

United States District Court
Northern District of California

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

NATIONAL URBAN LEAGUE, et al.,
Plaintiffs,
v.
WILBUR L. ROSS, et al.,
Defendants.

Case No. 20-CV-05799-LHK

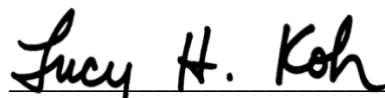
**ORDER RE: COMMUNICATIONS
WITH THE COURT**

An individual has emailed the Court’s proposed order inbox. The individual’s email and email attachment are reproduced below. Any annotations are in the original attachment. The Court hereby reminds all parties and interested parties who wish to communicate with the Court that any such communications shall be made in filings on the Court’s docket.

In addition, Plaintiffs and Defendants shall file a response to the individual’s email and attachment by Tuesday, September 29, 2020 at 5:00 p.m. Pacific Time.

IT IS SO ORDERED.

Dated: September 28, 2020



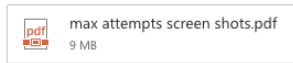
LUCY H. KOH
United States District Judge

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Melissa Garza <enlighteneddesignart@gmail.com>
Mon 9/28/2020 11:18 AM
To: CAND LHKpo



Dear Judge,

The U.S. Census disregarded the Court's order of September 5, 2020 by closing out cases after 1 or 2 days of attempts of enumerators knocking on respondents' doors. Attached is Case ID 43XXYCHK3MJY, with a 2-days attempt, but closed out as "complete" with an event designation code of "6.040 Max Attempts." This was done on September 24, 2020.

In contrast, some cases are given many days of attempts to close out. For example, the attached screenshot shows a case with 12 days of attempts and 26 total attempts for that case. Another manager stated that the "max attempts" is political, and the LA Regional Census Center (which oversees cases from Idaho all the way to Hawaii) will not release these "max attempt" cases.

As a Census Field Supervisor, I and a number of my colleagues are gravely concerned that the Census is undercounting households in Southern California, not counting more than 30,000 households from the Pasadena ACO alone. In our Field OCS database, my colleagues and I have compiled the following max attempt cases after only 1 day:

Pasadena ACO

- Zone 1 95 pages - approx 4,750 cases
- Zone 2 128 pages - approx 6,400 cases
- Zone 3 140 pages - approx 7,000 cases
- Zone 4 123 pages - approx 6,150 cases
- Zone 5 180 pages - approx 9,000 cases

South Gate ACO

- Zone 1 76 pages - - approx 3,800 cases
- Zone 2 75 pages - approx 3,750 cases
- Zone 3 135 pages - approx 6,750 cases

Similar events were also occurring in other ACO's throughout the country.

I have called another Census Field Supervisor in South Texas and confirmed that they have 109 pages designated as "max attempts" after only 1 day. Each page contains 50 addresses.

South Texas 109 pages - approx 5,450 cases

On September 16th, 2020 our RCC acknowledged that at least 16,000 of these cases were closed due to max attempts and stated, that they were "working on a solution to release these cases," but still nothing has been done, the amount of Max Attempt Day 1 cases has stayed the same as of September 28th, 2020, which exceeds 16,000.

Since September 17th, 2020 the Pasadena ACO has been pushing hard to get to 100% completion but they are deliberately excluding these "May Attempt Day 1" cases. The Max Attempt Day 1 is just the lowest threshold, however, the same goes for cases Day 4 and fewer.

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Time	Description	Performed by
09/24/2020 11:00 PM	End of Nightly Processing.	Agent(System-Queue-Field-NRFUNightlyProcessing.Ru
09/24/2020 11:00 PM	Nightly Processing resolved the case due to Max Attempts w/o pop count	Agent(System-Queue-Field-NRFUNightlyProcessing.Ru
09/24/2020 11:00 PM	Start of Nightly Processing.	Agent(System-Queue-Field-NRFUNightlyProcessing.Run
09/24/2020 1:09 PM	Event Code 7.040 received and Case Data Has been updated	Agent(System-Queue-Field-Incoming.ProcessFOCSInco m
09/24/2020 12:33 AM	Case Assigned	Agent(System-Queue-OptimizerCaseAssignment.Pr
09/23/2020 11:00 PM	End of Nightly Processing.	Agent(System-Queue-Field-NRFUNightlyProcessing.Run N
09/23/2020 11:00 PM	End of Nightly Processing, routing to Optimizer.	Agent(System-Queue-Field-NRFUNightlyProcessing.Run N

This case is currently in a Closeout CFS Area.

Information Contact History Audit Case Notes (5) Manual Assignments

Case ID [REDACTED]	Case Type NRFU	Proxy Eligible No
Block 03644701	Case Status Completed	Attempt Days 2
Tract 207710	Event Code 6.040 Max Attempts	Total Attempts 2
County 037	Current Employee [REDACTED]	Language
Address [REDACTED]		

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Time	Description	Performed by
09/16/2020 11:01 PM	End of Nightly Processing.	Agent(System-Queue-NRFUNightlyProcessin
09/16/2020 11:01 PM	Nightly Processing resolved the case due to Max Attempts w/o pop count	Agent(System-Queue-NRFUNightlyProcessin
09/16/2020 11:01 PM	Start of Nightly Processing.	Agent(System-Queue-NRFUNightlyProcessin
09/16/2020 6:15 PM	Real Time Processing - Start : FLD_Prod_3274_Enum-56005	[REDACTED]
09/16/2020 12:32 AM	Case Assigned	Agent(System-Queue-OptimizerCaseAssignm
09/15/2020 11:02 PM	End of Nightly Processing.	Agent(System-Queue-NRFUNightlyProcessing
09/15/2020 11:02 PM	End of Nightly Processing, routing to Optimizer.	Agent(System-Queue-NRFUNightlyProcessing.

is case is currently in a Closeout CFS Area.

