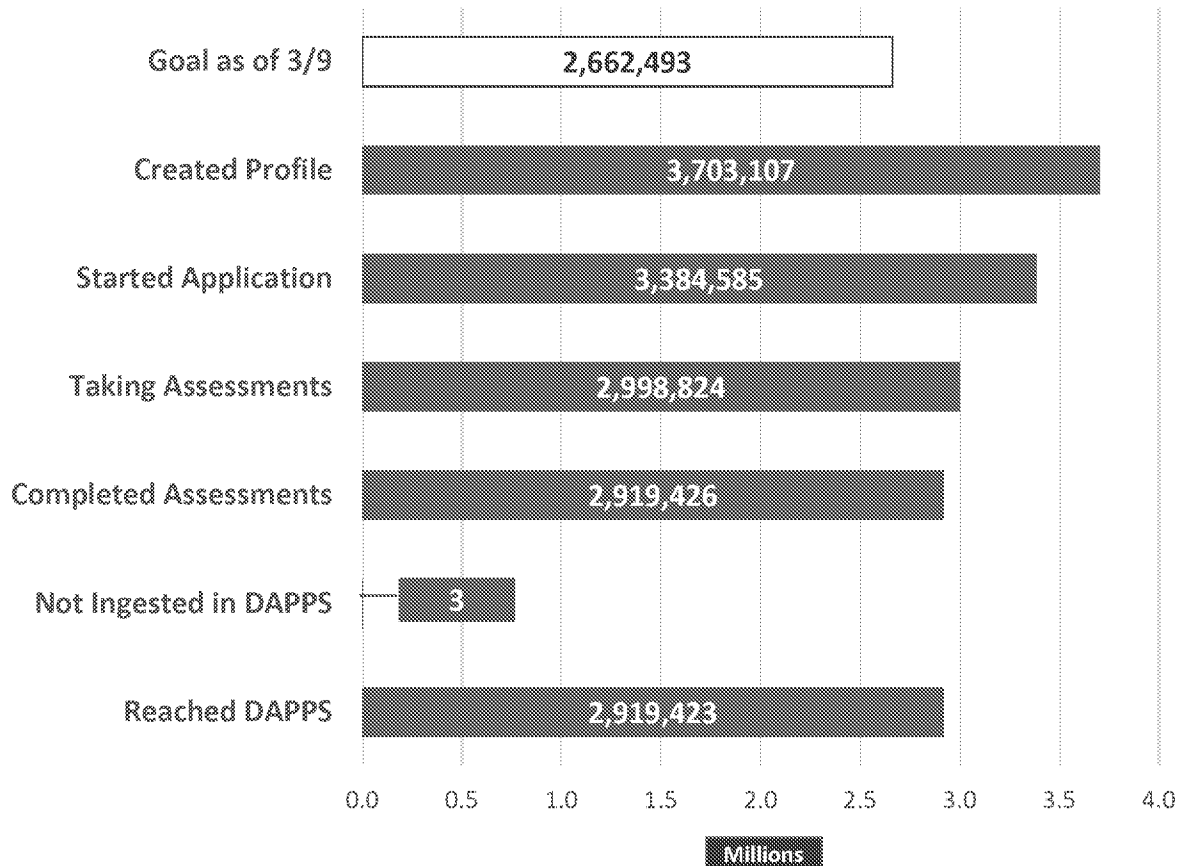
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

Management Focus

Data current as of:

June 1, 2020

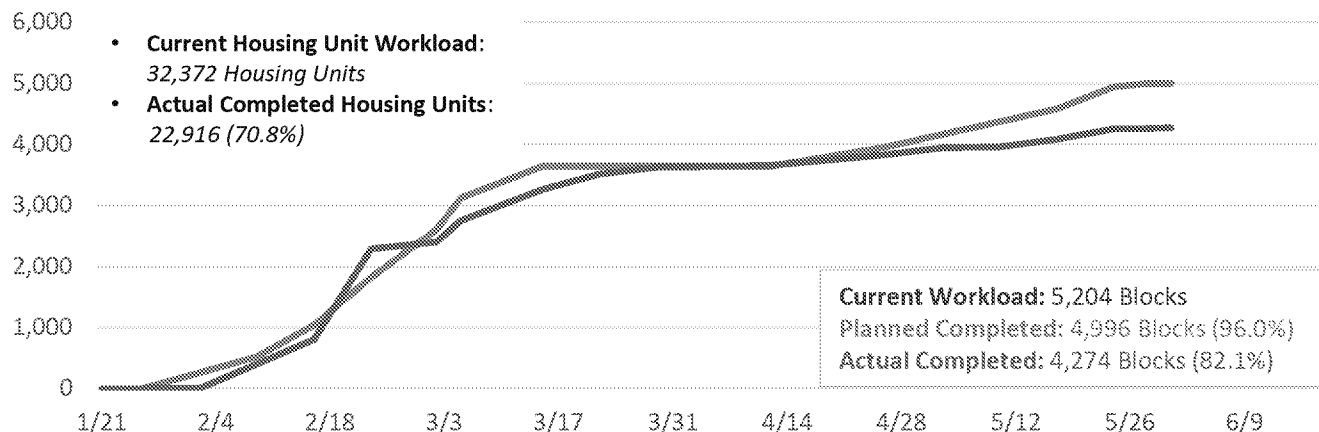
Start Date:

January 21, 2020

Completion Date:

June 19, 2020

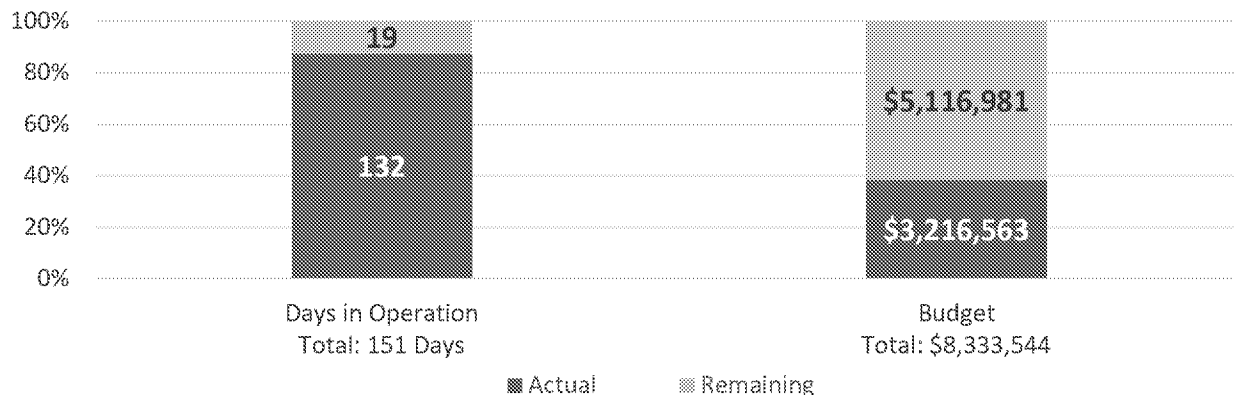
Progress for Remote Alaska Production



Notes:

To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

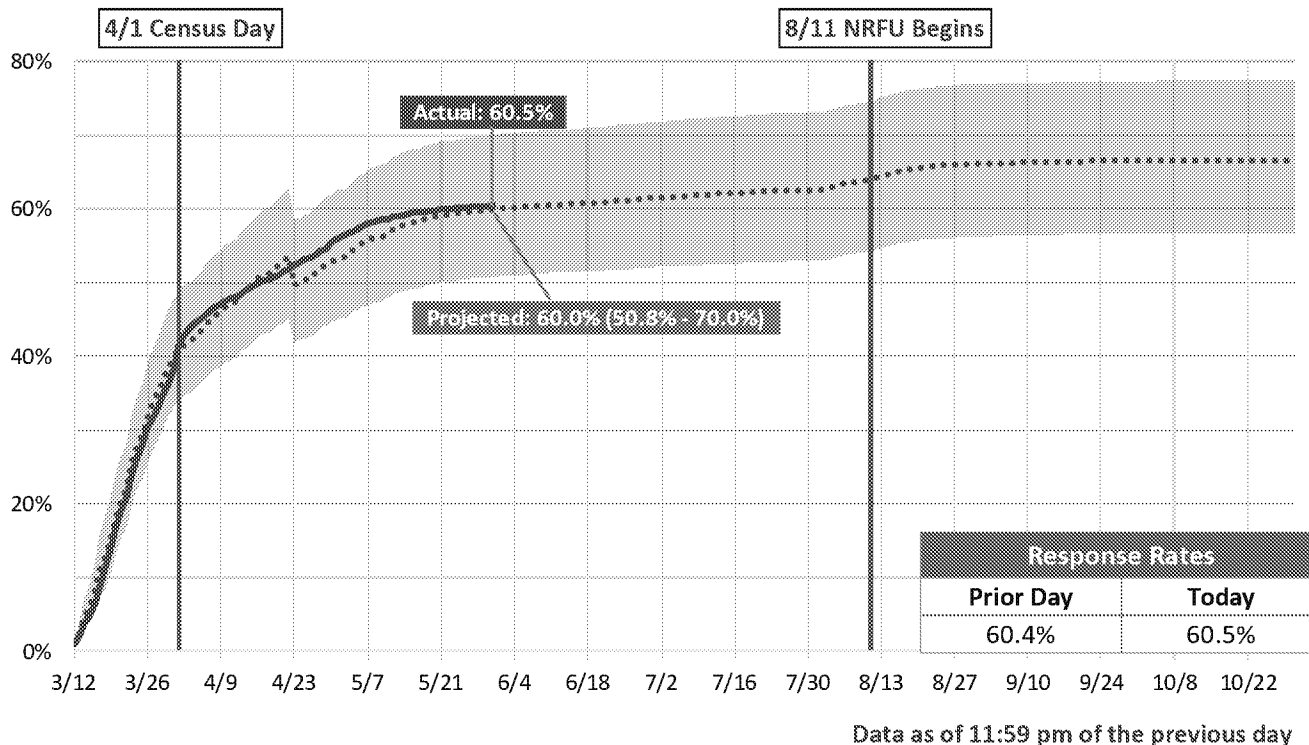
Completion Date:

*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

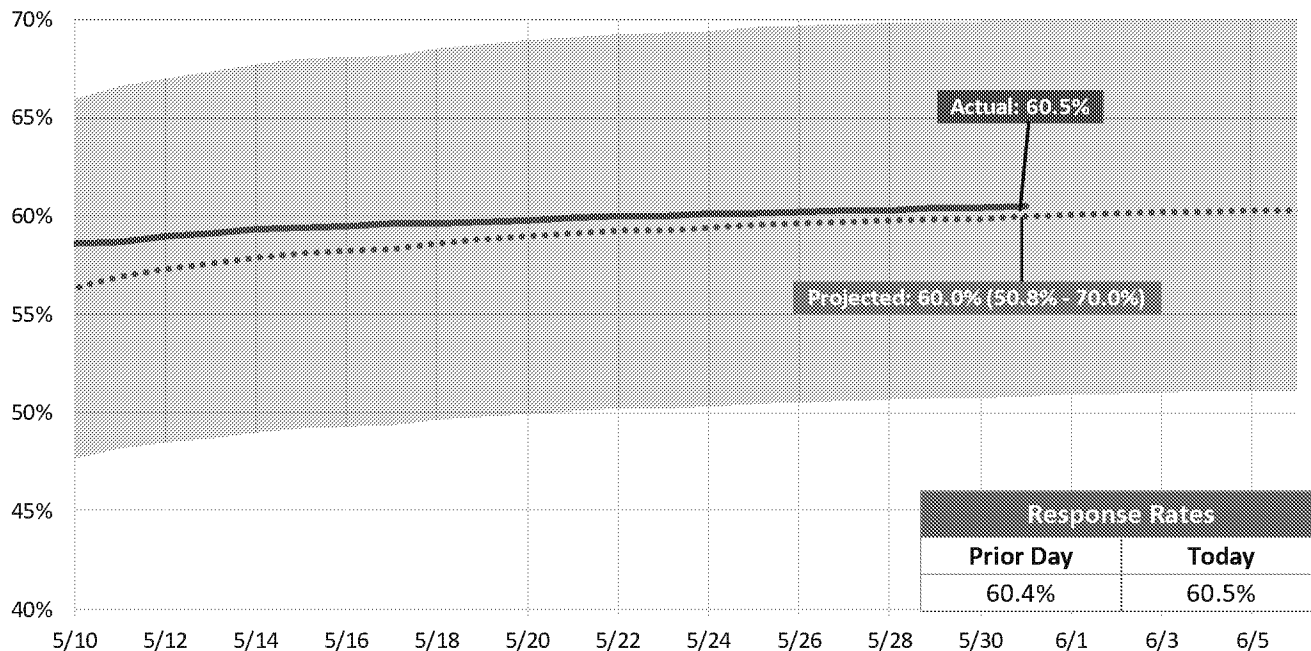
Data current as of:
June 1, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*




- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Data as of 11:59 pm of the previous day

Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

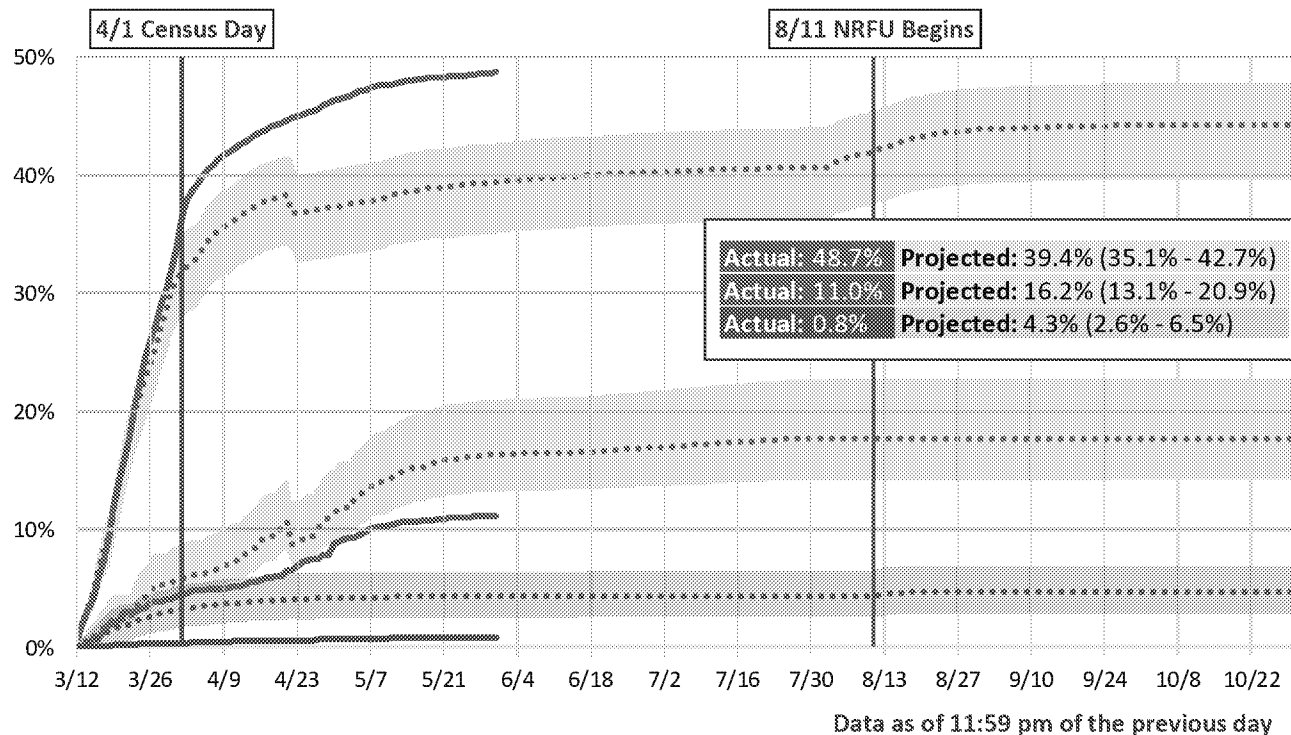
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

Status:

Management Focus

Data current as of:

June 1, 2020

Start Date:

March 12, 2020

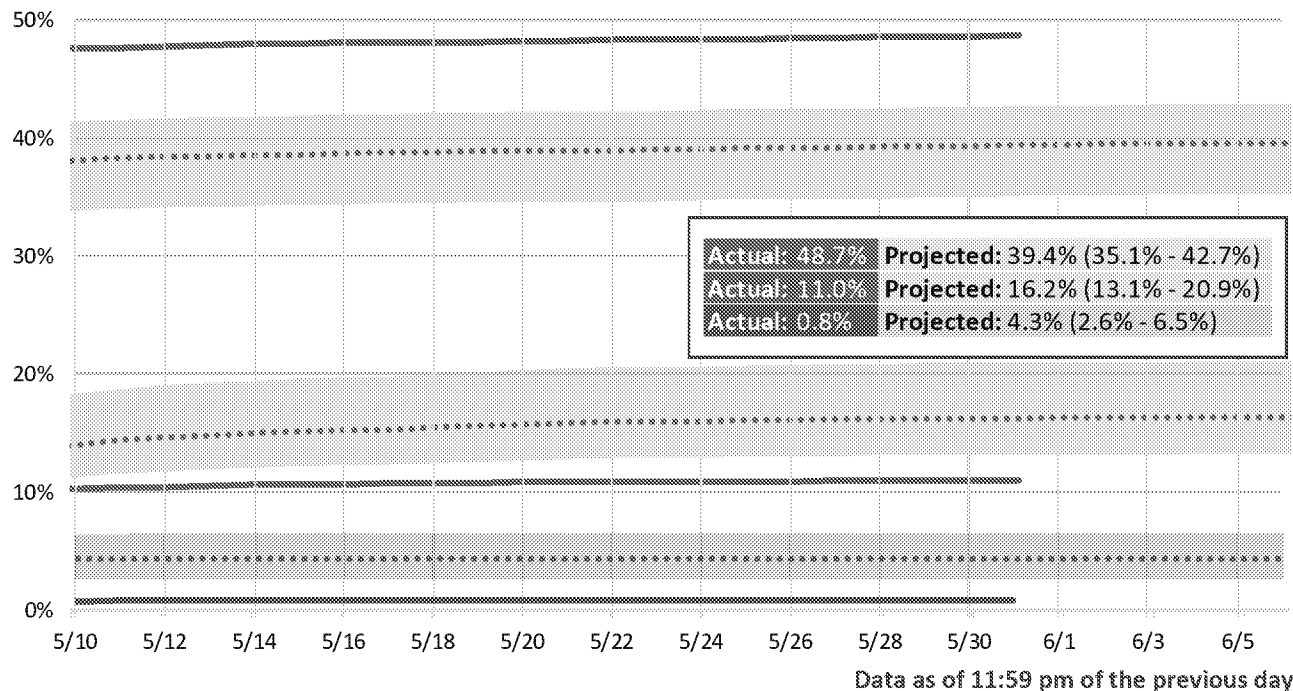
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 1, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	60.5%	63.5%	66.5%
Minnesota	70.2%	71.6%	74.1%
Wisconsin	67.7%	71.2%	73.5%
Iowa	67.2%	71.0%	73.0%
Michigan	67.0%	65.4%	67.7%
Nebraska	66.7%	68.8%	71.1%
Washington	65.8%	63.7%	67.2%
Virginia	65.6%	66.2%	69.0%
Ohio	65.6%	66.2%	69.0%
Illinois	65.5%	67.7%	70.5%
Indiana	65.3%	67.0%	69.6%
Maryland	64.7%	66.5%	69.5%
Kansas	64.5%	67.4%	70.0%
Connecticut	64.2%	66.3%	69.5%
Kentucky	64.1%	63.0%	65.7%
Utah	64.0%	65.4%	68.6%
Pennsylvania	63.5%	67.8%	70.2%
Oregon	63.3%	63.9%	66.9%
Colorado	63.1%	64.4%	67.2%
Idaho	62.7%	64.6%	67.1%
Massachusetts	62.6%	65.6%	68.8%
New Jersey	62.6%	64.4%	67.6%
California	61.6%	64.7%	68.2%
Missouri	60.7%	65.3%	67.5%
Tennessee	60.5%	63.8%	67.1%
South Dakota	60.0%	65.0%	67.1%
Nevada	59.6%	58.7%	61.4%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
North Dakota	59.5%	66.8%	68.8%
New Hampshire	59.3%	61.5%	64.4%
Delaware	58.8%	60.8%	64.1%
Rhode Island	58.6%	62.8%	65.7%
Alabama	58.5%	59.5%	62.5%
Florida	57.9%	59.6%	63.0%
Arizona	56.8%	58.5%	61.3%
North Carolina	56.8%	62.1%	64.8%
District of Columbia	56.7%	62.2%	66.0%
Georgia	56.6%	59.5%	62.5%
Mississippi	55.7%	58.1%	61.3%
New York	55.5%	61.3%	64.6%
South Carolina	55.3%	62.2%	64.7%
Hawaii	55.3%	60.7%	64.1%
Texas	55.2%	60.3%	64.4%
Arkansas	55.2%	59.5%	62.3%
Louisiana	54.7%	57.9%	61.0%
Oklahoma	54.0%	58.9%	62.3%
Montana	51.5%	62.3%	64.6%
Vermont	51.2%	58.1%	60.3%
Maine	50.6%	55.3%	57.4%
Wyoming	50.5%	61.1%	63.4%
New Mexico	48.0%	56.9%	60.0%
West Virginia	48.0%	56.8%	59.1%
Alaska	41.2%	51.6%	55.6%
Puerto Rico	8.8%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 1, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Nevada	59.6%	54.8%	1.0877
California	61.6%	57.1%	1.0789
Hawaii	55.3%	51.3%	1.0782
Mississippi	55.7%	51.7%	1.0780
New Mexico	48.0%	44.8%	1.0722

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	58.6%	64.6%	0.9062
Maine	50.6%	55.4%	0.9124
New York	55.5%	59.4%	0.9359
Vermont	51.2%	54.7%	0.9361
Delaware	58.8%	62.1%	0.9466

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:

● *On Track*

Data current as of:

May 30, 2020

Completion Date:

July 31, 2020

(pending contract MOD)

Notes:

- To date, 13,438 callers have requested the callback option. These callbacks have resulted in 5,532 completed interviews and 3,542 callers being provided assistance.

Total Inbound Call Volume % (PTD)



Language	Percentage
English	87.4%
Spanish	10.9%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.6%

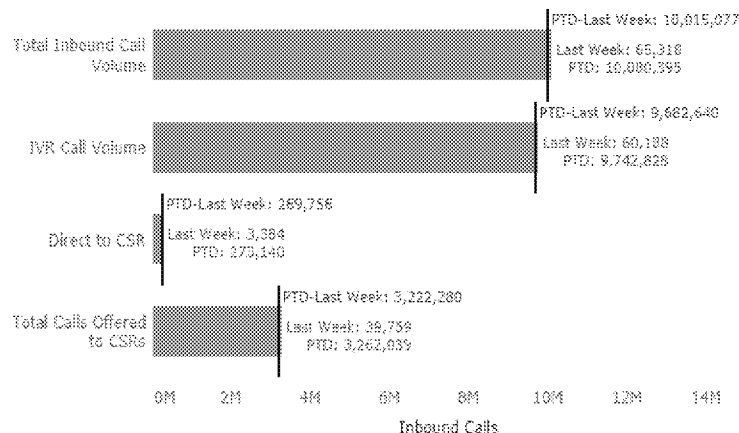
Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,040,191	10,080,395
Deflection Rate	47.0%	68.0%
Service Level - 30 Seconds	60.0%	60.7%
Average Handle Time	9:43	9:18

Calls Offered to CSRs by Language

	5/17 - 5/23	5/24 - 5/30	PTD	PTD %
English	45,699	32,255	2,890,669	88.6%
English Puerto Rico	71	166	1,805	0.1%
Spanish	5,598	3,628	245,851	7.5%
Spanish Puerto Rico	680	2,771	19,614	0.6%
Chinese Mandarin	156	108	9,878	0.3%
Chinese Cantonese	191	126	8,363	0.3%
Vietnamese	104	61	12,425	0.4%
Korean	75	60	12,056	0.4%
Russian	62	47	6,123	0.2%
Arabic	45	41	3,821	0.1%
Tagalog	11	14	2,469	0.1%
Polish	17	11	2,306	0.1%
French	14	10	1,091	0.0%
Haitian Creole	40	24	2,321	0.1%
Portuguese	21	10	1,655	0.1%
Japanese	14	8	2,159	0.1%
TTY	134	122	36,126	1.1%
Group Quarters	281	297	3,307	0.1%
Total	53,213	39,759	3,262,039	100.0%

Inbound Call Volume



Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● *On Track*

Data current as of:

May 28, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	359	69,381
Business	121	78,347
Chamber of Commerce/Trade or Professional Association	103	10,178
Education	91	82,607
Government	87	69,124
Faith-Based Organizations	63	37,429
Media	44	7,725
Healthcare	43	13,999
Technology	32	350
International Governmental/Consulate/Embassy	7	335
Grand Total	950	369,475

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	399	215,729
Black/African American	85	16,588
Young Children	85	5,552
Rural	77	11,815
Hispanic/Latino	75	24,315
Asian	73	9,681
Native Hawaiian Pacific Islander	46	637
Veterans	41	3,131
Young and Mobile	40	7,058
LGBTQ	24	1,207
Elderly	23	8,503
Individuals with Disabilities	23	3,103
Persons Experiencing Homelessness and Highly Mobile	21	5,276
American Indian/Alaskan Native	18	3,539
MENA	15	29

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 364,756



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: *Customer Relationship Management Database*

Pre-decisional - Internal Only - Not for Public Distribution.

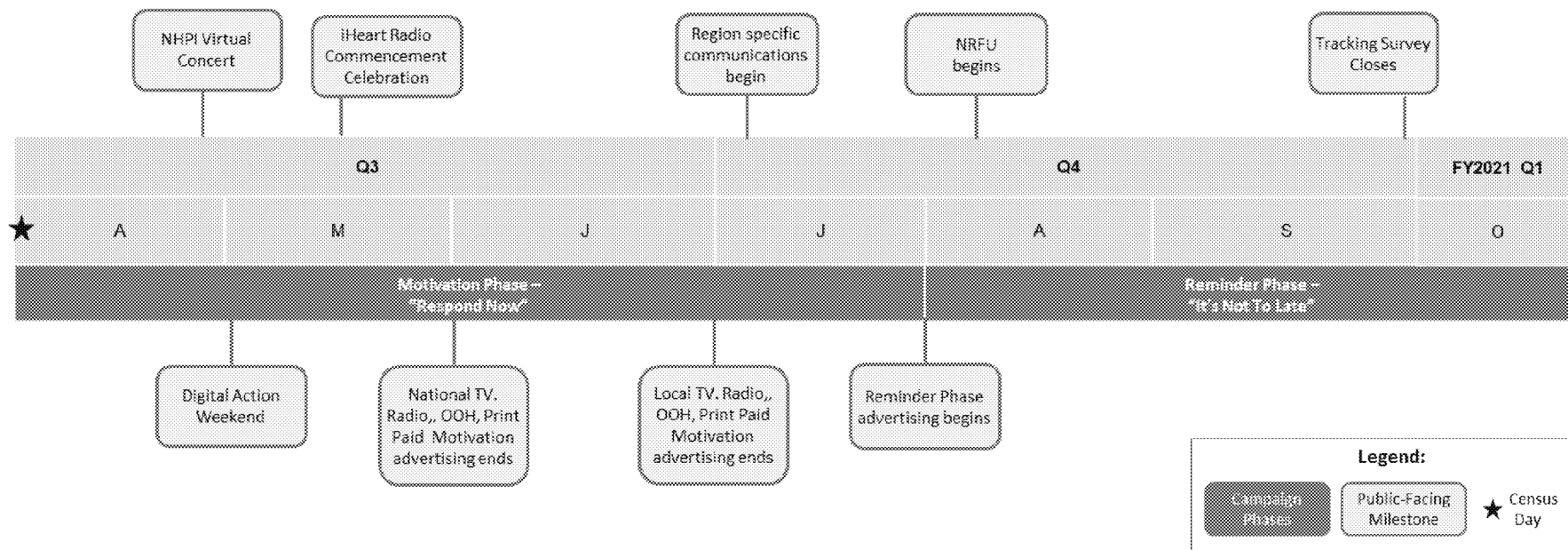
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: *May 28, 2020*



Significant Accomplishments

- An AIAN webinar was held in conjunction with NCAI on 5/26.
- A satellite and radio media tour targeting rural communities was held 5/27-5/28.
- Gold House's "Shaping Tomorrow's Economy & Politics" Asian Event took place on 5/28.
- Advertising (TV, radio, print, digital) in Puerto Rico resumed on 5/29.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: April 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 4/30/2020

\$ Amounts in Millions	IT		Non-IT		Total	
	IT	Non-IT	Total	%	Total	%
Total Planned through April	\$1,625.682	\$3,525.753	\$5,151.436			
Available contingency and add'l appropriations through April	\$247.942	\$1,432.008	\$1,679.950			
Planned Programmatic through April	\$1,377.740	\$2,093.746	\$3,471.486			
Total Actual Commitments and Obligations through April	\$1,309.023	\$1,777.592	\$3,086.615			
Unplanned commitments/obligations through April related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$80.674	\$169.400	\$250.074			
Actual Programmatic Commitments and Obligations through April	\$1,228.349	\$1,608.192	\$2,836.541			
Total Plan Variance (\$/%)	\$316.659 (19.5%)	\$1,748.162 (49.6%)	\$2,064.821 (40.1%)			
Remaining contingency and add'l appropriations planned through April	\$167.268	\$1,262.608	\$1,429.876			
Delayed Field Operation Spending through April	\$0	\$534.592	\$534.592			
Non-Field Operational Programmatic Variance through April	\$149.391	(\$49.038)	\$100.353			

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through April is \$2.065 billion, or 40 percent. Below outlines the breakdown:

- The positive variance through April against the original plan in 2020 Census IT systems and operations is \$317 million, or 19.5 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$149 million. The remaining \$167 million represents a portion of contingency funding planned in April that has not yet been obligated.
- The positive variance through April against the original plan in 2020 Census non-IT operations is \$1.748 billion, or 50 percent. This variance consists of \$535 million delayed spending in the field operations as a result of schedule adjustments, and \$1.263 billion representing a portion of contingency and additional appropriations planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made in April to use risk-based contingency funds to support \$250 million in unplanned obligations or commitments through April as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

16

From: Knight, Harry (Federal) [HKnight@doc.gov]
Sent: 6/5/2020 7:52:44 PM
To: Rafiekian, Christine [Christine.Rafiekian@trade.gov]; Brooke, Beatrice E. (Federal) [BBrooke1@doc.gov]; Risko, Daniel (Federal) [DRisko@doc.gov]
CC: Memmott-Kern, Kendra (Federal) [KMemmott-Kern@doc.gov]
Subject: OMB feedback is addressed and DOC FINAL APG Q1/Q2 Updates submitted...

DepSec Team -

DP & Nonresponsive

DP

These two points are now resolved and we submitted FINAL updates to OMB this afternoon within the deadline. Have a great weekend!

All the best,

Harry

Office of Performance Excellence

From: Knight, Harry (Federal)

Sent: Friday, May 15, 2020 4:52 PM

To: Rafiekian, Christine <Christine.Rafiekian@trade.gov>; Brooke, Beatrice E. (Federal) <BBrooke1@doc.gov>; Mahalek, Thomas A <thomas.a.mahalek@census.gov>; Norton, Beth (Federal) <Beth.Norton@noaa.gov>; Norris, Patricia <Patricia.Norris@trade.gov>; Ly, Nga <nga.ly@firstnet.gov>; Hague, Marina (Contractor) <marina.hague@noaa.gov>; Coggins, Wynn (Federal) <WCoggins@doc.gov>; Yaag, Denise (Federal) <dyaag@doc.gov>; Memmott-Kern, Kendra (Federal) <KMemmott-Kern@doc.gov>

Subject: All 5 DRAFT APG Q1/Q2 Updates are submitted to OMB for review

Good Afternoon,

Thanks again for supporting productive APG review meetings this week with the Deputy Secretary. Just letting you know that today we submitted all 5 DRAFT FY20-21 Q1/Q2 Agency Priority Goal (APG) Action Plan Updates to OMB for review.

If we receive any comments or questions from OMB, we will inform the applicable APG team. As needed, we will work with the applicable team and OMB to ensure the Q1/Q2 APG Updates are finalized by June 5, 2020. We will confirm with you all when the Updates are finalized with OMB and posted publicly on www.performance.gov. Have a great weekend!

All the best,

Harry

Harry D. Knight, Jr

Director

Office of Performance Excellence

Office of the Secretary

U.S. Department of Commerce
Mobile: (202) 495-9476

This document has been withheld in full.

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 8, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 8, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 8, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 958. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 373,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

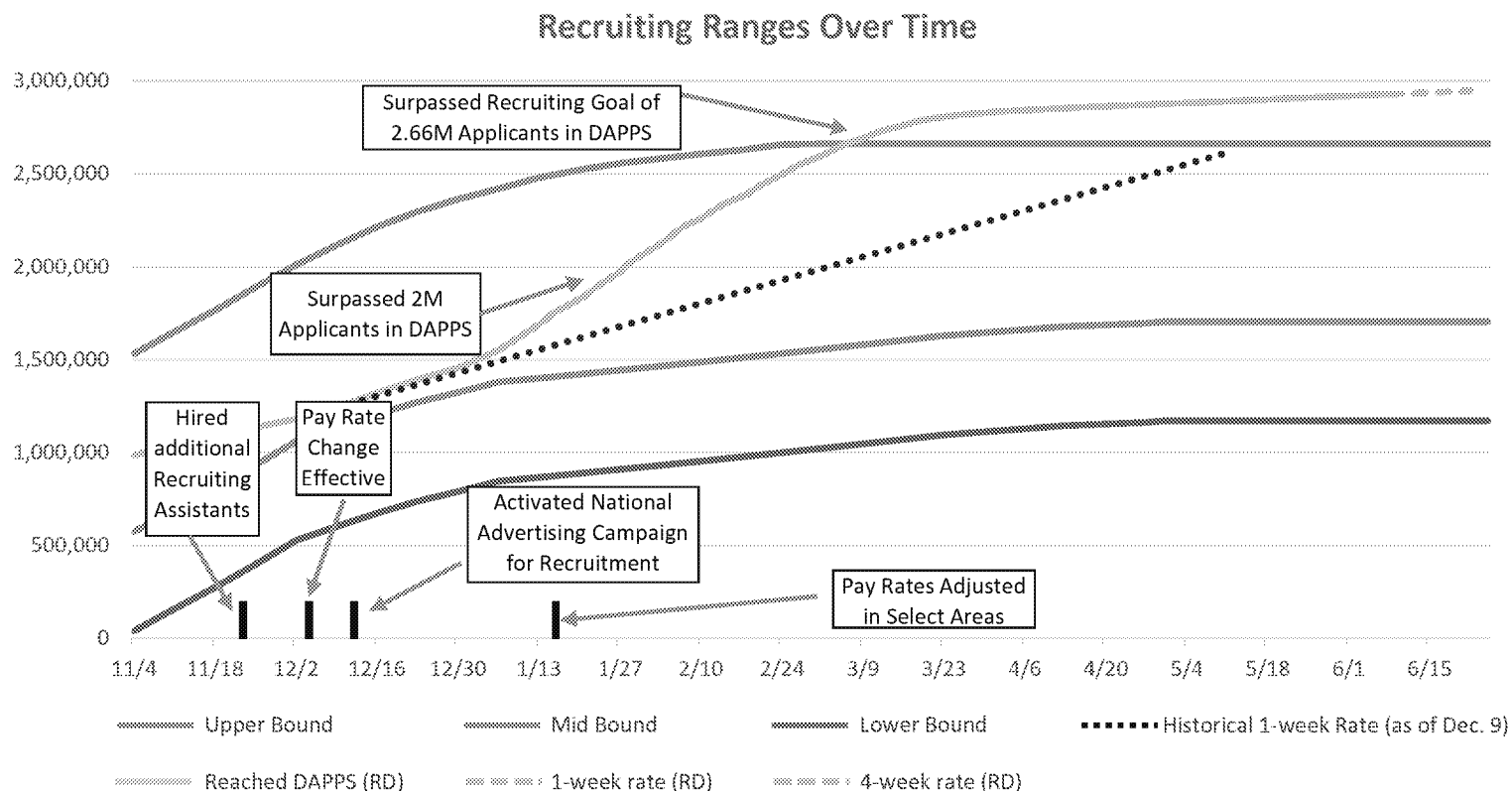
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
June 8, 2020

Completion Date:
August 15, 2020

Notes:



<u>1-week averages</u>
As of June 8: Daily Rate: 1,282 reached DAPPS/day
As of June 1: Daily Rate: 1,337 reached DAPPS/day
As of May 26: Daily Rate: 1,424 reached DAPPS/day

Upper Bound: 55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired

Mid: 60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired

Lower Bound: 65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● *On Track*

Data current as of:

June 8, 2020

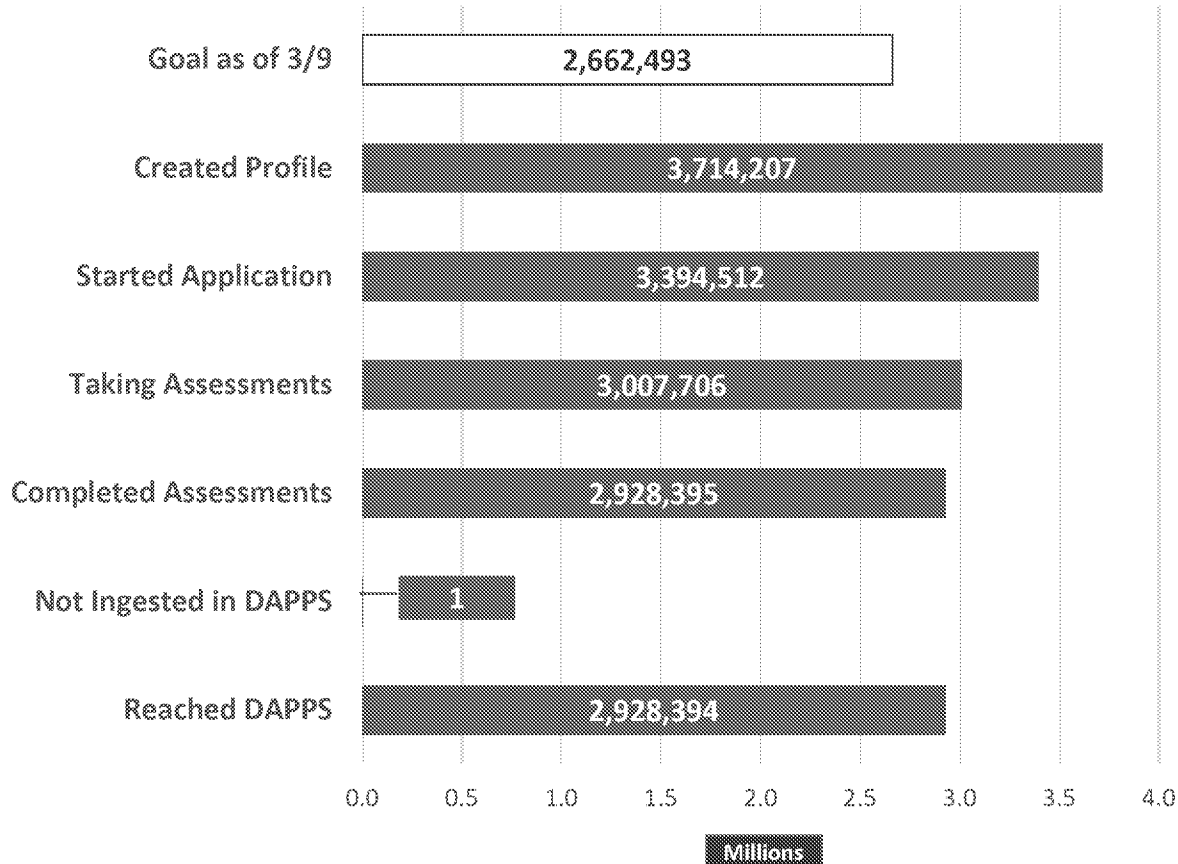
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

Management Focus

Data current as of:

June 8, 2020

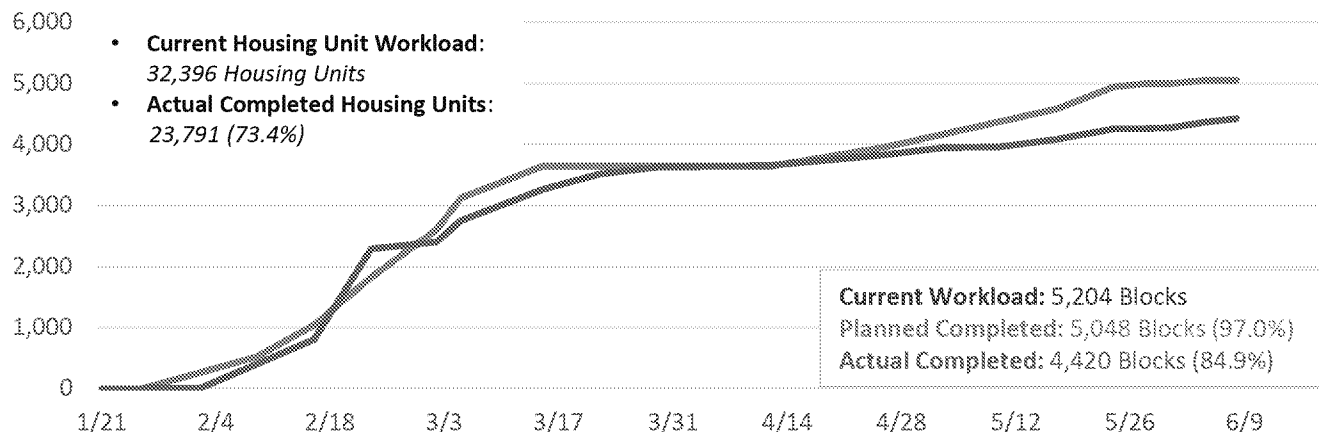
Start Date:

January 21, 2020

Completion Date:

June 19, 2020

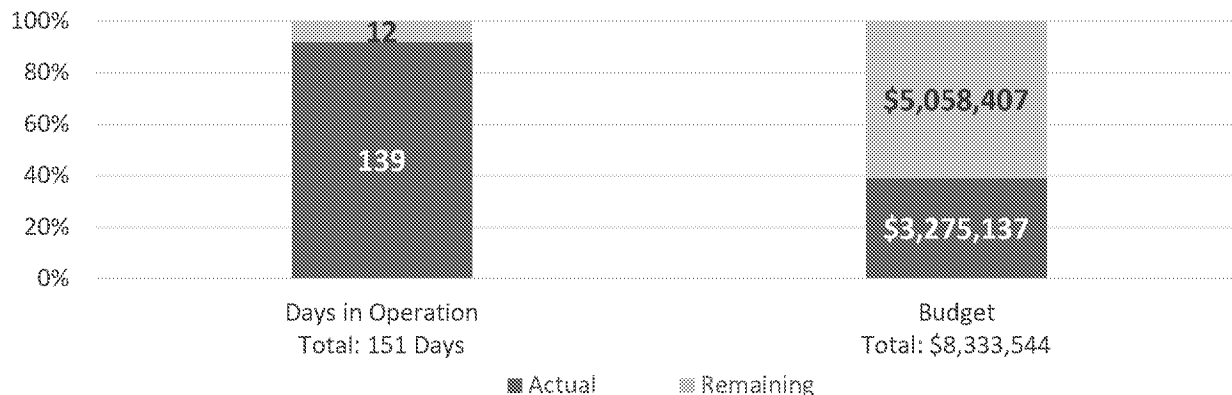
Progress for Remote Alaska Production



Notes:

To ensure a count of everyone before the ice melts and residents disperse, enumerations have resumed via self-enumeration in most of the remaining Alaska Native villages and a few other areas included in this operation. A new operational end date has been set and revised expectations for workload completion have been determined.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

June 8, 2020

Start Date:

March 12, 2020

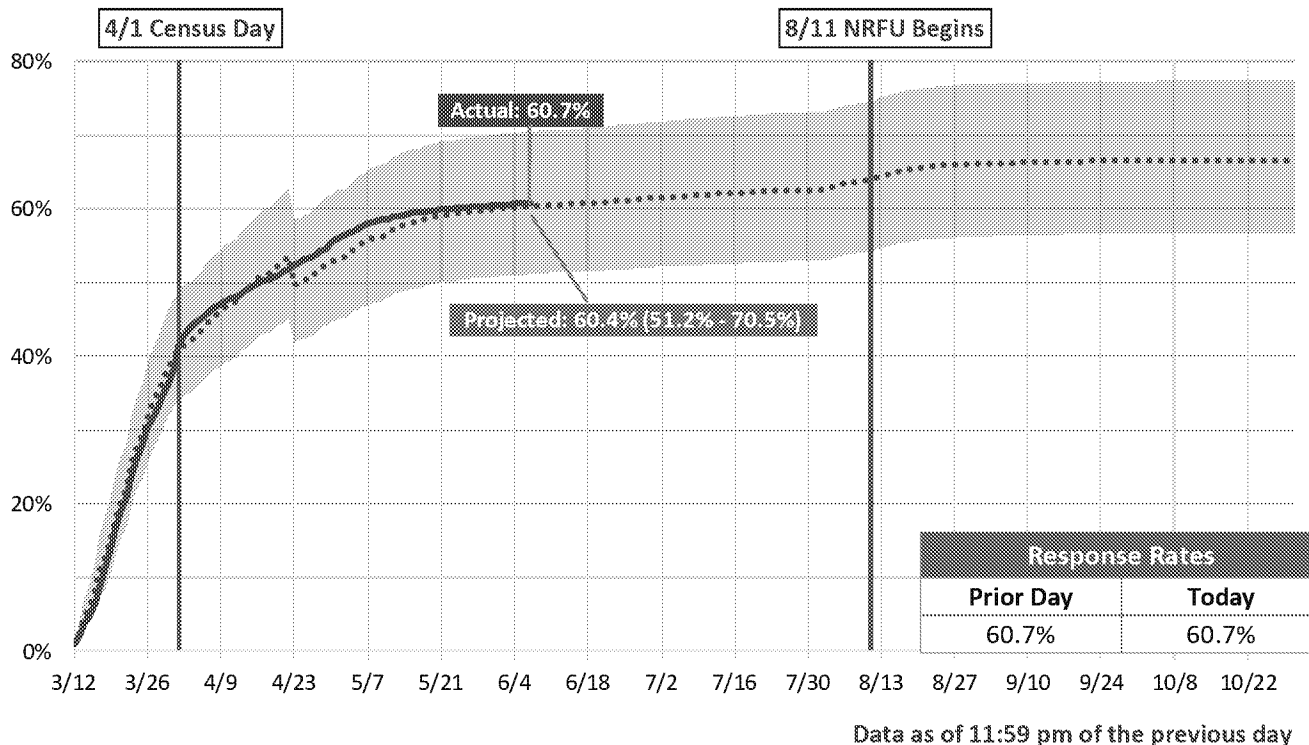
Completion Date:

