

28 September 2020

Catherine Hutton
Radio New Zealand

By email: Catherine.Hutton@rnz.co.nz
Ref: H202006346

Dear Catherine Hutton

Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to the Ministry of Health (the Ministry) on 20 August 2020 for information relating to the Laura Fergusson Trust (LFT).

On 17 September 2020, the due date for responding to this request was extended under section 15A of the Act, as further collation and consultation was required.

A copy of your full request and information in response to each question is outlined in Appendix One of this letter.

I trust that this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request.

Please note that this response, with your personal details removed, may be published on the Ministry website.

Yours sincerely



Adri Isbister
**Deputy Director-General
Disability**

Appendix One

#	Requested information	Response
1	<i>How many organisations that the Ministry of Health contribute funding to are currently using the facilities on the Laura Fergusson Rehabilitation site in Epsom?</i>	One Ministry funded disability service provider (Spectrum Care Trust) is currently using facilities on the site in Epsom.
1a	<i>Please list these organisations, what facilities they are using and details of how long they have access to the site for.</i>	Spectrum Care Trust currently uses one seven-bedroom dwelling. The Ministry is aware that the current lease ends on 31 December 2020.
2	<i>How many residential beds on Laura Fergusson's Epsom's site was the Ministry of Health funding, at the time of its closure? (August 2020).</i>	Clients were transferred to other contracted providers; therefore, no beds were occupied at the time of closure.
2a	<i>How many of those beds were occupied at the time of the site's closure?</i>	For further context, at the time LFT informed the Ministry they were exiting services, there were 50 clients accessing facility based respite and 31 clients accessing residential support at the Epsom site.
3	<i>What was the number of respite beds on Laura Fergusson's Epsom's site being funded by the Ministry of Health at the time of its closure?</i>	
3a	<i>How many of those beds were occupied at the time of the site's closure?</i>	
4	<i>Was the Ministry of Health funding any other services on the LFT site, if so, please outline the nature of those services and the number of people who were receiving them at the time of the services closure in August?</i>	The Ministry funded no other services on the LFT site other than community residential and facility-based respite.
4a	<i>What has become of those services?</i>	At the time of closure, all community residential and facility-based respite clients had transferred to alternative providers.

5	<i>Copies of all correspondence between Laura Fergusson Rehabilitation and the Ministry of Health since September 2019 with regard to LFT exiting its \$4.1m contract with the Ministry and others.</i>	<p>Information in scope of parts 5, 6 and 7 of your request is attached as Document 1 to this letter. Please note that some information is being withheld under:</p> <ul style="list-style-type: none"> • section 9(2)(a) of the Act, to protect the privacy of natural persons • section 9(2)(ba)(i) to protect information which is subject to an obligation of confidence; • section 9(2)(b)(ii) of the Act, as the releasing of this information would be likely to unreasonably prejudice the commercial position of the person who is the subject of the information; and • section 9(2)(g)(i) of the Act, to maintain the effective conduct of public affairs through the free and frank expression of opinions. 	
6	<i>Copies of all correspondence between Laura Fergusson Rehabilitation and the Ministry of Health which discuss concerns Laura Fergusson Rehabilitation had about delivering the services it was contracted to by the Ministry, since January 1, 2019.</i>		
7	<i>Copies of all correspondence between Laura Fergusson Rehabilitation and the Ministry of Health and/or Jan White indicating that Laura Fergusson planned to cease its contract to provide Ministry of Health services.</i>		
8	<i>How many of the 124 individuals, mentioned in the Ministry's press release of February 20, who were receiving services from the Trust, have been transitioned to other providers?</i>	All LFT clients were transitioned to other contracted providers.	
8a	<i>How many remain?</i>		

Out of scope

From: Adri Isbister/MOH
To: "Heather McLeish" <HeatherM@lft.co.nz>
Cc: Angela Radich/MOH@MOH
Date: 10/10/2019 05:36 pm
Subject: Re: request to meet

Good Evening Heather,
I've copied Ange in as she can support coordination of a meeting. Time is really tight but we'll see what we can do.
Cheers Adri

Adri Isbister
Deputy Director-General
Disability
Ministry of Health
Mobile: s 9(2)(a) [REDACTED]
Fax: 04 816 2989

<http://www.health.govt.nz>
<mailto:Adri.Isbister@health.govt.nz>

▼ "Heather McLeish" ---10/10/2019 08:53:34 a.m.---Good morning Adri, I am formally requesting an urgent meeting with you to present the current challe

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "adri_isbister@moh.govt.nz" <adri_isbister@moh.govt.nz>,
Date: 10/10/2019 08:53 a.m.
Subject: request to meet

Good morning Adri,
I am formally requesting an urgent meeting with you to present the current challenges faced by LFT Auckland and I ask that this be considered confidential between us at this time.
I will come to Wellington to meet with you over the next two weeks at your convenience.

I look forward to the opportunity to discuss our current issues with you.
Kind regards Heather

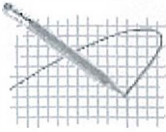
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: 9(2)(a) / Mob: / Fax: +64 9 529 0123

Disclaimer and Notice:

This e-mail message is privileged and confidential. If you are not the intended recipient please delete the message and notify the sender. Laura Fergusson Rehabilitation is not responsible for changes to this e-mail or any attachments after transmission. Laura Fergusson Rehabilitation is the trading name of Laura Fergusson Trust Incorporated, a charitable organisation registered under the Charities Act.

Released under the Official Information Act 1982



Sent by:
HeatherM@lft.co.nz
01/11/2019 06:32 pm

To: "Amanda.Bleckmann@health.govt.nz"
<Amanda.Bleckmann@health.govt.nz>
cc:
bcc:

Subject: Re: LFT information

Will do

Sent from my iPhone

On 1/11/2019, at 18:29, "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz> wrote:

Thanks Heather. Stay in touch

Sent from my iPhone

Released under the Official Information Act 1982



Sent by: Katie Sherriff/MOH

01/11/2019 04:05 pm

To: Amanda Bleckmann/MOH@MOH, Barbara Crawford/MOH@MOH, Phil Wysocki/MOH@MOH
cc: Adri Isbister/MOH@MOH
bcc:

Subject: Laura Ferguson Trust - announcements to be made next week

Kia ora koutou

I have had a call from the comms team at ACC who have been made aware that the Laura Ferguson Trust is closing clinics in Auckland (August 2020), Waikato (March/April 2020) and potentially Whanganui. I may have the dates wrong, and am waiting for confirmation from ACC if they are able to share this information.

LFT expect to notify their staff on Monday next week (4 November) and potentially the media on Tuesday 5 November, however, this could potentially be released earlier than Tuesday.

Is anyone in the Directorate aware that this is happening? If so, can we please meet to discuss a number of issues including the provider's plan to transition existing clients, key messages and potential media responses.

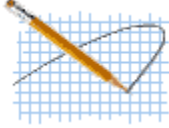
ACC would like to align key messages with the Ministry.

Ngā mihi nui
Katie

Katie Sherriff
Principal Advisor, Communications
Strategy Policy and Performance
Disability
Ministry of Health

<mailto:Katie.Sherriff@health.govt.nz>

Released under the Official Information Act 1982



Sent by:
HeatherM@lft.co.nz
01/11/2019 06:22 pm

To: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>, "Graham Dyer" <Graham.Dyer@acc.co.nz>
cc: "megan.sellars@acc.co.nz" <megan.sellars@acc.co.nz>, "Gordon Jon Thompson" <gj@thompsonlewis.co.nz>, "Mandy Callender (mandy@westferry.co.nz)" <mandy@westferry.co.nz>, "Michelle Denize"
bcc:

Subject: LFT information

Good afternoon,

Find **below** agreed messaging regarding our Transition in addition to our holding media statement. Please respect that this content is strictly confidential.

This transition only relates to Laura Fergusson Trust Incorporated which has three centres: Auckland, Waikato and Whanganui. This does not affect Laura Fergusson Trust Canterbury, nor Laura Fergusson Trust Wellington.

Laura Fergusson Trust Incorporated will not be notifying staff until Monday 4 November. This process will run through the course of that week. Soon after as practical, clients and their whanau will also be notified.

We acknowledge your request for further information. As you'll appreciate, we must prioritise, but will endeavor to respond to these requests early next week.

s 9(2)(g)(i)


[Redacted content]

s 9(2)(g)(i)

[Redacted content]



s 9(2)(g)(i)



Notes to editors

Laura Ferguson Trust Incorporated has centres in Auckland, Waikato and Whanganui and is a separate organisation from Laura Ferguson Wellington and Laura Ferguson Christchurch, which are unaffected by these changes.

Regards
Heather

Heather McLeish
CEO

LAURA FERGUSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: s 9(2)(a) / Mob: / Fax: +64 9 529 0123

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This e-mail message is privileged and confidential. If you are not the intended recipient please delete the message and notify the sender. Laura Ferguson Rehabilitation is not responsible for changes to this e-mail or any attachments after transmission. Laura Ferguson Rehabilitation is the trading name of Laura Ferguson Trust Incorporated, a charitable organisation registered under the Charities Act.

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Sent by: Anna-Marie
Ruhe/MOH
05/11/2019 01:13 pm

To: HeatherM@lft.co.nz
cc:
bcc:

Subject: Follow-up Future direction

Hi Heather

are you free for a quick chat today? I have been informed from Amanda that LFT's future direction is changing and was hoping to have a quick chat with you to get up an update.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: **S 9(2)(a)**



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Sent by: Anna-Marie Ruhe/MOH
06/11/2019 08:30 am

To: Katie Sherriff/MOH@MOH
cc: Adri Isbister/MOH@MOH, Amanda Bleckmann/MOH@MOH, Angela Radich/MOH@MOH, Gemma Rogers/MOH@MOH, Phil Wysocki/MOH@MOH
bcc:

Subject: LFT Update_[6.11.19]

Goodmorning Everyone,

Hi Katie

who will be booking the regular meetings for updates? I want to make sure that there is a key pathway to communicate back to the group noting Ashley's request below as well as noting all meetings that I attend.

Here is a quick update below:

Current Update:

Monday 5.30pm - Telephone call with Heather (LFT)
I spoke to Heather yesterday afternoon for an update on current situation
Heather informed me that she has left phone message to discuss current situation with Amanda B (sorry if this is repetitive Amanda, you probably already know this and have been updated)
Heather is happy to meet with myself and Sonia on Monday afternoon to provide an update and discuss a plan going forward (time to be confirmed)

Tuesday 7.30 am - Telephone call with Heather (LFT)
Follow up on confirmation for meeting booking for Monday - Not booked yet - Heather requested for me to liaise with Sonia and arrange meeting time for Monday afternoon.
Meeting Details: Heather has confirmed at this stage that they are looking to transfer clients to other providers, these providers have already been identified and we will discuss this at the meeting as well as the types of contracting options available
Heather has also confirmed that they are currently in discussion with ABI.

Thanks Katie, let me know what is the best avenue to keep everyone updated.

Ngā mihi,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



Katie Sherriff | Kia ora koutou Ashley is happy with th... | 05/11/2019 12:48:30 p.m.

From: Katie Sherriff/MOH
To: Amanda Bleckmann/MOH@MOH, Phil Wysocki/MOH@MOH, Adri Isbister/MOH@MOH,
Cc: Anna-Marie Ruhe/MOH@MOH, Gemma Rogers/MOH@MOH, Angela Radich/MOH@MOH
Date: 05/11/2019 12:48 p.m.
Subject: Memo for Minister Salesa - Laura Ferguson Trust - 5 November 2019

Kia ora koutou

Ashley is happy with the memo (attached). I have printed a copy for Adri to sign (on Ange's desk) which we will send to the Minister's office ASAP.

Ashley has asked that we take note of the actions we're taking since being informed of the contract exit by LFT - this is something that we can note in the weekly reports.

Thanks for your help, everybody!!

Ngā mihi nui
Katie

Katie Sherriff
Principal Advisor, Communications
Strategy Policy and Performance
Disability
Ministry of Health

<mailto:Katie.Sherriff@health.govt.nz>

[attachment "Memo for Minister Salesa - Laura Ferguson Trust - 5 November 2019.docx" deleted by Anna-Marie Ruhe/MOH]

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Memorandum

Notification of Laura Fergusson Trust contract exit

Date due to MO:	N/A	Action required by:	N/A
Security level:	IN CONFIDENCE	Health Report number:	N/A
To:	Hon Jenny Salesa, Associate Minister of Health		
Copy to:	Hon Dr David Clark, Minister of Health Hon Carmel Sepuloni, Minister of Disability Issues		

Contact for telephone discussion

Name	Position	Telephone
Adri Isbister	Deputy Director-General, Disability	s 9(2)(a)
Amanda Bleckmann	Group Manager, Operational Performance	

Action for Private Secretaries

Forward to Minister of Health and Minister of Disability Issues' offices.

