

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System

Data Current as of: July 6, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	98.2%	98.9%	0.7%
Alabama	3.2%	81,964	99.8%	100.0%	0.2%
Alaska	34.1%	110,022	97.6%	98.2%	0.6%
Arizona	6.6%	214,291	80.7%	85.9%	5.3%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	99.5%	99.7%	0.2%
Colorado	7.5%	195,895	99.19%	99.92%	0.78%
Connecticut	0.4%	5,868	100.0%	100.0%	0.0%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	100.0%	100.0%	0.0%
Idaho	9.0%	70,780	99.9%	99.9%	0.0%
Illinois	0.8%	42,827	99.8%	100.0%	0.2%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	99.9%	99.9%	0.0%
Michigan	2.2%	106,770	99.40%	99.98%	0.58
Minnesota	3.4%	86,706	92.4%	97.8%	5.4%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	93.6%	95.1%	1.4%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	96.192%	99.997%	3.805%
Nevada	3.6%	47,778	98.7%	98.7%	0.0%
New Hampshire	9.9%	65,936	96.0%	100.0%	4.0%
New Jersey	1.1%	40,514	96.9%	100.0%	3.1%
New Mexico	19.2%	200,664	78.5%	87.7%	9.1%
New York	3.0%	270,545	99.19%	99.98%	0.79%
North Carolina	3.3%	164,775	99.8%	100.0%	0.2%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	100.0%	100.0%	0.0%
South Dakota	12.4%	51,715	92.7%	97.6%	5.0%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	99.9%	100.0%	0.1%
Utah	7.6%	90,972	97.6%	98.0%	0.4%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	99.8%	99.8%	0.0%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	99.8%	100.0%	0.2%
Wyoming	22.9%	67,114	100.0%	100.0%	0.0%
Puerto Rico	100.0%	1,776,226	100.0%	100.0%	0.0%

Legend: All ACOs with UL Workload Have Restarted

All UL Workload Completed

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:
July 6, 2020

Start Date:
March 15, 2020

Completion Date:
July 20, 2020*

Notes:

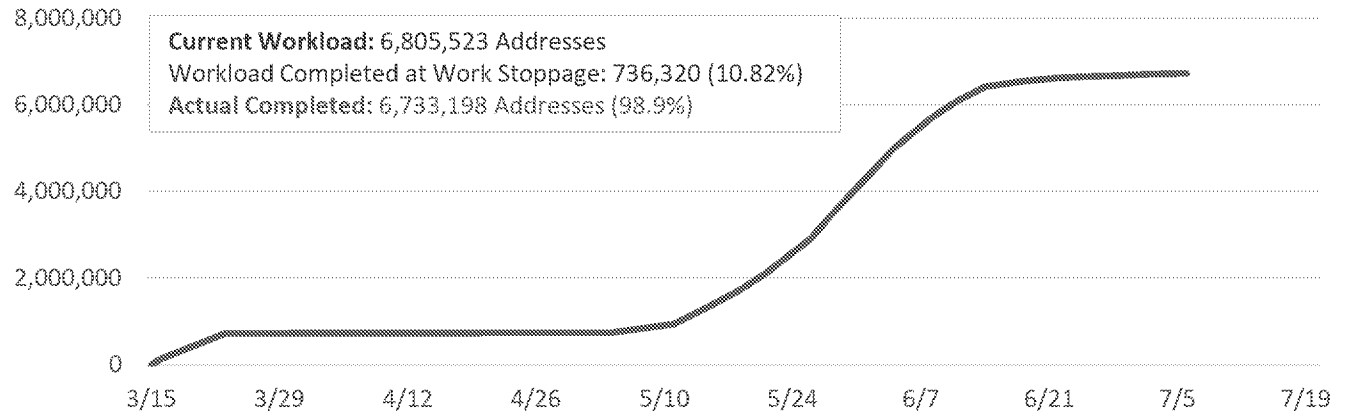
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
304,593 Blocks (97.8%)

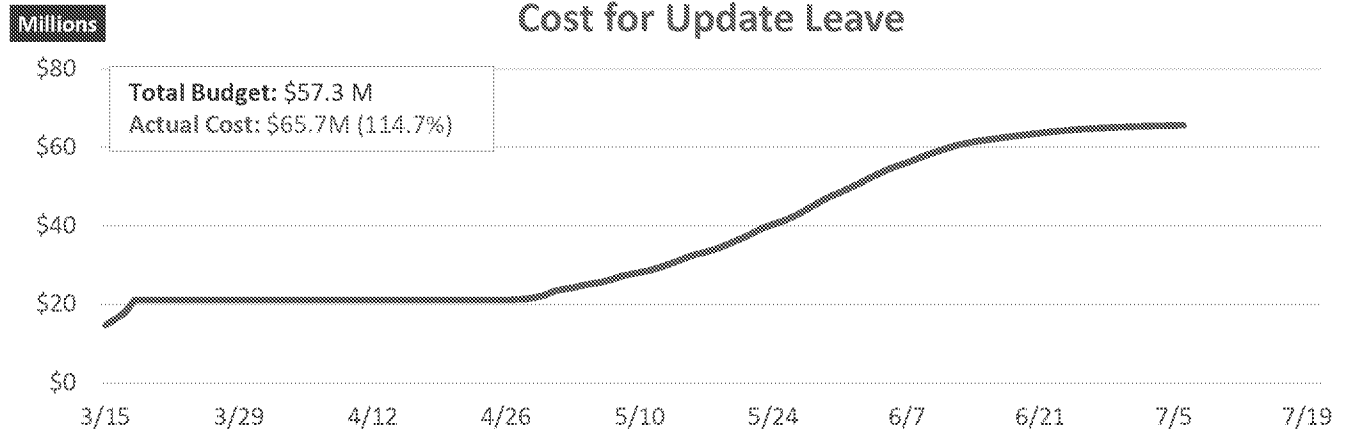
Lister Productivity

- Addresses per Hour: 7.9
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: July 6, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of July 6: 6,733,198
- Percentage Completed: 98.94%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of July 6): 2,050,676
 - Internet: 1,058,408 (51.61%)
 - Paper: 959,485 (46.79%)
 - Phone: 32,783 (1.60%)

Periodic Performance Management Reports

2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status

Status:

● On Track

Data current as of:

July 1, 2020

Start Date:

January 21, 2020

Completion Date:

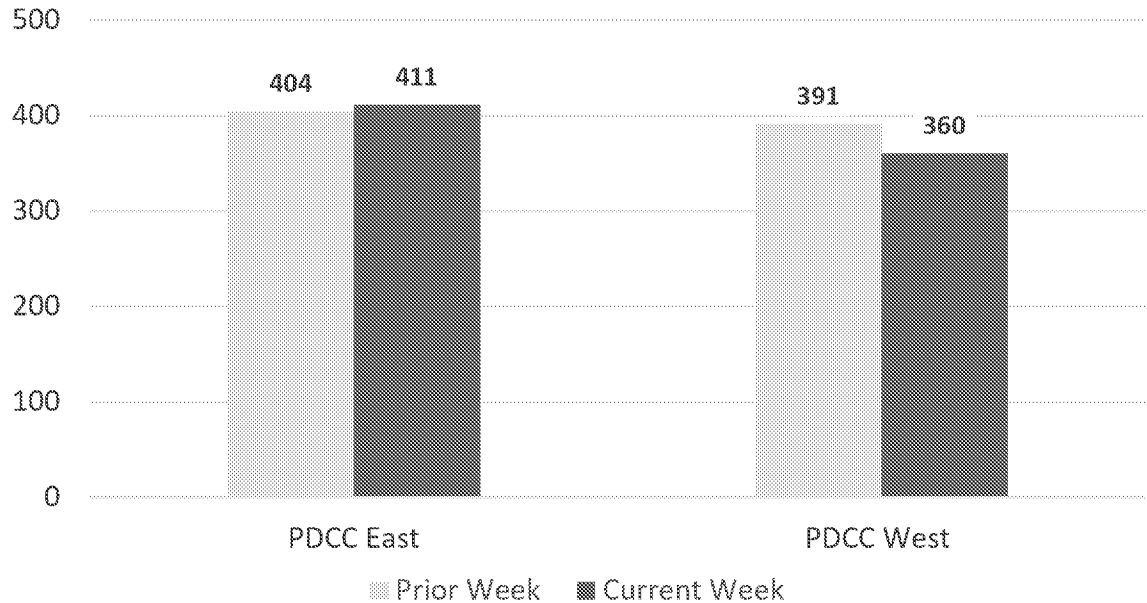
November 30, 2020

Notes:

- Staff in CDC-defined high risk groups have returned to work on the Indiana NPC campuses.
- Increased COVID-19 activity in Arizona is impacting PDCC West staffing.
- There are eight positive COVID-19 cases at PDCC-West; multiple staff are self-monitoring for 14 days.

Paper Data Capture Staffing by Center

Total Staff: 771, -24 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
July 6, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,956,419	+7,927	2,964,346
Total Number Selected	1,149,065	+29,667	1,178,732
Total Number Fingerprinted	753,749	+28,047	781,796
Total Pending Fingerprinting	395,316	+1,620	396,936
Total Remaining Applicant Pool	1,807,354	-21,740	1,785,614

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet

Source: *Decennial Census Management Division*

Data Current as of: *July 2, 2020*

Cycle 1A NRFU Soft Launch

Beginning July 16, the Census Bureau will soft-launch sending approximately 11,000 Census Enumerators to follow up with households in communities covered by six area census offices—one in each census region. The six location are:

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

Key Dates

- 6/18: Census Field Supervisor (CFS) Training
- 7/7: Enumerator Training
- 7/16: Production

CFS/Enumerator Training and Deploy Goals by Office

- Selection and Fingerprint Goals have been achieved for both CFS and Enumerators.
- Plan to train approx. 470 CFSs and 12,000 Enumerators
- Plan to deploy approx. 420 CFSs and 10,600 Enumerators

ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Train	NRFU CFS Goal to Deploy	NRFU Enums Goal to Train	NRFU Enums Goal to Deploy
Gardiner	53%	78	71	2,078	1,870
Beckley	53%	87	80	2,717	2,454
Kansas City	62%	110	99	2,529	2,225
New Orleans	56%	58	52	1,341	1,181
Oklahoma County	59%	73	66	1,740	1,532
Boise	65%	60	54	1,532	1,349
Totals		466	422	11,937	10,611

Periodic Performance Management Reports

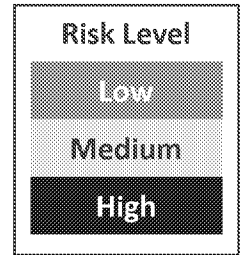
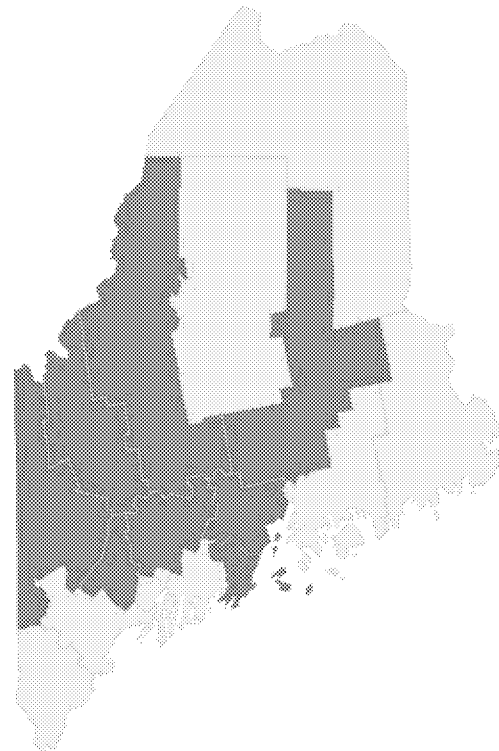
2020 Census: County- Level COVID-19 Risk Level Map – Gardiner, Maine Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 2, 2020

Gardiner, Maine Area Census Office

RCC: New York RCC	
ACO: 2262	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	53%
NRFU CFS Goal to Deploy:	71
NRFU Enumerator Goal to Deploy:	1,870



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

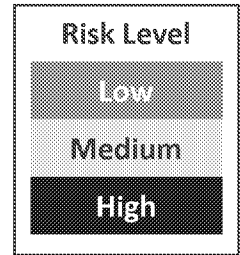
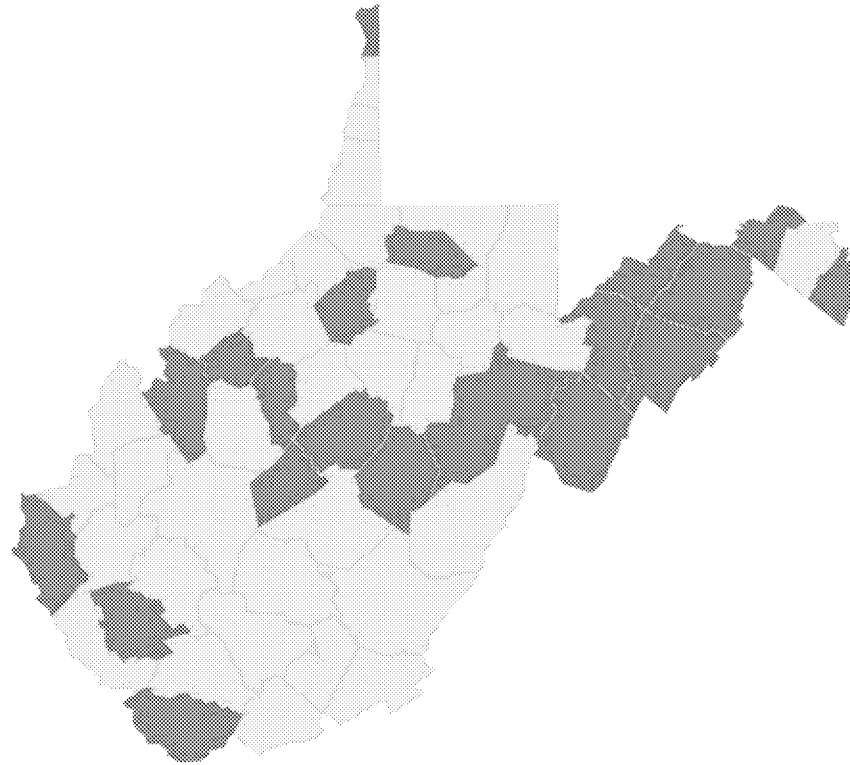
Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Beckley, West Virginia Area Census Office

Source: Health and Human Services, USAFacts.org
Data Current as of: July 2, 2020

Beckley, West Virginia Area Census Office

RCC: Philadelphia RCC	
ACO: 2390	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	53%
NRFU CFS Goal to Deploy:	80
NRFU Enumerator Goal to Deploy:	2,454



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

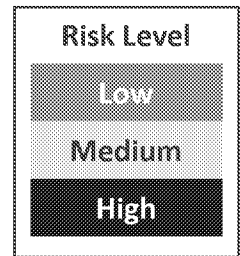
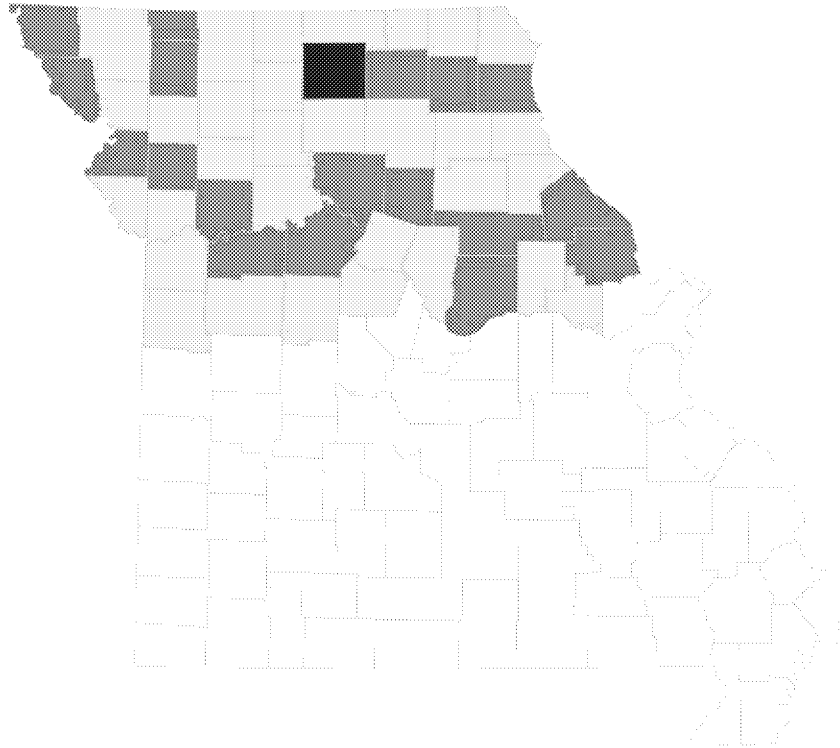
2020 Census: County- Level COVID-19 Risk Level Map – Kansas City, Missouri Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 2, 2020

Kansas City, Missouri Area Census Office

RCC: Chicago RCC	
ACO: 2581	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	62%
NRFU CFS Goal to Deploy:	99
NRFU Enumerator Goal to Deploy:	2,225



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

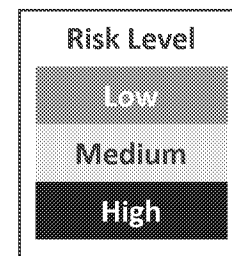
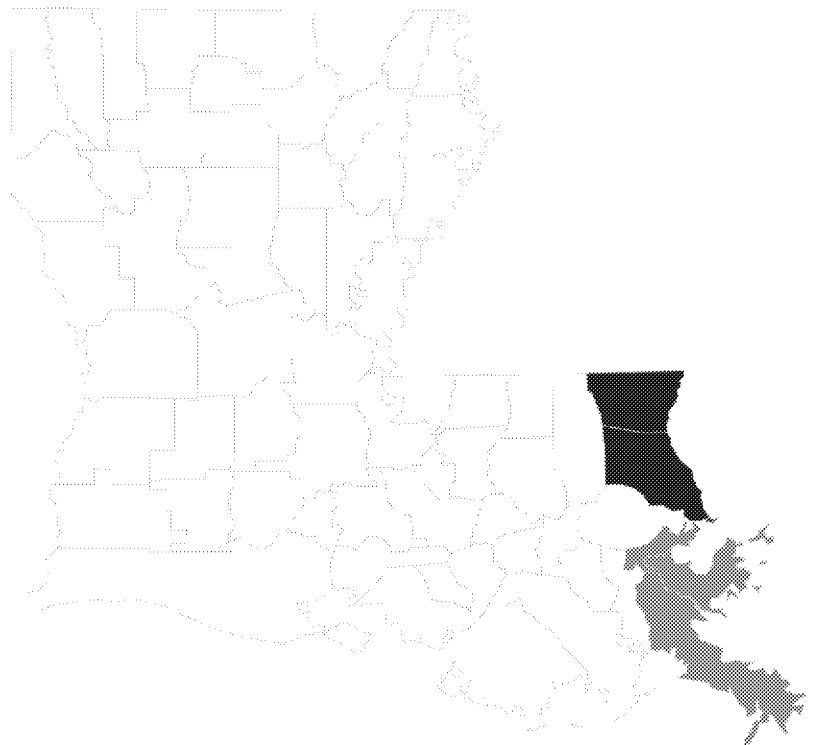
Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – New Orleans, Louisiana Area Census Office

Source: Health and Human Services, USAFacts.org
 Data Current as of: July 2, 2020

New Orleans, Louisiana Area Census Office

RCC: Atlanta RCC	
ACO: 2990	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	56%
NRFU CFS Goal to Deploy:	52
NRFU Enumerator Goal to Deploy:	1,181



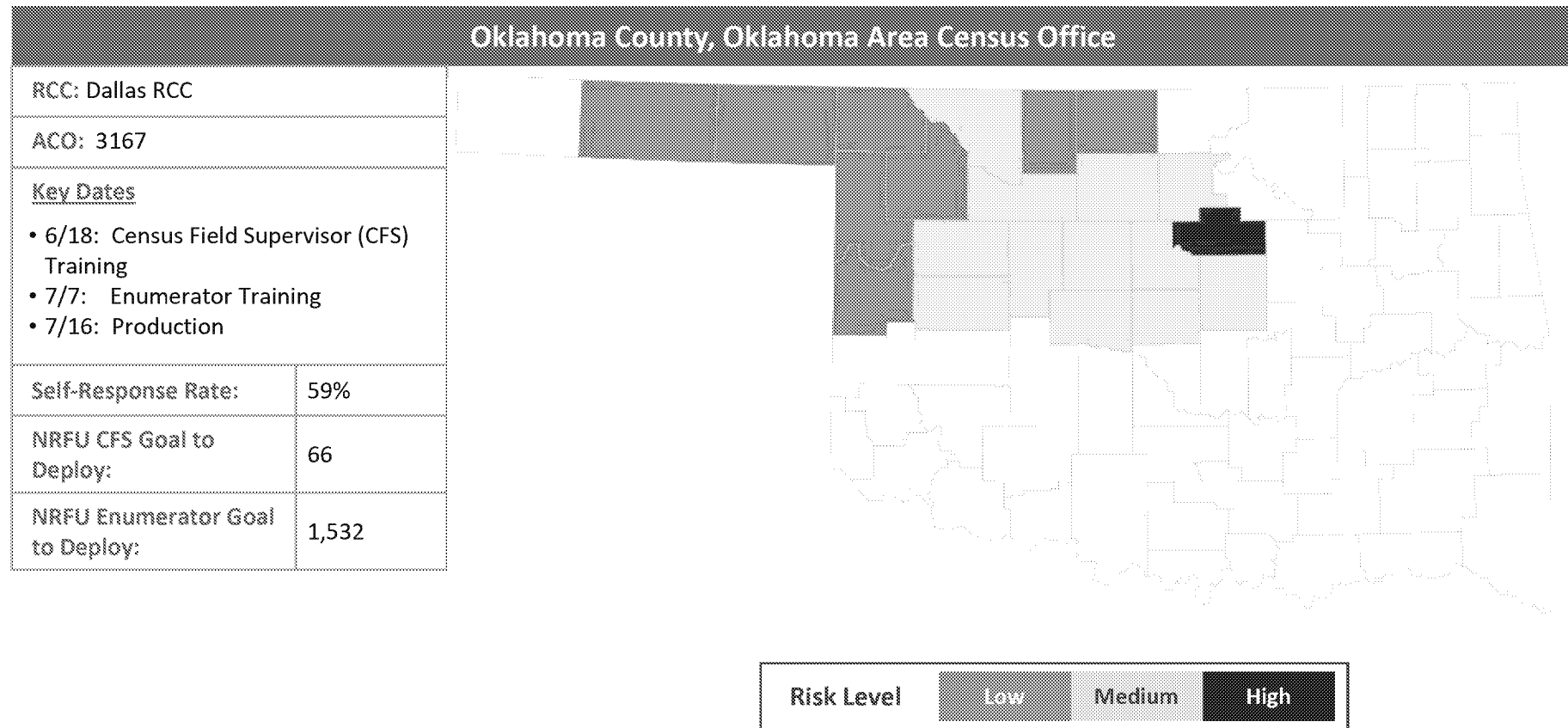
Note:
 The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends ***on the state level.***

Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Oklahoma County, Oklahoma Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 2, 2020



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

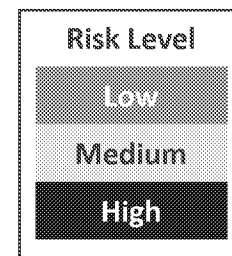
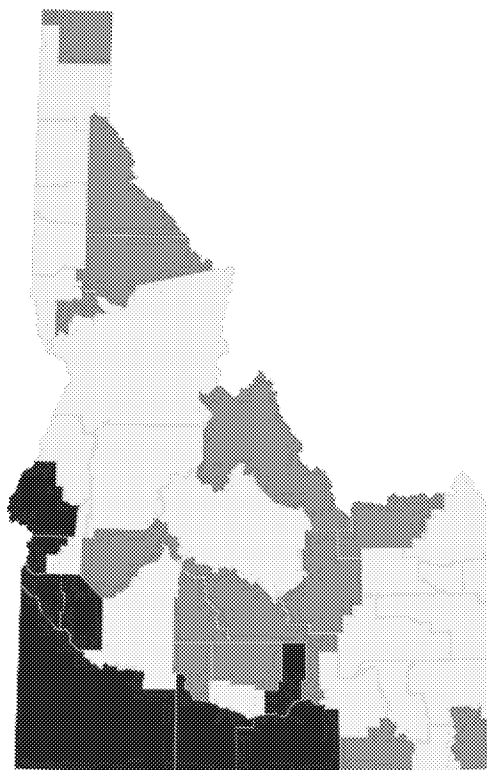
2020 Census: County- Level COVID-19 Risk Level Map – Boise, Idaho Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 2, 2020

Boise, Idaho Area Census Office

RCC: Los Angeles RCC	
ACO: 3256	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	65%
NRFU CFS Goal to Deploy:	54
NRFU Enumerator Goal to Deploy:	1,349



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 1 ACOs

Source: Decennial Census Management Division

Data Current as of: July 2, 2020

Cycle 1A ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2262	Gardiner	ME	June 18	July 7	July 16
PHI	2390	Beckley	WV	June 18	July 7	July 16
CHI	2581	Kansas City	MO	June 18	July 7	July 16
ATL	2990	New Orleans	LA	June 18	July 7	July 16
DAL	3167	Oklahoma County	OK	June 18	July 7	July 16
LA	3256	Boise	ID	June 18	July 7	July 16

Cycle 1B ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2254	Hartford	CT	June 25	July 14	July 23
PHI	2379	State College	PA	June 25	July 14	July 23
PHI	2382	Nashville	TN	June 25	July 14	July 23
CHI	2569	Evansville	IN	June 25	July 14	July 23
ATL	2988	Baton Rouge	LA	June 25	July 14	July 23
ATL	2901	Gulfport	MS	June 18	July 14	July 23
DAL	3159	Wichita	KS	June 25	July 14	July 23
LA	3297	Tacoma	WA	June 25	July 14	July 23

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs

Source: Decennial Census Management Division

Data Current as of: July 2, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2293	Guaynabo	PR	July 1	July 21	July 30
NY	2294	Caguas	PR	July 1	July 21	July 30
NY	2295	Mayaguez	PR	July 1	July 21	July 30
NY	2253	Danbury	CT	July 1	July 21	July 30
NY	2258	Quincy	MA	July 1	July 21	July 30
NY	2260	Waltham	MA	July 1	July 21	July 30
NY	2261	Worcester	MA	July 1	July 21	July 30
NY	2271	Trenton	NJ	July 1	July 21	July 30
NY	2276	Buffalo	NY	July 1	July 21	July 30
PHI	2359	Hanover	MD	July 1	July 21	July 30
PHI	2361	Hagerstown	MD	July 1	July 21	July 30
PHI	2362	Towson	MD	July 1	July 21	July 30
PHI	2364	Mansfield	OH	July 1	July 21	July 30
PHI	2372	Cranberry Township	PA	July 1	July 21	July 30
PHI	2373	Harrisburg	PA	July 1	July 21	July 30
PHI	2377	Pittsburgh	PA	July 1	July 21	July 30
PHI	2384	Crystal City	VA	July 1	July 21	July 30
DAL	3154	Aurora	CO	July 1	July 21	July 30
DAL	3155	Colorado North	CO	July 1	July 21	July 30
DAL	3157	Denver	CO	July 1	July 21	July 30
DAL	3158	Overland Park	KS	July 1	July 21	July 30
DAL	3162	Bismarck	ND	July 1	July 21	July 30

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs cont'd

Source: Decennial Census Management Division

Data Current as of: July 2, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
CHI	2559	Chicago Central	IL	July 1	July 21	July 30
CHI	2560	Chicago Far Southwest	IL	July 1	July 21	July 30
CHI	2561	Chicago South	IL	July 1	July 21	July 30
CHI	2562	Cook County NW	IL	July 1	July 21	July 30
CHI	2563	Cook County South	IL	July 1	July 21	July 30
CHI	2564	Dekalb	IL	July 1	July 21	July 30
CHI	2565	Oswego	IL	July 1	July 21	July 30
CHI	2566	Peoria	IL	July 1	July 21	July 30
CHI	2567	Skokie	IL	July 1	July 21	July 30
CHI	2571	Indianapolis	IN	July 1	July 21	July 30
CHI	2572	Lake County	IN	July 1	July 21	July 30
CHI	2585	Green Bay	WI	July 1	July 21	July 30
ATL	2910	Atlanta	GA	July 1	July 21	July 30
ATL	2982	Dekalb County	GA	July 1	July 21	July 30
LA	3255	Honolulu	HI	July 1	July 21	July 30
LA	3280	San Francisco	CA	July 1	July 21	July 30
LA	3282	San Mateo	CA	July 1	July 21	July 30
LA	3289	Sunnyvale	CA	July 1	July 21	July 30
LA	3293	Everett	WA	July 1	July 21	July 30
LA	3294	Olympia	WA	July 1	July 21	July 30
LA	3295	Seattle	WA	July 1	July 21	July 30

This document has been withheld in full.

This document has been withheld in full.

2020 Census High-level Summary Status

July 13, 2020

The overall self-response rate has reached 62.0%. With 91.75 M HUs responding. 79.81% have responded by internet, 18.84% by paper and 1.35% by phone.

We are open and working in all 50 states, the district, Puerto Rico and the Island territories.

99.31% of the Addresses in the Update Leave address workload have had questionnaire packages delivered. (6,758,679 of the 6,805,523 addresses in the Update Leave workload.)

158 (of 169) ACOs have completed their Update Leave production workload

Of the addresses in the Update Leave workload 2,099,331 have responded.

- 51.25% (1,075,910) have responded by internet,
- 47.15% (989,733) have responded by paper and
- 1.60% (33,688) have responded by phone.

Other updates of interest:

The first Nonresponse Followup enumeration was completed on July 1, 2020 in Boise, Idaho.

28 states have a Self-Response rate over 60%.






13 states have achieved a Self-Response Rate at or above their 2010 Census Self-Response Rate at the start of Nonresponse Followup.

Pre-decisional – Internal Use Only

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for July 13, 2020

Periodic Performance Management Reports

Release for July 13, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	4
	2020 Census: Remote Alaska Production Progress & Cost	Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended. Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	5
	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	6
	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
	2020 Census: Self-Response of Housing Units by State		8

Legend Not Applicable Completed On Track Management Focus Requires Attention

Periodic Performance Management Reports

Release for July 13, 2020

Status	Report Title	Summary	Slide Number
●	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	9
●	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 1,016. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 388,000. We have exceeded the 2010 Census numbers for both national and community partners.	10
●	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	11
●	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	12

Legend Not Applicable Completed On Track Management Focus Requires Attention

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

Data current as of:

July 13, 2020

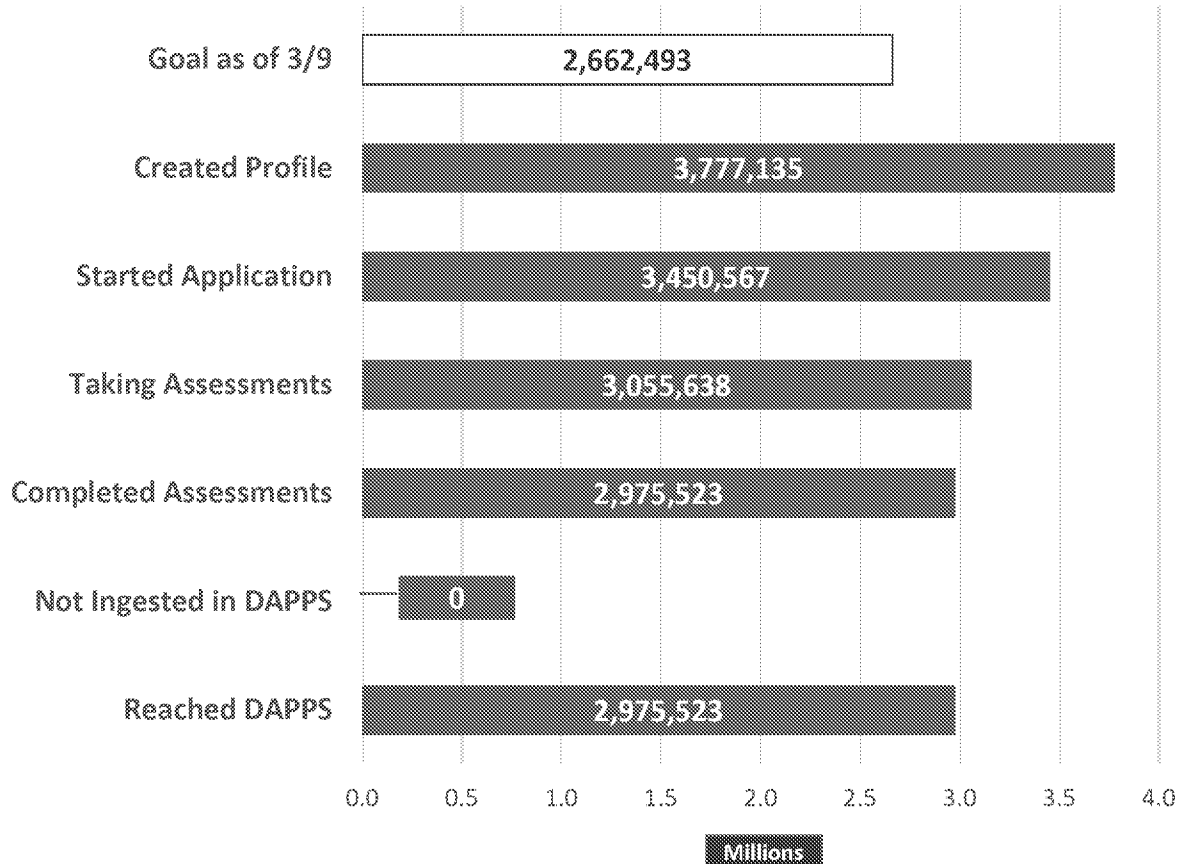
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.


Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

 **On Track**

Data current as of:

July 13, 2020

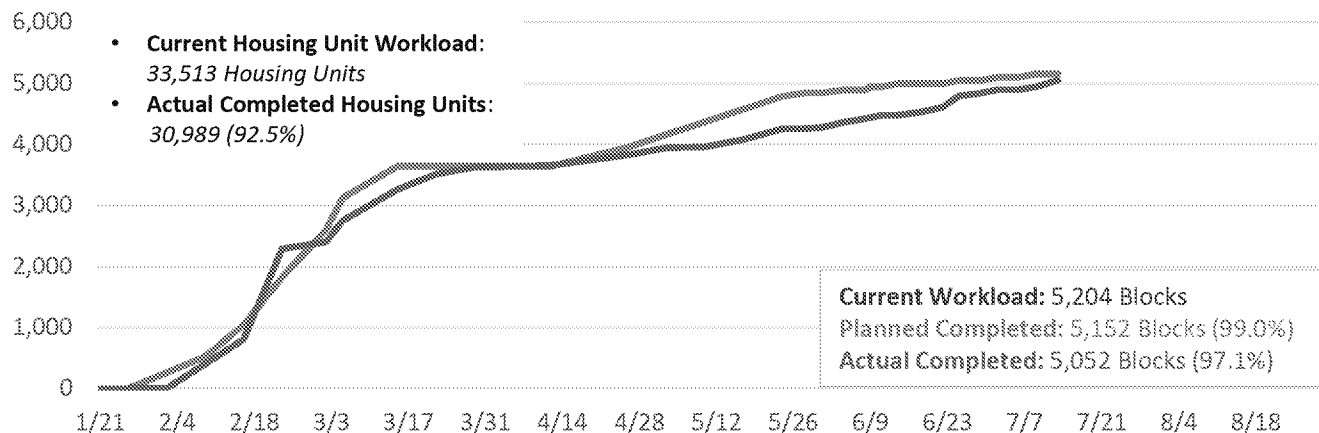
Start Date:

January 21, 2020

Completion Date:

August 31, 2020

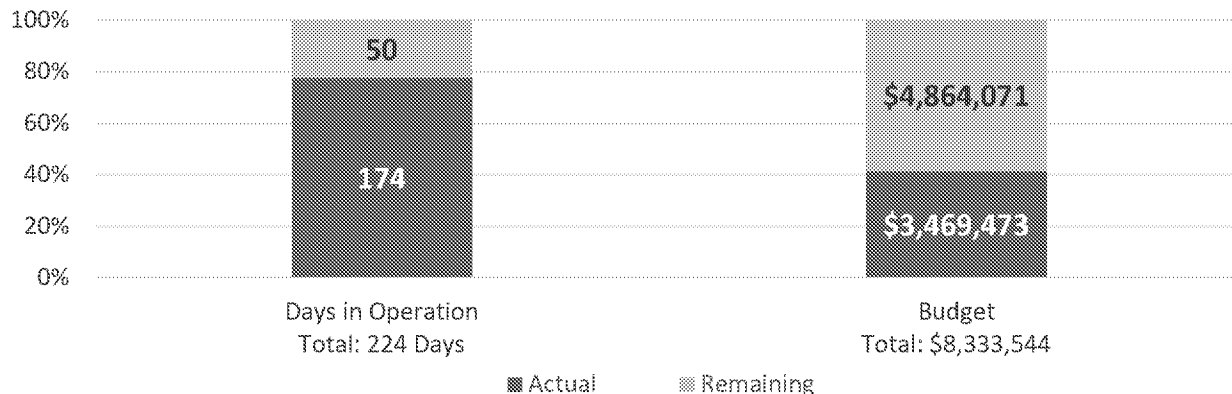
Progress for Remote Alaska Production



Notes:

- Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.
- Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

July 13, 2020

Start Date:

March 12, 2020

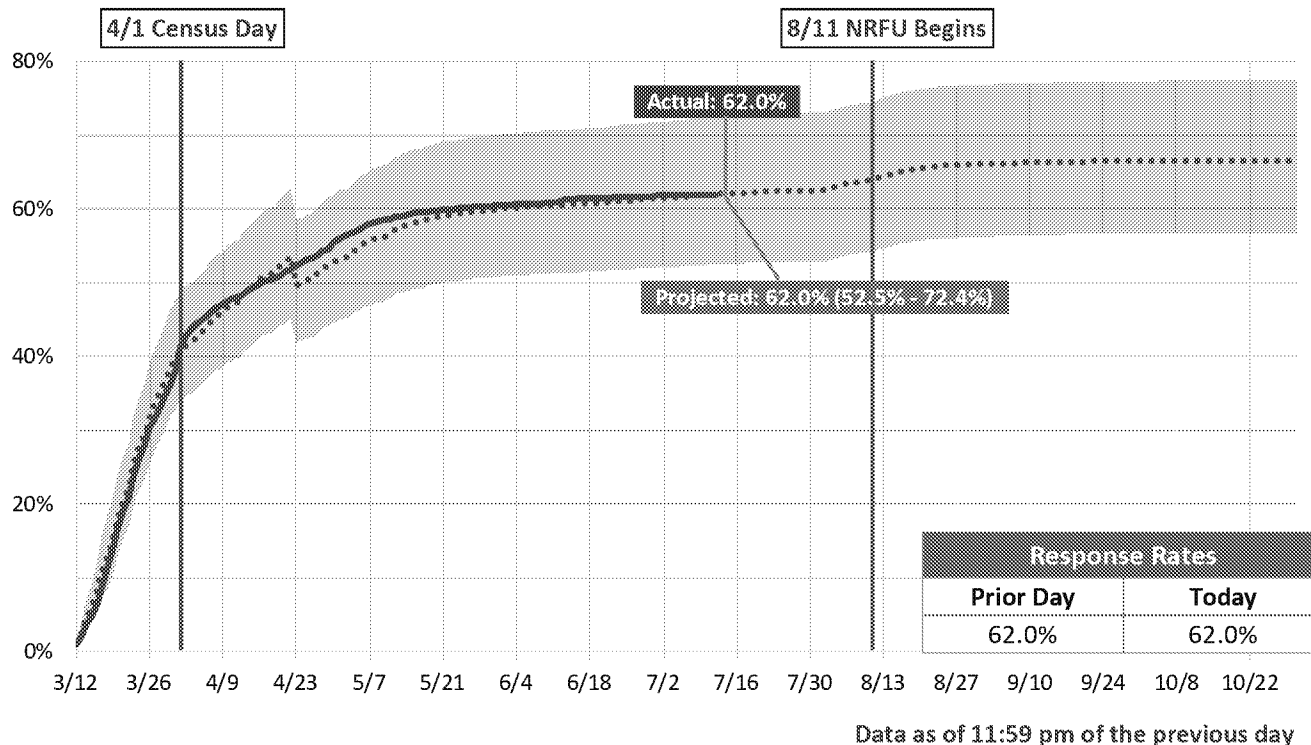
Completion Date:

October 31, 2020*




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
July 13, 2020

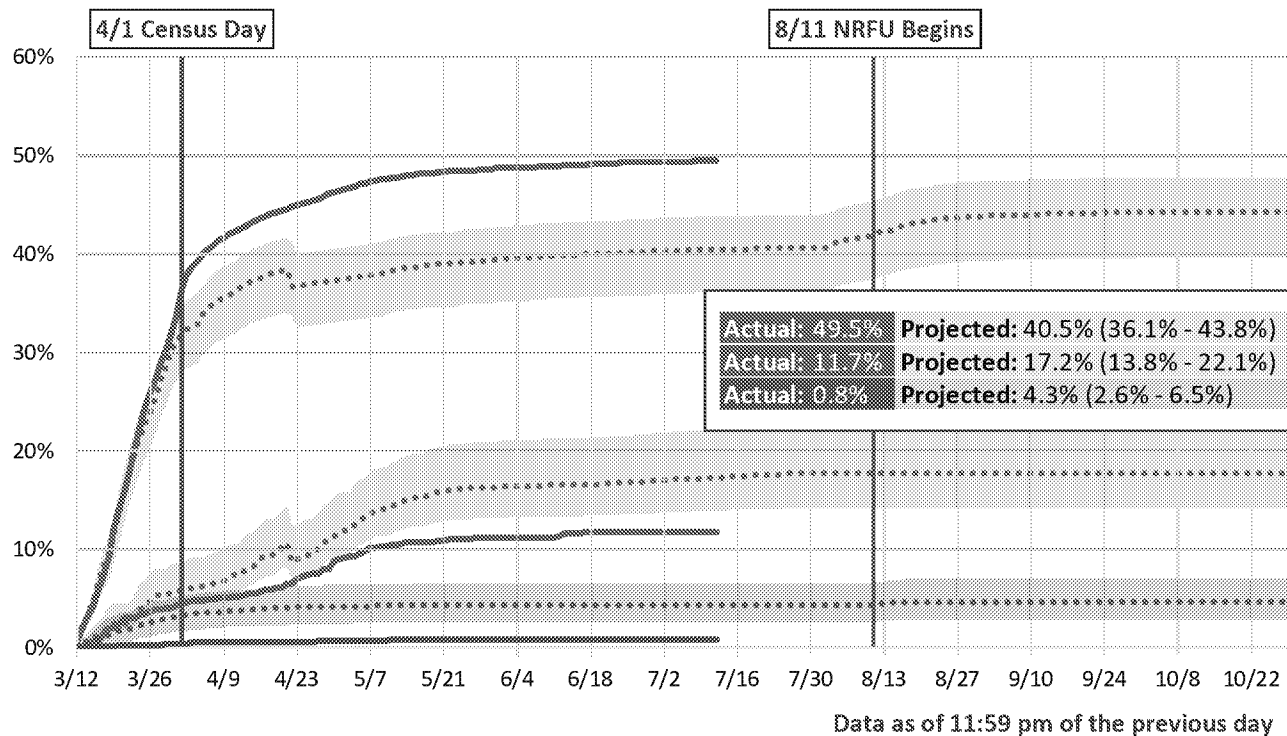
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	—————	—————	—————
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: July 13, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	62.0%	63.5%	66.5%
Minnesota	71.5%	71.6%	74.1%
Wisconsin	68.9%	71.2%	73.5%
Michigan	68.2%	65.4%	67.7%
Nebraska	68.1%	68.8%	71.1%
Iowa	68.1%	71.0%	73.0%
Washington	67.4%	63.7%	67.2%
Virginia	66.8%	66.2%	69.0%
Illinois	66.8%	67.7%	70.5%
Ohio	66.5%	66.2%	69.0%
Utah	66.4%	65.4%	68.6%
Indiana	66.3%	67.0%	69.6%
Maryland	66.0%	66.5%	69.5%
Kansas	65.8%	67.4%	70.0%
Connecticut	65.5%	66.3%	69.5%
Idaho	65.5%	64.6%	67.1%
Kentucky	65.4%	63.0%	65.7%
Colorado	65.3%	64.4%	67.2%
Pennsylvania	65.2%	67.8%	70.2%
Oregon	64.4%	63.9%	66.9%
Massachusetts	64.1%	65.6%	68.8%
New Jersey	64.0%	64.4%	67.6%
South Dakota	63.3%	65.0%	67.1%
California	63.2%	64.7%	68.2%
Missouri	62.1%	65.3%	67.5%
New Hampshire	62.0%	61.5%	64.4%
North Dakota	61.7%	66.8%	68.8%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Tennessee	61.5%	63.8%	67.1%
Nevada	61.3%	58.7%	61.4%
Rhode Island	59.9%	62.8%	65.7%
Delaware	59.8%	60.8%	64.1%
Alabama	59.7%	59.5%	62.5%
Florida	59.1%	59.6%	63.0%
Arizona	58.7%	58.5%	61.3%
Hawaii	58.3%	60.7%	64.1%
District of Columbia	58.3%	62.2%	66.0%
North Carolina	58.2%	62.1%	64.8%
Georgia	57.9%	59.5%	62.5%
New York	57.6%	61.3%	64.6%
Mississippi	57.0%	58.1%	61.3%
Texas	56.9%	60.3%	64.4%
Arkansas	56.7%	59.5%	62.3%
South Carolina	56.4%	62.2%	64.7%
Oklahoma	56.4%	58.9%	62.3%
Wyoming	56.3%	61.1%	63.4%
Louisiana	56.2%	57.9%	61.0%
Montana	55.8%	62.3%	64.6%
Vermont	55.5%	58.1%	60.3%
Maine	53.5%	55.3%	57.4%
West Virginia	53.5%	56.8%	59.1%
New Mexico	51.6%	56.9%	60.0%
Alaska	48.3%	51.6%	55.6%
Puerto Rico	24.3%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:

 **On Track**

Data current as of:

July 11, 2020

Completion Date:

July 31, 2020

(pending contract MOD)

Notes:

To date, 14,042 callers have requested the callback option. These callbacks have resulted in 5,810 completed interviews and 3,652 callers being provided assistance.

Total Inbound Call Volume % (PTD)



Language	Percentage
English	87.3%
Spanish	11.0%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.7%

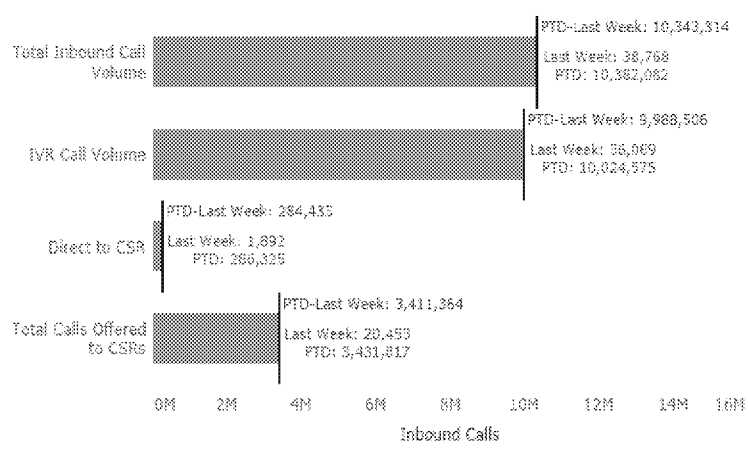
Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,344,879	10,382,082
Deflection Rate	47.0%	67.2%
Service Level - 30 Seconds	80.0%	62.6%
Average Handle Time	9:43	9:19

Calls Offered to CSRs by Language

	6/28 - 7/4	7/5 - 7/11	PTD	PTD %
English	15,100	15,872	3,034,160	88.4%
English Puerto Rico	48	36	2,195	0.1%
Spanish	2,138	3,458	261,631	7.6%
Spanish Puerto Rico	844	616	26,059	0.8%
Chinese Mandarin	66	65	10,338	0.3%
Chinese Cantonese	88	76	8,887	0.3%
Vietnamese	32	36	12,689	0.4%
Korean	33	32	12,310	0.4%
Russian	52	25	6,471	0.2%
Arabic	18	13	3,936	0.1%
Tagalog	2	5	2,532	0.1%
Polish	7	6	2,344	0.1%
French	3	4	1,121	0.0%
Haitian Creole	16	8	2,439	0.1%
Portuguese	6	4	1,710	0.0%
Japanese	4	5	2,198	0.1%
TTY	42	55	36,509	1.1%
Group Quarters	112	137	4,268	0.1%
Total	18,611	20,453	3,431,817	100.0%

Inbound Call Volume



Source: Daily Briefing Deck: Census Questionnaire Assistance



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

July 9, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	375	71,366
Business	137	87,479
Chamber of Commerce/Trade or Professional Association	111	10,503
Education	103	83,972
Government	88	71,361
Faith-Based Organizations	65	39,748
Media	47	8,204
Healthcare	46	14,683
Technology	33	342
International Governmental/Consulate/Embassy	11	355
Grand Total	1,016	388,013

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	438	228,660
Black/African American	91	17,424
Young Children	88	5,760
Hispanic/Latino	80	25,448
Rural	79	13,074
Asian	78	10,087
Native Hawaiian Pacific Islander	47	660
Veterans	41	3,236
Young and Mobile	40	7,356
LGBTQ	24	1,285
Individuals with Disabilities	24	3,173
Elderly	23	8,750
Persons Experiencing Homelessness and Highly Mobile	22	5,468
American Indian/Alaskan Native	19	3,559
MENA	15	63

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 401,713



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

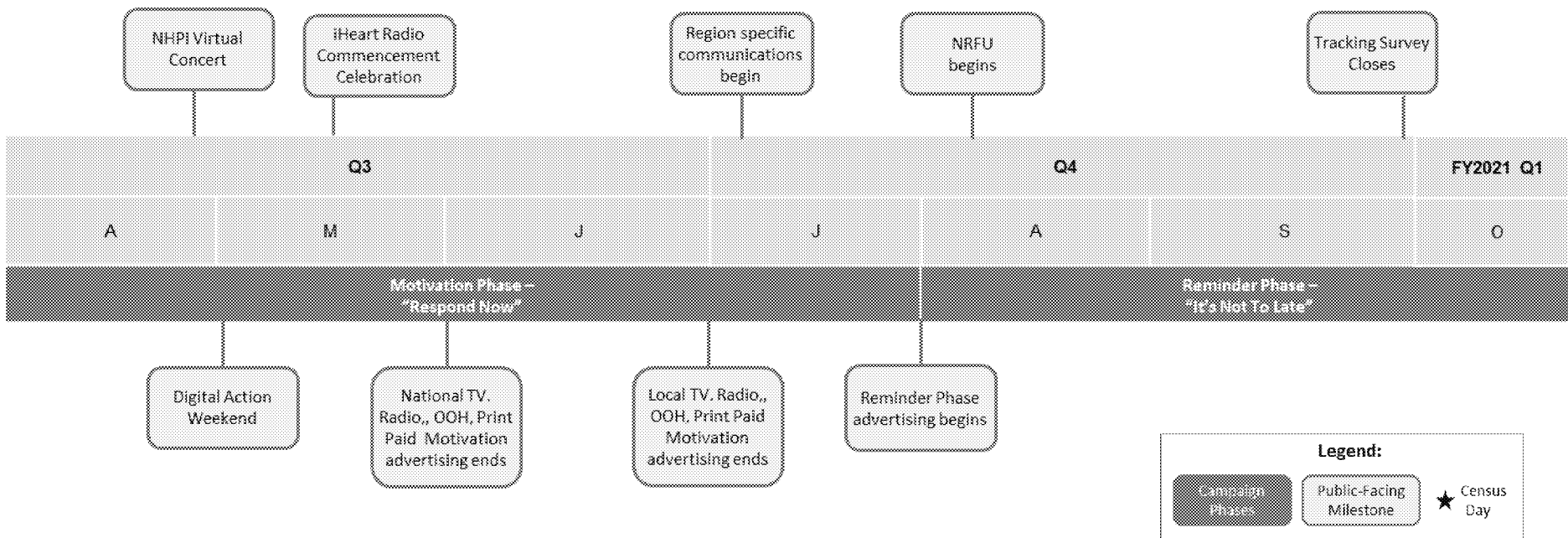
10

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: July 9, 2020



Significant Accomplishments

- Mobile Questionnaire Assistance (MQA) Soft Launch started on 7/6 in selected cities in each region.
- Field recruitment job board ads begin running on 7/7.
- A Statistics In Schools (SIS) podcast interview with KidNuz was held on 7/9.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: June 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 6/30/2020

	\$ Amounts in Millions		
	IT	Non-IT	Total
Total Planned through June	\$1,719	\$4,971	\$6,690
Available contingency and additional appropriations through June	\$248	\$1,432	\$1,680
Planned Programmatic through June	\$1,471	\$3,539	\$5,010
Total Actual Commitments and Obligations through June	\$1,510	\$2,117	\$3,627
Unplanned commitments/obligations through June related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$154	\$228	\$382
Actual Programmatic Commitments and Obligations through June	\$1,355	\$1,889	\$3,245
Total Plan Variance (\$/%)	\$209 (12.2%)	\$2,854 (57.4%)	\$3,063 (45.8%)
Remaining contingency and additional appropriations planned through June	\$94	\$1,203	\$1,297
Delayed Field Operation Spending through June	\$0.000	\$1,695	\$1,695
Non-Field Operational Programmatic Variance through June	\$116	(\$44)	\$71

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of available contingency funding. The total variance for the resources planned to be available through June is \$3.063 billion, or 46 percent. Below outlines the breakdown:

- The positive variance through June against the original plan in 2020 Census IT systems and operations is \$209 million, or 12 percent. This variance consists of relatively routine minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$116 million. The remaining \$94 million represents a portion of contingency funding originally planned in April that has not yet needed to be obligated.
- The positive variance through June against the original plan in 2020 Census non-IT operations is \$2.854 billion, or 57 percent. This variance consists of \$1.695 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.204 billion representing a portion of contingency and additional appropriations originally made available in spending plans in April that has not yet needed to be obligated. This variance is partially offset by a -\$44 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While unused contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions have been made to use risk-based contingency funds to support \$382 million in unplanned obligations or commitments through June as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Status Reporting: Phased Restart for the 2020 Decennial Census
Periodic Reporting: Release for July 13, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status	6
2020 Census: Phased Restart Fingerprinting Status	7
NRFU Tip Sheet Soft Launch – Cycle 1A	8
2020 Census: County- Level COVID-19 Risk Level Map – Boise, Idaho Area Census Office	9
2020 Census: County- Level COVID-19 Risk Level Map – Oklahoma County, Oklahoma Area Census Office	10
2020 Census: County- Level COVID-19 Risk Level Map – New Orleans, Louisiana Area Census Office	11
2020 Census: County- Level COVID-19 Risk Level Map – Kansas City, Missouri Area Census Office	12
2020 Census: County- Level COVID-19 Risk Level Map – Gardiner, Maine Area Census Office	13
2020 Census: County- Level COVID-19 Risk Level Map – Beckley, West Virginia Area Census Office	14
NRFU Tip Sheet Soft Launch – Cycle 1B	15
2020 Census: County- Level COVID-19 Risk Level Map – Hartford, Connecticut Area Census Office	16
2020 Census: County- Level COVID-19 Risk Level Map – State College, Pennsylvania Area Census Office	17
2020 Census: County- Level COVID-19 Risk Level Map – Crystal City, Virginia Area Census Office	18
2020 Census: County- Level COVID-19 Risk Level Map – Evansville, Indiana Area Census Office	19
2020 Census: County- Level COVID-19 Risk Level Map – Wichita, Kansas Area Census Office	20
2020 Census: County- Level COVID-19 Risk Level Map – Tacoma, Washington Area Census Office	21
2020 Census: NRFU Soft Launch – Cycle 1 ACOs	22
2020 Census: NRFU Soft Launch – Cycle 2 ACOs	23-24

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Source: Unified Tracking System
Data Current as of: July 13, 2020

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	99.2%	99.3%	0.4%
Alabama	3.2%	81,964	100.0%	100.0%	0.0%
Alaska	34.1%	110,022	100.0%	100.0%	1.8%
Arizona	6.6%	214,291	87.8%	90.4%	4.5%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	99.93%	99.97%	0.28%
Colorado	7.5%	195,895	99.98%	100.00%	0.0%
Connecticut	0.4%	5,868	100.0%	100.0%	0.0%
Florida	1.7%	171,871	98.7%	98.7%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	100.0%	100.0%	0.0%
Idaho	9.0%	70,780	100.0%	100.0%	0.1%
Illinois	0.8%	42,827	100.0%	100.0%	0.0%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	99.9%	99.9%	0.0%
Michigan	2.2%	106,770	100.0%	100.0%	0.0%
Minnesota	3.4%	86,706	97.8%	97.8%	0.0%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	95.4%	95.4%	0.3%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	100.0%	100.0%	0.0%
Nevada	3.6%	47,778	99.98%	99.98%	1.3%
New Hampshire	9.9%	65,936	100.0%	100.0%	0.0%
New Jersey	1.1%	40,514	100.0%	100.0%	0.0%
New Mexico	19.2%	200,664	90.5%	92.7%	5.0%
New York	3.0%	270,545	99.98%	99.98%	0.0%
North Carolina	3.3%	164,775	100.0%	100.0%	0.0%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	100.0%	100.0%	0.0%
South Dakota	12.4%	51,715	98.9%	100.0%	2.4%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	100.0%	100.0%	0.0%
Utah	7.6%	90,972	98.1%	98.4%	0.4%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	100.0%	100.0%	0.2%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	100.0%	100.0%	0.0%
Wyoming	22.9%	67,114	100.0%	100.0%	0.0%
Puerto Rico	100.0%	1,776,226	100.0%	100.0%	0.0%


Legend: All ACOs with UL Workload Have Restarted

All UL Workload Completed

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 *On Track*

Data current as of:

July 13, 2020

Start Date:

March 15, 2020

Completion Date:

July 20, 2020*

Notes:

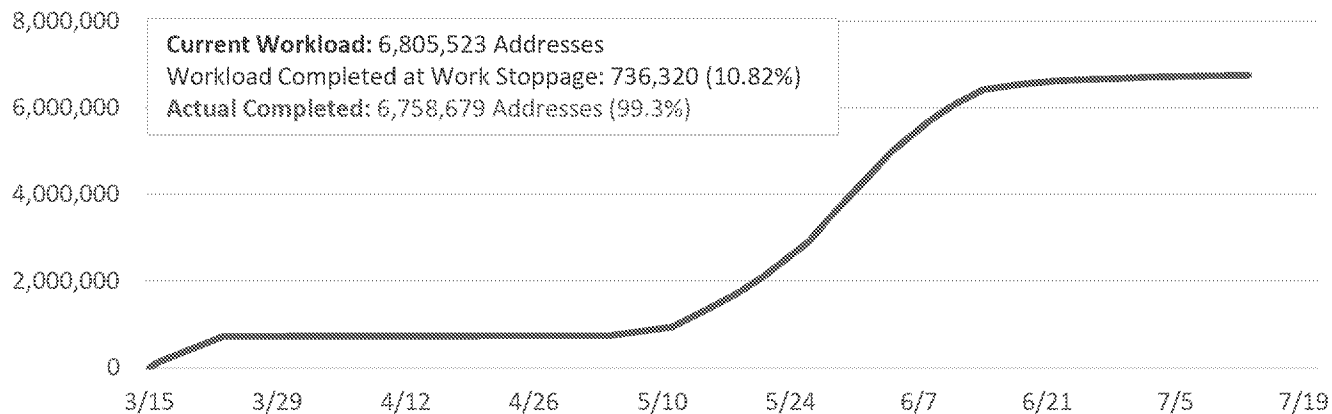
* Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

- **Current Block Workload:**
311,358 Blocks
- **Actual Completed Blocks:**
306,908 Blocks (98.6%)

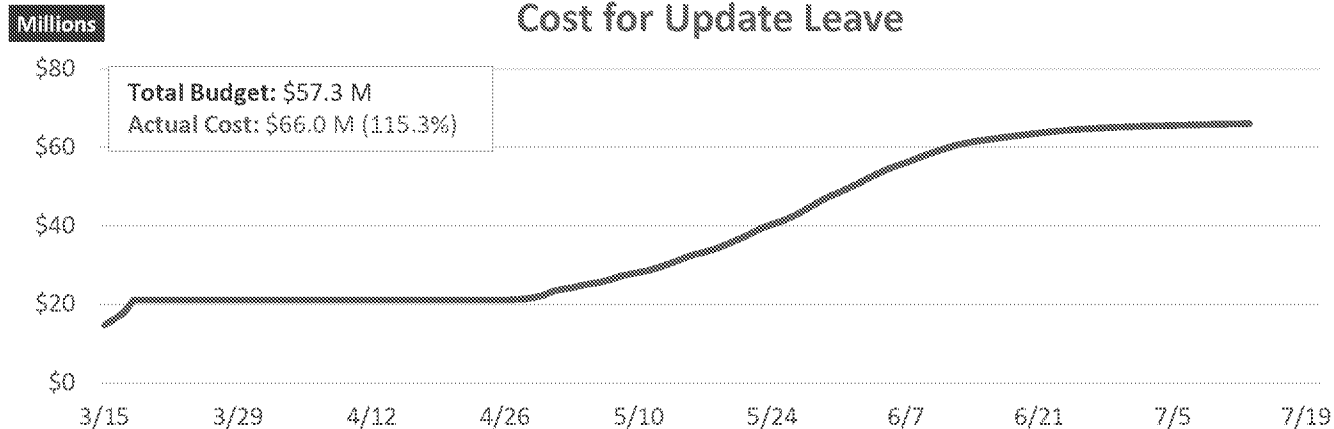
Lister Productivity

- Addresses per Hour: 7.9
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: July 13, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of July 13: 6,758,679
- Percentage Completed: 99.31%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of July 13): 2,099,331
 - Internet: 1,075,910 (51.25%)
 - Paper: 989,733 (47.15%)
 - Phone: 33,668 (1.60%)

Periodic Performance Management Reports

2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status

Status:

● On Track

Data current as of:

July 9, 2020

Start Date:

January 21, 2020

Completion Date:

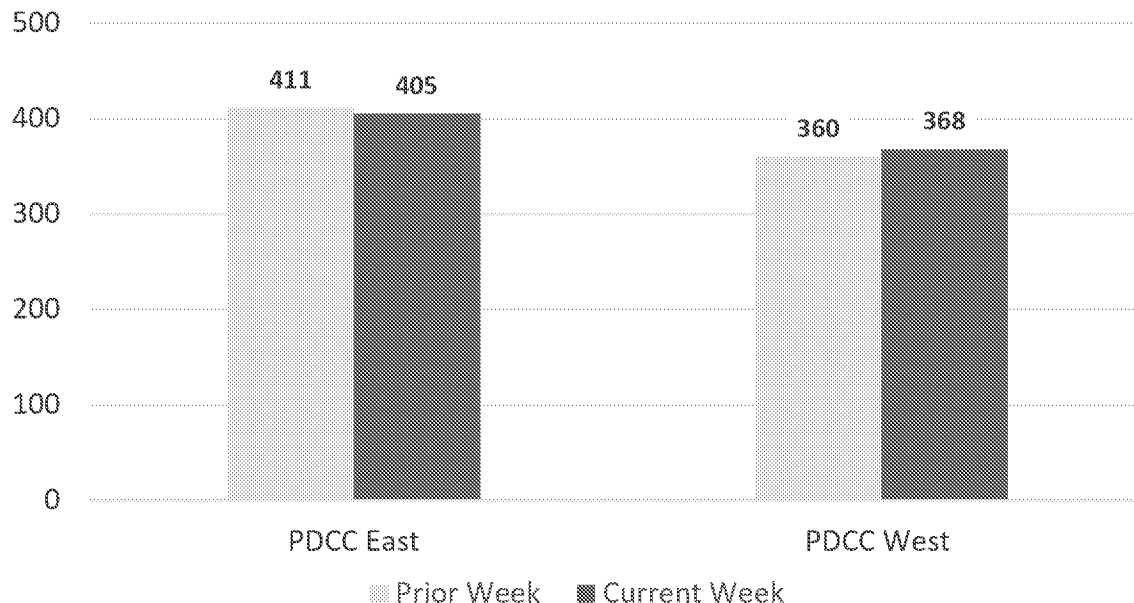
November 30, 2020

Notes:

- No major changes expected for PDCC-East.
- Increased COVID-19 activity in Arizona is impacting PDCC West staffing.
- There are nine positive COVID-19 cases at PDCC-West; multiple staff are self-monitoring for 14 days.