*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 On Track

Data current as of:
June 8, 2020

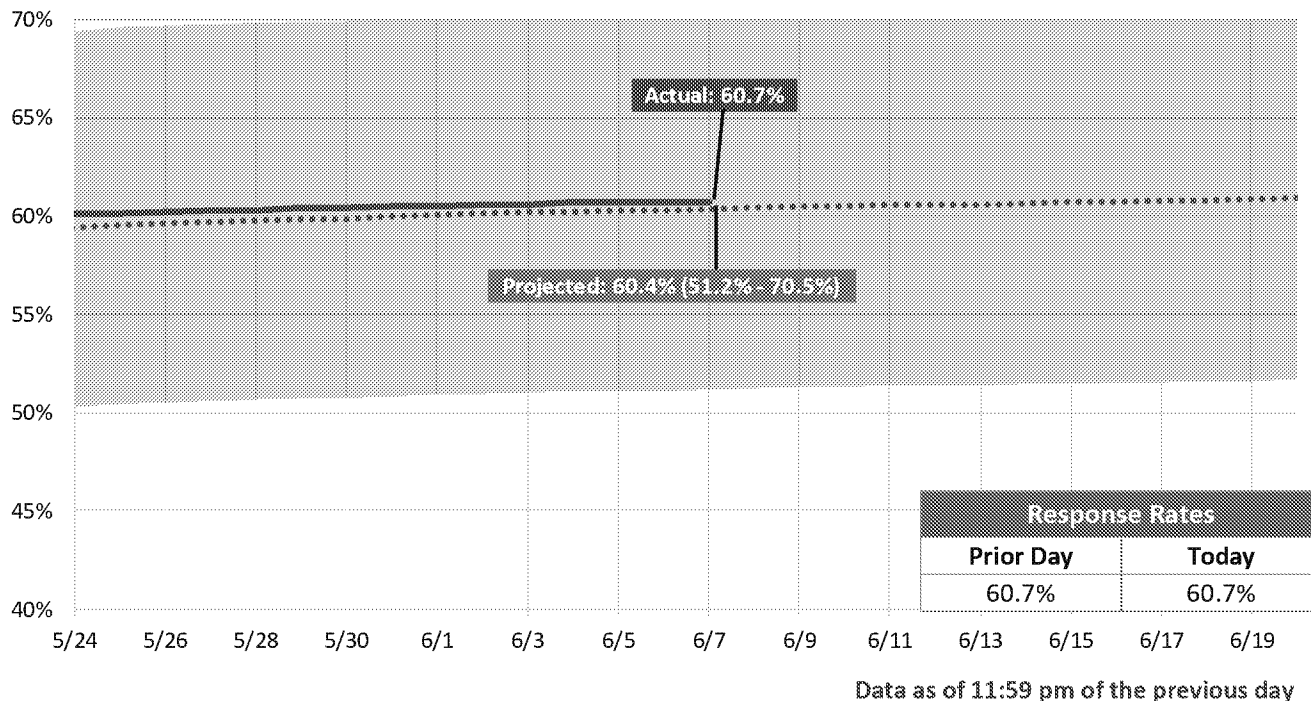
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:

June 8, 2020

Start Date:

March 12, 2020

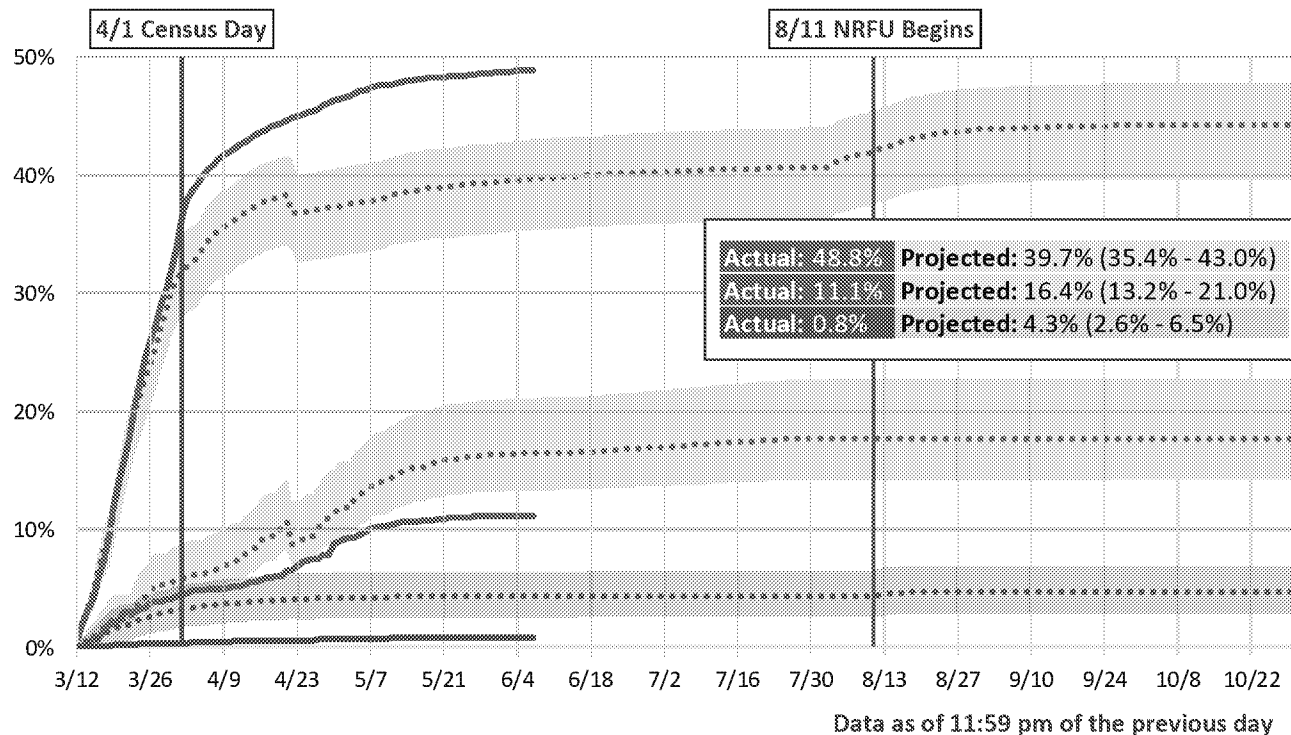
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

Status:

Management Focus

Data current as of:

June 8, 2020

Start Date:

March 12, 2020

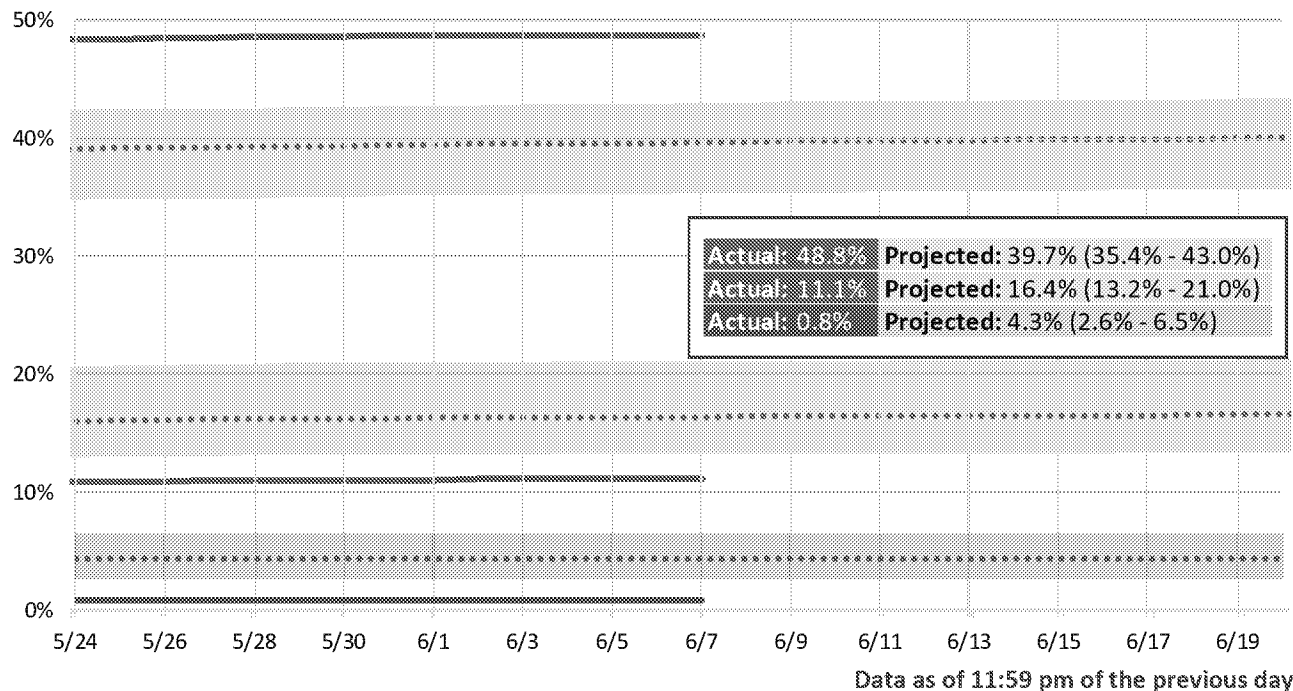
Completion Date:

October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	=====	=====	=====
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 8, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	60.7%	63.5%	66.5%
Minnesota	70.4%	71.6%	74.1%
Wisconsin	67.8%	71.2%	73.5%
Iowa	67.4%	71.0%	73.0%
Michigan	67.3%	65.4%	67.7%
Nebraska	66.9%	68.8%	71.1%
Washington	66.0%	63.7%	67.2%
Virginia	65.9%	66.2%	69.0%
Illinois	65.8%	67.7%	70.5%
Ohio	65.8%	66.2%	69.0%
Indiana	65.5%	67.0%	69.6%
Maryland	65.1%	66.5%	69.5%
Kansas	64.7%	67.4%	70.0%
Connecticut	64.5%	66.3%	69.5%
Kentucky	64.3%	63.0%	65.7%
Utah	64.3%	65.4%	68.6%
Pennsylvania	63.8%	67.8%	70.2%
Oregon	63.5%	63.9%	66.9%
Colorado	63.3%	64.4%	67.2%
Idaho	62.9%	64.6%	67.1%
New Jersey	62.9%	64.4%	67.6%
Massachusetts	62.9%	65.6%	68.8%
California	61.9%	64.7%	68.2%
Missouri	60.9%	65.3%	67.5%
Tennessee	60.8%	63.8%	67.1%
South Dakota	60.2%	65.0%	67.1%
Nevada	59.9%	58.7%	61.4%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
North Dakota	59.7%	66.8%	68.8%
New Hampshire	59.5%	61.5%	64.4%
Delaware	59.1%	60.8%	64.1%
Rhode Island	58.9%	62.8%	65.7%
Alabama	58.8%	59.5%	62.5%
Florida	58.2%	59.6%	63.0%
Arizona	57.1%	58.5%	61.3%
District of Columbia	57.1%	62.2%	66.0%
North Carolina	57.1%	62.1%	64.8%
Georgia	56.9%	59.5%	62.5%
New York	56.0%	61.3%	64.6%
Mississippi	56.0%	58.1%	61.3%
Hawaii	55.6%	60.7%	64.1%
South Carolina	55.5%	62.2%	64.7%
Texas	55.5%	60.3%	64.4%
Arkansas	55.4%	59.5%	62.3%
Louisiana	55.0%	57.9%	61.0%
Oklahoma	54.3%	58.9%	62.3%
Montana	51.7%	62.3%	64.6%
Vermont	51.5%	58.1%	60.3%
Maine	50.8%	55.3%	57.4%
Wyoming	50.8%	61.1%	63.4%
New Mexico	48.4%	56.9%	60.0%
West Virginia	48.2%	56.8%	59.1%
Alaska	41.5%	51.6%	55.6%
Puerto Rico	9.0%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 8, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Nevada	59.9%	55.2%	1.0859
California	61.9%	57.5%	1.0780
Hawaii	55.6%	51.7%	1.0762
Mississippi	56.0%	52.1%	1.0748
New Mexico	48.4%	45.1%	1.0720

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	58.9%	65.0%	0.9052
Maine	50.8%	55.8%	0.9102
Vermont	51.5%	55.1%	0.9342
New York	56.0%	59.7%	0.9374
Delaware	59.1%	62.5%	0.9446

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:

● On Track

Data current as of:

June 6, 2020

Completion Date:

July 31, 2020

(pending contract MOD)

Notes:

To date, 13,659 callers have requested the callback option. These callbacks have resulted in 5,654 completed interviews and 3,604 callers being provided assistance.

Total Inbound Call Volume % (PTD)

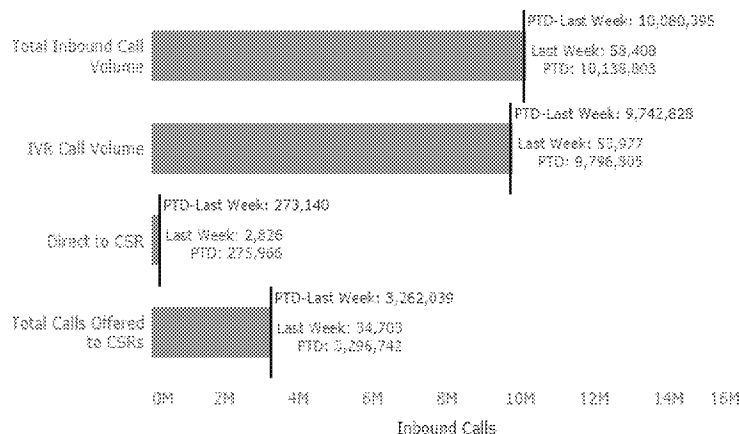


Language	Percentage
English	87.4%
Spanish	10.9%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.7%

Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,095,862	10,138,803
Deflection Rate	47.0%	57.8%
Service Level - 30 Seconds	80.0%	51.1%
Average Handle Time	9:43	9:18

Inbound Call Volume



Calls Offered to CSRs by Language

	5/24 - 5/30	5/31 - 6/6	PTD	PTD %
English	32,255	28,600	2,919,269	88.6%
English Puerto Rico	166	141	1,946	0.1%
Spanish	3,628	2,861	248,712	7.5%
Spanish Puerto Rico	2,771	2,311	21,925	0.7%
Chinese Mandarin	108	103	9,981	0.3%
Chinese Cantonese	126	139	8,502	0.3%
Vietnamese	61	56	12,481	0.4%
Korean	60	49	12,105	0.4%
Russian	47	26	6,149	0.2%
Arabic	41	18	3,839	0.1%
Tagalog	14	15	2,484	0.1%
Polish	11	5	2,311	0.1%
French	10	3	1,094	0.0%
Haitian Creole	24	33	2,354	0.1%
Portuguese	10	12	1,667	0.1%
Japanese	8	7	2,166	0.1%
TTY	122	72	36,198	1.1%
Group Quarters	297	252	3,559	0.1%
Total	39,759	34,703	3,296,742	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

 On Track

Data current as of:

June 4, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	361	69,744
Business	126	79,766
Chamber of Commerce/Trade or Professional Association	103	10,253
Education	91	82,974
Government	87	69,875
Faith-Based Organizations	63	37,843
Media	45	7,807
Healthcare	43	14,159
Technology	32	354
International Governmental/Consulate/Embassy	7	342
Grand Total	958	373,117

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	402	218,291
Black/African American	85	16,732
Young Children	86	5,579
Rural	77	12,016
Hispanic/Latino	75	24,540
Asian	75	9,785
Native Hawaiian Pacific Islander	47	640
Veterans	41	3,148
Young and Mobile	40	7,198
LGBTQ	24	1,230
Elderly	23	8,552
Individuals with Disabilities	23	3,118
Persons Experiencing Homelessness and Highly Mobile	21	5,295
American Indian/Alaskan Native	19	3,543
MENA	15	31

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 372,517



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

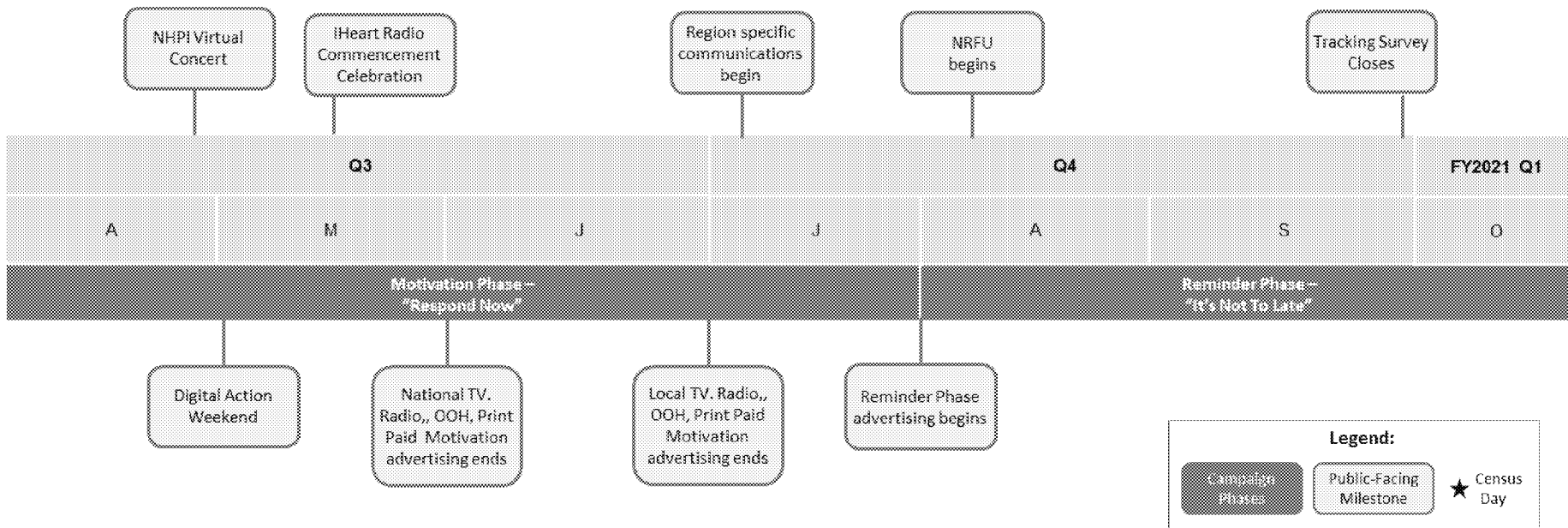
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: *June 4, 2020*



Significant Accomplishments

- The 3rd Afro-Caribbean Virtual Concert in a series of 5 was held on 5/30.
- The achievement of over 60% self response rate was celebrated with a press release and internal communications.
- Statistics In Schools (SIS) planned and hosted a virtual field trip for first graders on Thursday June 4.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: April 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 4/30/2020

\$ Amounts in Millions	IT	Non-IT	Total
Total Planned through April	\$1,625.682	\$3,525.753	\$5,151.436
Available contingency and add'l appropriations through April	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through April	\$1,377.740	\$2,093.746	\$3,471.486
Total Actual Commitments and Obligations through April	\$1,309.023	\$1,777.592	\$3,086.615
Unplanned commitments/obligations through April related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$80.674	\$169.400	\$250.074
Actual Programmatic Commitments and Obligations through April	\$1,228.349	\$1,608.192	\$2,836.541
Total Plan Variance (\$/%)	\$316.659 (19.5%)	\$1,748.162 (49.6%)	\$2,064.821 (40.1%)
Remaining contingency and add'l appropriations planned through April	\$167.268	\$1,262.608	\$1,429.876
Delayed Field Operation Spending through April	\$0	\$534.592	\$534.592
Non-Field Operational Programmatic Variance through April	\$149.391	(\$49.038)	\$100.353

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through April is \$2.065 billion, or 40 percent. Below outlines the breakdown:

- The positive variance through April against the original plan in 2020 Census IT systems and operations is \$317 million, or 19.5 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$149 million. The remaining \$167 million represents a portion of contingency funding planned in April that has not yet been obligated.
- The positive variance through April against the original plan in 2020 Census non-IT operations is \$1.748 billion, or 50 percent. This variance consists of \$535 million delayed spending in the field operations as a result of schedule adjustments, and \$1.263 billion representing a portion of contingency and additional appropriations planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made in April to use risk-based contingency funds to support \$250 million in unplanned obligations or commitments through April as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 8, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: States Restarting Work – Week of May 4, 2020	3
2020 Census: States Restarting Work – Week of May 11, 2020	4
2020 Census: States Restarting Work – Week of May 18, 2020	5
2020 Census: States Restarting Work – Week of May 25, 2020	6
2020 Census: States Restarting Work – Week of June 1, 2020	7
2020 Census: States Restarting Work – Week of June 8, 2020	8
2020 Census: Phased Restart Update Leave Status by State	9
2020 Census: Update Leave Progress & Cost	10
2020 Census: Update Leave – Status Update	11
2020 Census: Phased Restart Area Census Office Status	12
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	13
2020 Census: Phased Restart Paper Data Capture Center Staffing Status	14
2020 Census: Phased Restart Fingerprinting Location Status by State	15
2020 Census: Phased Restart Fingerprinting Status	16

Legend Not Applicable Completed On Track Management Focus Requires Attention



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 4, 2020

Data Current as of: May 4, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states	23	23	0	1,297,866	1,297,866
Alabama	3	3	0	81,964	81,964
Alaska	1	1	0	110,022	110,022
Arkansas	2	2	0	77,716	77,716
Idaho	1	1	0	70,780	70,780
Maine	1	1	0	111,689	111,689
Mississippi	2	2	0	54,499	54,499
Montana	1	1	0	112,978	112,978
North Dakota	1	1	0	40,051	40,051
Oklahoma	3	3	0	187,921	187,921
Tennessee	4	4	0	9,010	9,010
Utah	2	2	0	90,972	90,972
Vermont	1	1	0	61,075	61,075
West Virginia	1	1	0	289,189	289,189

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 11, 2020

Data Current as of: May 11, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 9 states	54	54	0	1,006,755	1,066,755
Florida	15	15	0	171,871	171,871
Georgia	8	8	0	111,905	111,905
Kansas	2	2	0	32,178	32,178
Kentucky	2	2	0	78,593	78,593
Missouri	3	3	0	131,018	131,018
North Carolina	7	7	0	164,775	164,775
Oregon	3	3	0	27,198	27,198
Pennsylvania	9	9	0	197,124	197,124
Washington	5	5	0	92,093	92,093

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 18, 2020

Data Current as of: May 18, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 11 states & PR	50	28	22	2,920,476	2,535,488
Arizona	6	5	1	214,291	176,269
Colorado	4	4	0	195,895	195,895
Indiana	4	4	0	39,142	39,142
Iowa	1	1	0	14,050	14,050
Louisiana	4	4	0	91,447	91,447
Nebraska	1	1	0	30,670	30,670
Nevada	2	2	0	47,778	47,778
New Mexico	2	1	1	167,661	56,667
New York	21	1	20	270,545	34,573
Rhode Island	1	1	0	5,657	5,657
Wyoming	1	1	0	67,114	67,114
Puerto Rico	3	3	0	1,776,226	1,776,226

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 25, 2020

Data Current as of: May 26, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 12 states	111	51	60	1,676,988	1,415,674
California	30	13	17	348,797	272,539
Connecticut	3	3	0	5,868	5,868
Massachusetts	6	6	0	69,244	69,244
Maryland	4	1	3	NA	NA
Michigan	5	2	3	106,770	100,219
Minnesota	3	3	0	86,706	86,706
New Mexico*	2	2	0	167,661	167,661
New York*	21	4	17	270,545	200,350
South Dakota	1	1	0	51,715	51,715
Texas	26	10	16	441,668	333,358
Virginia	6	2	4	34,615	34,615
Wisconsin	4	4	0	93,399	93,399

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 1, 2020

Data Current as of: June 1, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states & DC	125	89	36	1,511,036	1,459,803
California*	30	18	12	348,797	324,924
District of Columbia [†]	1	1	0	NA	NA
Delaware [†]	1	1	0	NA	NA
Hawaii [†]	1	1	0	63,303	63,303
Illinois [†]	10	10	0	42,827	42,827
Maryland*	4	3	1	NA	NA
Michigan*	5	5	0	106,770	106,770
New Hampshire [†]	1	1	0	65,936	65,936
New Jersey [†]	8	6	2	40,514	40,514
New York*	21	8	13	270,545	269,960
Ohio [†]	8	8	0	34,686	34,686
South Carolina [†]	3	3	0	61,375	61,375
Texas*	26	19	7	441,668	414,893
Virginia*	6	5	1	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

[†] Indicates a newly opened state

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 8, 2020

Data Current as of: June 8, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 7 states	101	101	0	1,350,430	1,350,430
Arizona*	6	6	0	214,291	214,291
California*	30	30	0	348,797	348,797
Maryland*	4	4	0	NA	NA
New Jersey*	8	8	0	40,514	40,514
New York*	21	21	0	270,545	270,545
Texas*	26	26	0	441,668	441,668
Virginia*	6	6	0	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Summary of States Restarting Work <i>Since Week of May 4, 2020</i>				
States	Number of ACOs Opened	Opened ACOs with Update Leave Workload	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
50, DC, & Puerto Rico	248	169	6,805,523	6,805,523

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 8, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	63.4%	83.5%	20.1%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	80.9%	87.7%	6.8%
Arizona	6.6%	214,291	40.2%	59.6%	19.4%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	37.4%	69.7%	32.3%
Colorado	7.5%	195,895	73.8%	91.4%	17.6%
Connecticut	0.4%	5,868	59.6%	75.9%	16.3%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	10.4%	47.6%	37.2%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	16.7%	58.9%	42.3%
Indiana	1.3%	39,142	99.5%	100.0%	0.5%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	97.3%	100.0%	2.7%
Kentucky	3.7%	78,593	98.9%	100.0%	1.1%
Louisiana	4.0%	91,447	91.9%	99.8%	7.8%
Maine	14.2%	111,689	71.8%	96.2%	24.5%
Massachusetts	2.2%	69,244	46.6%	77.9%	31.2%
Michigan	2.2%	106,770	24.0%	58.1%	34.1%
Minnesota	3.4%	86,706	22.9%	51.5%	28.6%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	95.1%	100.0%	4.9%
Montana	19.2%	112,978	76.5%	86.0%	9.5%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	80.0%	89.2%	9.2%
Nevada	3.6%	47,778	82.7%	97.9%	15.3%
New Hampshire	9.9%	65,936	10.1%	37.4%	27.3%
New Jersey	1.1%	40,514	20.2%	55.2%	35.0%
New Mexico	19.2%	200,664	29.5%	44.3%	14.7%
New York	3.0%	270,545	35.5%	62.5%	27.0%
North Carolina	3.3%	164,775	92.8%	97.5%	4.7%
North Dakota	9.9%	40,051	81.8%	97.1%	15.2%
Ohio	0.6%	34,686	21.1%	81.5%	60.4%
Oklahoma	9.8%	187,921	99.5%	100.0%	0.5%
Oregon	1.4%	27,198	99.7%	100.0%	0.3%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	96.0%	100.0%	4.0%
South Carolina	2.4%	61,375	18.5%	68.1%	49.6%
South Dakota	12.4%	51,715	42.6%	59.2%	16.6%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	45.0%	79.2%	34.1%
Utah	7.6%	90,972	87.5%	93.4%	5.9%
Vermont	17.2%	61,075	91.4%	100.0%	8.6%
Virginia	0.9%	34,615	54.0%	100.0%	46.0%
Washington	2.8%	92,093	91.0%	95.4%	4.3%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	36.2%	69.4%	33.1%
Wyoming	22.9%	67,114	44.0%	70.9%	26.9%
Puerto Rico	100.0%	1,776,226	55.7%	86.2%	30.5%

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

● *On Track*

Data current as of:

June 8, 2020

Start Date:

March 15, 2020

Completion Date:

July 9, 2020*

Notes:

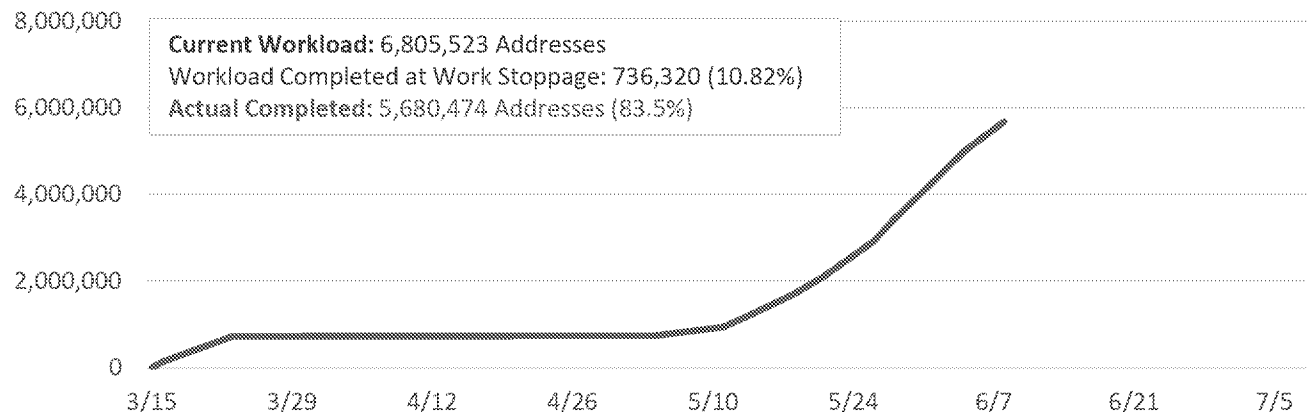
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
285,770 Blocks (91.8%)

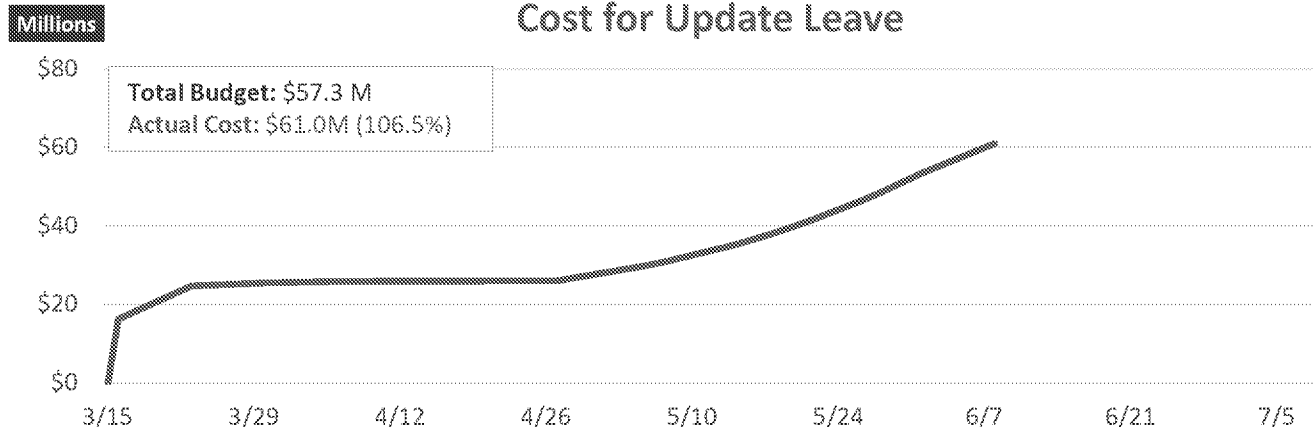
Lister Productivity

- Addresses per Hour: 7.9
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 8, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 8: 5,680,474
 - Percentage Completed: 83.47%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 4): 1,424,577
 - Internet: 794,708 (55.79%)
 - Paper: 602,981 (42.33%)
 - Phone: 26,888 (1.89%)

Periodic Performance Management Reports

2020 Census: Phased Restart Area Census Office Status

Status:

● *Completed*

Data current as of:

June 8, 2020

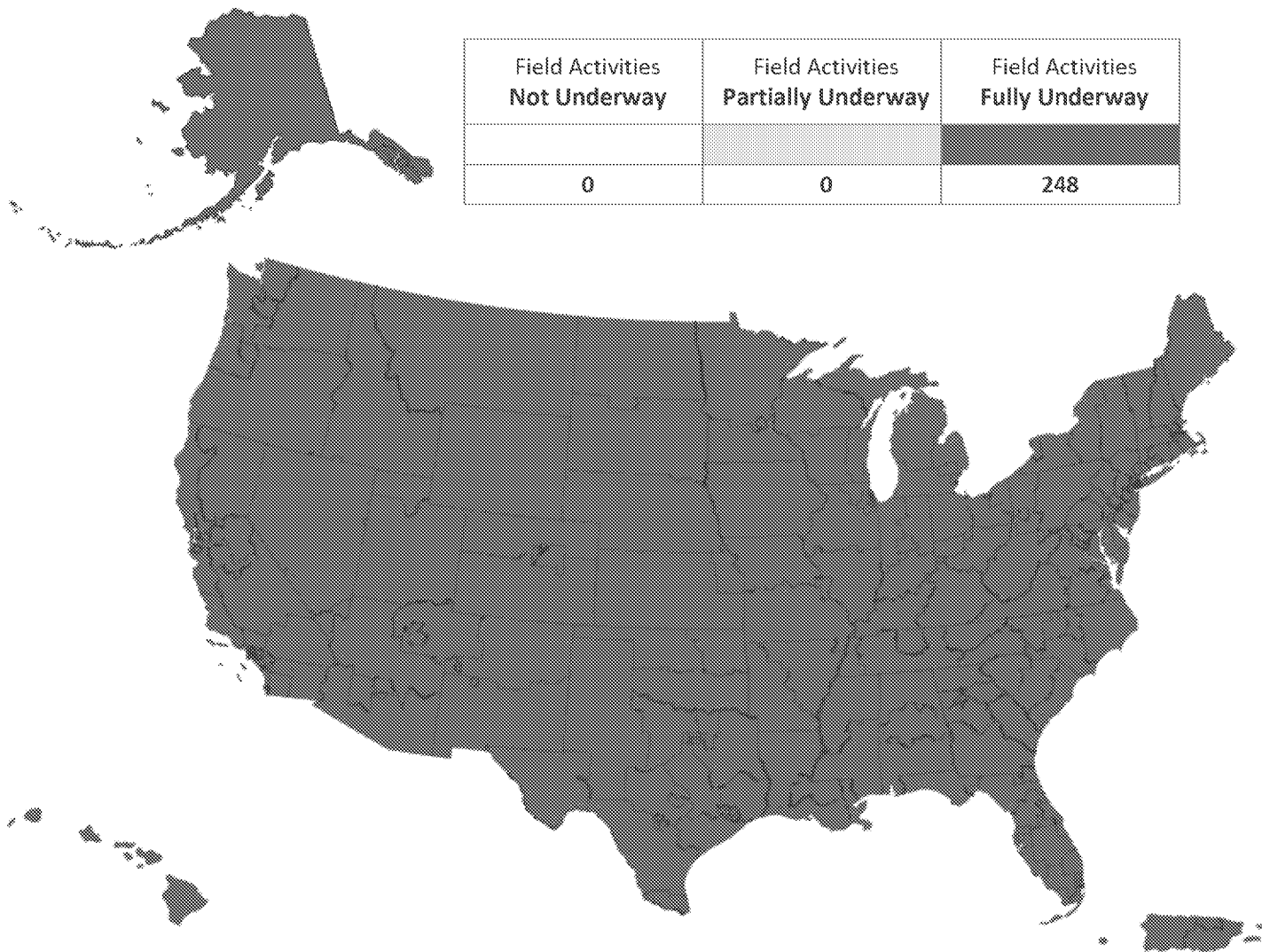
Target Completion:

June 30, 2020

Notes:

Decisions to Restart work are informed by data available on the All Hazards Consortium site – "US State and Territory Actions in Response to COVID 19".

Field Activities Not Underway	Field Activities Partially Underway	Field Activities Fully Underway
0	0	248



Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: June 4, 2020

- **Staffing Status:**
 - Current: 250 staff working at PDCC-East and 350 staff working at PDCC-West
 - Teams performing initial data capture (scanning) on 140-160K questionnaires/day (both sites)
 - Teams transmitting 110-135K fully processed questionnaires/day (both sites)
 - Phased return of staff going well; retraining and re-certifications ongoing
 - High risk group staff scheduled to return in July 2020
- **Personnel Protective Equipment (PPE) Status:**
 - Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
 - NPC distributing hand sanitizer and face coverings to support field operations
- **Stay Home Order Status:**
 - Indiana: Entered Stage 3 of 5; Stage 4 scheduled for June 14 if health data remains stable
 - Arizona: Expired May 15, 2020; not renewed by Governor Ducey but physical distancing and personal protective measures still in pace; businesses reopening

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

June 4, 2020

Start Date:

January 21, 2020

Completion Date:

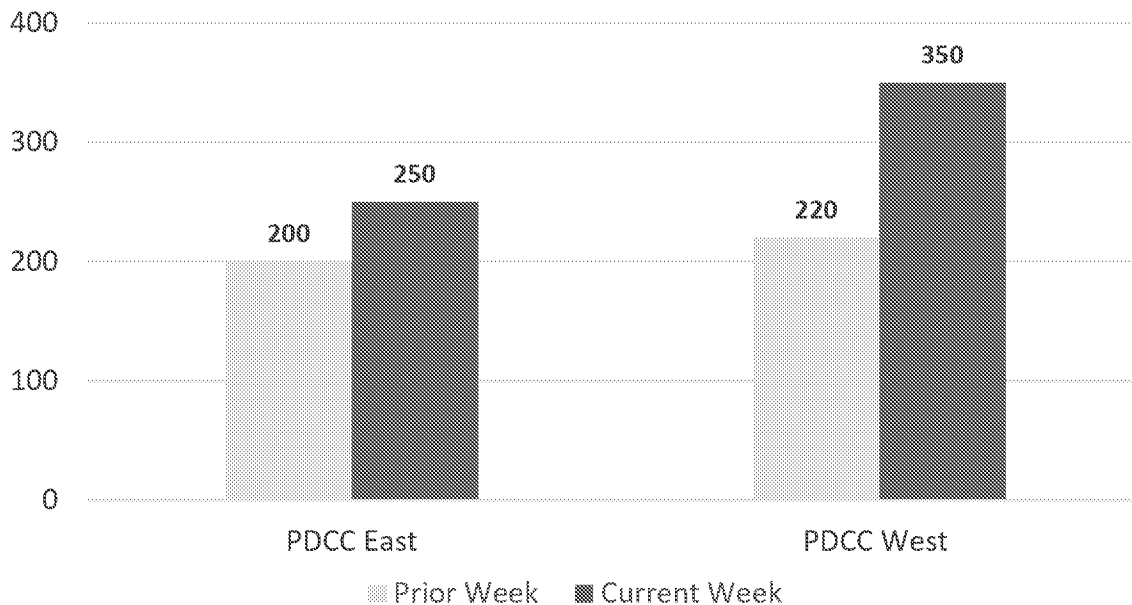
November 30, 2020

Notes:

Phased return of non-high risk group staff: May 26 - June 8, 2020

Paper Data Capture Staffing by Center

Total Staff: 600, +180 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 8, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	248	824	803	823	20
Alabama	3	19	19	19	0
Alaska	1	3	3	3	0
Arizona	6	13	12	13	1
Arkansas	2	14	14	14	0
California	30	60	58	60	2
Colorado	4	22	22	22	0
Connecticut	3	6	6	6	0
Delaware	1	1	1	1	0
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	7	7	0
Idaho	1	6	6	6	0
Illinois	10	17	17	17	0
Indiana	4	20	20	20	0
Iowa	1	13	13	13	0
Kansas	2	13	13	13	0
Kentucky	2	17	17	17	0
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	8	8	0
Massachusetts	6	11	11	11	0
Michigan	5	25	22	25	3
Minnesota	3	14	10	14	4
Mississippi	2	12	12	12	0
Missouri	3	16	16	16	0
Montana	1	16	16	15	-1

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	11	11	0
Nevada	2	6	6	6	0
New Hampshire	1	4	4	4	0
New Jersey	8	13	13	13	0
New Mexico	2	15	15	15	0
New York	21	26	26	26	0
North Carolina	7	32	32	32	0
North Dakota	1	11	11	11	0
Ohio	8	34	34	34	0
Oklahoma	3	11	11	11	0
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	13	13	0
South Dakota	1	10	5	10	5
Tennessee	4	17	17	17	0
Texas	26	65	62	65	3
Utah	2	10	10	10	0
Vermont	1	4	4	4	0
Virginia	6	15	14	15	1
Washington	5	20	20	20	0
Washington DC	1	0	0	0	0
West Virginia	1	8	8	8	0
Wisconsin	4	18	16	18	2
Wyoming	1	12	12	12	0
Puerto Rico	3	7	7	7	0

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 8, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,919,423	+8,971	2,928,394
Total Number Selected	970,151	+38,701	1,008,852
Total Number Fingerprinted	593,207	+42,980	636,187
Total Pending Fingerprinting	376,944	-4,279	372,665
Total Remaining Applicant Pool	1,949,272	-29,730	1,919,542

Nonresponse Followup (NRFU) Soft Launch

June 10, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

2020 Census
2020

2020 Census NRFU Soft Launch

Benefits of Soft Launches

- As we have done in every operation during the 2020 Census, we are starting NRFU with a soft launch. The soft launch is critical part of our process and is key to insuring good system performance. It has enabled smooth launches thus far for all the systems in the 2020 Census.
- Soft launches enable us to begin actual field work in a highly controlled and monitored way that brings together the systems, devices, operations and the selection, hiring, training, equipping, and deploying of staff.
- Due to the scale of NRFU (248 ACOs and 500,000 enumerators) a thorough soft launch prior to full implementation is critical for success of the operation.

2020 Census NRFU Soft Launch

Soft Launch Design

- One office per region – Allows us to start in a controlled and orderly way that catches and solves possible problems early, especially in light of any untested changes required for our response to COVID-19.
- The NRFU soft launch will start small to verify our systems work without problems.
- We have designed a three-cycle soft launch. As each cycle is completed, the following cycle will include more ACOs with more cases.

Criteria Considered

- Offices in each soft launch cycle will be chosen based on a number of factors:
 1. Safe To Work: States satisfy the federal gating criteria a second time
 2. Public Response: Are the patterns of “approved” public behavior consistent with in-person contact? Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?
 3. Internal Readiness: Devices must be available at the ACOs selected; must be able to select and onboard trainees in time for training; must be able to deliver PPE to trainees in sufficient quantities.
 4. Key operational and systems priorities: ACOs are selected because they meet soft launch criteria such as: ACO in a rural area, urban, or suburban area; has military bases and/or American Indian reservations in its area; has challenging road networks; or connectivity issues.

2020 Census NRFU Soft Launch

Soft Launch Decisions

- Cycle 1: Six ACOs, one per region, totaling approximately 10,000 enumerators.
- Cycle 2: Approximately 12-24 ACOs with special weighting on Southeast costal areas and Puerto Rico, totaling approximately 20,000 – 40,000 enumerators.
- Cycle 3: Scale to be determined based on results of Cycle 1 and 2.

Nonresponse Followup (NRFU) Soft Launch

June 10, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

United States
Census
2020

2020 Census NRFU Soft Launch

Benefits of Soft Launches

- As we have done in every operation during the 2020 Census, we are starting NRFU with a soft launch. The soft launch is critical part of our process and is key to insuring good system performance. It has enabled smooth launches thus far for all the systems in the 2020 Census.
- Soft launches enable us to begin actual field work in a highly controlled and monitored way that brings together the systems, devices, operations and the selection, hiring, training, equipping, and deploying of staff.
- Due to the scale of NRFU (248 ACOs and 500,000 enumerators) a thorough soft launch prior to full implementation is critical for success of the operation.

2020 Census NRFU Soft Launch

Soft Launch Design

- One office per region – Allows us to start in a controlled and orderly way that catches and solves possible problems early, especially in light of any untested changes required for our response to COVID-19.
- The NRFU soft launch will start small to verify our systems work without problems.
- We have designed a three-cycle soft launch. As each cycle is completed, the following cycle will include more ACOs with more cases.

Criteria Considered

- Offices in each soft launch cycle will be chosen based on a number of factors:
 1. Safe To Work: States satisfy the federal gating criteria a second time
 2. Public Response: Are the patterns of “approved” public behavior consistent with in-person contact? Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?
 3. Internal Readiness: Devices must be available at the ACOs selected; must be able to select and onboard trainees in time for training; must be able to deliver PPE to trainees in sufficient quantities.
 4. Key operational and systems priorities: ACOs are selected because they meet soft launch criteria such as: ACO in a rural area, urban, or suburban area; has military bases and/or American Indian reservations in its area; has challenging road networks; or connectivity issues.

2020 Census NRFU Soft Launch

Soft Launch Decisions

- Cycle 1: Six ACOs, one per region, totaling approximately 10,000 enumerators.
- Cycle 2: Approximately 12-24 ACOs with special weighting on Southeast costal areas and Puerto Rico, totaling approximately 20,000 – 40,000 enumerators.
- Cycle 3: Scale to be determined based on results of Cycle 1 and 2.

Nonresponse Followup (NRFU) Soft Launch

June 10, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

United States
Census
2020

2020 Census NRFU Soft Launch

Benefits of Soft Launches

- As we have done in every operation during the 2020 Census, we are starting NRFU with a soft launch. The soft launch is critical part of our process and is key to insuring good system performance. It has enabled smooth launches thus far for all the systems in the 2020 Census.
- Soft launches enable us to begin actual field work in a highly controlled and monitored way that brings together the systems, devices, operations and the selection, hiring, training, equipping, and deploying of staff.
- Due to the scale of NRFU (248 ACOs and 500,000 enumerators) a thorough soft launch prior to full implementation is critical for success of the operation.

2020 Census NRFU Soft Launch

Soft Launch Design

- One office per region – Allows us to start in a controlled and orderly way that catches and solves possible problems early, especially in light of any untested changes required for our response to COVID-19.
- The NRFU soft launch will start small to verify our systems work without problems.
- We have designed a three-cycle soft launch. As each cycle is completed, the following cycle will include more ACOs with more cases.

Criteria Considered

- Offices in each soft launch cycle will be chosen based on a number of factors:
 1. Safe To Work: States satisfy the federal gating criteria a second time
 2. Public Response: Are the patterns of “approved” public behavior consistent with in-person contact? Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?
 3. Internal Readiness: Devices must be available at the ACOs selected; must be able to select and onboard trainees in time for training; must be able to deliver PPE to trainees in sufficient quantities.
 4. Key operational and systems priorities: ACOs are selected because they meet soft launch criteria such as: ACO in a rural area, urban, or suburban area; has military bases and/or American Indian reservations in its area; has challenging road networks; or connectivity issues.

2020 Census NRFU Soft Launch

Soft Launch Decisions

- Cycle 1: Six ACOs, one per region, totaling approximately 10,000 enumerators.
- Cycle 2: Approximately 12-24 ACOs with special weighting on Southeast costal areas and Puerto Rico, totaling approximately 20,000 – 40,000 enumerators.
- Cycle 3: Scale to be determined based on results of Cycle 1 and 2.