Date dispatched to MO:

5 November 2019

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Notification of Laura Fergusson Trust contract exit

Purpose of report

1. The Ministry of Health has been advised that the Laura Fergusson Trust is exiting their contracts for residential, rehabilitation and respite services in Auckland, Hamilton and Whanganui.
2. The Laura Fergusson Trust is advising staff about the service closure on Tuesday 5 November 2019 and have advised that they intend to inform clients and their families on Wednesday 6 November 2019.
3. The Ministry of Health is working closely with the Laura Fergusson Trust, ACC and DHBs to ensure there are alternative services available to existing clients.

Background

4. The Ministry of Health contracts with the Laura Fergusson Trust to provide residential, rehabilitation and respite services in Auckland, Hamilton and Whanganui.
5. The total number of people funded through the Ministry of Health is 124 and the total funding is approximately \$4 million per annum. Laura Fergusson Trust's core client group is adults aged 16-65 years with physical and/or neurological impairment.
6. ACC and the three Auckland DHBs also contract with the Laura Fergusson Trust for residential and rehabilitation services.
7. On 1 November 2019, the Laura Fergusson Trust advised the Ministry of their intention to exit all their contracts in Auckland, Waikato and Whanganui.
8. The Ministry has been advised that the Laura Fergusson Trust is committed to providing services up until August 2020, or earlier by agreement. The Laura Fergusson Trust has also indicated they will not participate in their certification audit in April 2020, which expires in August 2020. The Laura Fergusson Trust cannot provide services without certification.
9. The Laura Fergusson Trust has previously communicated concerns to the Ministry regarding their ability to retain staff.
10. The Laura Fergusson Trust did receive additional funding through the pay equity settlement, however, the Trust has not received any further price increases.
11. The Ministry was not offered the opportunity to engage with the Laura Fergusson Trust on any sustainability issues, which would normally be extended if a provider was considering exiting a contract.
12. The Laura Fergusson Trust plan to advise their staff of the service closure on Tuesday 5 November 2019. The Laura Fergusson Trust will require staff to sign a non-disclosure document to ensure the information about the service closure remains confidential to staff.

13. Laura Fergusson Trust have indicated their intention to notify clients and their families on Wednesday 6 November 2019. This may result in media interest.
14. The Ministry will work closely with the Laura Fergusson Trust to transition the people currently using the services provided by the Trust to alternative providers.
15. The Laura Fergusson Trust is aware they can novate their Ministry contract to an alternative provider and they are actively working with alternative providers in each region.
16. The Ministry will meet with the DHB and ACC funders to ensure a joined up and cohesive approach to managing the transition of clients to alternative providers.
17. The Ministry will contact all clients receiving support from Laura Fergusson Trust to ensure that they have appropriate support. The timing of this depends on when the Laura Fergusson Trust contacts clients and their families.
18. The following table outlines the clients funded by the Ministry who will be impacted by the contract exit.

LFT Auckland Summary	No. Clients
LFT Auckland Community Residential Living	24
LFT Auckland Rehab	8
LFT Auckland Respite	50
Total	82
LFT Waikato Summary	No. Clients
LFT Waikato Community Residential Living	0
LFT Waikato Rehab	1
LFT Waikato Respite	22
Total	23
LFT Whanganui Summary	No. Clients
LFT Whanganui Community Residential Living	11
LFT Whanganui Rehab	0
LFT Whanganui Respite	8
Total	19

Key messages

19. Reactive messages have been developed by ACC and the Ministry.
20. The Laura Fergusson Trust Inc has been in contact with ACC and the Ministry of Health about their plan to exit their contracts in Auckland, Waikato, and Whanganui. We appreciate the Laura Fergusson Trust's openness and understand the challenges they are facing, and the difficult decision they have made.

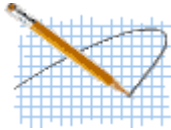
21. We appreciate that this news may be unsettling for people accessing these services, including their families and whānau. Our top priority is ensuring clients continue to receive high-quality support. We will work proactively with the Trust, clients and their whānau through this process.

Next steps

22. The Ministry will continue to work with ACC, DHBs and the Laura Fergusson Trust to ensure a joined up and cohesive approach to managing the transition of clients to alternative providers. The Ministry will keep you closely informed about transition plans for clients, as well as how we will be working to support people's wellbeing during a potentially unsettling time.
23. The Ministry will continue to work closely with the Trust and its health system partners around communications planning. Communications material will be provided to your office as it is developed to assist with any enquiries that may arise.
24. Updates will be provided via your Weekly Report and regular meetings with officials.



Adri Isbister
Deputy Director-General
Disability



Sent by:
MichelleD@lft.co.nz

06/11/2019 12:47 p.m.

To: ""Katie.Sherriff@health.govt.nz" <Katie.Sherriff@health.govt.nz>,
cc: "Megan Sellars" <Megan.Sellars@acc.co.nz>,
"Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
"gj@thompsonlewis.co.nz" <gj@thompsonlewis.co.nz>, "David Lewis"
bcc:

Subject: RE: MoH and LFT comms contacts

Hi Katie

Thank you for your time also.

As discussed, although we do not plan to front-foot any media announcements, we have engaged PR Company **Thompson Lewis** to ensure we handle any media enquiries responsively and consistently.

- Our key contact at Thompson Lewis is **GJ Thompson** (in copy) and his mobile number is s 9(2)(a)
- If GJ is unavailable, David Lewis (in copy) is also across our current situation, and his mobile number is s 9(2)(a)
- **Mandy Callender** (also in copy) is our Board transition communications lead and her mobile is s 9(2)(a)

I am the key communications contact for the operational business so please call me in the first instance with any queries or concerns.

We will be back to you shortly with high level key messages and a copy of our current draft media holding statement in time for your 2pm briefing with the minister.

Kind regards

Michelle Denize
Manager Marketing & Communications

LAURA FERGUSSON REHABILITATION
Mob: s 9(2)(a)

From: Katie.Sherriff@health.govt.nz [mailto:Katie.Sherriff@health.govt.nz]
Sent: Wednesday, 6 November 2019 12:18
To: Michelle Denize<MichelleD@lft.co.nz>
Cc: Megan Sellars <Megan.Sellars@acc.co.nz>; Anna-Marie.Ruhe@health.govt.nz
Subject: RE: MoH and LFT comms contacts

Kia ora Michelle

Thank you for your time on the phone just now.

As discussed, I am the key point of contact for the Minister of Health, Minister for Disability Issues and Associate Minister of Health (Minister Salesa) regarding Laura Fergusson Trust's contract exit.

We do need to operate on a no surprises basis with our Ministers, so we would appreciate if you could send Laura Fergusson Trust's key messages, including any reactive or proactive media responses. It

would also be greatly appreciated if you could give us an indication of if or when you may release information or respond to any media queries.

Thank you for sharing your approach and timings to notify LFT staff this week, and clients from next week onwards (with Whanganui potentially being notified the week of 18 November 2019). The Ministry of Health would like to contact all Ministry-funded clients to give them assurance that we will work with LFT to ensure they have the appropriate support and are transitioned seamlessly. However, we will not contact clients until LFT has initially engaged with them, so can you (or the appropriate person) please keep our Portfolio Manager, Anna-Marie (copied in), up-to-date as these conversations happen?

Once again, thanks for your time. Please contact me if you have any questions.

Ngā mihi nui
Katie

Katie Sherriff
Principal Advisor
Communications
Strategy Policy and Performance
Disability
Ministry of Health
<mailto:Katie.Sherriff@health.govt.nz>
Phone: [REDACTED] 9(2)(a)

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**Phone call notes Laura Fergusson Trust and Ministry of Health 7 November
2019 (1.10pm – 2pm)**

Present:

Adri Isbister, Deputy Director General, Disability, MOH

Phil Wysocki, Principal Advisor, MOH

Dr Simon Barclay, Deputy Chair, LFT

- There was agreement to ensure all parties are working together and collaborating
- LFT noted that the funding model left the Trust in a shortfall situation
- MOH noted that the agency was notified by LFT's CEO a couple of weeks ago but on a confidential basis
- There has been no formal approach from LFT about financial sustainability, MOH noted that we would have been willing to work with LFT on this. We have worked with others in the past.
- The MOH only found out about the decision after the Board had approved it. MOH asked why the funding model was not raised with us before the decision to exit the contract was made.
- The Ministry of Health was made aware of such things as the state of buildings and retaining staff before the decision was made, but this did not include financial sustainability or that LFT were considering exiting.

LFT notified MOH that PWC have been working with them for four years. PWC provided a report to LFT 4-5 months ago. MOH asked for clarity about the decision to exit the contract with no heads up.

- LFT commissioned PWC to develop a cost care model four years ago.
- LFT have essentially been a price-taker.
- Phase 2, PWC produced a further report - effectively a time and motion study – this showed a significant funding deficit. LFT spent § 9(2)(b)(iii) on this report. They wanted to be sure they had looked at everything before making any decisions
- LFT has a financial responsibility of trustees not to erode asset base
- For LFT, it was a question of money at the end of the day
- 1 year ago, LFT advised MOH that they cannot operate under the current funding model and was impacting on their business (MOH has no record of this)
- LFT noted that they are not the only provider in this situation
- MOH asked for a copy of the PWC report that LFT commissioned.

MOH asked LFT what can be done to support LFT.

- LFT noted that the decision has been made and would not change.

More rationale for LFT's decision to exit their contract

- LFT noted that every building is not fit for purpose. The amount of money required to bring the site up to a fit for purpose state is enormous.
- Both parties need to work together to support clients through the transition and find alternative places
- Alternative providers could consider leasing arrangements on a case by case basis (this does not appear to be a preferred option)
- Staffing issue has been a major problem (nurses and rehab coaches). Immigration has been extremely unhelpful in extending work visas.
- Nurses have been moving to DHBs which has been very difficult – significant pay gap.
- Difficulty in Fee For Service (FFS) model of funding from DHB, ACC and MOH
- LFT noted that they provide long-term care on short-term funding.
- The rehab model prescribes inputs rather than funding for outcomes.
- LFT have been privately funded s 9(2)(b)(ii) over the last 10 years to develop a stroke programme, which hasn't been taken up by DHBs or anyone.
- LFT are looking into options regarding the site s 9(2)(b)(ii)
 - 79% of fixed cost wages
 - Dependent on third parties to refer people to LFT – referral rates are variable
 - Difficult to adapt to reduced referrals when wages are fixed costs
 - NASC practice changed and more people are discharged directly to the community rather than residential care, which made running their business difficult and in turn, cost control very difficult.
 - Referral fluctuations are too difficult to manage in terms of an FFS model
 - Left with an unresponsive infrastructure
 - Business model is flawed
 - Want to work with people who are able to influence the government
- There has been a particularly long period of inaction from the previous government

Where to Next

LFT would welcome support through the transition of clients :

1. Additional funding would be helpful to support their current financial position
2. A key senior person (decision maker) at the Ministry be assigned as the single point of contact to get things happening
3. Adri, Amanda, Simon (Deputy Chair), Heather (CEO) to meet in Auckland Tuesday 12 November
4. Note: we have yet to receive formal notification from LFT of service exit and timeframes



Sent by: Anna-Marie
Ruhe/MOH
08/11/2019 07:51 am

To: Amanda Bleckmann/MOH@MOH
cc: Gemma Rogers/MOH@MOH
bcc:

Subject: Re: Fw: FYI draft updated statement

Hi
thanks Amanda,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry
of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



Amanda Bleckmann | hi, fyi. Adri will come up to Auckla... | 07/11/2019 08:57:30 p.m.

From: Amanda Bleckmann/MOH
To: Anna-Marie Ruhe/MOH@MOH, Gemma Rogers/MOH@MOH,
Date: 07/11/2019 08:57 p.m.
Subject: Fw: FYI draft updated statement

hi, fyi.

Adri will come up to Auckland and meet with LFT on Tuesday 2-4pm. It sounds like there is an
alternative option for s 9(2)(a) and that will be confirmed tomorrow. If so, no need to meet with Heather on
Monday, but we can make that decision tomorrow.
thanks both

Amanda Bleckmann
Group Manager
Operational Performance
Disability Directorate
Ministry of Health

DDI: +64 9 580 9083
Mobile: s 9(2)(a)

<http://www.health.govt.nz>
mailto:Amanda_Bleckmann@moh.govt.nz

----- Forwarded by Amanda Bleckmann/MOH on 07/11/2019 08:55 p.m. -----

From: "Megan Sellars" <Megan.Sellars@acc.co.nz>
To: "Katie.Sherriff@health.govt.nz" <Katie.Sherriff@health.govt.nz>,
Cc: "Phil.Wysocki@health.govt.nz" <Phil.Wysocki@health.govt.nz>,
"Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>
Date: 07/11/2019 04:08 p.m.
Subject: RE: FYI draft updated statement

Thanks Katie,

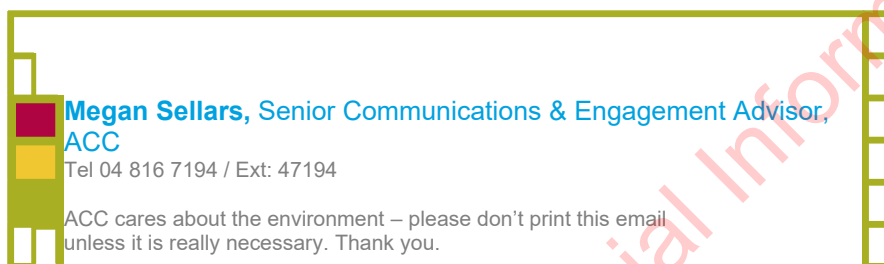
Those are really good questions; I'm following up with Graham although expect I won't be able to get responses until tomorrow morning.