Paper Data Capture Staffing by Center

Total Staff: 773, +2 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 *On Track*

Data current for
the week of:
July 13, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,964,346	11,177	2,975,523
Total Number Selected	1,178,732	21,644	1,200,376
Total Number Fingerprinted	781,796	24,430	806,226
Total Pending Fingerprinting	396,936	-2,786	394,150
Total Remaining Applicant Pool	1,785,614	-10,467	1,775,147

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1A

Source: Decennial Census Management Division
Data Current as of: July 2, 2020

Cycle 1A NRFU Soft Launch

Beginning July 16, the Census Bureau will soft-launch sending approximately 11,000 Census Enumerators to follow up with households in communities covered by six area census offices—one in each census region. The six location are:

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

Key Dates

- 6/18: Census Field Supervisor (CFS) Training
- 7/7: Enumerator Training
- 7/16: Production

CFS/Enumerator Deploy Goals by Office

- Selection and Fingerprint Goals have been achieved for both CFS and Enumerators.
- Plan to deploy approx. 420 CFSs and 11,000 Enumerators

ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Gardiner	53%	71	1,870
Beckley	53%	80	2,454
Kansas City	62%	99	2,225
New Orleans	56%	52	1,181
Oklahoma County	59%	66	1,532
Boise	65%	54	1,349
Totals		422	10,611

Periodic Performance Management Reports

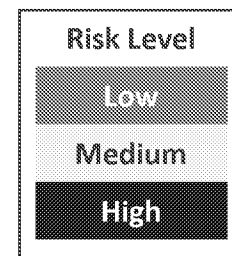
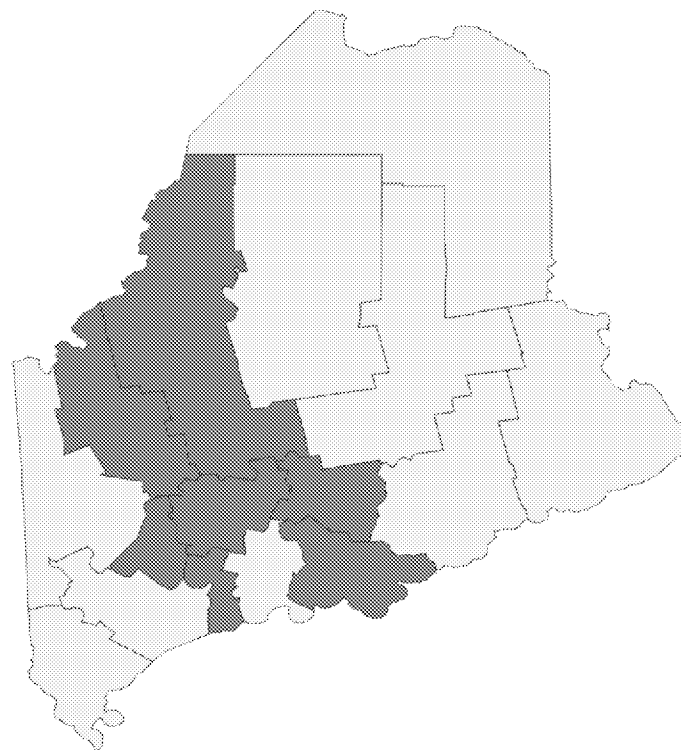
2020 Census: County- Level COVID-19 Risk Level Map – Gardiner, Maine Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Gardiner, Maine Area Census Office

RCC: New York RCC	
ACO: 2262	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	53%
NRFU CFS Goal to Deploy:	71
NRFU Enumerator Goal to Deploy:	1,870



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Beckley, West Virginia Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Beckley, West Virginia Area Census Office

RCC: Philadelphia RCC

ACO: 2390

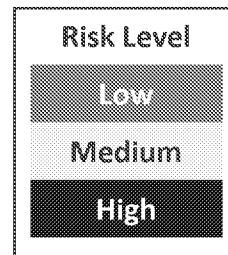
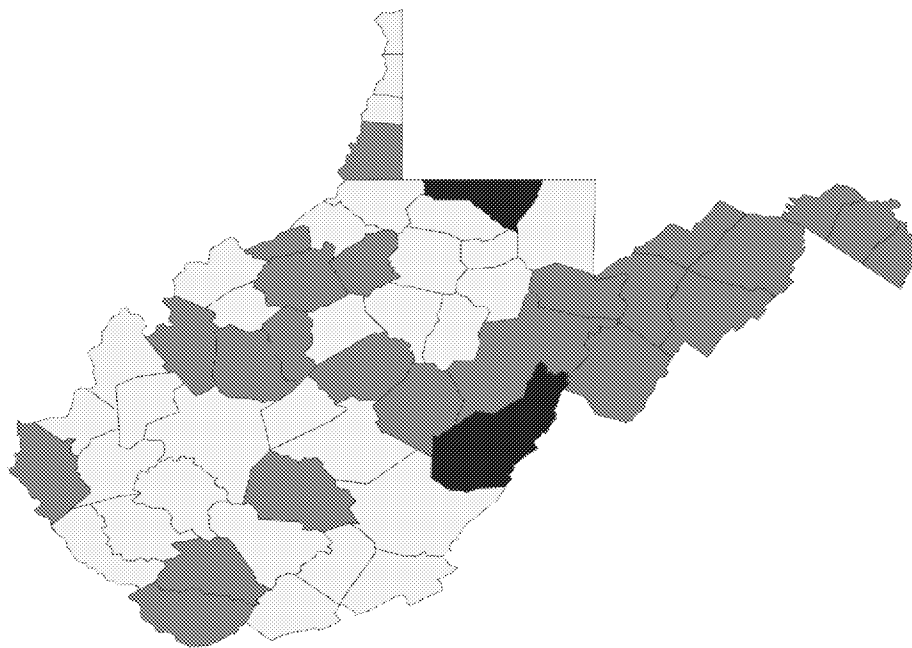
Key Dates

- 6/18: Census Field Supervisor (CFS) Training
- 7/7: Enumerator Training
- 7/16: Production

Self-Response Rate: 53%

NRFU CFS Goal to Deploy: 80

NRFU Enumerator Goal to Deploy: 2,454



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

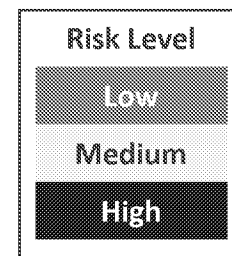
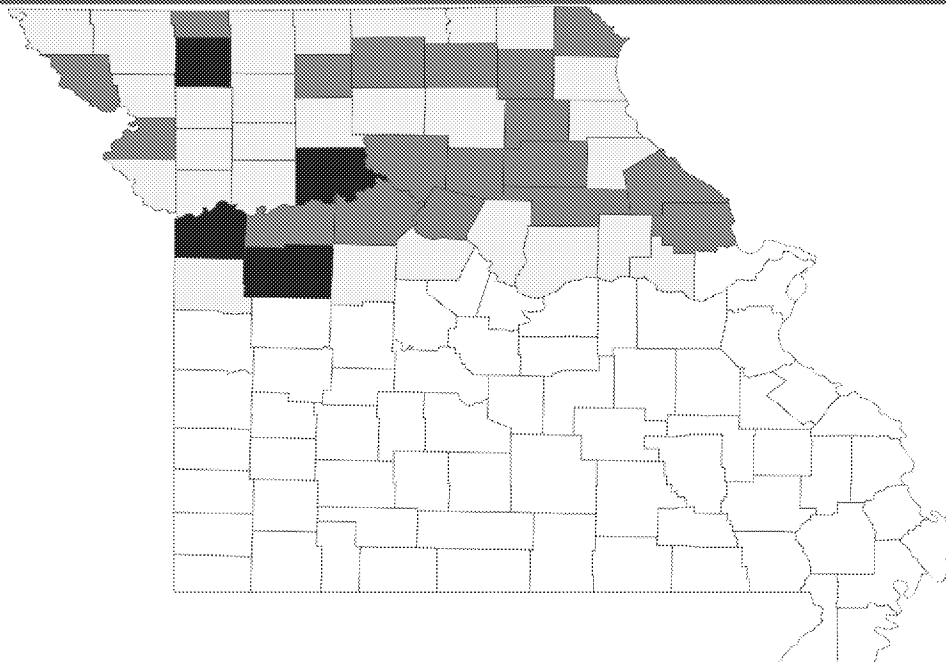
2020 Census: County- Level COVID-19 Risk Level Map – Kansas City, Missouri Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Kansas City, Missouri Area Census Office

RCC: Chicago RCC	
ACO: 2581	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	62%
NRFU CFS Goal to Deploy:	99
NRFU Enumerator Goal to Deploy:	2,225



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

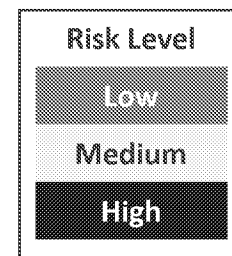
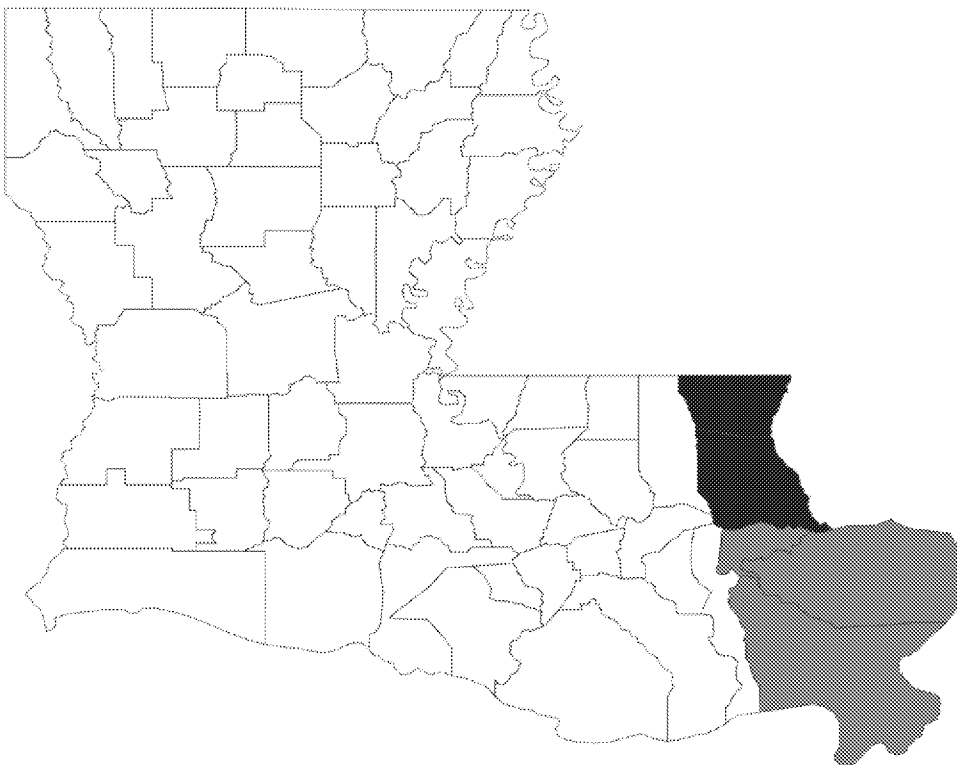
2020 Census: County- Level COVID-19 Risk Level Map – New Orleans, Louisiana Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

New Orleans, Louisiana Area Census Office

RCC: Atlanta RCC	
ACO: 2990	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	56%
NRFU CFS Goal to Deploy:	52
NRFU Enumerator Goal to Deploy:	1,181



Note:

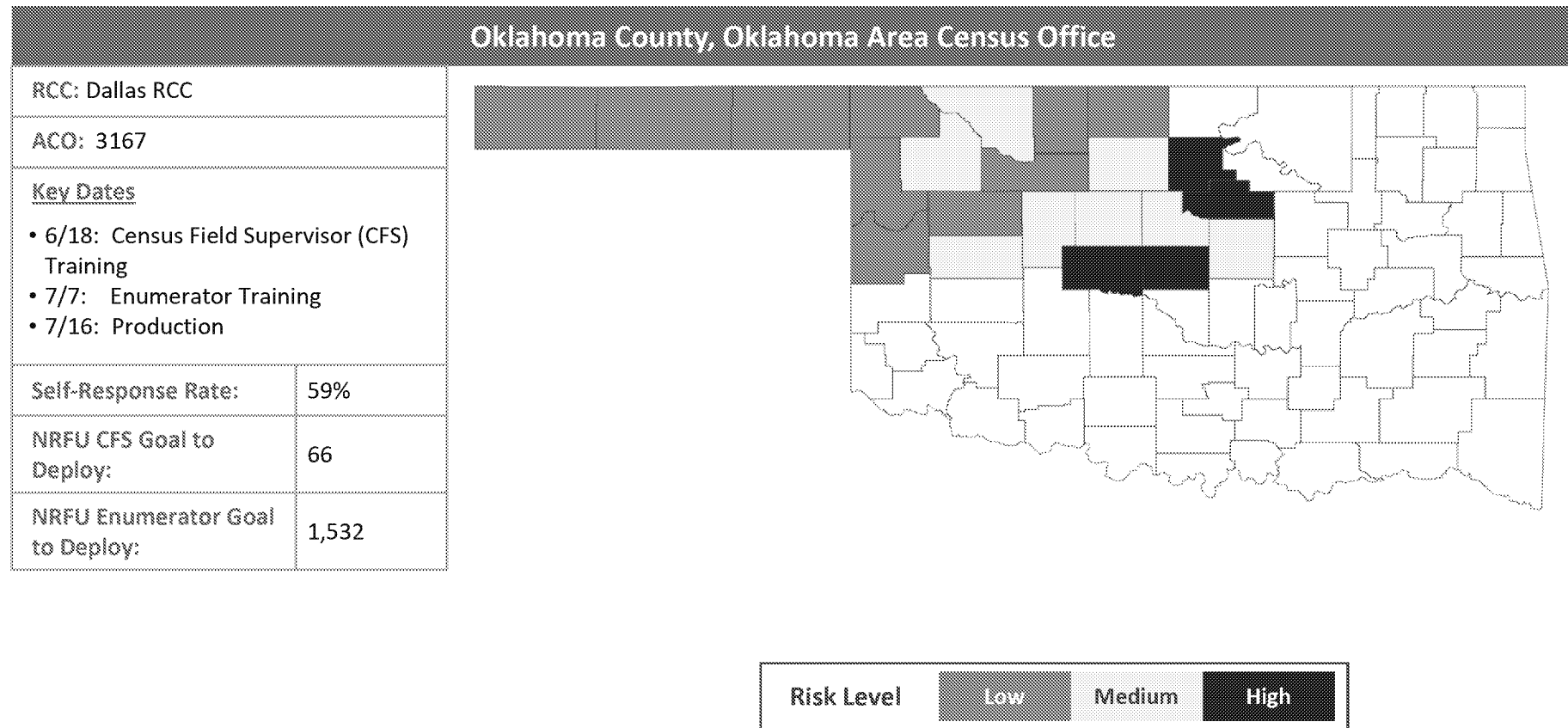
The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Oklahoma County, Oklahoma Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020



Note:
The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

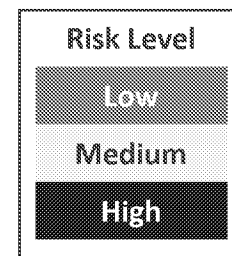
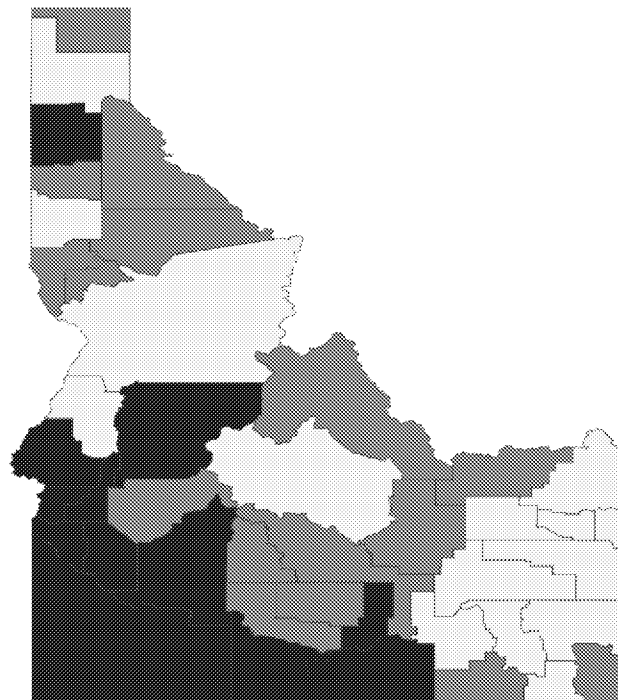
2020 Census: County- Level COVID-19 Risk Level Map – Boise, Idaho Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Boise, Idaho Area Census Office

RCC: Los Angeles RCC	
ACO: 3256	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/18: Census Field Supervisor (CFS) Training • 7/7: Enumerator Training • 7/16: Production 	
Self-Response Rate:	65%
NRFU CFS Goal to Deploy:	54
NRFU Enumerator Goal to Deploy:	1,349



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1B

Source: Decennial Census Management Division
Data Current as of: July 9, 2020

Cycle 1B NRFU Soft Launch

Beginning July 23, the Census Bureau will conduct a second NRFU soft-launch sending approximately 8,000 Census Enumerators to follow up with households in communities covered by six Area Census Offices (ACOs). The six locations are:

- Hartford, CT (New York Region)
- State College, PA (Philadelphia Region)
- Crystal City, VA (Philadelphia Region)
- Evansville, IN (Chicago Region)
- Wichita, KS (Dallas Region)
- Tacoma, WA (Los Angeles Region)

Key Dates

- 6/25: Census Field Supervisor (CFS) Training
- 7/14: Enumerator Training
- 7/23: Production

CFS/Enumerator Deploy Goals by Office

- Plan to deploy approx. 350 CFSs and 8,000 Enumerators

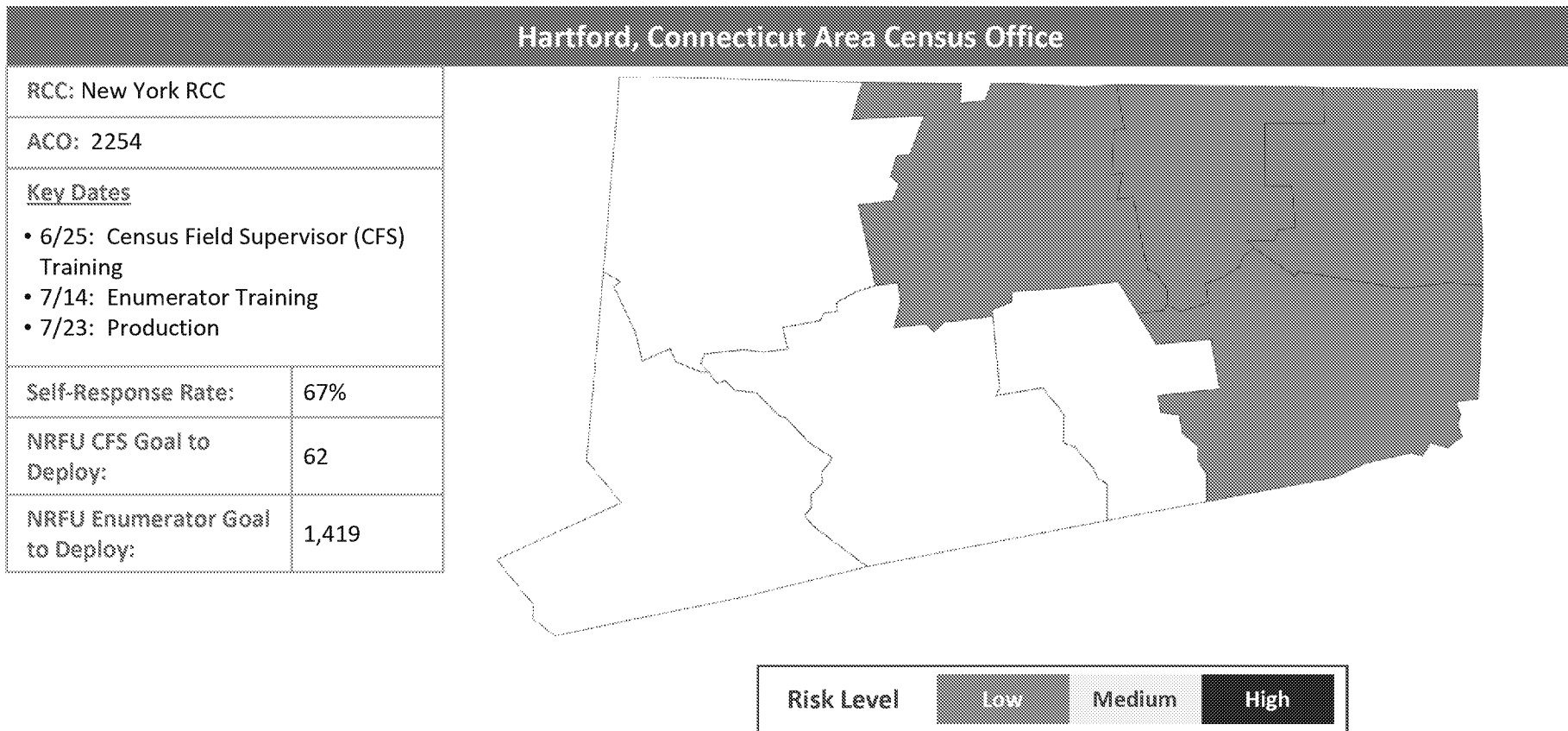
ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Hartford	67%	62	1,419
State College	62%	69	1,736
Crystal City	71%	32	689
Evansville	67%	69	1,552
Wichita	63%	72	1,674
Tacoma	69%	48	1,085
Totals		352	8,155

Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Hartford, Connecticut Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

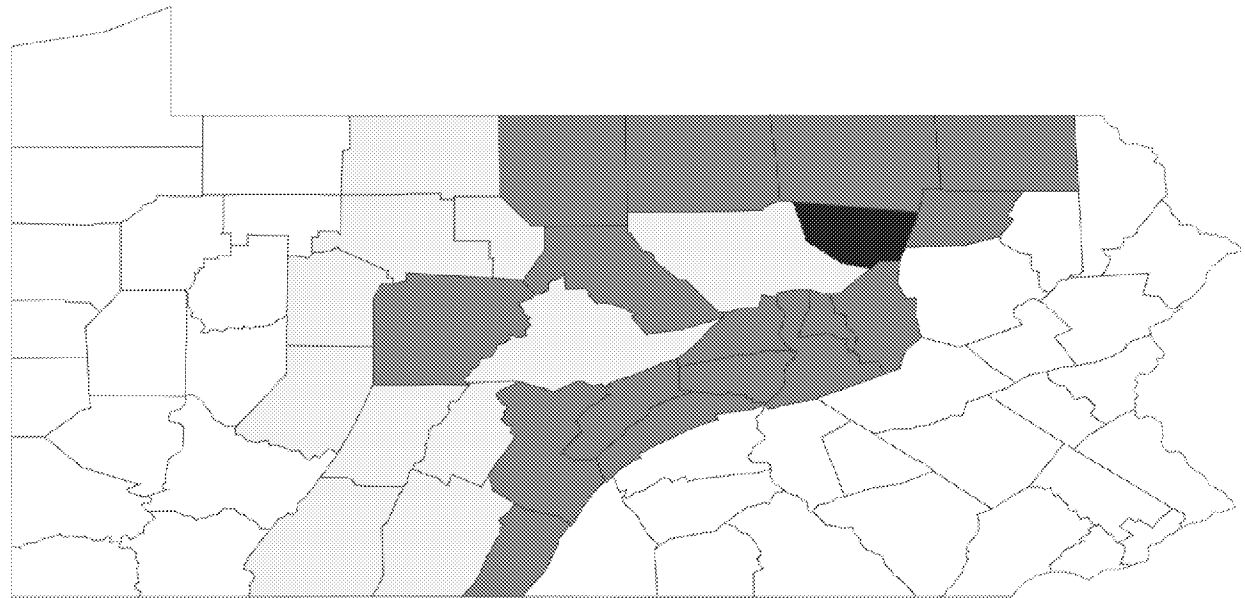
Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – State College, Pennsylvania Area Census Office

Source: Health and Human Services, USAFacts.org
 Data Current as of: July 9, 2020

State College, Pennsylvania Area Census Office

RCC: Philadelphia RCC	
ACO: 2379	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/25: Census Field Supervisor (CFS) Training • 7/14: Enumerator Training • 7/23: Production 	
Self-Response Rate:	62%
NRFU CFS Goal to Deploy:	69
NRFU Enumerator Goal to Deploy:	1,736



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: County- Level COVID-19 Risk Level Map – Crystal City, Virginia Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Crystal City, Virginia Area Census Office

RCC: Philadelphia RCC

ACO: 2384

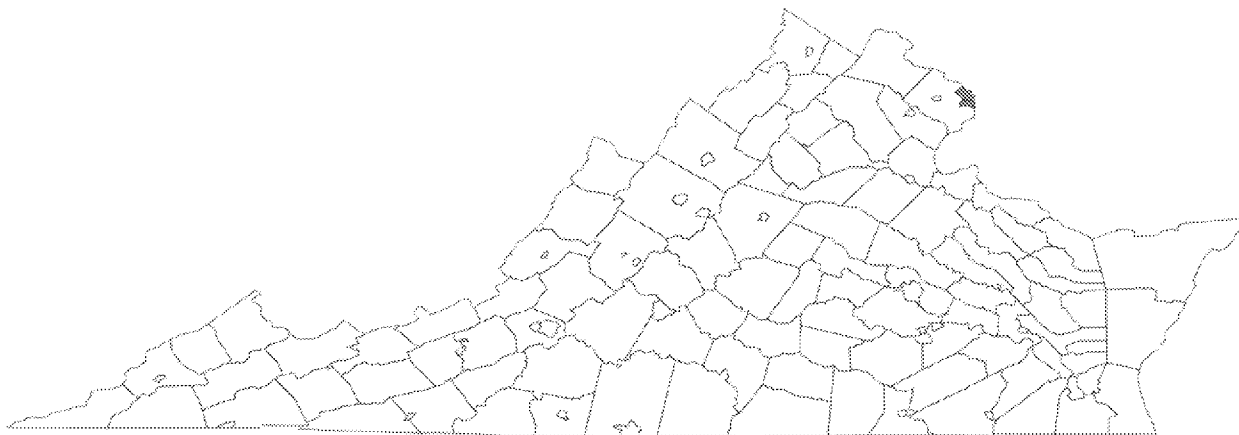
Key Dates

- 6/25: Census Field Supervisor (CFS) Training
- 7/14: Enumerator Training
- 7/23: Production

Self-Response Rate: 71%

NRFU CFS Goal to Deploy: 32

NRFU Enumerator Goal to Deploy: 689



Risk Level

Low

Medium

High

Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

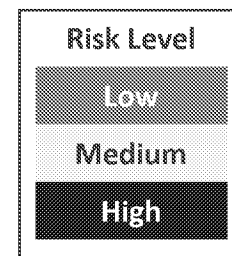
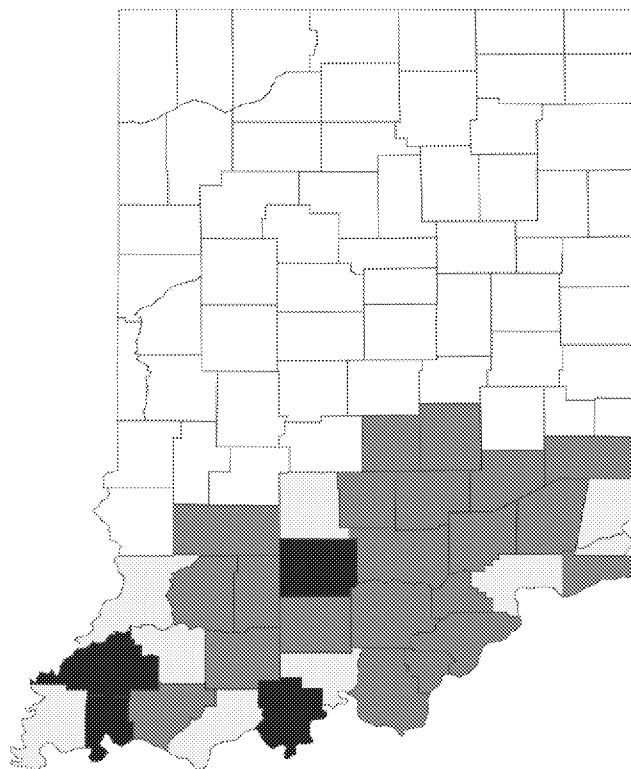
2020 Census: County- Level COVID-19 Risk Level Map – Evansville, Indiana Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Evansville, IN Area Census Office

RCC: Chicago RCC	
ACO: 2569	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/25: Census Field Supervisor (CFS) Training • 7/14: Enumerator Training • 7/23: Production 	
Self-Response Rate:	67%
NRFU CFS Goal to Deploy:	69
NRFU Enumerator Goal to Deploy:	1,552



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

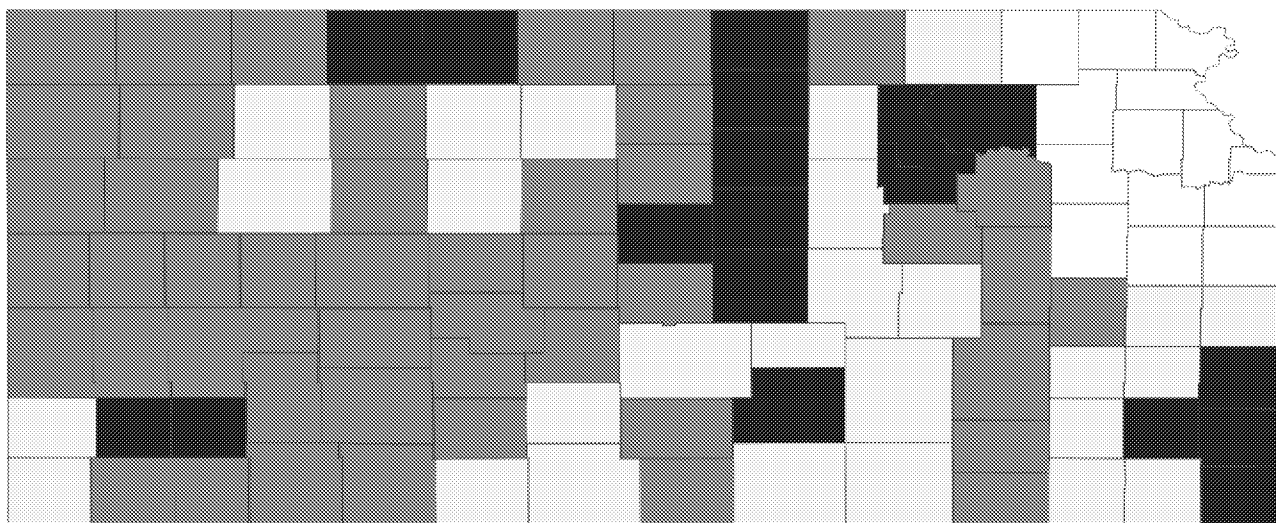
2020 Census: County- Level COVID-19 Risk Level Map – Wichita, Kansas Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Wichita, Kansas Area Census Office

RCC: Dallas RCC	
ACO: 3159	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/25: Census Field Supervisor (CFS) Training • 7/14: Enumerator Training • 7/23: Production 	
Self-Response Rate:	63%
NRFU CFS Goal to Deploy:	72
NRFU Enumerator Goal to Deploy:	1,674



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

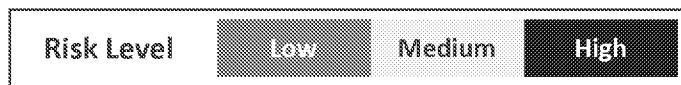
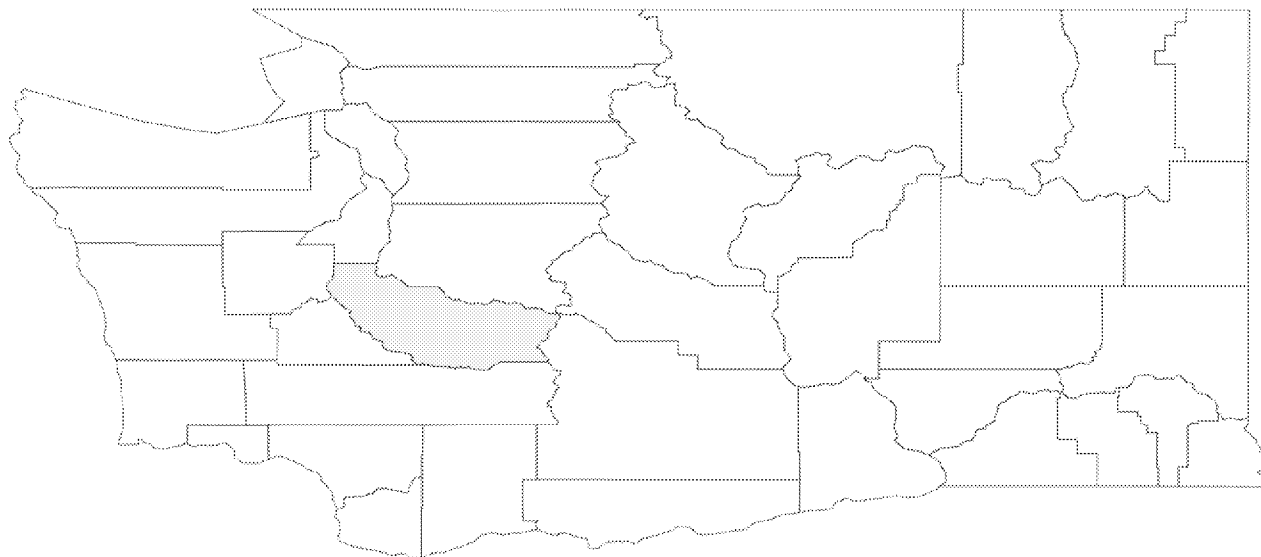
2020 Census: County- Level COVID-19 Risk Level Map – Tacoma, Washington Area Census Office

Source: Health and Human Services, USAFacts.org

Data Current as of: July 9, 2020

Tacoma, Washington Area Census Office

RCC: Los Angeles RCC	
ACO: 3297	
<u>Key Dates</u>	
<ul style="list-style-type: none"> • 6/25: Census Field Supervisor (CFS) Training • 7/14: Enumerator Training • 7/23: Production 	
Self-Response Rate:	69%
NRFU CFS Goal to Deploy:	48
NRFU Enumerator Goal to Deploy:	1,085



Note:

The United States Census Bureau Fusion Center is monitoring a number of sources that are showing concerning COVID-19 trends *on the state level*.