Information Contact History Audit Case Notes (6) Manual Assignments

Attempt Time:	Enumerator	Mode:	Resp Type	Event
16-Sep-2020 06:14:12 PM PDT	[REDACTED]	PV	HH	3.021 No One Home

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This case is currently in a Closeout CFS Area.

Information Contact History Audit Case Notes (1) Manual Assignments

Time	Description	Performed by
08/10/2020 11:01 PM	End of Nightly Processing.	Agent(System-Queue-Field-NRFUNightlyProcessing.RunNightlyProcessing27)
08/10/2020 11:01 PM	Nightly Processing resolved the case due to Max Attempts w/o pop count	Agent(System-Queue-Field-NRFUNightlyProcessing.RunNightlyProcessing27)
08/10/2020 11:01 PM	Start of Nightly Processing.	Agent(System-Queue-Field-NRFUNightlyProcessing.RunNightlyProcessing27)
08/10/2020 2:15 PM	Real Time Processing - Start : FLD_Prod_3287_Enum-1780	[REDACTED]
08/10/2020 12:40 PM	Event Code 7.040 received and Case Data Has been updated	Agent(System-Queue-Field-EventCode-Incoming.ProcessFOCSIncomingEventCode)

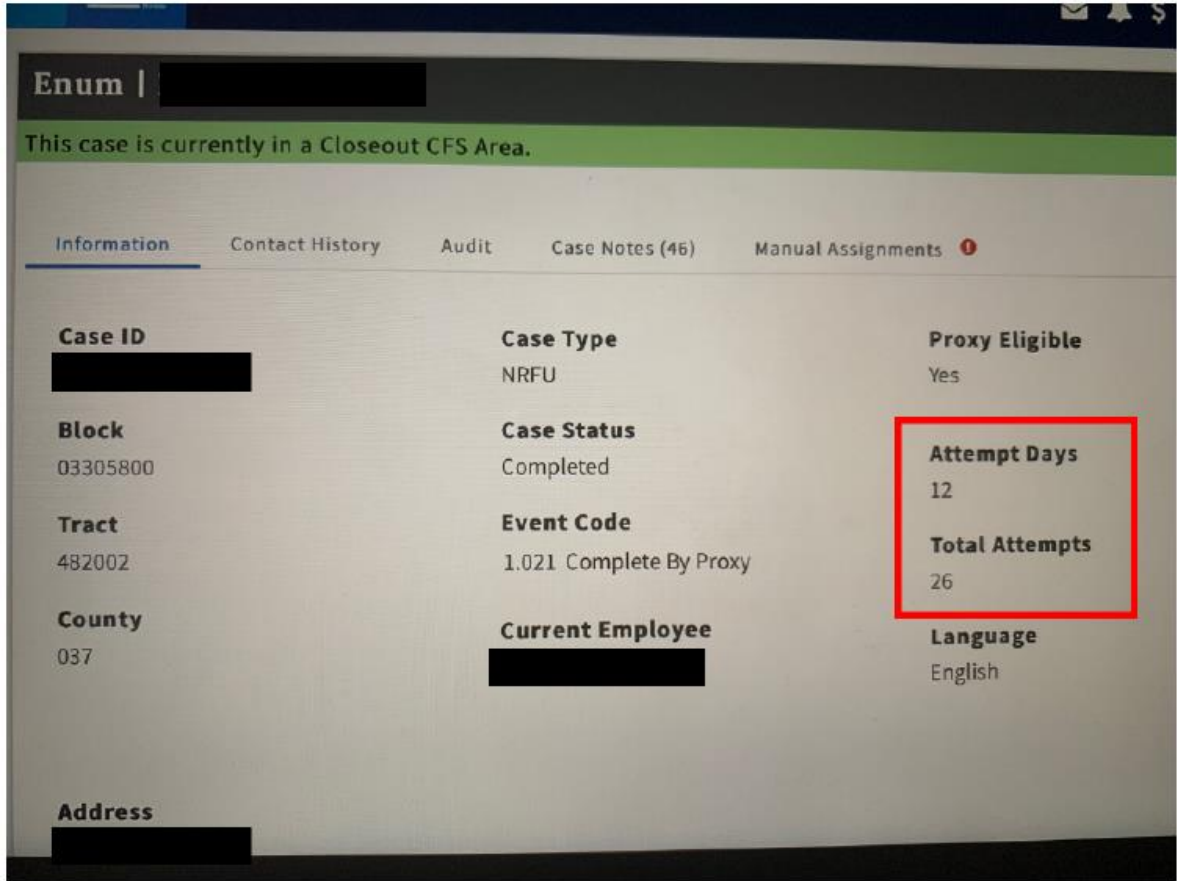
Information Contact History Audit Case Notes (1) Manual Assignments

Note

+ Add Note

Time	Added by	Case Note
08/10/2020 02:15 PDT	[REDACTED]	Locked gates. Not way to reach door

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These are just some of the examples of "Max Attempts" where the system has closed cases at 1 and 2 days max attempts. There is also an example of a case that took 12 attempt days to actually close with 26 actual attempts.