As it stands, the situation seems to be changing rapidly and I'm not sure how much in that holding statement is actually of use. I need to get some more detail and then give it a good review.

Happy to go back to individual statements while we're working with different details, and of course still keen that we stay in close contact on comms around this to ensure we're on the same page (as much as possible!)

The only think that I'm confident in at this stage is that client is the priority. Given all that has happened today and yesterday do you know if LFT are still planning to advise clients from next week?

Cheers,
Megan



From: Katie.Sherriff@health.govt.nz <Katie.Sherriff@health.govt.nz>
Sent: Thursday, 7 November 2019 3:29 PM
To: Megan Sellars <Megan.Sellars@acc.co.nz>
Cc: Phil.Wysocki@health.govt.nz; Amanda.Bleckmann@health.govt.nz
Subject: Re: FYI draft updated statement

Heya

Thanks so much!

I've sent these around our team and a couple of points:

- MOH have still not been formally told (via letter or other such formal processes)
- MOH have not been told that units are closing as early as March/April.
-

Was ACC informed about these dates via written communications? Is March/April definitely confirmed for Auckland?

We may need to have slightly different messages right now, given the different information both agencies are getting.

I've copied my colleagues in so they're aware :)

Cheers
Katie

Katie Sherriff
Principal Advisor
Communications
Strategy Policy and Performance
Disability
Ministry of Health
<mailto:Katie.Sherriff@health.govt.nz>

From: "Megan Sellars" <Megan.Sellars@acc.co.nz>
To: "Katie Sherriff (Katie.Sherriff@health.govt.nz)" <Katie.Sherriff@health.govt.nz>,
Date: 07/11/2019 01:48 p.m.
Subject: FYI draft updated statement

Thanks for your time earlier; just FYI this is the revised statement that I'm sending to our external media team:

Laura Ferguson Trust key message (07 Nov 2019)

The Laura Ferguson Trust Inc advised ACC and the Ministry of Health on 1 November 2019 about their plan to close their units in Auckland and Waikato, and planned changes to how their Whanganui unit is managed.

We are aware the timing of the first closure is March/April next year and until then the Trust will continue to provide the same service and care to their clients.

We appreciate that this news may be unsettling for people accessing these services, including their families and whānau. Our top priority is ensuring ACC and Ministry of Health clients continue to receive high-quality care. ACC and the Ministry of Health will work proactively with the Trust, clients and their whānau through this process.

Cheers,
Megan

 Megan Sellars, Senior Communications & Engagement Advisor, ACC	
Tel 04 816 7194 / Ext: 47194 ACC / Customer Engagement / Justice Centre - Level 14 PO Box 242 / Wellington 6011 / New Zealand / www.acc.co.nz	
ACC cares about the environment – please don't print this email unless it is really necessary. Thank you.	

Sent by: Amanda
Bleckmann/MOH

11/11/2019 10:34 am

To: Anna-Marie Ruhe/MOH@MOH, Gemma Rogers/MOH@MOH, Doug
Funnell/MOH@MOH, Paul Heslin/MOH@MOH
cc: Jeremy Kennerley/MOH@MOH, Angela Radich/MOH@MOH
bcc:

Subject: LFT Urgent

Hi, please see agenda for LFT meeting this afternoon.

Gemma and Doug - can you please provide any information you have in relation to the NASC comments.

Anna-Marie - as discussed, please review the financial information and confirm whether there is anything in Lotus re LFT raising their concerns around funding and financial sustainability.

Paul H - if we could please have the contract pricing history from 2004.

Thanks everyone.

Amanda Bleckmann
Group Manager
Operational Performance
Disability Directorate
Ministry of Health

DDI: +64 9 580 9083

Mobile: s 9(2)(a)

<http://www.health.govt.nz>

mailto:Amanda_Bleckmann@moh.govt.nz

----- Forwarded by Amanda Bleckmann/MOH on 11/11/2019 10:29 a.m. -----

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "adri_isbister@moh.govt.nz" <adri_isbister@moh.govt.nz>,
"Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>,
Cc: "Angela.Radich@health.govt.nz" <Angela.Radich@health.govt.nz>, "simon@salcombe.co.nz" <simon@salcombe.co.nz>
Date: 11/11/2019 10:27 a.m.
Subject: Draft agenda

Good morning

Please find attached the agenda for today's meeting.

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: s 9(2)(a) Mob: / Fax: +64 9 529 0123

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19-11-11 Draft Agenda for meeting with MOH.docx

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Meeting between Laura Fergusson Trust and the Ministry of Health – 11 November 2019

Attendees:

Adri Isbister, Deputy-Director General, Disability, Ministry of Health

Amanda Bleckmann, Group Manager, Operational Performance, Ministry of Health

Heather McLeish, Chief Executive Officer, Laura Fergusson Trust

Dr Simon Barclay, Deputy Chair, LFT

Ministry of Health noted:

- Ministry wants to work closely with LFT and as much as we are having an open conversation today, we cannot criticise each other publically.
- Adri registered her surprise about LFT's intention to exit the Ministry contracts, as Heather first notified the Ministry on 24/10/19 and formally on 1/11/19. It is the Ministry's expectation that providers would engage Ministry about any issues affecting the future of services would occur very early on.
- LFT did not raise any issues the Ministry of Health about the Trust's financial sustainability issues with the prior to engaging PWC 12 months ago.
- LFT did not raise any issues with the Ministry of Health about Trust's financial sustainability prior to the Board's decision to exit their Ministry contracts.
- The Ministry would have worked with the Trust to address their concerns and come up with solutions
- An offer was extended to work through this with the Trust, but it was declined as the Trust's decision to exit the Ministry's contracts is final.
- Noted the Ministry has not had formal notice of exit.

Laura Fergusson Trust noted:

- There have been 8 different Ministry Contract Relationship Managers since 2008 when Heather started at LFT.
- As trustees, there has been an avalanche of changes in the sector.
- LFT has spent the last two years reviewing and reducing costs and ensuring the business is running effectively.
- s 9(2)(g)(i) [REDACTED]
- While ACC were willing to listen to LFT concerns, ACC did not provide any additional funding.
- s 9(2)(b)(ii) [REDACTED]
- LFT raised systemic issues with DSS.
- LFT need to achieve occupancy of s 9(2)(b)(ii) and are not able to achieve this.
- LFT set up the stroke rehab programme which was a significant investment, there was low uptake from the DHBs.
- There have been difficulties with immigration and nurses on work permits, who are only employed for 2 years. There is a direct relationship to the results of their certification audits and the turnover of nurses on work permits.
- s 9(2)(b)(ii) [REDACTED]

- LFT states that the government needs to make a decision to provide adequate funding, plus a margin/profit.
- LFT has valuable assets and cannot erode these assets. Currently, the Trust is eroding the assets at an unacceptable ration.
- The Trust has a responsibility to meet the vision of founders and will continue to deliver services to disabled people.
- s 9(2)(b)(ii) [REDACTED]
- Pay equity has been disappointing. It could have offered the chance for career development but has not achieved this for LFT employees.

Next steps

- Ashley Bloomfield to attend a LFT Board meeting on 19 December via VC from 7 – 9 am
- Most concerned about respite services, which impacts approximately 49 families.
- All NASCs have been notified.
- LFT have requested funding to assist with the service exit.
- LFT will provide the Ministry will a business case to assist with the costs of service exit, including the cost of agency staff.
- LFT have redundancy provisions in their employment agreements
- Many LFT staff will be disadvantaged under pay equity if they move to a new employer.
- Agreed Amanda would get advice on this and there may be a mechanism to ensure staff are not disadvantaged.
- 31 people are on work visas and these visas are attached to the service provider.
- s 9(2)(g)(i) [REDACTED]
- LFT is open to novating the contract, but no decisions have been made.
- Messaging that the contract exit is due to underfunding from the government is disingenuous, as the Trust never raised this as an issue with the Ministry – the Ministry has no record of these conversations happening. The Trust agreed that the decision was made due to their current business model.
- It was agreed that the Trust will develop a detailed transition plan to clarify how clients will be transitioned to alternative support. Confirmed that it would be in both parties best interests to do this in a planned way, and ideally up to August 2020.
- LFT noted that the Whanganui unit has a development opportunity with Wellington LFT.
- It was agreed that Amanda and Heather meet to talk about the transition plans.
- LFT is talking to other providers about novating the contract.
- LFT agreed to share the conclusions of the PWC report with the Ministry, can be used as talking points, however they will not provide the Ministry with the full report.
- Agreed Heather needs support.
- Adri confirmed she can be contacted anytime.
- Simon confirmed he can be contacted immediately if any issues arise.



Sent by: Bella
Bartley/MOH

13/11/2019 09:25 am

To: Amanda Bleckmann/MOH@MOH, Barbara Crawford/MOH@MOH
cc: Adri Isbister/MOH@MOH, Katie Sherriff/MOH@MOH
bcc:

Subject: Fw: Laura Fergusson Wellington

Hi there

fyi

Bella Bartley

Portfolio Manager

Disability Directorate

Ministry of Health

P: (04) 816 2024; M: s 9(2)(a)

E: Bella_Bartley@moh.govt.nz

----- Forwarded by Bella Bartley/MOH on 13/11/2019 09:24 a.m. -----

From: "Alison Molloy" <Alison.Molloy@lft.org.nz>
To: "Alison Molloy" <Alison.Molloy@lft.org.nz>,
Cc: "Robert McIntyre" <Robert.Mcintyre@lft.org.nz>
Date: 13/11/2019 09:17 a.m.
Subject: Laura Fergusson Wellington

Morena all

You may be aware of the recent news about Laura Fergusson in Auckland? I am acting for Robert McIntyre as he is on leave and would like to make sure that you are kept in the loop from our perspective. Please find attached a communication which we will be sending out to our staff, clients and their families today.

If you have any queries please do not hesitate to get in touch as below

Ngā mihi

Alison

[Alison Molloy](#)

General Manager Operations

M: s 9(2)(a) P: s 9(2)(a)

A: 18 Laura Fergusson Grove, Naenae, Lower Hutt 5011

lft.org.nz



Auckland Brief.pdf

4 November 2019

Dear Laura Fergusson Trust Wellington community

We have been advised of the sad news that Laura Fergusson Incorporated Auckland is transitioning out of delivering residential services and changing the way in which they benefit the disabled community.

Lady Fergusson established three Trusts in Auckland, Wellington and Canterbury some 40 years ago as independent regional entities. All three Trusts have their own independent Boards, financial and legal structures.

The three Trusts have always maintained close communication and collaboration through our shared philosophy and values in our person centred approach to those we support.

Laura Fergusson Canterbury and Laura Fergusson Wellington will be working alongside Laura Fergusson Incorporated Auckland to ensure that they are supported until they have more clarity around the future and how it will work for their residents, families and staff.

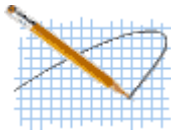
The unique challenges experienced by Auckland are not shared by the Wellington or Christchurch Trusts and we are confident in our own sustainability and long term outlook.

We are keen to make sure that residents and clients are given priority throughout this process and will be working with the Trust in Auckland to assist them where we can.

Yours sincerely,



Robert McIntyre
Chief Executive Officer



Sent by:
HeatherM@lft.co.nz
29/11/2019 12:17 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc: "Heather McLeish" <HeatherM@lft.co.nz>, "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>,
bcc:

Subject: Re: Followup Actions from Meeting Friday, 22 November 2019

Hi Anna-Marie

I have come down to speak to respite services users and families
Will send over weekend updated plan
Will need to update today's activities
Have another meeting with another provider here just to look at more options
Regards Heather

Sent from my iPhone

On 28/11/2019, at 20:12, "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz> wrote:

Hi Heather

this is just a gentle reminder following up on the actions (noted below) from Fridays meeting last week that we are waiting for a copy of the client transition plan that is due tomorrow, so that we can work through what the next steps will be in regards to client transition and your earlier contract queries outlined below.