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 1 ACOs

Source: Decennial Census Management Division
Data Current as of: July 9, 2020

Cycle 1A ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2262	Gardiner	ME	June 18	July 7	July 16
PHI	2390	Beckley	WV	June 18	July 7	July 16
CHI	2581	Kansas City	MO	June 18	July 7	July 16
ATL	2990	New Orleans	LA	June 18	July 7	July 16
DAL	3167	Oklahoma County	OK	June 18	July 7	July 16
LA	3256	Boise	ID	June 18	July 7	July 16

Cycle 1B ACOs

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2254	Hartford	CT	June 25	July 14	July 23
PHI	2379	State College	PA	June 25	July 14	July 23
PHI	2384	Crystal City	VA	June 25	July 14	July 23
CHI	2569	Evansville	IN	June 25	July 14	July 23
DAL	3159	Wichita	KS	June 25	July 14	July 23
LA	3297	Tacoma	WA	June 25	July 14	July 23

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs

Source: Decennial Census Management Division

Data Current as of: July 9, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
NY	2293	Guaynabo	PR	July 1	July 21	July 30
NY	2294	Caguas	PR	July 1	July 21	July 30
NY	2295	Mayaguez	PR	July 1	July 21	July 30
NY	2253	Danbury	CT	July 1	July 21	July 30
NY	2258	Quincy	MA	July 1	July 21	July 30
NY	2260	Waltham	MA	July 1	July 21	July 30
NY	2261	Worcester	MA	July 1	July 21	July 30
NY	2271	Trenton	NJ	July 1	July 21	July 30
NY	2276	Buffalo	NY	July 1	July 21	July 30
PHI	2359	Hanover	MD	July 1	July 21	July 30
PHI	2361	Hagerstown	MD	July 1	July 21	July 30
PHI	2362	Towson	MD	July 1	July 21	July 30
PHI	2364	Mansfield	OH	July 1	July 21	July 30
PHI	2372	Cranberry Township	PA	July 1	July 21	July 30
PHI	2373	Harrisburg	PA	July 1	July 21	July 30
PHI	2377	Pittsburgh	PA	July 1	July 21	July 30
DAL	3154	Aurora	CO	July 1	July 21	July 30
DAL	3155	Colorado North	CO	July 1	July 21	July 30
DAL	3157	Denver	CO	July 1	July 21	July 30
DAL	3158	Overland Park	KS	July 1	July 21	July 30
DAL	3162	Bismarck	ND	July 1	July 21	July 30

Periodic Performance Management Reports

2020 Census: NRFU Soft Launch – Cycle 2 ACOs cont'd

Source: Decennial Census Management Division

Data Current as of: July 9, 2020

RCC	ACO #	City	State	CFS Training Start Date	Enumerator Training Start Date	Production Start
CHI	2559	Chicago Central	IL	July 1	July 21	July 30
CHI	2560	Chicago Far Southwest	IL	July 1	July 21	July 30
CHI	2561	Chicago South	IL	July 1	July 21	July 30
CHI	2562	Cook County NW	IL	July 1	July 21	July 30
CHI	2563	Cook County South	IL	July 1	July 21	July 30
CHI	2564	Dekalb	IL	July 1	July 21	July 30
CHI	2565	Oswego	IL	July 1	July 21	July 30
CHI	2566	Peoria	IL	July 1	July 21	July 30
CHI	2567	Skokie	IL	July 1	July 21	July 30
CHI	2571	Indianapolis	IN	July 1	July 21	July 30
CHI	2572	Lake County	IN	July 1	July 21	July 30
CHI	2585	Green Bay	WI	July 1	July 21	July 30
ATL	2910	Atlanta	GA	July 1	July 21	July 30
ATL	2982	Dekalb County	GA	July 1	July 21	July 30
LA	3255	Honolulu	HI	July 1	July 21	July 30
LA	3280	San Francisco	CA	July 1	July 21	July 30
LA	3282	San Mateo	CA	July 1	July 21	July 30
LA	3289	Sunnyvale	CA	July 1	July 21	July 30
LA	3293	Everett	WA	July 1	July 21	July 30
LA	3294	Olympia	WA	July 1	July 21	July 30
LA	3295	Seattle	WA	July 1	July 21	July 30

This document has been withheld in full.

2020 Census High-level Summary Status

July 16, 2020

The overall self-response rate has reached 62.1%. With 91.84 M HUs responding. 79.81% have responded by internet, 18.84% by paper and 1.35% by phone.

We are open and working in all 50 states, the district, Puerto Rico and the Island territories.

99.42% of the Addresses in the Update Leave address workload have had questionnaire packages delivered. (6,766,158 of the 6,805,523 addresses in the Update Leave workload.)

161 (of 169) ACOs have completed their Update Leave production workload

Of the addresses in the Update Leave workload 2,120,864 have responded.

- 51.14% (1,084,563) have responded by internet,
- 47.25% (1,002,054) have responded by paper and
- 1.61% (34,247) have responded by phone.

Other updates of interest:

The first Nonresponse Followup enumeration was completed on July 1, 2020 in Boise, Idaho.

As of July 16, 2020, enumerators have started following up with nonresponding housing units in six Area Census Offices.

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

28 states have a Self-Response rate over 60%.

14 states have achieved a Self-Response Rate at or above their 2010 Census Self-Response Rate at the start of Nonresponse Followup.

Pre-decisional – Internal Use Only

This document has been withheld in full.

From: Benjamin J Page (CENSUS/CFO FED) [benjamin.j.page@census.gov]
Sent: 7/18/2020 4:44:46 PM
To: Olson, Timothy P [timothy.p.olson@census.gov]
CC: Kelley, Karen (Federal) [KKelley@doc.gov]; Risko, Daniel (Federal) [DRisko@doc.gov]; Dillingham, Steven [steven.dillingham@census.gov]; Jarmin, Ron S [ron.s.jarmin@census.gov]; Lamas, Enrique [enrique.lamas@census.gov]; Fontenot, Albert E [albert.e.fontenot@census.gov]; Christy, James T [james.t.christy@census.gov]; Jones, Christa D [christa.d.jones@census.gov]; Smith, Steven K [steven.k.smith@census.gov]; Ahmad, Ali M [ali.m.ahmad@census.gov]; Stanley, Christopher J [christopher.j.stanley@census.gov]
Subject: Re: OMB Supp Request

Tim,

DP

Ben

Ben Page, Chief Financial Officer
U.S. Census Bureau
O: 301-763-4700 | M: **PII**
census.gov | @uscensusbureau

Shape your future. START HERE > 2020census.gov

On Jul 18, 2020, at 12:41 PM, Timothy P Olson (CENSUS/ADFO FED) <Timothy.P.Olson@census.gov> wrote:

DP

Timothy P. Olson, Associate Director for Field Operations
U.S. Census Bureau
Washington DC
PII (mobile)
301-763-2072

On Jul 18, 2020, at 12:14 PM, Benjamin J Page (CENSUS/CFO FED) <benjamin.j.page@census.gov> wrote:

All,

DP

DP

Ben

DP

Ben Page, Chief Financial Officer

U.S. Census Bureau

O: 301-763-4700 | M:

PII

[census.gov](https://www.census.gov) | [@uscensusbureau](https://twitter.com/uscensusbureau)

Shape your future. **START HERE** > 2020census.gov

DP

2020 Census High-level Summary Status

July 20, 2020

The overall self-response rate has reached 62.2%. With 91.94 M HUs responding. 79.81% have responded by internet, 18.83% by paper and 1.35% by phone.

We are open and working in all 50 states, the district, Puerto Rico and the Island territories.

99.52% of the Addresses in the Update Leave address workload have had questionnaire packages delivered. (6,773,020 of the 6,805,523 addresses in the Update Leave workload.)

162 (of 169) ACOs have completed their Update Leave production workload

Of the addresses in the Update Leave workload 2,146,564 have responded.

- 51.17% (1,098,418) have responded by internet,
- 47.15% (1,012,165) have responded by paper and
- 1.68% (35,981) have responded by phone.

On July 16, 2020, enumerators have started following up with nonresponding housing units in six Area Census Offices.

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

To date, 64,121 cases have been resolved in the field in these areas. An additional 27,606 cases in these areas have self-responded since the start of the Nonresponse Followup operation.

Other updates of interest:

The first Nonresponse Followup enumeration was completed on July 1, 2020 in Boise, Idaho.

28 states have a Self-Response rate over 60%.

14 states have achieved a Self-Response Rate at or above their 2010 Census Self-Response Rate at the start of Nonresponse Followup.

Pre-decisional – Internal Use Only

Status Reporting: Phased Restart for the 2020 Decennial Census
Periodic Reporting: Release for July 20, 2020



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status	6
2020 Census: Phased Restart Fingerprinting Status	7
NRFU Tip Sheet Soft Launch – Cycle 1A	8
NRFU Tip Sheet Soft Launch – Cycle 1B	9
NRFU Tip Sheet Soft Launch – Cycle 2	10-11

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

Source: Unified Tracking System
Data Current as of: July 20, 2020

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	99.3%	99.5%	0.2%
Alabama	3.2%	81,964	100.0%	100.0%	0.0%
Alaska	34.1%	110,022	100.0%	100.0%	0.0%
Arizona	6.6%	214,291	90.4%	93.7%	3.3%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	99.97%	99.97%	0.00%
Colorado	7.5%	195,895	100.0%	100.0%	0.0%
Connecticut	0.4%	5,868	100.0%	100.0%	0.0%
Florida	1.7%	171,871	98.7%	100.0%	1.3%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	100.0%	100.0%	0.0%
Idaho	9.0%	70,780	100.0%	100.0%	0.0%
Illinois	0.8%	42,827	100.0%	100.0%	0.0%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	99.9%	100.0%	0.1%
Michigan	2.2%	106,770	100.0%	100.0%	0.0%
Minnesota	3.4%	86,706	97.8%	97.8%	0.0%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	95.4%	95.5%	0.1%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	100.0%	100.0%	0.0%
Nevada	3.6%	47,778	99.98%	99.98%	0.00%
New Hampshire	9.9%	65,936	100.0%	100.0%	0.0%
New Jersey	1.1%	40,514	100.0%	100.0%	0.0%
New Mexico	19.2%	200,664	92.7%	94.9%	2.3%
New York	3.0%	270,545	99.98%	100.00%	0.0%
North Carolina	3.3%	164,775	100.0%	100.0%	0.0%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	100.0%	100.0%	0.0%
South Dakota	12.4%	51,715	100.0%	100.0%	0.0%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	100.0%	100.0%	0.0%
Utah	7.6%	90,972	98.4%	98.7%	0.3%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	100.0%	100.0%	0.0%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	100.0%	100.0%	0.0%
Wyoming	22.9%	67,114	100.0%	100.0%	0.0%
Puerto Rico	100.0%	1,776,226	100.0%	100.0%	0.0%

Legend: All ACOs with UL Workload Restarted All UL Workload Completed



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

● *On Track*

Data current as of:

July 20, 2020

Start Date:

March 15, 2020

Completion Date:

July 20, 2020*

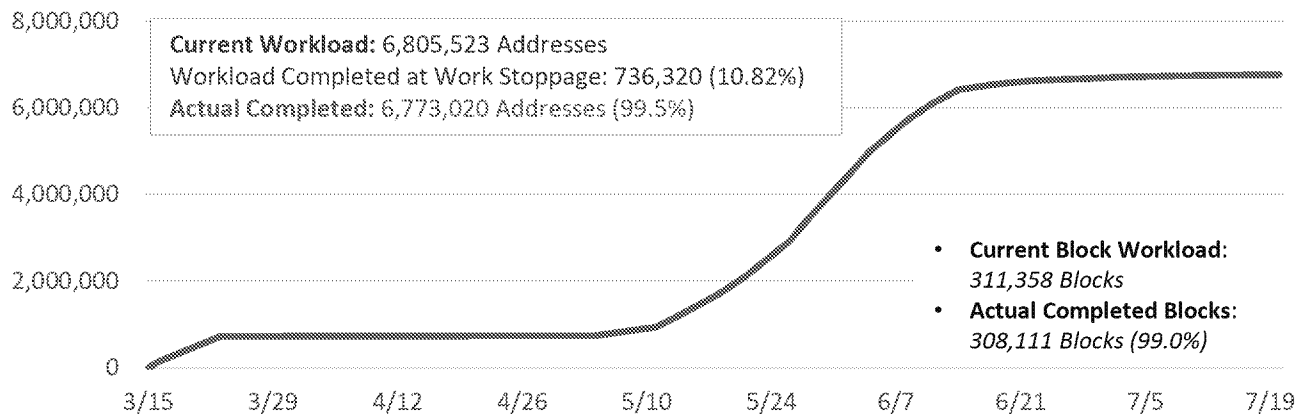
Notes:

- *In a small number of areas with access challenges, work will extend beyond 7/20 to complete the update of the Census address list and the delivery of questionnaire packages.
- Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

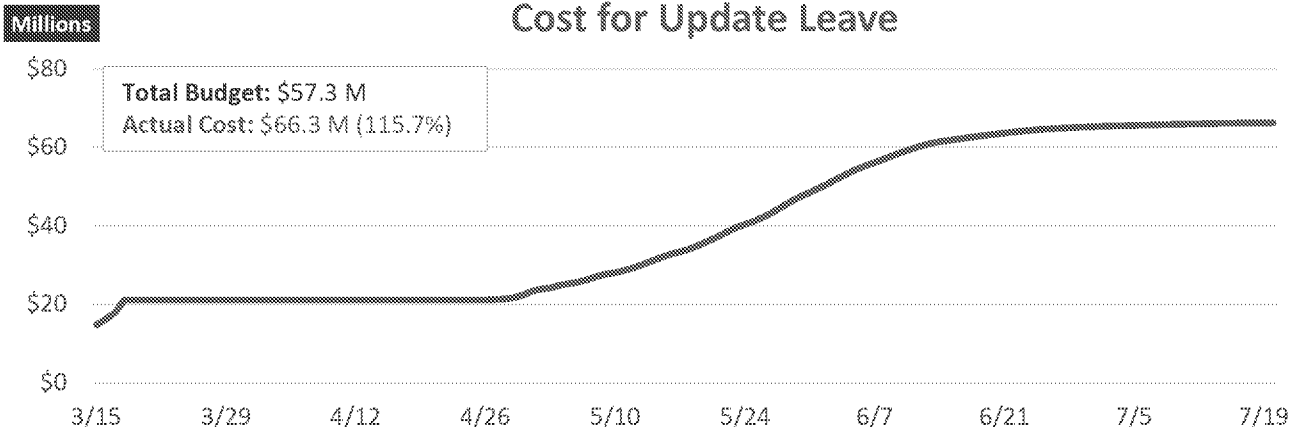
Worker Productivity

- Addresses per Hour: 8.0
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System



U.S. Department of Commerce
 Economics and Statistics Administration
 U.S. CENSUS BUREAU
 census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: July 20, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of July 20: 6,773,020
- Percentage Completed: 99.52%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of July 20): 2,146,564
 - Internet: 1,098,418 (51.17%)
 - Paper: 1,012,165 (47.15%)
 - Phone: 35,981 (1.68%)

Periodic Performance Management Reports

2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status

Status:

● On Track

Data current as of:

July 16, 2020

Start Date:

January 21, 2020

Completion Date:

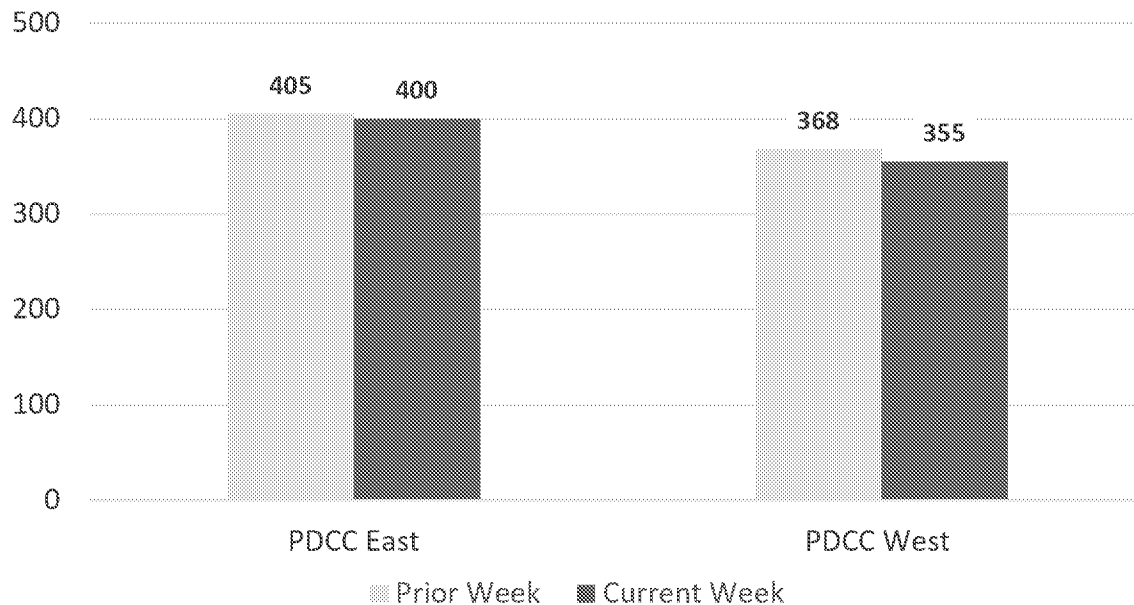
November 30, 2020

Notes:

- No major changes expected for PDCC-East.
- Increased COVID-19 activity in Arizona is impacting PDCC West staffing.
- Several positive COVID-19 employees complete self-monitoring this week. PDCC-West staffing should start to increase next week.

Paper Data Capture Staffing by Center


Total Staff: 755, -18 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

 On Track

Data current for
the week of:
July 20, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Overall Fingerprinting Status

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,975,523	+11,541	2,987,064
Total Number Selected	1,200,376	+19,555	1,219,931
Total Number Fingerprinted	806,226	+19,758	825,984
Total Pending Fingerprinting	394,150	-203	393,947
Total Remaining Applicant Pool	1,775,147	-8,014	1,767,133

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1A

Source: *Decennial Census Management Division*
Data Current as of: *July 2, 2020*

Cycle 1A NRFU Soft Launch

Beginning July 16, the Census Bureau will soft-launch sending approximately 11,000 Census Enumerators to follow up with households in communities covered by six area census offices—one in each census region. The six location are:

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

Key Dates

- 6/18: Census Field Supervisor (CFS) Training
- 7/7: Enumerator Training
- 7/16: Production

CFS/Enumerator Deploy Goals by Office

- Selection and Fingerprint Goals have been achieved for both CFS and Enumerators.
- Plan to deploy approx. 420 CFSs and 11,000 Enumerators

ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Gardiner	53%	71	1,870
Beckley	53%	80	2,454
Kansas City	62%	99	2,225
New Orleans	56%	52	1,181
Oklahoma County	59%	66	1,532
Boise	65%	54	1,349
Totals		422	10,611

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1B

Source: Decennial Census Management Division

Data Current as of: July 9, 2020

Cycle 1B NRFU Soft Launch

Beginning July 23, the Census Bureau will conduct a second NRFU soft-launch sending approximately 8,000 Census Enumerators to follow up with households in communities covered by six Area Census Offices (ACOs). The six locations are:

- Hartford, CT (New York Region)
- State College, PA (Philadelphia Region)
- Crystal City, VA (Philadelphia Region)
- Evansville, IN (Chicago Region)
- Wichita, KS (Dallas Region)
- Tacoma, WA (Los Angeles Region)

Key Dates

- 6/25: Census Field Supervisor (CFS) Training
- 7/14: Enumerator Training
- 7/23: Production

CFS/Enumerator Deploy Goals by Office

- Plan to deploy approx. 350 CFSs and 8,000 Enumerators

ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Hartford	67%	62	1,419
State College	62%	69	1,736
Crystal City	71%	32	689
Evansville	67%	69	1,552
Wichita	63%	72	1,674
Tacoma	69%	48	1,085
Totals		352	8,155

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 2

Source: Decennial Census Management Division

Data Current as of: July 16, 2020

Cycle 2 NRFU Soft Launch

Beginning July 30, the Census Bureau will conduct a third NRFU soft-launch sending approximately 52,000 Census Enumerators to follow up with households in communities covered by thirty-five Area Census Offices (ACOs). The thirty-five locations are:

- Guaynabo, PR (New York Region)
- Caguas, PR (New York Region)
- Mayaguez, PR (New York Region)
- Danbury, CT (New York Region)
- Quincy, MA (New York Region)
- Waltham, MA (New York Region)
- Worcester, MA (New York Region)
- Trenton, NJ (New York Region)
- Buffalo, NY (New York Region)
- Hanover, MD (Philadelphia Region)
- Hagerstown, MD (Philadelphia Region)
- Towson, MD (Philadelphia Region)
- Mansfield, OH (Philadelphia Region)
- Cranberry Township, PA (Philadelphia Region)
- Harrisburg, PA (Philadelphia Region)
- Aurora, CO (Dallas Region)
- Colorado North, CO (Dallas Region)
- Denver, CO (Dallas Region)
- Bismarck, ND (Dallas Region)
- Chicago Central, IL (Chicago Region)
- Chicago Far Southwest, IL (Chicago Region)
- Chicago South, IL (Chicago Region)
- Cook County NW, IL (Chicago Region)
- Cook County South, IL (Chicago Region)
- Dekalb, IL (Chicago Region)
- Oswego, IL (Chicago Region)
- Peoria, IL (Chicago Region)
- Skokie, IL (Chicago Region)
- Indianapolis, IN (Chicago Region)
- Lake County, IN (Chicago Region)
- Green Bay, WI (Chicago Region)
- Honolulu, HI (Los Angeles Region)
- Everett, WA (Los Angeles Region)
- Olympia, WA (Los Angeles Region)
- Seattle, WA (Los Angeles Region)

Key Dates

- 7/1: Census Field Supervisor (CFS) Training
- 7/21: Enumerator Training
- 7/30: Production

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 2 (cont'd)

Source: Decennial Census Management Division

Data Current as of: July 16, 2020

CFS/Enumerator Deploy Goals by Office

- Plan to deploy approx. 2,400 CFSs and 52,000 Enumerators






ACO Name	Current Self-Response Rate	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Guaynabo	26%	149	3,302
Caguas	23%	141	3,120
Mayaguez	24%	139	3,094
Danbury	65%	59	1,300
Quincy	70%	33	726
Waltham	70%	58	1,250
Worcester	65%	70	1,560
Trenton	68%	50	1,072
Buffalo	67%	61	1,352
Hanover	67%	77	1,659
Hagerstown	71%	59	1,276
Towson	65%	71	1,557
Mansfield	71%	63	1,378
Cranberry Township	67%	83	1,846
Harrisburg	71%	71	1,586
Aurora	71%	42	919
Colorado North	62%	73	1,612
Denver	69%	50	1,072

ACO Name	Current Self-Response Rate	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Bismarck	62%	41	910
Chicago Central	54%	85	1,837
Chicago Far Southwest	70%	47	1,021
Chicago South	50%	61	1,352
Cook County NW	71%	51	1,123
Cook County South	55%	56	1,225
Dekalb	73%	55	1,199
Oswego	76%	48	1,046
Peoria	68%	71	1,557
Skokie	69%	42	919
Indianapolis	66%	66	1,429
Lake County	66%	78	1,710
Green Bay	76%	67	1,455
Honolulu	58%	80	1,768
Everett	70%	66	1,429
Olympia	67%	68	1,392
Seattle	70%	53	1,148
Totals		2,380	52,201

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for July 20, 2020

Periodic Performance Management Reports

Release for July 20, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	4
	2020 Census: Remote Alaska Production Progress & Cost	Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended. Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	5
	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	6
	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
	2020 Census: Self-Response of Housing Units by State		8

Legend

Not Applicable

Completed





On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

Release for July 20, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	9
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 1,025. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 391,000. We have exceeded the 2010 Census numbers for both national and community partners.	10
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	11
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	12

Legend Not Applicable Completed On Track Management Focus Requires Attention



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

Data current as of:

July 20, 2020

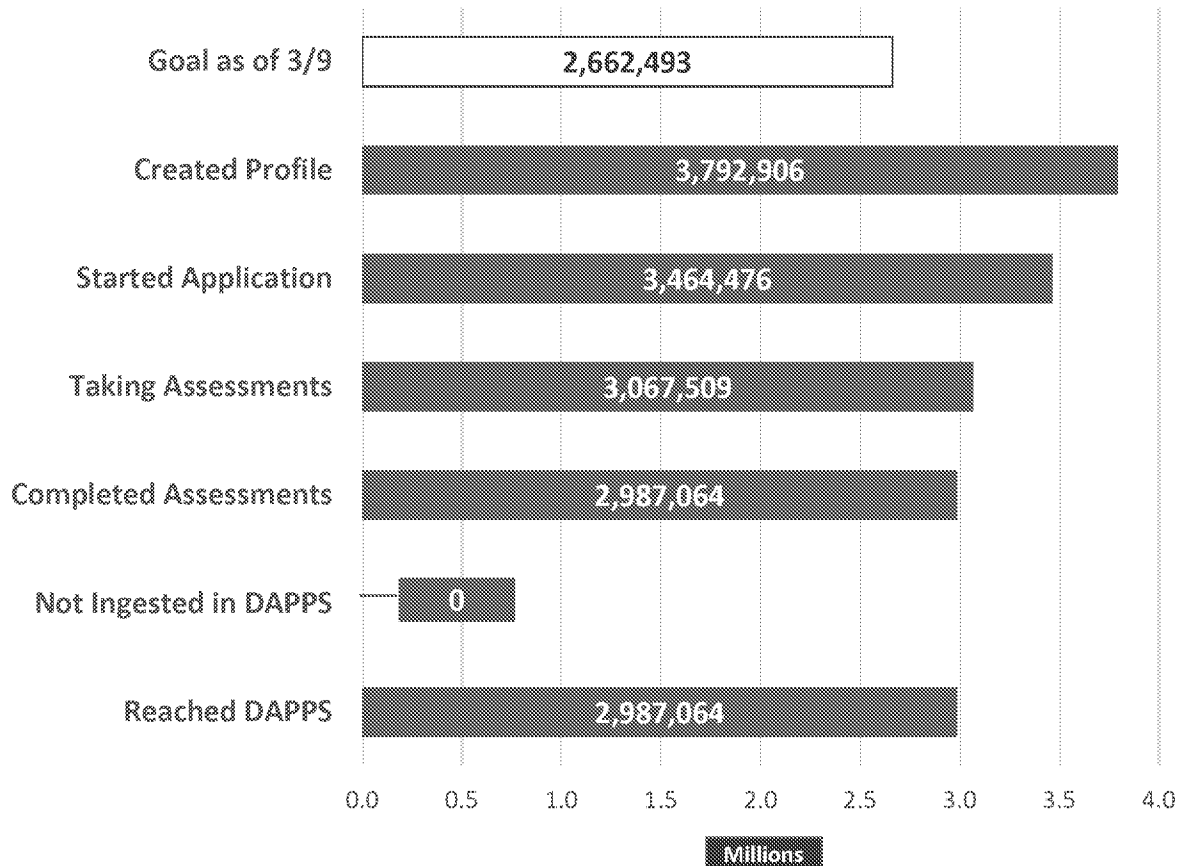
Completion Date:

January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.


Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

 **On Track**

Data current as of:

July 20, 2020

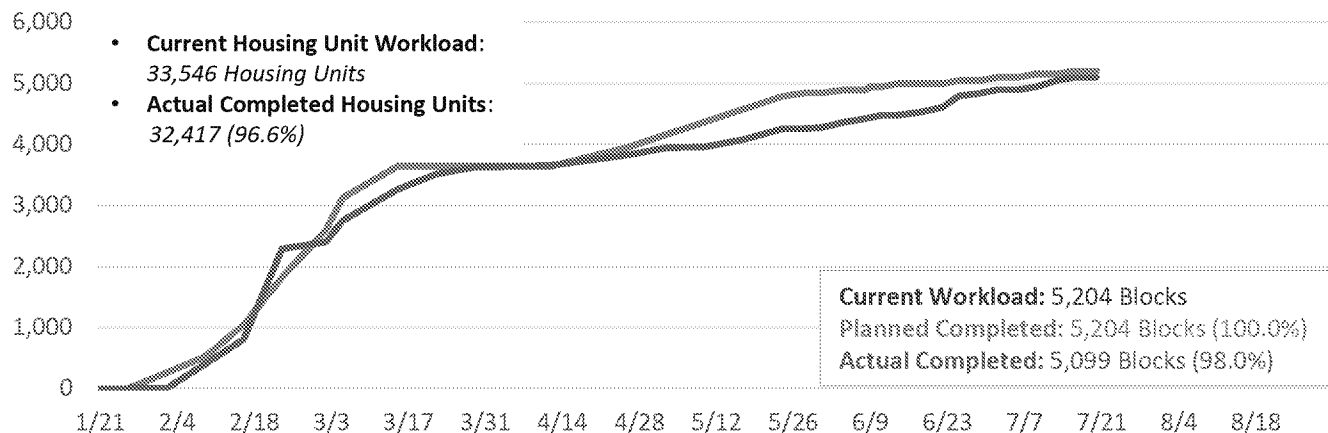
Start Date:

January 21, 2020

Completion Date:

August 31, 2020

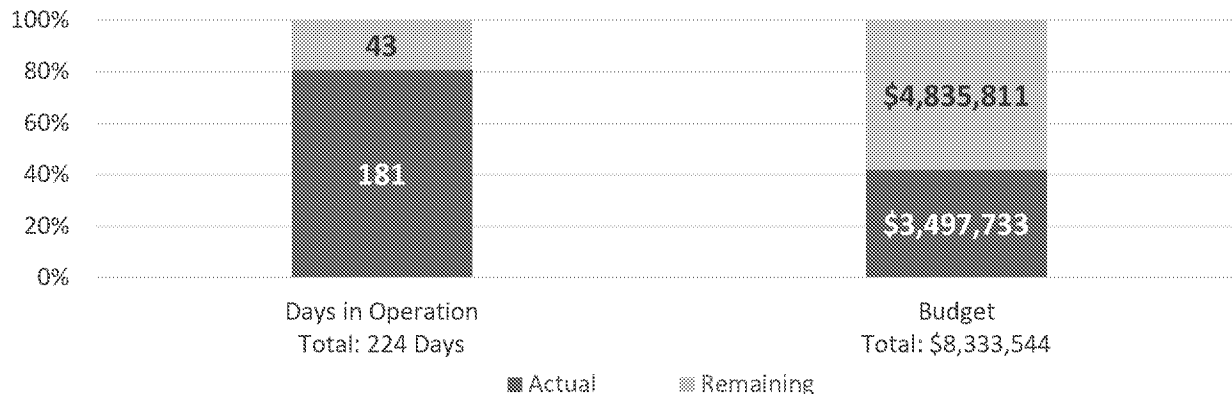
Progress for Remote Alaska Production



Notes:

- Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.
- Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:

July 20, 2020

Start Date:

March 12, 2020

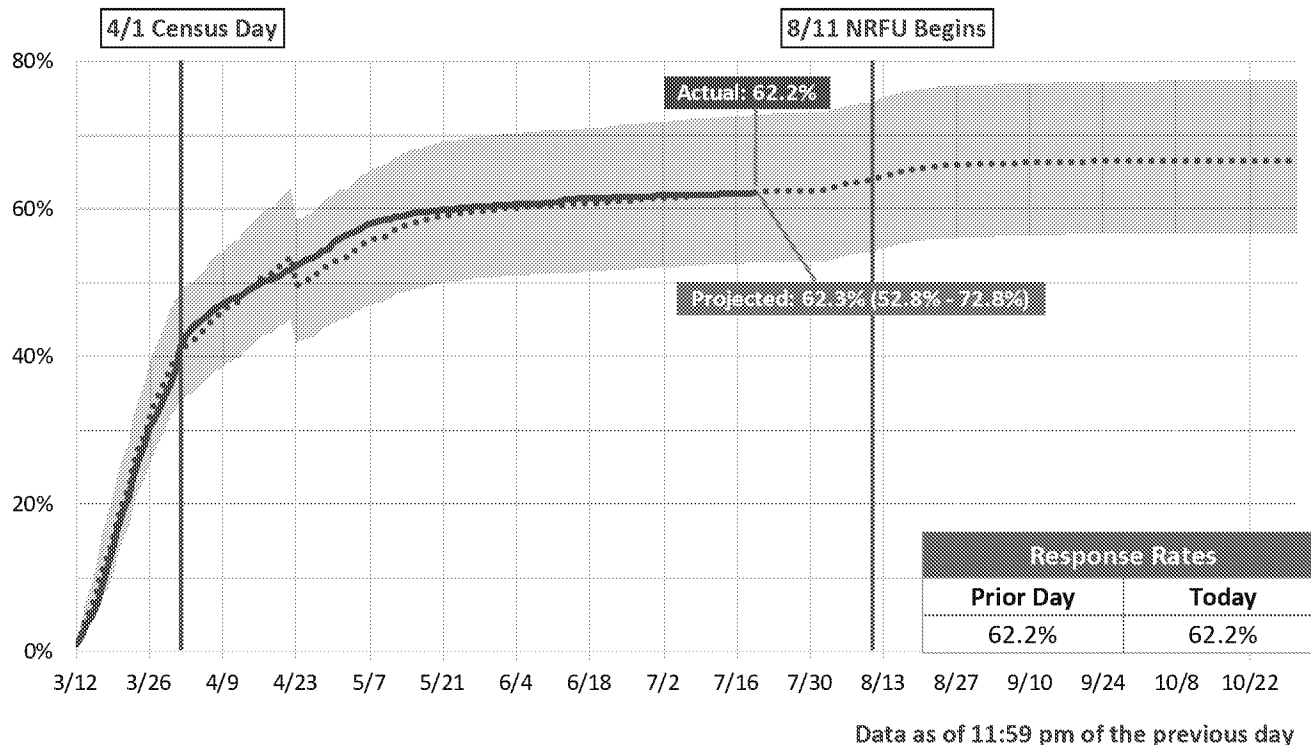
Completion Date:

October 31, 2020*




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
July 20, 2020

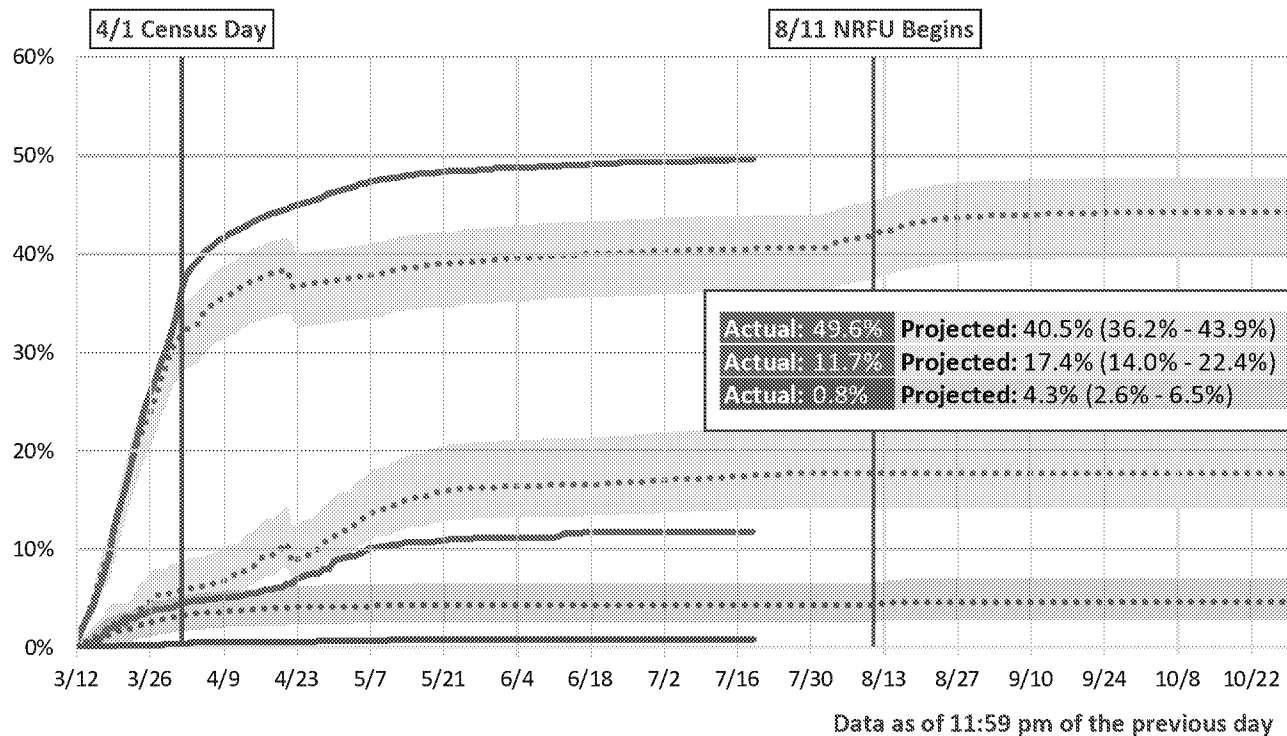
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate
Projected Self-Response Rate
Lower & Upper Bound

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: July 20, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	62.2%	63.5%	66.5%
Minnesota	71.7%	71.6%	74.1%
Wisconsin	69.0%	71.2%	73.5%
Michigan	68.3%	65.4%	67.7%
Nebraska	68.2%	68.8%	71.1%
Iowa	68.1%	71.0%	73.0%
Washington	67.5%	63.7%	67.2%
Illinois	67.0%	67.7%	70.5%
Virginia	66.9%	66.2%	69.0%
Ohio	66.6%	66.2%	69.0%
Utah	66.6%	65.4%	68.6%
Indiana	66.4%	67.0%	69.6%
Maryland	66.1%	66.5%	69.5%
Kansas	65.9%	67.4%	70.0%
Idaho	65.7%	64.6%	67.1%
Connecticut	65.6%	66.3%	69.5%
Colorado	65.5%	64.4%	67.2%
Kentucky	65.4%	63.0%	65.7%
Pennsylvania	65.3%	67.8%	70.2%
Oregon	64.5%	63.9%	66.9%
Massachusetts	64.2%	65.6%	68.8%
New Jersey	64.1%	64.4%	67.6%
South Dakota	63.5%	65.0%	67.1%
California	63.4%	64.7%	68.2%
Missouri	62.2%	65.3%	67.5%
New Hampshire	62.1%	61.5%	64.4%
North Dakota	61.8%	66.8%	68.8%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Tennessee	61.5%	63.8%	67.1%
Nevada	61.4%	58.7%	61.4%
Rhode Island	59.9%	62.8%	65.7%
Delaware	59.9%	60.8%	64.1%
Alabama	59.8%	59.5%	62.5%
Florida	59.2%	59.6%	63.0%
Arizona	58.9%	58.5%	61.3%
Hawaii	58.5%	60.7%	64.1%
District of Columbia	58.4%	62.2%	66.0%
North Carolina	58.4%	62.1%	64.8%
Georgia	58.0%	59.5%	62.5%
New York	57.7%	61.3%	64.6%
Mississippi	57.1%	58.1%	61.3%
Texas	57.1%	60.3%	64.4%
Arkansas	56.8%	59.5%	62.3%
Oklahoma	56.6%	58.9%	62.3%
Wyoming	56.5%	61.1%	63.4%
South Carolina	56.5%	62.2%	64.7%
Louisiana	56.3%	57.9%	61.0%
Montana	56.0%	62.3%	64.6%
Vermont	55.7%	58.1%	60.3%
Maine	53.7%	55.3%	57.4%
West Virginia	53.7%	56.8%	59.1%
New Mexico	51.9%	56.9%	60.0%
Alaska	48.5%	51.6%	55.6%
Puerto Rico	25.2%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:
● On Track

Data current as of:
 July 18, 2020

Completion Date:
 October 31, 2020

Notes:
 To date, 14,117 callers have requested the callback option. These callbacks have resulted in 5,850 completed interviews and 3,654 callers being provided assistance.

Total Inbound Call Volume % (PTD)



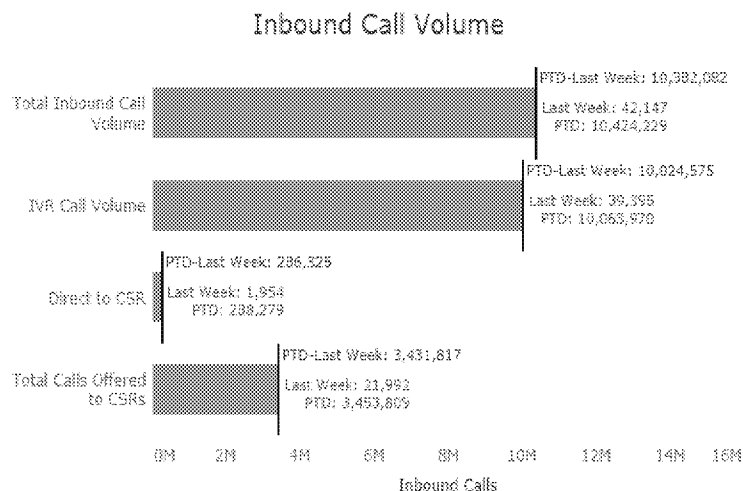
Language	Percentage
English	87.2%
Spanish	11.0%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.7%

Key Performance Metrics (PTD)

	Planned	Actual
Total Inbound Call Volume	8,417,318	10,424,229
Deflection Rate	47.0%	67.1%
Service Level - 30 Seconds	80.0%	62.8%
Average Handle Time	9:43	9:19

Calls Offered to CSRs by Language

	7/5 - 7/11	7/12 - 7/18	PTD	PTD %
English	15,872	18,189	3,052,349	88.4%
English Puerto Rico	36	37	2,232	0.1%
Spanish	3,458	2,583	264,214	7.6%
Spanish Puerto Rico	616	710	26,769	0.8%
Chinese Mandarin	65	67	10,405	0.3%
Chinese Cantonese	76	65	8,952	0.3%
Vietnamese	36	27	12,716	0.4%
Korean	32	36	12,346	0.4%
Russian	25	29	6,500	0.2%
Arabic	13	20	3,956	0.1%
Tagalog	5	6	2,538	0.1%
Polish	6	10	2,354	0.1%
French	4	3	1,124	0.0%
Haitian Creole	8	28	2,467	0.1%
Portuguese	4	8	1,718	0.0%
Japanese	5	6	2,204	0.1%
TTY	55	48	36,557	1.1%
Group Quarters	137	120	4,408	0.1%
Total	20,453	21,992	3,453,809	100.0%



Source: Daily Briefing Deck: Census Questionnaire Assistance

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

July 16, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	378	71,812
Business	138	87,279
Chamber of Commerce/Trade or Professional Association	112	10,558
Education	103	84,276
Government	88	71,672
Faith-Based Organizations	65	40,122
Media	49	8,270
Healthcare	46	14,785
Technology	33	344
International Governmental/Consulate/Embassy	13	356
Grand Total	1,025	391,012

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	441	230,519
Black/African American	91	25,650
Young Children	90	5,816
Hispanic/Latino	83	25,650
Rural	80	13,389
Asian	78	10,134
Native Hawaiian Pacific Islander	47	665
Veterans	41	3,250
Young and Mobile	40	7,387
LGBTQ	24	1,291
Individuals with Disabilities	24	3,185
Elderly	23	8,797
Persons Experiencing Homelessness and Highly Mobile	22	5,489
American Indian/Alaskan Native	19	3,568
MENA	15	65

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

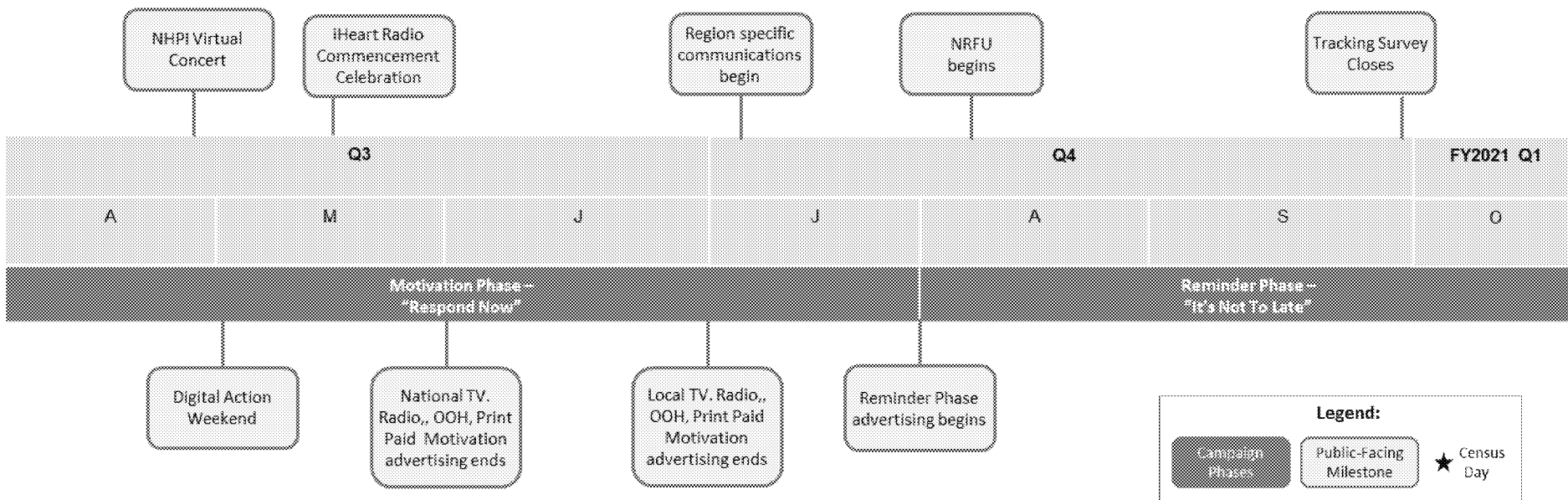
Completed Community Partnership Events: 407,385

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: July 16, 2020



Significant Accomplishments

- The MQA National Push in selected cities across the nation began on 7/13.
- The July regional surges began on 7/13 in Chicago (surge week), Philadelphia (pre-surge week), Denver (pre-surge week), and Atlanta (pre-surge week).
- In support of their surge week, the Chicago region held a B/AA media briefing on 7/14, a satellite and radio media tour on 7/15 and 7/16, and an Asian media briefing on 7/17.
- OCIA hosted Tri-Caucus briefings this week on 7/14 and 7/16, with updates for Tri-Caucus staff on 2020 Census Operations, Mobile Questionnaire Assistance, and the Communications Campaign

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: June 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 6/30/2020

	\$ Amounts in Millions		
	IT	Non-IT	Total
Total Planned through June	\$1,719	\$4,971	\$6,690
Available contingency and additional appropriations through June	\$248	\$1,432	\$1,680
Planned Programmatic through June	\$1,471	\$3,539	\$5,010
Total Actual Commitments and Obligations through June	\$1,510	\$2,117	\$3,627
Unplanned commitments/obligations through June related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$154	\$228	\$382
Actual Programmatic Commitments and Obligations through June	\$1,355	\$1,889	\$3,245
Total Plan Variance (\$/%)	\$209 (12.2%)	\$2,854 (57.4%)	\$3,063 (45.8%)
Remaining contingency and additional appropriations planned through June	\$94	\$1,203	\$1,297
Delayed Field Operation Spending through June	\$0.000	\$1,695	\$1,695
Non-Field Operational Programmatic Variance through June	\$116	(\$44)	\$71

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of available contingency funding. The total variance for the resources planned to be available through June is \$3.063 billion, or 46 percent. Below outlines the breakdown:

- The positive variance through June against the original plan in 2020 Census IT systems and operations is \$209 million, or 12 percent. This variance consists of relatively routine minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$116 million. The remaining \$94 million represents a portion of contingency funding originally planned in April that has not yet needed to be obligated.
- The positive variance through June against the original plan in 2020 Census non-IT operations is \$2.854 billion, or 57 percent. This variance consists of \$1.695 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.204 billion representing a portion of contingency and additional appropriations originally made available in spending plans in April that has not yet needed to be obligated. This variance is partially offset by a -\$44 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While unused contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions have been made to use risk-based contingency funds to support \$382 million in unplanned obligations or commitments through June as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

This document has been withheld in full.

From: Burris, Meghan (Federal) [MBurris@doc.gov]
Sent: 7/23/2020 6:26:20 PM
To: Ahmad, Ali M [ali.m.ahmad@census.gov]
CC: Risko, Daniel (Federal) [DRisko@doc.gov]; Walsh, Michael (Federal) [MWalsh@doc.gov]
Subject: RE: Email for Census Staff

DP

From: Ali Mohammad Ahmad (CENSUS/ADCOM FED) <ali.m.ahmad@census.gov>
Sent: Thursday, July 23, 2020 2:04 PM
To: Burris, Meghan (Federal) <MBurris@doc.gov>
Cc: Risko, Daniel (Federal) <DRisko@doc.gov>; Walsh, Michael (Federal) <MWalsh@doc.gov>
Subject: Re: Email for Census Staff

DP

On Jul 23, 2020, at 1:55 PM, Burris, Meghan (Federal) <MBurris@doc.gov> wrote:

DP

On Jul 23, 2020, at 12:12 PM, Ali Mohammad Ahmad (CENSUS/ADCOM FED) <ali.m.ahmad@census.gov> wrote:

DP

On Jul 23, 2020, at 11:53 AM, Burris, Meghan (Federal) <MBurris@doc.gov> wrote:

DP

DP

This document has been withheld in full.

2020 Census High-level Summary Status

July 23, 2020

The overall self-response rate has reached 62.3%. With 92.19 M HUs responding. 79.85% have responded by internet, 18.79% by paper and 1.36% by phone.

We are open and working in all 50 states, the district, Puerto Rico and the Island territories.

99.58% of the Addresses in the Update Leave address workload have had questionnaire packages delivered. (6,776,970 of the 6,805,523 addresses in the Update Leave workload.)

163 (of 169) ACOs have completed their Update Leave production workload

Of the addresses in the Update Leave workload 2,187,262 have responded.

- 51.39% (1,123,967) have responded by internet,
- 46.84% (1,024,455) have responded by paper and
- 1.78% (38,840) have responded by phone.

On July 16, 2020, enumerators have started following up with nonresponding housing units in six Area Census Offices.

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

To date, 139,063 cases have been resolved in the field in these areas. An additional 39,893 cases in these areas have self-responded since the identification of the Nonresponse Followup workload.

From a staffing perspective in these sites, approximately 5,400 enumerators are available to receive assignments compared to our goal to deploy of approximately 10,600 enumerators. Hiring and training of enumerators is ongoing.

As of today, enumerators are starting to follow-up with nonresponding housing units in six additional Area Census Offices.

- Hartford, CT (New York Region)
- State College, PA (Philadelphia Region)
- Crystal City, VA (Philadelphia Region)
- Evansville, IN (Chicago Region)

Pre-decisional – Internal Use Only

- Wichita, KS (Dallas Region)
- Tacoma, WA (Los Angeles Region)

From a staffing perspective, one cohort of enumerators (575 enumerators) has completed all necessary training and are available to receive assignments. Additional cohorts will complete all necessary training over the next few days.

Other updates of interest:

The first Nonresponse Followup enumeration was completed on July 1, 2020 in Boise, Idaho.

31 states have a Self-Response rate at or above 60%.

14 states have achieved a Self-Response Rate at or above their 2010 Census Self-Response Rate at the start of Nonresponse Followup.

2020 Census High-level Summary Status

July 27, 2020

The overall self-response rate has reached 62.6%. With 92.51 M HUs responding. 79.87% have responded by internet, 18.74% by paper and 1.39% by phone.

We are open and working in all 50 states, the district, Puerto Rico and the Island territories.

99.69% of the Addresses in the Update Leave address workload have had questionnaire packages delivered. (6,784,504 of the 6,805,523 addresses in the Update Leave workload.)

164 (of 169) ACOs have completed their Update Leave production workload

Of the addresses in the Update Leave workload 2,217,394 have responded.

- 51.41% (1,139,876) have responded by internet,
- 46.77% (1,037,136) have responded by paper and
- 1.82% (40,382) have responded by phone.

On July 16, 2020, enumerators have started following up with nonresponding housing units in six Area Census Offices.

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

To date, 234,889 cases have been resolved in the field in these areas. An additional 57,120 cases in these areas have self-responded since the identification of the Nonresponse Followup workload.

From a staffing perspective in these sites, approximately 5,850 enumerators are available to receive assignments compared to our goal to deploy of approximately 12,000 enumerators. Hiring and training of enumerators is ongoing.

On July 23, 2020 enumerators started to follow-up with nonresponding housing units in six additional Area Census Offices.

- Hartford, CT (New York Region)
- State College, PA (Philadelphia Region)
- Crystal City, VA (Philadelphia Region)
- Evansville, IN (Chicago Region)

Pre-decisional – Internal Use Only

- Wichita, KS (Dallas Region)
- Tacoma, WA (Los Angeles Region)

To date, 25,374 cases have been resolved in the field in these areas. An additional 38,634 cases in these areas have self-responded since the identification of the Nonresponse Followup workload.

From a staffing perspective, training of enumerators is underway. Approximately 2,500 enumerators, have completed all necessary training and are available to receive assignments. Additional enumerators will complete all necessary training over the next few days.

Other updates of interest:

The first Nonresponse Followup enumeration was completed on July 1, 2020 in Boise, Idaho.

31 states have a Self-Response rate at or above 60%.

17 states have achieved a Self-Response Rate at or above their 2010 Census Self-Response Rate at the start of Nonresponse Followup.

4 states have achieved a Self-Response Rate at or above their final 2010 Census Self-Response Rate.

Status Reporting: Phased Restart for the 2020 Decennial Census

Periodic Reporting: Release for July 27, 2020

Periodic Performance Management Reports

Report Title	Slide Number
2020 Census: Phased Restart Update Leave Status by State	3
2020 Census: Update Leave Progress & Cost	4
2020 Census: Update Leave – Status Update	5
2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status	6
2020 Census: Phased Restart Fingerprinting Status	7
NRFU Tip Sheet Soft Launch – Cycle 1A	8
NRFU Tip Sheet Soft Launch – Cycle 1B	9
NRFU Tip Sheet Soft Launch – Cycle 2	10-11

Periodic Performance Management Reports

2020 Census: Phased Restart Update Leave Status by State

Decisions to Restart work are informed by data available on the All Hazards Consortium site - "US State and Territory Actions in Response to COVID 19."

Source: Unified Tracking System
Data Current as of: July 27, 2020

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
U.S. Total	4.5%	6,805,523	99.5%	99.7%	0.2%
Alabama	3.2%	81,964	100.0%	100.0%	0.0%
Alaska	34.1%	110,022	100.0%	100.0%	0.0%
Arizona	6.6%	214,291	93.7%	95.7%	1.9%
Arkansas	5.0%	77,716	100.0%	100.0%	0.0%
California	2.3%	348,797	99.97%	99.97%	0.0%
Colorado	7.5%	195,895	100.0%	100.0%	0.0%
Connecticut	0.4%	5,868	100.0%	100.0%	0.0%
Florida	1.7%	171,871	100.0%	100.0%	0.0%
Georgia	2.3%	111,905	100.0%	100.0%	0.0%
Hawaii	10.8%	63,303	100.0%	100.0%	0.0%
Idaho	9.0%	70,780	100.0%	100.0%	0.0%
Illinois	0.8%	42,827	100.0%	100.0%	0.0%
Indiana	1.3%	39,142	100.0%	100.0%	0.0%
Iowa	0.9%	14,050	100.0%	100.0%	0.0%
Kansas	2.4%	32,178	100.0%	100.0%	0.0%
Kentucky	3.7%	78,593	100.0%	100.0%	0.0%
Louisiana	4.0%	91,447	100.0%	100.0%	0.0%
Maine	14.2%	111,689	100.0%	100.0%	0.0%
Massachusetts	2.2%	69,244	100.0%	100.0%	0.0%
Michigan	2.2%	106,770	100.0%	100.0%	0.0%
Minnesota	3.4%	86,706	97.8%	100.0%	2.2%
Mississippi	3.7%	54,499	100.0%	100.0%	0.0%
Missouri	4.3%	131,018	100.0%	100.0%	0.0%
Montana	19.2%	112,978	95.5%	96.4%	0.9%

State	% Update Leave	HUs in UL Workload	% HUs Complete		Change
			Prior Week	Current Week	
Nebraska	3.5%	30,670	100.0%	100.0%	0.0%
Nevada	3.6%	47,778	99.98%	99.98%	0.0%
New Hampshire	9.9%	65,936	100.0%	100.0%	0.0%
New Jersey	1.1%	40,514	100.0%	100.0%	0.0%
New Mexico	19.2%	200,664	94.9%	96.7%	1.8%
New York	3.0%	270,545	100.00%	100.00%	0.0%
North Carolina	3.3%	164,775	100.0%	100.0%	0.0%
North Dakota	9.9%	40,051	98.6%	98.6%	0.0%
Ohio	0.6%	34,686	100.0%	100.0%	0.0%
Oklahoma	9.8%	187,921	100.0%	100.0%	0.0%
Oregon	1.4%	27,198	100.0%	100.0%	0.0%
Pennsylvania	3.3%	197,124	100.0%	100.0%	0.0%
Rhode Island	1.1%	5,657	100.0%	100.0%	0.0%
South Carolina	2.4%	61,375	100.0%	100.0%	0.0%
South Dakota	12.4%	51,715	100.0%	100.0%	0.0%
Tennessee	0.3%	9,010	100.0%	100.0%	0.0%
Texas	3.6%	441,668	100.0%	100.0%	0.0%
Utah	7.6%	90,972	98.7%	99.6%	0.9%
Vermont	17.2%	61,075	100.0%	100.0%	0.0%
Virginia	0.9%	34,615	100.0%	100.0%	0.0%
Washington	2.8%	92,093	100.0%	100.0%	0.0%
West Virginia	28.8%	289,189	100.0%	100.0%	0.0%
Wisconsin	3.3%	93,399	100.0%	100.0%	0.0%
Wyoming	22.9%	67,114	100.0%	100.0%	0.0%
Puerto Rico	100.0%	1,776,226	100.0%	100.0%	0.0%

Legend:	All ACOs with UL Workload Restarted	All UL Workload Completed
----------------	-------------------------------------	---------------------------



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Update Leave Progress & Cost

Status:

 **On Track**

Data current as of:

July 27, 2020

Start Date:

March 15, 2020

Completion Date:

July 20, 2020*

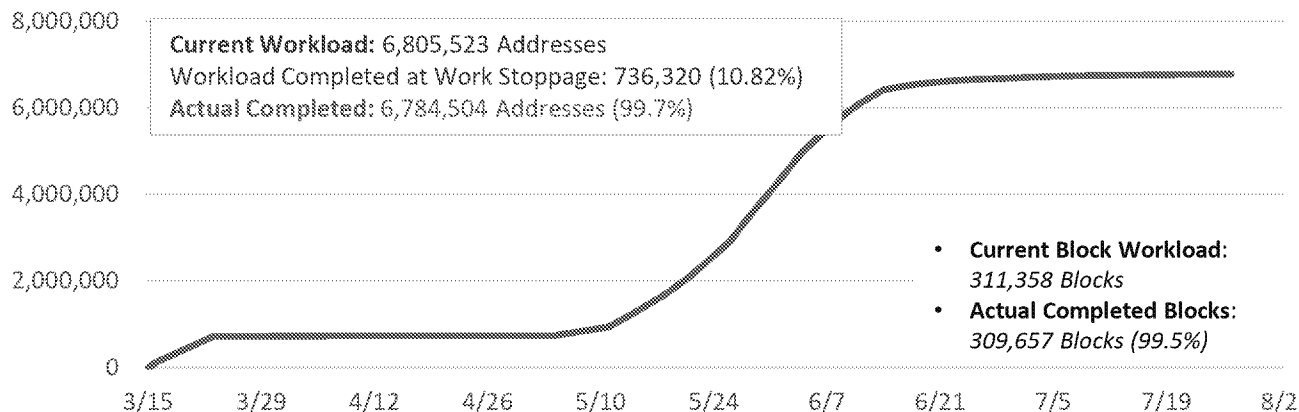
Notes:

- *In a small number of areas with access challenges, work will extend beyond 7/20 to complete the update of the Census address list and the delivery of questionnaire packages.
- Addresses in the Update Leave workload that do not self-respond are included in the Nonresponse Followup operation.

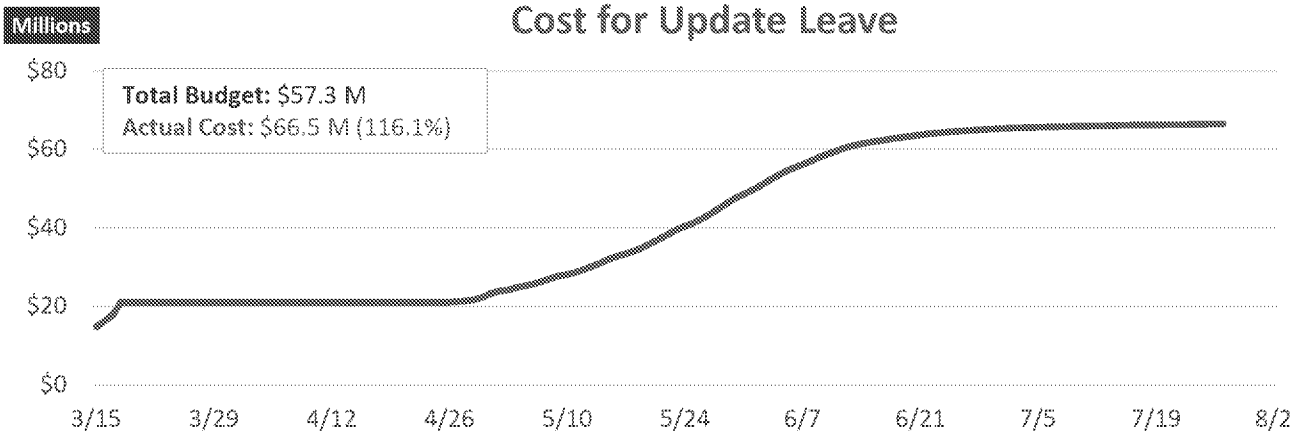
Worker Productivity

- Addresses per Hour: 8.0
- Life Cycle Cost Model Estimate for Addresses per Hour: 5.3

Progress for Update Leave



Cost for Update Leave



Source: Unified Tracking System

Periodic Performance Management Reports

2020 Census: Update Leave – Status Update

Source: Unified Tracking System, *Census Data Lake, Decennial Statistical Studies Division*
Data Current as of: July 27, 2020

Operation:

The Update Leave (UL) operation is designed to occur in areas where the majority of housing units either do not have mail delivered to the physical location of the housing unit, or the mail delivery information for the housing unit cannot be verified. A Census Bureau employee will physically deliver a 2020 Census invitation to these housing units.