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 8, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: States Restarting Work – Week of May 4, 2020	3
2020 Census: States Restarting Work – Week of May 11, 2020	4
2020 Census: States Restarting Work – Week of May 18, 2020	5
2020 Census: States Restarting Work – Week of May 25, 2020	6
2020 Census: States Restarting Work – Week of June 1, 2020	7
2020 Census: States Restarting Work – Week of June 8, 2020	8
2020 Census: Phased Restart Update Leave Status by State	9
2020 Census: Update Leave Progress & Cost	10
2020 Census: Update Leave – Status Update	11
2020 Census: Phased Restart Area Census Office Status	12
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	13
2020 Census: Phased Restart Paper Data Capture Center Staffing Status	14
2020 Census: Phased Restart Fingerprinting Location Status by State	15
2020 Census: Phased Restart Fingerprinting Status	16

Legend Not Applicable Completed On Track Management Focus Requires Attention



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 4, 2020

Data Current as of: May 4, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states	23	23	0	1,297,866	1,297,866
Alabama	3	3	0	81,964	81,964
Alaska	1	1	0	110,022	110,022
Arkansas	2	2	0	77,716	77,716
Idaho	1	1	0	70,780	70,780
Maine	1	1	0	111,689	111,689
Mississippi	2	2	0	54,499	54,499
Montana	1	1	0	112,978	112,978
North Dakota	1	1	0	40,051	40,051
Oklahoma	3	3	0	187,921	187,921
Tennessee	4	4	0	9,010	9,010
Utah	2	2	0	90,972	90,972
Vermont	1	1	0	61,075	61,075
West Virginia	1	1	0	289,189	289,189

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 11, 2020

Data Current as of: May 11, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 9 states	54	54	0	1,006,755	1,066,755
Florida	15	15	0	171,871	171,871
Georgia	8	8	0	111,905	111,905
Kansas	2	2	0	32,178	32,178
Kentucky	2	2	0	78,593	78,593
Missouri	3	3	0	131,018	131,018
North Carolina	7	7	0	164,775	164,775
Oregon	3	3	0	27,198	27,198
Pennsylvania	9	9	0	197,124	197,124
Washington	5	5	0	92,093	92,093

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 18, 2020

Data Current as of: May 18, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 11 states & PR	50	28	22	2,920,476	2,535,488
Arizona	6	5	1	214,291	176,269
Colorado	4	4	0	195,895	195,895
Indiana	4	4	0	39,142	39,142
Iowa	1	1	0	14,050	14,050
Louisiana	4	4	0	91,447	91,447
Nebraska	1	1	0	30,670	30,670
Nevada	2	2	0	47,778	47,778
New Mexico	2	1	1	167,661	56,667
New York	21	1	20	270,545	34,573
Rhode Island	1	1	0	5,657	5,657
Wyoming	1	1	0	67,114	67,114
Puerto Rico	3	3	0	1,776,226	1,776,226

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 25, 2020

Data Current as of: May 26, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 12 states	111	51	60	1,676,988	1,415,674
California	30	13	17	348,797	272,539
Connecticut	3	3	0	5,868	5,868
Massachusetts	6	6	0	69,244	69,244
Maryland	4	1	3	NA	NA
Michigan	5	2	3	106,770	100,219
Minnesota	3	3	0	86,706	86,706
New Mexico*	2	2	0	167,661	167,661
New York*	21	4	17	270,545	200,350
South Dakota	1	1	0	51,715	51,715
Texas	26	10	16	441,668	333,358
Virginia	6	2	4	34,615	34,615
Wisconsin	4	4	0	93,399	93,399

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 1, 2020

Data Current as of: June 1, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states & DC	125	89	36	1,511,036	1,459,803
California*	30	18	12	348,797	324,924
District of Columbia [†]	1	1	0	NA	NA
Delaware [†]	1	1	0	NA	NA
Hawaii [†]	1	1	0	63,303	63,303
Illinois [†]	10	10	0	42,827	42,827
Maryland*	4	3	1	NA	NA
Michigan*	5	5	0	106,770	106,770
New Hampshire [†]	1	1	0	65,936	65,936
New Jersey [†]	8	6	2	40,514	40,514
New York*	21	8	13	270,545	269,960
Ohio [†]	8	8	0	34,686	34,686
South Carolina [†]	3	3	0	61,375	61,375
Texas*	26	19	7	441,668	414,893
Virginia*	6	5	1	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

[†] Indicates a newly opened state

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 8, 2020

Data Current as of: June 8, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 7 states	101	101	0	1,350,430	1,350,430
Arizona*	6	6	0	214,291	214,291
California*	30	30	0	348,797	348,797
Maryland*	4	4	0	NA	NA
New Jersey*	8	8	0	40,514	40,514
New York*	21	21	0	270,545	270,545
Texas*	26	26	0	441,668	441,668
Virginia*	6	6	0	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Summary of States Restarting Work <i>Since Week of May 4, 2020</i>				
States	Number of ACOs Opened	Opened ACOs with Update Leave Workload	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
50, DC, & Puerto Rico	248	169	6,805,523	6,805,523

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System

Data Current as of: June 8, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	63.4%	83.5%	20.1%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	80.9%	87.7%	6.8%
Arizona	6.6%	214,291	40.2%	59.6%	19.4%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	37.4%	69.7%	32.3%
Colorado	7.5%	195,895	73.8%	91.4%	17.6%
Connecticut	0.4%	5,868	59.6%	75.9%	16.3%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	10.4%	47.6%	37.2%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	16.7%	58.9%	42.3%
Indiana	1.3%	39,142	99.5%	100.0%	0.5%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	97.3%	100.0%	2.7%
Kentucky	3.7%	78,593	98.9%	100.0%	1.1%
Louisiana	4.0%	91,447	91.9%	99.8%	7.8%
Maine	14.2%	111,689	71.8%	96.2%	24.5%
Massachusetts	2.2%	69,244	46.6%	77.9%	31.2%
Michigan	2.2%	106,770	24.0%	58.1%	34.1%
Minnesota	3.4%	86,706	22.9%	51.5%	28.6%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	95.1%	100.0%	4.9%
Montana	19.2%	112,978	76.5%	86.0%	9.5%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	80.0%	89.2%	9.2%
Nevada	3.6%	47,778	82.7%	97.9%	15.3%
New Hampshire	9.9%	65,936	10.1%	37.4%	27.3%
New Jersey	1.1%	40,514	20.2%	55.2%	35.0%
New Mexico	19.2%	200,664	29.5%	44.3%	14.7%
New York	3.0%	270,545	35.5%	62.5%	27.0%
North Carolina	3.3%	164,775	92.8%	97.5%	4.7%
North Dakota	9.9%	40,051	81.8%	97.1%	15.2%
Ohio	0.6%	34,686	21.1%	81.5%	60.4%
Oklahoma	9.8%	187,921	99.5%	100.0%	0.5%
Oregon	1.4%	27,198	99.7%	100.0%	0.3%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	96.0%	100.0%	4.0%
South Carolina	2.4%	61,375	18.5%	68.1%	49.6%
South Dakota	12.4%	51,715	42.6%	59.2%	16.6%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	45.0%	79.2%	34.1%
Utah	7.6%	90,972	87.5%	93.4%	5.9%
Vermont	17.2%	61,075	91.4%	100.0%	8.6%
Virginia	0.9%	34,615	54.0%	100.0%	46.0%
Washington	2.8%	92,093	91.0%	95.4%	4.3%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	36.2%	69.4%	33.1%
Wyoming	22.9%	67,114	44.0%	70.9%	26.9%
Puerto Rico	100.0%	1,776,226	55.7%	86.2%	30.5%

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:

June 8, 2020

Start Date:

March 15, 2020

Completion Date:

July 9, 2020*

Notes:

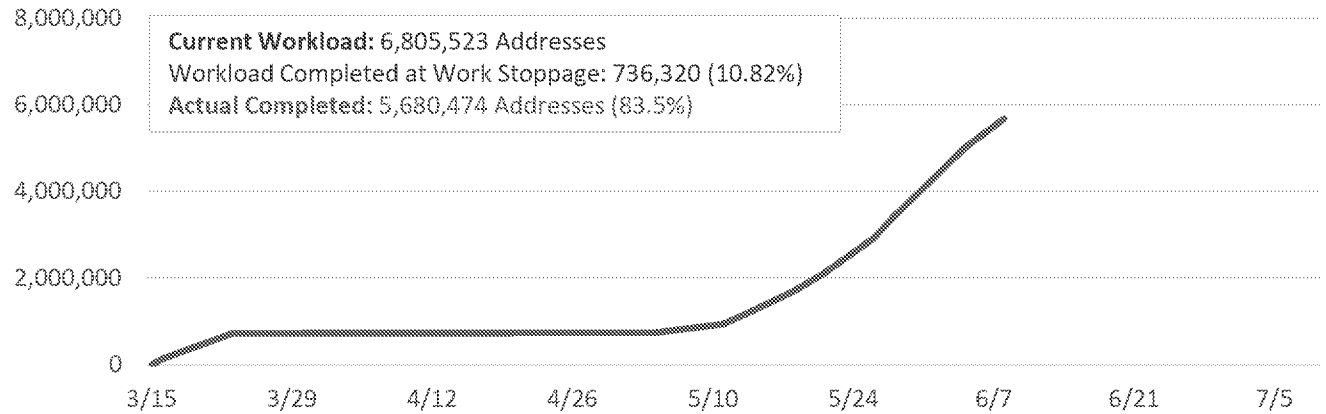
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
285,770 Blocks (91.8%)

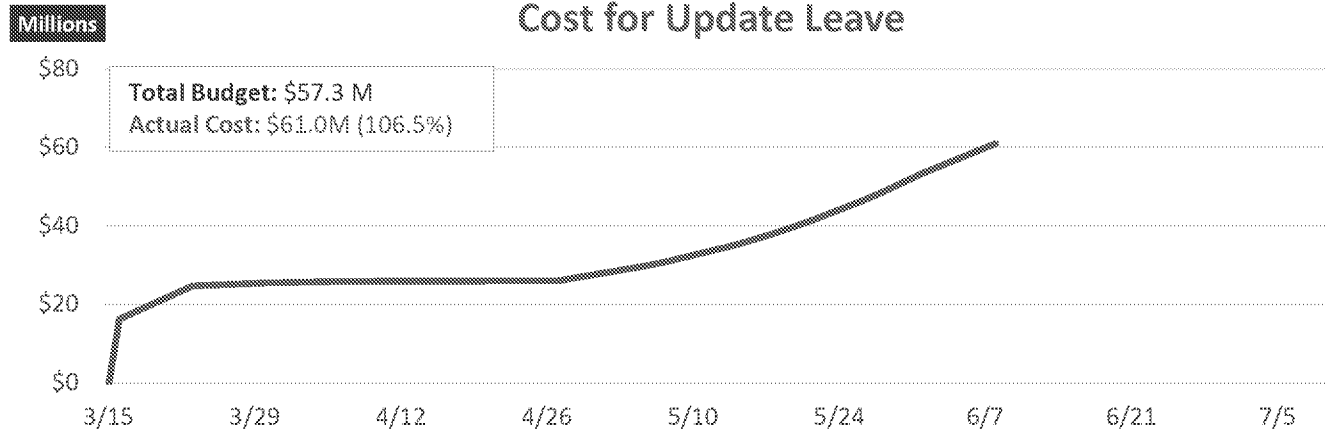
Lister Productivity

- Addresses per Hour: 7.9
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 8, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 8: 5,680,474
 - Percentage Completed: 83.47%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 4): 1,424,577
 - Internet: 794,708 (55.79%)
 - Paper: 602,981 (42.33%)
 - Phone: 26,888 (1.89%)

Periodic Performance Management Reports

2020 Census: Phased Restart Area Census Office Status

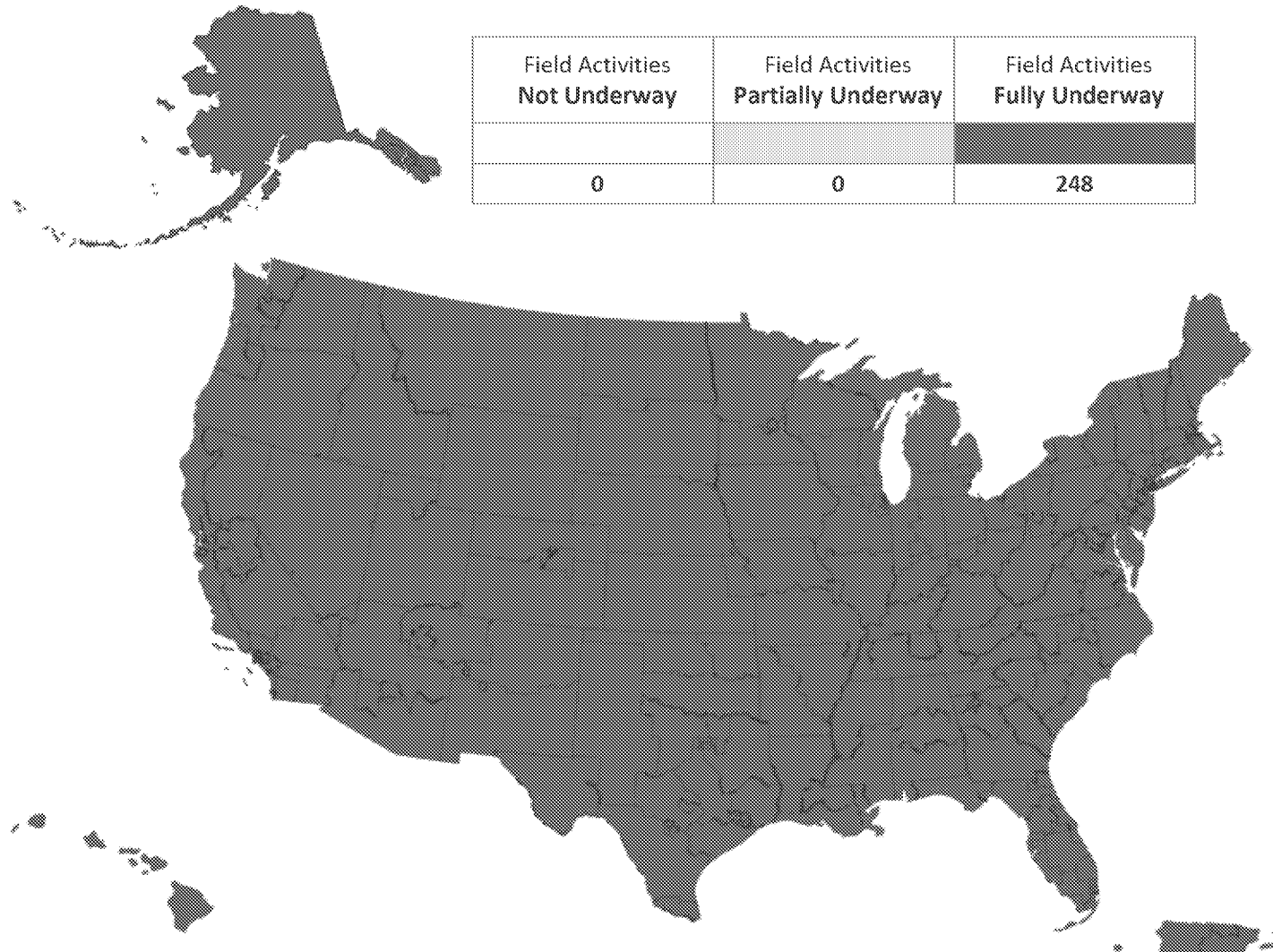
Status:
 Completed

Data current as of:
 June 8, 2020

Target Completion:
 June 30, 2020

Notes:
 Decisions to Restart work are informed by data available on the All Hazards Consortium site – "US State and Territory Actions in Response to COVID 19".

Field Activities Not Underway	Field Activities Partially Underway	Field Activities Fully Underway
0	0	248



Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: June 4, 2020

- **Staffing Status:**
 - Current: 250 staff working at PDCC-East and 350 staff working at PDCC-West
 - Teams performing initial data capture (scanning) on 140-160K questionnaires/day (both sites)
 - Teams transmitting 110-135K fully processed questionnaires/day (both sites)
 - Phased return of staff going well; retraining and re-certifications ongoing
 - High risk group staff scheduled to return in July 2020
- **Personnel Protective Equipment (PPE) Status:**
 - Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
 - NPC distributing hand sanitizer and face coverings to support field operations
- **Stay Home Order Status:**
 - Indiana: Entered Stage 3 of 5; Stage 4 scheduled for June 14 if health data remains stable
 - Arizona: Expired May 15, 2020; not renewed by Governor Ducey but physical distancing and personal protective measures still in pace; businesses reopening

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

June 4, 2020

Start Date:

January 21, 2020

Completion Date:

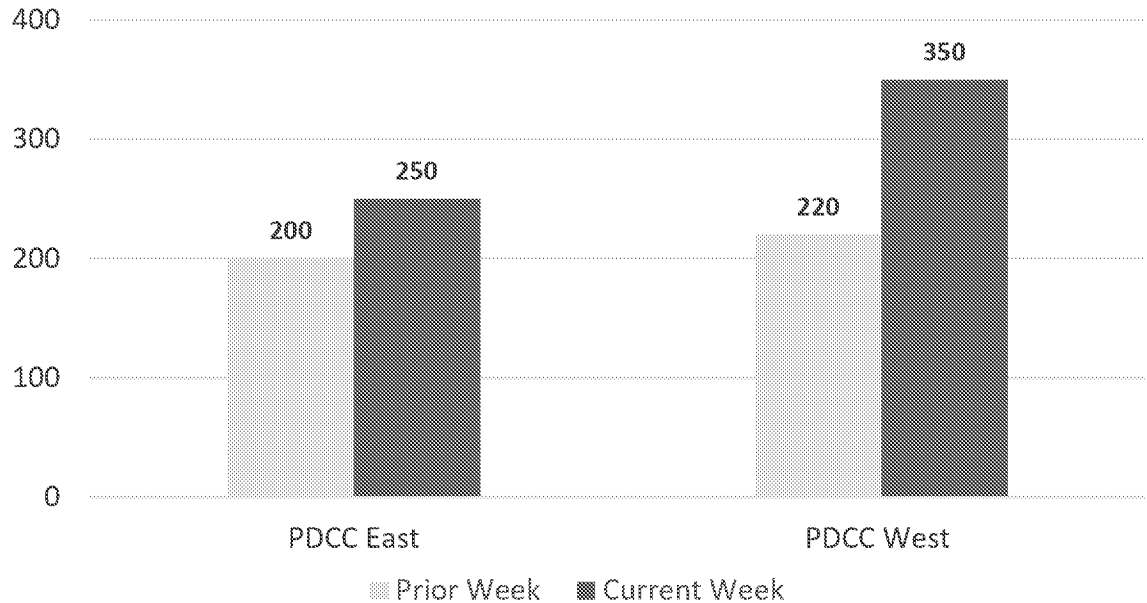
November 30, 2020

Notes:

Phased return of non-high risk group staff: May 26 - June 8, 2020

Paper Data Capture Staffing by Center

Total Staff: 600, +180 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 8, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	248	824	803	823	20
Alabama	3	19	19	19	0
Alaska	1	3	3	3	0
Arizona	6	13	12	13	1
Arkansas	2	14	14	14	0
California	30	60	58	60	2
Colorado	4	22	22	22	0
Connecticut	3	6	6	6	0
Delaware	1	1	1	1	0
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	7	7	0
Idaho	1	6	6	6	0
Illinois	10	17	17	17	0
Indiana	4	20	20	20	0
Iowa	1	13	13	13	0
Kansas	2	13	13	13	0
Kentucky	2	17	17	17	0
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	8	8	0
Massachusetts	6	11	11	11	0
Michigan	5	25	22	25	3
Minnesota	3	14	10	14	4
Mississippi	2	12	12	12	0
Missouri	3	16	16	16	0
Montana	1	16	16	15	-1

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	11	11	0
Nevada	2	6	6	6	0
New Hampshire	1	4	4	4	0
New Jersey	8	13	13	13	0
New Mexico	2	15	15	15	0
New York	21	26	26	26	0
North Carolina	7	32	32	32	0
North Dakota	1	11	11	11	0
Ohio	8	34	34	34	0
Oklahoma	3	11	11	11	0
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	13	13	0
South Dakota	1	10	5	10	5
Tennessee	4	17	17	17	0
Texas	26	65	62	65	3
Utah	2	10	10	10	0
Vermont	1	4	4	4	0
Virginia	6	15	14	15	1
Washington	5	20	20	20	0
Washington DC	1	0	0	0	0
West Virginia	1	8	8	8	0
Wisconsin	4	18	16	18	2
Wyoming	1	12	12	12	0
Puerto Rico	3	7	7	7	0

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 8, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,919,423	+8,971	2,928,394
Total Number Selected	970,151	+38,701	1,008,852
Total Number Fingerprinted	593,207	+42,980	636,187
Total Pending Fingerprinting	376,944	-4,279	372,665
Total Remaining Applicant Pool	1,949,272	-29,730	1,919,542

This document has been withheld in full.

This document has been withheld in full.

Status Reporting: Phased Restart for the 2020 Decennial Census
Periodic Reporting: Release for June 15, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: States Restarting Work – Week of May 4, 2020	3
2020 Census: States Restarting Work – Week of May 11, 2020	4
2020 Census: States Restarting Work – Week of May 18, 2020	5
2020 Census: States Restarting Work – Week of May 25, 2020	6
2020 Census: States Restarting Work – Week of June 1, 2020	7
2020 Census: States Restarting Work – Week of June 8, 2020	8
2020 Census: Phased Restart Update Leave Status by State	9
2020 Census: Update Leave Progress & Cost	10
2020 Census: Update Leave – Status Update	11
2020 Census: Phased Restart Area Census Office Status	12
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	13
2020 Census: Phased Restart Paper Data Capture Center Staffing Status	14
2020 Census: Phased Restart Fingerprinting Location Status by State	15
2020 Census: Phased Restart Fingerprinting Status	16

Legend Not Applicable Completed On Track Management Focus Requires Attention



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 4, 2020

Data Current as of: May 4, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states	23	23	0	1,297,866	1,297,866
Alabama	3	3	0	81,964	81,964
Alaska	1	1	0	110,022	110,022
Arkansas	2	2	0	77,716	77,716
Idaho	1	1	0	70,780	70,780
Maine	1	1	0	111,689	111,689
Mississippi	2	2	0	54,499	54,499
Montana	1	1	0	112,978	112,978
North Dakota	1	1	0	40,051	40,051
Oklahoma	3	3	0	187,921	187,921
Tennessee	4	4	0	9,010	9,010
Utah	2	2	0	90,972	90,972
Vermont	1	1	0	61,075	61,075
West Virginia	1	1	0	289,189	289,189

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 11, 2020

Data Current as of: May 11, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 9 states	54	54	0	1,006,755	1,066,755
Florida	15	15	0	171,871	171,871
Georgia	8	8	0	111,905	111,905
Kansas	2	2	0	32,178	32,178
Kentucky	2	2	0	78,593	78,593
Missouri	3	3	0	131,018	131,018
North Carolina	7	7	0	164,775	164,775
Oregon	3	3	0	27,198	27,198
Pennsylvania	9	9	0	197,124	197,124
Washington	5	5	0	92,093	92,093

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 18, 2020

Data Current as of: May 18, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 11 states & PR	50	28	22	2,920,476	2,535,488
Arizona	6	5	1	214,291	176,269
Colorado	4	4	0	195,895	195,895
Indiana	4	4	0	39,142	39,142
Iowa	1	1	0	14,050	14,050
Louisiana	4	4	0	91,447	91,447
Nebraska	1	1	0	30,670	30,670
Nevada	2	2	0	47,778	47,778
New Mexico	2	1	1	167,661	56,667
New York	21	1	20	270,545	34,573
Rhode Island	1	1	0	5,657	5,657
Wyoming	1	1	0	67,114	67,114
Puerto Rico	3	3	0	1,776,226	1,776,226

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of May 25, 2020

Data Current as of: May 26, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 12 states	111	51	60	1,676,988	1,415,674
California	30	13	17	348,797	272,539
Connecticut	3	3	0	5,868	5,868
Massachusetts	6	6	0	69,244	69,244
Maryland	4	1	3	NA	NA
Michigan	5	2	3	106,770	100,219
Minnesota	3	3	0	86,706	86,706
New Mexico*	2	2	0	167,661	167,661
New York*	21	4	17	270,545	200,350
South Dakota	1	1	0	51,715	51,715
Texas	26	10	16	441,668	333,358
Virginia	6	2	4	34,615	34,615
Wisconsin	4	4	0	93,399	93,399

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 1, 2020

Data Current as of: June 1, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 13 states & DC	125	89	36	1,511,036	1,459,803
California*	30	18	12	348,797	324,924
District of Columbia [†]	1	1	0	NA	NA
Delaware [†]	1	1	0	NA	NA
Hawaii [†]	1	1	0	63,303	63,303
Illinois [†]	10	10	0	42,827	42,827
Maryland*	4	3	1	NA	NA
Michigan*	5	5	0	106,770	106,770
New Hampshire [†]	1	1	0	65,936	65,936
New Jersey [†]	8	6	2	40,514	40,514
New York*	21	8	13	270,545	269,960
Ohio [†]	8	8	0	34,686	34,686
South Carolina [†]	3	3	0	61,375	61,375
Texas*	26	19	7	441,668	414,893
Virginia*	6	5	1	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

[†] Indicates a newly opened state

Periodic Performance Management Reports

2020 Census: States Restarting Work – Week of June 8, 2020

Data Current as of: June 8, 2020

State	Number of ACOs	Number of ACOs Opened	Number of ACOs Remaining to Open	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
Total: 7 states	101	101	0	1,350,430	1,350,430
Arizona*	6	6	0	214,291	214,291
California*	30	30	0	348,797	348,797
Maryland*	4	4	0	NA	NA
New Jersey*	8	8	0	40,514	40,514
New York*	21	21	0	270,545	270,545
Texas*	26	26	0	441,668	441,668
Virginia*	6	6	0	34,615	34,615

*Values in the 'Number of ACOs Opened' and 'Update Leave Workload in Open ACOs' columns are cumulative across weeks

Summary of States Restarting Work <i>Since Week of May 4, 2020</i>				
States	Number of ACOs Opened	Opened ACOs with Update Leave Workload	Total Update Leave Workload (Housing Units)	Update Leave Workload in Opened ACOs (Housing Units)
50, DC, & Puerto Rico	248	169	6,805,523	6,805,523

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 15, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	85.7%	94.4%	8.8%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	89.3%	94.2%	4.8%
Arizona	6.6%	214,291	61.7%	74.1%	12.5%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	73.9%	92.8%	18.9%
Colorado	7.5%	195,895	92.4%	97.6%	5.1%
Connecticut	0.4%	5,868	78.2%	98.1%	19.8%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	54.6%	91.5%	36.9%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	67.1%	94.5%	27.4%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	98.1%	100.0%	1.9%
Massachusetts	2.2%	69,244	80.2%	90.4%	10.2%
Michigan	2.2%	106,770	64.2%	90.8%	26.6%
Minnesota	3.4%	86,706	56.9%	76.2%	19.3%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	87.2%	92.2%	5.0%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	89.3%	90.4%	1.0%
Nevada	3.6%	47,778	97.9%	98.6%	0.7%
New Hampshire	9.9%	65,936	43.7%	72.3%	28.6%
New Jersey	1.1%	40,514	59.8%	80.9%	21.1%
New Mexico	19.2%	200,664	46.4%	60.5%	14.1%
New York	3.0%	270,545	65.4%	80.3%	14.9%
North Carolina	3.3%	164,775	97.6%	97.8%	0.1%
North Dakota	9.9%	40,051	98.3%	98.6%	0.3%
Ohio	0.6%	34,686	90.8%	100.0%	9.2%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	76.3%	98.1%	21.7%
South Dakota	12.4%	51,715	62.0%	72.5%	10.5%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	82.8%	94.4%	11.6%
Utah	7.6%	90,972	93.4%	97.4%	4.0%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	95.8%	97.5%	1.7%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	74.3%	93.1%	18.8%
Wyoming	22.9%	67,114	73.6%	95.6%	22.0%
Puerto Rico	100.0%	1,776,226	89.1%	99.4%	10.4%

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:
June 15, 2020

Start Date:
March 15, 2020

Completion Date:
July 20, 2020*

Notes:

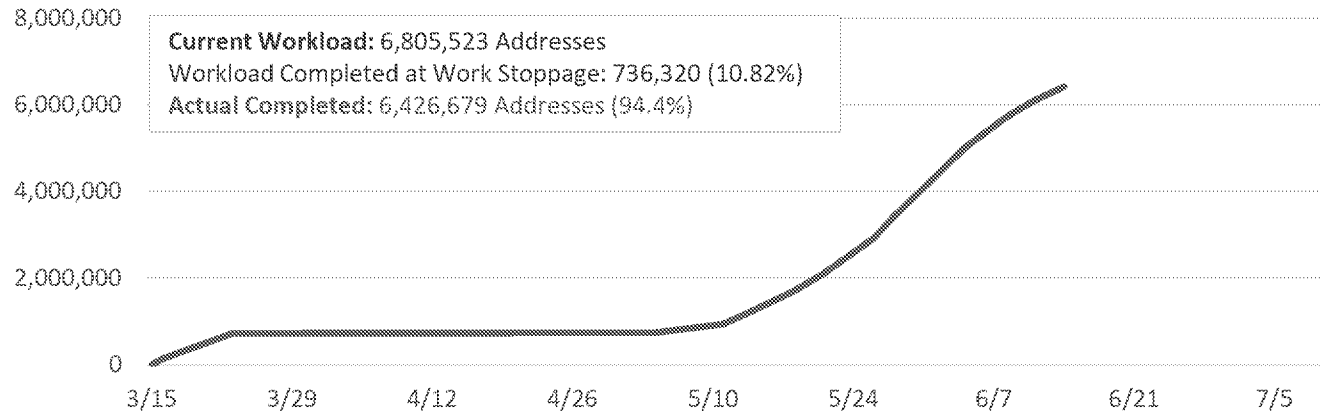
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
287,762 Blocks (92.4%)

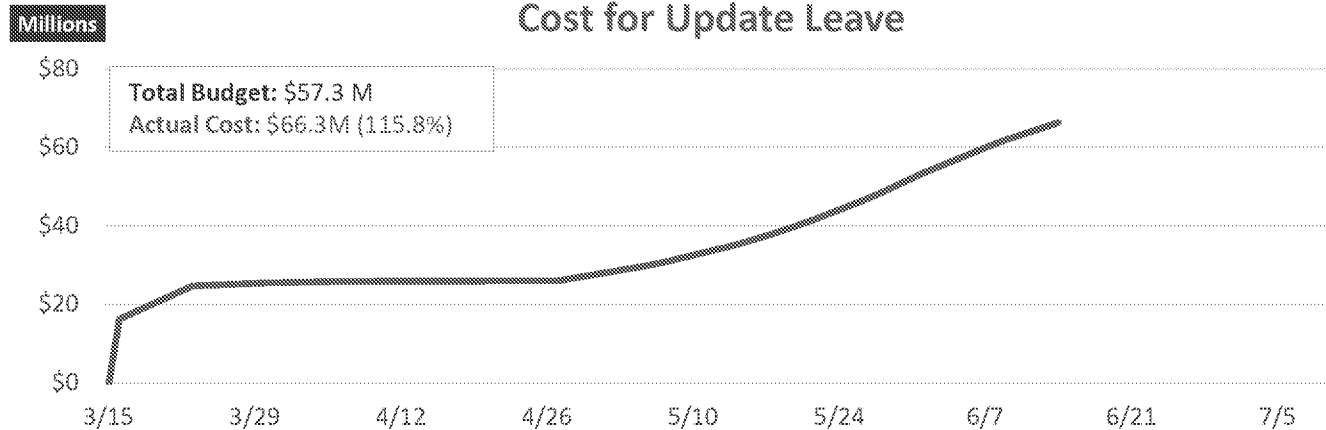
Lister Productivity

- Addresses per Hour: 8.0
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 15, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 15: 6,426,679
 - Percentage Completed: 94.43%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 15): 1,822,436
 - Internet: 991,898 (54.43%)
 - Paper: 799,774 (43.88%)
 - Phone: 30,764 (1.69%)

Periodic Performance Management Reports

2020 Census: Phased Restart Area Census Office Status

Status:

● *Completed*

Data current as of:

June 8, 2020

Target Completion:

June 30, 2020

Notes:

Decisions to Restart work are informed by data available on the All Hazards Consortium site – "US State and Territory Actions in Response to COVID 19".

Field Activities Not Underway	Field Activities Partially Underway	Field Activities Fully Underway
0	0	248



Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: June 11, 2020

- **Staffing Status:**
 - Current: 265 staff working at PDCC-East and 400 staff working at PDCC-West
 - Teams reducing unprocessed paper backlog by more than 100K questionnaires/day (both sites)
 - NPC staff in CDC-defined high risk groups projected back to work in July 2020
- **Personnel Protective Equipment (PPE) Status:**
 - Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
 - NPC distributing hand sanitizer and face coverings to support field operations
- **Stay Home Order/Healthcare System Status:**
 - Indiana: Entering Stage 4 early on June 12 instead of June 14, 2020; health data remains stable
 - Arizona: Experiencing an acute spike in Coronavirus associated hospitalizations; ICU beds - 76% filled (same as peak in Mar/Apr 2020); may delay return of NPC high-risk staff in Phoenix

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

June 11, 2020

Start Date:

January 21, 2020

Completion Date:

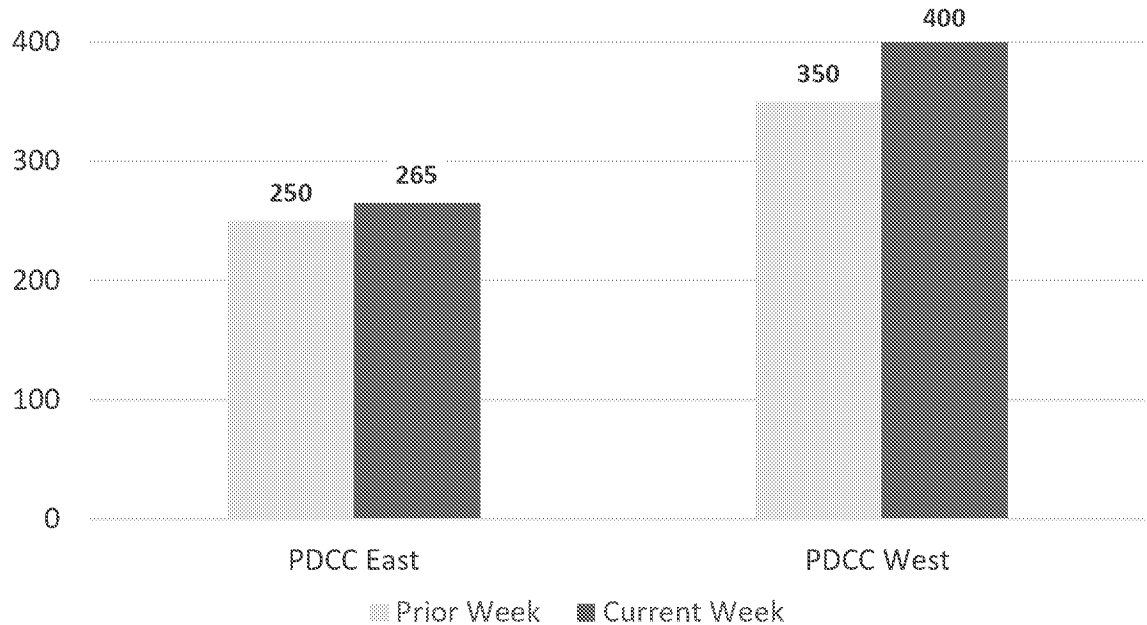
November 30, 2020

Notes:

CDC-defined high risk staff phased in July 2020

Paper Data Capture Staffing by Center

Total Staff: 665, +65 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 15, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	248	824	823	823	0
Alabama	3	19	19	19	0
Alaska	1	3	3	3	0
Arizona	6	13	13	13	0
Arkansas	2	14	14	14	0
California	30	60	60	60	0
Colorado	4	22	22	22	0
Connecticut	3	6	6	6	0
Delaware	1	1	1	1	0
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	7	7	0
Idaho	1	6	6	6	0
Illinois	10	17	17	17	0
Indiana	4	20	20	20	0
Iowa	1	13	13	13	0
Kansas	2	13	13	13	0
Kentucky	2	17	17	17	0
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	8	8	0
Massachusetts	6	11	11	11	0
Michigan	5	25	25	25	0
Minnesota	3	14	14	14	0
Mississippi	2	12	12	12	0
Missouri	3	16	16	16	0
Montana	1	16	15	15	0

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	11	11	0
Nevada	2	6	6	6	0
New Hampshire	1	4	4	4	0
New Jersey	8	13	13	13	0
New Mexico	2	15	15	15	0
New York	21	26	26	26	0
North Carolina	7	32	32	32	0
North Dakota	1	11	11	11	0
Ohio	8	34	34	34	0
Oklahoma	3	11	11	11	0
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	13	13	0
South Dakota	1	10	10	10	0
Tennessee	4	17	17	17	0
Texas	26	65	65	65	0
Utah	2	10	10	10	0
Vermont	1	4	4	4	0
Virginia	6	15	15	15	0
Washington	5	20	20	20	0
Washington DC	1	0*	0	0	0
West Virginia	1	8	8	8	0
Wisconsin	4	18	18	18	0
Wyoming	1	12	12	12	0
Puerto Rico	3	7	7	7	0

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

● On Track

Data current for
the week of:
June 15, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,929,968	+8,489	2,938,457
Total Number Selected	1,015,423	+36,179	1,051,602
Total Number Fingerprinted	643,563	+31,436	674,999
Total Pending Fingerprinting	371,860	+4,743	376,603
Total Remaining Applicant Pool	1,914,545	-27,690	1,886,855

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 15, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 15, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input checked="" type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed






On Track

Management Focus


Requires Attention

Periodic Performance Management Reports

Release for June 15, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 963. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 375,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

 Not Applicable

 Completed

 On Track

 Management Focus

 Requires Attention

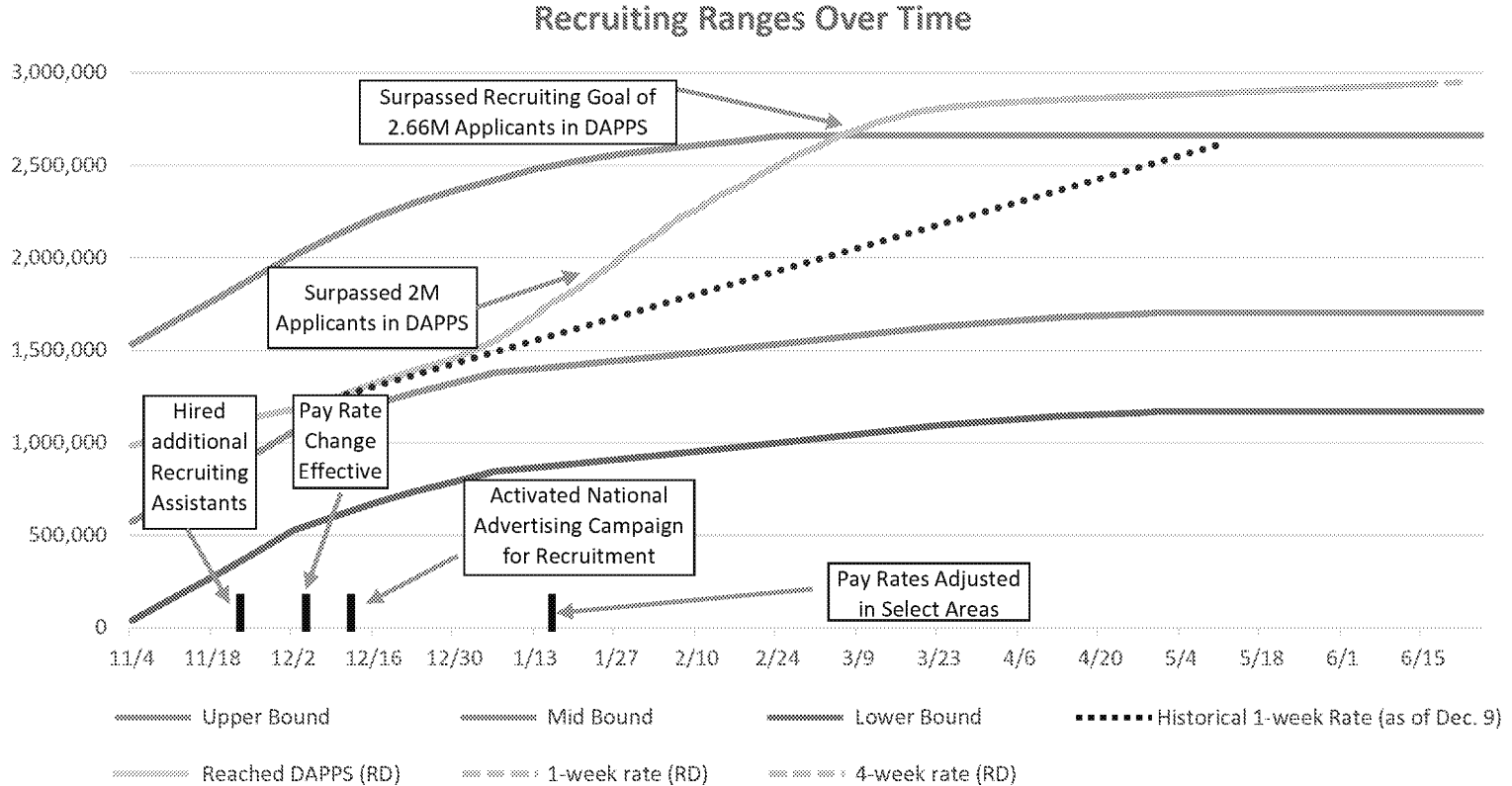
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
June 15, 2020

Completion Date:
August 15, 2020

Notes:



<u>1-week averages</u>
As of June 15: Daily Rate: 1,438 reached DAPPS/day
As of June 8: Daily Rate: 1,282 reached DAPPS/day
As of June 1: Daily Rate: 1,337 reached DAPPS/day

Upper Bound: 55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired

Mid: 60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired

Lower Bound: 65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● *On Track*

Data current as of:

June 15, 2020

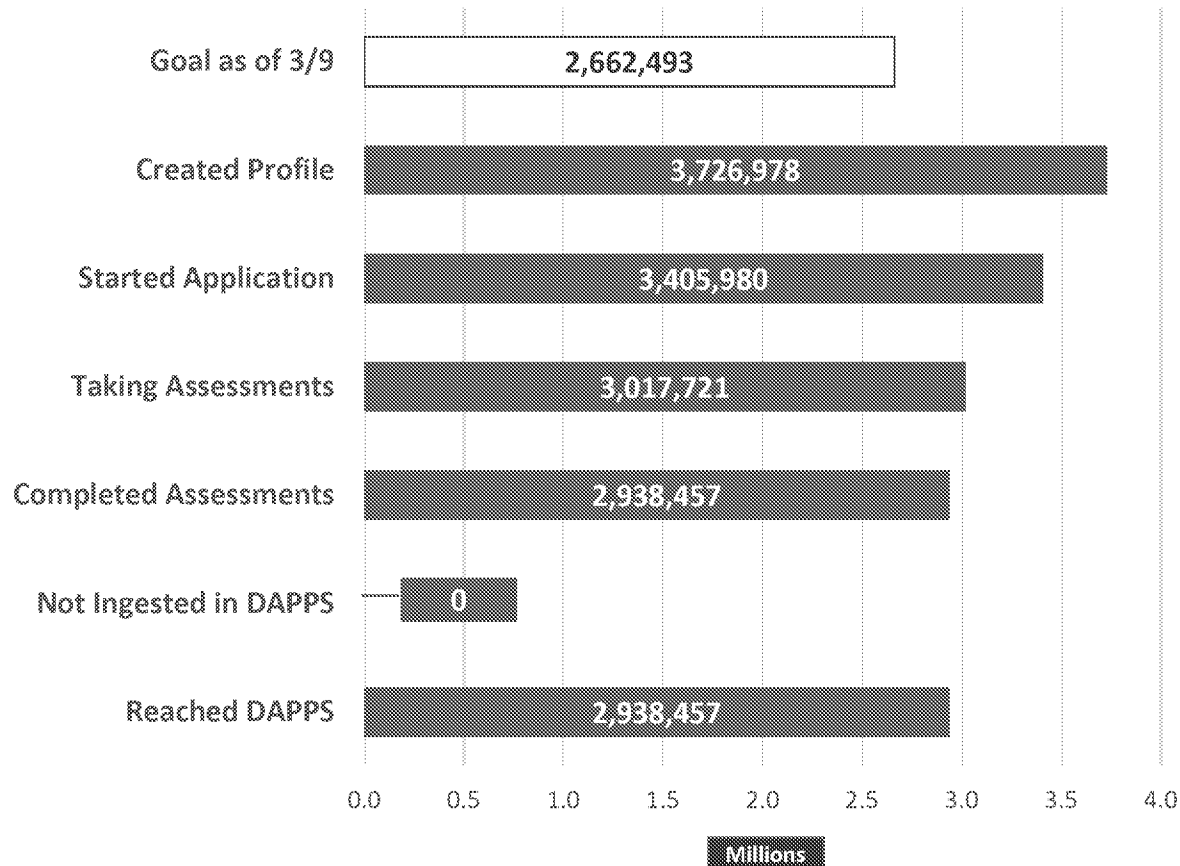
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

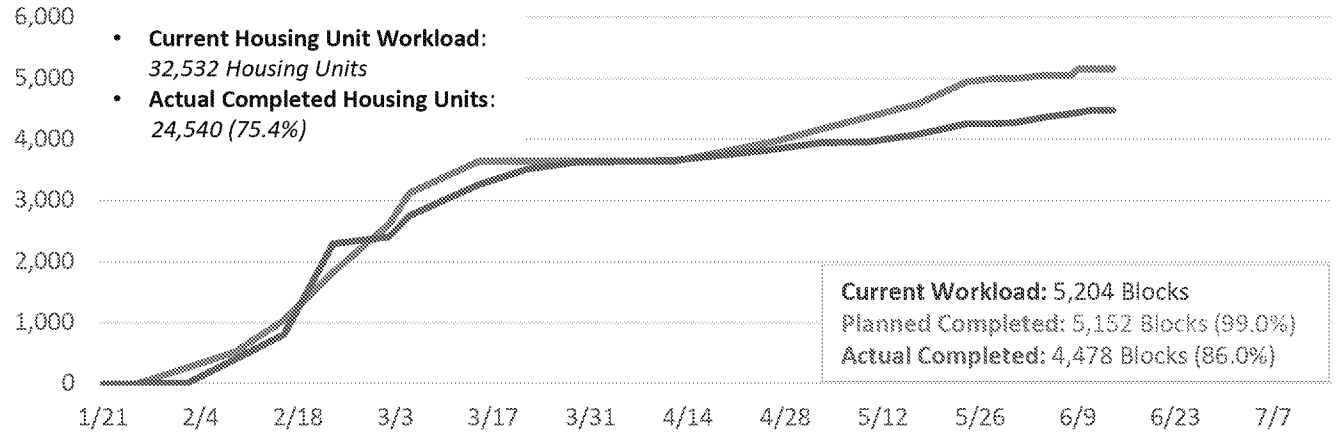
 **On Track**

Data current as of:
June 15, 2020

Start Date:
January 21, 2020

Completion Date:
August 31, 2020

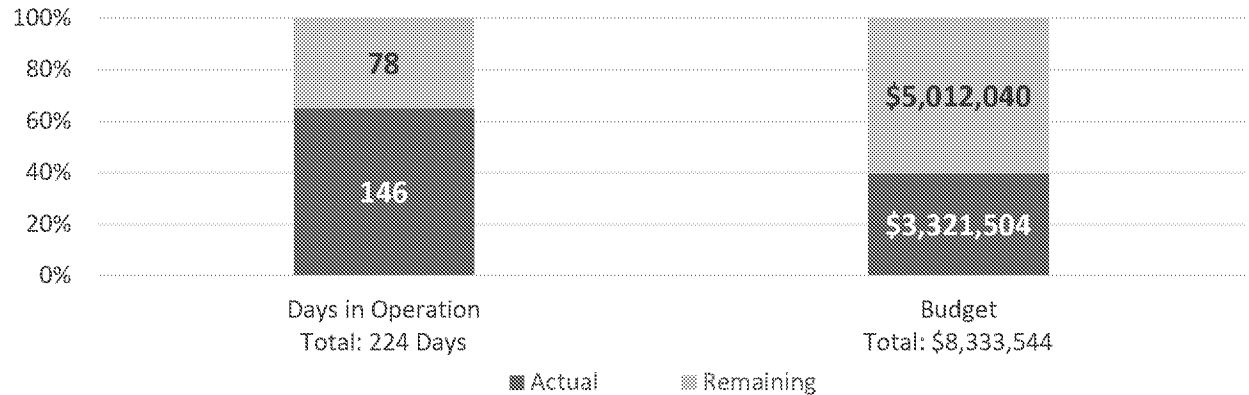
Progress for Remote Alaska Production



Notes:

Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

June 15, 2020

Start Date:

March 12, 2020

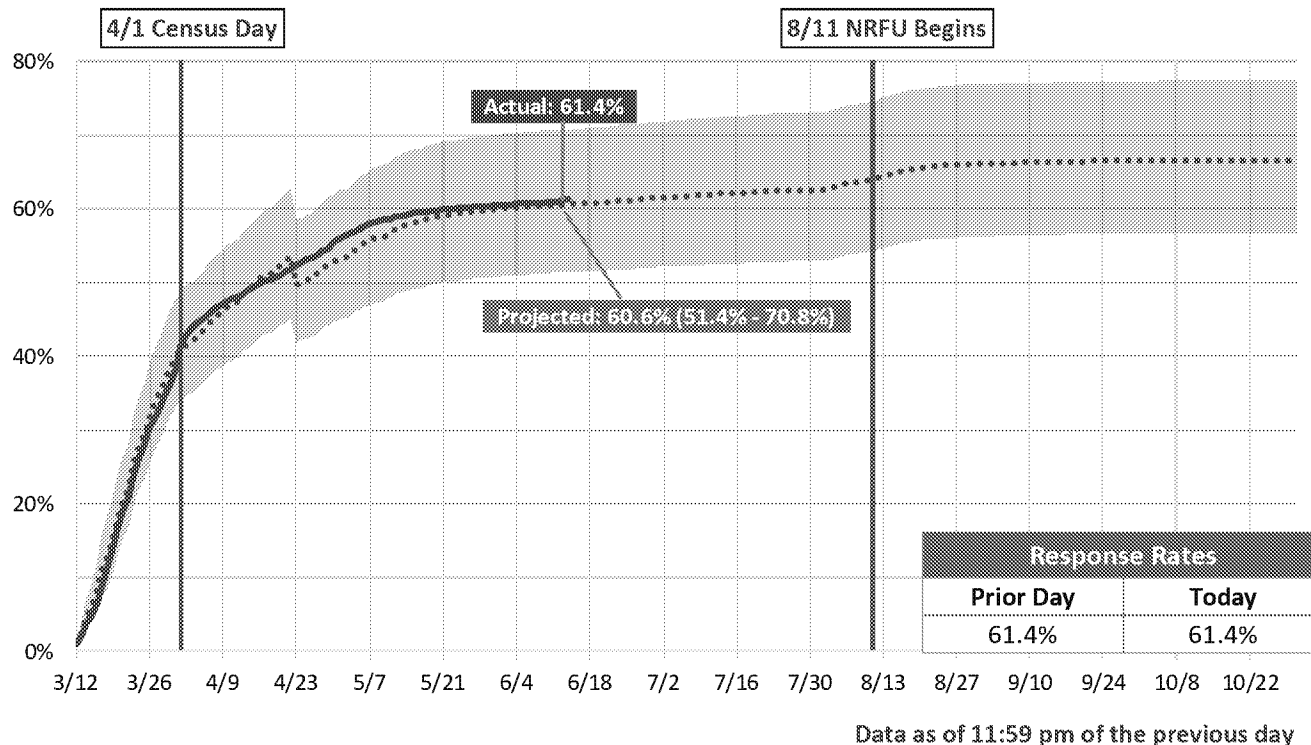
Completion Date:

October 31, 2020*




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

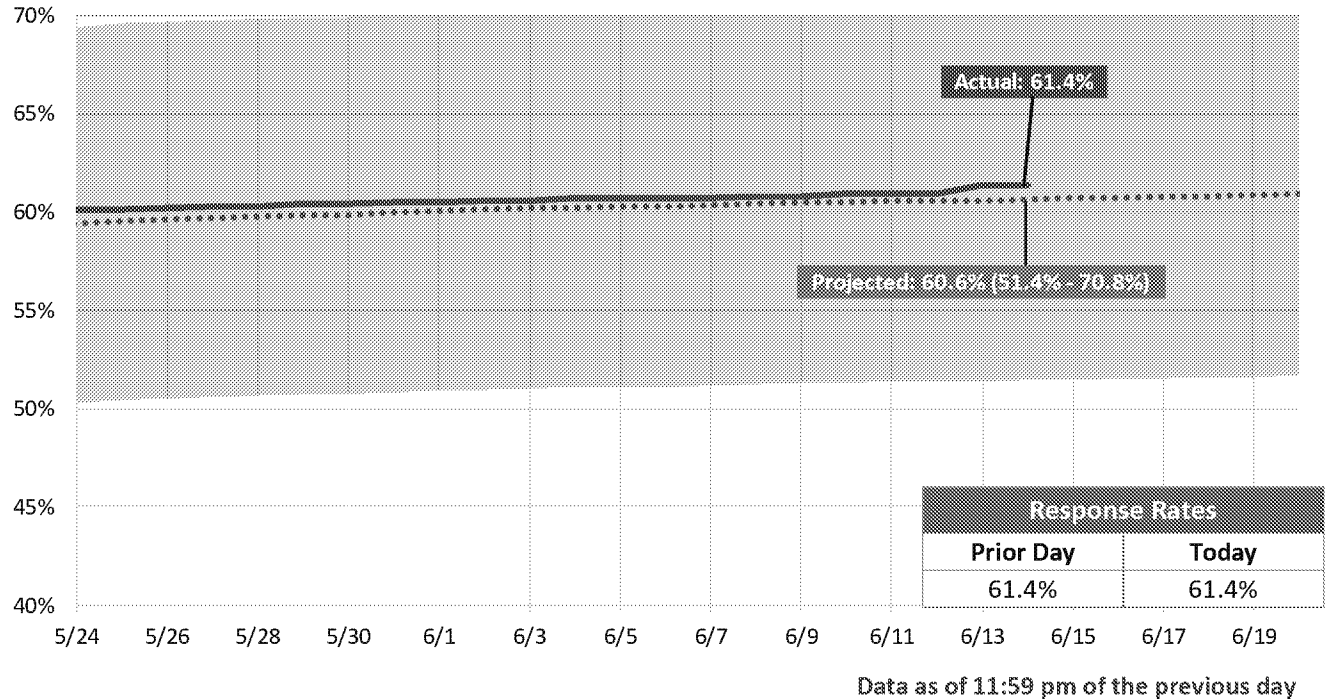
Data current as of:
June 15, 2020

Start Date:
March 12, 2020




Completion Date:
October 31, 2020*

- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

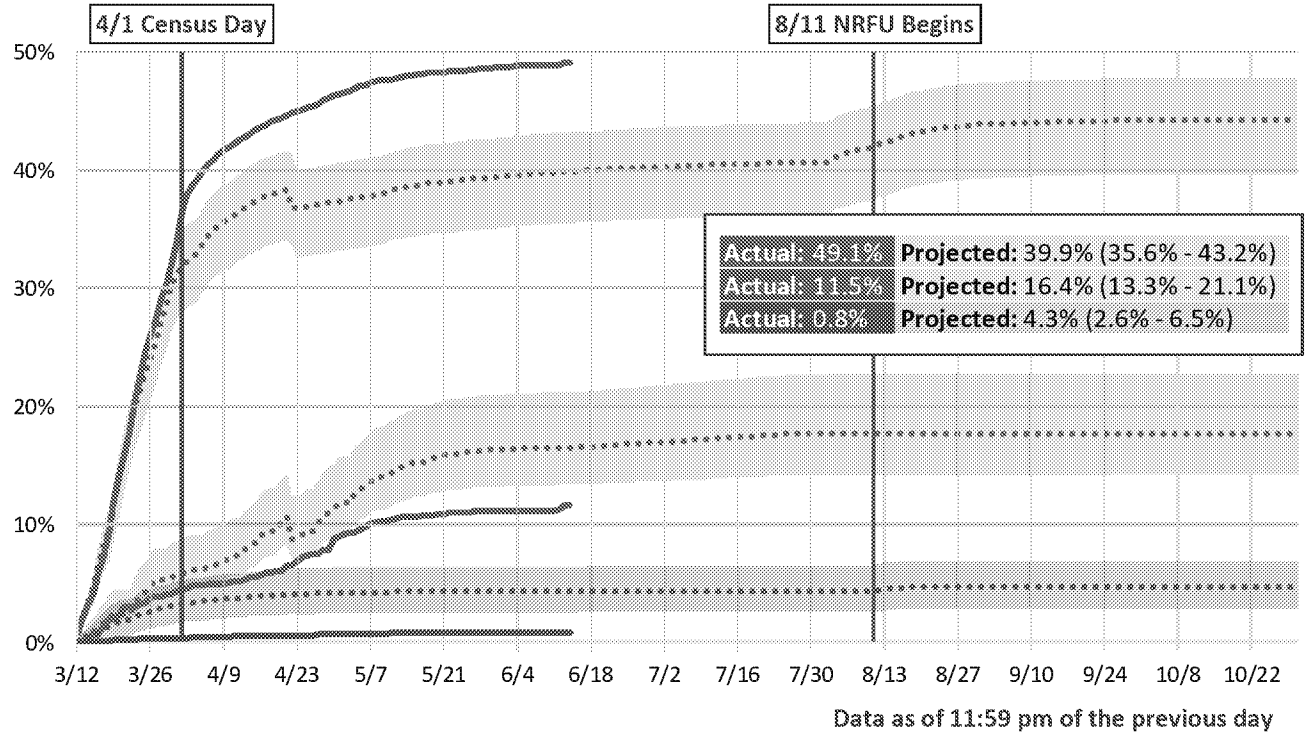
Data current as of:
June 15, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound	-----	-----	-----

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

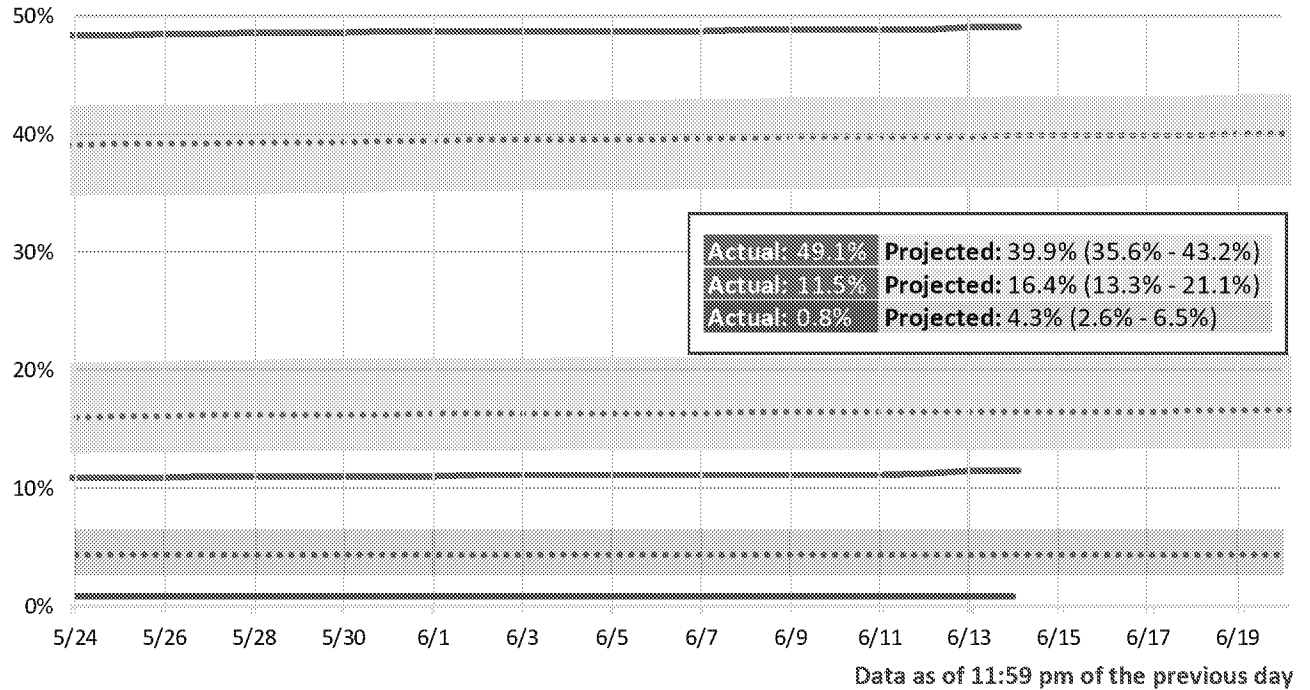
Status: Management Focus **Actual vs. Projected Self-Response Rates by Mode**

Data current as of:
June 15, 2020

Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 15, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	61.4%	63.5%	66.5%
Minnesota	70.9%	71.6%	74.1%
Wisconsin	68.4%	71.2%	73.5%
Iowa	67.7%	71.0%	73.0%
Michigan	67.7%	65.4%	67.7%
Nebraska	67.6%	68.8%	71.1%
Washington	66.8%	63.7%	67.2%
Virginia	66.3%	66.2%	69.0%
Illinois	66.1%	67.7%	70.5%
Ohio	66.1%	66.2%	69.0%
Indiana	65.9%	67.0%	69.6%
Utah	65.7%	65.4%	68.6%
Maryland	65.4%	66.5%	69.5%
Kansas	65.3%	67.4%	70.0%
Kentucky	65.0%	63.0%	65.7%
Idaho	64.9%	64.6%	67.1%
Connecticut	64.8%	66.3%	69.5%
Pennsylvania	64.7%	67.8%	70.2%
Colorado	64.6%	64.4%	67.2%
Oregon	63.9%	63.9%	66.9%
Massachusetts	63.4%	65.6%	68.8%
New Jersey	63.3%	64.4%	67.6%
California	62.4%	64.7%	68.2%
South Dakota	62.3%	65.0%	67.1%
Missouri	61.6%	65.3%	67.5%
North Dakota	61.2%	66.8%	68.8%
Tennessee	61.0%	63.8%	67.1%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Nevada	60.7%	58.7%	61.4%
New Hampshire	60.5%	61.5%	64.4%
Rhode Island	59.3%	62.8%	65.7%
Delaware	59.3%	60.8%	64.1%
Alabama	59.2%	59.5%	62.5%
Florida	58.6%	59.6%	63.0%
Arizona	57.9%	58.5%	61.3%
North Carolina	57.7%	62.1%	64.8%
District of Columbia	57.4%	62.2%	66.0%
Georgia	57.4%	59.5%	62.5%
Hawaii	56.8%	60.7%	64.1%
New York	56.6%	61.3%	64.6%
Mississippi	56.6%	58.1%	61.3%
Arkansas	56.3%	59.5%	62.3%
Texas	56.1%	60.3%	64.4%
South Carolina	55.9%	62.2%	64.7%
Oklahoma	55.8%	58.9%	62.3%
Louisiana	55.6%	57.9%	61.0%
Montana	54.9%	62.3%	64.6%
Wyoming	54.5%	61.1%	63.4%
Vermont	54.3%	58.1%	60.3%
West Virginia	53.0%	56.8%	59.1%
Maine	52.8%	55.3%	57.4%
New Mexico	49.8%	56.9%	60.0%
Alaska	46.8%	51.6%	55.6%
Puerto Rico	18.8%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 15, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Alaska	46.8%	41.7%	1.1216
West Virginia	53.0%	48.2%	1.0986
New Mexico	49.8%	45.4%	1.0963
Nevada	60.7%	55.4%	1.0948
Hawaii	56.8%	52.0%	1.0920

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	59.3%	65.3%	0.9080
Maine	52.8%	56.2%	0.9391
New York	56.6%	60.0%	0.9433
Delaware	59.3%	62.8%	0.9439
New Hampshire	60.5%	63.2%	0.9575

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

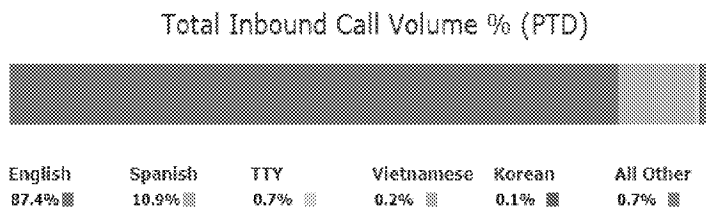
2020 Census: Questionnaire Assistance Inbound Calls

Status:
● On Track

Data current as of:
 June 13, 2020

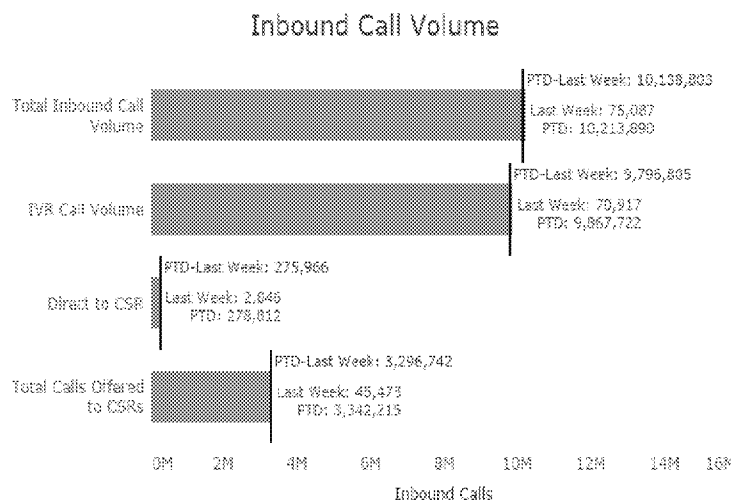
Completion Date:
 July 31, 2020
 (pending contract MOD)

Notes:
 To date, 13,786 callers have requested the callback option. These callbacks have resulted in 5,694 completed interviews and 3,631 callers being provided assistance.



Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,145,639	10,213,890
Deflection Rate	47.0%	67.6%
Service Level - 30 Seconds	80.0%	61.6%
Average Handle Time	9:43	9:18



Calls Offered to CSRs by Language

	5/31 - 6/6	6/7 - 6/13	PTD	PTD %
English	28,600	40,774	2,960,043	88.6%
English Puerto Rico	141	74	2,020	0.1%
Spanish	2,861	2,684	251,396	7.5%
Spanish Puerto Rico	2,311	1,243	23,168	0.7%
Chinese Mandarin	103	93	10,074	0.3%
Chinese Cantonese	139	83	8,585	0.3%
Vietnamese	56	54	12,535	0.4%
Korean	49	52	12,157	0.4%
Russian	26	46	6,195	0.2%
Arabic	18	31	3,870	0.1%
Tagalog	15	19	2,503	0.1%
Polish	5	8	2,319	0.1%
French	3	8	1,102	0.0%
Haitian Creole	33	23	2,377	0.1%
Portuguese	12	10	1,677	0.1%
Japanese	7	11	2,177	0.1%
TTY	72	92	36,290	1.1%
Group Quarters	252	168	3,727	0.1%
Total	34,703	45,473	3,342,215	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

June 11, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	363	70,000
Business	127	81,212
Chamber of Commerce/Trade or Professional Association	104	10,291
Education	91	83,098
Government	87	70,103
Faith-Based Organizations	63	38,210
Media	46	7,947
Healthcare	43	14,250
Technology	32	351
International Governmental/Consulate/Embassy	7	348
Grand Total	963	375,810

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	404	220,288
Black/African American	87	16,854
Young Children	86	5,604
Rural	77	12,132
Hispanic/Latino	75	24,683
Asian	75	9,835
Native Hawaiian Pacific Islander	47	640
Veterans	41	3,150
Young and Mobile	40	7,242
LGBTQ	24	1,243
Elderly	23	8,600
Individuals with Disabilities	24	3,123
Persons Experiencing Homelessness and Highly Mobile	21	5,315
American Indian/Alaskan Native	19	3,549
MENA	15	33

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 379,150



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

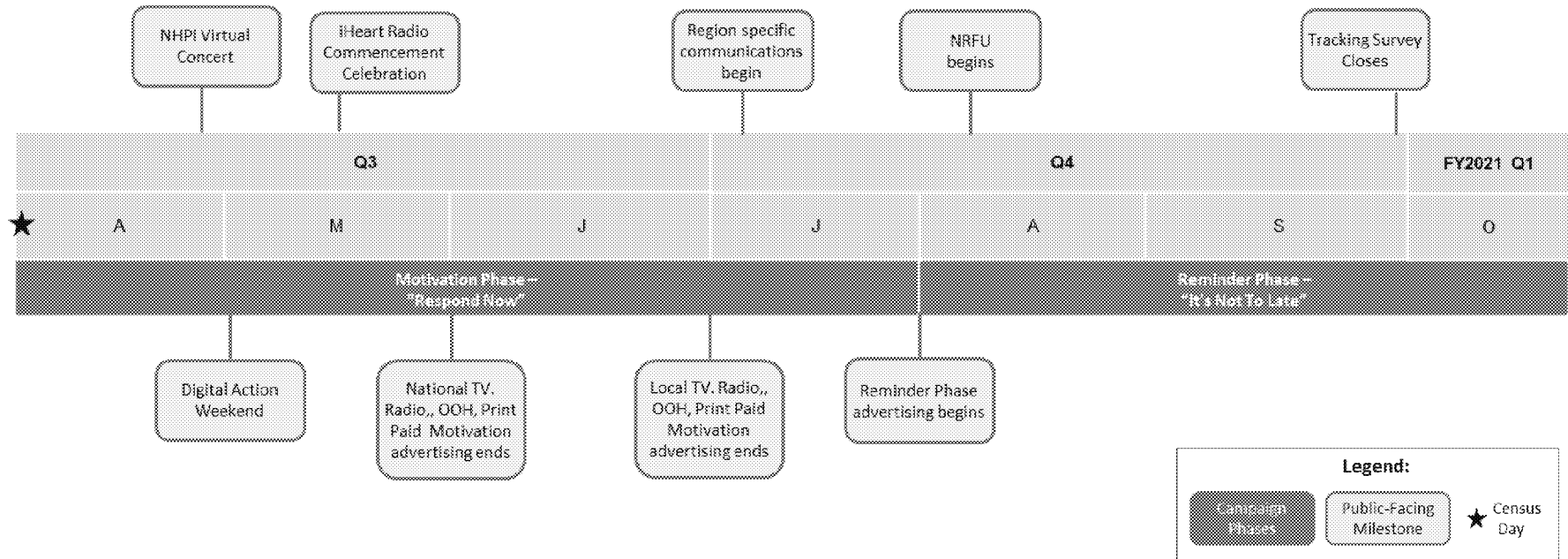
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: June 11, 2020



Significant Accomplishments

- Census Open Innovations Lab (COIL) held their Civic Digital Fellowship kickoff and orientation on June 1st. Fellows met virtually with the Deputy Director of the Census Bureau for open discussion on 6/8.
- Version 2 of the 2020 Integrated Communications Plan was published and is now available on census.gov.
- Social media posts that were paused due to the social unrest resumed on 6/10.
- The Paid Media Fact Sheet (Spanish) was updated on 6/11.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: May 31, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 5/31/2020

\$ Amounts in Millions	\$ Amounts in Millions		Total
	IT	Non-IT	
Total Planned through May	\$1,686.123	\$4,298.556	\$5,984.679
Available contingency and additional appropriations through May	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through May	\$1,438.181	\$2,866.548	\$4,304.729
Total Actual Commitments and Obligations through May	\$1,397.013	\$1,936.113	\$3,333.126
Unplanned commitments/obligations through May related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$98.268	\$209.442	\$307.710
Actual Programmatic Commitments and Obligations through May	\$1,298.745	\$1,726.671	\$3,025.416
Total Plan Variance (\$/%)	\$289.110 (17.1%)	\$2,362.444 (55.0%)	\$2,651.553 (44.3%)
Remaining contingency and additional appropriations planned through May	\$149.674	\$1,222.566	\$1,372.240
Delayed Field Operation Spending through May	\$0	\$1,188.572	\$1,188.572
Non-Field Operational Programmatic Variance through May	\$139.436	(\$48.694)	\$90.741

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through May is \$2.652 billion, or 44 percent. Below outlines the breakdown:

- The positive variance through May against the original plan in 2020 Census IT systems and operations is \$289 million, or 17 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$139 million. The remaining \$150 million represents a portion of contingency funding originally planned in April that has not yet been obligated.
- The positive variance through May against the original plan in 2020 Census non-IT operations is \$2.362 billion, or 55 percent. This variance consists of \$1.189 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.223 billion representing a portion of contingency and additional appropriations originally planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made to use risk-based contingency funds to support \$308 million in unplanned obligations or commitments through May as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

16

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 15, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 15, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input checked="" type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed






On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 15, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 963. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 375,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

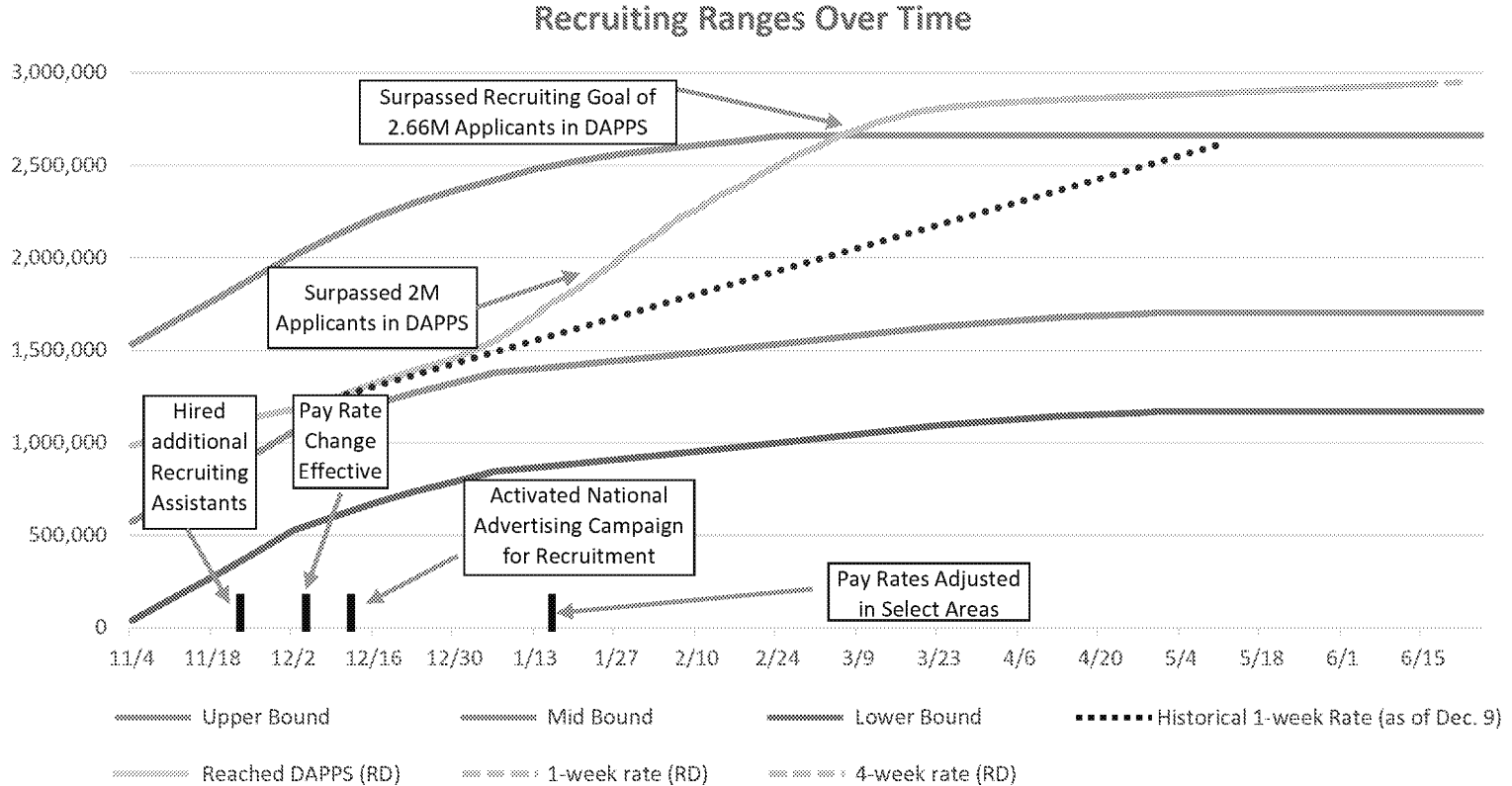
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
June 15, 2020

Completion Date:
August 15, 2020

Notes:



<p>1-week averages</p> <p>As of June 15: Daily Rate: 1,438 reached DAPPS/day</p> <p>As of June 8: Daily Rate: 1,282 reached DAPPS/day</p> <p>As of June 1: Daily Rate: 1,337 reached DAPPS/day</p>
--

<p>Upper Bound:</p> <p>55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired</p>
--

<p>Mid:</p> <p>60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired</p>
--

<p>Lower Bound:</p> <p>65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired</p>
--

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

Data current as of:

June 15, 2020

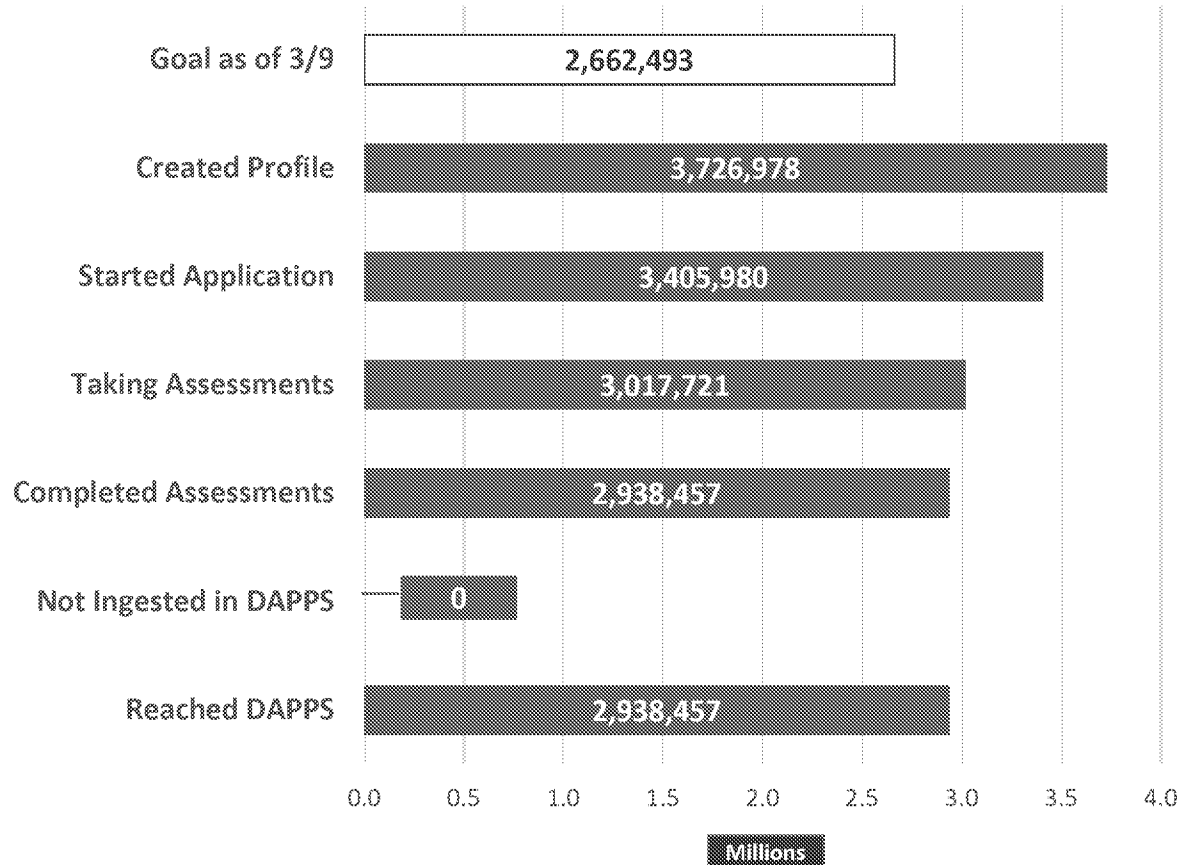
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

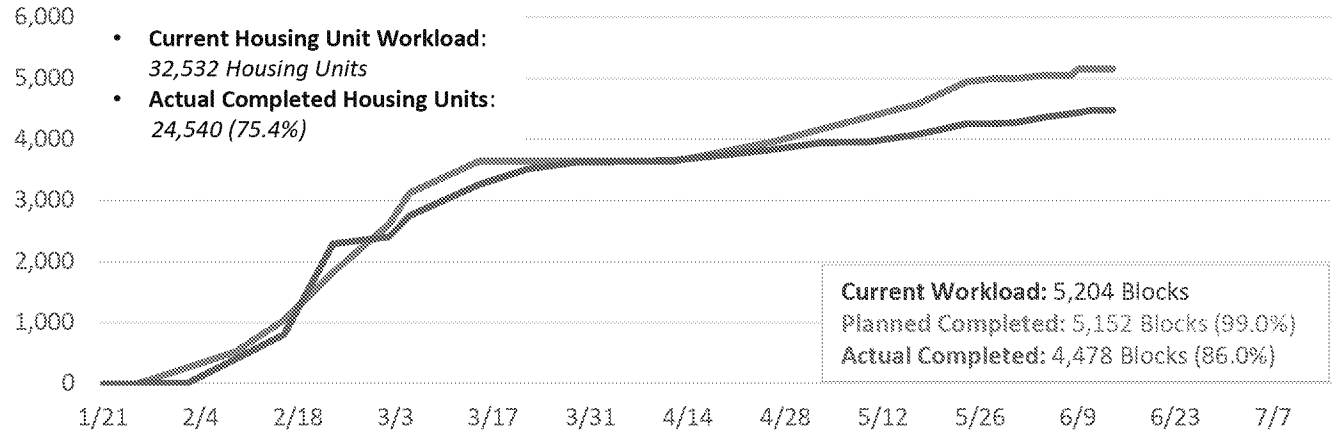
 **On Track**

Data current as of:
June 15, 2020

Start Date:
January 21, 2020

Completion Date:
August 31, 2020

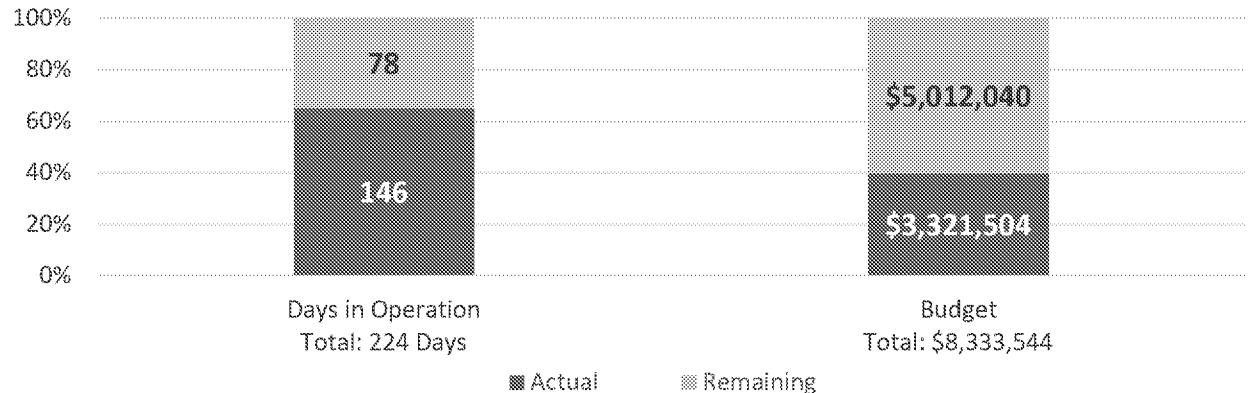
Progress for Remote Alaska Production



Notes:

Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.

Key Performance Indicators for Remote Alaska




Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:
June 15, 2020

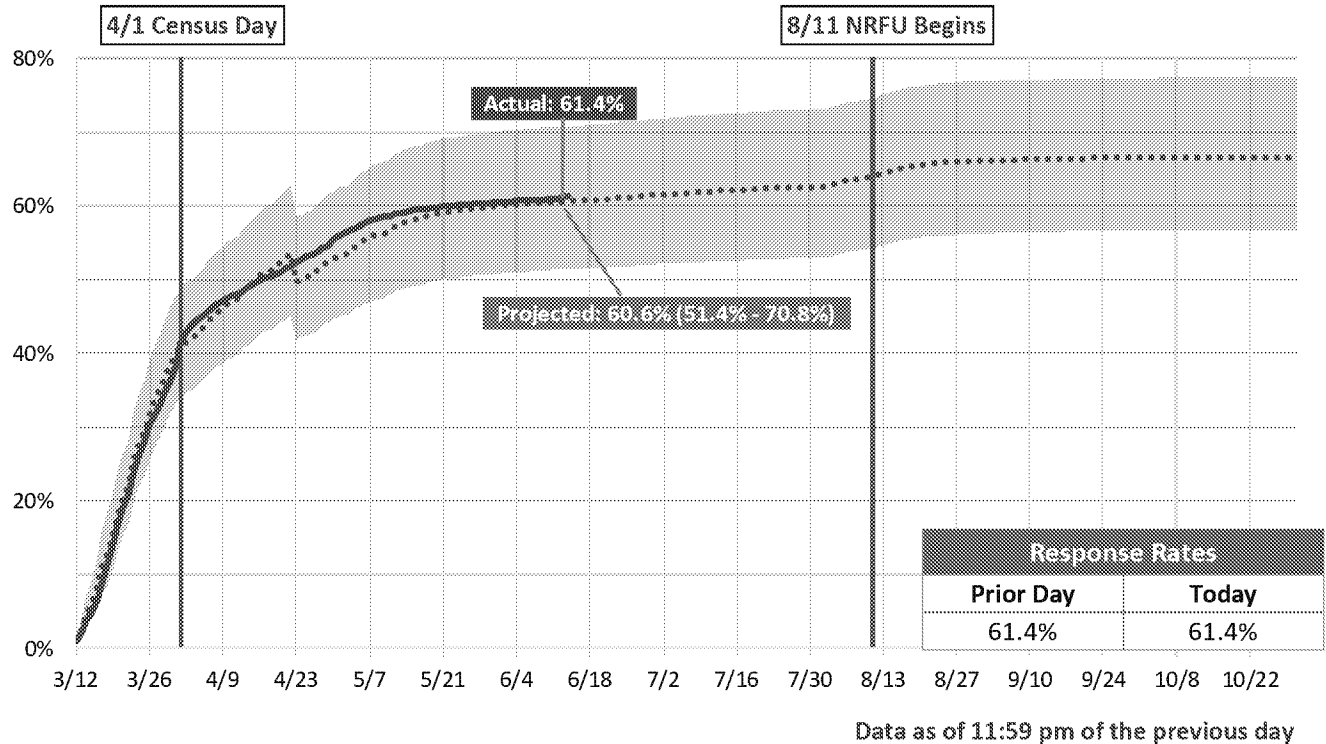
Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**


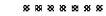

Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates




Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

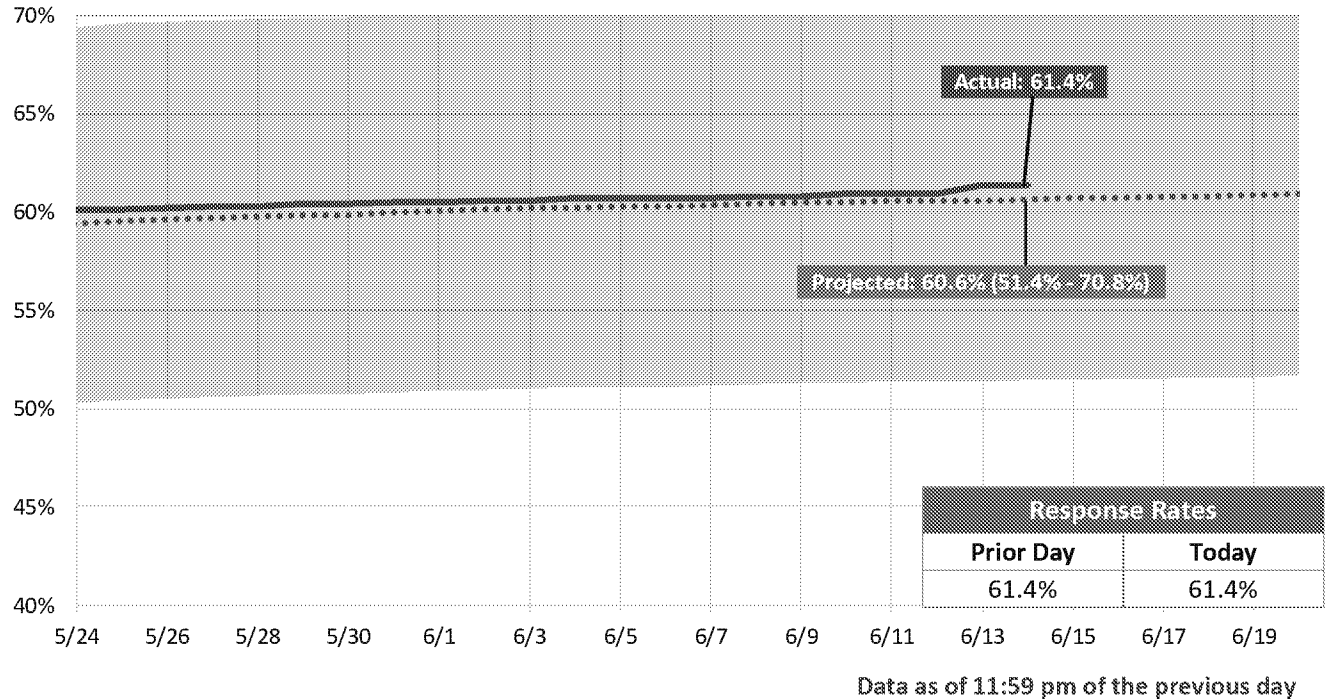
Data current as of:
June 15, 2020

Start Date:
March 12, 2020




Completion Date:
October 31, 2020*

- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

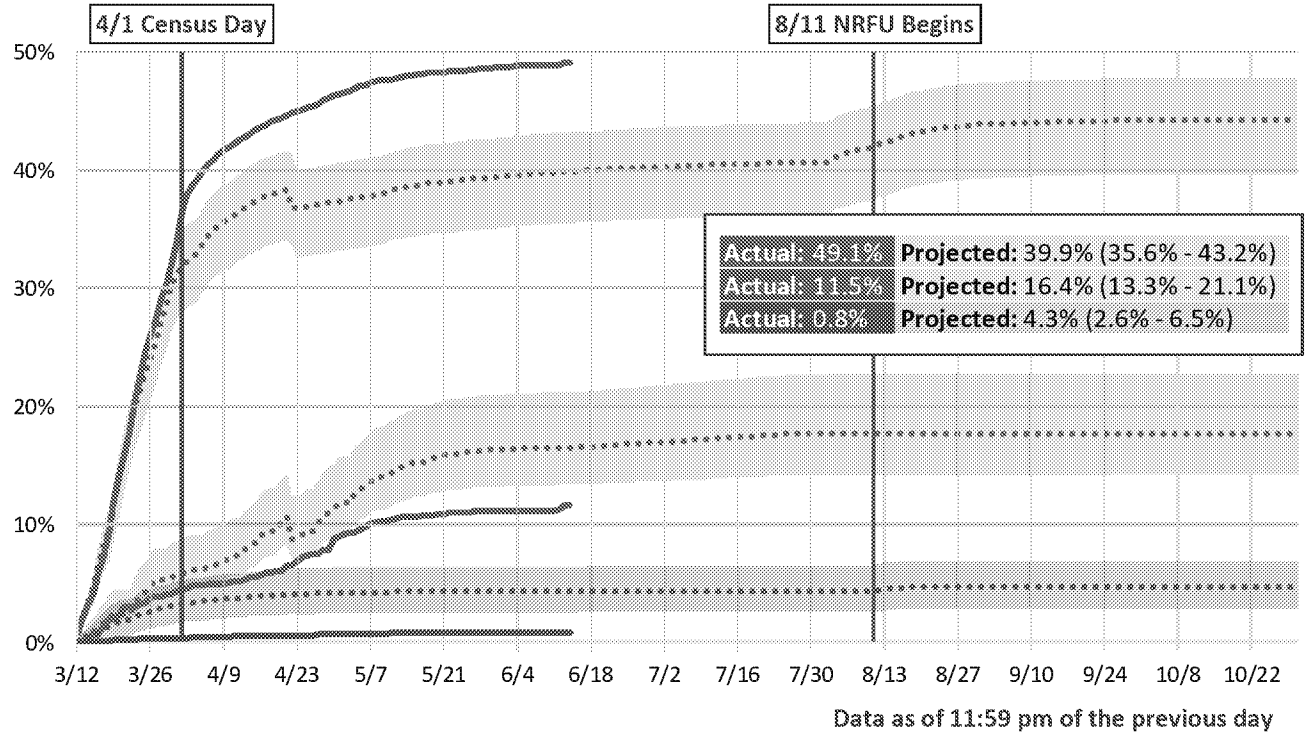
Data current as of:
June 15, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound	-----	-----	-----

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

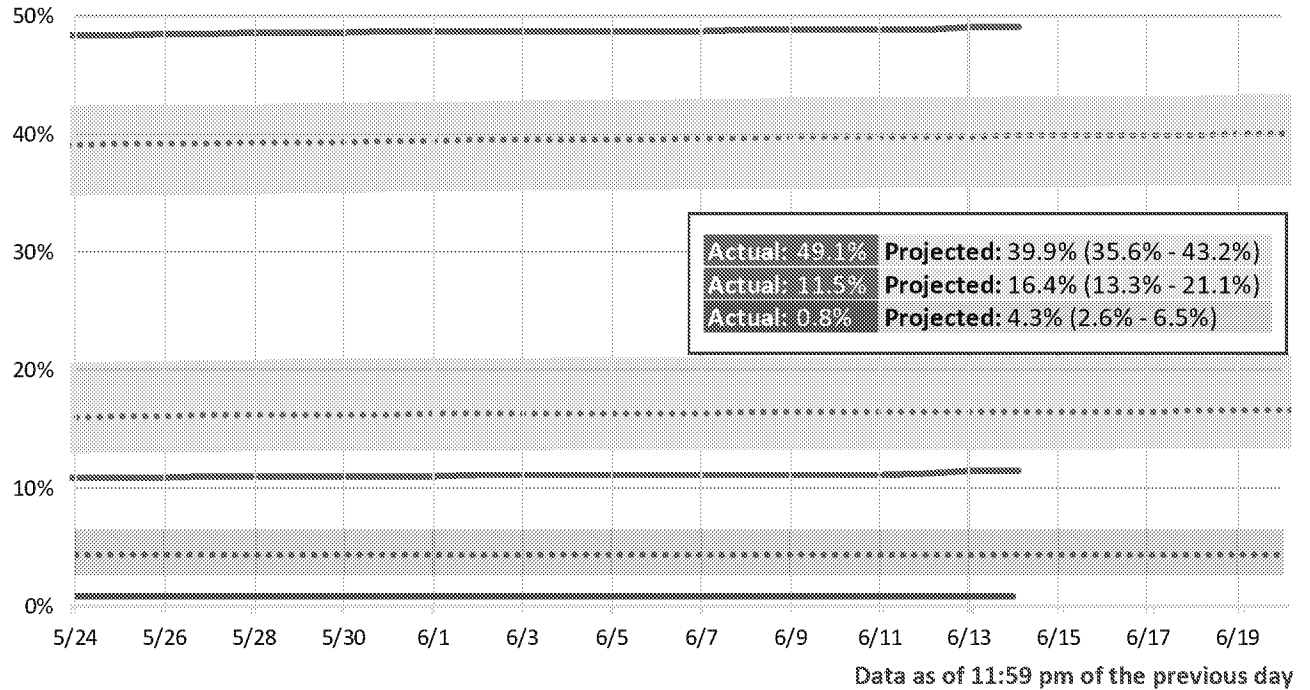
Status: Management Focus **Actual vs. Projected Self-Response Rates by Mode**

Data current as of:
June 15, 2020

Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 15, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	61.4%	63.5%	66.5%
Minnesota	70.9%	71.6%	74.1%
Wisconsin	68.4%	71.2%	73.5%
Iowa	67.7%	71.0%	73.0%
Michigan	67.7%	65.4%	67.7%
Nebraska	67.6%	68.8%	71.1%
Washington	66.8%	63.7%	67.2%
Virginia	66.3%	66.2%	69.0%
Illinois	66.1%	67.7%	70.5%
Ohio	66.1%	66.2%	69.0%
Indiana	65.9%	67.0%	69.6%
Utah	65.7%	65.4%	68.6%
Maryland	65.4%	66.5%	69.5%
Kansas	65.3%	67.4%	70.0%
Kentucky	65.0%	63.0%	65.7%
Idaho	64.9%	64.6%	67.1%
Connecticut	64.8%	66.3%	69.5%
Pennsylvania	64.7%	67.8%	70.2%
Colorado	64.6%	64.4%	67.2%
Oregon	63.9%	63.9%	66.9%
Massachusetts	63.4%	65.6%	68.8%
New Jersey	63.3%	64.4%	67.6%
California	62.4%	64.7%	68.2%
South Dakota	62.3%	65.0%	67.1%
Missouri	61.6%	65.3%	67.5%
North Dakota	61.2%	66.8%	68.8%
Tennessee	61.0%	63.8%	67.1%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Nevada	60.7%	58.7%	61.4%
New Hampshire	60.5%	61.5%	64.4%
Rhode Island	59.3%	62.8%	65.7%
Delaware	59.3%	60.8%	64.1%
Alabama	59.2%	59.5%	62.5%
Florida	58.6%	59.6%	63.0%
Arizona	57.9%	58.5%	61.3%
North Carolina	57.7%	62.1%	64.8%
District of Columbia	57.4%	62.2%	66.0%
Georgia	57.4%	59.5%	62.5%
Hawaii	56.8%	60.7%	64.1%
New York	56.6%	61.3%	64.6%
Mississippi	56.6%	58.1%	61.3%
Arkansas	56.3%	59.5%	62.3%
Texas	56.1%	60.3%	64.4%
South Carolina	55.9%	62.2%	64.7%
Oklahoma	55.8%	58.9%	62.3%
Louisiana	55.6%	57.9%	61.0%
Montana	54.9%	62.3%	64.6%
Wyoming	54.5%	61.1%	63.4%
Vermont	54.3%	58.1%	60.3%
West Virginia	53.0%	56.8%	59.1%
Maine	52.8%	55.3%	57.4%
New Mexico	49.8%	56.9%	60.0%
Alaska	46.8%	51.6%	55.6%
Puerto Rico	18.8%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 15, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Alaska	46.8%	41.7%	1.1216
West Virginia	53.0%	48.2%	1.0986
New Mexico	49.8%	45.4%	1.0963
Nevada	60.7%	55.4%	1.0948
Hawaii	56.8%	52.0%	1.0920

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	59.3%	65.3%	0.9080
Maine	52.8%	56.2%	0.9391
New York	56.6%	60.0%	0.9433
Delaware	59.3%	62.8%	0.9439
New Hampshire	60.5%	63.2%	0.9575

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

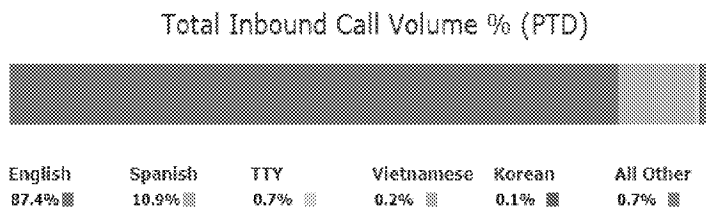
2020 Census: Questionnaire Assistance Inbound Calls

Status:
● *On Track*

Data current as of:
June 13, 2020

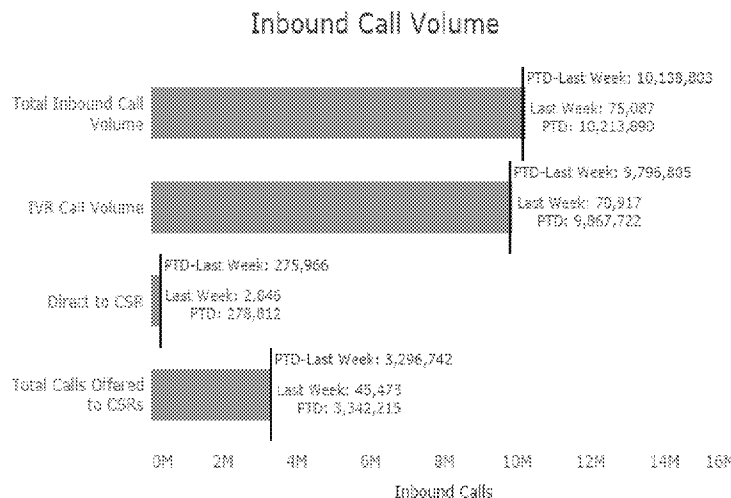
Completion Date:
July 31, 2020
 (pending contract MOD)

Notes:
 To date, 13,786 callers have requested the callback option. These callbacks have resulted in 5,694 completed interviews and 3,631 callers being provided assistance.



Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,145,639	10,213,890
Deflection Rate	47.0%	67.6%
Service Level - 30 Seconds	80.0%	61.6%
Average Handle Time	9:43	9:18



Calls Offered to CSRs by Language

	5/31 - 6/6	6/7 - 6/13	PTD	PTD %
English	28,600	40,774	2,960,043	88.6%
English Puerto Rico	141	74	2,020	0.1%
Spanish	2,861	2,684	251,396	7.5%
Spanish Puerto Rico	2,311	1,243	23,168	0.7%
Chinese Mandarin	103	93	10,074	0.3%
Chinese Cantonese	139	83	8,585	0.3%
Vietnamese	56	54	12,535	0.4%
Korean	49	52	12,157	0.4%
Russian	26	46	6,195	0.2%
Arabic	18	31	3,870	0.1%
Tagalog	15	19	2,503	0.1%
Polish	5	8	2,319	0.1%
French	3	8	1,102	0.0%
Haitian Creole	33	23	2,377	0.1%
Portuguese	12	10	1,677	0.1%
Japanese	7	11	2,177	0.1%
TTY	72	92	36,290	1.1%
Group Quarters	252	168	3,727	0.1%
Total	34,703	45,473	3,342,215	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

 *On Track*

Data current as of:

June 11, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	363	70,000
Business	127	81,212
Chamber of Commerce/Trade or Professional Association	104	10,291
Education	91	83,098
Government	87	70,103
Faith-Based Organizations	63	38,210
Media	46	7,947
Healthcare	43	14,250
Technology	32	351
International Governmental/Consulate/Embassy	7	348
Grand Total	963	375,810

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	404	220,288
Black/African American	87	16,854
Young Children	86	5,604
Rural	77	12,132
Hispanic/Latino	75	24,683
Asian	75	9,835
Native Hawaiian Pacific Islander	47	640
Veterans	41	3,150
Young and Mobile	40	7,242
LGBTQ	24	1,243
Elderly	23	8,600
Individuals with Disabilities	24	3,123
Persons Experiencing Homelessness and Highly Mobile	21	5,315
American Indian/Alaskan Native	19	3,549
MENA	15	33

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 379,150



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

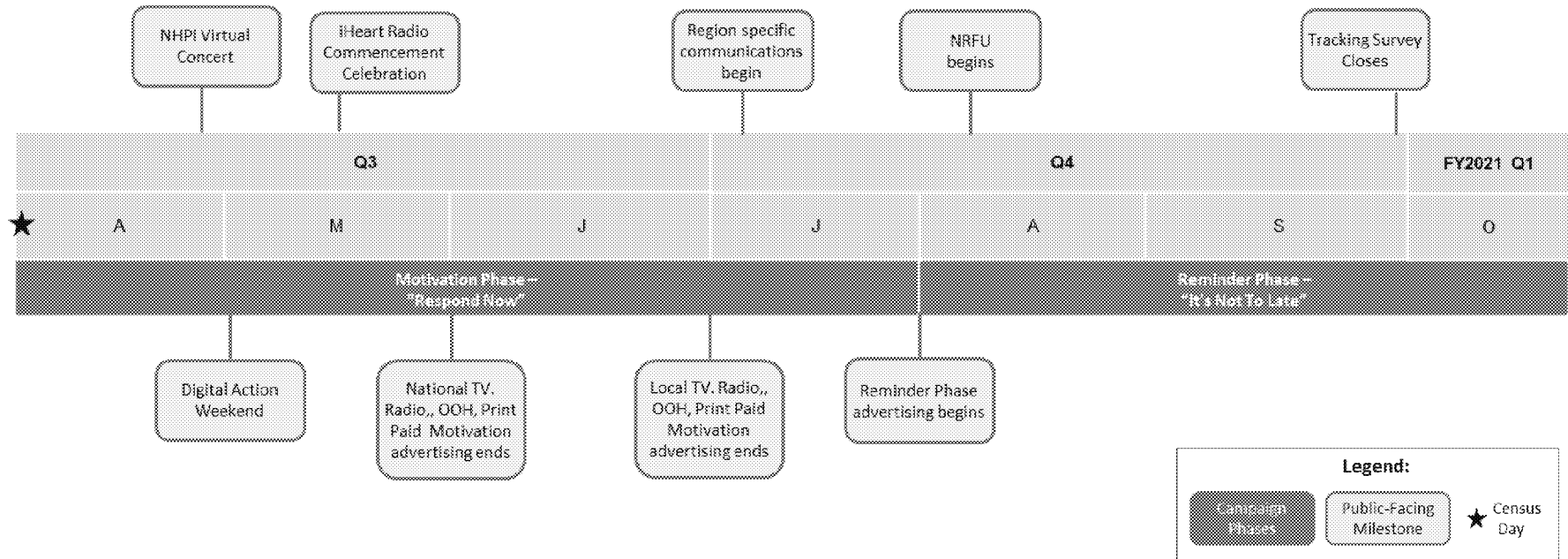
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: June 11, 2020



Significant Accomplishments

- Census Open Innovations Lab (COIL) held their Civic Digital Fellowship kickoff and orientation on June 1st. Fellows met virtually with the Deputy Director of the Census Bureau for open discussion on 6/8.
- Version 2 of the 2020 Integrated Communications Plan was published and is now available on census.gov.
- Social media posts that were paused due to the social unrest resumed on 6/10.
- The Paid Media Fact Sheet (Spanish) was updated on 6/11.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: May 31, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 5/31/2020

\$ Amounts in Millions	\$ Amounts in Millions		Total
	IT	Non-IT	
Total Planned through May	\$1,686.123	\$4,298.556	\$5,984.679
Available contingency and additional appropriations through May	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through May	\$1,438.181	\$2,866.548	\$4,304.729
Total Actual Commitments and Obligations through May	\$1,397.013	\$1,936.113	\$3,333.126
Unplanned commitments/obligations through May related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$98.268	\$209.442	\$307.710
Actual Programmatic Commitments and Obligations through May	\$1,298.745	\$1,726.671	\$3,025.416
Total Plan Variance (\$/%)	\$289.110 (17.1%)	\$2,362.444 (55.0%)	\$2,651.553 (44.3%)
Remaining contingency and additional appropriations planned through May	\$149.674	\$1,222.566	\$1,372.240
Delayed Field Operation Spending through May	\$0	\$1,188.572	\$1,188.572
Non-Field Operational Programmatic Variance through May	\$139.436	(\$48.694)	\$90.741

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through May is \$2.652 billion, or 44 percent. Below outlines the breakdown:

- The positive variance through May against the original plan in 2020 Census IT systems and operations is \$289 million, or 17 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$139 million. The remaining \$150 million represents a portion of contingency funding originally planned in April that has not yet been obligated.
- The positive variance through May against the original plan in 2020 Census non-IT operations is \$2.362 billion, or 55 percent. This variance consists of \$1.189 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.223 billion representing a portion of contingency and additional appropriations originally planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made to use risk-based contingency funds to support \$308 million in unplanned obligations or commitments through May as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

16

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 15, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	6
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	7
2020 Census: Revised Production Schedule for Paper Data Capture Centers (PDCCs)	8
2020 Census: Phased Restart Fingerprinting Location Status by State	9
2020 Census: Phased Restart Fingerprinting Status	10
2020 Census: Nonresponse Followup (NRFU) Soft Launch	11
2020 Census: Nonresponse Followup (NRFU) Soft Launch Decisions & Key Dates	12

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 15, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	85.7%	94.4%	8.8%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	89.3%	94.2%	4.8%
Arizona	6.6%	214,291	61.7%	74.1%	12.5%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	73.9%	92.8%	18.9%
Colorado	7.5%	195,895	92.4%	97.6%	5.1%
Connecticut	0.4%	5,868	78.2%	98.1%	19.8%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	54.6%	91.5%	36.9%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	67.1%	94.5%	27.4%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	98.1%	100.0%	1.9%
Massachusetts	2.2%	69,244	80.2%	90.4%	10.2%
Michigan	2.2%	106,770	64.2%	90.8%	26.6%
Minnesota	3.4%	86,706	56.9%	76.2%	19.3%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	87.2%	92.2%	5.0%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	89.3%	90.4%	1.0%
Nevada	3.6%	47,778	97.9%	98.6%	0.7%
New Hampshire	9.9%	65,936	43.7%	72.3%	28.6%
New Jersey	1.1%	40,514	59.8%	80.9%	21.1%
New Mexico	19.2%	200,664	46.4%	60.5%	14.1%
New York	3.0%	270,545	65.4%	80.3%	14.9%
North Carolina	3.3%	164,775	97.6%	97.8%	0.1%
North Dakota	9.9%	40,051	98.3%	98.6%	0.3%
Ohio	0.6%	34,686	90.8%	100.0%	9.2%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	76.3%	98.1%	21.7%
South Dakota	12.4%	51,715	62.0%	72.5%	10.5%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	82.8%	94.4%	11.6%
Utah	7.6%	90,972	93.4%	97.4%	4.0%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	95.8%	97.5%	1.7%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	74.3%	93.1%	18.8%
Wyoming	22.9%	67,114	73.6%	95.6%	22.0%
Puerto Rico	100.0%	1,776,226	89.1%	99.4%	10.4%

Legend: All ACOs with UL Workload Have Restarted Some ACOs with UL Workload Have Restarted

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:

June 15, 2020

Start Date:

March 15, 2020

Completion Date:

July 20, 2020*

Notes:

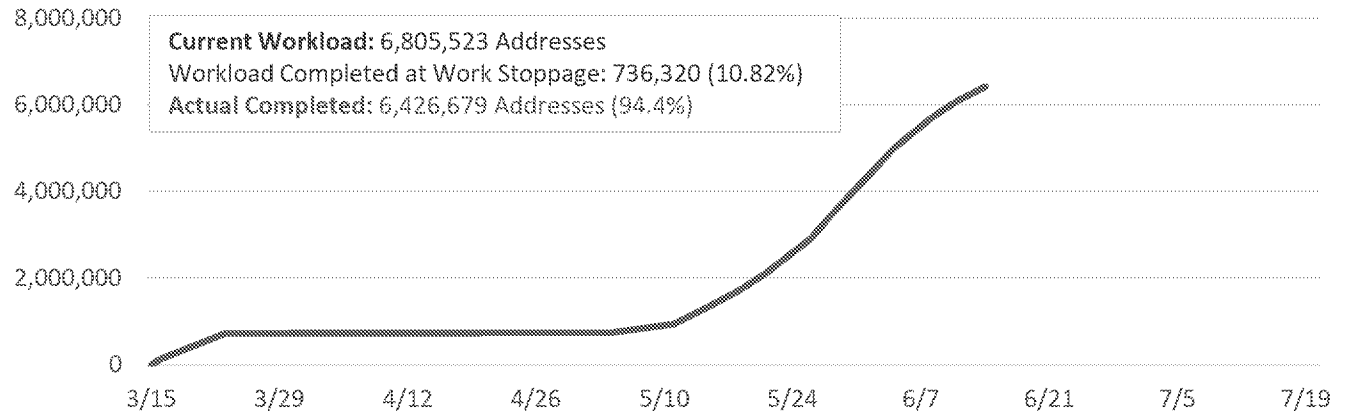
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
287,762 Blocks (92.4%)

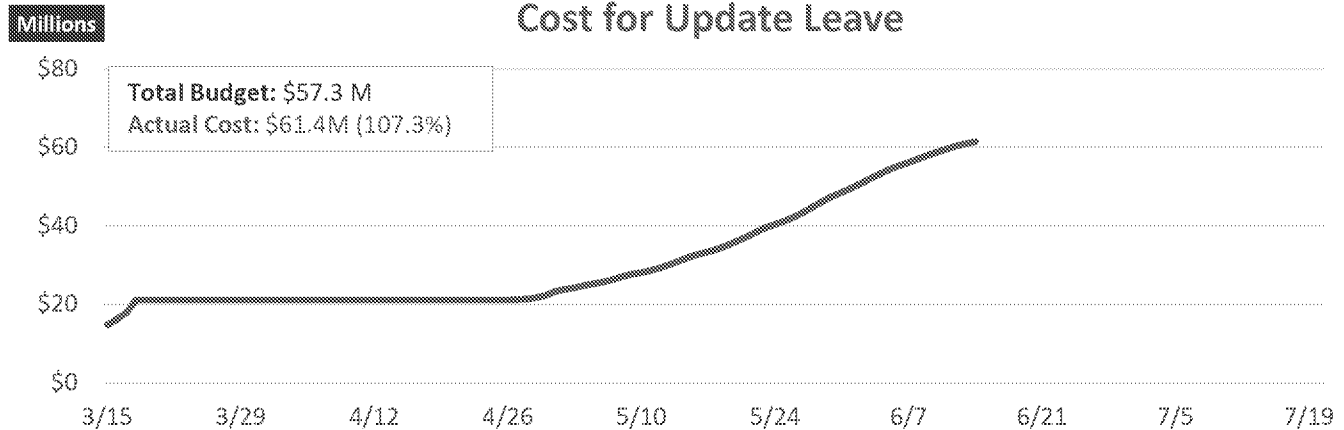
Lister Productivity

- Addresses per Hour: 8.0
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 15, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 15: 6,426,679
 - Percentage Completed: 94.43%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 15): 1,820,436
 - Internet: 989,898 (54.38%)
 - Paper: 799,774 (43.93%)
 - Phone: 30,764 (1.69%)

Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: June 11, 2020

- **Staffing Status:**
 - Current: 265 staff working at PDCC-East and 400 staff working at PDCC-West
 - Teams reducing unprocessed paper backlog by more than 100K questionnaires/day (both sites)
 - NPC staff in CDC-defined high risk groups projected back to work in July 2020
- **Personnel Protective Equipment (PPE) Status:**
 - Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
 - NPC distributing hand sanitizer and face coverings to support field operations
- **Stay Home Order/Healthcare System Status:**
 - Indiana: Entering Stage 4 early on June 12 instead of June 14, 2020; health data remains stable
 - Arizona: Experiencing an acute spike in Coronavirus associated hospitalizations; ICU beds - 76% filled (same as peak in Mar/Apr 2020); may delay return of NPC high-risk staff in Phoenix

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

June 11, 2020

Start Date:

January 21, 2020

Completion Date:

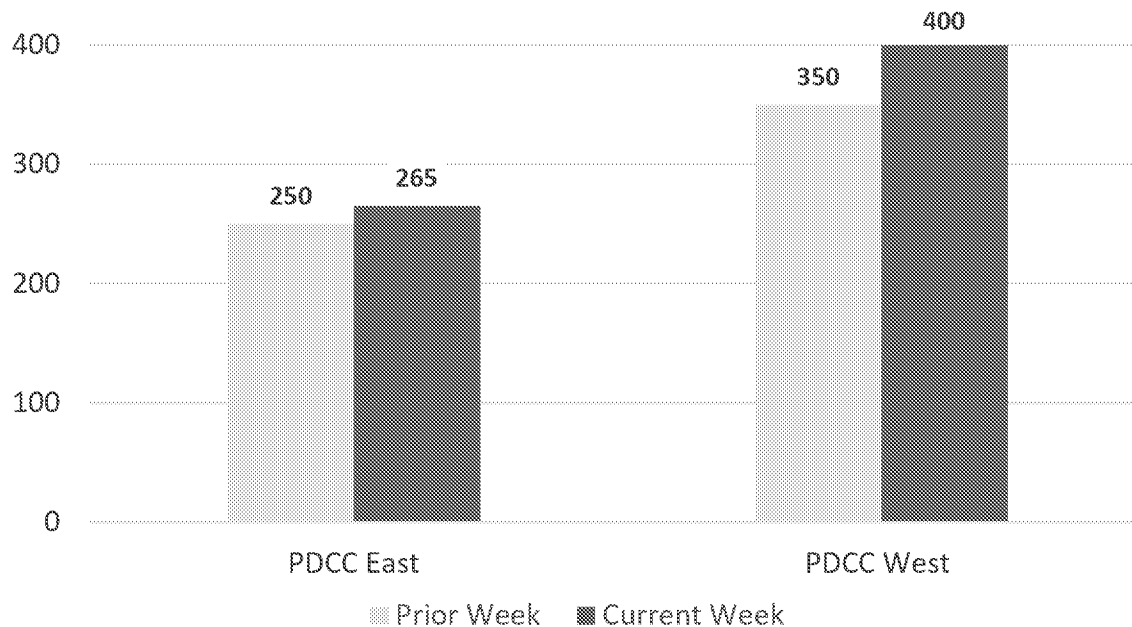
November 30, 2020

Notes:

CDC-defined high risk staff phased in July 2020

Paper Data Capture Staffing by Center

Total Staff: 665, +65 from prior week



Periodic Performance Management Reports

2020 Census: Revised Production Schedule for Paper Data Capture Centers (PDCCs)

Source: National Processing Center
 Data Current as of: June 15, 2020

	Revised Schedule
Estimated Workload	26 Million Questionnaires (current estimate)
Calendar Time Frame	May 1 – November 30 (29 weeks)
Production Schedule	Ramp up: May 4 – July 15 (10.5 weeks) Full Capacity: July 15 – November 30 (18.5 weeks)
Full Capacity Production	404,000 questionnaires processed per day *based on scanner production line (slowest production line)
Full Production Days Total	July 15 – November 30: 94 production days
Total Processing Capacity	Jun 15 – July 15: 3.5 million questionnaires July 15 – November 30: 38 million questionnaires
Total Processing Capacity	41.5 million questionnaires + <u>3.5 million questionnaires already processed to date</u> 45.0 million questionnaires 19.0 million questionnaire excess capacity (using current estimates)

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 15, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	248	824	823	823	0
Alabama	3	19	19	19	0
Alaska	1	3	3	3	0
Arizona	6	13	13	13	0
Arkansas	2	14	14	14	0
California	30	60	60	60	0
Colorado	4	22	22	22	0
Connecticut	3	6	6	6	0
Delaware	1	1	1	1	0
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	7	7	0
Idaho	1	6	6	6	0
Illinois	10	17	17	17	0
Indiana	4	20	20	20	0
Iowa	1	13	13	13	0
Kansas	2	13	13	13	0
Kentucky	2	17	17	17	0
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	8	8	0
Massachusetts	6	11	11	11	0
Michigan	5	25	25	25	0
Minnesota	3	14	14	14	0
Mississippi	2	12	12	12	0
Missouri	3	16	16	16	0
Montana	1	16	15	15	0

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	11	11	0
Nevada	2	6	6	6	0
New Hampshire	1	4	4	4	0
New Jersey	8	13	13	13	0
New Mexico	2	15	15	15	0
New York	21	26	26	26	0
North Carolina	7	32	32	32	0
North Dakota	1	11	11	11	0
Ohio	8	34	34	34	0
Oklahoma	3	11	11	11	0
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	13	13	0
South Dakota	1	10	10	10	0
Tennessee	4	17	17	17	0
Texas	26	65	65	65	0
Utah	2	10	10	10	0
Vermont	1	4	4	4	0
Virginia	6	15	15	15	0
Washington	5	20	20	20	0
Washington DC	1	0*	0	0	0
West Virginia	1	8	8	8	0
Wisconsin	4	18	18	18	0
Wyoming	1	12	12	12	0
Puerto Rico	3	7	7	7	0

Legend:

All ACOs Have Restarted

Some ACOs Have Restarted

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 15, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,929,968	+8,489	2,938,457
Total Number Selected	1,015,423	+36,179	1,051,602
Total Number Fingerprinted	643,563	+31,436	674,999
Total Pending Fingerprinting	371,860	+4,743	376,603
Total Remaining Applicant Pool	1,914,545	-27,690	1,886,855

Periodic Performance Management Reports

2020 Census: Nonresponse Followup (NRFU) Soft Launch

Source: *Decennial Census Management Division*
Data Current as of: *June 15, 2020*

Soft Launch Design

- One office per region – Allows us to start in a controlled and orderly way that catches and solves possible problems early, especially in light of any untested changes required for our response to COVID-19.
- The NRFU soft launch will start small to verify our systems work without problems.
- We have designed a three-cycle soft launch. As each cycle is completed, the following cycle will include more ACOs with more cases.

Criteria Considered

Offices in each soft launch cycle will be chosen based on a number of factors:

1. Safe To Work: States satisfy the federal gating criteria a second time
2. Public Response: Are the patterns of “approved” public behavior consistent with in-person contact? Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?
3. Internal Readiness: Devices must be available at the ACOs selected; must be able to select and onboard trainees in time for training; must be able to deliver PPE to trainees in sufficient quantities.
4. Key operational and systems priorities: ACOs are selected because they meet soft launch criteria such as: ACO in a rural area, urban, or suburban area; has military bases and/or American Indian reservations in its area; has challenging road networks; or connectivity issues.

Periodic Performance Management Reports

2020 Census: Nonresponse Followup (NRFU) Soft Launch Decisions & Key Dates

Source: Decennial Census Management Division

Data Current as of: June 15, 2020

Soft Launch Decisions

- Cycle 1: Six ACOs, one per region, totaling approximately 10,000 enumerators.
- Cycle 2: Approximately 12-24 ACOs with special weighting on Southeast costal areas and Puerto Rico, totaling approximately 20,000 – 40,000 enumerators.
- Cycle 3: Scale to be determined based on results of Cycle 1 and 2.

Key Dates

Activity	Cycle 1 Soft Launch Key Dates	Cycle 2 Soft Launch Key Dates
Confirm ACO selection	7/1	7/14
CFS Training	6/18	7/1
Enumerator Training	7/7	7/21
Deploy to Field	7/16	7/30

This document has been withheld in full.

This document has been withheld in full.

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 22, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 22, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input checked="" type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 22, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections		12
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	13
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 973. The 2020 Census exposure at the local and community level continues; the number of active community partners is almost 379,000. We have exceeded the 2010 Census numbers for both national and community partners.	14
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	15
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	16

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

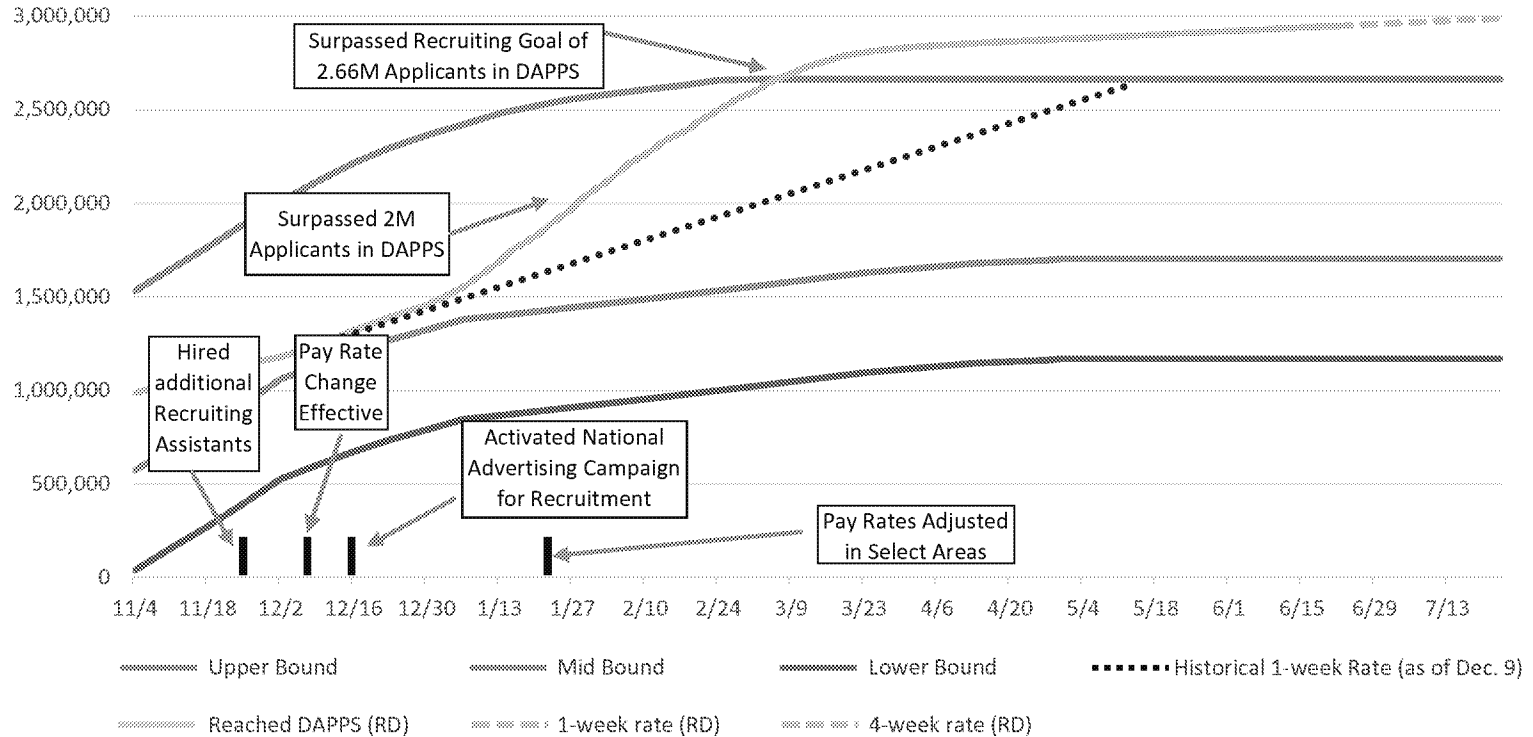
2020 Census: Recruiting Ranges Over Time

Data current as of:
June 22, 2020

Completion Date:
August 15, 2020

Notes:

Recruiting Ranges Over Time



<u>1-week averages</u>
As of June 22: Daily Rate: 1,315 reached DAPPS/day
As of June 15: Daily Rate: 1,438 reached DAPPS/day
As of June 8: Daily Rate: 1,282 reached DAPPS/day

Upper Bound: 55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired

Mid: 60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired

Lower Bound: 65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

Data current as of:

June 22, 2020

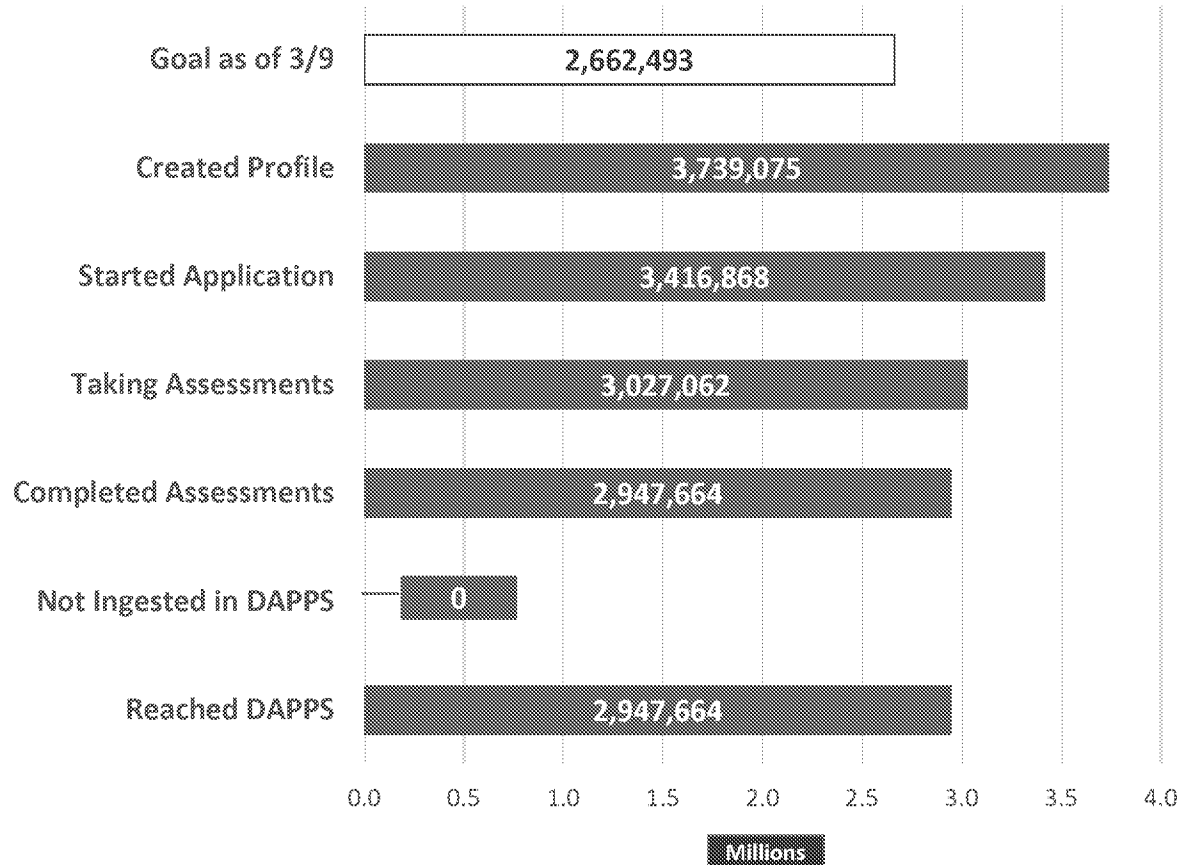
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.


Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

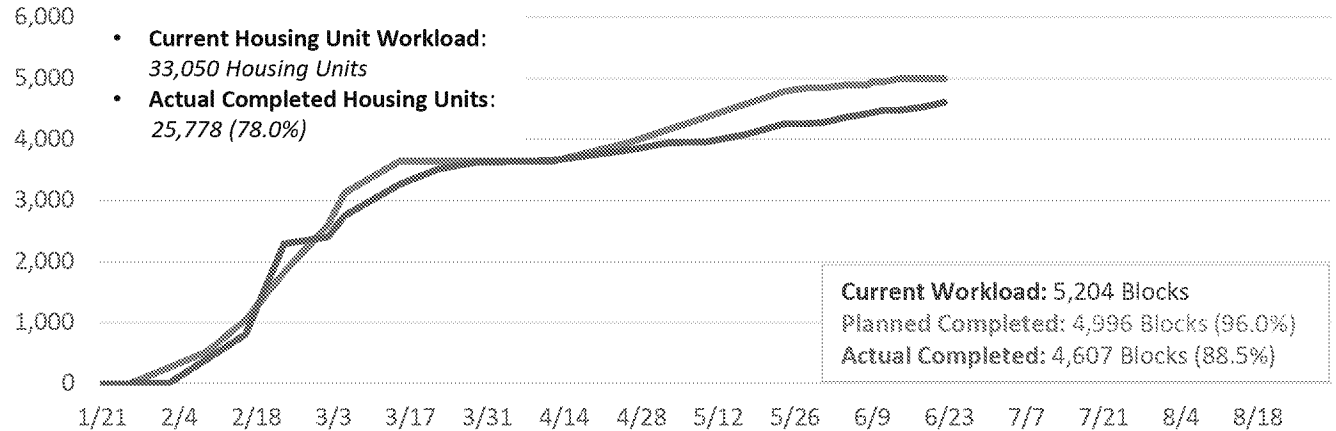
 **On Track**

Data current as of:
June 22, 2020

Start Date:
January 21, 2020

Completion Date:
August 31, 2020

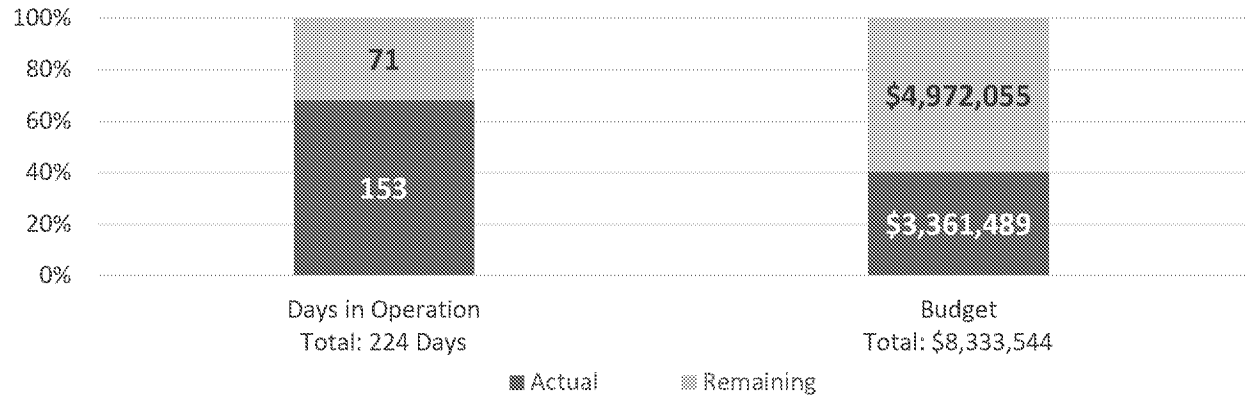
Progress for Remote Alaska Production



Notes:

Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

June 22, 2020

Start Date:

March 12, 2020

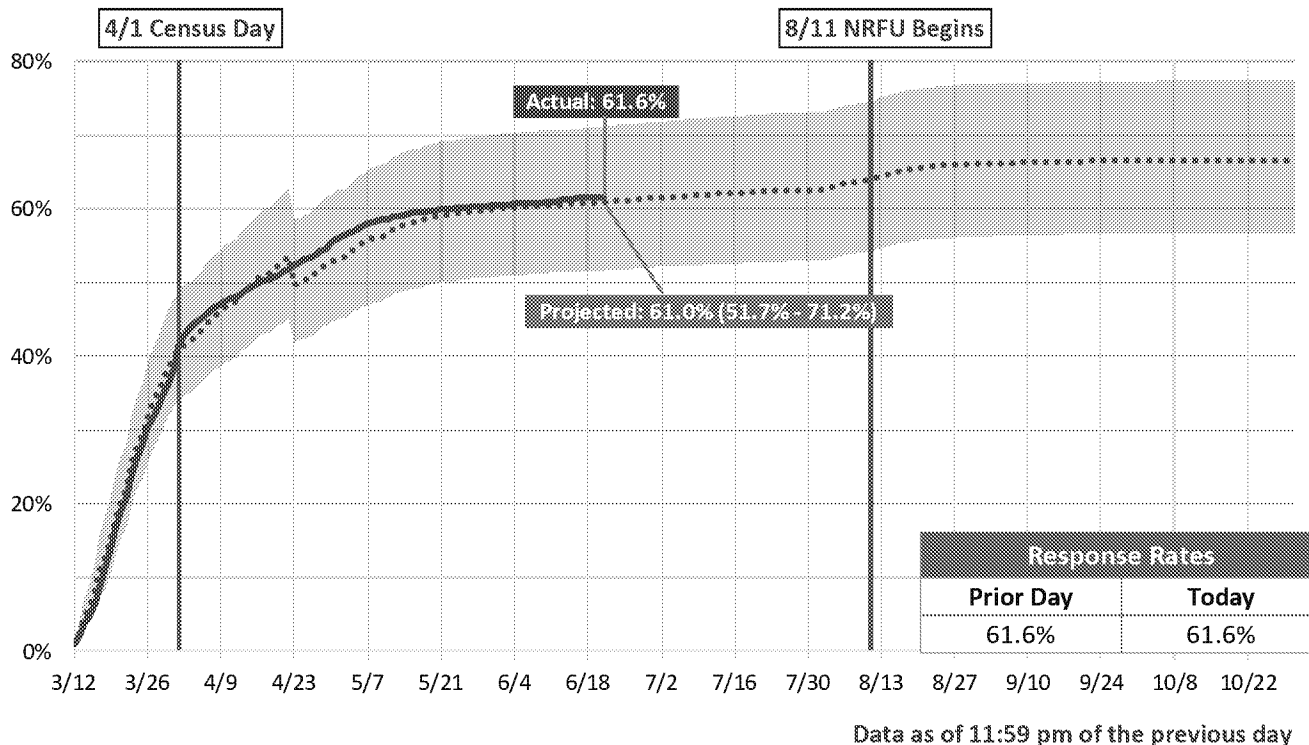
Completion Date:

October 31, 2020*


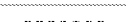

Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
● *On Track*

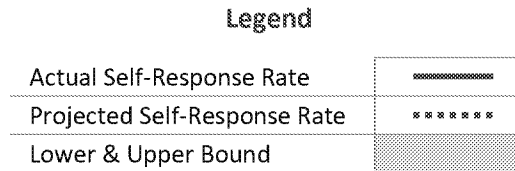
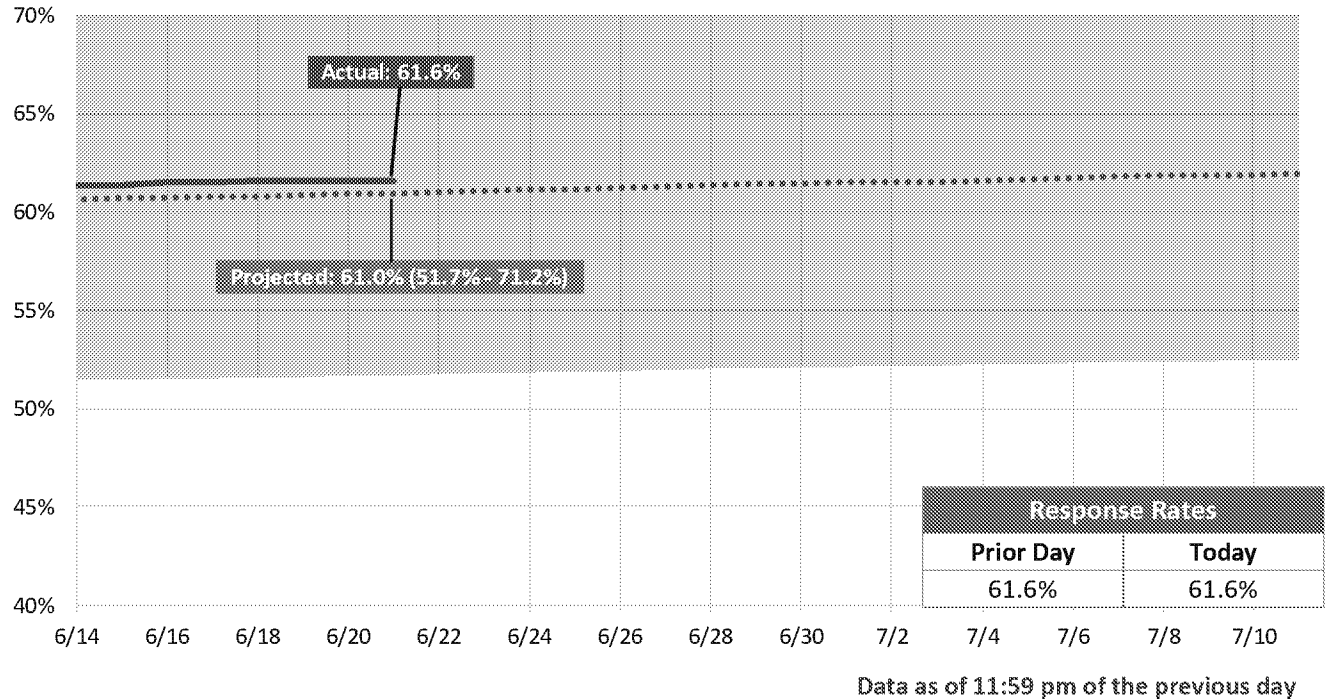
Data current as of:
June 22, 2020

Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**

- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
June 22, 2020

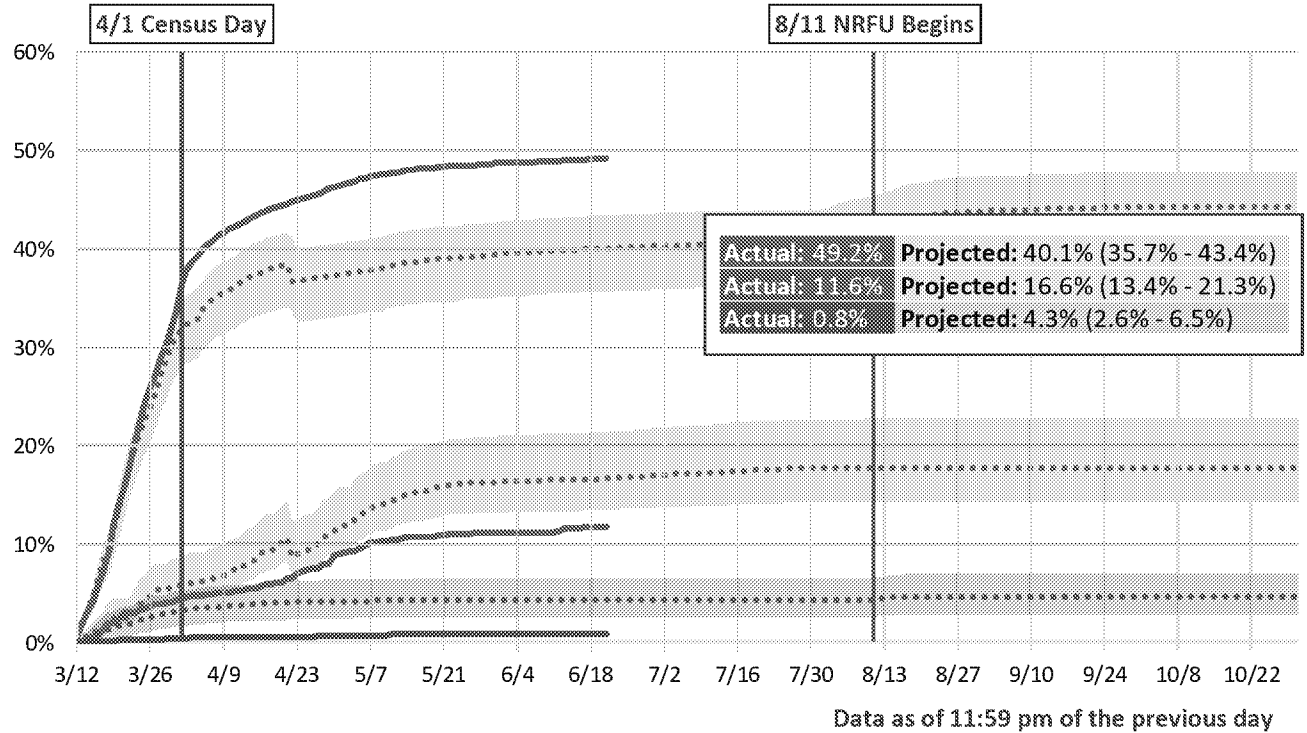
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound	-----	-----	-----



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Census Data Lake & Decennial Statistical Studies Division