- *LFT will write up a plan outlining client transition to other providers -will be completed by Friday 29th - this involves 3 sites, Auckland/Waikato/Whanganui*
- **9(2)(ba)(i)**
- *query **Ministry** to check if **9(2)(ba)(i)** have a Comm Res contract line*
- *acknowledged Whanganui site important to the city as a key employee **and important economic impact. Service is operating at 100% capacity***
- ***preferred approach is to offer** an alternative provider if people don't like the option offered, to manage on a case by case basis, **and via NASC***
- *Sunday afternoon tea meeting with **respite** clients-AB will be attending, **along with Taikura and 9(2)(ba)(i)**. Families and clients have been advised there will be changes, and the purpose of the meeting will be for clients and families to talk about what's important to them in when accessing respite.*
- *Amanda has checked with Health Cert, and LFT can continue to provide services for an additional 3 months, after August 2020 (when Certification expires) as part of the contract exit*
- *Amanda asked status of 2019 Financial Annual Report - Heather confirmed it has been delayed and will be submitted shortly.*
- *Reminder: next LFT board meeting - invite Ashley 19th Dec- AB will follow this up*

Thanks Heather, if you have any other queries please don't hesitate to give me a call,

Ngā mihi,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)

From: "Janet Mahon" <JanetM@lft.co.nz>
To: ""Amanda.Bleckmann@health.govt.nz"" <Amanda.Bleckmann@health.govt.nz>,
Cc: "Heather McLeish" <HeatherM@lft.co.nz>
Date: 20/11/2019 01:31 p.m.
Subject: Meeting at LFT on Friday, 22 November 2019

Good afternoon Amanda

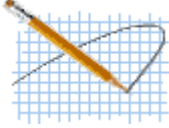
I understand you have asked for a meeting with Heather this Friday. Would you be free between 2pm-4pm and could the meeting be held at your office? Heather has another commitment which means she would need to leave the meeting no later than 4pm.

There are some specific questions which Heather would like to raise with you regarding the Facility Based Respite Contract 213688 (expiry date 31 March 2022). The agreement covers the three LFT locations: Auckland (44 clients), Waikato (25 clients) and Whanganui (7 clients). The questions are set out below so that they can be discussed at the meeting.

1.	<p>It may be that because of the volume of clients the services need to be transferred to more than one provider. This appears to be possible pursuant to clause 8.2 of Appendix 6 of the head agreement (213688-00) which refers to the process by which a provider may transfer "all or any part of its rights and obligations...to a third party".</p> <p>Could you please confirm that our understanding is correct?</p>
2.	<p>The transfer of all or any part of LFT's rights and obligations have to be approved by the Purchasing Agency and notification is required not less than 20 business days before the date of the transfer '...by completing the Ministry of Health transfer document "Application for Assignment of Residential Support Agreement"...' (clause 8.2 of Appendix 6 as above)</p> <p>Could you please advise whether this is the formal notification required, and if so, where the application for assignment document is located?</p>
3.	<p>If the replacement provider has its own respite contract with MOH, are LFT's respite clients transferred to their contract (under clause 7.10 of the Tier One Service Schedule), or is LFT's contract novated to the replacement provider?</p>

	The latter scenario would assist LFT in that it could allow for some of its staff to be transferred to the replacement provider as well, rather than LFT having to make them redundant.
4.	If LFT's contract is novated to a provider who also has a respite contract, which provider's rates apply to the new contract?
<p>I will send a placeholder invitation for the proposed meeting on Friday, pending your confirmation that the time and location suit you.</p> <p>Kind regards</p> <p>Janet Mahon <i>Board Secretary/EA to CEO</i> <i>[Monday to Thursday, 8.30am – 2.30pm]</i></p> <p>LAURA FERGUSSON REHABILITATION 224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546 Tel: +64 9 524 0537 / Mob: ^{s 2(a)} / Fax: +64 9 529 0123</p> <p>Disclaimer and Notice: This e-mail message is privileged and confidential. If you are not the intended recipient please delete the message and notify the sender. Laura Fergusson Rehabilitation is not responsible for changes to this e-mail or any attachments after transmission. Laura Fergusson Rehabilitation is the trading name of Laura Fergusson Trust Incorporated, a charitable organisation registered under the Charities Act.</p>	

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Sent by:
HeatherM@lft.co.nz

01/12/2019 04:03 p.m.

To: 9(2)(ba)(i)

"Anna-Marie.Ruhe@health.govt.nz"
<Anna-Marie.Ruhe@health.govt.nz>,

cc: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>,
"Sonia Hawea" <sonia.hawea@taikura.org.nz>,

bcc:

Subject: Thanks for coming to Respite Client & Family meeting

Dear all,

Thank you all for coming along to support our clients and families so very much appreciated.

Hopefully you are all linked now

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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Out of scope

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "adri_isbister@moh.govt.nz" <adri_isbister@moh.govt.nz>
Cc: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>
Date: 01/12/2019 12:59 pm
Subject: RE: Followup Actions from Meeting Friday, 22 November 2019

Dear Adri,

Our Board at this time would like to speak with Ashley at a later date rather than 19th Dec 2019.

Please thank him for making himself available.

Regards Heather

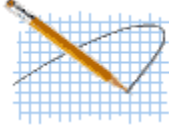
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: s 9(2)(a) / Mob: / Fax: +64 9 529 0123

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From: Anna-Marie.Ruhe@health.govt.nz [<mailto:Anna-Marie.Ruhe@health.govt.nz>]



Sent by:
HeatherM@lft.co.nz
01/12/2019 12:49 pm

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>
cc: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>
bcc:

Subject: Transition plan Version 1

Good afternoon,

Please find attached the Version 1 of the LFT Transition plan .As you will appreciate this will be updated weekly from here on as more information is known.

To date all efforts have been concentrated on notifying residential and respite clients and their families and these communications are 95% complete across all 3 locations.

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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19 11 27 Transition Plan.xlsx

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Transition Plan									
Location	Service	Funder	Contract number	End date	Clients/Whanau	Alternative Provider	Transfer process	Staffing	NASC
AUCKLAND	Community Residential	MOH	261752/06	30.11.2020	An extensive process is underway to speak directly with clients & whanau funded into LFT services 95% completed in Auckland.	9(2)(ba)(i)			Taikura Trust
AUCKLAND	Specialised Residential Rehab	MOH	261752/06	30.11.2020	We are still accepting referrals for this service if service required is under 3months				Taikura Trust
AUCKLAND	Residential Rehab	ACC	HW2357/RSS005	30.09.2021	An extensive process is underway to speak directly with clients & whanau funded into LFT services 95% completed in Auckland.				ACC Notified
AUCKLAND	LTS-CHC S 9(2)(a)	ADHB?/DHB	357250/05	30.06.2020					
AUCKLAND	LTS-CHC Generic	ADHB funder notified in writing and at a meeting	355170/05	30.06.2020					
AUCKLAND	Community Stroke Programme	Sommerville Trust	Private	30.06.2020					
AUCKLAND	COPD Better Breathing	ADHB	339930/08	30.06.2020	This is a 12 week rolling programme so at this time no need to speak to current users				
AUCKLAND	Training for Independence Programmes, TI -Traumatic Brain Injury, TI -Adults with Other Injuries, TI-Children & Young People, TI-Advisory Service	ACC	HW2/TITB2 & others	30.06.2021					ACC Notified
AUCKLAND	Concussion Services	ACC	HW2/CSS002	30.06.2021					ACC Notified

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					9(2)(ba)(i)	
AUCKLAND	Facility Based Respite (AKL,WAIK,WNG)	MOH	213688/05	30.03.2022	Service Users and Families called and invited to meetings and will be kept up to date with information as it becomes available.	Taikura Trust
WAIKATO	Residential Rehab	MOH	35943/06	30.11.2022	Clients and families notified by face to face meetings, phone calls.	NASC notified
WAIKATO	Residential Rehab	ACC	HW2357/RSS008	30.09.2021	Clients and families notified by face to face meetings, phone calls.	ACC notified
WAIKATO	LTS-CHC Generic	WDHB	328100/13	30.06.2020	Clients and families notified by face to face meetings, phone calls.	NASC notified
WAIKATO	Individual packages of Care	Mental Health WDHB	35944/08	30.09.2021	Mental Health mgrs decided to look at options before clients are disrupted with 4 clients currently in LFT.	NASC notified
WHANGANUI	Facility Based Respite	MOH	213688/05	31.03.2022	Family meetings held with NASC in attendance 15/11/19 & 18/11/19	NASC notified
WHANGANUI	Community Residential	MOH	261733/03	30.11.2020	Family meetings held with NASC in attendance 15/11/19 & 18/11/19	NASC notified
WHANGANUI	LTS-CHC Residential	WDHB funder notified in writing and at a meeting	338265/17	30.06.2020	Family meetings held 15/11/19 & 18/11/19	NASC notified
WHANGANUI	LTS-CHC Hospital	WDHB funder notified in writing and at a meeting	362193/01	30.06.2020	Family meetings held with NASC in attendance 15/11/19 & 18/11/19	NASC notified
WHANGANUI	Intermediate Care	WDHB funder notified in writing and at a meeting	363638/00	30.06.2020	Family meetings held with NASC in attendance 15/11/19 & 18/11/19	NASC notified

Released under the Official Information Act 1982



Sent by: Anna-Marie Ruhe/MOH

04/12/2019 10:26 a.m.

To: "Heather McLeish" <HeatherM@lft.co.nz>, cc: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>, 9(2)(ba)(i) "Sonia Hawea" <sonia.hawea@taikura.org.nz>, 9(2)(ba)(i)

bcc:

Subject: Re: Meeting next Thursday 12th Dec 2019

Hi Heather

thank you for the update. I am available that day and my calendar is flexible if there are any changes.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



"Heather McLeish" Dear Anna-Marie & Sonia, Josephi... 03/12/2019 05:01:48 p.m.

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>, "Sonia Hawea" <sonia.hawea@taikura.org.nz>,
Cc: 9(2)(ba)(i) "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>
Date: 03/12/2019 05:01 p.m.
Subject: Meeting next Thursday 12th Dec 2019

Dear Anna-Marie & Sonia,

9(2)(ba)(i) and myself have reached agreement and are keen to take the next steps to novation of two service contracts

- Facility Based Respite Auckland & Waikato.
- Community residential Auckland

We would like to work collaboratively with Taikura Trust and our two organisations to present for clients and their whanau a dedicated process for NASC involvement and service transition into 2020.

We request a meeting next Thursday 12 Dec any time in the afternoon is best but can move other meetings to suit to begin the necessary discussions.

A decision we have made today is to send joint communications to clients and whanau before Christmas /New Year to reassure all that we will be working together to keep services running business as usual and that transferring to another service of their choice will be supported and smooth.

Looking forward to meeting up next week.

Regards Heather

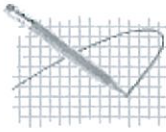
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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Sent by:
HeatherM@lft.co.nz
06/12/2019 08:56 am

To: "Amanda.Bleckmann@health.govt.nz"
<Amanda.Bleckmann@health.govt.nz>,
"Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc: "Shelley Green" <ShelleyG@lft.co.nz>, "Rhumba Naidoo"
<RhumbaN@lft.co.nz>, "Irene Whyman" <IreneW@lft.co.nz>
bcc:

Subject: Thank you for attending the respite meeting 1st Dec 2019

Morning all,

A belated thank you to all for attending our respite meeting last Sunday. Your presence and support were appreciated by all at the meeting.

Sincere thanks Heather on behalf of the LFT team.

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: s 9(2)(a) Mob: / Fax: +64 9 529 0123

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Sent by: Anna-Marie
Ruhe/MOH
13/12/2019 01:46 pm

To: HeatherM@lft.co.nz, 9(2)(ba)(i) [REDACTED], "Karolini Tutavaha"
<karolini.tutavaha@taikura.org.nz>, "Rebecca Wilson"
cc: "Sonia Hawea" <sonia.hawea@taikura.org.nz>
bcc:

Subject: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Hi Ladies

please see attached a copy of the drafted minutes that I took from our meeting on Thursday. Is there anything that you want to add and/or amend.



Laura Fergusson Trust Meeting[12.12.2019].docx

Ngā mihi,

Anna-marie Ruhe | Portfolio Manager | Senior Māori Advisor | Disability Support | Ministry of Health |
DDI: 09 580 9108 | Mobile: s 9(2)(a) [REDACTED]



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Laura Fergusson Trust Meeting

Date: 12.12.2019

Venue: Laura Fergusson Trust, Grt South Road

Present: Heather McLeish (LFT CEO), 9(2)(ba)(i) Karolini Tutavaha, Rebecca Wilson (Taikura Trust), Anna-marie Ruhe (MoH)

Discussion

A communication will go to all individuals/family and whanau before Christmas following up from the meeting held on 1 December. A joint communication from LFT and 9(2)(ba)(i) to update clients and their families of the next steps of the process. The intention of the comms is to ensure a 'seamless transition' through two organisations working together taking a partnership approach through the transition.

Next steps:

- 9(2)(ba)(i) will be providing a project plan to the working group that includes the detail of the transition plan which will include
 - conducting a scan of current client data to identify clients that match with areas of availability
 - identify the number of clients that fall outside the areas of available
 - dates of engaging and meeting with individual clients and their family/whanau in the New Year to discuss options
- Clients that choose other options will be supported by Taikura to look at the other options available to them
- Waikato is the first region for transition due to a straight transfer over to 9(2)(ba)(i)
- Auckland is the next region for transition due to more complexity for client transferring across to other providers
- Whanganui – wasn't discussed at this meeting

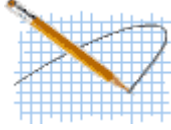
Regular weekly meetings will be held through the transition period with the next meeting being held on Monday (time/date to be confirmed)

9(2)(ba)(i) will be utilising a prioritising framework to manage the transition of clients and minimise further anxiety to individuals/families and whanau, i.e the level of support/complexity/frequency

Other business

HM asked about the difference in rates and regions and will send further email in regard to this query

Taikura are continuing to work with the LTC clients.