Workload:

- Update Leave Original Workload (does not change): 6,805,523
- Workload Completed March 18 (date field operations were suspended): 736,320
 - Percentage Completed at suspension: 10.82%
- Workload Completed as of July 27: 6,784,504
- Percentage Completed: 99.69%

Response Rates:

- UL Total Responses (as of March 18): 139,825
 - Internet: 12,478 (8.92%)
 - Paper: 127,189 (90.96%)
 - Phone: 158 (0.11%)
- UL Total Responses (as of July 27): 2,217,394
 - Internet: 1,139,876 (51.41%)
 - Paper: 1,037,136 (46.77%)
 - Phone: 40,382 (1.82%)

Periodic Performance Management Reports

2020 Census: Phased Restart of Paper Data Capture Centers Staffing Status

Status:

● On Track

Data current as of:

July 23, 2020

Start Date:

January 21, 2020

Completion Date:

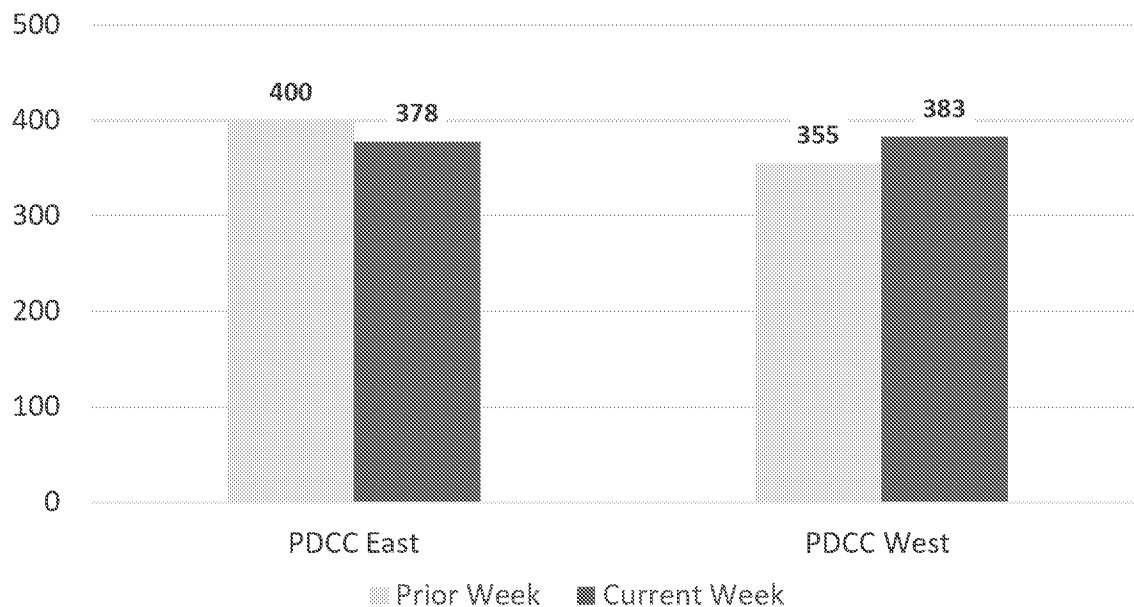
November 30, 2020

Notes:

- No major changes expected for PDCC-East.
- Increased COVID-19 activity in Arizona is impacting PDCC West staffing.
- Several positive COVID-19 employees and close contacts returned to work at PDCC-West.

Paper Data Capture Staffing by Center

Total Staff: 761, +6 from prior week



Periodic Performance Management Reports

2020 Census: Phased Restart Fingerprinting Status

Status:

● *On Track*

Overall Fingerprinting Status

Data current for
the week of:
July 27, 2020

Start Date:
January 21, 2020

Completion Date:
October 31, 2020

Notes:

Status	Prior Week	Change from Prior Week	Current Week
Total Number of Applicants that Reached DAPPS	2,987,064	+11,228	2,998,292
Total Number Selected	1,219,931	+16,397	1,236,328
Total Number Fingerprinted	825,984	+16,279	842,263
Total Pending Fingerprinting	393,947	+118	394,065
Total Remaining Applicant Pool	1,767,133	-5,169	1,761,964

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1A

Source: Decennial Census Management Division
Data Current as of: July 2, 2020

Cycle 1A NRFU Soft Launch

Beginning July 16, the Census Bureau will soft-launch sending approximately 12,000 Census Enumerators to follow up with households in communities covered by six area census offices—one in each census region. The six location are:

- Gardiner, ME (New York Region)
- Beckley, WV (Philadelphia Region)
- New Orleans, LA (Atlanta Region)
- Kansas City, MO (Chicago Region)
- Oklahoma County, OK (Dallas Region)
- Boise, ID (Los Angeles Region)

Key Dates

- 6/18: Census Field Supervisor (CFS) Training
- 7/7: Enumerator Training
- 7/16: Production

CFS/Enumerator Deploy Goals by Office

- Selection and Fingerprint Goals have been achieved for both CFS and Enumerators.
- Plan to deploy approximately 515 CFSs and 12,000 Enumerators

ACO Name	Current Self-Response Rate (6/29)	NRFU CFS Goal to Deploy*	NRFU Enums Goal to Deploy*
Gardiner	53%	97	2,158
Beckley	53%	144	3,198
Kansas City	62%	104	2,271
New Orleans	56%	55	1,199
Oklahoma County	59%	74	1,608
Boise	65%	70	1,531
Totals		514	11,965

* Adjusted deployment goal.

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 1B

Source: Decennial Census Management Division
Data Current as of: July 9, 2020

Cycle 1B NRFU Soft Launch

Beginning July 23, the Census Bureau will conduct a second NRFU soft-launch sending approximately 8,500 Census Enumerators to follow up with households in communities covered by six Area Census Offices (ACOs). The six locations are:

- Hartford, CT (New York Region)
- State College, PA (Philadelphia Region)
- Crystal City, VA (Philadelphia Region)
- Evansville, IN (Chicago Region)
- Wichita, KS (Dallas Region)
- Tacoma, WA (Los Angeles Region)

Key Dates

- 6/25: Census Field Supervisor (CFS) Training
- 7/14: Enumerator Training
- 7/23: Production

CFS/Enumerator Deploy Goals by Office

- Plan to deploy approximately 385 CFSs and 8,500 Enumerators

ACO Name	Current Self-Response Rate (7/07)	NRFU CFS Goal to Deploy*	NRFU Enums Goal to Deploy*
Hartford	67%	64	1,430
State College	62%	87	1,924
Crystal City	71%	32	689
Evansville	67%	73	1,582
Wichita	63%	78	1,742
Tacoma	69%	50	1,097
Totals		384	8,464

* Adjusted deployment goal.

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 2

Source: Decennial Census Management Division

Data Current as of: July 16, 2020

Cycle 2 NRFU Soft Launch

Beginning July 30, the Census Bureau will conduct a third NRFU soft-launch sending approximately 52,200 Census Enumerators to follow up with households in communities covered by thirty-five Area Census Offices (ACOs). The thirty-five locations are:

- Guaynabo, PR (New York Region)
- Caguas, PR (New York Region)
- Mayaguez, PR (New York Region)
- Danbury, CT (New York Region)
- Quincy, MA (New York Region)
- Waltham, MA (New York Region)
- Worcester, MA (New York Region)
- Trenton, NJ (New York Region)
- Buffalo, NY (New York Region)
- Hanover, MD (Philadelphia Region)
- Hagerstown, MD (Philadelphia Region)
- Towson, MD (Philadelphia Region)
- Mansfield, OH (Philadelphia Region)
- Cranberry Township, PA (Philadelphia Region)
- Harrisburg, PA (Philadelphia Region)
- Aurora, CO (Dallas Region)
- Colorado North, CO (Dallas Region)
- Denver, CO (Dallas Region)
- Bismarck, ND (Dallas Region)
- Chicago Central, IL (Chicago Region)
- Chicago Far Southwest, IL (Chicago Region)
- Chicago South, IL (Chicago Region)
- Cook County NW, IL (Chicago Region)
- Cook County South, IL (Chicago Region)
- Dekalb, IL (Chicago Region)
- Oswego, IL (Chicago Region)
- Peoria, IL (Chicago Region)
- Skokie, IL (Chicago Region)
- Indianapolis, IN (Chicago Region)
- Lake County, IN (Chicago Region)
- Green Bay, WI (Chicago Region)
- Honolulu, HI (Los Angeles Region)
- Everett, WA (Los Angeles Region)
- Olympia, WA (Los Angeles Region)
- Seattle, WA (Los Angeles Region)

Key Dates

- 7/1: Census Field Supervisor (CFS) Training
- 7/21: Enumerator Training
- 7/30: Production

Periodic Performance Management Reports

2020 Census: NRFU Tip Sheet Soft Launch – Cycle 2 (cont'd)

Source: Decennial Census Management Division

Data Current as of: July 16, 2020

CFS/Enumerator Deploy Goals by Office

- Plan to deploy approx. 2,400 CFSs and 52,200 Enumerators

ACO Name	Current Self-Response Rate (7/14)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Guaynabo	26%	149	3,302
Caguas	23%	141	3,120
Mayaguez	24%	139	3,094
Danbury	65%	59	1,300
Quincy	70%	33	726
Waltham	70%	58	1,250
Worcester	65%	70	1,560
Trenton	68%	50	1,072
Buffalo	67%	61	1,352
Hanover	67%	77	1,659
Hagerstown	71%	59	1,276
Towson	65%	71	1,557
Mansfield	71%	63	1,378
Cranberry Township	67%	83	1,846
Harrisburg	71%	71	1,586
Aurora	71%	42	919
Colorado North	62%	73	1,612
Denver	69%	50	1,072

ACO Name	Current Self-Response Rate (7/14)	NRFU CFS Goal to Deploy	NRFU Enums Goal to Deploy
Bismarck	62%	41	910
Chicago Central	54%	85	1,837
Chicago Far Southwest	70%	47	1,021
Chicago South	50%	61	1,352
Cook County NW	71%	51	1,123
Cook County South	55%	56	1,225
Dekalb	73%	55	1,199
Oswego	76%	48	1,046
Peoria	68%	71	1,557
Skokie	69%	42	919
Indianapolis	66%	66	1,429
Lake County	66%	78	1,710
Green Bay	76%	67	1,455
Honolulu	58%	80	1,768
Everett	70%	66	1,429
Olympia	67%	68	1,392
Seattle	70%	53	1,148
Totals		2,380	52,201

Status Reporting: 2020 Decennial Census
Periodic Reporting: Release for July 27, 2020








U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for July 27, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Applicant Status	Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.	4
	2020 Census: Remote Alaska Production Progress & Cost	Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended. Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.	5
	2020 Census: Self-Response of Housing Units	Self-Response to the 2020 Census is tracking within the projected range. The projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	6
	2020 Census: Self-Response of Housing Units by Response Mode	Internet response is exceeding expectations. The projected Self-Response rates by mode have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.	7
	2020 Census: Self-Response of Housing Units by State		8

Legend Not Applicable Completed On Track Management Focus Requires Attention






U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

Release for July 27, 2020

Status	Report Title	Summary	Slide Number
	2020 Census: Questionnaire Assistance Inbound Calls	Inbound call support continues. A return call option is available to callers who leave a message requesting this option.	9
	2020 Census: Partners & Participating Organizations	Progress to establish relationships with National and community organizations is ongoing. The number of partnering organizations at the national-level has grown to 1,032. The 2020 Census exposure at the local and community level continues; the number of active community partners is over 394,000. We have exceeded the 2010 Census numbers for both national and community partners.	10
	2020 Census: Integrated Communications Campaign Weekly Report Timeline	Steady progress continues on Integrated Communications Campaign efforts. The program is rapidly preparing new messages and delivery vehicles in light of the our current environment.	11
	2020 Census: Monthly FY 2020 Budget Execution Report	Fiscal Year 2020 budget execution is managing budget to address critical program needs.	12

Legend

Not Applicable

Completed

On Track

Management Focus

Requires Attention

Periodic Performance Management Reports

2020 Census: Applicant Status

Status:

● On Track

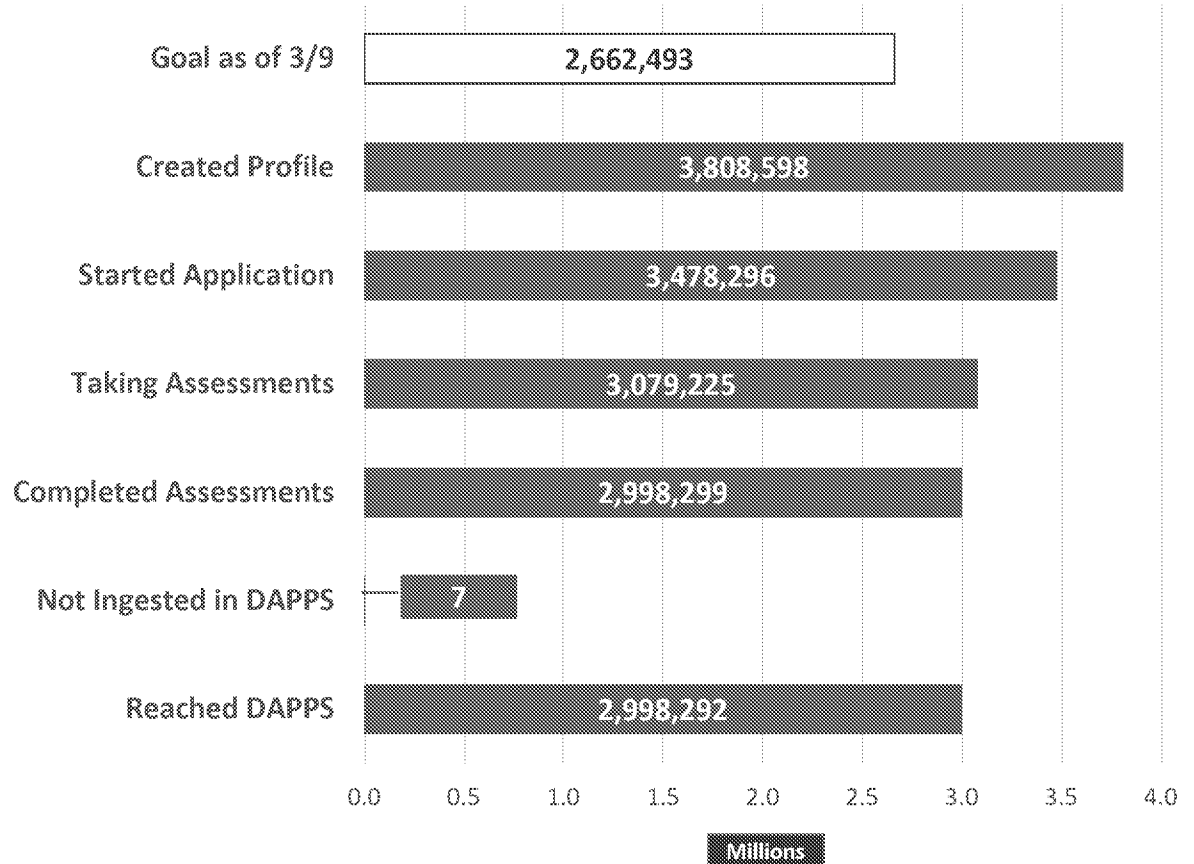
Data current as of:
July 27, 2020

Completion Date:
January 5, 2021

Notes:

- Actions taken to achieve our recruiting target were successful. We have achieved our applicant goal.
- We are communicating with our recruits, selectees, and on-board staff so that staff are ready to work as we recommence all field operations.


Steps in Applying for a Position



Periodic Performance Management Reports

2020 Census: Remote Alaska Progress & Cost

Status:

 **On Track**

Data current as of:

July 27, 2020

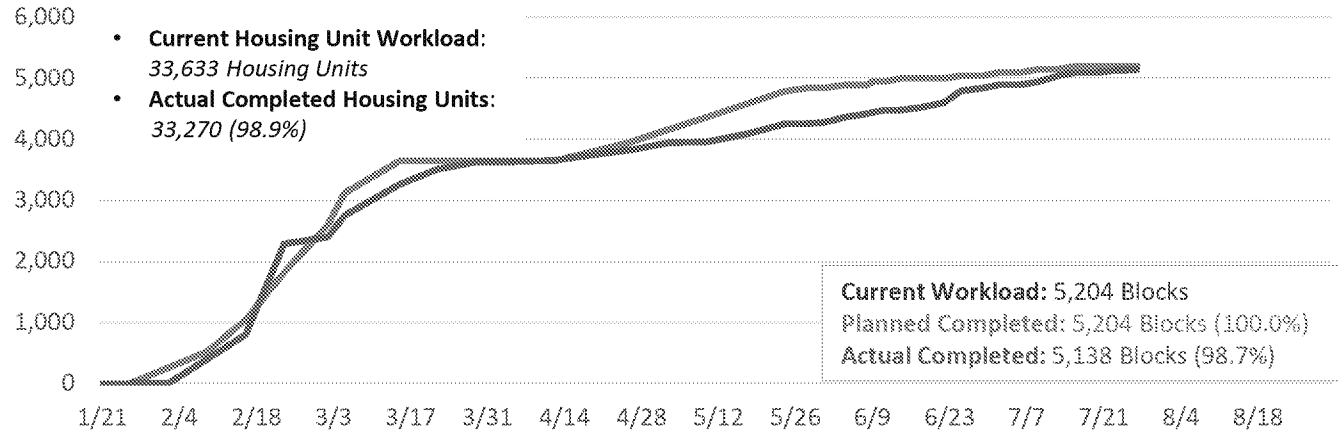
Start Date:

January 21, 2020

Completion Date:

August 31, 2020

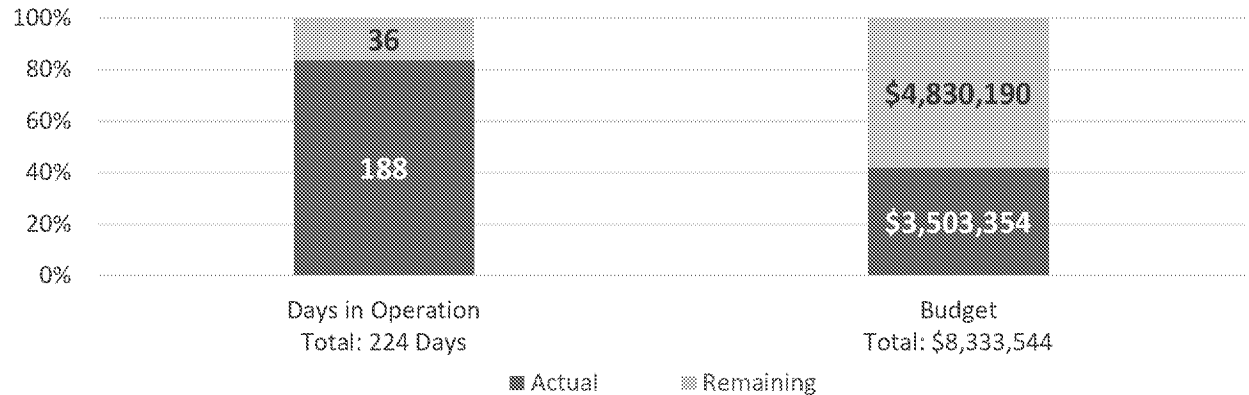
Progress for Remote Alaska Production



Notes:

- Lack of access to some villages due to COVID-19 quarantines has required moving the planned completion of the Remote Alaska operation to August 31, 2020.
- Enumerations have resumed in all remaining areas that were incomplete in mid-March when work was suspended.

Key Performance Indicators for Remote Alaska



Source: Unified Tracking System, Automated Tracking and Control




U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units

Status:

 **On Track**

Data current as of:
July 27, 2020

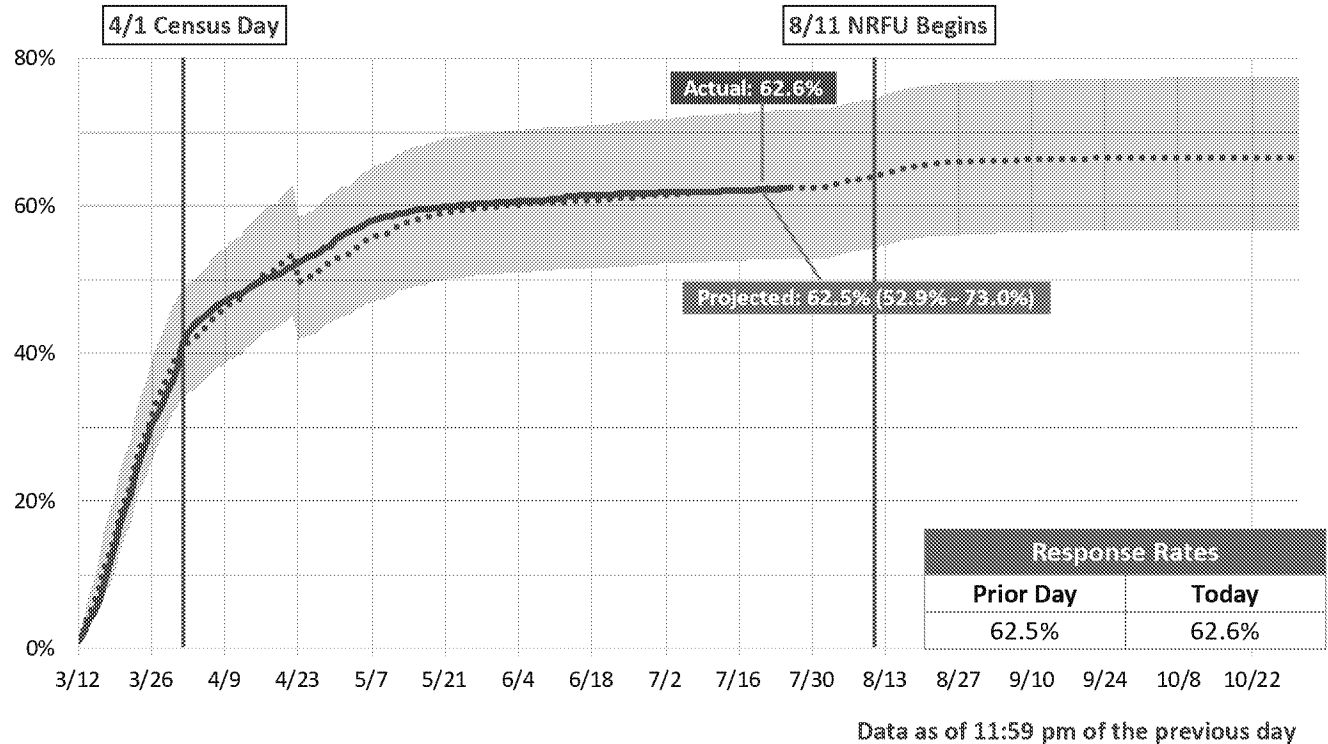
Start Date:
March 12, 2020

Completion Date:
*October 31, 2020**




Notes:

- As of April 22, the projected Self-Response rate has been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- Response rates reflect responses from Self-Response and Update Leave.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates



Legend

Actual Self-Response Rate	
Projected Self-Response Rate	
Lower & Upper Bound	

Source: Census Data Lake & Decennial Statistical Studies Division



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by Response Mode

Status:

Management Focus

Data current as of:
July 27, 2020

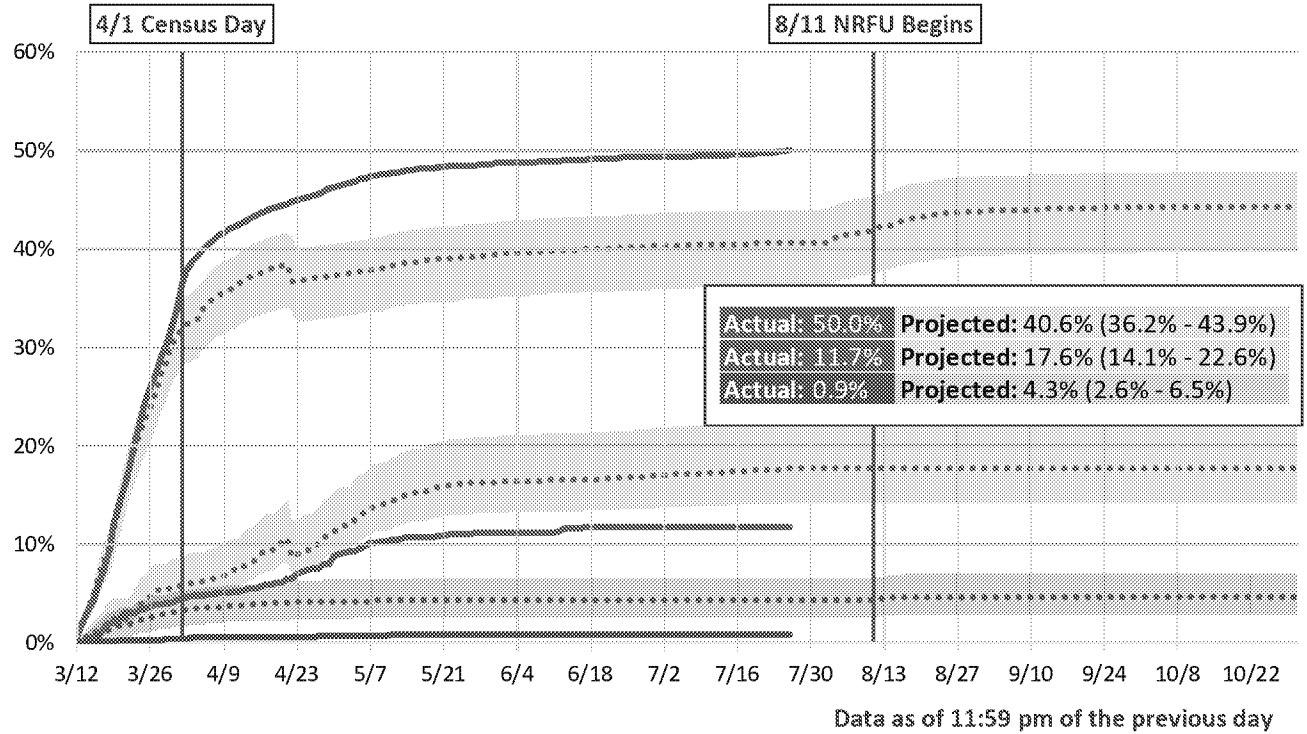
Start Date:
March 12, 2020

Completion Date:
October 31, 2020*

Notes:

- As of April 22, the projected Self-Response rates have been revised to account for re-planned operational timing and a sixth mailing prior to the August 11 start of Nonresponse Followup.
- The paper counts include inbound mail.
- * Internet, Paper, and Phone response options remain available throughout the data collection timeframe to offer maximum flexibility for respondents.

Actual vs. Projected Self-Response Rates by Mode



Legend

	Internet	Paper	Phone
Actual Self-Response Rate	=====	=====	=====
Projected Self-Response Rate	*****	*****	*****
Lower & Upper Bound			

Source: Census Data Lake & Decennial Statistical Studies Division

Periodic Performance Management Reports

2020 Census: Self-Response of Housing Units by State

Source: Decennial Statistical Studies Division

Data Current as of: July 27, 2020

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
U.S. Total	62.6%	63.5%	66.5%
Minnesota	71.9%	71.6%	74.1%
Wisconsin	69.2%	71.2%	73.5%
Nebraska	68.6%	68.8%	71.1%
Iowa	68.5%	71.0%	73.0%
Michigan	68.5%	65.4%	67.7%
Washington	67.9%	63.7%	67.2%
Virginia	67.3%	66.2%	69.0%
Illinois	67.2%	67.7%	70.5%
Utah	67.0%	65.4%	68.6%
Ohio	66.8%	66.2%	69.0%
Indiana	66.7%	67.0%	69.6%
Idaho	66.5%	64.6%	67.1%
Maryland	66.5%	66.5%	69.5%
Kansas	66.4%	67.4%	70.0%
Connecticut	66.2%	66.3%	69.5%
Colorado	65.9%	64.4%	67.2%
Kentucky	65.7%	63.0%	65.7%
Pennsylvania	65.6%	67.8%	70.2%
Oregon	64.9%	63.9%	66.9%
Massachusetts	64.6%	65.6%	68.8%
New Jersey	64.5%	64.4%	67.6%
South Dakota	64.0%	65.0%	67.1%
California	63.8%	64.7%	68.2%
Missouri	62.7%	65.3%	67.5%
New Hampshire	62.6%	61.5%	64.4%
North Dakota	62.0%	66.8%	68.8%

State	Actual	2010 Rate (start of NRFU)	2010 Rate (Final)
Tennessee	61.9%	63.8%	67.1%
Nevada	61.8%	58.7%	61.4%
Rhode Island	60.4%	62.8%	65.7%
Alabama	60.3%	59.5%	62.5%
Delaware	60.2%	60.8%	64.1%
Florida	59.7%	59.6%	63.0%
Arizona	59.3%	58.5%	61.3%
District of Columbia	58.8%	62.2%	66.0%
Hawaii	58.7%	60.7%	64.1%
North Carolina	58.7%	62.1%	64.8%
Georgia	58.3%	59.5%	62.5%
New York	58.1%	61.3%	64.6%
Texas	57.5%	60.3%	64.4%
Mississippi	57.5%	58.1%	61.3%
Arkansas	57.3%	59.5%	62.3%
Oklahoma	57.1%	58.9%	62.3%
Wyoming	57.0%	61.1%	63.4%
South Carolina	56.9%	62.2%	64.7%
Louisiana	56.7%	57.9%	61.0%
Montana	56.4%	62.3%	64.6%
Vermont	56.2%	58.1%	60.3%
Maine	54.4%	55.3%	57.4%
West Virginia	54.1%	56.8%	59.1%
New Mexico	52.4%	56.9%	60.0%
Alaska	49.0%	51.6%	55.6%
Puerto Rico	26.7%	51.2%	53.8%

Data as of 11:59 pm of the previous day

Periodic Performance Management Reports

2020 Census: Questionnaire Assistance Inbound Calls

Status:

● *On Track*

Data current as of:

July 25, 2020

Completion Date:

October 31, 2020

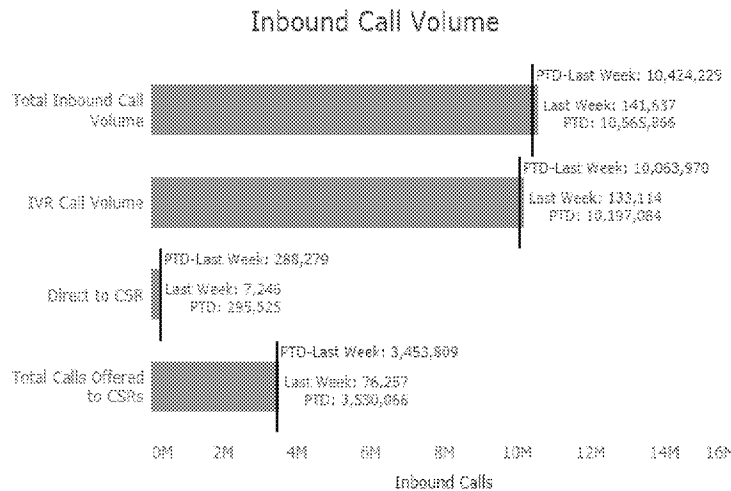
Notes:

- To date, 17,787 callers have requested the callback option. These callbacks have resulted in 6,356 completed interviews and 3,684 callers being provided assistance.



Language	Percentage
English	87.2%
Spanish	11.1%
TTY	0.7%
Vietnamese	0.2%
Korean	0.1%
All Other	0.7%

	Planned	Actual
Total Inbound Call Volume	6,985,051	10,565,866
Deflection Rate	47.0%	66.8%
Service Level - 30 Seconds	80.0%	63.3%
Average Handle Time	9:04	9:21



Calls Offered to CSRs by Language

	7/12 - 7/18	7/19 - 7/25	PTD	PTD %
English	18,189	62,555	3,114,904	98.2%
English Puerto Rico	37	267	2,499	0.1%
Spanish	2,583	7,309	271,523	7.7%
Spanish Puerto Rico	710	5,465	32,234	0.9%
Chinese Mandarin	67	66	10,471	0.3%
Chinese Cantonese	65	81	9,033	0.3%
Vietnamese	27	61	12,777	0.4%
Korean	36	49	12,395	0.4%
Russian	29	37	6,537	0.2%
Arabic	20	35	3,991	0.1%
Tagalog	6	37	2,575	0.1%
Polish	10	8	2,362	0.1%
French	3	11	1,135	0.0%
Haitian Creole	28	31	2,498	0.1%
Portuguese	8	16	1,734	0.0%
Japanese	6	10	2,214	0.1%
TTY	48	92	36,649	1.0%
Group Quarters	120	127	4,535	0.1%
Total	21,992	76,257	3,530,066	100.0%

Source: Daily Briefing Deck: Census Questionnaire Assistance



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Periodic Performance Management Reports

2020 Census: Partners & Participating Organizations

Status:

● On Track

Data current as of:

July 23, 2020

Completion Date:

March 2020

Notes:

- 2010 Census: 256,000 regional partners and 856 national partnering organizations.
- We have exceeded the 2010 Census for both national and community partners.
- The National Partnership Program (NPP) met its 2020 Census goal the week of April 20 of securing 900 national participating organizations. NPP will continue to grow the number of national partners and engagements.

