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August 31, 2020

Honorable Valerie E. Caproni United States District Judge Southern District of New York 40 Foley Square New York, New York 10007

#### Re: Chevrestt v. Barstool Sports, Inc. (1:20-cv-1949-VEC)

Dear Judge Caproni:

In compliance with the Court's order, I respectfully submit that I have completed the following CLE programs:

- 1) Ethical Law Office Management for Solo Practitioners
- 2) Flying Solo: Managing Your Practice, Your Team, and Your Finances
- 3) Litigation Issues for Small Law Firms and Solos
- 4) Transforming a Solo Practice with Practice Management Software
- 5) Admitting our mistakes: Owning up to Lawyer Missteps and the Perilous Consequences of Trying to Bury Professional Error
- 6) Time Management for Attorneys: Eight Essential Elements

Attached in <u>Exhibit A</u> please find proof of completion. Due to technical glitch, I am still waiting on one certificate from the American Bar Association. I am attaching in Exhibit A the e-mail to the ABA asking for the certificate of completion.

One program entitled *Panel of Lawyers Who are Doing it: Practice Management Technology to Grow Your Solo/Small Law Practice Ethically* was not recorded and thus I was unable to watch this program on-line. However, instead of watching only two of the following in number 5 in your Honor's Order, I watched all three programs. What I learned in *Admitting our mistakes: Owning up to Lawyer Missteps*, is relevant here because I didn't realize that this program was only available as a live event and was not going to be recorded like the other programs identified above. I apologize to the Court for this mistake.

What I learned from each course:

1) Ethical Law Office Management for Solo Practitioners



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- a. Risk- Pros and Cons of starting your own practice
  - i. Pros:
    - 1. Establishing a name in the community
    - 2. Long-Term Profitability
    - 3. Self-Gratification
  - ii. Cons:
    - 1. Start-Up Costs
    - 2. Lack of Office Support
    - 3. No Initial Salary/Benefits
    - 4. Ethical Conundrums
- 2) Flying Solo: Managing Your Practice, Your Team, and Your Finances
  - a. <u>Practice Management Software</u>
    - i. <u>Clio-</u> client has push notifications, cloud based, push to all your devices, docket management system, task management, integrated payment system,
    - ii. <u>PracticePanther</u>- generate bills, works with Microsoft, integration with QuickBooks, client portal, notifications and chat
    - iii. Filevine- case management, in-house texting, integrated bills
    - iv. <u>Needles</u>- comprehensive workflow automation, advance document management
    - v. <u>Avaza-</u> project management, resource scheduling, online timesheets, expense management, recurring invoicing
    - vi. <u>Rocket Matter-</u> fully customizable matter templates, business intelligence
- 3) Litigation Issues for Small Law Firms and Solos
  - a. <u>Use technology to your advantage</u>
    - i. Videoconferening (Skype, zoom, facetime
    - ii. Hands-free, good-quality phone service
    - iii. Second Monitor or Screen
    - iv. Fast Wifi Connection
    - v. Get a Tablet for document management
    - Keep Your Cases Moving
    - i. Delay is a Defendant's friend
    - **Depositions** 
      - i. Video

b.

C.

- ii. Skype
- iii. Share screen
- d. <u>Strengths/Advantages of Smaller Firms</u>
  - i. Flexible Pricing
  - ii. Lower overhead
  - iii. Nimble Decisive management
  - iv. Unique, specialized strategy choices
  - v. No conflict
- 4) Transforming a Solo Practice with Practice Management Software

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- a. Importance of having Practice Management Software (helps manage your practice, efficiently and more producibility)
  - i. <u>PracticePanther</u>- Email, Save in native formats In PDF, time activated when email opened/closed, synchronization with outlook and/gmail
  - ii. <u>SmokeBall</u>- Automated/one touch filing in folder or matter learning/matter, Coordinate with existing folders in Outlook/Gmail
- 5) Admitting our mistakes: Owning up to Lawyer Missteps and the Perilous Consequences of Trying to Bury Professional Error

Don't be afraid of owning up to your own mistakes

- a. <u>Ethics</u>- guidelines that state the dos and don't in a specific context
- b. Professionalism- specific traits expected of a professional
- c. Civility and Respect- good not behavior
- d. <u>Integrity</u>- work on the clock
- e. <u>Keep your promises-</u>
- f. <u>Commitment-</u>stay dedicated
- g. Character- dependable, open-minded.
- h. <u>Punctual-</u>Be on table

## 6) Time Management for Attorneys: Eight Essential Elements

Manage your day-to-day by planning in the beginning of the day what your day will look like

#### Key to Success

- 1) There will be phases of personal response
- 2) Know that feelings can be displaced
- 3) Be Patient with self and others as you adjust
- 4) Extra communication is essential
- 5) Negotiate w colleagues and family
- 6) Balance structure and flexibility

#### Routines are critical

- a) Sleep patterns
- b) Meal and Snack Times
- c) Break Times
- d) Exercise and self-care
- e) Media Consumption
- f) Family/Friend Time
- g) Workspace Organization
- h) Colleague Meeting Time

#### The Eight Elements

- a) Plan Effectively- Daily, Quarterly, Annually
- b) Capture & Update Tasks
- c) Prioritize & Schedule
- d) Train, Delegate & Supervise

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- e) Organize Info & Email
- f) Optimize Procedures
- g) Frame Boundaries
- h) Cultivate Self-Awareness

## Mindfulness

a) Paying attention in a particular way: on purpose in the present moment and nonjudgmentally so you can be your physically, emotion, and cognitive best.

Based upon what I learned in the above CLE's, I am continuing to learn new things in my practice management software to run things more efficiently and smoothly. I also am making sure to own up to my mistakes that do happen. I am also improving my time management skills by implementing some of the essential guidelines learned such as managing a plan at the beginning of the day. I am changing the way I use technology such as calendaring to make sure tasks get done on time and items get docketed correctly. I have also learned to delegate tasks that can be delegated to make the work flow more efficient.

I thank the Court for recommending these CLE programs and look forward to continuing to implement what I learned into my practice.

Respectfully submitted,

/s/Richard Liebowitz Richard P. Liebowitz