Sent by:
HeatherM@lft.co.nz
17/12/2019 06:20 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Re: Quick question

That's fine
See you Monday
Heather

Sent from my iPhone

On 17/12/2019, at 16:38, "Anna-Marie.Ruhe@health.govt.nz"
<Anna-Marie.Ruhe@health.govt.nz> wrote:

Hi Heather
sorry, I would but unfortunately I have another meeting at Middlemore.

But lets keep in touch,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)

<ATT00001.gif>

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "'Anna-Marie.Ruhe@health.govt.nz'" <Anna-Marie.Ruhe@health.govt.nz>,
Date: 17/12/2019 04:28 p.m.
Subject: RE: Quickquestion

I am going down tomorrow 12-1pm to talk with s 9(2)(ba)(i) do you want to come along.

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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From: Anna-Marie.Ruhe@health.govt.nz [<mailto:Anna-Marie.Ruhe@health.govt.nz>]

Sent: Tuesday, 17 December 2019 4:20 pm

To: Heather McLeish <HeatherM@lft.co.nz>

Subject: RE: Quick question

Thats great, let me know if there is any thing I can do from my end.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: **s 9(2)(a)**

<ATT00002.gif>

From: "Heather McLeish" <HeatherM@lft.co.nz>

To: "'Anna-Marie.Ruhe@health.govt.nz'" <Anna-Marie.Ruhe@health.govt.nz> ,

Date: 17/12/2019 04:02 p.m.

Subject: RE: Quick question

Fabulous as **s 9(2)(a)** the Mum who was at the meeting saying how her son had been in 5 respite services said she called into **9(2)(ba)(i)** and really liked it. I said I would call the CEO and go talk to her as soon as I found out about the revenue side of things.

That's good news and I will call **s 9(2)(a)** and let her know that I am looking into things further.

Thanks

Heather McLeish

CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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From: Anna-Marie.Ruhe@health.govt.nz [<mailto:Anna-Marie.Ruhe@health.govt.nz>]

Sent: Tuesday, 17 December 2019 3:12 pm

To: Heather McLeish <HeatherM@lft.co.nz>

Subject: Re: Quick question

Hi Heather

they do have an out of family respite service line.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: **s 9(2)(a)**

<ATT00003.gif>

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "'Anna-Marie.Ruhe@health.govt.nz'" <Anna-Marie.Ruhe@health.govt.nz>,
Date: 17/12/2019 02:15 p.m.
Subject: Quick question

Hi

Does **9(2)(ba)(i)** hold a line in their YPD contract for possible respite use?

Heather

Heather McLeish

CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

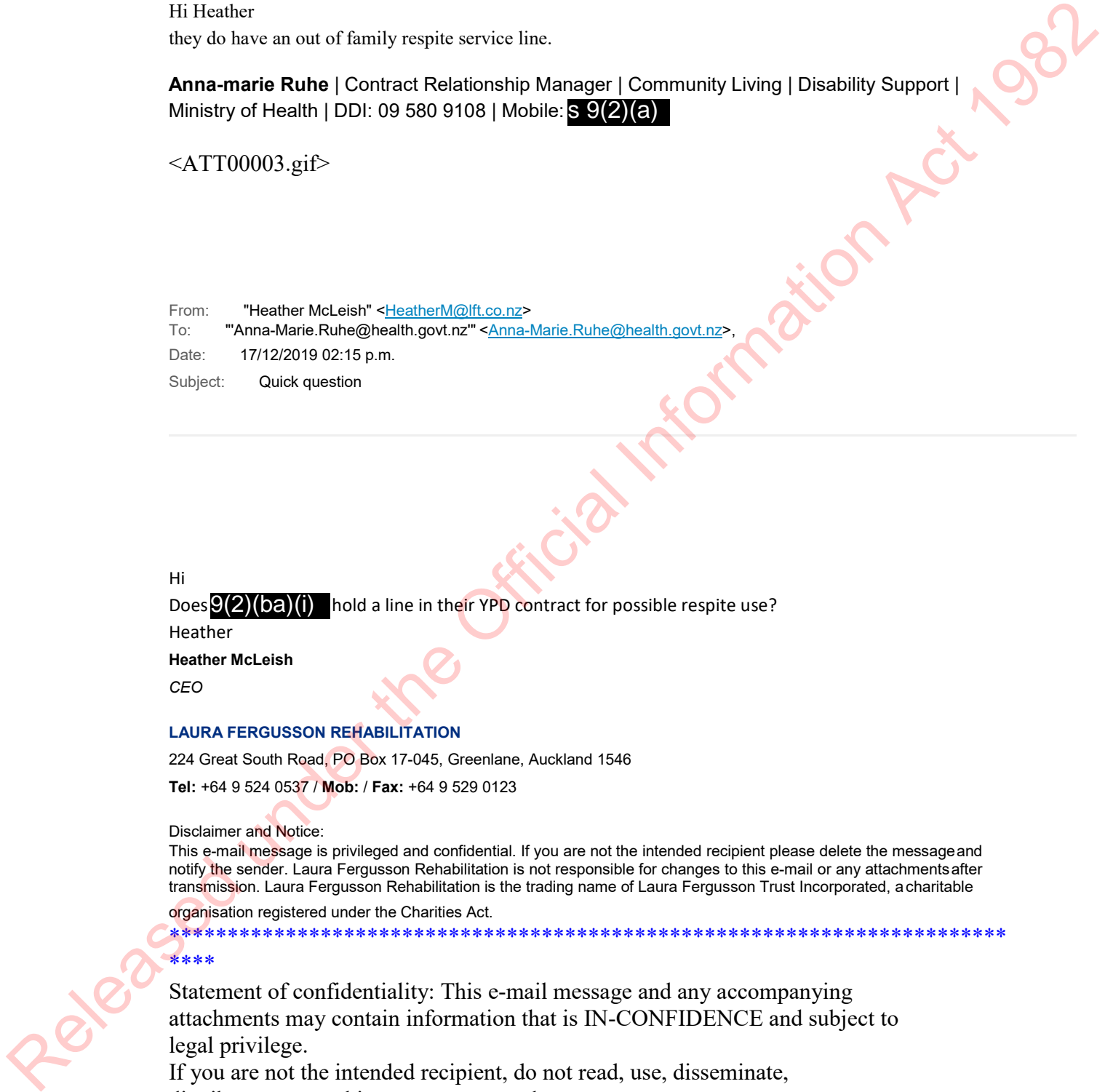
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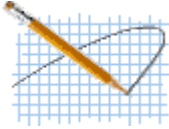
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Sent by:
HeatherM@lft.co.nz

15/01/2020 10:55 a.m.

To: "'Anna-Marie.Ruhe@health.govt.nz'" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Quick overview of discussions with 9(2)(ba)(i)

Morning Anna-Marie,

In preparation for the meeting with 9(2)(ba)(i) today I have noted an overview of discussion to date with actions.

This is just for FY if asked what we are discussing.

Regards Heather

Heather McLeish

CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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2020 01 15 Discussions to date with 9(2)(ba)(i) docx

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Discussions to date with 9(2)(ba)(i)

In place signed MOU to work together.

MOH Support in principle to work together to transition services, clients & staff.

Services	Location	Actions
Respite	Auckland	9(2)(ba)(i), s 9(2)(g)(i)
Respite	Waikato	
Community Residential Clients	Auckland	
Staffing transfer /recruitment	Waikato	
Staffing transfer /recruitment	Auckland	

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Sent by: Anna-Marie Ruhe/MOH
16/12/2019 10:26 am

To: "Heather McLeish" <HeatherM@lft.co.nz>
cc:
bcc:

Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Ok great, see you then :)

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



"Heather McLeish" | How about 4-5pm and I can ge... | 16/12/2019 10:23:13 a.m.

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
Date: 16/12/2019 10:23 a.m.
Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

How about 4-5pm and I can get to you then go home

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: s 9(2)(a) Mob: / Fax: +64 9 529 0123

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From: Anna-Marie.Ruhe@health.govt.nz [mailto:Anna-Marie.Ruhe@health.govt.nz]
Sent: Monday, 16 December 2019 10:22 am
To: Heather McLeish <HeatherM@lft.co.nz>
Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Hi Heather
sounds great. What time works for you?

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
Date: 16/12/2019 10:16 a.m.

Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Ok how about we get together this afternoon even for an hour if you can. I can come to you. Have listed some things.

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: s 9(2)(a) Mob: / Fax: +64 9 529 0123

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From: Anna-Marie.Ruhe@health.govt.nz [mailto:Anna-Marie.Ruhe@health.govt.nz]

Sent: Monday, 16 December 2019 9:53 am

To: Heather McLeish <HeatherM@lft.co.nz>

Cc: 9(2)(ba)(i) Karolini Tutavaha <karolini.tutavaha@taikura.org.nz>; Rebecca Wilson <rebecca.wilson@taikura.org.nz>; Sonia Hawea <sonia.hawea@taikura.org.nz>; 9(2)(ba)(i)

9(2)(ba)(i)

Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Hi Heather
yes, he wants to see

'a measure of success' - outcome for people affected can be evaluated

Thanks Heather, call anytime, I am happy to work with you on this.

Ngā mihi,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



From: "Heather McLeish" <HeatherM@lft.co.nz>

To: ""Anna-Marie.Ruhe@health.govt.nz"" <Anna-Marie.Ruhe@health.govt.nz>; 9(2)(ba)(i)

9(2)(ba)(i) 9(2)(ba)(i) Karolini Tutavaha" <karolini.tutavaha@taikura.org.nz>, "Rebecca Wilson" <rebecca.wilson@taikura.org.nz>,

Cc: "Sonia Hawea" <sonia.hawea@taikura.org.nz>

Date: 15/12/2019 12:41 p.m.

Subject: RE: Draft minutes of Meeting Laura Fergusson Trust Meeting [12.12.19]

Hi Anna-Marie

You did say the Minister needs measurable outcomes let me have a first cut tomorrow and then will include others.

Heather

Heather McLeish

Chief Executive Officer

LAURA FERGUSSON REHABILITATION

Tel: **s 9(2)(a)** Mob: **s 9(2)(a)** / Fax: +64 9 529 0123

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Out of scope

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Amanda.Bleckmann@health.govt.nz" <Amanda.Bleckmann@health.govt.nz>
Cc: "adri_isbister@moh.govt.nz" <adri_isbister@moh.govt.nz>, s 9(2)(a) <[REDACTED]>, simon@salcombe.co.nz <simon@salcombe.co.nz>, s 9(2)(a) <[REDACTED]>
Date: 19/12/2019 04:10 pm
Subject: Respite Services Auckland & Waikato

Dear Amanda,

I have been reflecting on the numbers of respite clients who regularly use the service in Auckland (average per night 6.8 clients) and the fact that s 9(2)(ba)(i) <[REDACTED]> and LFT have signed a MOU to begin the process of novating the Respite Services Auckland and Hamilton. I think it is timely to review these and other options before major decisions are reached.

What has been discussed with s 9(2)(ba)(i) <[REDACTED]> is the possible use of spare capacity in existing houses which from a financial perspective would be a more sustainable option, however the coming and going of respite clients alongside permanent clients may well end up unsettling for both.

The feedback from LFT clients and families is their preference would be to have a dedicated house/s that they would come to know. The provision of options for clients/families close to home while it sounds good for travel and is local, may not be the best and some are anxious.

In a dedicated respite space, staff would get to know the clients and learn how best to support them and their lead preference from the feedback.

Further discussion providing local options using spare capacity might be something that could be developed in the future.

In the new year we need to have made a decision on a transition to alternative provider/s reasonably quickly to give certainty to service users. Of course this means we must have provider/s that are capable to successfully manage the numbers of respite clients and the frequency of use of the service.

I would like to reiterate that Our Board has instructed that under no circumstances can I request an extension to our certification from 11th August 2020 and as I remain concerned for a successful transition of these services, I would like to take up the offer of assistance given at our meeting in early November attended by two Board members.

It is known to all that the service users of respite are aged between 18-65 years old, which presents challenges for existing

respite services and age appropriate alternative providers will need to be a part of this transition.

I believe in the new year we need to discuss further with 9(2)(ba)(i) how best to transition these services and all the clients to best suit needs including distance of new provider from clients home and not the length of Auckland wherever possible.

There is another potential provider who has expressed some interest in the Waikato Service in the most unlikely event of 9(2)(ba)(i) declining the service.

I therefore would welcome an opportunity to work alongside MOH, NASCs and providers to get a firm transition plan in place including clients and families feedback. LFT and 9(2)(ba)(i) have agreed with clients and families to continue to have meetings to keep them updated with developments.

It would be most helpful to have a workable option to meet early in 2020 and begin this planning. Thank you for your offer of assistance and I look forward to hearing from you re working on this transition in 2020.