Participating Organizations by Sector		
Sector	National	Community
Nonprofit	382	72,252
Business	138	90,053
Chamber of Commerce/Trade or Professional Association	113	10,610
Education	103	84,535
Government	88	71,978
Faith-Based Organizations	65	40,590
Media	49	8,346
Healthcare	48	14,940
Technology	33	342
International Governmental/Consulate/Embassy	13	357
Grand Total	1,032	394,003

Participating Organizations by Audiences Served*		
Audiences Served	National	Community
Mass Appeal	443	230,540
Black/African American	93	17,843
Young Children	90	5,872
Hispanic/Latino	83	25,822
Rural	80	13,588
Asian	79	10,215
Native Hawaiian Pacific Islander	48	671
Veterans	41	3,267
Young and Mobile	40	7,419
LGBTQ	24	1,292
Individuals with Disabilities	24	3,197
Elderly	24	8,845
Persons Experiencing Homelessness and Highly Mobile	22	5,518
American Indian/Alaskan Native	19	3,574
MENA	15	77

*Participating organizations that serve more than one audience are tallied against multiple audiences served as appropriate, so the sum total is greater than the grand total shown.

Completed Community Partnership Events: 413,972



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Source: Customer Relationship Management Database

Pre-decisional - Internal Only - Not for Public Distribution.

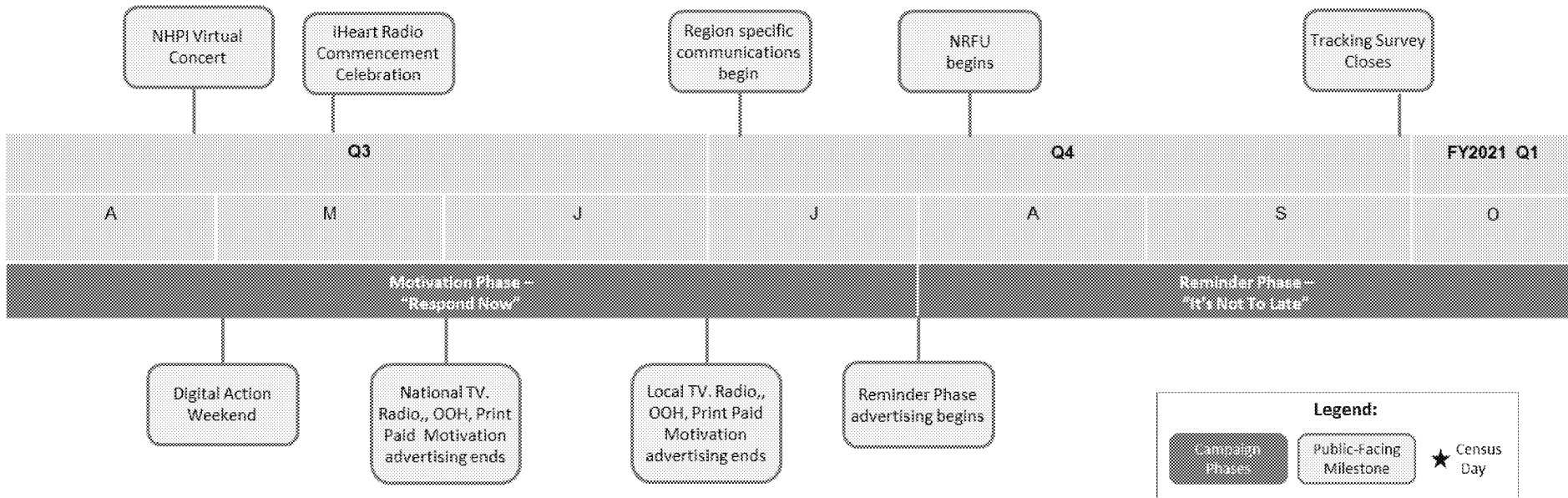
10

Periodic Performance Management Reports

2020 Census: Integrated Communications Campaign Weekly Report Timeline

Source: *Integrated Partnerships and Communication*

Data Current as of: July 22, 2020



Significant Accomplishments

- The regional surges weeks continued with Chicago’s post surge week, Atlanta, Denver, and Philadelphia’s surge week, and New York and Los Angeles’ pre-surge week.
- Statistics In Schools (SIS) staff conducted a podcast interview with Furthering Fathering Radio on 7/21.
- The Wonderama At Home Concert series for Houston was held on 7/24.

Periodic Performance Management Reports

2020 Census: Monthly FY 2020 Budget Execution Report

Status: ● On Track

Data current as of: June 30, 2020

Completion Date: September 30, 2020

Notes: The data are updated monthly following the financial close-out of the previous month, typically about five business days into the next month.

FY 2020 Actual Budget Execution for the 2020 Census Program - Commitments and Obligations through 6/30/2020

	\$ Amounts in Millions		
	IT	Non-IT	Total
Total Planned through June	\$1,719	\$4,971	\$6,690
Available contingency and additional appropriations through June	\$248	\$1,432	\$1,680
Planned Programmatic through June	\$1,471	\$3,539	\$5,010
Total Actual Commitments and Obligations through June	\$1,510	\$2,117	\$3,627
Unplanned commitments/obligations through June related to adjusted 2020 Census operations due to COVID-19 (risk-based contingency)	\$154	\$228	\$382
Actual Programmatic Commitments and Obligations through June	\$1,355	\$1,889	\$3,245
Total Plan Variance (\$/%)	\$209 (12.2%)	\$2,854 (57.4%)	\$3,063 (45.8%)
Remaining contingency and additional appropriations planned through June	\$94	\$1,203	\$1,297
Delayed Field Operation Spending through June	\$0.000	\$1,695	\$1,695
Non-Field Operational Programmatic Variance through June	\$116	(\$44)	\$71

High-Level Variance Explanations:

In light of the COVID-19 pandemic, the U.S. Census Bureau adjusted 2020 Census operations in order to protect the health and safety of the American public and Census Bureau employees, implement guidance from Federal, State, and local authorities regarding COVID-19, and ensure a complete and accurate count of all communities. These adjustments resulted in positive variances due to schedule adjustments, offset by additional obligations needed to support operational adjustments through the usage of available contingency funding. The total variance for the resources planned to be available through June is \$3.063 billion, or 46 percent. Below outlines the breakdown:

- The positive variance through June against the original plan in 2020 Census IT systems and operations is \$209 million, or 12 percent. This variance consists of relatively routine minor timing adjustments in contract actions and other IT purchases to later months in the fiscal year, totaling \$116 million. The remaining \$94 million represents a portion of contingency funding originally planned in April that has not yet needed to be obligated.
- The positive variance through June against the original plan in 2020 Census non-IT operations is \$2.854 billion, or 57 percent. This variance consists of \$1.695 billion delayed spending in the field operations as a result of schedule adjustments, and \$1.204 billion representing a portion of contingency and additional appropriations originally made available in spending plans in April that has not yet needed to be obligated. This variance is partially offset by a -\$44 million non-Field variance, primarily from a prior decision to increase funding above the original plan for the ICC contract to facilitate additional media purchases ahead of Census Day.
- While unused contingency contributes to the overall positive variance, this is a function of a budget decision last October to make all risk-based contingency available for peak operations. Decisions have been made to use risk-based contingency funds to support \$382 million in unplanned obligations or commitments through June as the result of the operational adjustments. The funds used to date include funding field staff salaries during to the suspension of field operations, IT purchases for additional devices and licenses, additional media purchases to encourage self response throughout the spring, and additional costs for the extension of the Fingerprint Contract and licenses as the result of the operational timing adjustments.

Source: Commerce Business Systems; Decennial Budget Integration Tool



U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU
census.gov

Pre-decisional - Internal Only - Not for Public Distribution.

12

This document has been withheld in full.

Operational and Processing Options to Meet Statutory Date of December 31, 2020 for Apportionment

August 3, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

United States
Census
2020

Bottom Line Up Front

Objective: We have developed this plan in response to your request to provide an apportionment count by December 31, 2020.

- **Maximizing** staff and production hours for field data collection operations to conclude field data collection by September 30, 2020.
- **Compress** and streamline backend processing to deliver apportionment counts by December 31, 2020.
- **Achieve** an acceptable level of accuracy, at least 99% of Housing Units in every state must be resolved.

Nonresponse Followup Operational Options

Early Start of Nonresponse Followup Operations

6 Cycle 1a Area Census Offices (ACOs) began operations on July 16

6 Cycle 1b ACOs began operations on July 23

35 Cycle 2 ACOs were scheduled to begin operations on July 30; however, we started operations earlier in some ACOs where staff was available:

- 17 ACOs – Started July 26 – 29
- 18 ACOs – Started July 30

39 Cycle 3 ACOs were scheduled to begin operations by August 3:

- 15 ACOs – Started last week, July 31
- 24 ACOs – Started today, August 3

All remaining ACOs were scheduled to begin August 11, but will begin operations by August 9:

- 53 ACOs – Will start August 3 – 7
- 109 ACOs (all remaining) – August 9
- These ACOs will have to deploy staff regardless of the COVID-19 risk in those areas to open on these dates.

There are currently 50 days in the production schedule for NRFU. Each additional day of production expands the capacity by 2%.

Increased Replacement Training for Enumerators

Replacement Training Options	Potential Efficiency Gain / Applicable Costs to Implement
Inviting More People to Training	Over selection rates will address higher-than-expected no-show rates of 35%, bringing us closer to our target initial staffing levels.
Continual Replacement Training	Expect to conduct replacement training for at least 135K Enumerators due to attrition. Just over 11,000 training additional sessions: \$90m total training cost

Bonuses for Increased Work

Pay Bonus Options	Potential Efficiency Gain / Applicable Costs to Implement
Implement Enumerator Pay bonus to boost work hours from 19 to 25 per week: <ul style="list-style-type: none"> Propose \$100 for exceeding 25 hours/week 	Expect 250,000 to qualify: \$25m/week Increases capacity by 1.5 million work hours per week, or 80,000 more "19 hour" enumerators per week
Implement Enumerator Pay bonus for working multiple 25 hour weeks: <ul style="list-style-type: none"> Propose \$500 for completing 3 weeks of production Can be renewed 	Expect 150,000 to qualify: \$75m total cost
Implement CFS Pay bonus for working multiple weeks: <ul style="list-style-type: none"> Propose \$750 for completing 3 weeks of production (from established start date) Would require 'acceptable' minimum of 32 hours per week Can be renewed 	Expect 15,000 CFSs to qualify: \$11.5m total cost per week

Outreach Methods to Expand Reach to Underperforming Areas

Options	Potential Efficiency Gain / Applicable Costs to Implement
<p>Expand the use of NRFU Travel Teams:</p> <ul style="list-style-type: none"> • Moving teams that have successfully completed their areas to areas requiring additional attention 	<p>Using experienced staff minimizes the need to train new staff – particularly in areas where new staff are not available.</p>
<p>Implement outbound phone calling to conduct interviews:</p> <ul style="list-style-type: none"> • Use telephone numbers from ERD Contact Frame • Used by enumerators in ACOs that are finishing up to help out in other ACOs 	<p>Facilitates outreach into high COVID-19 risk areas and provides additional enumeration capability.</p>

Adjustments to NRFU Contact Strategy

NRFU Adjustment Options	Potential Efficiency Gain / Applicable Costs to Implement
Close out self-reported vacants that are also Administrative Record (AdRec) vacant	Reduce workload by 140k cases
Reduce contact attempts for self-reported vacants from 6 to 1	Increase enumerator productivity
Reduce contact attempts for Re-Interview (RI) and Self-Response Quality Assurance (SRQA) cases from 6 to 3	Reduce attempts from 6 to 3 for 1.9 million cases, increase enumerator productivity
Eliminate Random RI, and depend only on analytic sampling	Reduce NRFU workload by 800k cases – potential reduction in quality of enumerator work
Make “pop count only” sufficient earlier in the operation	Still being researched, TBD

Implement Additional Administrative Record Options

Administrative Records Options	Potential Efficiency Gain / Applicable Costs to Implement
We are in consultation to revise our AdRec strategy to use IRS-only (no corroborating sources) for “pop count only” cases	Reduce attempts from 6 to 1 for estimated 3.8 million cases, contingent on IRS approval, increasing enumerator productivity
Close out cases with conflicting AdRec showing both vacant and delete	Reduce attempts from 6 to 1 for 1.9 million cases, increasing enumerator productivity

Overview of Backend Processing

Assumptions:

1. Highly compressed schedule for 2020 Census data processing.
2. Post-processing must start by October 1, 2020.
3. Post-processing work activities are limited to those required to produce apportionment counts. Delivery of redistricting data products will be negatively impacted under this revised plan and we are determining full impacts.
4. All of these activities represent abbreviated processes or eliminated activities that will reduce the accuracy of the 2020 Census.

Compressing Backend Processing

Adjusted Activity	Impact and Risks
<p>Finalize Master Address File (MAF) updates from remaining field operations by 9/4/20</p> <p>Address updates from continued field work will not be applied to the MAF</p>	<p>We do not anticipate that the resulting number of updates not included will be highly significant. However, increases risk of inaccuracy.</p>
<p>Eliminate the step that includes Decennial Statistical Studies Division (DSSD) review of the MAF extract</p>	<p>Risk of missing and therefore propagating errors, however the MAF is the most accurate ever.</p>
<p>Lock Geographic processing on 9/25/20 and deliver the final 2020 Census address universe by 10/14/20</p>	<p>Reduces a 35 day processing duration to 19 days.</p>
<p>Cancel Count Review Event 2, eliminating the need for late Group Quarters Enumeration (GQE) operations</p>	<p>State demographer review of GQ data will be cancelled. The Demographic and Decennial staffs will work together to develop the message and communicate it to the Federal State Cooperative for Population Estimates (FSCPE)/states. The risk is virtually certain vocal objections from the FSCPE State Demographers and the State Governors they serve.</p>

Compressing Backend Processing - Continued

Adjusted Activity	Impact and Risks
<p>Create a separate processing stream for the Enumeration of Transitory Locations (ETL) and Service Based Enumeration (SBE) operations that follows the Federally Affiliated Count Overseas (FACO) processing approach. This will enable adding ETL and SBE population counts state-by-state significantly later in the Census Unedited File (CUF) production process.</p>	<p>This file needs to be delivered to POP by the time the CUF – the basis for the apportionment delivery – review is scheduled to be complete, by December 18. Additionally, ETL permits the reporting of a Usual Home Elsewhere (UHE), which will not be able to be processed with this new approach.</p> <p>The CUF will have to be re-run prior to the processing of the Census Edited File (CEF) in order to add in the SBE/ETL population for the Public Law 94-171/Redistricting file. The Apportionment Team will need to change its processing plans and conduct testing to ensure the proper integration of ETL/SBE state counts.</p>
<p>Compress POP division and DSSD review and processing times</p>	<p>A compressed review period creates risk for serious errors not being discovered in the data – thereby significantly decreasing data quality. Additionally, serious errors discovered in the data may not be fixed – due to lack of time to research and understand the root cause or to re-run and re-review one or multiple state files.</p>
<p>Compress time for creating/verifying apportionment data and preparation of transmittal package for DOC</p>	<p>A compressed review period creates risk for errors being present in the data.</p>

Implementation of the Presidential Memo

A team has been established and is tasked with deriving a process utilizing sound statistical methods and meeting tests of operational feasibility, to achieve the goals of directives from Secretary Ross regarding implementation of the Presidential Memo. To achieve this, the Census will:

- Build upon the work we have already done based on Executive Order 13880, “Collecting Information about Citizenship Status in Connection with the Decennial Census”.
- Use all administrative records to the extent they are available. Using these records, in combination with other data already obtained regarding citizenship status, we will further refine the non-citizen category into legal, illegal, or unknown.
- Incorporating this work into the schedule to meet the current legal mandates.

Announcing the Replanned Operational Schedule

- **Announce:** Statement from Director Dillingham issued by Monday afternoon or as approval given with new schedule and re-plan outline.
- **Update Webpage:** We will update central schedule webpage with news dates. (current page reflects re-planning status)
- **Rollout:** We will follow a controlled rollout to give appropriate embargoed heads up to key Congressional offices, and then post and distribute the updated materials to Census Bureau staff, partners, intergovernmental stakeholders, and the media.

Questions?

Operational and Processing Options to Meet Statutory Date of December 31, 2020 for Apportionment

August 3, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

United States
Census
2020

Bottom Line Up Front

Objective: We have developed this plan in response to your request to provide an apportionment count by the statutory deadline of December 31, 2020.

- **Maximizing** staff and production hours for field data collection operations to conclude field data collection by September 30, 2020.
- **Compressing** and streamline backend processing to deliver apportionment counts by December 31, 2020.
- **Achieving** an acceptable level of accuracy and completeness, with a goal of resolving at least 99% of Housing Units in every state.

Nonresponse Followup Operational Options

Early Start of Nonresponse Followup Operations

6 Cycle 1a Area Census Offices (ACOs) began operations on July 16

6 Cycle 1b ACOs began operations on July 23

35 Cycle 2 ACOs were scheduled to begin operations on July 30; however, we started operations earlier in some ACOs where staff was available:

- 17 ACOs – Started July 26 – 29
- 18 ACOs – Started July 30

39 Cycle 3 ACOs were scheduled to begin operations by August 3:

- 15 ACOs – Started last week, July 31
- 24 ACOs – Started today, August 3

All remaining ACOs were scheduled to begin August 11, but will begin operations by August 9:

- 53 ACOs – Will start August 3 – 7
- 109 ACOs (all remaining) – August 9
- These ACOs will have to deploy staff regardless of the COVID-19 risk in those areas to open on these dates.

Increased Replacement Training for Enumerators

Replacement Training Options	Potential Efficiency Gain / Applicable Costs to Implement
Inviting More People to Training	Over selection rates will address higher-than-expected no-show rates of 35%, bringing us closer to our target initial staffing levels.
Continual Replacement Training	Expect to conduct replacement training for at least 135K Enumerators due to attrition. Just over 11,000 training additional sessions: \$90m total training cost

Bonuses for Increased Work

Pay Bonus Options	Potential Efficiency Gain / Applicable Costs to Implement
Implement Enumerator Pay bonus to boost work hours from 19 to 25 per week: <ul style="list-style-type: none"> Propose \$100 for exceeding 25 hours/week 	Expect 250,000 to qualify: \$25m/week Increases capacity by 1.5 million work hours per week, or 80,000 more “19 hour” enumerators per week
Implement Enumerator Pay bonus for working multiple 25 hour weeks: <ul style="list-style-type: none"> Propose \$500 for completing 3 weeks of production Can be renewed 	Expect 150,000 to qualify: \$75m total cost
Implement CFS Pay bonus for working multiple weeks: <ul style="list-style-type: none"> Propose \$750 for completing 3 weeks of production (from established start date) Would require ‘acceptable’ minimum of 32 hours per week Can be renewed 	Expect 15,000 CFSs to qualify: \$11.5m total cost per week

Outreach Methods to Expand Reach to Underperforming Areas

Options	Potential Efficiency Gain / Applicable Costs to Implement
<p>Expand the use of NRFU Travel Teams:</p> <ul style="list-style-type: none"> • Moving teams that have successfully completed their areas to areas requiring additional attention 	<p>Using experienced staff minimizes the need to train new staff – particularly in areas where new staff are not available.</p>
<p>Implement outbound phone calling to conduct interviews:</p> <ul style="list-style-type: none"> • Use telephone numbers from ERD Contact Frame • Used by enumerators in ACOs that are finishing up to help out in other ACOs 	<p>Enables enumeration in high COVID-19 risk areas and provides additional data collection capability.</p>

Adjustments to NRFU Contact Strategy

NRFU Adjustment Options	Potential Efficiency Gain / Applicable Costs to Implement
Close out self-reported vacants that are also Administrative Record (AdRec) vacant	Reduce workload by 140k cases
Reduce contact attempts for self-reported vacants from 6 to 1, if HU is confirmed vacant	Increase enumerator productivity
Reduce contact attempts for Re-Interview (RI) and Self-Response Quality Assurance (SRQA) cases from 6 to 3	Reduce attempts from 6 to 3 for 1.9 million cases, increase enumerator productivity
Eliminate Random RI, and depend on analytic sampling	Reduce NRFU workload by 800k cases – potential reduction in quality of enumerator work
Make “pop count only” sufficient earlier in the operation	Still being researched, TBD

Implement Additional Administrative Record Options

Administrative Records Options	Potential Efficiency Gain / Applicable Costs to Implement
We are in consultation to revise our AdRec strategy to use IRS-only (no corroborating sources) for “pop count only” cases	Reduce attempts from 6 to 1 for estimated 3.8 million cases, contingent on IRS approval, increasing enumerator productivity
Close out cases with conflicting AdRec showing both vacant and delete	Reduce attempts from 6 to 1 for 1.9 million cases, increasing enumerator productivity

Overview of Backend Processing

Assumptions:

1. Highly compressed schedule for 2020 Census data processing and review of data products.
2. Post-processing must start by October 1, 2020.
3. Post-processing work activities are limited to those required to produce apportionment counts. Delivery of redistricting data products will be negatively impacted under this revised plan and we are determining full impacts.
4. All of these activities represent abbreviated processes or eliminated activities that will reduce accuracy.

Compressing Backend Processing

Adjusted Activity	Impact and Risks
<p>Finalize Master Address File (MAF) updates from remaining field operations by 9/4/20</p> <p>Address updates from continued field work after 9/4/20 will not be applied to the MAF</p>	<p>We do not anticipate that the resulting number of updates not included will be highly significant. However, increases risk of inaccuracy.</p>
<p>Eliminate the step that includes Decennial Statistical Studies Division (DSSD) review of the MAF extract</p>	<p>Risk of missing and therefore propagating errors, however the MAF is the most accurate ever.</p>
<p>Lock Geographic processing on 9/25/20 and deliver the final 2020 Census address universe by 10/14/20</p>	<p>Reduces a 35 day processing duration to 19 days.</p>
<p>Cancel Count Review Event 2, eliminating the need for late Group Quarters Enumeration (GQE) operations</p>	<p>State demographer review of GQ data will be cancelled. The Demographic and Decennial staffs will work together to develop the message and communicate it to the Federal State Cooperative for Population Estimates (FSCPE)/states. The risk is virtually certain vocal objections from the FSCPE State Demographers and the State Governors they serve.</p>

Compressing Backend Processing - Continued

Adjusted Activity	Impact and Risks
<p>Create a separate processing stream for the Enumeration of Transitory Locations (ETL) and Service Based Enumeration (SBE) operations that follows the Federally Affiliated Count Overseas (FACO) processing approach. This will enable adding ETL and SBE population counts state-by-state significantly later in the Census Unedited File (CUF) production process.</p>	<p>This file needs to be delivered to POP by the time the CUF – the basis for the apportionment delivery – review is scheduled to be complete, by December 18. Additionally, ETL permits the reporting of a Usual Home Elsewhere (UHE), which will not be able to be processed with this new approach.</p> <p>The CUF will have to be re-run prior to the processing of the Census Edited File (CEF) in order to add in the SBE/ETL population for the Public Law 94-171 Redistricting file. The Apportionment Team will need to change its processing plans and conduct testing to ensure the proper integration of ETL/SBE state counts.</p>
<p>Compress POP division and DSSD review and processing times</p>	<p>A compressed review period creates risk for serious errors not being discovered in the data – thereby significantly decreasing data quality. Additionally, serious errors discovered in the data may not be fixed – due to lack of time to research and understand the root cause or to re-run and re-review one or multiple state files.</p>
<p>Compress time for creating/verifying apportionment data and preparation of transmittal package for DOC</p>	<p>A compressed review period creates risk for errors being present in the data.</p>

Implementation of the Presidential Memo

A team has been established and is tasked with deriving a process utilizing sound statistical methods and meeting tests of operational feasibility, to achieve the goals of directives from Secretary Ross regarding implementation of the Presidential Memo. To achieve this, the Census will:

- Build upon the work we have already done based on Executive Order 13880, “Collecting Information about Citizenship Status in Connection with the Decennial Census”.
- Use all administrative records to the extent they are available. Using these records, in combination with other data already obtained regarding citizenship status, we will further refine the non-citizen category into legal, illegal, or unknown.
- Incorporating this work into the schedule to meet the current legal mandates.

Announcing the Replanned Operational Schedule

- **Announce:** Statement from Director Dillingham issued by Monday afternoon or as approval given with new schedule and re-plan outline.
- **Update Webpage:** We will update central schedule webpage with new dates. (current page reflects re-planning status)
- **Rollout:** We will follow a controlled rollout to give appropriate embargoed heads up to key Congressional offices, and then post and distribute the updated materials to Census Bureau staff, partners, intergovernmental stakeholders, and the media.

Questions?

Operational and Processing Options to Meet Statutory Date of December 31, 2020 for Apportionment

August 3, 2020

Pre-decisional - Internal Use Only - Not for Public Distribution

Shape
your future
START HERE >

United States
Census
2020

Bottom Line Up Front

Objective: We have developed this plan in response to your request to provide an apportionment count by the statutory deadline of December 31, 2020.

- **Maximizing** staff and production hours for field data collection operations to conclude field data collection by September 30, 2020.
- **Compressing** and streamline backend processing to deliver apportionment counts by December 31, 2020.
- **Achieving** an acceptable level of accuracy and completeness, with a goal of resolving at least 99% of Housing Units in every state.

Nonresponse Followup Operational Options

Early Start of Nonresponse Followup Operations

6 Cycle 1a Area Census Offices (ACOs) began operations on July 16

6 Cycle 1b ACOs began operations on July 23

35 Cycle 2 ACOs were scheduled to begin operations on July 30; however, we started operations earlier in some ACOs where staff was available:

- 17 ACOs – Started July 26 – 29
- 18 ACOs – Started July 30

39 Cycle 3 ACOs were scheduled to begin operations by August 3:

- 15 ACOs – Started last week, July 31
- 24 ACOs – Started today, August 3

All remaining ACOs were scheduled to begin August 11, but will begin operations by August 9:

- 53 ACOs – Will start August 3 – 7
- 109 ACOs (all remaining) – August 9
- These ACOs will have to deploy staff regardless of the COVID-19 risk in those areas to open on these dates.

Increased Replacement Training for Enumerators

Replacement Training Options	Potential Efficiency Gain / Applicable Costs to Implement
Inviting More People to Training	Over selection rates will address higher-than-expected no-show rates of 35%, bringing us closer to our target initial staffing levels.
Continual Replacement Training	Expect to conduct replacement training for at least 135K Enumerators due to attrition. Just over 11,000 training additional sessions: \$90m total training cost

Bonuses for Increased Work

Pay Bonus Options	Potential Efficiency Gain / Applicable Costs to Implement
Implement Enumerator Pay bonus to boost work hours from 19 to 25 per week: <ul style="list-style-type: none"> Propose \$100 for exceeding 25 hours/week 	Expect 250,000 to qualify: \$25m/week Increases capacity by 1.5 million work hours per week, or 80,000 more “19 hour” enumerators per week
Implement Enumerator Pay bonus for working multiple 25 hour weeks: <ul style="list-style-type: none"> Propose \$500 for completing 3 weeks of production Can be renewed 	Expect 150,000 to qualify: \$75m total cost
Implement CFS Pay bonus for working multiple weeks: <ul style="list-style-type: none"> Propose \$750 for completing 3 weeks of production (from established start date) Would require ‘acceptable’ minimum of 32 hours per week Can be renewed 	Expect 15,000 CFSs to qualify: \$11.5m total cost per week

Outreach Methods to Expand Reach to Underperforming Areas

Options	Potential Efficiency Gain / Applicable Costs to Implement
<p>Expand the use of NRFU Travel Teams:</p> <ul style="list-style-type: none"> Moving teams that have successfully completed their areas to areas requiring additional attention 	<p>Using experienced staff minimizes the need to train new staff – particularly in areas where new staff are not available.</p>
<p>Implement outbound phone calling to conduct interviews:</p> <ul style="list-style-type: none"> Use telephone numbers from ERD Contact Frame Used by enumerators in ACOs that are finishing up to help out in other ACOs 	<p>Enables enumeration in high COVID-19 risk areas and provides additional data collection capability.</p>

Adjustments to NRFU Contact Strategy

NRFU Adjustment Options	Potential Efficiency Gain / Applicable Costs to Implement
Close out self-reported vacants that are also Administrative Record (AdRec) vacant	Reduce workload by 140k cases
Reduce contact attempts for self-reported vacants from 6 to 1, if HU is confirmed vacant	Increase enumerator productivity
Reduce contact attempts for Re-Interview (RI) and Self-Response Quality Assurance (SRQA) cases from 6 to 3	Reduce attempts from 6 to 3 for 1.9 million cases, increase enumerator productivity
Eliminate Random RI, and depend on analytic sampling	Reduce NRFU workload by 800k cases – potential reduction in quality of enumerator work
Make “pop count only” sufficient earlier in the operation	Still being researched, TBD

Implement Additional Administrative Record Options

Administrative Records Options	Potential Efficiency Gain / Applicable Costs to Implement
We are in consultation to revise our AdRec strategy to use IRS-only (no corroborating sources) for “pop count only” cases	Reduce attempts from 6 to 1 for estimated 3.8 million cases, contingent on IRS approval, increasing enumerator productivity
Close out cases with conflicting AdRec showing both vacant and delete	Reduce attempts from 6 to 1 for 1.9 million cases, increasing enumerator productivity

Overview of Backend Processing

Assumptions:

1. Highly compressed schedule for 2020 Census data processing and review of data products.
2. Post-processing must start by October 1, 2020.
3. Post-processing work activities are limited to those required to produce apportionment counts. Delivery of redistricting data products will be negatively impacted under this revised plan and we are determining full impacts.
4. All of these activities represent abbreviated processes or eliminated activities that will reduce accuracy.

Compressing Backend Processing

Adjusted Activity	Impact and Risks
<p>Finalize Master Address File (MAF) updates from remaining field operations by 9/4/20</p> <p>Address updates from continued field work after 9/4/20 will not be applied to the MAF</p>	<p>We do not anticipate that the resulting number of updates not included will be highly significant. However, increases risk of inaccuracy.</p>
<p>Eliminate the step that includes Decennial Statistical Studies Division (DSSD) review of the MAF extract</p>	<p>Risk of missing and therefore propagating errors, however the MAF is the most accurate ever.</p>
<p>Lock Geographic processing on 9/25/20 and deliver the final 2020 Census address universe by 10/14/20</p>	<p>Reduces a 35 day processing duration to 19 days.</p>
<p>Cancel Count Review Event 2, eliminating the need for late Group Quarters Enumeration (GQE) operations</p>	<p>State demographer review of GQ data will be cancelled. The Demographic and Decennial staffs will work together to develop the message and communicate it to the Federal State Cooperative for Population Estimates (FSCPE)/states. The risk is virtually certain vocal objections from the FSCPE State Demographers and the State Governors they serve.</p>

Compressing Backend Processing - Continued

Adjusted Activity	Impact and Risks
<p>Create a separate processing stream for the Enumeration of Transitory Locations (ETL) and Service Based Enumeration (SBE) operations that follows the Federally Affiliated Count Overseas (FACO) processing approach. This will enable adding ETL and SBE population counts state-by-state significantly later in the Census Unedited File (CUF) production process.</p>	<p>This file needs to be delivered to POP by the time the CUF – the basis for the apportionment delivery – review is scheduled to be complete, by December 18. Additionally, ETL permits the reporting of a Usual Home Elsewhere (UHE), which will not be able to be processed with this new approach.</p> <p>The CUF will have to be re-run prior to the processing of the Census Edited File (CEF) in order to add in the SBE/ETL population for the Public Law 94-171 Redistricting file. The Apportionment Team will need to change its processing plans and conduct testing to ensure the proper integration of ETL/SBE state counts.</p>
<p>Compress POP division and DSSD review and processing times</p>	<p>A compressed review period creates risk for serious errors not being discovered in the data – thereby significantly decreasing data quality. Additionally, serious errors discovered in the data may not be fixed – due to lack of time to research and understand the root cause or to re-run and re-review one or multiple state files.</p>
<p>Compress time for creating/verifying apportionment data and preparation of transmittal package for DOC</p>	<p>A compressed review period creates risk for errors being present in the data.</p>

Implementation of the Presidential Memo

A team has been established and is tasked with deriving a process utilizing sound statistical methods and meeting tests of operational feasibility, to achieve the goals of directives from Secretary Ross regarding implementation of the Presidential Memo. To achieve this, the Census will:

- Build upon the work we have already done based on Executive Order 13880, “Collecting Information about Citizenship Status in Connection with the Decennial Census”.
- Use all administrative records to the extent they are available. Using these records, in combination with other data already obtained regarding citizenship status, we will further refine the non-citizen category into legal, illegal, or unknown.
- Incorporating this work into the schedule to meet the current legal mandates.