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

Status:
 Management Focus

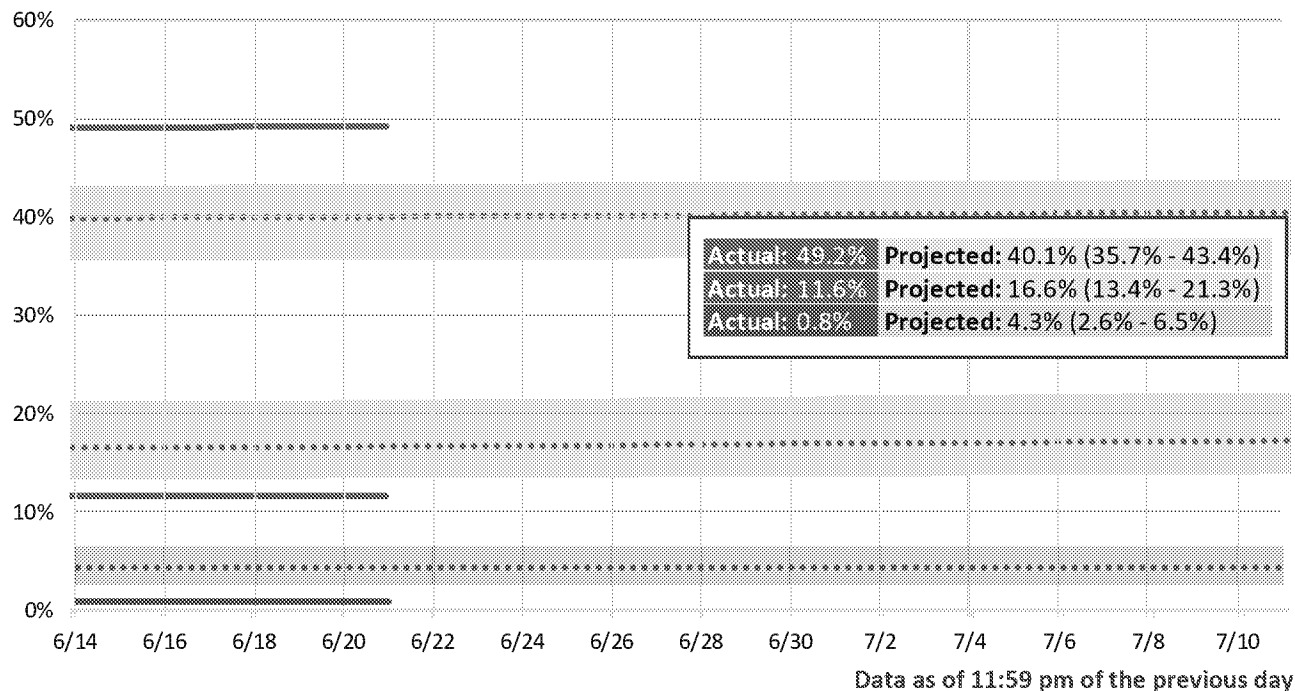
Data current as of:
 June 22, 2020

Start Date:
 March 12, 2020

Completion Date:
 October 31, 2020*

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 22, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	61.6%	63.5%	66.5%
Minnesota	71.2%	71.6%	74.1%
Wisconsin	68.6%	71.2%	73.5%
Michigan	67.9%	65.4%	67.7%
Iowa	67.8%	71.0%	73.0%
Nebraska	67.8%	68.8%	71.1%
Washington	67.0%	63.7%	67.2%
Virginia	66.5%	66.2%	69.0%
Illinois	66.3%	67.7%	70.5%
Ohio	66.3%	66.2%	69.0%
Indiana	66.1%	67.0%	69.6%
Utah	65.9%	65.4%	68.6%
Maryland	65.6%	66.5%	69.5%
Kansas	65.4%	67.4%	70.0%
Kentucky	65.2%	63.0%	65.7%
Idaho	65.1%	64.6%	67.1%
Connecticut	65.0%	66.3%	69.5%
Pennsylvania	64.9%	67.8%	70.2%
Colorado	64.9%	64.4%	67.2%
Oregon	64.1%	63.9%	66.9%
Massachusetts	63.6%	65.6%	68.8%
New Jersey	63.5%	64.4%	67.6%
California	62.7%	64.7%	68.2%
South Dakota	62.7%	65.0%	67.1%
Missouri	61.8%	65.3%	67.5%
North Dakota	61.4%	66.8%	68.8%
Tennessee	61.2%	63.8%	67.1%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
New Hampshire	61.2%	61.5%	64.4%
Nevada	60.9%	58.7%	61.4%
Rhode Island	59.5%	62.8%	65.7%
Delaware	59.4%	60.8%	64.1%
Alabama	59.4%	59.5%	62.5%
Florida	58.8%	59.6%	63.0%
Arizona	58.2%	58.5%	61.3%
North Carolina	57.9%	62.1%	64.8%
District of Columbia	57.6%	62.2%	66.0%
Hawaii	57.6%	60.7%	64.1%
Georgia	57.5%	59.5%	62.5%
New York	56.9%	61.3%	64.6%
Mississippi	56.7%	58.1%	61.3%
Arkansas	56.4%	59.5%	62.3%
Texas	56.3%	60.3%	64.4%
South Carolina	56.1%	62.2%	64.7%
Oklahoma	56.0%	58.9%	62.3%
Louisiana	55.8%	57.9%	61.0%
Wyoming	55.4%	61.1%	63.4%
Montana	55.2%	62.3%	64.6%
Vermont	54.6%	58.1%	60.3%
West Virginia	53.2%	56.8%	59.1%
Maine	53.1%	55.3%	57.4%
New Mexico	50.3%	56.9%	60.0%
Alaska	47.3%	51.6%	55.6%
Puerto Rico	21.1%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: States with the Highest and Lowest Self-Response Rates Relative to Projections

Source: Decennial Statistical Studies Division

Data Current as of: June 22, 2020

Highest			
State	Actual	Projection	Actual/ Projection
Nevada	60.9%	55.8%	1.0920
Hawaii	57.6%	52.7%	1.0920
New Mexico	50.3%	46.4%	1.0852
Alaska	47.3%	43.7%	1.0833
California	62.7%	57.9%	1.0824

Lowest			
State	Actual	Projection	Actual/ Projection
Rhode Island	59.5%	65.5%	0.9079
Maine	53.1%	57.3%	0.9262
New York	56.9%	60.3%	0.9445
Delaware	59.4%	62.9%	0.9447
New Hampshire	61.2%	64.1%	0.9547

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

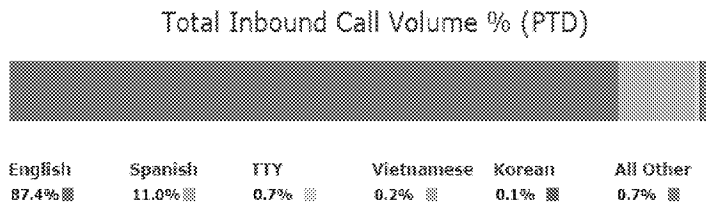
2020 Census: Questionnaire Assistance Inbound Calls

Status:
● *On Track*

Data current as of:
June 20, 2020

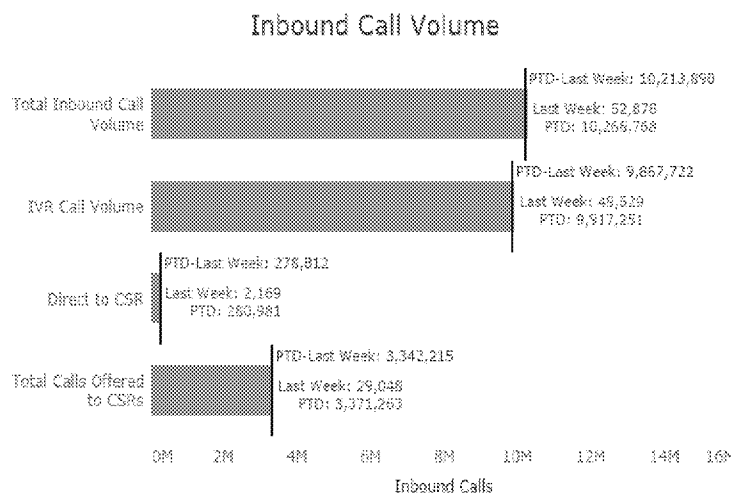
Completion Date:
July 31, 2020
 (pending contract MOD)

Notes:
 To date, 13,846 callers have requested the callback option. These callbacks have resulted in 5,725 completed interviews and 3,641 callers being provided assistance.



Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,195,412	10,266,768
Deflection Rate	47.0%	67.4%
Service Level - 30 Seconds	80.0%	61.9%
Average Handle Time	9:43	9:18



Calls Offered to CSRs by Language

	6/7 - 6/13	6/14 - 6/20	PTD	PTD %
English	40,774	24,902	2,984,945	88.5%
English Puerto Rico	74	53	2,073	0.1%
Spanish	2,684	2,665	254,061	7.5%
Spanish Puerto Rico	1,243	797	23,965	0.7%
Chinese Mandarin	93	62	10,136	0.3%
Chinese Cantonese	83	68	8,653	0.3%
Vietnamese	54	52	12,587	0.4%
Korean	52	48	12,205	0.4%
Russian	46	125	6,320	0.2%
Arabic	31	17	3,887	0.1%
Tagalog	19	10	2,513	0.1%
Polish	8	6	2,325	0.1%
French	8	5	1,107	0.0%
Haitian Creole	23	23	2,400	0.1%
Portuguese	10	11	1,688	0.1%
Japanese	11	5	2,182	0.1%
TTY	92	63	36,353	1.1%
Group Quarters	168	136	3,863	0.1%
Total	45,473	29,048	3,371,263	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

June 18, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	367	70,367
Business	127	82,617
Chamber of Commerce/Trade or Professional Association	107	10,363
Education	91	83,491
Government	87	70,447
Faith-Based Organizations	63	38,626
Media	46	8,015
Healthcare	44	14,360
Technology	32	352
International Governmental/Consulate/Embassy	9	350
Grand Total	973	377,988

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	409	220,319
Black/African American	88	16,991
Young Children	86	5,648
Rural	77	12,358
Asian	77	9,894
Hispanic/Latino	76	24,890
Native Hawaiian Pacific Islander	47	645
Veterans	41	3,170
Young and Mobile	40	7,282
LGBTQ	24	1,257
Elderly	23	8,651
Individuals with Disabilities	24	3,140
Persons Experiencing Homelessness and Highly Mobile	22	5,363
American Indian/Alaskan Native	19	3,561
MENA	15	38

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 385,266



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

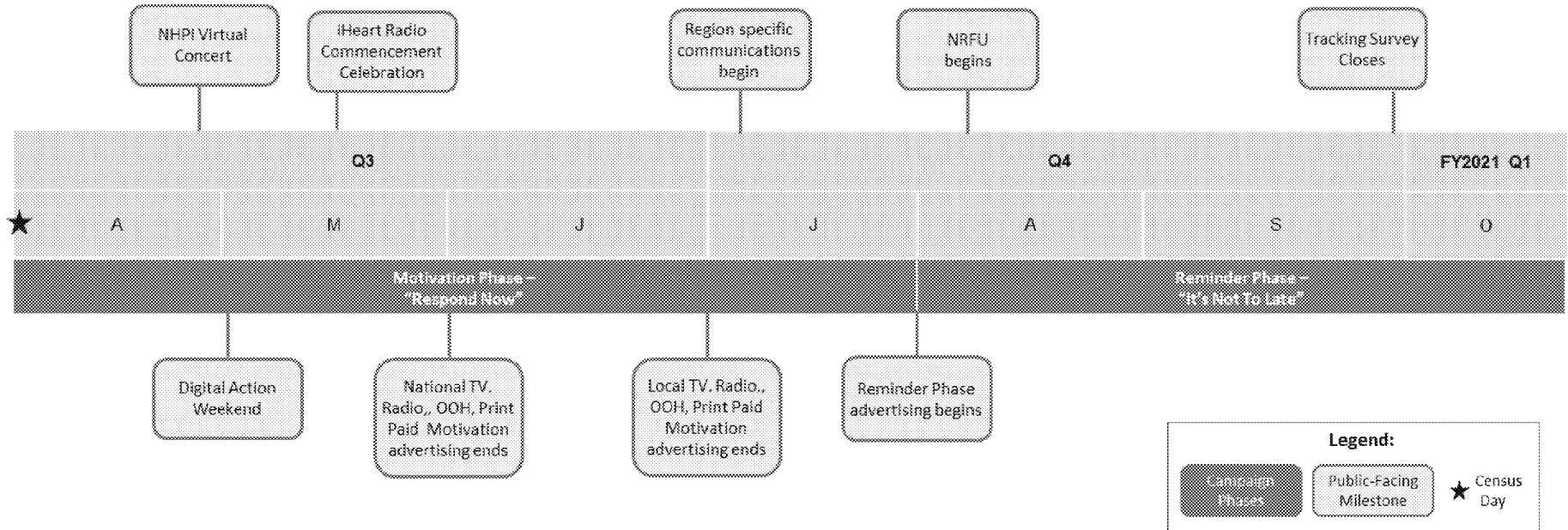
14

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: *June 18, 2020*



Significant Accomplishments

- A paid search click to call ad pilot was launched in English on June 11th and in Spanish and on June 12th.
- Launched a geo-targeted test for Chicago and Los Angeles DMAs for 2020census.gov on June 15th.
- OCIA staff presented a webinar for the National Associations of Counties Rural Action Caucus on the update/leave operation and changes to the communications plan as a result of COVID-19 on June 17th

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: May 31, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 5/31/2020

\$ Amounts in Millions	\$ Amounts in Millions		Total
	IT	Non-IT	
Total Planned through May	\$1,686.123	\$4,298.556	\$5,984.679
Available contingency and additional appropriations through May	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through May	\$1,438.181	\$2,866.548	\$4,304.729
Total Actual Commitments and Obligations through May	\$1,397.013	\$1,936.113	\$3,333.126
Unplanned commitments/obligations through May related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$98.268	\$209.442	\$307.710
Actual Programmatic Commitments and Obligations through May	\$1,298.745	\$1,726.671	\$3,025.416
Total Plan Variance (\$/%)	\$289.110 (17.1%)	\$2,362.444 (55.0%)	\$2,651.553 (44.3%)
Remaining contingency and additional appropriations planned through May	\$149.674	\$1,222.566	\$1,372.240
Delayed Field Operation Spending through May	\$0	\$1,188.572	\$1,188.572
Non-Field Operational Programmatic Variance through May	\$139.436	(\$48.694)	\$90.741

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through May is \$2.652 billion, or 44 percent. Below outlines the breakdown:

- The positive variance through May against the original plan in 2020 Census IT systems and operations is \$289 million, or 17 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$139 million. The remaining \$150 million represents a portion of contingency funding originally planned in April that has not yet been obligated.
- The positive variance through May against the original plan in 2020 Census non-IT operations is \$2.362 billion, or 55 percent. This variance consists of \$1.189 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.223 billion representing a portion of contingency and additional appropriations originally planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made to use risk-based contingency funds to support \$308 million in unplanned obligations or commitments through May as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 22, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	6
2020 Census: Status of National Processing Center’s Paper Data Capture Centers (PDCCs)	7
2020 Census: Revised Production Schedule for Paper Data Capture Centers (PDCCs)	8
2020 Census: Phased Restart Fingerprinting Location Status by State – FINAL June 18, 2020	9
2020 Census: Phased Restart Fingerprinting Status	10
2020 Census: Restarting and Monitoring NRFU Operations	11
2020 Census: Fundamentals for In-Person Interviewing	12
2020 Census: Key Decision Points for Activating In-Person Interviewing	13
2020 Census: Nonresponse Followup (NRFU) Soft Launch	14
2020 Census: Nonresponse Followup (NRFU) Soft Launch Decisions & Key Dates	15
2020 Census: Case Trends	16
2020 Census: Initial and Backup ACOs for NRFU Soft Launch	17
2020 Census: Louisiana High Risk State	18
Louisiana – ACO Risk Score Summary	19
Louisiana – ACO 2988: Baton Rouge (LOW Risk)	20
Louisiana – ACO 2990: New Orleans (LOW Risk)	21

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 22, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	94.4%	97.4%	2.9%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	94.2%	96.7%	2.5%
Arizona	6.6%	214,291	74.1%	78.9%	4.8%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	92.8%	99.3%	6.5%
Colorado	7.5%	195,895	97.6%	98.6%	1.0%
Connecticut	0.4%	5,868	98.1%	100.0%	1.9%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	91.5%	99.97%	8.51%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	94.5%	98.9%	4.4%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	90.4%	97.7%	7.3%
Michigan	2.2%	106,770	90.8%	99.2%	8.4%
Minnesota	3.4%	86,706	76.2%	83.8%	7.6%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	92.2%	93.1%	0.9%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	90.4%	94.2%	3.9%
Nevada	3.6%	47,778	98.6%	98.7%	0.1%
New Hampshire	9.9%	65,936	72.3%	88.9%	16.7%
New Jersey	1.1%	40,514	80.9%	94.7%	13.8%
New Mexico	19.2%	200,664	60.5%	71.4%	10.9%
New York	3.0%	270,545	80.3%	96.0%	15.7%
North Carolina	3.3%	164,775	97.8%	99.6%	1.8%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	98.1%	100.0%	1.9%
South Dakota	12.4%	51,715	72.5%	83.5%	11.0%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	94.4%	99.4%	5.0%
Utah	7.6%	90,972	97.4%	97.6%	0.2%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	97.5%	99.7%	2.2%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	93.1%	97.9%	4.8%
Wyoming	22.9%	67,114	95.6%	100.0%	4.4%
Puerto Rico	100.0%	1,776,226	99.4%	99.97%	0.56%


Legend: All ACOs with UL Workload Have Restarted

All UL Workload Completed

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:
June 22, 2020

Start Date:
March 15, 2020

Completion Date:
July 20, 2020*

Notes:

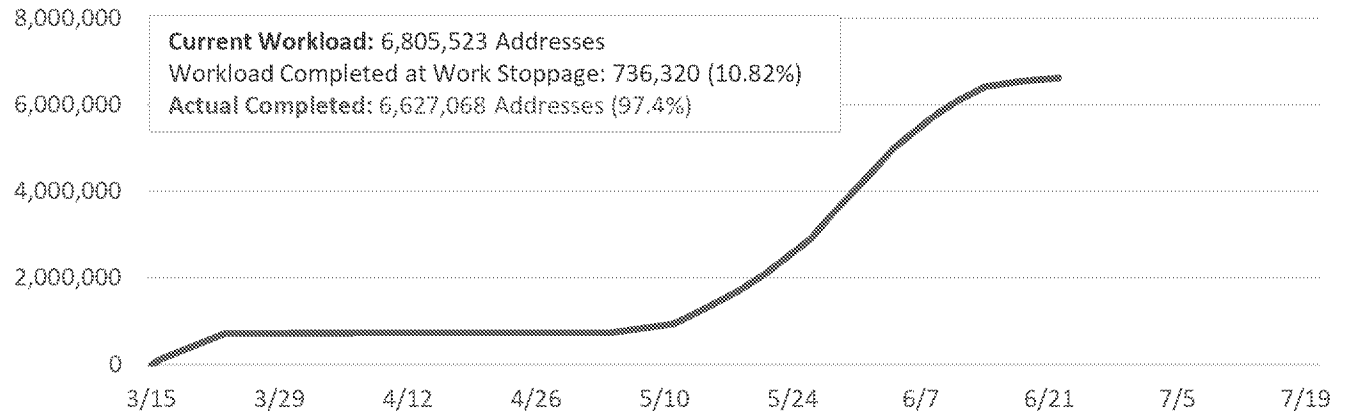
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
296,996 Blocks (95.4%)

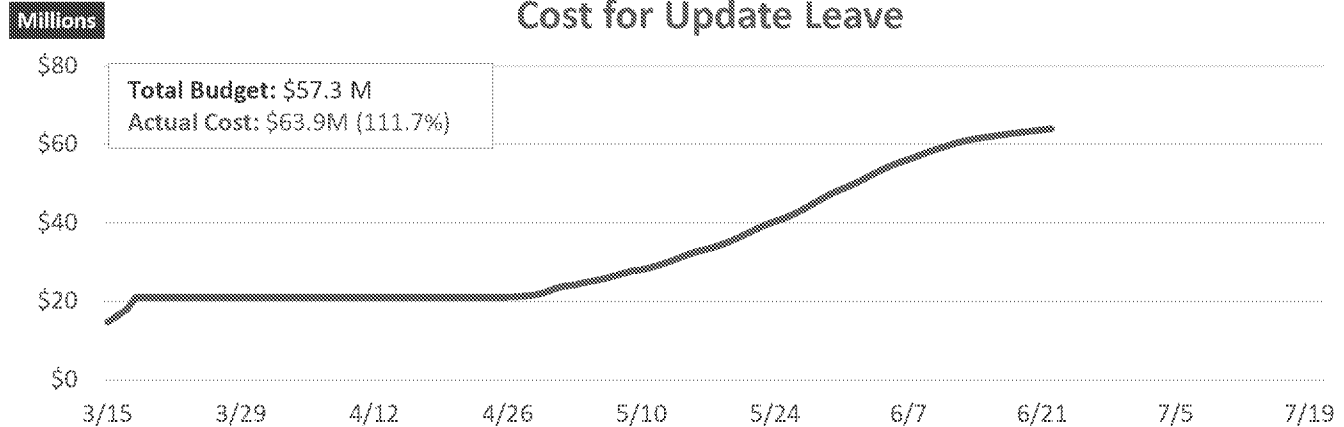
Lister Productivity

- Addresses per Hour: 8.1
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 18, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 22: 6,627,068
- Percentage Completed: 97.38%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 22): 1,930,460
 - Internet: 1,018,914 (52.78%)
 - Paper: 880,066 (45.59%)
 - Phone: 31,480 (1.63%)

Periodic Performance Management Reports

2020 Census: Status of National Processing Center's Paper Data Capture Centers (PDCCs)

Source: National Processing Center

Data Current as of: June 18, 2020

- **Staffing Status:**
 - Current: 268 staff working at PDCC-East and 408 staff working at PDCC-West
 - Unprocessed paper backlog down by more than 200K questionnaires/day during week of June 15
 - NPC staff in CDC-defined high risk groups:
 - Indiana – projected back to work week of June 22, 2020
 - Arizona – on hold at the current time due to acute spike in COVID-19 cases
- **Personnel Protective Equipment (PPE) Status: (No change)**
 - Adequate supply of disposable gloves, hand sanitizer, and face coverings on hand.
 - NPC distributing hand sanitizer and face coverings to support field operations
- **Stay Home Order/Healthcare System Status:**
 - Indiana: Entered Stage 4 of 5 on June 12, 2020; health data remains stable
 - Arizona: Experiencing an acute spike in Coronavirus associated hospitalizations; ICU beds - 76% filled (same as peak in Mar/Apr 2020); is delaying return of high-risk staff in Phoenix

Periodic Performance Management Reports

2020 Census: Phased Restart Paper Data Capture Center Staffing Status

Status:

● On Track

Data current as of:

June 18, 2020

Start Date:

January 21, 2020

Completion Date:

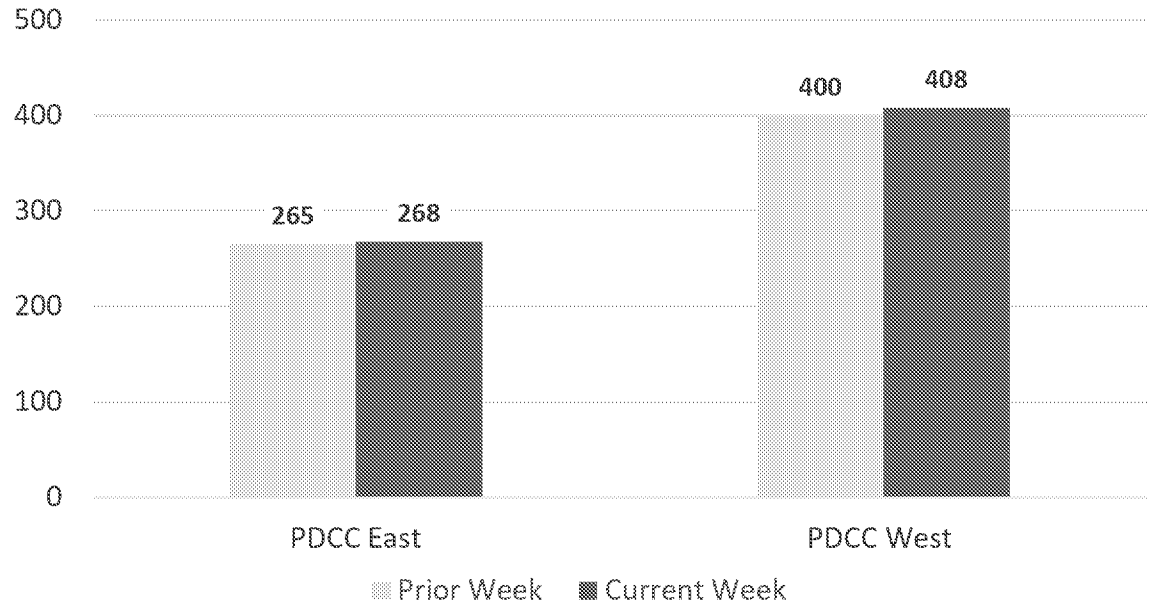
November 30, 2020

Notes:

Expect significant staff increase at PDCC-East during week of June 22, 2020 as high-risk staff return to work.

Paper Data Capture Staffing by Center

Total Staff: 676, +11 from prior week



Periodic Performance Management Reports

2020 Census: Revised Production Schedule for Paper Data Capture Centers (PDCCs)

Source: National Processing Center
 Data Current as of: June 19, 2020

	Revised Schedule
Estimated Workload	26 Million Questionnaires (current estimate)
Calendar Time Frame	May 1 – November 30 (29 weeks)
Production Schedule	Ramp up: May 4 – July 15 (10.5 weeks) Full Capacity: July 15 – November 30 (18.5 weeks)
Full Capacity Production	404,000 questionnaires processed per day *based on scanner production line (slowest production line)
Full Production Days Total	July 15 – November 30: 94 production days
Total Processing Capacity	Jun 19 – July 15: 3.3 million questionnaires July 15 – November 30: 38 million questionnaires
Total Processing Capacity	41.3 million questionnaires + <u>4.4 million questionnaires already processed to date</u> 45.7 million questionnaires 19.7 million questionnaire excess capacity (using current estimates)

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Location Status by State

Source: 2020 R&A and DAPPS

Data current for the week of: June 18, 2020

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
U.S. Total	248	824	823	824	1
Alabama	3	19	19	19	0
Alaska	1	3	3	3	0
Arizona	6	13	13	13	0
Arkansas	2	14	14	14	0
California	30	60	60	60	0
Colorado	4	22	22	22	0
Connecticut	3	6	6	6	0
Delaware	1	1	1	1	0
Florida	15	49	49	49	0
Georgia	8	22	22	22	0
Hawaii	1	7	7	7	0
Idaho	1	6	6	6	0
Illinois	10	17	17	17	0
Indiana	4	20	20	20	0
Iowa	1	13	13	13	0
Kansas	2	13	13	13	0
Kentucky	2	17	17	17	0
Louisiana	4	12	12	12	0
Maine	1	6	6	6	0
Maryland	4	8	8	8	0
Massachusetts	6	11	11	11	0
Michigan	5	25	25	25	0
Minnesota	3	14	14	14	0
Mississippi	2	12	12	12	0
Missouri	3	16	16	16	0
Montana	1	16	15	16	1

State	Number of ACOs	Fingerprint Sites	Sites Open		Change
			Prior Week	Current Week	
Nebraska	1	11	11	11	0
Nevada	2	6	6	6	0
New Hampshire	1	4	4	4	0
New Jersey	8	13	13	13	0
New Mexico	2	15	15	15	0
New York	21	26	26	26	0
North Carolina	7	32	32	32	0
North Dakota	1	11	11	11	0
Ohio	8	34	34	34	0
Oklahoma	3	11	11	11	0
Oregon	3	12	12	12	0
Pennsylvania	9	25	25	25	0
Rhode Island	1	3	3	3	0
South Carolina	3	13	13	13	0
South Dakota	1	10	10	10	0
Tennessee	4	17	17	17	0
Texas	26	65	65	65	0
Utah	2	10	10	10	0
Vermont	1	4	4	4	0
Virginia	6	15	15	15	0
Washington	5	20	20	20	0
Washington DC	1	0	0	0	0
West Virginia	1	8	8	8	0
Wisconsin	4	18	18	18	0
Wyoming	1	12	12	12	0
Puerto Rico	3	7	7	7	0

Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
June 22, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,938,457	+9,207	2,947,664
Total Number Selected	1,051,602	+56,968	1,108,570
Total Number Fingerprinted	674,999	+38,788	713,787
Total Pending Fingerprinting	376,603	+18,180	394,783
Total Remaining Applicant Pool	1,886,855	-47,761	1,839,094

Periodic Performance Management Reports

2020 Census: Restarting and Monitoring NRFU Operations

Data Current as of: *June 22, 2020*

In response to the COVID-19 pandemic, the Census Bureau suspended in-person field activity in March 2020. ***This document lays out guidance for restarting and ongoing monitoring in-person interviewing (also called personal visits) for Census Bureau activities.***




Interviewing typically involves contacting households, businesses and other organizations to collect information either via an electronic instrument (laptop, tablet or phone) or a paper document.

Periodic Performance Management Reports

2020 Census: Fundamentals for In-Person Interviewing

Data Current as of: June 22, 2020

Three Key Fundamentals

-  We will incorporate the use of PPE, social distancing, and other procedural guidance in accordance with local directives while conducting personal visits.
-  We will supply masks/face coverings and instruct field workers to wash hands frequently in accordance with CDC guidance. We will supply other PPE (sanitizer and hand coverings) as appropriate and available.
-  We will work in areas where State and Local officials have allowed businesses and services to expand public interaction commensurate with in-person interviewing.

Periodic Performance Management Reports

2020 Census: Key Decision Points for Activating In-Person Interviewing

Data Current as of: June 22, 2020

1. Safe to Work

(Determined Nationally)

OBJECTIVE: We will only conduct in-person interviews in locations where we can minimize risk to our employees and the American public.



CRITERIA:

- States satisfy the federal gating criteria a second time.
- Data supports ongoing cycle of 14-day downward trends (similar to criteria used to determine Phase 2).
- Governor declares the State’s entry into Phase 2 (or similar declaration).

2. Public Response

(Determined Regionally at the ACO Level, with Nationally-provided data)

OBJECTIVE: Identify areas where the effect of the virus does not substantially undermine public response to in-person interviewing.



CRITERIA:

- Are the patterns of “approved” public behavior consistent with in-person contact? (e.g., barber shops open, restrictions on public gatherings relaxed, other personal contact business open)
- Are there levels of public engagement consistent with an open response to cooperate?
- Evidence from other organizations/agencies
 - Delivery services, Restaurants/Theaters, Schools
- Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?

3. Internal Readiness

(Determined Regionally at the ACO Level)

OBJECTIVE: Ensure we are ready to conduct in-person interviewing in a way that minimizes risk to the public and our employees.



CRITERIA:

- Are workers available to conduct the work?
 - Do we have positive indication they are available for work?
 - Have they completed the required awareness training and using PPE?
- Is the appropriate PPE in place? (Masks/face coverings must be available, hand sanitizer & gloves available as appropriate)
- Do we have data collection equipment staged and ready for use?

Periodic Performance Management Reports

2020 Census: Nonresponse Followup (NRFU) Soft Launch

Source: *Decennial Census Management Division*
Data Current as of: *June 18, 2020*

Soft Launch Design

- One office per region (COVID-19 resurgence permitting) – Allows us to start in a controlled and orderly way that catches and solves possible problems early, especially in light of any untested changes required for our response to COVID-19.
- The NRFU soft launch will start small to verify our systems work without problems.
- We have designed a three-cycle soft launch. As each cycle is completed, the following cycle will include more ACOs with more cases.

Criteria Considered

Offices in each soft launch cycle will be chosen based on a number of factors:

1. Safe To Work: States satisfy the federal gating criteria a second time
2. Public Response: Are the patterns of “approved” public behavior consistent with in-person contact? Are there ongoing restrictions regarding public engagement which conflict with conducting personal visits?
3. Internal Readiness: Devices must be available at the ACOs selected; must be able to select and onboard trainees in time for training; must be able to deliver PPE to trainees in sufficient quantities.
4. Key operational and systems priorities: ACOs are selected because they meet soft launch criteria such as: ACO in a rural area, urban, or suburban area; has military bases and/or American Indian reservations in its area; has challenging road networks; or connectivity issues.

Periodic Performance Management Reports

2020 Census: Nonresponse Followup (NRFU) Soft Launch Decisions & Key Dates

Source: Decennial Census Management Division

Data Current as of: June 18, 2020

Soft Launch Decisions

- Cycle 1: Six ACOs, one per region, totaling approximately 10,000 enumerators.
- Cycle 2: Approximately 12-24 ACOs with special weighting on Southeast costal areas and Puerto Rico, totaling approximately 20,000 – 40,000 enumerators.
- Cycle 3: Scale to be determined based on results of Cycle 1 and 2.

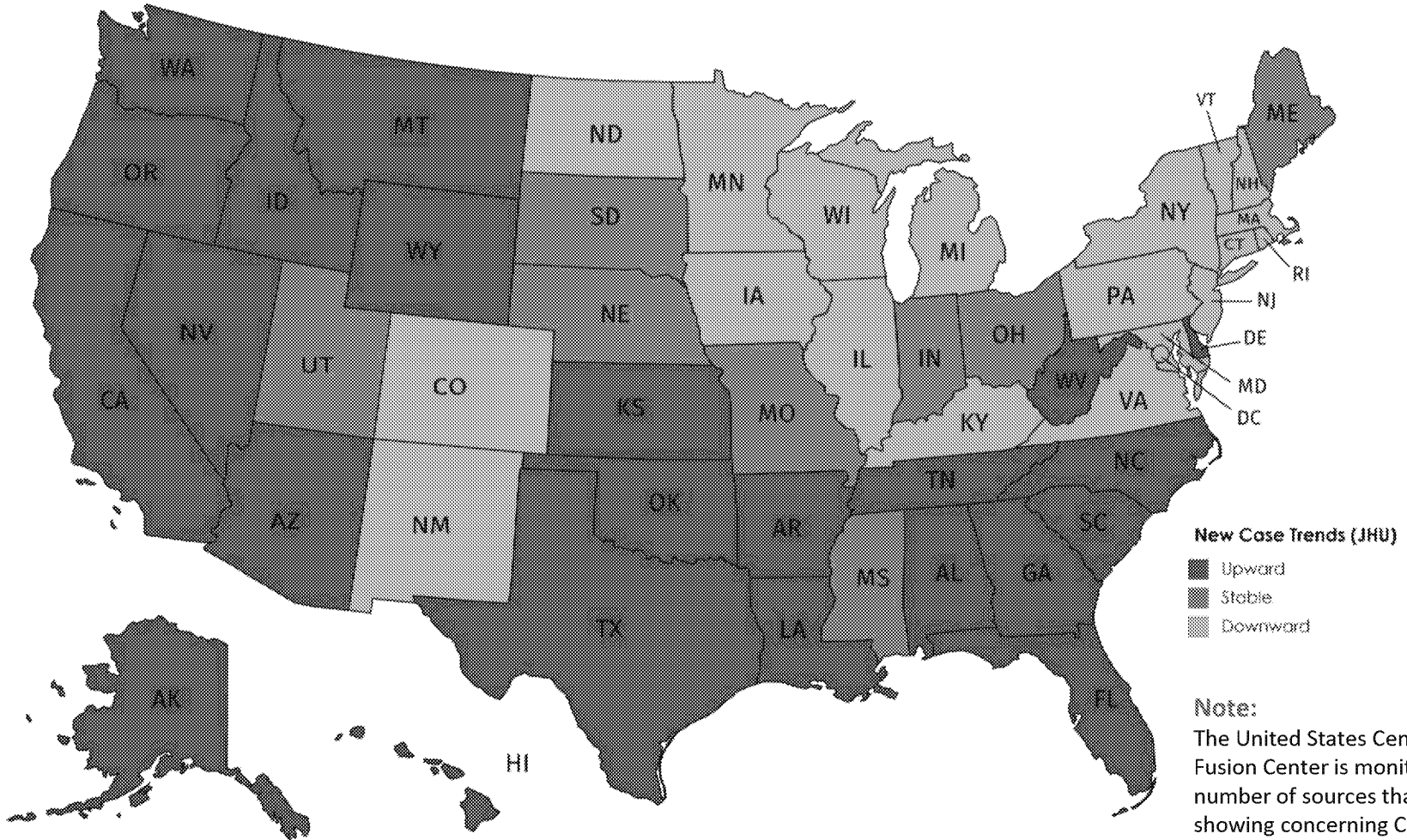
Key Dates

Activity	Cycle 1 Soft Launch Key Dates	Cycle 2 Soft Launch Key Dates
Confirm ACO selection	7/1	7/14
CFS Training	6/18	7/1
Enumerator Training	7/7	7/21
Deploy to Field	7/16	7/30

Periodic Performance Management Reports

2020 Census: Case Trends

Source: Johns Hopkins University
Data Current as of: June 22, 2020



Periodic Performance Management Reports

2020 Census: Initial and Backup ACOs for NRFU Soft Launch

Source: Decennial Census Management Division
 Data Current as of: June 18, 2020

Initial ACO Risk Score Summary			
Number	Name	State	ACO Risk Score
2262	Gardiner	Maine	Low
2382	Nashville	Tennessee	High
2581	Kansas City	Missouri	Medium
2901	Gulfport	Mississippi	High
3167	Oklahoma County	Oklahoma	Medium
3256	Boise	Idaho	Medium

Backup ACO Risk Score Summary			
Number	Name	State	ACO Risk Score
2254	Hartford	Connecticut	Low
2379	State College	Pennsylvania	Low
2390	Beckley	West Virginia	Low
2569	Evansville	Indiana	Low
2988	Baton Rouge	Louisiana	Low
2990	New Orleans	Louisiana	Low
3159	Wichita	Kansas	Low
3297	Tacoma	Washington	Low

ACO Risk Score Methodology

DHS Risk Categorization	
LOW	The growth in new cases through two successive weeks has to be less than 10% each week.
MEDIUM	The ACO is not low risk and the rate of new cases is <100 per 100K population.
HIGH	The ACO is not low risk and the rate of new cases is >=100 per 100K population.

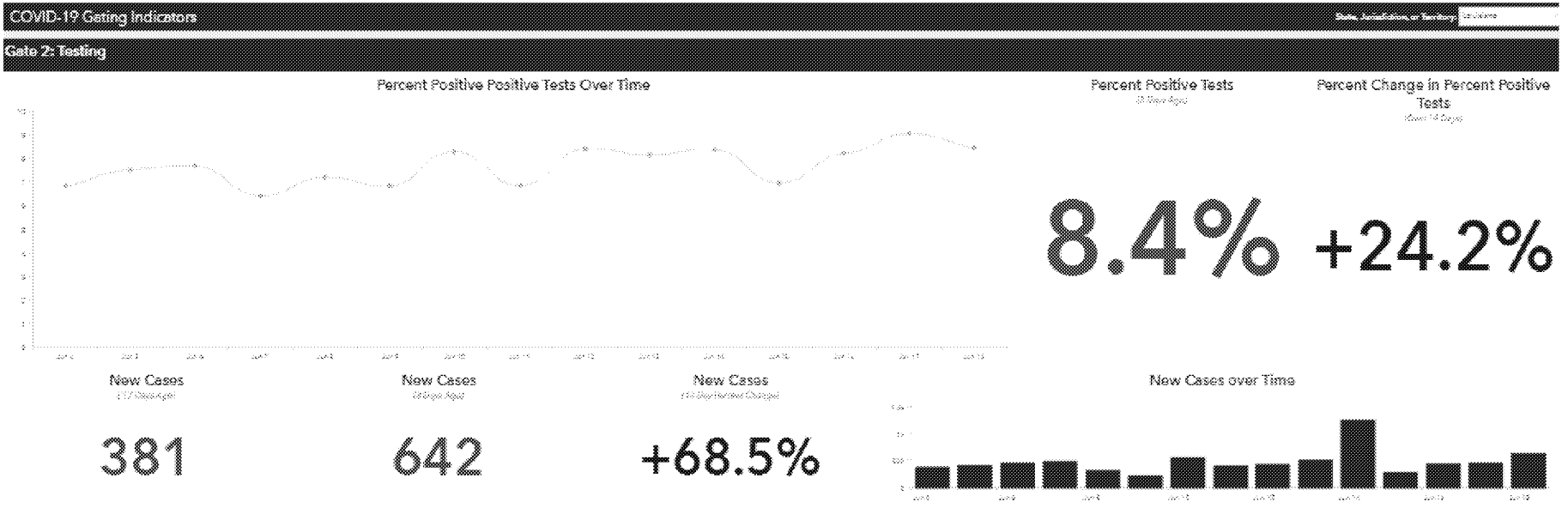
ACO Risk Score

- Determined using the USAFacts.org dataset for ACO level metrics
- Applies the DHS Risk Score methodology for identify Low, Medium and High risk areas to the ACO boundary level to provide an ACO Risk Score

Periodic Performance Management Reports

2020 Census: Louisiana High Risk State

Source: Data from HHS GEO Health Platform <https://geohealth.hhs.gov/arcgis/apps/MapSeries/index.html?appid=cf82ec972495419796e14b5c2459523e>
 Data Current as of: June 21, 2020



Notes:
 Louisiana is identified as a **high risk state on the JHU dashboard**. USCB FC state monitoring efforts have flagged the state for its **inability to meet federal gating criteria 9 out of the last 10 days** and for overall state data trending in the wrong direction.

Periodic Performance Management Reports

2020 Census: Louisiana – ACO Risk Score Summary

Source: Data from HHS GEO Health Platform <https://geohealth.hhs.gov/arcgis/apps/MapSeries/index.html?appid=cf82ec972495419796e14b5c2459523e>
 Data Current as of: June 21, 2020

Further analysis at the ACO level shows certain areas are **lower risk** than others.

ACO Risk Score Summary		
Number	Name	ACO Risk Score
2988	Baton Rouge*	Low
2989	Jefferson Parish	High
2990	New Orleans*	Low
2991	Shreveport	High

*ACO identified as Low Risk, further analysis provided on subsequent slides

ACO Risk Score Methodology

DHS Risk Categorization	
LOW	The growth in new cases through two successive weeks has to be less than 10% each week.
MEDIUM	The ACO is not low risk and the rate of new cases is <100 per 100K population.
HIGH	The ACO is not low risk and the rate of new cases is >=100 per 100K population.

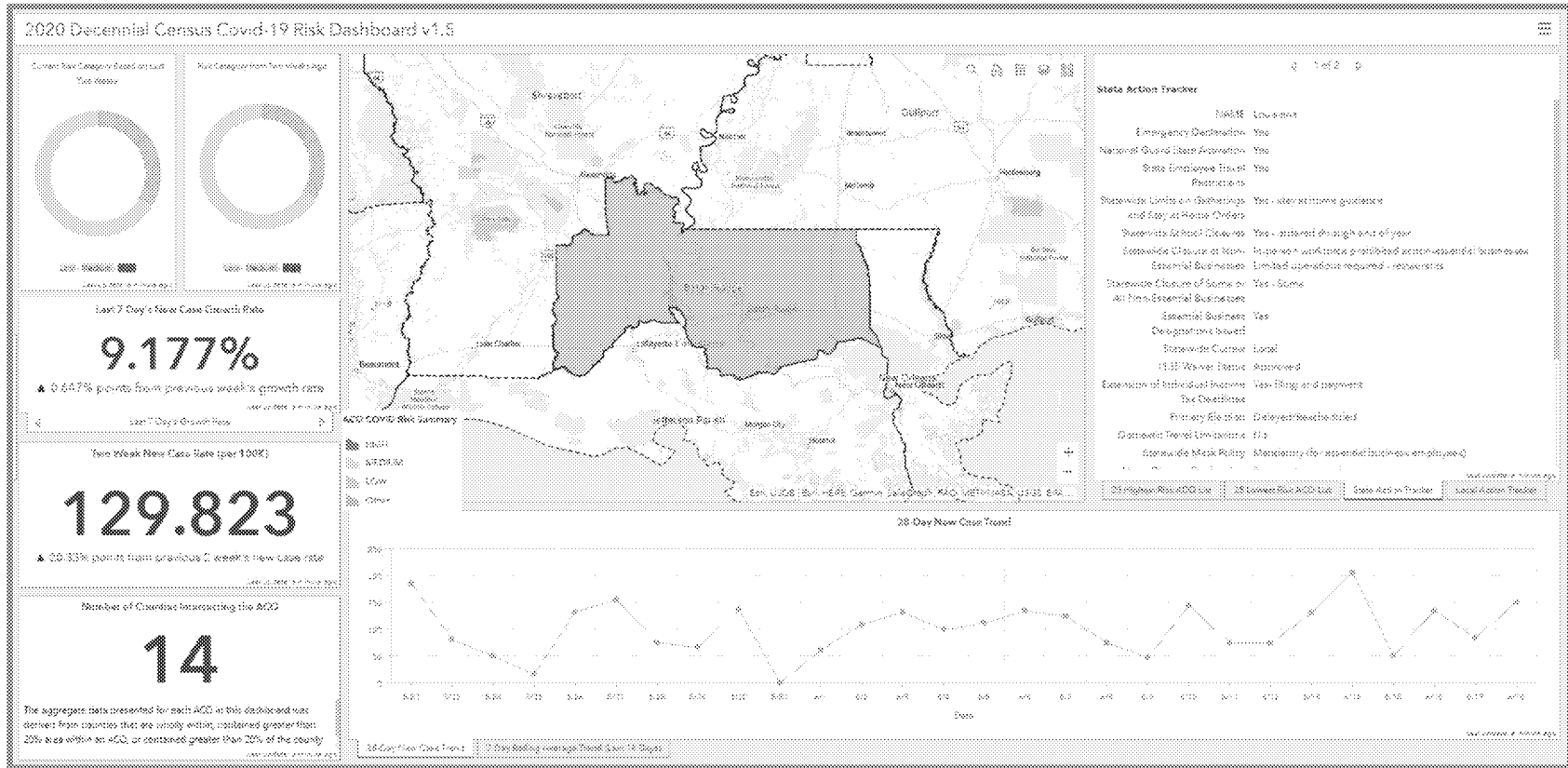
ACO Risk Score

- Determined using the USAFacts.org dataset for ACO level metrics
- Applies the DHS Risk Score methodology for identify Low, Medium and High risk areas to the ACO boundary level to provide an ACO Risk Score

Periodic Performance Management Reports

2020 Census: Louisiana – ACO 2988: Baton Rouge (LOW Risk)

Data Current as of: June 18, 2020

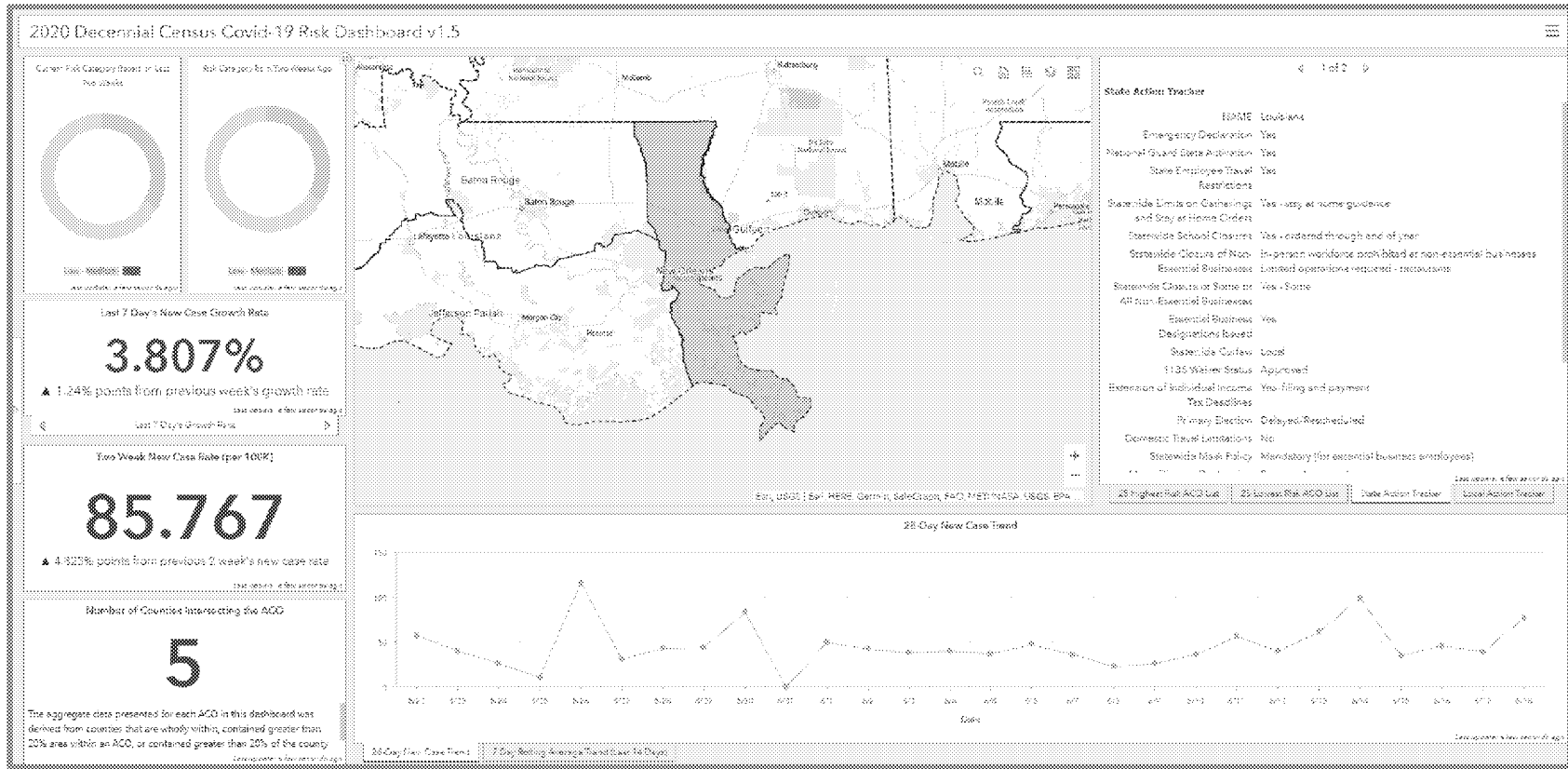


*ACO metrics aggregate the number of counties that are either wholly within, contained greater than 20% area within an ACO, or contained greater than 20% of the county housing units within the ACO. All the ACO summary statistics in this file are generated from the data associated with these counties, resulting in a systematic over-estimation of COVID-19 summary statistics attributed to the ACO.