All the best for the festive season.
Regards Heather

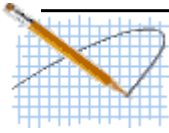
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: 9(2)(a) Mob: / Fax: +64 9 529 0123

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Sent by:
HeatherM@lft.co.nz

28/01/2020 04:36 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Transition plan coming together

Hi Anna-Marie,

It's not much however if you look we are pulling everything into same workbook so we can track it all.

You can talk to the number of providers for each service and the number for individual clients .

Will add more upon your request

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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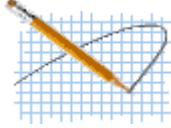


20 01 28 Copy of Transition Plan.xlsx

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Services	Contract End or Exit Date	Action by Who:	Staff Affected:	6-15 Jan	16-30 Jan	1-15 Feb	16-28 Feb	1-15 March	16-30 March	1-15 April	16-30 April	1-15 May	16-30 May	1-15 June	16-30 June	1-15 July	16-30 July	1-15 Aug	16-30 Aug	September	October
Waikato Respite Service transition to (ba) decision	30-Apr	Heather																			
Auckland Respite Service transition to more than one providers	30-Jul	Heather																			
Community residential clients transition to other providers managed as reassessments are completed and options have been explored.	11-Aug	Heather																			
Whanganui transition of all service to alternative provider decision expected mid Feb 2020																					
Inventory information to alternative providers upon request																					
All Equipment Inventory (AKL/WAI)	31-Jan	Shelley G																			
Supplier Contract Position	31-Jan	Shelley G																			
Last Audit corrective action due	28-Mar	Karen																			
Board Report (Quality)	30-Mar	Karen																			
ACC and MOH reporting	30-Apr	Karen																			
Board Report	30-Apr	Karen																			
Last current TI	15-May	Jenny																			
Last current concussion contract	15-May	Liz																			
Board Report (Quality & Client Services)	30-May	Gretchen																			
Last LML persons program	16-Jun	Shelley R																			
Board Report (Quality & Client Services)	30-Jun	Gretchen																			
Parkinsons program	30-Jun	Denise L																			
COPU program	30-Jun	Sandie																			
Board Report (Quality & Client Services)	30-Jun	Gretchen																			
Workshop likely to close	30-Jun	Gretchen																			
Stroke program	15-Jul	Lynette																			
Board report	30-Jul	Gretchen																			
ACC and MOH reporting	30-Jul	Gretchen																			
Date certification ends	11-Aug																				
Final residential clients to be exited	11-Aug																				
Board Report (Quality & Client Services)	30-Aug	Gretchen																			
LML Casual WHA Staff - terminate in system	5-Jan	Shelley G - Tanaz																			
Fixed Term Staff Ending	31-Jan	Shelley G - Janet C																			
Fixed Term Staff Ending	28-Feb	Shelley G - Janet C																			
Consultation for 31 March exits	31-Mar	Shelley G & Heather																			
Fixed Term Staff Ending	27-Apr	Shelley G - Denise T																			
Fixed Term Staff Ending	27-May	Shelley G - Gretchen S																			
Consultation w Maternity Leave - no return	30-May	Shelley G & Heather																			
Consultation for LML exits 30 June	30-Jun	Shelley G & Heather																			
Discuss closure of Workshop change to role	30-Jun	Shelley G & Heather																			
Consultation for 30 July exits	30-Jul	Shelley G & Heather																			
Consultation for 30 August exits	30-Aug	Shelley G & Heather																			
Aug/Sept exits dependant on final req's	30-Aug	Shelley G & Heather																			
Retentions, end August	30-Aug	Shelley G & Heather																			
Sept/Oct exits dependant on final req's	31-Oct	Shelley G & Heather																			
Retentions, end October	31-Oct	Shelley G & Heather																			

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Sent by:
HeatherM@lft.co.nz
03/02/2020 12:01 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Update

Morning Anna-Marie,

Please find attached information re the respite clients and their future choices and the dates/times for Com Res clients reassessments.

Working with ^{9(2)(ba)(i)} to invite all respite service users and their whanau to attend if at all possible another meeting at which they will have a chance to sit and discuss the services on offer. **Thursday 13th February** for a morning tea and afternoon tea information session for clients and clients families and then a **Saturday 15th session**, three sessions in total.

Dates above are tentative at the moment are tentative depending on feedback from clients and families if they can come along. I need to ask ^{9(2)(ba)(i)}

^{9(2)(ba)(i)} have offered to attend at same time and I need to get agreement from ^{9(2)(ba)(i)} to be here same time which will give more options to clients and whanau. Will be on to this today. Michelle is working on emails/invites to all respite clients/whanau today and is linked to marketing people at ^{9(2)(ba)(i)} who are preparing info re homes etc.

Hamilton respite is my next push and am expecting ^{9(2)(ba)(i)} to send me their answer today or possibly early tomorrow.

Just attached another spreadsheet just for your eyes as the draft timelines for discharge are just that very draft so hide those if you like and I will update the assessments and discharge expectations(destinations etc) as we know more.

Talk soon Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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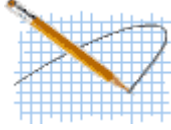


Copy of 200120 Respite Client List for Transition.xls Client Transition Expected dates.xlsx

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Sent by: JanetM@lft.co.nz
04/02/2020 01:35 p.m.

To: "Sonya Iszard" <Sonya.Iszard@acc.co.nz>, "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>, cc: "Heather McLeish" <HeatherM@lft.co.nz>, "Gretchen Seemann" <GretchenS@lft.co.nz>

bcc:

Subject: LFT - Transition Update - Confidential

Good afternoon

As our key Relationship Managers through the transition process, Heather has asked me to provide you with copies of charts produced for our own internal purposes, indicating key dates for services in Auckland and the Waikato. (Please note that the information is not for general dissemination.)

AUCKLAND

Service	Dates	Please Note
Community Residential	Our clients are transitioning out of LFR as alternative providers are agreed.	<i>This is a STAGED transition and takes time to get appropriate options in place.</i>
Residential Rehabilitation	We currently have three Residential rehabilitation beds available.	<i>All referrals for residential rehabilitation are being assessed on a case by case basis by Gretchen.</i>
Respite	We are currently exploring alternative providers with support from the Ministry of Health.	<i>A further information session(s) for respite clients is planned for later in the month.</i>
COPD	Last intake 30 April 2020 and last day of contract 30 June 2020.	<i>ADHB will manage the communications to their clients.</i>
Training for Independence (TI)	Last new referral intake 30 April 2020.	<i>Three month only programmes and finishing of current programmes.</i>
Concussion	Last new referral 31 March 2020.	<i>Continue finishing current programmes.</i>
Living My Life	Auckland closed to new referrals. Workshop closed Thursday and Friday afternoon from 1.30pm.	<i>ACC Case Managers are all aware and working to transition all clients. Workshop will have closed sign on display for safety.</i>
Gym	Membership options are up to six months only, effective immediately.	<i>Otherwise business as usual.</i>
Hydrotherapy & Swimming	Business as usual.	<i>To be reviewed in due course.</i>
Parkinson's & Stroke Programmes	Currently talks are underway with a provider.	<i>Contract end dates will be confirmed in due course.</i>
Private Clients	Clients to complete all treatments by 31 March 2020.	

WAIKATO

Service	Action	Please Note
Community Residential &	Our clients are transitioning out of LFR as	<i>This is a STAGED transition and takes time to</i>

Residential Rehabilitation	alternative providers are agreed.	<i>get appropriate options in place.</i>
Respite	We are currently exploring alternative providers with support from the Ministry of Health.	<i>A further information session(s) for respite clients is planned for later in the month.</i>

Kind regards

Janet Mahon

Board Secretary/EA to CEO

[Monday to Thursday, 8.30am – 2.30pm]

LAURA FERGUSSON REHABILITATION

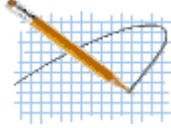
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob** s 9(2)(a) / **Fax:** +64 9 5290123

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Sent by:
HeatherM@lft.co.nz

07/02/2020 01:37 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Spreadsheet for 9(2)(ba)(i)

Hi Anna-Marie, Sorry meant to copy you in the email to 9(2)(ba)(i) so here is the data for respite clients.

Will send password soon

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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2020 02 05 Respite clients.xlsx

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s 9(2)(a)

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Sent by: Anna-Marie
Ruhe/MOH

11/02/2020 03:52 p.m.

To: HeatherM@lft.co.nz,
cc: "Sally Clark" <sally.clark@taikura.org.nz>,
bcc:

Subject: LFT Meeting with Taikura _Sally

Hi Heather

I am just letting you know that I had my meeting with Sally this afternoon. Sally confirmed that she is the point of contact for the LFT work.

We have agreed to have a regular catch up Mon and Wed to touch base on progress.

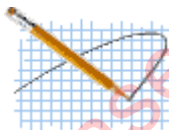
I have explained that there is a schedule with confirmed dates for Karolini to conduct the re-assessments for the clients.

Can you send a copy of the list of clients that we talked about today that are ready to be referred across to the providers so that Sally can see where this is in the process and to get these actioned.

We agreed that it would be good to keep a running sheet of the clients that are matched and as they transition over to their new providers. It might be good to send a copy of the excel sheet of the clients and their preferred (not confirmed) choice of providers as well?

Please feel free to add anything that I may have missed out Sally.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: **s 9(2)(a)**



Sent by:
HeatherM@lft.co.nz

12/02/2020 05:05 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>, "Sally Clark" <sally.clark@taikura.org.nz>,
cc:

bcc:

Subject: FW: RESPITE FAMILY MEET AND GREET

Hi

Please see below for information on the planned respite meetings with clients and their families being held tomorrow 10.30-11.30 and 2-3pm and Saturday 2-3.30pm with **9(2)(ba)(i)** attending all sessions.

We are billing this as a communication catch up where we are at in discussions and a desire to keep all in the information loop. I will send our wording to you both so you get a sense of how we are pitching this to all when we finalise this early in the morning.

Next am working away at the client spreadsheet so please understand it is a work in progress and there are additional today for two InterNASC transfers to be considered. One that should have been down last

year and one that we are asking for consideration given s 9(2)(a) [REDACTED]
[REDACTED] There is a possibility of a placement at 9(2)(ba)(i) which I had confirmed today and it was be a perfect environment for this chap.He will be assessed next week so we can advance this with his family who are keen. Also 9(2)(ba)(i) [REDACTED] and they have asked if others might be interested. This may be a great opportunity for a couple of others to move 9(2)(ba)(i) [REDACTED] (provided GP services are available) and live a peaceful life. More next week. Some of the assessment dates are tentative and may shift for others to come in first.

Regards Heather
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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From: Michelle Denize

Sent: Tuesday, 11 February 2020 11:12 am

To: 9(2)(ba)(i)

[Redacted]
[Redacted] 'Anna-Marie.Ruhe@health.govt.nz' <Anna-Marie.Ruhe@health.govt.nz>

Cc: Heather McLeish <HeatherM@lft.co.nz>; Shelley Green <ShelleyG@lft.co.nz>; Gretchen Seemann <GretchenS@lft.co.nz>; John Whyman <johnw@lft.co.nz>; Janet Mahon <JanetM@lft.co.nz>; Irene Whyman <IreneW@lft.co.nz>; Rose Blaine <RoseB@lft.co.nz>; Rhumba Naidoo <RhumbaN@lft.co.nz>

Subject: RESPITE FAMILY MEET AND GREET

Hi all

As discussed, to make the most of the upcoming Respite Family Meet and Greet I've provided an overview of how we see the sessions working:

SESSION TIMES & DATES

- **Thursday 13 February:** 10.30am to 11.30am
- **Thursday 13 February:** 2.00pm to 3.00pm
- **Saturday 15 February:** 2.00pm to 3.30pm

PROVIDERS ATTENDING

- 9(2)(ba)(i)
- 9(2)(ba)(i)

PURPOSE

Representatives from 9(2)(ba)(i) will provide an introduction to their respite service and locations and have an opportunity for a general Q&A with current LFR respite clients and their families.

Clients and their families will also be provided the option to register their interest in specific locations and/or service providers.

SESSION FORMAT

This is the first opportunity for alternative providers to get in front of the LFR respite clients and their families and showcase their service offerings. Each 'meet and greet' will be 20 minutes long so we suggest a presentation that covers the following:

- Who you are
- What you do/what you offer in respite services
- Where you do it (i.e. locations in Auckland)
- How can LFR clients engage for further information

TIMING

10.30 to 10.45	LFR CEO greeting and introduction and refreshments
10.45 to 11.05	9(2)(ba)(i) sessions running simultaneously in different rooms
11.05 to 11.25	9(2)(ba)(i) sessions running simultaneously in different rooms
11.25 to 11.30	LFR CEO/Senior Manager will close the sessions in each room

DESIRED OUTCOMES

- Provide an opportunity for clients to ask general questions and get to know 9(2)(ba)(i) a bit better with regard to their respite service offerings in order to assist with decision making around transitioning to a new provider

- Provide an opportunity for 9(2)(ba)(i) to meet current LFR respite clients and further understand their needs and wants
- Ensure LFR clients understand how to engage with a new provider for further information
- Ensure LFR clients understand that they remain clients of LFR until they formally transition to a new provider and what that process looks like

We're looking forward to hosting the meet and greets, if you have any questions or would like to discuss further please feel free to give me a call.