Announcing the Replanned Operational Schedule

- **Announce:** Statement from Director Dillingham issued by Monday afternoon or as approval given with new schedule and re-plan outline.
- **Update Webpage:** We will update central schedule webpage with new dates. (current page reflects re-planning status)
- **Rollout:** We will follow a controlled rollout to give appropriate embargoed heads up to key Congressional offices, and then post and distribute the updated materials to Census Bureau staff, partners, intergovernmental stakeholders, and the media.

Questions?

This document has been withheld in full.

From: DRisko@doc.gov [DRisko@doc.gov]
Sent: 8/3/2020 1:39:03 PM
To: Denno, Christopher M [christopher.m.denno@census.gov]
CC: Jarmin, Ron S [ron.s.jarmin@census.gov]; Lamas, Enrique [enrique.lamas@census.gov]; Jones, Christa D [christa.d.jones@census.gov]; Olson, Timothy P [timothy.p.olson@census.gov]; Christy, James T [james.t.christy@census.gov]; Fontenot, Albert E [albert.e.fontenot@census.gov]; Stempowski, Deborah M [deborah.m.stempowski@census.gov]; Thieme, Michael T [michael.t.thieme@census.gov]; Ahmad, Ali M [ali.m.ahmad@census.gov]
Subject: Re: Revised Replan Deck
Attachments: operational and processing options to meet september 30 final.pdf; ATT00001.htm

Received. Thanks!

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [PII](c)
drisko@doc.gov

On Aug 3, 2020, at 9:37 AM, Christopher M Denno (CENSUS/ADDC FED)
<christopher.m.denno@census.gov> wrote:

Good Morning,

Attached is a revised replan deck with an edit made to slide 12.

Please let me know if you have any questions. Thank you.

Christopher Denno, Special Assistant
Decennial Census Programs
U.S. Census Bureau
Room 8H143 | Office: 301.763.4092 | Mobile: [PII]
[census.gov](https://www.census.gov) | [@censusbureau](https://twitter.com/censusbureau)
Shape your future. START HERE > 2020census.gov

This document has been withheld in full.

From: Risko, Daniel (Federal) [redacted] **PII**
(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=69966F04F7414063BA61A760CA5EAE61-DANIEL RISK]
Sent: 8/3/2020 1:39:05 PM
To: Denno, Christopher M [christopher.m.denno@census.gov]
CC: Jarmin, Ron S [ron.s.jarmin@census.gov]; Lamas, Enrique [enrique.lamas@census.gov]; Jones, Christa D [christa.d.jones@census.gov]; Olson, Timothy P [timothy.p.olson@census.gov]; Christy, James T [james.t.christy@census.gov]; Fontenot, Albert E [albert.e.fontenot@census.gov]; Stempowski, Deborah M [deborah.m.stempowski@census.gov]; Thieme, Michael T [michael.t.thieme@census.gov]; Ahmad, Ali M [ali.m.ahmad@census.gov]
Subject: Re: Revised Replan Deck
Attachments: operational and processing options to meet september 30 final.pdf; ATTO0001.htm

Received. Thanks!

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [redacted] **PII** (c)
drisko@doc.gov

On Aug 3, 2020, at 9:37 AM, Christopher M Denno (CENSUS/ADDC FED)
<christopher.m.denno@census.gov> wrote:

Good Morning,

Attached is a revised replan deck with an edit made to slide 12.

Please let me know if you have any questions. Thank you.

Christopher Denno, Special Assistant
Decennial Census Programs
U.S. Census Bureau
Room 8H143 | Office: 301.763.4092 | Mobile: [redacted] **PII**
census.gov | [@censusbureau](https://twitter.com/censusbureau)
Shape your future. START HERE > 2020census.gov

This document has been withheld in full.

From: DRisko@doc.gov [DRisko@doc.gov]
Sent: 8/3/2020 1:39:22 PM
To: Martin, Nicole (Federal) [NMartin1@doc.gov]
Subject: Fwd: Revised Replan Deck
Attachments: operational and processing options to meet september 30 final.pdf; ATT00001.htm

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [PII] (c)
drisko@doc.gov

Begin forwarded message:

From: "Risko, Daniel (Federal)" <DRisko@doc.gov>
Date: August 3, 2020 at 9:39:05 AM EDT
To: "Denno, Christopher M" <christopher.m.denno@census.gov>
Cc: "Jarmin, Ron S" <ron.s.jarmin@census.gov>, "Lamas, Enrique" <enrique.lamas@census.gov>, "Jones, Christa D" <christa.d.jones@census.gov>, "Olson, Timothy P" <timothy.p.olson@census.gov>, "Christy, James T" <james.t.christy@census.gov>, "Fontenot, Albert E" <albert.e.fontenot@census.gov>, "Stempowski, Deborah M" <deborah.m.stempowski@census.gov>, "Thieme, Michael T" <michael.t.thieme@census.gov>, "Ahmad, Ali M" <ali.m.ahmad@census.gov>
Subject: Re: Revised Replan Deck

Received. Thanks!

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [PII] (c)
drisko@doc.gov

On Aug 3, 2020, at 9:37 AM, Christopher M Denno (CENSUS/ADDC FED) <christopher.m.denno@census.gov> wrote:

Good Morning,

Attached is a revised replan deck with an edit made to slide 12.

Please let me know if you have any questions. Thank you.

Christopher Denno, Special Assistant

Decennial Census Programs

U.S. Census Bureau

Room 8H143 | Office: 301.763.4092 | Mobile: PII

[census.gov](https://www.census.gov) | [@censusbureau](https://twitter.com/censusbureau)

Shape your future. START HERE > 2020census.gov

This document has been withheld in full.

From: Risko, Daniel (Federal); [REDACTED] PII
[REDACTED] PII
Sent: 8/3/2020 1:39:23 PM
To: Martin, Nicole (Federal) [NMartin1@doc.gov]
Subject: Fwd: Revised Replan Deck
Attachments: operational and processing options to meet september 30 final.pdf; ATT00001.htm

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [REDACTED] PII (c)
drisko@doc.gov

Begin forwarded message:

From: "Risko, Daniel (Federal)" <DRisko@doc.gov>
Date: August 3, 2020 at 9:39:05 AM EDT
To: "Denno, Christopher M" <christopher.m.denno@census.gov>
Cc: "Jarmin, Ron S" <ron.s.jarmin@census.gov>, "Lamas, Enrique" <enrique.lamas@census.gov>, "Jones, Christa D" <christa.d.jones@census.gov>, "Olson, Timothy P" <timothy.p.olson@census.gov>, "Christy, James T" <james.t.christy@census.gov>, "Fontenot, Albert E" <albert.e.fontenot@census.gov>, "Stempowski, Deborah M" <deborah.m.stempowski@census.gov>, "Thieme, Michael T" <michael.t.thieme@census.gov>, "Ahmad, Ali M" <ali.m.ahmad@census.gov>
Subject: Re: Revised Replan Deck

Received. Thanks!

Dan Risko
Chief of Staff
Office of the Deputy Secretary
United States Department of Commerce
202-482-6010 (o) [REDACTED] PII (c)
drisko@doc.gov

On Aug 3, 2020, at 9:37 AM, Christopher M Denno (CENSUS/ADDC FED) <christopher.m.denno@census.gov> wrote:

Good Morning,

Attached is a revised replan deck with an edit made to slide 12.

Please let me know if you have any questions. Thank you.

Christopher Denno, Special Assistant

Decennial Census Programs

U.S. Census Bureau

Room 8H143 | Office: 301.763.4092 | Mobile: PII

[census.gov](https://www.census.gov) | [@censusbureau](https://twitter.com/censusbureau)

Shape your future. START HERE > 2020census.gov

This document has been withheld in full.

This document has been withheld in full.

This document has been withheld in full.

This document has been withheld in full.

This document has been withheld in full.

Respond to the 2020 Census

Messaging to Encourage Response for General Audiences

Prior to Nonresponse Followup	During Nonresponse Followup	Final Week	Beyond
<p>There's still time to respond. Respond now online, by phone, or by mail.</p>	<p>It's not too late to respond. Respond now or when a census taker comes to your door.</p>	<p>This is the final week to respond to the 2020 Census. Respond now.</p>	<p>Thank you for responding!</p>
<p>Respond online now at 2020census.gov or by phone at 844-330-2020.</p> <p>Or, if you have the 2020 Census questionnaire you received in the mail or at your door, fill it out and mail it back.</p> <p>Most households have responded. Don't be left out—your response matters.</p> <p>Respond for where you were living on April 1 and include everyone who usually lived there too, including children.</p> <p>Encourage your family and friends to respond if they haven't already. Remind them that their response matters.</p> <p>If we don't hear from your household, a census taker will visit soon to ask you the census questions in person.</p>	<p>Respond online now at 2020census.gov, by phone at 844-330-2020, or by mail.</p> <p>Respond for where you were living on April 1 and include everyone who usually lived there too, including children.</p> <p>Most households have responded. Don't be left out—your response matters. Remind your family and friends, too.</p> <p>A census taker will visit soon to ask you the census questions in person if you haven't responded already.</p> <p>If a census taker comes to your home, please cooperate. Your community needs your response.</p> <p>Census takers are from your community. They know that a complete and accurate count will benefit your area.</p> <p>Encourage your family and friends to cooperate if a census taker visits their home.</p> <p>Census takers will wear masks and follow the current health and safety guidelines in your community.</p> <p>If you responded without a Census ID, we may visit you to confirm your address and collect your responses in person. We want to ensure we count everyone in the right place.</p>	<p>Don't miss the chance to shape your future—your response matters.</p> <p>If you think you may not have been counted, respond online at 2020census.gov or by phone at 844-330-2020 now.</p> <p>Respond using the address where you were living on April 1 and include everyone who usually lived there too, including children.</p>	<p>The next 10 years of funding for critical services will be informed by your participation in the census.</p> <p>Census results will be shared soon.</p>

See "2020 Census Operational Adjustments Due to COVID-19" for the latest operational timeline at <https://2020census.gov/en/news-events/operational-adjustments-covid-19.html>.

2020CENSUS.GOV

D-FS-PA-EN-029

**Shape
your future
START HERE >**

**United States
Census
2020**

Responding to the 2020 Census is easy, safe, and important

It's easy.

- Responding takes only a few minutes to complete.
- You can respond online or by phone in one of 13 languages and find assistance in many more. Visit <https://2020census.gov/languages.html>.
- It has never been easier to respond on your own, whether online, over the phone or by mail—all without having to meet a census taker.

It's safe.

- Your response is safe, secure, and confidential. Your information is protected by law.
- We will not share your responses with immigration or law enforcement agencies.
- By law, your answers can only be used to produce statistics.
- Responding now will minimize the need for a census taker to follow up and visit your home later this year.
- Census takers will wear masks when they interview households in person. The interviews are quick and can be done outside your home and 6 feet apart.

It's important. Your response matters.

- Responding to the 2020 Census in this time of social distancing makes a difference for the well-being of your community and helps shape the future.
- Your response helps to direct billions of dollars in federal funds to local communities for health care, emergency response, schools, education programs, roads, and other public services.
- Results from the 2020 Census will determine the number of seats each state has in Congress and your political representation at all levels of government.
- Complete the 2020 Census now so your community will have the resources it needs over the next 10 years.
- An accurate census count helps communities get the resources they need for emergency and disaster response.

This document has been withheld in full.

This document has been withheld in full.

This document has been withheld in full.

This document has been withheld in full.

CENSUS BLOGS

[About Census Blogs](#)
[Director's Blog](#)
[Global Reach](#)
[Random Samplings](#)
[Research Matters](#)
[Comment Policy](#)
[← Back to Director's Blog](#)


Statement from U.S. Census Bureau Director Steven Dillingham: Delivering a Complete and Accurate 2020 Census Count

Mon Aug 03 2020

SUBSCRIBE



AUGUST 3, 2020 — The U.S. Census Bureau continues to evaluate its operational plans to collect and process 2020 Census data. Today, we are announcing updates to our plan that will include enumerator awards and the hiring of more employees to accelerate the completion of data collection and apportionment counts by our statutory deadline of December 31, 2020, as required by law and directed by the Secretary of Commerce. The Census Bureau's new plan reflects our continued commitment to conduct a complete count, provide accurate apportionment data, and protect the health and safety of the public and our workforce.

- **Complete Count:** A robust field data collection operation will ensure we receive responses from households that have not yet self-responded to the 2020 Census.
 - We will improve the speed of our count without sacrificing completeness. As part of our revised plan, we will conduct additional training sessions and provide awards to enumerators in recognition of those who maximize hours worked. We will also keep phone and tablet computer devices for enumeration in use for the maximum time possible.
 - We will end field data collection by September 30, 2020. Self-response options will also close on that date to permit the commencement of data processing. Under this plan, the Census Bureau intends to meet a similar level of household responses as collected in prior censuses, including outreach to hard-to-count communities.

Categories

[2010 Census \(1\)](#)
[2016 Census Test \(2\)](#)
[2017 Census Test \(1\)](#)
[2018 Census Test \(4\)](#)
[2020 Census \(34\)](#)
[American Community Survey \(ACS\) \(6\)](#)
[American Indian or Alaska Native \(AIAN\) \(5\)](#)
[Annual Survey of Entrepreneurs \(ASE\) \(1\)](#)
[Business and Economy \(8\)](#)
[COVID-19 \(3\)](#)
[Census Operations \(30\)](#)
[Center for Economic Studies \(CES\) \(1\)](#)
[Children \(2\)](#)
[Commuting \(1\)](#)
[Data Tool \(4\)](#)
[Director \(4\)](#)
[Disability \(1\)](#)
[Disclosure Avoidance \(1\)](#)
[Economic Census \(EC\) \(2\)](#)
[Economic Indicators \(4\)](#)
[Education \(1\)](#)
[Emergency Preparedness \(5\)](#)
[Families and Living Arrangements \(1\)](#)
[Federal Government \(2\)](#)
[Government \(1\)](#)
[Grandparents \(1\)](#)
[Health Insurance \(1\)](#)
[History \(1\)](#)
[Income \(1\)](#)
[Industry \(1\)](#)
[Information & Communication Technology \(1\)](#)
[International \(1\)](#)
[International Programs \(1\)](#)
[International Trade \(2\)](#)
[Language Use \(2\)](#)
[Manufacturing \(1\)](#)
[Migration \(1\)](#)
[Miscellaneous \(4\)](#)
[Population \(5\)](#)
[Poverty \(2\)](#)
[Quarterly Services Survey \(QSS\) \(1\)](#)
[Race \(1\)](#)

- **Accurate Data and Efficient Processing:** Once we have the data from self-response and field data collection in our secure systems, we plan to review it for completeness and accuracy, streamline its processing, and prioritize apportionment counts to meet the statutory deadline. In addition, we plan to increase our staff to ensure operations are running at full capacity.
- **Flexible Design:** Our operation remains adaptable and additional resources will help speed our work. The Census Bureau will continue to analyze data and key metrics from its field work to ensure that our operations are agile and on target for meeting our statutory delivery dates. Of course, we recognize that events can still occur that no one can control, such as additional complications from severe weather or other natural disasters.
- **Health and Safety:** We will continue to prioritize the health and safety of our workforce and the public. Our staff will continue to follow Federal, state, and local guidance, including providing appropriate safety trainings and personal protective equipment to field staff.

The Census Bureau continues its work on meeting the requirements of Executive Order 13880 issued July 11, 2019 and the Presidential Memorandum issued July 21, 2020. A team of experts are examining methodologies and options to be employed for this purpose. The collection and use of pertinent administrative data continues.

We are committed to a complete and accurate 2020 Census. To date, 93 million households, nearly 63 percent of all households in the Nation, have responded to the 2020 Census. Building on our successful and innovative internet response option, the dedicated women and men of the Census Bureau, including our temporary workforce deploying in communities across the country in upcoming weeks, will work diligently to achieve an accurate count.

We appreciate the support of our hundreds of thousands of community-based, business, state, local and tribal partners contributing to these efforts across our Nation. The 2020 Census belongs to us all. If you know someone who has not yet responded, please encourage them to do so today online at 2020census.gov, over the phone, or by mail.

###

This entry was posted on Mon Aug 03 2020 and filed under 2020 Census and Census Operations.

Previous

Prepared Statement Before the House Committee on Oversight and Reform

Next

Census in the Time of COVID

Retail Trade (2)
 Services (1)
 Teaching about Statistics (1)
 Transportation (1)

Archives

August 2020
 July 2020
 April 2020
 February 2020
 November 2019
 August 2019
 February 2019
 December 2018
 November 2018
 September 2018
 August 2018
 July 2018
 May 2018
 April 2018
 June 2017
 May 2017
 March 2017
 February 2017
 December 2016
 November 2016
 October 2016
 September 2016
 July 2016
 June 2016
 May 2016
 April 2016
 March 2016
 February 2016
 January 2016
 December 2015
 November 2015
 October 2015
 September 2015
 August 2015
 July 2015
 May 2015
 April 2015
 March 2015
 February 2015
 January 2015
 December 2014
 November 2014
 October 2014
 September 2014
 August 2014
 July 2014
 June 2014
 May 2014
 March 2014
 February 2014
 August 2013
 July 2013
 June 2013
 April 2013
 February 2013
 December 2012
 November 2012
 October 2012
 September 2012
 August 2012
 June 2012
 May 2012
 April 2012
 March 2012
 February 2012
 January 2012
 October 2011
 September 2011
 August 2011
 July 2011
 June 2011
 May 2011
 April 2011
 March 2011
 February 2011
 December 2010

November 2010
October 2010
September 2010
August 2010
July 2010
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

Sign Up for Email Updates

To sign up for updates please enter your contact information below.

Enter your email address

Stay Current

Newsroom
America Counts
Blogs
Stats for Stories

Stay Connected



[Census Jobs](#) | [Information Quality](#) | [Data Linkage Infrastructure](#) | [Data Protection and Privacy Policy](#) | [Accessibility](#) | [FOIA](#) | [U.S. Department of Commerce](#)
| [USA.gov](#)

Measuring America's People, Places, and Economy

Is this page helpful?


 Search

BROWSE BY TOPIC

EXPLORE DATA

LIBRARY

SURVEYS/ PROGRAMS

INFORMATION FOR...

FIND A CODE

ABOUT US

[// Census.gov](#) > [Director's Blog](#) > [Update on the 2020 Census](#)

CENSUS BLOGS

[About Census Blogs](#)
[Director's Blog](#)
[Global Reach](#)
[Random Samplings](#)
[Research Matters](#)
[Comment Policy](#)
[Back to Director's Blog](#)


Update on the 2020 Census

Wed Jul 08 2020

WRITTEN BY: DR. STEVEN DILLINGHAM

SUBSCRIBE



The leadership and staff of the U.S. Census Bureau – including the half-million census takers joining the 2020 Census team this summer – are fully committed to a complete and accurate count of all people living in the United States, without exception. That is our mission and the mission of our more than 380,000 partnering organizations across the nation that reach into every community and touch every household in America.

While the Census Bureau is enormously proud of its central role in conducting the count, the decennial census is a national responsibility and relies on everyone working together. Let there be no mistake, the 2020 Census is nonpartisan in its operation and support. The census is grounded in the U.S. Constitution. It is our collective legal, civic, and moral responsibility to do everything possible to get a complete and accurate count, including special efforts, talents, and partnerships to reach hard-to-count and hard-to-reach populations. Working together with the outstanding leadership of the career executives with whom I am honored to serve, the experienced and dedicated teams in our field offices, and partners across the nation, we will complete our shared mission in the face of formidable challenges including COVID-19.

We are pleased to have received responses from more than 91 million households so far, representing nearly 62 percent of the nation's households. That is an enormous accomplishment, which would not have been possible without new technologies, innovations, and more committed partners than ever before. For the first time in history, we are providing everyone online and telephonic self-response options in addition to paper-based responses. We have found that the nation clearly prefers the efficient and cost-effective online option. The online responses allow us to devote resources to areas of greatest need, including hard-to-count areas and nonresponse follow-up operations. While we are excited about our progress, we must continue to focus on those

 Search this blog

Categories

- [2010 Census \(1\)](#)
- [2016 Census Test \(2\)](#)
- [2017 Census Test \(1\)](#)
- [2018 Census Test \(4\)](#)
- [2020 Census \(34\)](#)
- [American Community Survey \(ACS\) \(6\)](#)
- [American Indian or Alaska Native \(AIAN\) \(5\)](#)
- [Annual Survey of Entrepreneurs \(ASE\) \(1\)](#)
- [Business and Economy \(8\)](#)
- [COVID-19 \(3\)](#)
- [Census Operations \(30\)](#)
- [Center for Economic Studies \(CES\) \(1\)](#)
- [Children \(2\)](#)
- [Commuting \(1\)](#)
- [Data Tool \(4\)](#)
- [Director \(4\)](#)
- [Disability \(1\)](#)
- [Disclosure Avoidance \(1\)](#)
- [Economic Census \(EC\) \(2\)](#)
- [Economic Indicators \(4\)](#)
- [Education \(1\)](#)
- [Emergency Preparedness \(5\)](#)
- [Families and Living Arrangements \(1\)](#)
- [Federal Government \(2\)](#)
- [Government \(1\)](#)
- [Grandparents \(1\)](#)
- [Health Insurance \(1\)](#)
- [History \(1\)](#)
- [Income \(1\)](#)
- [Industry \(1\)](#)
- [Information & Communication Technology \(1\)](#)
- [International \(1\)](#)
- [International Programs \(1\)](#)
- [International Trade \(2\)](#)
- [Language Use \(2\)](#)
- [Manufacturing \(1\)](#)
- [Migration \(1\)](#)
- [Miscellaneous \(4\)](#)
- [Population \(5\)](#)
- [Poverty \(2\)](#)
- [Quarterly Services Survey \(QSS\) \(1\)](#)
- [Race \(1\)](#)

about our progress, we must continue to focus on these areas with traditionally low response rates, which we monitor daily – and the public can as well – thorough our website. All communities must be fully counted!

While the unexpected public health challenges posed by COVID-19 brought our field operations to a halt in March, we determined that the best path forward was to shift the schedule of the planned field operations and activities. I am proud to report that we have restarted operations across the country and are operating in accordance with federal, state and local health and safety guidance. We have invited nearly every household in America to participate in the 2020 Census through multiple mailings and in-person deliveries for remote households that do not receive regular mail. We are resuming in-person enumeration for a handful of pre-determined remote households. We also are preparing to conduct our massive Nonresponse Followup operation beginning in a select number of communities in mid-July and expanding nationwide by mid-August.

We urge everyone to encourage friends, family, neighbors, and social networks to go online to fill out the 2020 Census, and to respond when census takers knock on their door to count their household in a safe manner. We will continue to stress the complete confidentiality of 2020 Census responses. We and our partners will also amplify “Be Counted” messages across social media platforms, local radio, television, and other communication methods.

The Census Bureau has planned over the last decade to execute the most efficient, effective, and innovative decennial census ever. With the continued support of the American people and our hundreds of thousands of partners across the country, I am confident we will accomplish our mission and deliver a complete and accurate count of the nation.

This entry was posted on Wed Jul 08 2020 and filed under 2020 Census and COVID-19.

Retail Trade (2)
 Services (1)
 Teaching about Statistics (1)
 Transportation (1)

Archives

- August 2020
- July 2020
- April 2020
- February 2020
- November 2019
- August 2019
- February 2019
- December 2018
- November 2018
- September 2018
- August 2018
- July 2018
- May 2018
- April 2018
- June 2017
- May 2017
- March 2017
- February 2017
- December 2016
- November 2016
- October 2016
- September 2016
- July 2016
- June 2016
- May 2016
- April 2016
- March 2016
- February 2016
- January 2016
- December 2015
- November 2015
- October 2015
- September 2015
- August 2015
- July 2015
- May 2015
- April 2015
- March 2015
- February 2015
- January 2015
- December 2014
- November 2014
- October 2014
- September 2014
- August 2014
- July 2014
- June 2014
- May 2014
- March 2014
- February 2014
- August 2013
- July 2013
- June 2013
- April 2013
- February 2013
- December 2012
- November 2012
- October 2012
- September 2012
- August 2012
- June 2012
- May 2012
- April 2012
- March 2012
- February 2012
- January 2012
- October 2011
- September 2011
- August 2011
- July 2011
- June 2011
- May 2011
- April 2011
- March 2011
- February 2011
- December 2010

Previous

🔍 Half of U.S. Households Have Responded to the 2020 Census

Next

Prepared Statement Before the House Committee on Oversight and Reform 🔍

November 2010
October 2010
September 2010
August 2010
July 2010
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

Sign Up for Email Updates

To sign up for updates please enter your contact information below.

Stay Current

[Newsroom](#)
[America Counts](#)
[Blogs](#)
[Stats for Stories](#)

Stay Connected



[Census Jobs](#) | [Information Quality](#) | [Data Linkage Infrastructure](#) | [Data Protection and Privacy Policy](#) | [Accessibility](#) | [FOIA](#) | [U.S. Department of Commerce](#)
| [USA.gov](#)

Measuring America's People, Places, and Economy

Is this page helpful? ✕
 Yes No

2020CENSUS.GOV > News & Events > 2020 Census Operational Adjustments Due to COVID-19

News & Events

Press Releases

Press Kits

Events

2020 Census Operational Adjustments Due to COVID-19

We're adapting or delaying some of our operations to protect the health and safety of our staff and the public and make sure we get the same population counted another way.

SHARE: [f](#) [t](#) [in](#)

In light of the COVID-19 outbreak, the U.S. Census Bureau is continually adjusting 2020 Census operations in order to:

- Protect the health and safety of the American public and Census Bureau employees.
- Implement guidance from Federal, State, and local authorities regarding COVID-19.
- Ensure a complete and accurate count of all communities.

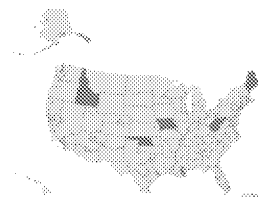
To help the Census Bureau continue to adapt to the COVID-19 pandemic, the White House Office of Management and Budget recently submitted a supplemental request of \$1 billion for the 2020 Census. This funding would allow for supplemental hiring, pay incentives, additional outreach and advertising, and replenished contingency funding to provide needed flexibility as the Census Bureau conducts its largest component of the field operation, Nonresponse Followup. This flexibility is critical to helping us operate in the midst of an unprecedented public health crisis, including accelerated efforts to conduct our field data collection as quickly, and safely as possible, while ensuring a complete and accurate count and a timely delivery of quality data.

Since the suspension of field operations in mid-March, the Census Bureau has continually assessed our operational plans, taking into account Federal, state and local guidance, and the status of COVID-19 cases to ensure that we can safely fulfill our mission. Our continuing rigorous analysis led to a phased restart that began in May, and a soft launch of the Nonresponse Follow-up operation that began early in a number of area census offices in mid-July. The supplemental request is an extension of our effort to ensure we are ready to adapt to challenges in the environment.

On August 3, 2020, Census Bureau Director Steve Dillingham released a [statement](#) on recent updates to the 2020 Census operational plan.

Census Takers Are Following Up with Nonresponding Households

Starting July 16, census takers will begin interviewing households that have yet to respond to the 2020 Census in regions managed by the area census offices on [this map](#).



In subsequent weeks, the Census Bureau will announce additional census offices as it prepares to begin enumeration activities nationwide. The majority of census offices across the country will begin follow-up work on August 11.

The Census Bureau is working to complete data collection as quickly and safely as possible, while ensuring a complete and accurate count as it strives to comply with the law and statutory deadlines. All offices are schedule to complete their work by September 30, 2020.

Census takers will follow local public health guidelines when they visit. [Learn more at Census Takers In Your Neighborhood.](#)

Review of 2020 Census Operational Plan

[This presentation](#) updates partners, stakeholders and the public on 2020 Census operational changes.

Status of Current Operations

Census takers will interview households in person. New dates will cover areas previously scheduled for "Early NRFU."

Planned Schedule

May 13 – July 31

Revised Schedule

The Census Bureau began soft-launching NRFU on July 16, 2020, and it will soon be underway across the entire country. All area census offices will complete their work by September 30, 2020.

Group Quarters (E-Response & Paper Enumeration)

Many group quarters have already begun responding through our e-Response enumeration option.

Planned Schedule

April 2 – June 5

Revised Schedule

April 2 – September 3

Remote Alaska

Early operation to reach parts of Alaska which may be difficult to reach later in the year and whose populations depart for other activities. The operation will be mostly completed on the original planned schedule, though some areas with year-round populations will be enumerated when it is safe to do so.

Planned Schedule

January 21 – April 30

Revised Schedule

January 21 – August 31

Island Areas

Census takers interview households in American Samoa, the Commonwealth of the Northern Mariana Islands, Guam, and the U.S. Virgin Islands. This operation is coordinated with the local Island Areas governments. Census takers use paper questionnaires to interview households.

Planned Schedule

February 3 - June 30

Revised Schedule

February 3 - September 30

Field Offices at Peak Operations

Managers and staff commence administrative, training, deployment and support activities for peak data collection operations. This includes selecting and hiring field staff.

Planned Schedule

March 1

Revised Schedule

Phased re-opening occurred between **May 4** and **June 12**.

Update Leave - Stateside

Census takers drop off invitations to respond and paper questionnaires at the front doors of 5 million households stateside while updating the addresses.

Planned Schedule

March 15 – April 17

Revised Schedule

Phased re-opening occurred between **May 4** and **June 12**.

Update Leave – Puerto Rico

Update Leave operations for the Commonwealth of Puerto Rico, approximately 1.7 million households, will be coordinated separately.

Planned Schedule

March 15 – April 17

Revised Schedule

May 22

Update Enumerate

Census takers interview about 2,000 households in remote parts of northern Maine and southeast Alaska.

Planned Schedule**Revised Schedule**

March 16 – April 30

June 14 – July 29

In-Person Group Quarters Enumeration

Group Quarters that remain as part of our in-person group quarters enumeration efforts will begin in July.

Planned Schedule

Revised Schedule

April 2 – June 5

July 1 – September 3

Service Based Enumeration

We're working with service providers at soup kitchens, shelters, and regularly scheduled food vans to count the people they serve.

Planned Schedule

Revised Schedule

March 30 – April 1

September 22 - September 24

Mobile Questionnaire Assistance

Census Bureau staff assists people with responding online at places people gather (events, grocery stores, etc.).

Planned Schedule

Revised Schedule

March 30 – July 31

To be completed on September 30

Count of People experiencing homelessness outdoors

Census takers count people under bridges, in parks, in all-night businesses, etc.

Planned Schedule

Revised Schedule

April 1

September 23 - September 24

Enumeration of Transitory Locations

Census takers count people staying at campgrounds, RV parks, marinas, and hotels if they do not usually live elsewhere.

Planned Schedule

Revised Schedule

April 9 – May 4

September 3 – September 28

Process Apportionment Counts

After collection activities are complete, Census Bureau experts run and review output from programs to unduplicate responses, determine final housing unit status, populate any missing housing unit data on household size and finalize the universe to be included in the apportionment count file.

The statutory deadline to provide apportionment counts is December 31, 2020.

Process Redistricting Data

Census Bureau experts run and review programs to populate any missing demographic data for each household, run differential privacy programs to ensure confidentiality and run tabulation programs for each state delivery.

The statutory deadline to provide redistricting data is March 31, 2021.

Press Kit: COVID-19

The Census Bureau continues to carefully monitor the COVID-19 situation and follow the guidance of federal, state, and local health authorities.

[STAY UP TO DATE >](#)

Related Information

STATEMENTS

Statement on 2020 Census Operational Adjustments Due to COVID-19

In light of the COVID-19 outbreak, the U.S. Census Bureau is adjusting 2020 Census operations.

Response Rates

How many people in your community have already responded to the 2020 Census? Keep track with this map of response rates.

2020 Census Operations

Extensive preparations for the 2020 Census began far in advance to ensure a complete and accurate count.

Sign Up for Email Updates

To sign up for updates, please enter your contact information below.

Stay Current

2020 Census Jobs
Operational Adjustments Due to COVID-19

Stay Connected



[Back to Census.gov](#) | [Information Quality](#) | [Data Protection and Privacy Policy](#) | [Accessibility](#) | [FOIA](#) | [U.S. Department of Commerce](#) | [About](#)

Shape Your Future. START HERE.

Is this page helpful? ×

YES NO