Periodic Performance Management Reports

2020 Census: Louisiana – ACO 2990: New Orleans (LOW Risk)

Data Current as of: June 18, 2020



ACO metrics aggregate the number of counties that are either wholly within, contained greater than 20% area within an ACO, or contained greater than 20% of the county housing units within the ACO. All the ACO summary statistics in this file are generated from the data associated with these counties, resulting in a systematic over-estimation of COVID-19 summary statistics attributed to the ACO.

This document has been withheld in full.

This document has been withheld in full.

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for June 29, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for June 29, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input checked="" type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended. Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed





On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for June 29, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	12
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 985. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 382,000. We have exceeded the 2010 Census numbers for both national and community partners.	13
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	14
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	15

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

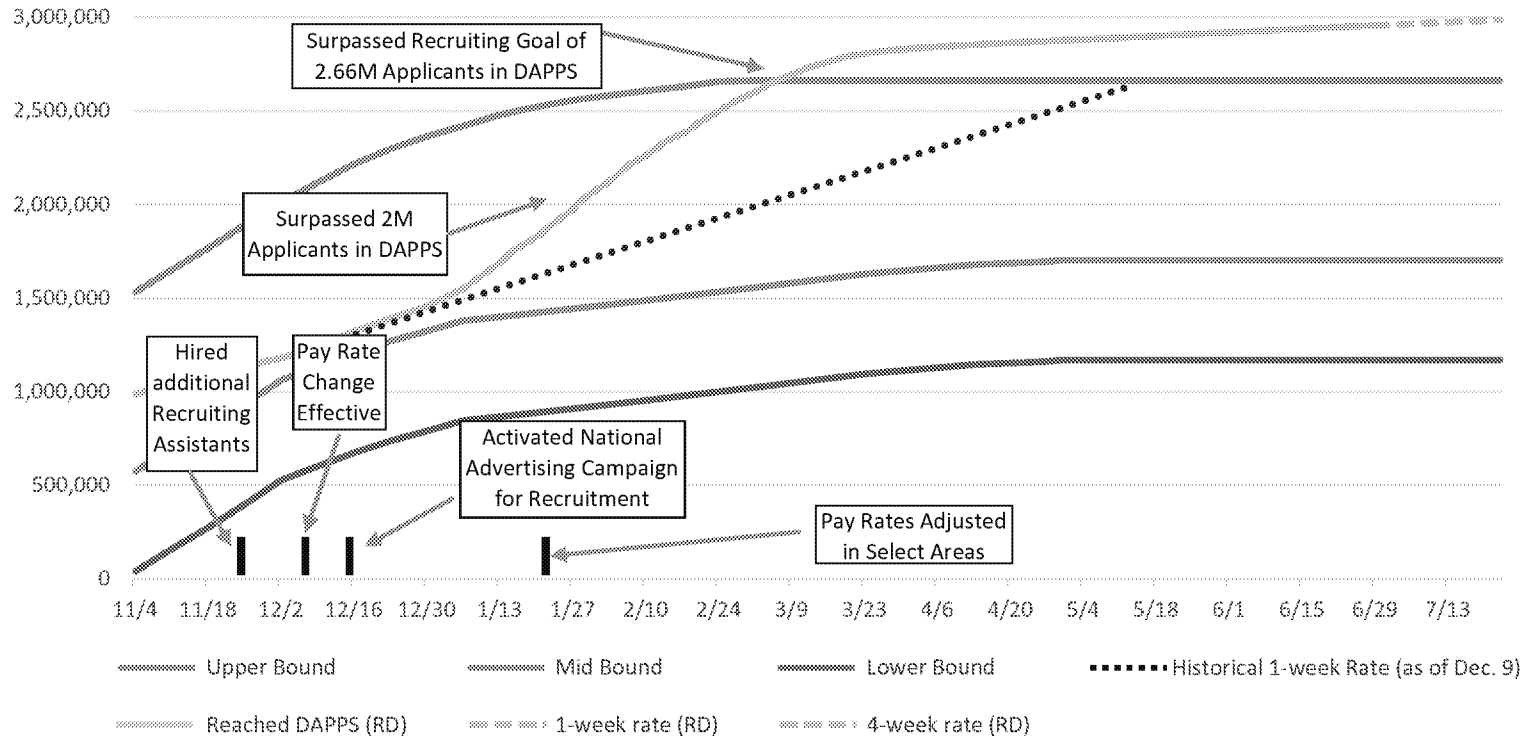
2020 Census: Recruiting Ranges Over Time

Data current as of:
June 29, 2020

Completion Date:
August 15, 2020

Notes:

Recruiting Ranges Over Time



<p>1-week averages</p> <p>As of June 29: Daily Rate: 1,251 reached DAPPS/day</p> <p>As of June 22: Daily Rate: 1,315 reached DAPPS/day</p> <p>As of June 15: Daily Rate: 1,438 reached DAPPS/day</p>
--

<p>Upper Bound:</p> <p>55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired</p>
--

<p>Mid:</p> <p>60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired</p>
--

<p>Lower Bound:</p> <p>65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired</p>
--

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● *On Track*

Data current as of:

June 29, 2020

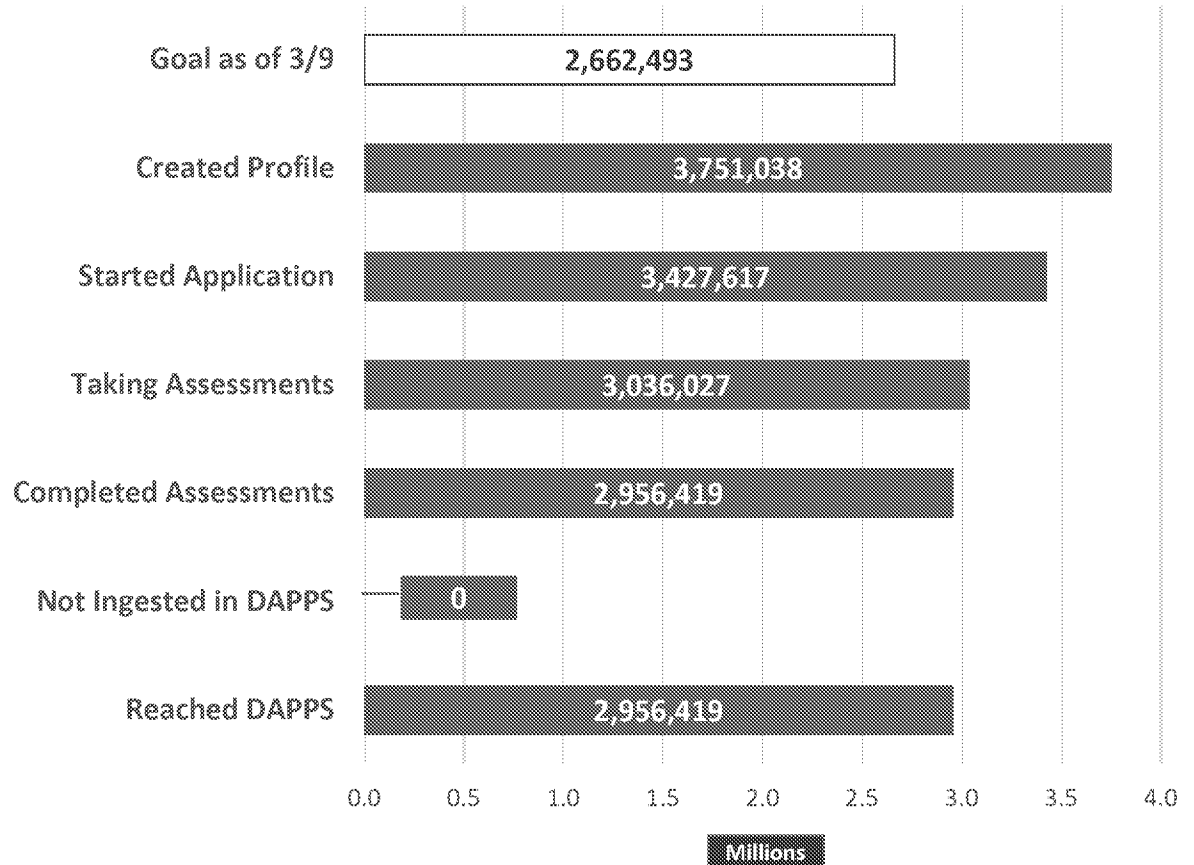
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.

Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

 **On Track**

Data current as of:

June 29, 2020

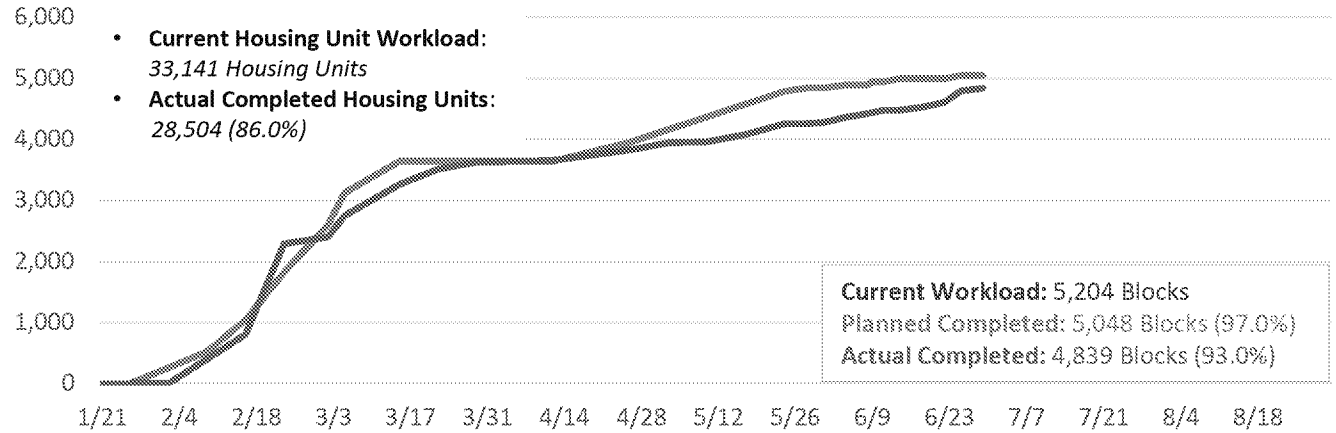
Start Date:

January 21, 2020

Completion Date:

August 31, 2020

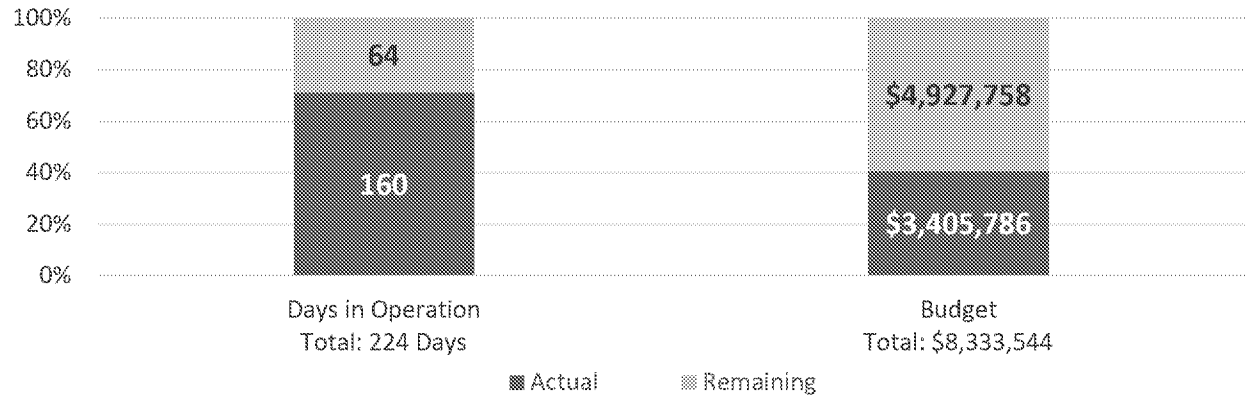
Progress for Remote Alaska Production



Notes:

- Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.
- Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended.

Key Performance Indicators for Remote Alaska




Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:
June 29, 2020

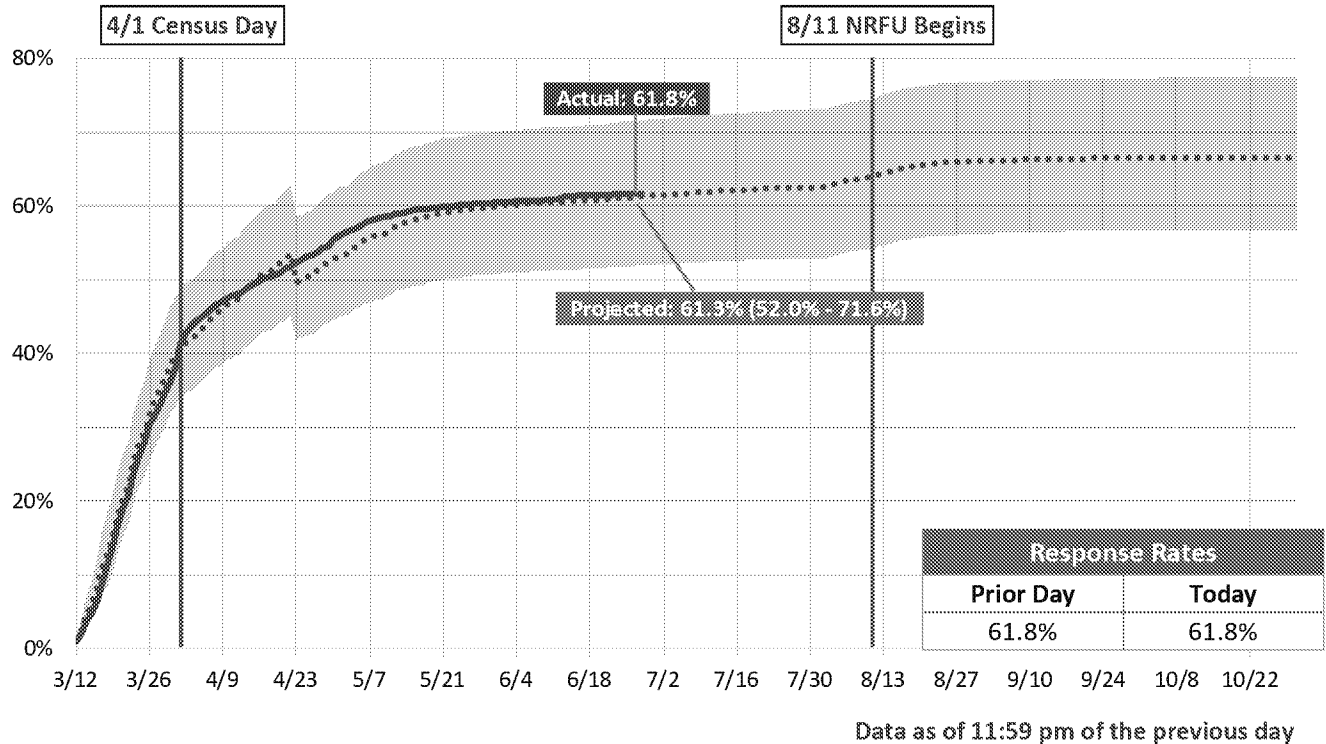
Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

- Actual Self-Response Rate 
- Projected Self-Response Rate 
- Lower & Upper Bound 

Source: Census Data Lake & Decennial Statistical Studies Division




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

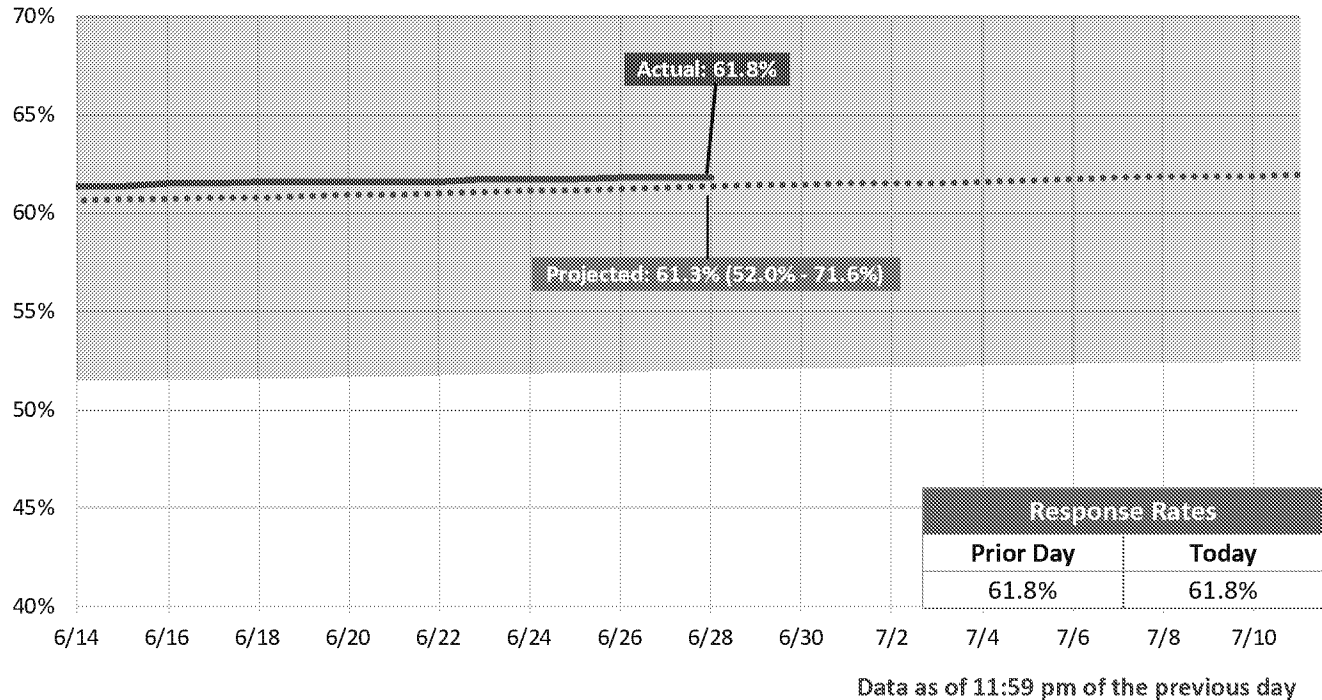
Data current as of:
June 29, 2020

Start Date:
March 12, 2020




Completion Date:
October 31, 2020*

- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
June 29, 2020

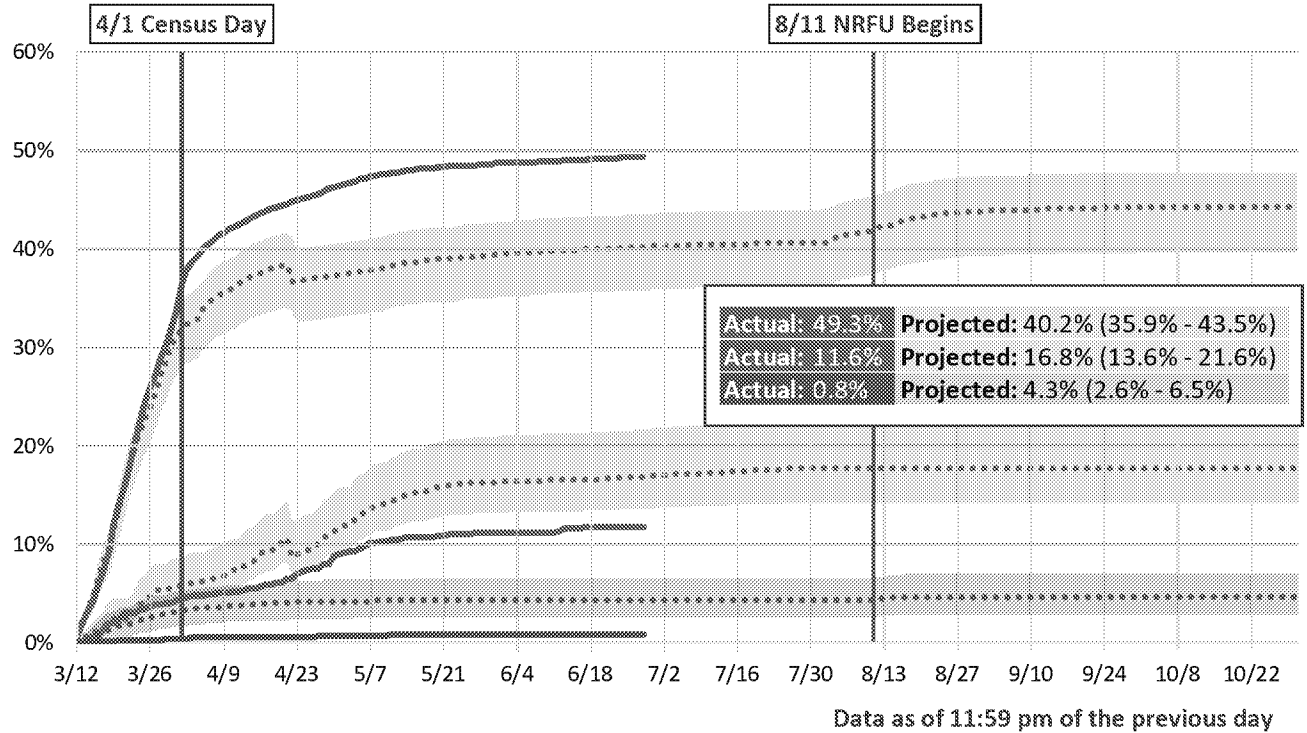
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	-----	-----	-----
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

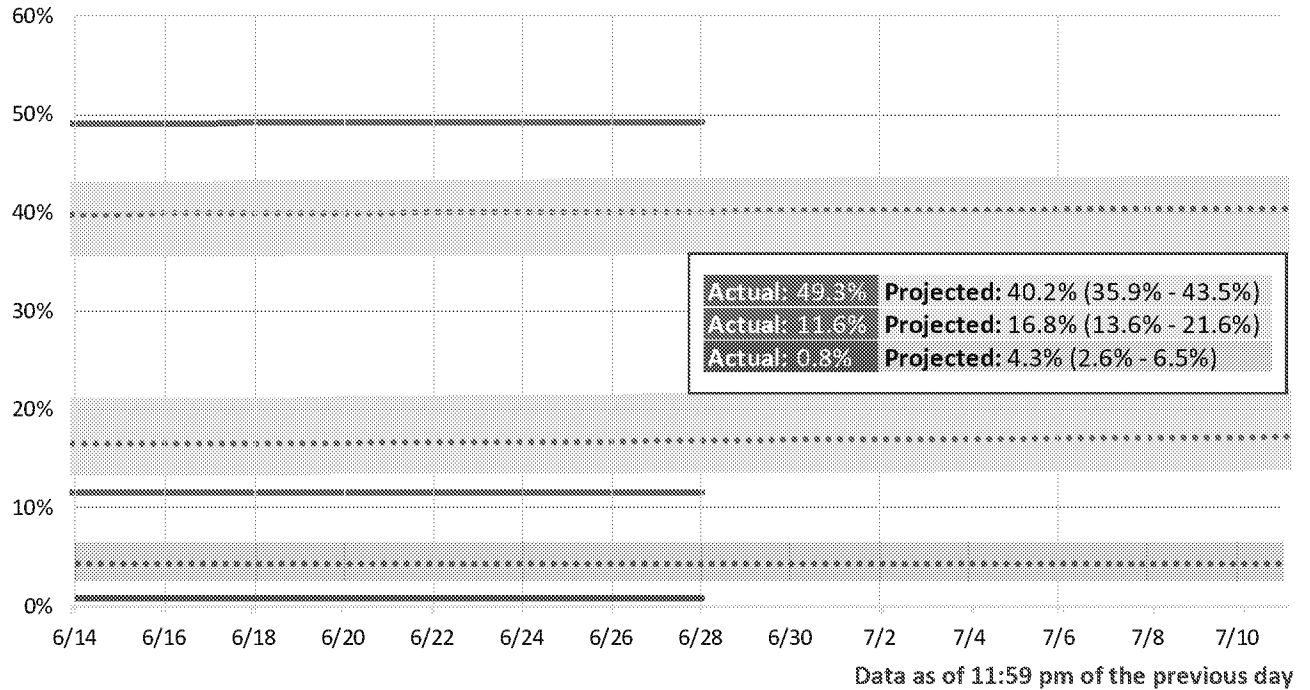
Status: Management Focus **Actual vs. Projected Self-Response Rates by Mode**

Data current as of:
June 29, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	=====	=====	=====
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: June 29, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	61.8%	63.5%	66.5%
Minnesota	71.3%	71.6%	74.1%
Wisconsin	68.7%	71.2%	73.5%
Michigan	68.0%	65.4%	67.7%
Iowa	67.9%	71.0%	73.0%
Nebraska	67.9%	68.8%	71.1%
Washington	67.1%	63.7%	67.2%
Virginia	66.6%	66.2%	69.0%
Illinois	66.5%	67.7%	70.5%
Ohio	66.4%	66.2%	69.0%
Indiana	66.2%	67.0%	69.6%
Utah	66.1%	65.4%	68.6%
Maryland	65.7%	66.5%	69.5%
Kansas	65.6%	67.4%	70.0%
Kentucky	65.3%	63.0%	65.7%
Idaho	65.3%	64.6%	67.1%
Connecticut	65.2%	66.3%	69.5%
Colorado	65.1%	64.4%	67.2%
Pennsylvania	65.0%	67.8%	70.2%
Oregon	64.2%	63.9%	66.9%
Massachusetts	63.8%	65.6%	68.8%
New Jersey	63.7%	64.4%	67.6%
South Dakota	63.0%	65.0%	67.1%
California	62.9%	64.7%	68.2%
Missouri	61.9%	65.3%	67.5%
New Hampshire	61.6%	61.5%	64.4%
North Dakota	61.5%	66.8%	68.8%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Tennessee	61.3%	63.8%	67.1%
Nevada	61.0%	58.7%	61.4%
Rhode Island	59.6%	62.8%	65.7%
Delaware	59.6%	60.8%	64.1%
Alabama	59.5%	59.5%	62.5%
Florida	58.9%	59.6%	63.0%
Arizona	58.4%	58.5%	61.3%
North Carolina	58.0%	62.1%	64.8%
Hawaii	58.0%	60.7%	64.1%
District of Columbia	57.8%	62.2%	66.0%
Georgia	57.7%	59.5%	62.5%
New York	57.2%	61.3%	64.6%
Mississippi	56.8%	58.1%	61.3%
Arkansas	56.5%	59.5%	62.3%
Texas	56.5%	60.3%	64.4%
South Carolina	56.2%	62.2%	64.7%
Oklahoma	56.2%	58.9%	62.3%
Louisiana	56.0%	57.9%	61.0%
Wyoming	55.8%	61.1%	63.4%
Montana	55.5%	62.3%	64.6%
Vermont	55.1%	58.1%	60.3%
West Virginia	53.3%	56.8%	59.1%
Maine	53.3%	55.3%	57.4%
New Mexico	50.8%	56.9%	60.0%
Alaska	47.7%	51.6%	55.6%
Puerto Rico	22.3%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

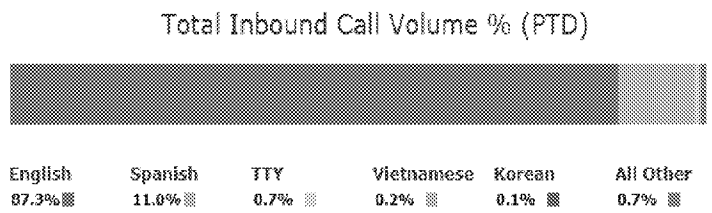
2020 Census: Questionnaire Assistance Inbound Calls

Status:
● On Track

Data current as of:
 June 27, 2020

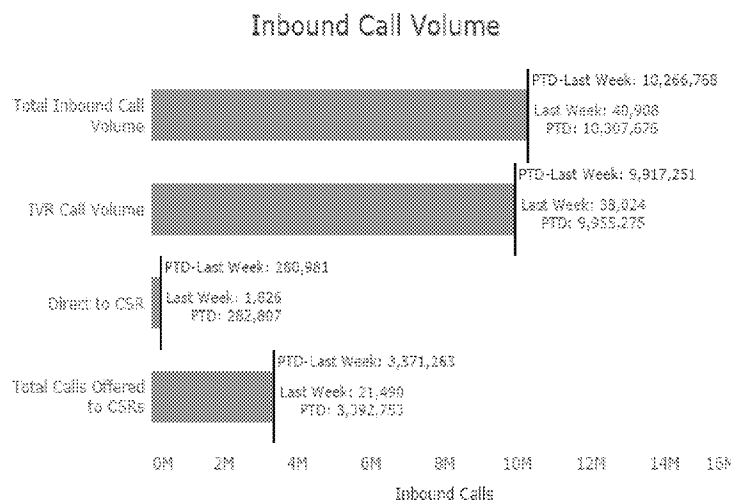
Completion Date:
 July 31, 2020
 (pending contract MOD)

Notes:
 To date, 13,902 callers have requested the callback option. These callbacks have resulted in 5,738 completed interviews and 3,645 callers being provided assistance.



Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,245,183	10,307,676
Deflection Rate	47.0%	67.4%
Service Level - 30 Seconds	80.0%	62.2%
Average Handle Time	9:43	9:18



Calls Offered to CSRs by Language

	6/14 - 6/20	6/21 - 6/27	PTD	PTD %
English	24,902	18,243	3,003,188	88.5%
English Puerto Rico	53	38	2,111	0.1%
Spanish	2,665	1,974	256,035	7.5%
Spanish Puerto Rico	797	634	24,599	0.7%
Chinese Mandarin	62	71	10,207	0.3%
Chinese Cantonese	68	70	8,723	0.3%
Vietnamese	52	34	12,621	0.4%
Korean	48	40	12,245	0.4%
Russian	125	74	6,394	0.2%
Arabic	17	18	3,905	0.1%
Tagalog	10	12	2,525	0.1%
Polish	6	6	2,331	0.1%
French	5	7	1,114	0.0%
Haitian Creole	23	15	2,415	0.1%
Portuguese	11	12	1,700	0.1%
Japanese	5	7	2,189	0.1%
TTY	63	59	36,412	1.1%
Group Quarters	136	176	4,039	0.1%
Total	29,048	21,490	3,392,753	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

 On Track

Data current as of:

June 25, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	370	70,738
Business	127	84,037
Chamber of Commerce/Trade or Professional Association	108	10,399
Education	95	83,705
Government	88	70,869
Faith-Based Organizations	65	39,078
Media	46	8,098
Healthcare	44	14,490
Technology	32	347
International Governmental/Consulate/Embassy	10	354
Grand Total	985	382,115

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	414	224,281
Black/African American	91	17,150
Young Children	86	5,693
Rural	77	12,662
Asian	77	9,944
Hispanic/Latino	77	25,129
Native Hawaiian Pacific Islander	47	657
Veterans	41	3,207
Young and Mobile	40	7,313
LGBTQ	24	1,267
Elderly	23	8,687
Individuals with Disabilities	24	3,151
Persons Experiencing Homelessness and Highly Mobile	22	5,410
American Indian/Alaskan Native	19	3,568
MENA	15	51

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 391,177



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

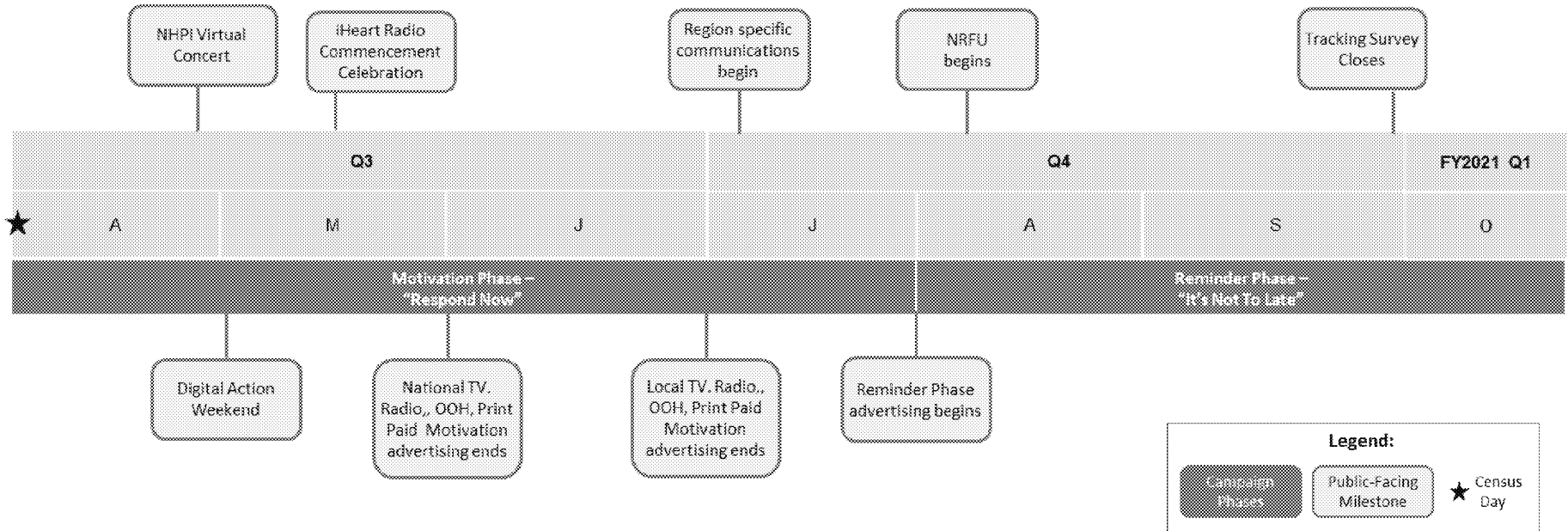
13

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: *June 25, 2020*



Significant Accomplishments

- On 6/24, Census Open Innovations Lab (COIL), as part of its Census Accelerate program, hosted a virtual event to announce the winners of the “2020 Census - Get Out the Count” Video Prize Challenge live on the U.S. Census Bureau YouTube channel.
- Staff participated in the Asian Americans Advancing Justice Webinar on 6/24.
- The final Afro-Caribbean Virtual Concert aired on 06/28.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: May 31, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 5/31/2020

\$ Amounts in Millions	\$ Amounts in Millions		Total
	IT	Non-IT	
Total Planned through May	\$1,686.123	\$4,298.556	\$5,984.679
Available contingency and additional appropriations through May	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through May	\$1,438.181	\$2,866.548	\$4,304.729
Total Actual Commitments and Obligations through May	\$1,397.013	\$1,936.113	\$3,333.126
Unplanned commitments/obligations through May related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$98.268	\$209.442	\$307.710
Actual Programmatic Commitments and Obligations through May	\$1,298.745	\$1,726.671	\$3,025.416
Total Plan Variance (\$/%)	\$289.110 (17.1%)	\$2,362.444 (55.0%)	\$2,651.553 (44.3%)
Remaining contingency and additional appropriations planned through May	\$149.674	\$1,222.566	\$1,372.240
Delayed Field Operation Spending through May	\$0	\$1,188.572	\$1,188.572
Non-Field Operational Programmatic Variance through May	\$139.436	(\$48.694)	\$90.741

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through May is \$2.652 billion, or 44 percent. Below outlines the breakdown:

- The positive variance through May against the original plan in 2020 Census IT systems and operations is \$289 million, or 17 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$139 million. The remaining \$150 million represents a portion of contingency funding originally planned in April that has not yet been obligated.
- The positive variance through May against the original plan in 2020 Census non-IT operations is \$2.362 billion, or 55 percent. This variance consists of \$1.189 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.223 billion representing a portion of contingency and additional appropriations originally planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made to use risk-based contingency funds to support \$308 million in unplanned obligations or commitments through May as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

15

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for June 29, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status	6
2020 Census: Phased Restart Fingerprinting Status	7
2020 Census: Case Trends	8
2020 Census: NRFU Soft Launch – Cycle 1 ACOs	9
2020 Census: NRFU Soft Launch – Cycle 2 ACOs	10-11

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: June 29, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	97.4%	98.2%	0.8%
Alabama	3.2%	81,964	99.8%	99.8%	0.0%
Alaska	34.1%	110,022	96.7%	97.6%	0.9%
Arizona	6.6%	214,291	78.9%	80.7%	1.8%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	99.3%	99.5%	0.2%
Colorado	7.5%	195,895	98.6%	99.2%	0.6%
Connecticut	0.4%	5,868	100.0%	100.0%	0.0%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	100.0%	100.0%	0.0%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	98.9%	99.8%	0.9%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	97.7%	99.9%	2.2%
Michigan	2.2%	106,770	99.2%	99.4%	0.2%
Minnesota	3.4%	86,706	83.8%	92.4%	8.6%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	93.1%	93.6%	0.5%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	94.2%	96.2%	2.0%
Nevada	3.6%	47,778	98.7%	98.7%	0.0%
New Hampshire	9.9%	65,936	88.9%	96.0%	7.0%
New Jersey	1.1%	40,514	94.7%	96.9%	2.3%
New Mexico	19.2%	200,664	71.4%	78.5%	7.1%
New York	3.0%	270,545	96.0%	99.2%	3.2%
North Carolina	3.3%	164,775	99.6%	99.8%	0.2%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	100.0%	100.0%	0.0%
South Dakota	12.4%	51,715	83.5%	92.7%	9.1%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	99.4%	99.9%	0.5%
Utah	7.6%	90,972	97.6%	97.6%	0.0%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	99.7%	99.8%	0.1%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	97.9%	99.8%	1.9%
Wyoming	22.9%	67,114	100.0%	100.0%	0.0%
Puerto Rico	100.0%	1,776,226	99.97%	100.0%	0.03%

Legend: All ACOs with UL Workload Have Restarted

All UL Workload Completed

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 **On Track**

Data current as of:

June 29, 2020

Start Date:

March 15, 2020

Completion Date:

July 20, 2020*

Notes:

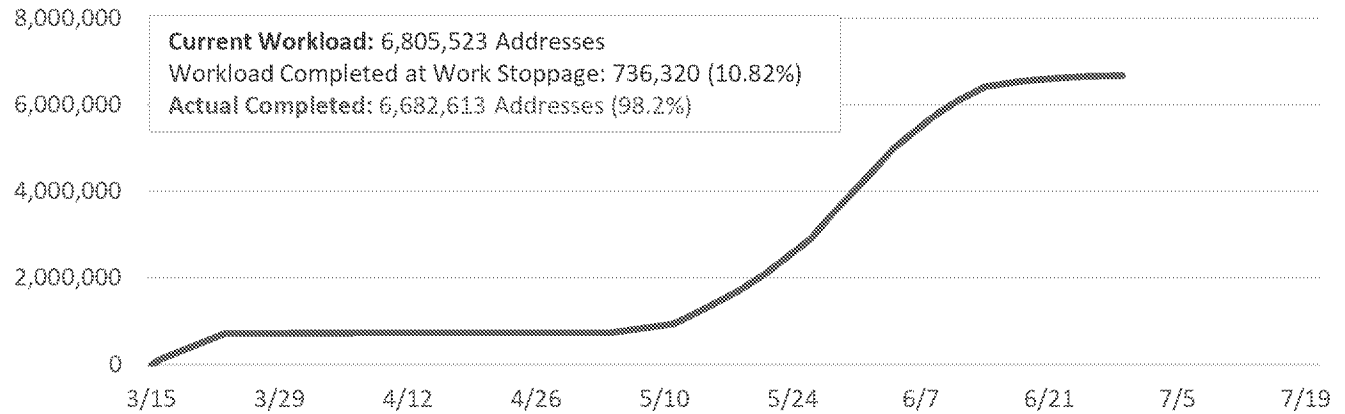
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
300,550 Blocks (96.5%)

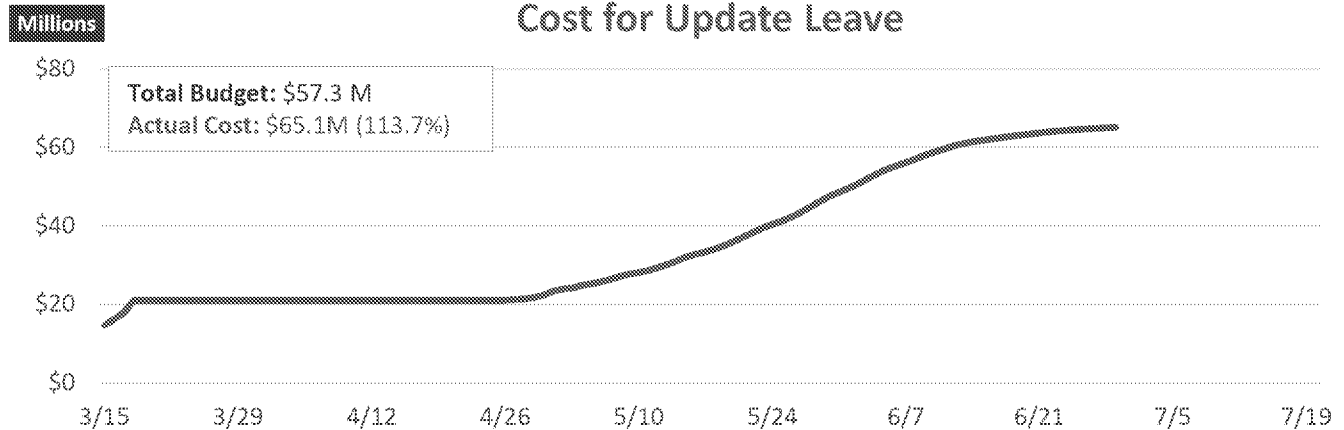
Lister Productivity

- Addresses per Hour: 7.9
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: June 29, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of June 25: 6,682,613
- Percentage Completed: 98.19%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of June 29): 1,998,923
 - Internet: 1,039,498 (52.00%)
 - Paper: 927,362 (46.39%)
 - Phone: 32,063 (1.60%)

Periodic Performance Management Reports

2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status

Status:

● On Track

Data current as of:

June 25, 2020

Start Date:

January 21, 2020

Completion Date:

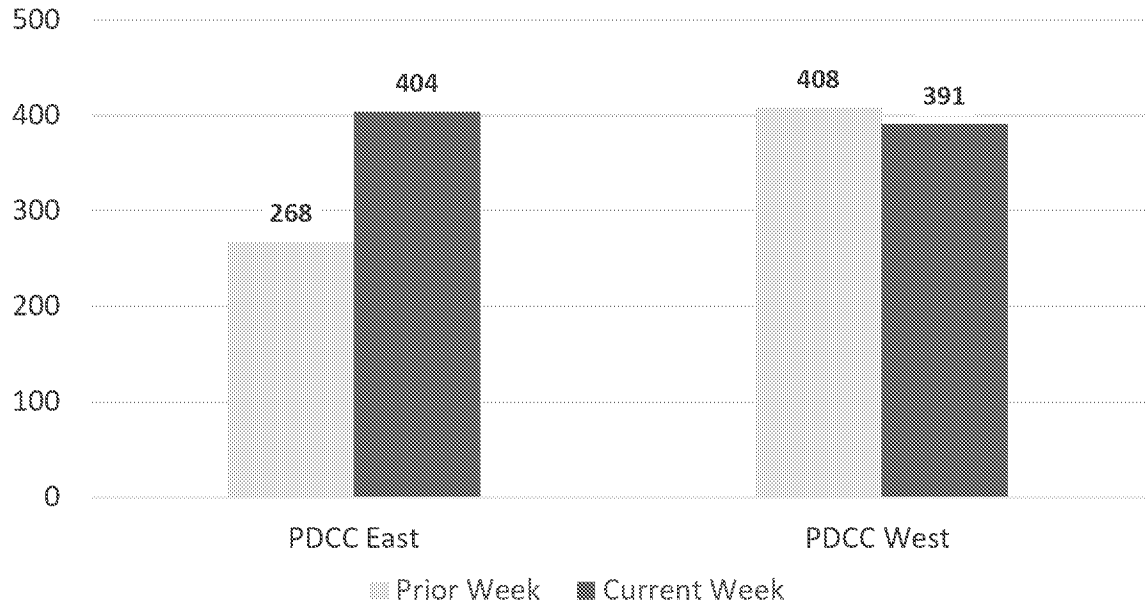
November 30, 2020

Notes:

- Staff in CDC-defined high risk groups have returned to work on the Indiana NPC campuses.
- Increased COVID-19 activity in Arizona is impacting PDCC West staffing.