M.

Michelle Denize

Manager Marketing & Communications

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: 9(2)(a) / Mob: 9(2)(a) Fax: +64 9 529 0123

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20 01 08 MOH DSS LFT Clients.xlsx

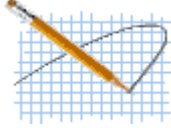
Released under the Official Information Act 1982

9(2)(ba)(i), s 9(2)(a)

Released under the Official Information Act 1982

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Released under the Official Information Act 1982



Sent by:
HeatherM@lft.co.nz
12/02/2020 05:06 p.m.

To: "'Anna-Marie.Ruhe@health.govt.nz'" <Anna-Marie.Ruhe@health.govt.nz>, "Sally Clark" <sally.clark@taikura.org.nz>,
cc:
bcc:

Subject: FW: Session intro and close out - Respite Meet and Greet

My words for meetings and the run sheet of how it will go
Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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From: Michelle Denize
Sent: Wednesday, 12 February 2020 5:02 pm
To: Heather McLeish <HeatherM@lft.co.nz>
Cc: Janet Mahon <JanetM@lft.co.nz>
Subject: Session intro and close out - Respite Meet and Greet

Hi Heather

Here you go.

M.

Michelle Denize
Manager Marketing & Communications

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +S 9(2)(a) Mob: s 9(2)(a) / Fax: +64 9 529 0123

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CEO intro and meeting close - Respite Family Provider Meet & Greet.docx

RESPIRE FAMILY MEET AND GREET

LFR CEO greeting and introduction and refreshments

Welcome and thank you all for coming.

Before we get started, I wanted to provide a quick introduction as to how today's sessions will work.

Since we last met, considerable discussions have been held over the best way forward for the transition of the Auckland Respite Service. Involved in the discussions have been the Ministry of Health and the two providers that are present today. No formal conclusion has been reached. However, in the interests of keeping people informed, we felt a 'meet and greet' to introduce all parties to the ongoing discussions was the next step.

There have been other options that have been put forward by some of you, however, those providers are not represented here today, but these discussions are ongoing.

Here today, are representatives from 9(2)(ba)(i)

They will provide an introduction to their organisations, their values and philosophy of care and support. And I'm very pleased to have them with us today.

I just want to note that the meet and greet sessions are only 20 minutes long, so if you are interested in having a more in-depth discussion with a particular provider, they will take details and organise a catch-up.

Split into two groups

First twenty minutes or so with one provider then you can swap and meet the other provider

Thursday 10.30am <ul style="list-style-type: none">Joyce Fisher Room – 9(2)(ba)(i) (refreshments set up in this room)Old Computer Room – 9(2)(ba)(i) (refreshments set up in this room)
Thursday 2pm <ul style="list-style-type: none">Joyce Fisher Room – 9(2)(ba)(i) (refreshments set up in this room)Boardroom – 9(2)(ba)(i) refreshments set up in this room)
Saturday 2pm <ul style="list-style-type: none">Joyce Fisher Room – refreshments set up in this roomOld Computer Room – 9(2)(ba)(i)Boardroom – 9(2)(ba)(i)

LFR CEO/Senior Manager will close the sessions in each room

Thank you all for coming

Reassure you that you remain as Laura Fergusson Rehabilitation Respite Client.

Our Respite Service will continue, while we work through the transition process.

We're are committed to keeping you informed as we move through the transition process and will continue to offer meetings, contact by email and/or phone calls.

Thank for attending, we really appreciate your time and effort you have taken to come.

From: Heather McLeish <HeatherM@lft.co.nz>

Sent: Wednesday, 12 February 2020 5:06 PM

To: 'Anna-Marie.Ruhe@health.govt.nz' <Anna-Marie.Ruhe@health.govt.nz>; Sally Clark <sally.clark@taikura.org.nz>

Subject: FW: RESPITE FAMILY MEET AND GREET

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and they have asked if others might be interested. This may be a great opportunity for a couple of others to move to a lovely small town (provided GP services are available) and live a peaceful life.

More next week. Some of the assessment dates are tentative and may shift for others to come in first.

Regards Heather
Heather McLeish
CEO

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LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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From: Michelle Denize

Sent: Tuesday, 11 February 2020 11:12 am

To: 9(2)(ba)(i)

[Redacted] 'Anna-

Marie.Ruhe@health.govt.nz' <Anna-Marie.Ruhe@health.govt.nz>

Cc: Heather McLeish <HeatherM@lft.co.nz>; Shelley Green <ShelleyG@lft.co.nz>; Gretchen Seemann <GretchenS@lft.co.nz>; John Whyman <johnw@lft.co.nz>; Janet Mahon <JanetM@lft.co.nz>; Irene Whyman <IreneW@lft.co.nz>; Rose Blaine <RoseB@lft.co.nz>; Rhumba Naidoo <RhumbaN@lft.co.nz>

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M.

Michelle Denize

Manager Marketing & Communications

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: 9(2)(a) Mob: 9(2)(a) / Fax: +64 9 529 0123

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9(2)(ba)(i), s 9(2)(a)

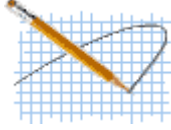
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9(2)(ba)(i), s 9(2)(a)

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9(2)(ba)(i), s 9(2)(a)

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Sent by:
HeatherM@lft.co.nz
19/02/2020 02:46 p.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Confirming Auckland & Waikato respite spreadsheet for 9(2)(ba)(i)

Hi Anna-Marie,

The respite spreadsheet has been sent to 9(2)(ba)(i) after Sally did a final eyes over it and we are both in agreement of clients excluding the one we spoke about on the phone today.

Regards Heather

Heather McLeish
CEO

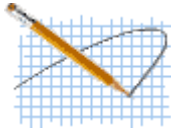
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Sent by:
GretchenS@lft.co.nz
24/02/2020 04:18 p.m.

To: "Nick Henzell (CMDHB)" <Nicholas.Henzell@middlemore.co.nz>, "Dee Hackett (ADHB)" <DeeH@adhb.govt.nz>, "Jackson Cutting (ADHB)" <JCutting@adhb.govt.nz>, "Sonya Iszard" <Sonya.Iszard@acc.co.nz>, cc: "Heather McLeish" <HeatherM@lft.co.nz>, "Shelley Green" <ShelleyG@lft.co.nz>, "Michelle Denize" <MichelleD@lft.co.nz>

bcc:

Subject: Rehabilitation Beds Reductions

Good afternoon all,

This is to advise we have now reduced our rehabilitation beds to zero, and no longer accepting rehab referrals. This is effective from Friday 28th February 2020.

Kind regards

Gretchen Seemann
Manager Client Services

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: **S 9(2)(a)** / Fax: +64 9 529 0123

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Sent by: Anna-Marie
Ruhe/MOH
10/03/2020 12:51 pm

To: "Heather McLeish" <HeatherM@lft.co.nz>
cc: "Jan White" <jan.white@iconsult.net.nz>
bcc:

Subject: RE: Tomorrow

ok see you both there :)

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support |
Ministry of Health | DDI: 09 580 9108 | Mobile: **s 9(2)(a)**



"Heather McLeish"	Ok our address is 224 Great S...	10/03/2020 12:47:05 p.m.
-------------------	----------------------------------	--------------------------

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Jan White" <jan.white@iconsult.net.nz>, "Anna-Marie Ruhe/MOH" <Anna-Marie.ruhe@health.govt.nz>,
Date: 10/03/2020 12:47 p.m.
Subject: RE: Tomorrow

Ok our address is
224 Great South Road between Greenlane big corner and Market road
See you Heather
Heather McLeish
CEO

LAURA FERGUSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: **s 9(2)(a)** Mob: / Fax: +64 9 529 0123

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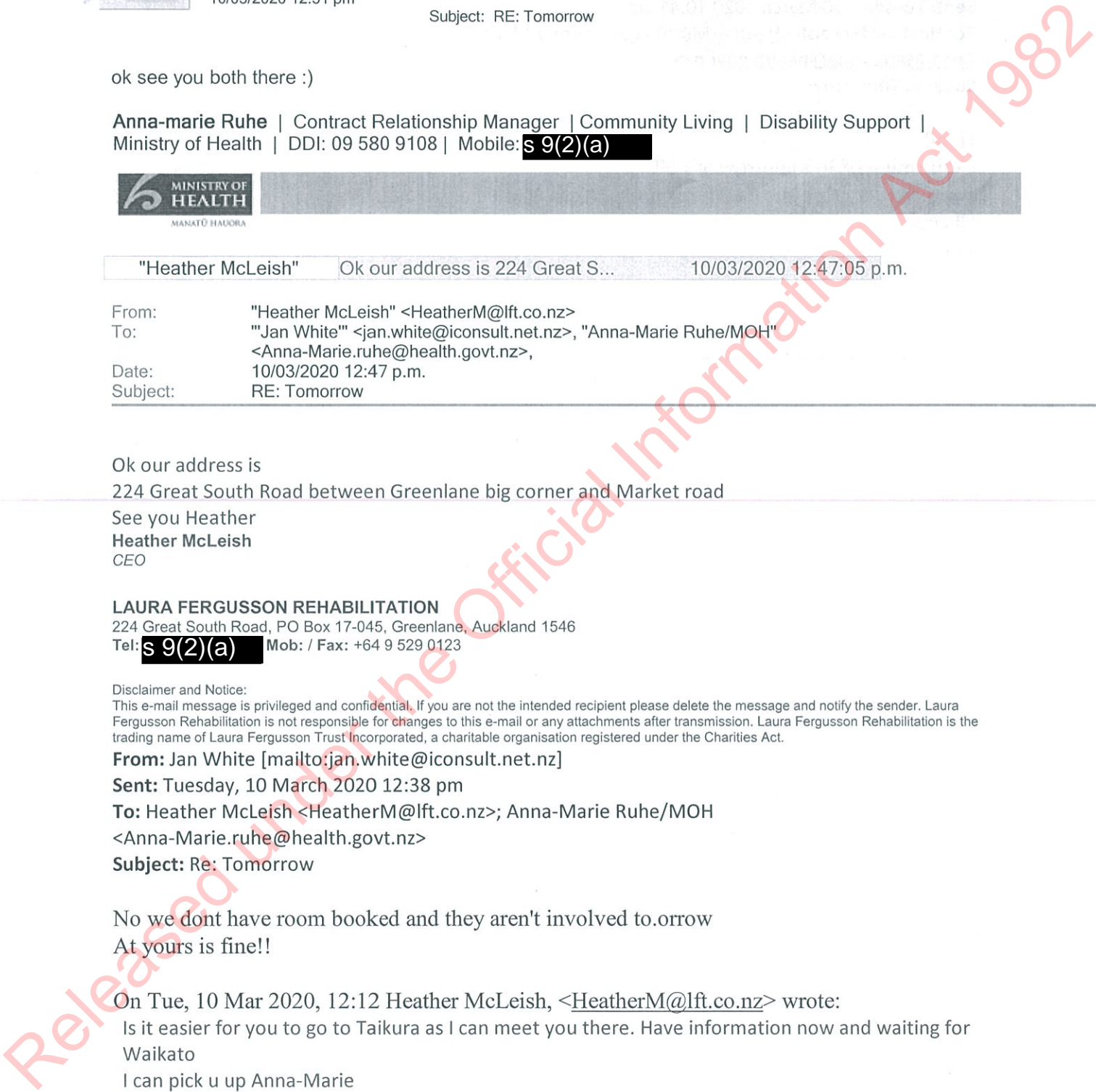
From: Jan White [mailto:jan.white@iconsult.net.nz]
Sent: Tuesday, 10 March 2020 12:38 pm
To: Heather McLeish <HeatherM@lft.co.nz>; Anna-Marie Ruhe/MOH <Anna-Marie.ruhe@health.govt.nz>
Subject: Re: Tomorrow

No we dont have room booked and they aren't involved to.orrow
At yours is fine!!

On Tue, 10 Mar 2020, 12:12 Heather McLeish, <HeatherM@lft.co.nz> wrote:
Is it easier for you to go to Taikura as I can meet you there. Have information now and waiting for Waikato

I can pick u up Anna-Marie
Heather McLeish
CEO

LAURA FERGUSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: **s 9(2)(a)** Mob: / Fax: +64 9 529 0123



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From: Jan White [mailto:jan.white@iconsult.net.nz]

Sent: Tuesday, 10 March 2020 10:41 am

To: Heather McLeish <HeatherM@lft.co.nz>; Anna-Marie Ruhe/MOH <Anna-Marie.ruhe@health.govt.nz>

Subject: Tomorrow

Hi all

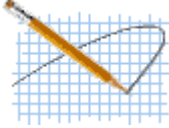
Confirming 0830 tomorrow at LFT

Heather what is physical address please? Anna Marie navigated last tie

Cheers

Jan

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Sent by:
HeatherM@lft.co.nz

19/03/2020 07:31 a.m.