Paper Data Capture Staffing by Center

Total Staff: 795, +119 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

● *On Track*

Data current for
the week of:
June 29, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

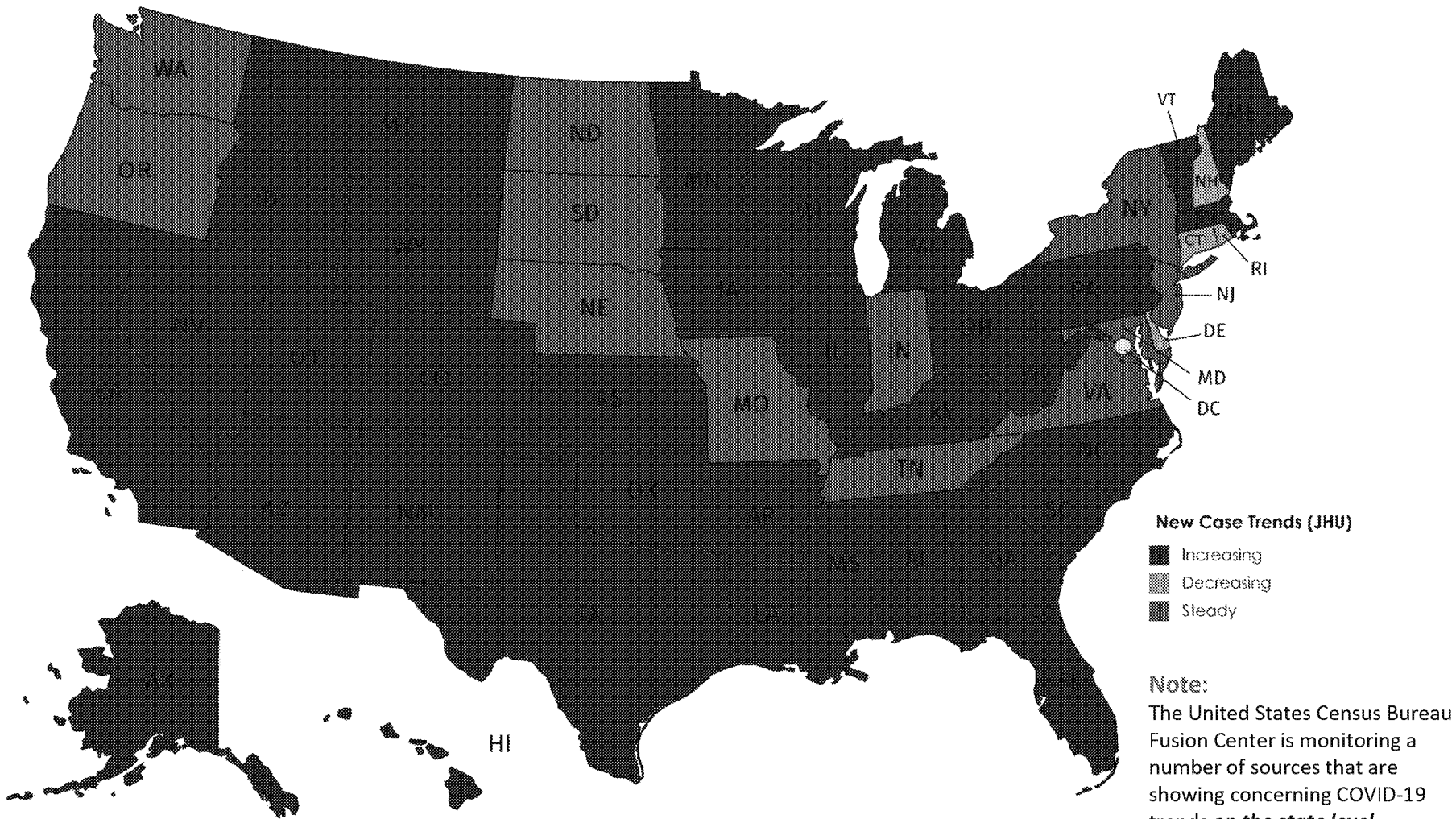
Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,947,664	+8,755	2,956,419
Total Number Selected	1,108,570	+40,495	1,149,065
Total Number Fingerprinted	713,787	+39,962	753,749
Total Pending Fingerprinting	394,783	+533	395,316
Total Remaining Applicant Pool	1,839,094	-31,740	1,807,354

Periodic Performance Management Reports

2020 Census: Case Trends

Source: Johns Hopkins University
Data Current as of: June 29, 2020



Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 1 ACOs

Source: Decennial Census Management Division
Data Current as of: June 25, 2020

Cycle 1A ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2262	Gardiner	ME	June 18	July 7	July 16
PHI	2382	Nashville	TN	June 18	July 7	July 16
CHI	2581	Kansas City	MO	June 18	July 7	July 16
ATL	2901	Gulfport	MS	June 18	July 7	July 16
DAL	3167	Oklahoma County	OK	June 18	July 7	July 16
LA	3256	Boise	ID	June 18	July 7	July 16

Cycle 1B ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2254	Hartford	CT	June 25	July 14	July 23
PHI	2379	State College	PA	June 25	July 14	July 23
PHI	2390	Beckley	WV	June 25	July 14	July 23
CHI	2569	Evansville	IN	June 25	July 14	July 23
ATL	2988	Baton Rouge	LA	June 25	July 14	July 23
ATL	2990	New Orleans	LA	June 25	July 14	July 23
DAL	3159	Wichita	KS	June 25	July 14	July 23
LA	3297	Tacoma	WA	June 25	July 14	July 23

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs

Source: Decennial Census Management Division
Data Current as of: June 25, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2293	Guaynabo	PR	July 1	July 21	July 30
NY	2294	Caguas	PR	July 1	July 21	July 30
NY	2295	Mayaguez	PR	July 1	July 21	July 30
NY	2253	Danbury	CT	July 1	July 21	July 30
NY	2258	Quincy	MA	July 1	July 21	July 30
NY	2260	Waltham	MA	July 1	July 21	July 30
NY	2261	Worcester	MA	July 1	July 21	July 30
NY	2271	Trenton	NJ	July 1	July 21	July 30
NY	2276	Buffalo	NY	July 1	July 21	July 30
PHI	2359	Hanover	MD	July 1	July 21	July 30
PHI	2361	Hagerstown	MD	July 1	July 21	July 30
PHI	2362	Towson	MD	July 1	July 21	July 30
PHI	2364	Mansfield	OH	July 1	July 21	July 30
PHI	2372	Cranberry Township	PA	July 1	July 21	July 30
PHI	2373	Harrisburg	PA	July 1	July 21	July 30
PHI	2377	Pittsburgh	PA	July 1	July 21	July 30
PHI	2384	Crystal City	VA	July 1	July 21	July 30
DAL	3154	Aurora	CO	July 1	July 21	July 30
DAL	3155	Colorado North	CO	July 1	July 21	July 30
DAL	3157	Denver	CO	July 1	July 21	July 30
DAL	3158	Overland Park	KS	July 1	July 21	July 30
DAL	3162	Bismarck	ND	July 1	July 21	July 30

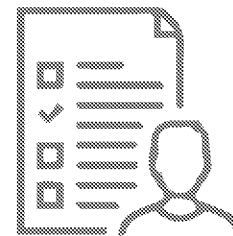
Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs cont'd

Source: Decennial Census Management Division
Data Current as of: June 25, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
CHI	2559	Chicago Central	IL	July 1	July 21	July 30
CHI	2560	Chicago Far Southwest	IL	July 1	July 21	July 30
CHI	2561	Chicago South	IL	July 1	July 21	July 30
CHI	2562	Cook County NW	IL	July 1	July 21	July 30
CHI	2563	Cook County South	IL	July 1	July 21	July 30
CHI	2564	Dekalb	IL	July 1	July 21	July 30
CHI	2565	Oswego	IL	July 1	July 21	July 30
CHI	2566	Peoria	IL	July 1	July 21	July 30
CHI	2567	Skokie	IL	July 1	July 21	July 30
CHI	2571	Indianapolis	IN	July 1	July 21	July 30
CHI	2572	Lake County	IN	July 1	July 21	July 30
CHI	2585	Green Bay	WI	July 1	July 21	July 30
ATL	2910	Atlanta	GA	July 1	July 21	July 30
ATL	2982	Dekalb County	GA	July 1	July 21	July 30
LA	3255	Honolulu	HI	July 1	July 21	July 30
LA	3280	San Francisco	CA	July 1	July 21	July 30
LA	3282	San Mateo	CA	July 1	July 21	July 30
LA	3289	Sunnyvale	CA	July 1	July 21	July 30
LA	3293	Everett	WA	July 1	July 21	July 30
LA	3294	Olympia	WA	July 1	July 21	July 30
LA	3295	Seattle	WA	July 1	July 21	July 30

How the 2020 Census Counts People Experiencing Homelessness



The 2020 Census has an operation that counts people receiving services from shelters, soup kitchens, and mobile food vans, as well as people living in certain previously identified outdoor locations and other places where people are known to sleep.

COVID-19 delayed our plans to count people during this operation. Census takers now plan to resume this operation from September 22-24, 2020. People experiencing homelessness who are not counted in households or other operations are counted where they stay or receive services when census takers visit. These operations were originally scheduled for March 30-April 1.

The 2020 Census counts people living outdoors and at other locations where they are known to sleep.

The Census Bureau works with local groups to identify outdoor and other locations where people are known to sleep. Census takers will count people in person at these previously identified locations.



Outdoor and Other Locations

Potential outdoor locations include parks, wooded areas, designated beach areas, tent cities, alleys, and under highway systems.

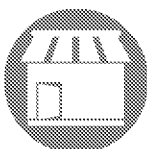
The 2020 Census counts people at service locations.

The 2020 Census will count people at the following locations:



Emergency and Transitional Shelters

Shelters with sleeping facilities for people to stay overnight, missions, hotels and motels used as shelters, and places for children experiencing homelessness, neglected, or who have run away from home.



Soup Kitchens

Facilities that serve meals (using service lines or bag lunches).



Regularly Scheduled Mobile Food Vans

Stops where such vans distribute meals.

[2020CENSUS.GOV](https://www.2020census.gov)

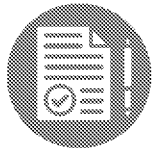
D-1254

Shape
your future
START HERE >

United States*
Census
2020

The Census Bureau works with service providers to get a complete and accurate count at their locations.

Service providers decide whether people at their locations will be counted by:



- **In-person interview:** Using a paper questionnaire, a census taker interviews each person served a meal or staying at the facility.
- **Facility records:** Emergency and transitional shelters may opt to provide census workers with a paper listing of census response data for each person served or staying at the facility.

Census workers will begin contacting administrators in late August 2020 to:



1. Verify or confirm the address and contact information of the facility or food van stop.
2. Discuss the expected population at the time of enumeration.
3. Determine the best date and time (between September 22-24, 2020) for conducting the enumeration.
4. Discuss legal and security constraints or issues, and explain confidentiality procedures.
5. Determine preferred enumeration method.

Census statistics are crucial to programs and service providers that support people experiencing homelessness. A complete and accurate 2020 Census can ultimately help organizations provide better services, more food, and improved shelter options to those in need.



[2020CENSUS.GOV](https://2020census.gov)

Shape
your future
START HERE >

United States*
Census
2020

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for July 6, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for July 6, 2020

Status	Report Title	Summary	Slide Number
<input type="radio"/>	2020 Census: Recruiting Ranges Over Time		4
<input checked="" type="radio"/>	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	5
<input checked="" type="radio"/>	2020 Census: Remote Alaska Production Progress & Cost	Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended. Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	6
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
<input checked="" type="radio"/>	2020 Census: Self-Response of Housing Units – Zoomed in View		8
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	9
<input type="radio"/>	2020 Census: Self-Response of Housing Units by Response Mode – Zoomed in View		10
<input type="radio"/>	2020 Census: Self-Response of Housing Units by State		11

Legend

Not Applicable

Completed





On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for July 6, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	12
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 997. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 385,000. We have exceeded the 2010 Census numbers for both national and community partners.	13
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	14
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	15

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

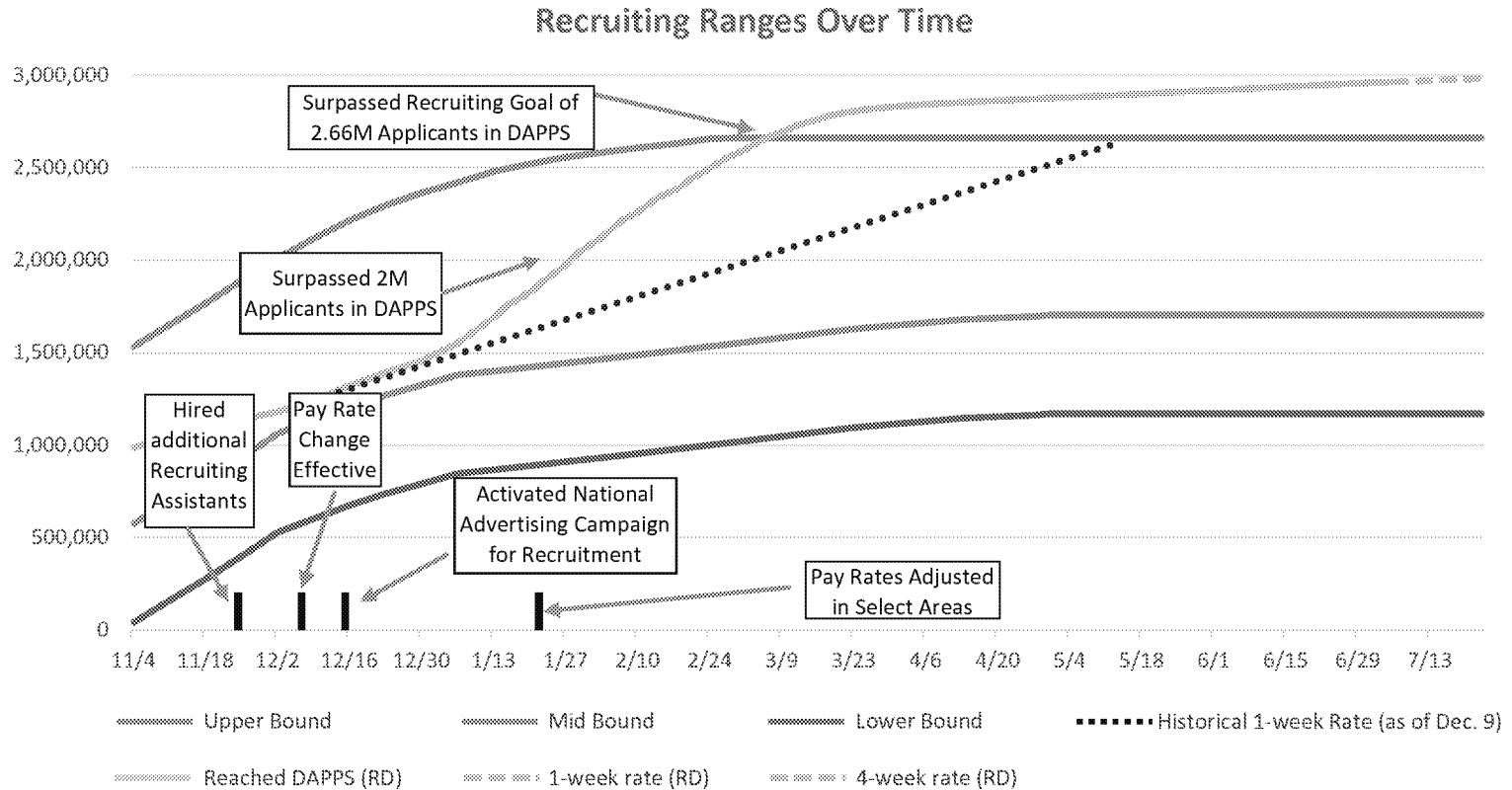
Periodic Performance Management Reports

2020 Census: Recruiting Ranges Over Time

Data current as of:
July 6, 2020

Completion Date:
August 15, 2020

Notes:



<p>1-week averages</p> <p>As of July 6: Daily Rate: 1,132 reached DAPPS/day</p> <p>As of June 29: Daily Rate: 1,251 reached DAPPS/day</p> <p>As of June 22: Daily Rate: 1,315 reached DAPPS/day</p>

<p>Upper Bound:</p> <p>55% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>7 Week Operation</u> 500,000 Hired</p>
--

<p>Mid:</p> <p>60.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 320,000 Hired</p>
--

<p>Lower Bound:</p> <p>65.5% Self Response Rate 1.55 Cases/HR (productivity) 20.5 Hours/Week (availability) <u>9 Week Operation</u> 220,000 Hired</p>
--

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

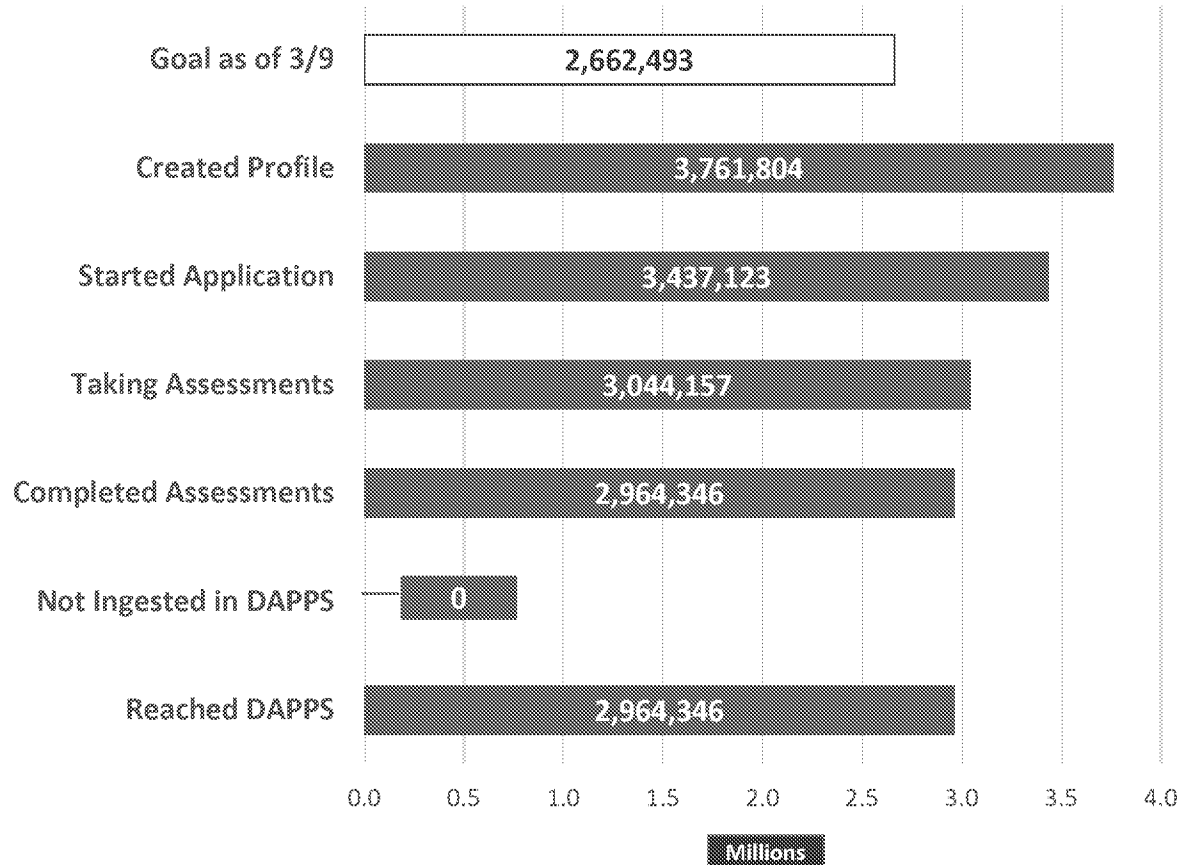
Data current as of:
July 6, 2020

Completion Date:
January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.


Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

 **On Track**

Data current as of:

July 6, 2020

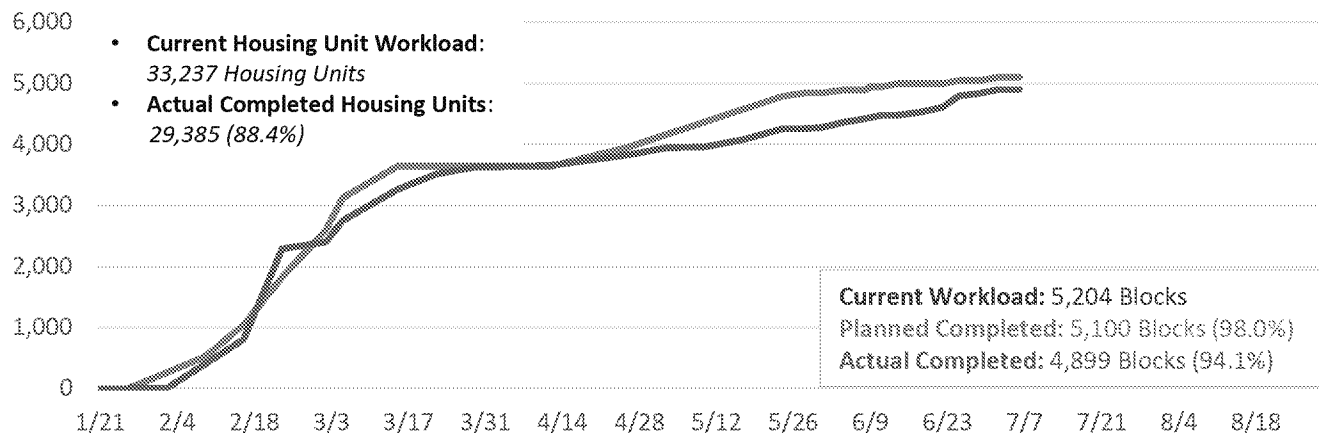
Start Date:

January 21, 2020

Completion Date:

August 31, 2020

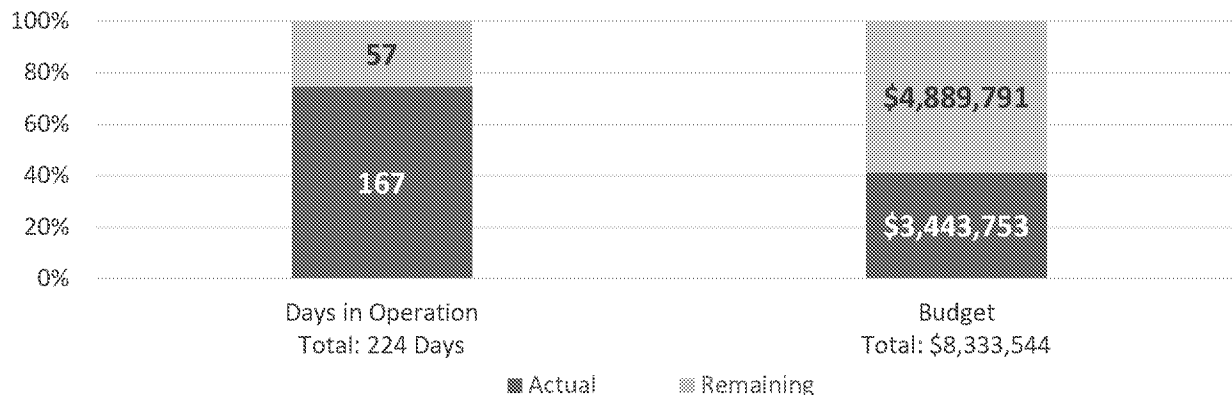
Progress for Remote Alaska Production



Notes:

- Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.
- Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended.

Key Performance Indicators for Remote Alaska




Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:
July 6, 2020

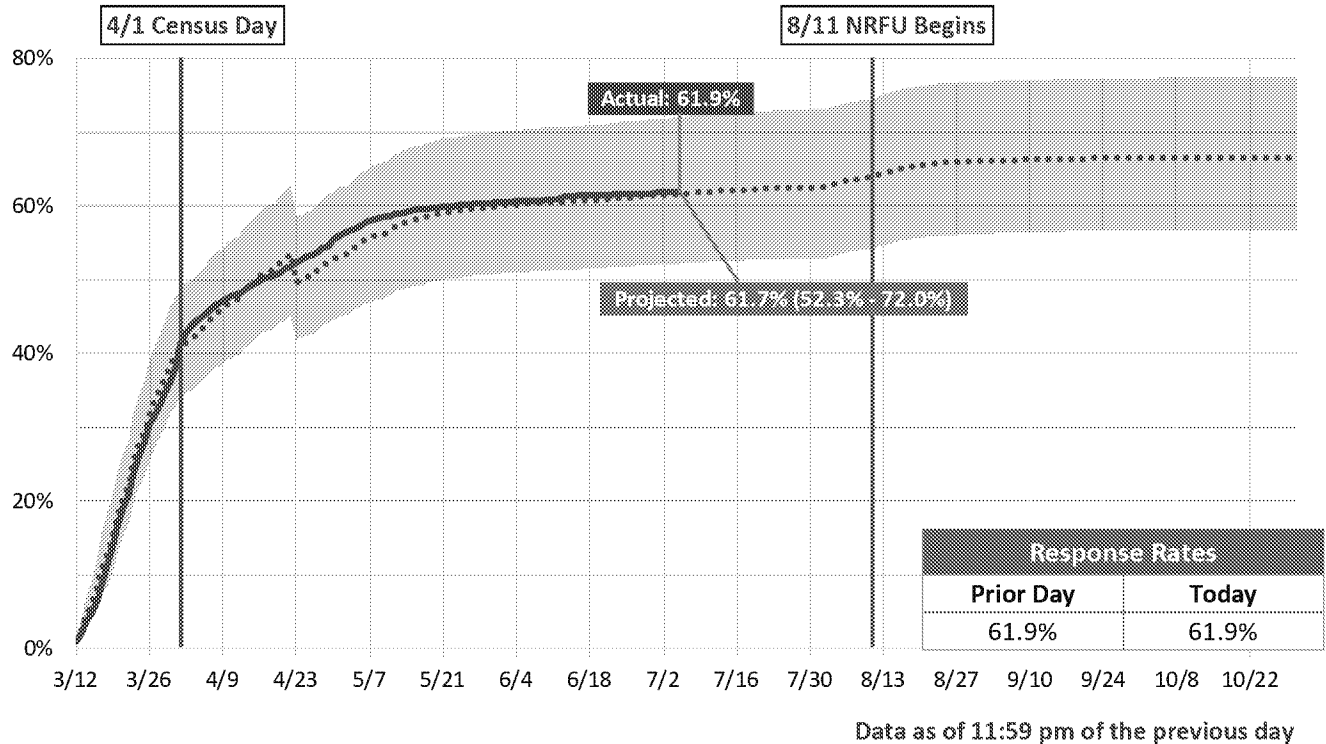
Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units –Zoomed in View

Status:
 **On Track**

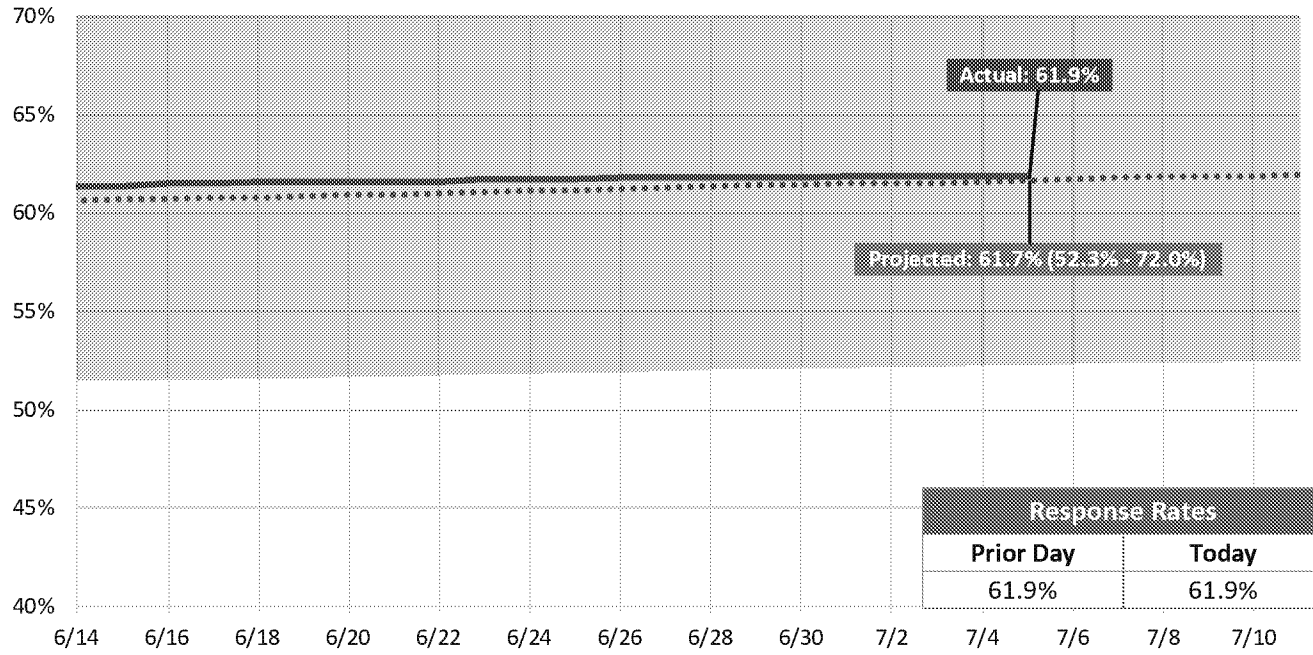
Data current as of:
July 6, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*




- Notes:**
- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - Response rates reflect responses from Self-Response and Update Leave.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Data as of 11:59 pm of the previous day

Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
July 6, 2020

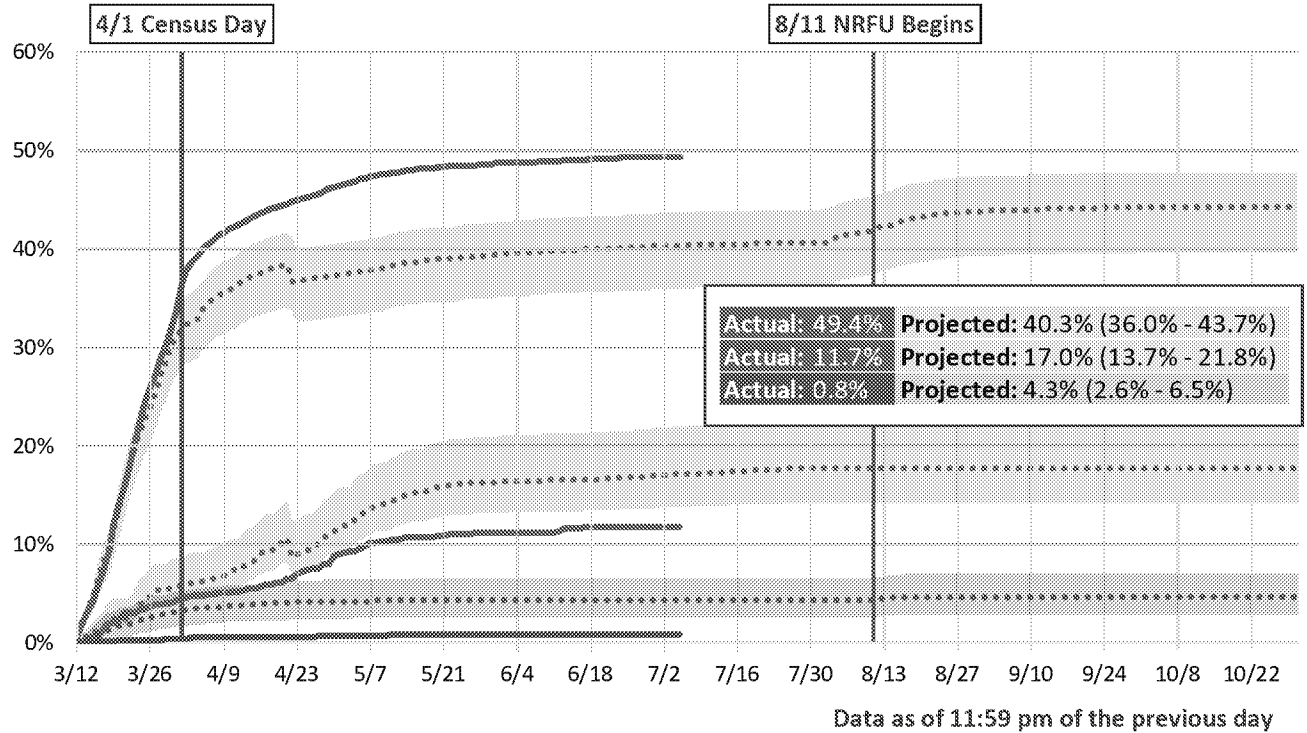
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	—————	—————	—————
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound	—————	—————	—————

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode – Zoomed In

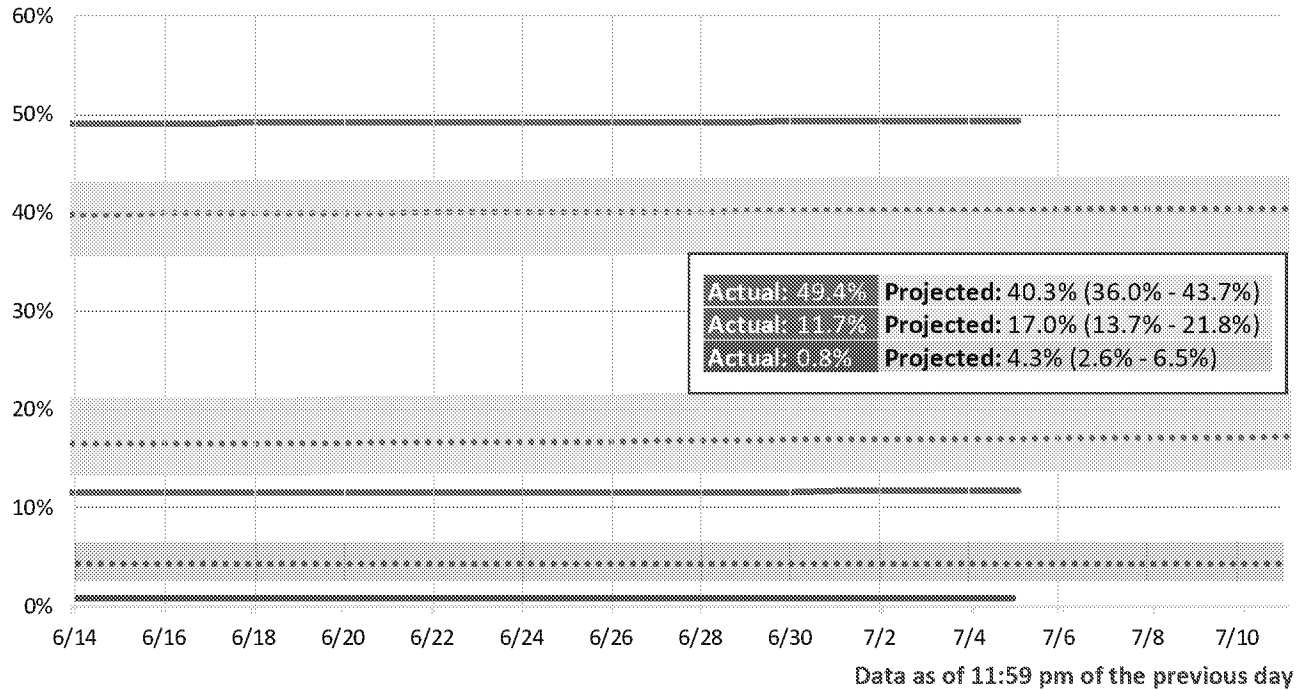
Status: Management Focus **Actual vs. Projected Self-Response Rates by Mode**

Data current as of:
July 6, 2020

Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

- Notes:
- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
 - The paper counts include inbound mail.
 - * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	=====	=====	=====
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: July 6, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	61.9%	63.5%	66.5%
Minnesota	71.4%	71.6%	74.1%
Wisconsin	68.8%	71.2%	73.5%
Michigan	68.1%	65.4%	67.7%
Iowa	68.0%	71.0%	73.0%
Nebraska	68.0%	68.8%	71.1%
Washington	67.3%	63.7%	67.2%
Virginia	66.7%	66.2%	69.0%
Illinois	66.7%	67.7%	70.5%
Ohio	66.5%	66.2%	69.0%
Indiana	66.3%	67.0%	69.6%
Utah	66.3%	65.4%	68.6%
Maryland	65.8%	66.5%	69.5%
Kansas	65.6%	67.4%	70.0%
Idaho	65.4%	64.6%	67.1%
Connecticut	65.3%	66.3%	69.5%
Kentucky	65.3%	63.0%	65.7%
Colorado	65.2%	64.4%	67.2%
Pennsylvania	65.1%	67.8%	70.2%
Oregon	64.3%	63.9%	66.9%
Massachusetts	63.9%	65.6%	68.8%
New Jersey	63.9%	64.4%	67.6%
South Dakota	63.2%	65.0%	67.1%
California	63.1%	64.7%	68.2%
Missouri	62.0%	65.3%	67.5%
New Hampshire	61.8%	61.5%	64.4%
North Dakota	61.6%	66.8%	68.8%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Tennessee	61.4%	63.8%	67.1%
Nevada	61.1%	58.7%	61.4%
Rhode Island	59.8%	62.8%	65.7%
Delaware	59.7%	60.8%	64.1%
Alabama	59.6%	59.5%	62.5%
Florida	59.0%	59.6%	63.0%
Arizona	58.5%	58.5%	61.3%
Hawaii	58.1%	60.7%	64.1%
North Carolina	58.1%	62.1%	64.8%
District of Columbia	58.1%	62.2%	66.0%
Georgia	57.8%	59.5%	62.5%
New York	57.4%	61.3%	64.6%
Mississippi	56.9%	58.1%	61.3%
Texas	56.7%	60.3%	64.4%
Arkansas	56.6%	59.5%	62.3%
South Carolina	56.3%	62.2%	64.7%
Oklahoma	56.3%	58.9%	62.3%
Wyoming	56.1%	61.1%	63.4%
Louisiana	56.1%	57.9%	61.0%
Montana	55.6%	62.3%	64.6%
Vermont	55.3%	58.1%	60.3%
West Virginia	53.4%	56.8%	59.1%
Maine	53.4%	55.3%	57.4%
New Mexico	51.2%	56.9%	60.0%
Alaska	48.0%	51.6%	55.6%
Puerto Rico	23.4%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

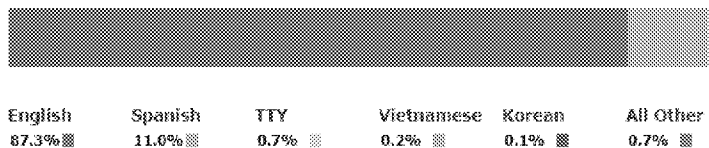
Status:
● On Track

Data current as of:
 July 4, 2020

Completion Date:
 July 31, 2020
 (pending contract MOD)

Notes:
 To date, 13,957 callers have requested the callback option. These callbacks have resulted in 5,760 completed interviews and 3,648 callers being provided assistance.

Total Inbound Call Volume % (PTD)



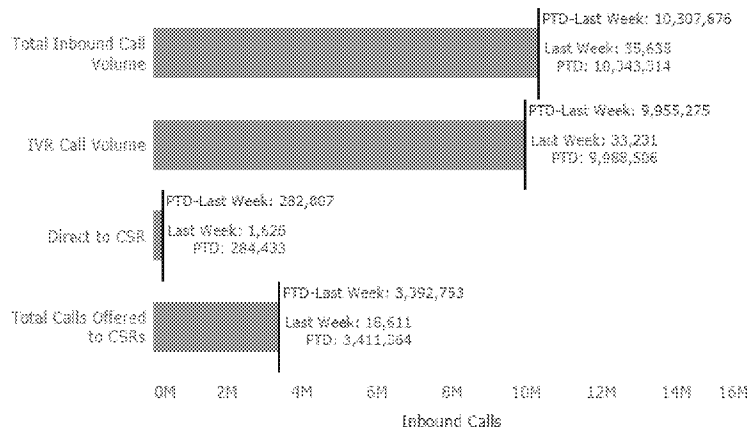
Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,295,117	10,343,314
Deflection Rate	47.0%	67.3%
Service Level - 30 Seconds	50.0%	62.4%
Average Handle Time	9:43	9:18

Calls Offered to CSRs by Language

	6/21 - 6/27	6/28 - 7/4	PTD	PTD %
English	18,243	15,100	3,018,288	88.5%
English Puerto Rico	38	48	2,159	0.1%
Spanish	1,974	2,138	258,173	7.6%
Spanish Puerto Rico	634	844	25,443	0.7%
Chinese Mandarin	71	66	10,273	0.3%
Chinese Cantonese	70	88	8,811	0.3%
Vietnamese	34	32	12,653	0.4%
Korean	40	33	12,278	0.4%
Russian	74	52	6,446	0.2%
Arabic	18	18	3,923	0.1%
Tagalog	12	2	2,527	0.1%
Polish	6	7	2,338	0.1%
French	7	3	1,117	0.0%
Haitian Creole	15	16	2,431	0.1%
Portuguese	12	6	1,706	0.1%
Japanese	7	4	2,193	0.1%
TTY	59	42	36,454	1.1%
Group Quarters	176	112	4,151	0.1%
Total	21,490	18,611	3,411,364	100.0%

Inbound Call Volume



Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

 *On Track*

Data current as of:

July 2, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	373	70,964
Business	127	86,072
Chamber of Commerce/Trade or Professional Association	109	10,456
Education	102	83,779
Government	88	71,019
Faith-Based Organizations	65	39,997
Media	46	8,158
Healthcare	44	14,601
Technology	32	344
International Governmental/Consulate/Embassy	11	353
Grand Total	997	385,143

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	423	226,676
Black/African American	91	17,266
Young Children	86	5,715
Asian	78	10,032
Hispanic/Latino	78	12,873
Rural	77	25,268
Native Hawaiian Pacific Islander	47	658
Veterans	41	3,223
Young and Mobile	40	7,339
LGBTQ	24	1,272
Individuals with Disabilities	24	3,167
Elderly	23	8,706
Persons Experiencing Homelessness and Highly Mobile	22	5,453
American Indian/Alaskan Native	19	3,551
MENA	15	54

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 397,282



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

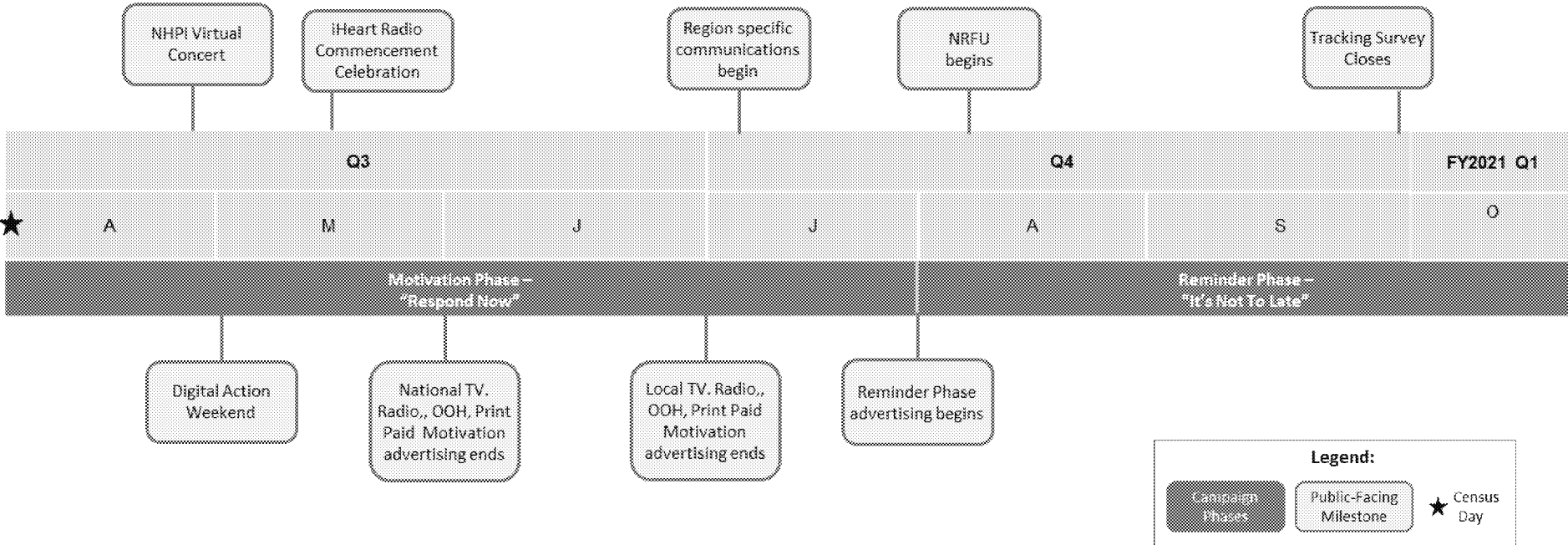
13

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: July 2, 2020



Significant Accomplishments

- Essence Communications hosted the first of two virtual Essence Festival events, which include Census Bureau participation on 6/27.
- Field recruitment paid search ads began running on 6/31.
- Staff joined the Black Caucus of the American Library Association (BCALA) for "Counting Black Communities - Census 2020 & Libraries", a webinar to help participants strategize on how libraries can assist in increasing the response rate for HTC communities on 7/1 for a Census Solutions activity, and discussion.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: May 31, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 5/31/2020

\$ Amounts in Millions	\$ Amounts in Millions		Total
	IT	Non-IT	
Total Planned through May	\$1,686.123	\$4,298.556	\$5,984.679
Available contingency and additional appropriations through May	\$247.942	\$1,432.008	\$1,679.950
Planned Programmatic through May	\$1,438.181	\$2,866.548	\$4,304.729
Total Actual Commitments and Obligations through May	\$1,397.013	\$1,936.113	\$3,333.126
Unplanned commitments/obligations through May related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$98.268	\$209.442	\$307.710
Actual Programmatic Commitments and Obligations through May	\$1,298.745	\$1,726.671	\$3,025.416
Total Plan Variance (\$/%)	\$289.110 (17.1%)	\$2,362.444 (55.0%)	\$2,651.553 (44.3%)
Remaining contingency and additional appropriations planned through May	\$149.674	\$1,222.566	\$1,372.240
Delayed Field Operation Spending through May	\$0	\$1,188.572	\$1,188.572
Non-Field Operational Programmatic Variance through May	\$139.436	(\$48.694)	\$90.741

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of planned contingency funding. The total variance for the resources planned to be available through May is \$2.652 billion, or 44 percent. Below outlines the breakdown:

- The positive variance through May against the original plan in 2020 Census IT systems and operations is \$289 million, or 17 percent. This variance consists of relatively minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$139 million. The remaining \$150 million represents a portion of contingency funding originally planned in April that has not yet been obligated.
- The positive variance through May against the original plan in 2020 Census non-IT operations is \$2.362 billion, or 55 percent. This variance consists of \$1.189 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.223 billion representing a portion of contingency and additional appropriations originally planned in April that has not yet been obligated. This variance is partially offset by a -\$49 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions were made to use risk-based contingency funds to support \$308 million in unplanned obligations or commitments through May as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Status Reporting: Phased Restart for the 2020 Decennial Census
Periodic Reporting: Release for July 6, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status	6
2020 Census: Phased Restart Fingerprinting Status	7
2020 Census: NRFU Tip Sheet	8
2020 Census: County- Level COVID-19 Risk Level Map – Gardiner, Maine Area Census Office	9
2020 Census: County- Level COVID-19 Risk Level Map – Beckley, West Virginia Area Census Office	10
2020 Census: County- Level COVID-19 Risk Level Map – Kansas City, Missouri Area Census Office	11
2020 Census: County- Level COVID-19 Risk Level Map – New Orleans, Louisiana Area Census Office	12
2020 Census: County- Level COVID-19 Risk Level Map – Oklahoma County, Oklahoma Area Census Office	13
2020 Census: County- Level COVID-19 Risk Level Map – Boise, Idaho Area Census Office	14
2020 Census: NRFU Soft Launch – Cycle 1 ACOs	15
2020 Census: NRFU Soft Launch – Cycle 2 ACOs	16-17