To: "Bella_Bartley@moh.govt.nz" <Bella_Bartley@moh.govt.nz>,
cc: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
bcc:

Subject: LFT Transition update

Good morning Bella,

I have included you in an email to Anna-Marie this morning and suddenly thought you may not be up to date with the Transition process for LFT. When would be a good time early next week to have a conversation with Anna-Marie and myself to update you.

Thanks Heather

Heather McLeish

CEO

LAURA FERGUSSON REHABILITATION

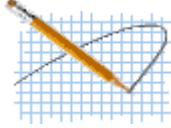
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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Sent by:
HeatherM@lft.co.nz
23/03/2020 08:28 a.m.

To: "Sally Clark" <sally.clark@taikura.org.nz>, "Jan White"
<jan.white@iconsult.net.nz>,
cc: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
bcc:

Subject: Community Services provided on the Greenlane Site

Good morning all,

This is an update from LFT re which community services that are provided from the Greenlane site or services in the community that staff travel to.

This morning the gym, pool and ADHB & privately funded programmes have ceased and will be reviewedth 16 April.

Stroke, COPD, Parkinson's exercise group have all ceased and will be reviewed weekly. In the meantime all residential clients are restricted from the gym and pool and all protocols are in place to social distance activities as much as possible. This means there will be two meal times to reduce the number of clients in the dining and cleaning will occur between these sittings. For the clients over 70 we have spoken to both and they will be encouraged to be in their own units.

All clients will be supported to follow programmes at home and in their units as much as practical. I will update more on the above as the week goes on.

Coming to respite service, a number of clients/families have called in to say they are not going to come in so we will send daily cancellation lists to Taikura as soon as we can get the process in place today. In the meantime we can set up the two houses to only have two clients at a time in each and offer this service if families/client want to access the services and we will be calling all this morning to discuss options.

Be in touch later today.

Regards Heather

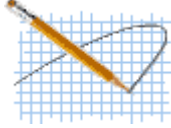
Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

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Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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Sent by:
HeatherM@lft.co.nz
25/03/2020 07:59 a.m.

To: "Jan White" <jan.white@iconsult.net.nz>,
cc: "Sally Clark" <sally.clark@taikura.org.nz>, "Anna-Marie.Ruhe@health.govt.nz"
<Anna-Marie.Ruhe@health.govt.nz>,
bcc:

Subject: RE: 9(2)(ba)(i)

Ok thanks more importantly and more urgent is respite closed as a service or not

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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From: Jan White [mailto:jan.white@iconsult.net.nz]
Sent: Wednesday, 25 March 2020 7:52 am
To: Heather McLeish <HeatherM@lft.co.nz>
Cc: Sally Clark <sally.clark@taikura.org.nz>; Anna-Marie.Ruhe@health.govt.nz
Subject: Re: 9(2)(ba)(i)

Hi all,

The email I got last night indicated correct and that whilst 9(2)(ba)(i) have still accepted referrals as advised any transfers are delayed and for review in 1 month due to impacts of Covid 19 and needing to ensure isolation requirements .

Anna Marie and I will discuss today

Regards

Jan

On Tue, 24 Mar 2020 at 13:42, Heather McLeish <HeatherM@lft.co.nz> wrote:

Hi all, Jay has today called our social worker to say s 9(2)(a) is not transferring to 9(2)(ba)(i) this Friday or Monday due to Covid 19.

Please confirm that this is correct information or not.

Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: +64 9 524 0537 / Mob: / Fax: +64 9 529 0123

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Sent by: Anna-Marie Ruhe/MOH

25/03/2020 12:23 p.m.

To: "Heather McLeish" <HeatherM@lft.co.nz>,
cc: "Sally Clark" <sally.clark@taikura.org.nz>,
bcc:

Subject: Re: COVID-19 - Essential & Non-essential services for DSS providers

Hi Heather

ok thanks for the update.

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry of Health | DDI: 09 580 9108 | Mobile: **s 9(2)(a)**



"Heather McLeish"

Hi Anna-Marie One client is in res...

25/03/2020 12:12:16 p.m.

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>, "Sally Clark" <sally.clark@taikura.org.nz>,
Date: 25/03/2020 12:12 p.m.
Subject: Re: COVID-19 - Essential & Non-essential services for DSS providers

Hi Anna-Marie

One client is in respite in Whanganui and Service Leader is calling family to either take him home this afternoon or he will stay in residence as per Adri's email

Regards Heather

Sent from my iPhone

Released under the Official Information Act 1982



Sent by: Anna-Marie
Ruhe/MOH
26/03/2020 10:38 a.m.

To: "Heather McLeish" <HeatherM@lft.co.nz>,
cc: "Claire Heffernan (claire.heffernan@accessability.org.nz)"
<claire.heffernan@accessability.org.nz>,
bcc:

Subject: Re: Respite client Whanganui

Thank you for the update Heather.

Ngā mihi,

Anna-marie Ruhe | Contract Relationship Manager | Community Living | Disability Support | Ministry
of Health | DDI: 09 580 9108 | Mobile: s 9(2)(a)



"Heather McLeish" Good morning, Just to update you... 26/03/2020 10:37:32 a.m.

From: "Heather McLeish" <HeatherM@lft.co.nz>
To: "Claire Heffernan (claire.heffernan@accessability.org.nz)" <claire.heffernan@accessability.org.nz>,
Cc: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>
Date: 26/03/2020 10:37 a.m.
Subject: Respite client Whanganui

Good morning, Just to update you on only respite client who was in service yesterday, he was picked up
by family at 4pm as they didn't want him to stay away from them for the shutdown. He is safely at home
with whanau.

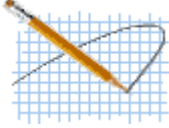
Regards Heather

Heather McLeish
CEO

LAURA FERGUSSON REHABILITATION
224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
Tel: s 9(2)(a) / Mob: / Fax: +64 9 529 0123

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Sent by: JanetM@lft.co.nz
26/03/2020 11:38 a.m.

To: "Anna-Marie.Ruhe@health.govt.nz" <Anna-Marie.Ruhe@health.govt.nz>,
cc:
bcc:

Subject: Agreement No; 352943; Provider 414804 - Rehabilitation - Specialist Rehab for YPD

Good morning Anna-Marie

Attached is the Notice of Intention to Terminate in respect of the above agreement, a hard copy of which has been posted to you today.

Kind regards

Janet Mahon

*Board Secretary/EA to CEO
[Monday to Thursday, 8.30am – 2.30pm]*

LAURA FERGUSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546
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20 03 26 - MOH - Notice of Termination - Agreement 352943.pdf

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LAURA FERGUSSON TRUST INCORPORATED

26 March 2020

Ministry of Health
Private Bag 92522
Wellesley Street
Auckland 1141

Attention : Anna-Marie Ruhe

And by email: Anna-Marie.Ruhe@health.govt.nz

NOTICE OF INTENTION TO TERMINATE

Rehabilitation - Specialist Rehab for YPD

Agreement No: 352943

Service Provider: 414804

Laura Fergusson Trust Incorporated (**LFT**) hereby gives notice, pursuant to Clause A27.4 of Agreement No.352943 between the Ministry of Health and LFT that LFT wishes to terminate this agreement, with immediate effect, the shorter notice period having been agreed between the parties.

Please acknowledge receipt of this notice by signing the **enclosed** copy and returning same to LFT in the **enclosed** self-addressed envelope.

Yours faithfully



Heather Mcleish

Chief Executive Officer

Laura Fergusson Trust Incorporated

LAURA FERGUSON TRUST INCORPORATED

11 March 2020

COPY

Ministry of Health
Private Bag 92522
Wellesley Street
Auckland 1141

Attention: Anna-Marie Ruhe

And by email: Anna-Marie.Ruhe@health.govt.nz

NOTICE OF INTENTION TO TERMINATE

Rehabilitation - Specialist Rehab for YPD

Agreement No: 352943

Service Provider: 414804

Laura Fergusson Trust Incorporated (**LFT**) hereby gives notice, pursuant to Clause A27.4 of Agreement No.352943 between the Ministry of Health and LFT that LFT wishes to terminate this agreement, with immediate effect, the shorter notice period having been agreed between the parties.

Please acknowledge receipt of this notice by signing the **enclosed** copy and returning same to LFT in the **enclosed** self-addressed envelope.

Yours faithfully



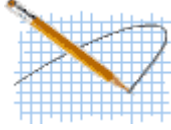
Heather Mcleish
Chief Executive Officer
Laura Fergusson Trust Incorporated

I acknowledge receipt of this Notice on behalf of the **Ministry of Health**

Name:

Position:

Date:



Sent by:
HeatherM@lft.co.nz

28/03/2020 12:46 p.m.

To: "Jan White" <jan.white@iconsult.net.nz>,
cc: "Sally Clark" <sally.clark@taikura.org.nz>, "Anna-Marie.Ruhe@health.govt.nz"
<Anna-Marie.Ruhe@health.govt.nz>,
bcc:

Subject: Allocations remaining for Auckland respite clients

Hi Jan,

These are the allocations remaining against each respite client. This is the number as if at 1st April. Should be accurate.

Will send other requested information next email re vulnerability of community residential clients.

Regards Heather

Heather McLeish
CEO

LAURA FERGUSON REHABILITATION

224 Great South Road, PO Box 17-045, Greenlane, Auckland 1546

Tel: +64 9 524 0537 / **Mob:** / **Fax:** +64 9 529 0123

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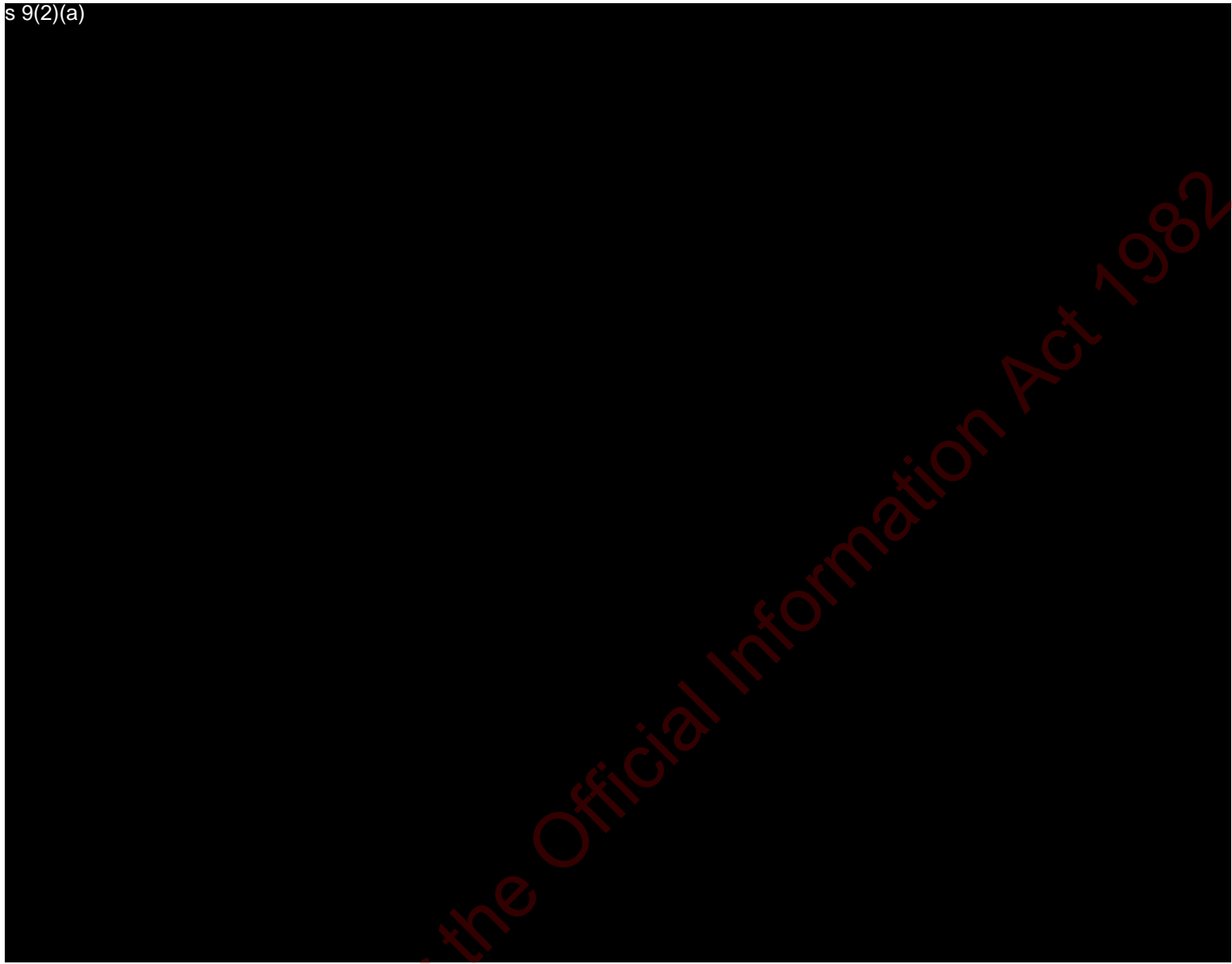
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20-03-28 Taikura Respite Clients & remaining allocations.xlsx

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